

2nd Annual Law Practice Management Program Course

Perfecting Your Practice Staying Competitive, Working Smarter,

and Improving Your Bottom Line



Houston February 5-6, 2009

VIDEO Dallas March 12-13, 2009

- Breakfast and lunch included both days
 - Bring your laptop to enjoy:
 - Course materials on a handy USB drive and
 - Free Internet access in the meeting room
 - Get your management questions answered in breakout discussions



The 2nd Annual Law Practice Management Program Course

Perfecting Your Practice

Staying Competitive, Working Smarter, and Improving Your Bottom Line

LIVE Houston February 5-6, 2009 Westin Galleria Hotel **VIDEO** Dalllas March 12-13, 2009 Doubletree Hotel Campbell Centre

Thursday, February 5

8 hrs including 2.5 hrs ethics

- 7:30 Registration and Continental Breakfast
- 8:00 Welcoming Remarks and Announcements
 - A Day In The Life video *Course Director* Philip Mack Furlow, *Denton* Hayes, Berry, White & Vanzant
- 8:15 **Directing Your Direction** .75 hr Charles Awalt, *Plano* Law Office of Charles Awalt

Philip Mack Furlow, *Denton* Hayes, Berry, White & Vanzant

- 9:00 Strategies to Help Develop Client Relationships 1 hr
 - Marketing strategy

Web site Chris Kirby, *Bastrop* Professional Coaching and Training Solutions

Derick Schaeffer, *Dallas* Orangecast

Gene Major, *Austin* State Bar of Texas

10:00 Break

10:15 Managing Your Workflow/Office Manual 1 hr (.75 hr ethics)

- Delegation / Supervision
- Paperflow
- Outsourcing
- Affiliating with other attorneys Gisela B. Bradley, *Austin* Law Practice Management Consulting

Richard Jackson, *Austin* Speak-Write

Ed Goldner, *San Antonio* Law Offices of Ed Goldner

Janna Clarke, *Fort Worth* Broude, Smith, & Jennings

Brooke Pry, *Houston* Porter & Hedges, L.L.P.

Gerry Morris, *Austin* The Law Office of E.G. Morris

- 11:15 **Communication Between Law Firm Partners** 1 hr
 - Straight talk between partners
 Tough conversations/difficult issues
 Debra Bruce, Houston
 - Debra Bruce, *Houston* Lawyer-Coach LLC

12:15 Break – Lunch Provided

- 12:30 Luncheon Presentation Tightwad Technology for Tough & Trying Times .75 hr Ross Kodner, *Milwaukee, WI* Microlaw Inc
- 1:15 Break

1:30 **Client Communication** .75 hr ethics Frederick 'Rick' Forlano, Houston Attorney at Law

2:15 Billing and Collecting 1 hr

- Billing Software
- Alternative Billing Methods
- Collection Tips
 Al Harrison, Houston
 Harrison Law Office

Nancy Griffing, *Houston* The Griffing Network

3:15 Break

3:30 **Expanding and Reducing Your Team** .75 hr

• The Art of Hiring and Firing Brooke Pry, *Houston* Porter & Hedges, L.L.P.

Barbara Gardner, *Houston* Tucker, Vaughan, Gardner, & Barnes, P.C.

4:15 Small is the New Big: How Small Firm Lawyers Can Run Circles Around Large Firms

- *1 hr ethics*Virtualization
- Outsourcing Mark Greenwald, San Antonio Law Office of Mark Greenwald

Susan Johnston, *Waco* Johnston & Johnston

Ross Kodner, *Milwaukee, WI* Microlaw Inc

5:15 Adjourn

Friday, February 6

6.5 hrs including 1.75 hr ethics

- 7:30 Continental Breakfast
- 8:00 Announcements
- 8:15 Legal Technology Isn't Just Gadgets .75 hr
 - Mediation presentations David J. Ferrell, *El Paso* David J. Ferrell, PLLC

Mark Greenwald, *San Antonio* Law Office of Mark Greenwald

Al Harrison, *Houston* Harrison Law Office

9:00 **Practice Safely: Protecting Client Confidences from Technology Traps** *1.25 hr ethics* Ronald Chichester, *Tomball* Ronald Chichester, P.C.

> Mark Unger, San Antonio The Unger Law Firm

Ross Kodner, *Milwaukee, WI* Microlaw Inc

10:15 From Paper to Pixels: Building the Complete Electronic Paper LESS File 1 hr (.25 ethics) David J. Ferrell, *El Paso* David J. Ferrell, PLLC

> Gerry Morris, *Austin* Law Office of Gerry Morris

Ross Kodner, *Milwaukee, WI* Microlaw Inc

11:15 Break

11:30 **Tying It All Together** .75 hr Charles Awalt, *Plano* Law Office of Charles Awalt

> Philip Mack Furlow, *Denton* Hayes, Berry, White & Vanzant

- 12:15 Break Lunch Provided
- 12:30 Luncheon Presentation The Future is Now: Tools, Tips and Techniques to Power Your Practice Today .75 hr (.25 ethics) Craig Ball, Austin Craig D. Ball, PC

