

Region of Peel TAXI SCRIP

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How to Use Your Taxi Scrip

- TransHelp clients are automatically eligible to use taxi scrip. If you are not a current TransHelp user but have a disability which prevents spontaneous travel within the Region of Peel, please call 905-791-1015 for an application to determine your eligibility. To register and obtain an ID card, you must come to the TransHelp office.
- Contact a participating taxi vendor in your area and arrange for a ride.
- All participating taxi companies have wheelchair accessible cabs. If you require a wheelchair accessible vehicle, please specify this at the time of the booking.
- If the ride costs \$20.75, you can pay using \$20 of taxi scrip and the remaining difference of 75 cents can be paid with your own cash.
- You can also redeem \$21 in scrip coupon, but be aware that no change will be provided from scrip coupons. Please plan accordingly.
- Show your photo ID badge to the driver, sign your name and date the back of your scrip being submitted. Ensure that you've signed each one being redeemed.
- Taxi scrips are non-transferable. You cannot give your taxi scrip coupons to another individual or family member to use. Your friends and family may travel with you when you use taxi scrip.

Traveling Outside of Peel

- Arrangements for return rides from outside the Region may be made with participating vendors. Not all vendors offer return rides from outside of the Region. For destinations outside of the Region of Peel, participating taxi vendors will take you out of Peel but cannot guarantee a return ride. Please pre-arrange your ride back with the taxi vendor.
- You cannot use taxi scrip outside of Peel or with non-participating taxi vendors.
- For more information, contact 905-791-1015.

Purchasing Taxi Scrip

- Each \$40 book of scrip will cost you \$25. Taxi Scrip comes in \$1, \$2 and \$5 denominations.
- Purchase by phone: 905-791-1015, Visa or Mastercard accepted.
- You may purchase a maximum of 5 books of scrip per month.
- When paying by cheque please write “Taxi Scrip” and your ID number on your cheque.

Purchases can be made in person by cheque, Interac, cash, MasterCard or Visa at:

TransHelp

2 Copper Rd., Brampton

Monday to Friday: 8 a.m. to 5 p.m.

Regional Headquarters

10 Peel Centre Dr., Suite B, Brampton

Monday to Friday: 8 a.m. to 5 p.m.

Mississauga Service Location

7120 Hurontario St., Mississauga

Monday to Friday: 8 a.m. to 5 p.m.

Peel Art Gallery, Museum and Archives

9 Wellington St. E., Brampton

Monday to Wednesday: 10 a.m. to 4:30 p.m.

Thursday: 10 a.m. to 9 p.m.

Friday: 10 a.m. to 4:30 p.m.

Saturday: 10 a.m. to 5 p.m.

Sunday: 1 to 5 p.m.

Participating Taxi Vendors

Mississauga

A Black Cab 905-822-4000

All Star Taxi 905-602-0000

Blue & White Taxi 905-274-4444

Mississauga Taxi 905-277-7777

Brampton

A1 Taxi 905-453-6666

A Seven Eleven Taxi Inc. 905-454-9999

Brampton Bramalea Kwik Kab 905-450-1111

BramCity Taxi 905-455-1000

- Contact only participating taxi vendors.
- For the most current list of participating companies, please contact 905-791-1015 or visit peelregion.ca/transhelp

Complaints

- Any issues or concerns about your experience with the taxi company must be addressed directly with them. These matters should be resolved between you and the taxi company.