### **Frequently Asked Questions**

What does Cal/OSHA Consultation Service do?

- It provides safety and health assistance to employers through its free onsite consultation and a variety of other services
- Our professional staff helps companies prevent occupational injuries and illnesses.

What does an employer requested onsite Consultation cost? Nothing. It's free - your tax dollars at work!

# Will Cal/OSHA Enforcement know we are working with Consultation?

No. We are completely separate programs. We do not share information with Cal/OSHA Enforcement.

### Will you "OSHA Proof" me?

No. We can't guarantee that Enforcement wouldn't find any violations. But an onsite consultation visit may make an inspection much less likely and less serious.

### Will I be fined if you find hazards?

No. Consultation does not issue citations, fines or penalties.

### Ask about Consultation's Partnership Programs





CA Safety & Health CA Voluntary Achievement Protection Program Recognition Program What people say about Consultation

"They want to work with you. They want to help you. They don't want to see accidents happen."

----- Rod Trujillo, Wagner Rubber Products

"It (consultation) was the most helpful thing that we've ever done free, that's for sure."

----- Linda Bramante, Window Solutions

"They give you a good package (report and publications) that has a good handle on every aspect of safety."

----- Michael W. Joyce, Cinema Production Services

### **How to Contact Consultation**

If you are an employer who is interested in a **free consultation visit** or **need information** on occupational safety and health, contact the nearest Area Office or visit our website.

State wide Toll Free	800-963-9424
Area Offices	
Central Valley/Fresno	559-454-1295

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San Francisco/Oakland	510-622-2891
No. California/Sacramento	916-263-0704
San Diego/Imperial	619-767-2060
San Bernardino	909-383-4567
Santa Fe/Los Angeles/Orange	714-562-5525
San Fernando Valley/Van Nuys	818-901-5754

#### Website

www.dir.ca.gov/dosh/consultation.html

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Division of Occupational Safety and Health



Call Now for a

**Free Visit** 

Consultation

**Services** 

How Cal/OSHA Consultation Service Can Help with Your Workplace Safety and Health Needs



# Free Onsite Consultation

### **Benefits**

Cal/OSHA's free onsite consultation visits help you in:

- Reducing injury and illness rates
- Lowering workers' comp. costs
- Improving worker morale
- Increasing productivity
- Identifying and analyzing hazards
- Removing hazards
- Using safer work practices
- Improving safety program
- Strengthening safety culture
- Providing training assistance

### **Role of the Consultant**

Cal/OSHA consultants are experts in identifying workplace hazards and making recommendations to eliminate the hazards with the goal of improving workplace safety and health.

During the onsite visits the Consultants will:

- Help employers recognize hazards in the workplace
- Assist employers in developing or maintaining effective safety and health programs
- Suggest safe work practices
- Assess if an employer needs further assistance
- Provide employers with a written report summarizing findings
- Provide safety and health training

### Consultants will not:

 Issue citations or propose penalties for violations of regulations.

# **Onsite Visit Process**



# **Requesting Assistance**

Call your local Consultation Service office and request an onsite visit. The request will be assigned to a consultant who will contact you to schedule a date and time for the visit.

# Preparing for the Visit

Have ready:

- Company safety programs
- Workers' compensation loss runs
- Cal/OSHA Form 300's



# **Opening Conference**

The visit opens with a conference. For union companies, the representative should be present. Any employee participation is welcome. The

### Onsite Visit Process - Continued..

consultant will explain the process, and answer any questions.

# Learning From Your Safety Record

The consultant will help identify hazards by analyzing your past injuries and illnesses. The focus will be on preventing future losses.

# **Program Review**

The consultant will review the written safety programs, and assess how well they are being put into practice.

You will receive materials and guidance in setting up an effective injury and illness prevention program.

# Walk-Around Hazard Identification

The consultant will conduct a walk-around inspection and help you identify and correct unsafe conditions and work practices.

# **Closing Conference**

At the end of the on-site visit, the consultant will summarize the findings and **timeframes for correcting hazards** with a **Written Report** to follow.

### Serving the Business Community

Cal/OSHA provides free and confidential safety and health advice to California employers committed to improving workplace safety and health.