Ross Kodner, *Milwaukee, WI* Microlaw Inc

1:15 Break

Drafting the Game Plan Philip Mack Furlow, Denton Hayes, Berry, White & Vanzant

Gisela B. Bradley, *Austin* Law Practice Management Consulting

Old Fashioned Marketing Techniques & Plans

Chris Kirby, *Bastrop* Professional Coaching and Training Solutions

Establishing a Paper LESS Law Practice: What Actually Works Ross Kodner, *Milwaukee, WI* Microlaw Inc

Designing a Website in 60 Minutes David J. Ferrell, *El Paso* David J. Ferrell, PLLC

Techno Tools For Free Or Next To Free Al Harrison, *Houston* Harrison Law Office

Extranets You Never Thought You Could Have Philip Mack Furlow, *Denton* Hayes, Berry, White & Vanzant

Charles Awalt, *Plano* Law Office of Charles Awalt

3:30 Adjourn

Register Early and Save \$50

by registering no later than two weeks beforehand. Early registrations help us ensure that sufficient course books, seating, and refreshments will be available. Course materials and seating will be reserved for pre-registrants until the start of the first topic. No confirmation will be sent; pick up your name tag and program materials at the seminar.

Qualifying Judges

may attend free of charge, provided (1) the course is directly related to the jurisdiction of their tribunal, (2) they are full-time judges or judges retired under the judicial retirement system, and (3) space is available after admission of all paid registrants. Judges must actually attend to receive course materials. This privilege does not extend to receivers, trustees, court staff, or persons serving part-time in any judicial capacity.

If You Register But Cannot Attend

you can still earn participatory MCLE credit and receive the written materials. As a registrant, you are entitled to special benefits via our website (see Two Free Online Benefits for Course Registrants, below). However, if you wish a refund instead, mail or fax (512-427-4111) your request so that we receive it at least one business day before the program. Registrants who do not attend will be sent the course materials.

Two Free Online Benefits for Course Registrants

will be available 6-8 weeks after the course: (1) streaming video and audio versions of each topic and (2) electronic course materials. Provide us your email address when registering and we'll alert you when these benefits are available at no extra charge on TexasBarCLE.com.

Persons with Disabilities

who need special accommodations to attend should contact us as soon as possible at 1-800-204-2222, x1797.

Policy of Impartiality

The State Bar of Texas does not endorse political candidates. When a candidate for public office is included in promotion for or participates in a TexasBarCLE event, the State Bar is not taking a position for or against anyone's candidacy.

Parking is Free for Course Registrants at the Westin Galleria.

Parking information is provided for the convenience of the attendees not staying at the hotel, is subject to change without notice, and is not a guarantee of availability.

MCLE CREDIT 14.5 HOURS (4.25 ETHICS) MCLE COURSE NO: 900052899

Reserve Your Hotel Room Early

Hotel rooms have been blocked at special rates on a space available basis. To make a reservation, contact the hotel and indicate that you will be attending the State Bar of Texas Law Practice Management Course.

HOUSTON Live

Westin Galleria Hotel 5060 West Alabama 713-960-8100 \$149 for a single/double Deadline: Jan. 5, 2009



DALLAS Video Doubletree Hotel Campbell Centre 8250 N. Central Expressway 214-691-8700



The reserved block of rooms may fill up before the deadline. Act now!

Course Director

Philip Mack Furlow......Denton

Planning Commitee

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Plano				
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Austin				
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TexasBarCLE / Law Practice Mgmt. Planning Team

Shawna Gunkel.....Program Coordinator Sandra Molina....Program Coordinator Assistant

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Registration	Form	WAYSTO	REGISTER		
Online TexasBarCLE.com credit card only	Phone 800-204-2222, x1574 during business hours credit card only	Fax 512-427-4111 credit card only	Mail State Bar of Texas - CLE LB #972298 P. O. Box 972298 Dallas, TX 75397-2298 check or credit card	Registering five or more? Email Laura Angle at laura.angle@texasbar.com for group discount information.	
Perfecting Your Practice: Staying Competitive, Working Smarter, and Improving Your Bottom Line 3700					
 Check appropriate box(es) below: \$375 LIVE Houston February 5-6, 2009 Early Registration Deadline: January 22, 2009 \$295 VIDEO Dallas March 12-13, 2009 Early Registration Deadline: February 26, 2009 <u>Add \$50</u> if registering after January 22, 2009. (If registering by mail, date of postmark will determine whether this fee applies.) <u>Subtract \$25</u> if a member of the State Bar College -OR- State Bar Legal Administrators or Legal Assistants Division -OR- licensed 2 years or less. No charge for Qualifying Judges 					
My payment after	all calculations above: \$				
I can't attend. Just send course materials.* FREE Shipping & Handling Course materials on USB drive \$155 each [†]					
) payable to the State Bar of Texa sterCard	as for \$		*PDFs of course materials will become available for purchase 6-8 weeks after the course in the Online Library at	

_____ Badge Name ______ Name Firm Name/Court

Signature _____

E-Mail:

Name on card (Please print)

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Account No. _____ Exp. Date_____ TexasBarCLE.com. Registrants receive access to the PDFs at no additional charge (see "Two Free Online Benefits for Course Registrants" in this brochure.)

[†]Plus 7.25% tax (8.25% for Austin address) on total. Book orders and audio CD orders are shipped separately and filled 4-6 weeks after the live program. You will be billed unless you authorized a credit card charge above.

QUESTIONS?

800-204-2222, ext 1574 512-427-1574

