

DATE: December 15, 2016
TO: All State and Local Staff
FROM: Lori A. Schamerhorn, Associate Director Senior
Virginia Department of Social Services, Organizational Development Division
SUBJECT: Commonwealth of Virginia Learning Center (COVLC) Update #2

The COVLC will temporarily be down today from 2:30 – 3 p.m.

The Virginia Department of Human Resource Management (DHRM) plans to install additional changes to further improve system efficiencies. To perform these changes, DHRM will take COVLC off-line today, from 2:30 p.m. to 3:00 p.m. We will continue to update users as we receive information.

Quick Links

- [VDSS COVLC Information Website](#)
- [COVLC Launch Chart](#)
- [Commonwealth of Virginia Learning Center \(COVLC\)](#)

CONTACT(S): Robert Cottrell at (540) 857-6026 or robert.cottrell@dss.virginia.gov
Bill Craighead at (804) 726-7038 or bill.craighead@dss.virginia.gov
Brenda Snead at (757) 327-7401 or brenda.snead@dss.virginia.gov