

USA 4G SIM CARD



Quick Start Guide



Your SIM card needs to be activated before you can use it. You may be required to purchase CREDIT or a BUNDLE to activate. You will need an unlocked handset to use this service.

1. ACTIVATE YOUR SIM CARD

There are two ways to activate your SIM card. You will be required to enter the serial code printed on your SIM card. This code is 20 characters long.

- 1) Visit www.rechargeminutes.com or
- 2) When in the USA, insert the SIM in your handset and Call Customer Service on **154**



Once you have completed the activation process, you will receive your +1 US phone number.



SERIAL CODE

2. ACCESS YOUR ACCOUNT

Download the FREE JT Travel App

Manage your account, recharge credit, keep track of world times, currencies and more



Visit rechargeminutes.com

Enter your **US phone number** (+1 number received upon activation) and **PIN** (chosen during activation).

Manage your account and check all the information regarding your service, including coverage and rates.

3. MANAGE YOUR ACCOUNT

- Purchase **CREDIT, BUNDLES** or **DATA**
- Review your **balance, usage records and receipts**
- Check the latest information on **coverage and rates**

You can also purchase credit, bundles, data in one of the following ways:



In the USA dial **181** direct from your mobile phone or call **1-888-513-8804** from any home, office or payphone



Visit one of the 100,000 retail outlets across the USA. For more information go to rechargeminutes.com

4. USING THE SERVICE

Turn your phone on and when the phone registers with a network it is ready for use.

MAKING A CALL & SENDING A TEXT MESSAGE

To make an international call or send an international text message, dial/press '+', followed by the country code (e.g. 61 for Australia, 55 for Brazil, 49 for Germany, 44 for the UK), **area code and phone number**. For a complete list of country codes please visit ekit.com/ekit/About/CountryCodes

Example 1: To call 03 9010-0225 in Australia, you need to dial +61390100225
Example 2: To call 0207 943 2772 in the UK, you need to dial +442079432772

Do not dial the international direct dialing prefix of the country you wish to call (i.e. 001, 0011, 00).

DATA AND INTERNET



Please note data balance is required to use internet on this service.

Turn your device on and when the device registers with a network it is data-ready; you will then be able to access the internet, instant messaging and email in your phone. If you cannot access any data services (internet, apps, etc), please visit ekit.com/ekit/MobileInfo/4GDataConfig and follow the instructions.

24/7 CUSTOMER SERVICE

If you require assistance, please contact us in one of the following ways:

1. Send an email to help@rechargeminutes.com
2. In the USA, dial **154** directly from your mobile phone
3. Dial the access number for the country you are calling from

USA	1-888-513-8804	France	0805-113-721*
Australia	1800-795-252	Germany	0800-000-6484
Brazil	0800-891-1958	UK	0800-376-2370

* Press 0# to speak to Customer service

For a complete list of numbers refer to ekit.com/ekit/CustomerService

Correct at December 2014. Refer to www.ekit.com/terms for full Terms and Conditions

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