



2017 A-Z FAN GUIDE

A ADMISSION TICKETS

Please carry your ticket with you at all times and display it clearly upon entering the stadium. All tickets will be scanned for entry. Please do not fold or obstruct the barcode area on your ticket.

ALCOHOL POLICY

Alcohol sales begin from the time the gates open and continue until the end of the third quarter. An individual must be at least 21 years of age to buy alcoholic beverages, and proof of age is required. Everyone, regardless of age, must present a valid ID for each alcohol purchase.

There is a two-drink limit per order until the start of the third quarter. After the start of the third quarter, there is a one-drink limit per order until the end of the third quarter. No alcohol will be sold in the fourth quarter of any game. During the Chargers-Raiders game on December 31, 2017, there is a one-drink limit per transaction, and all alcohol sales will be eliminated following halftime.

ATM MACHINES

Located by the main ticket office outside of the Southwest entrance. Also, ATM machines are located behind the South end zone behind section 140.

AUTOGRAPHS

Players do not sign autographs during games. For information on Chargers in the Community, visit www.chargers.com.

B BABY CHANGING STATIONS

Diaper changing tables are located in most of the women's and men's restrooms throughout the stadium.

BANNERS

We welcome guests bringing event-related signs, flags, banners, and posters inside the building to show fan support during events.

The following guidelines relate to these items:

- Item must be related to the event
- Item may not be larger than 3' x 4' in dimension
- Item may not be attached to a stick/pole
- Item may not obstruct any sponsor's/advertiser's signage
- Item may not contain or display obscene/offensive language and/or pictures, as determined by management
- Item may not be constructed or displayed in a manner that may obstruct the view of other guests or in any way create a safety hazard for others as determined by management

Guests are not allowed to hand out pamphlets, advertisement brochures, etc., to other guests while on the property.

BEACH BALLS

Beach balls and other inflatable items are prohibited from entering the stadium. See Prohibited Items for more information.

C CAMERAS & VIDEO RECORDING DEVICES

Unless otherwise specified by the teams and/or event officials/management, guests may not bring professional photographic equipment into the facility. Guests are also prohibited from engaging in commercial photography of any kind. The following is a partial list of the prohibited camera equipment:

- Flash photography
- Monopods or tripods
- Cameras with interchangeable lenses
- Cameras with lenses greater than 3½ inches in length

Teams and/or event officials/management may have additional rules further restricting or prohibiting photography. Guests may not bring any types of audio/video recording devices into the facility. These devices include, but are not limited to, video camcorders, audio recording devices, etc. Camera or audio bags are not permitted to enter the stadium gates.

CARRY-IN ITEMS

To enhance public safety and significantly expedite entry into the stadium, the NFL strongly encourages fans to not bring any type of bags. Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12", a one-gallon (maximum) clear slider storage bag, and small clutch bags, approximately the size of a hand and not exceeding 4.5" x 6.5", are allowed. Personal-size snack items and factory-sealed plastic bottled water, 20 oz. or less (limit two per person), are allowed into the stadium. All items are subject to search and may not be admitted.

CELL PHONE CHARGING STATIONS

Charging stations are located on the east side of the stadium.

CHANGE OF ADDRESS

Please notify the ticket office when you move. Changes of address will not be accepted by telephone. All changes of address must be in writing and signed by the Season Ticket Member of record. You may also update your mailing address by doing so under My Account Manager at www.chargers.com.

CHARGER GIRLS

The Charger Girls may be best known for their entertainment on the sidelines at Los Angeles Chargers games; however, they spend the majority of their time volunteering and working in the community. The Charger Girls would love to be a part of your next event! For an appearance at a golf tournament, grand opening, awards banquet, Monday Night Football event, or fundraiser, go to www.chargers.com/charger-girls for appearance guidelines and a request form.

CHARGERS AUCTION

Chargers Auction is the official online auction of the Chargers. It is the best source of unique collectibles, memorabilia, one-of-a-kind items, and

exciting fantasy experiences direct from the Chargers through the NFL Auction Network on eBay. All proceeds from sales on Chargers Auction go directly to the Chargers Community Foundation. To begin your Chargers Auction, go to www.chargers.com/community/auction.

CHARGERS COMMUNITY FOUNDATION

Since its creation by the Spanos family more than 20 years ago, the Chargers Community Foundation has been a driving force in providing financial resources to support a wide range of programs in Los Angeles County. Along the way, the Foundation has provided more than \$11 million in grants and programming to benefit local youth and families, including critical dollars needed in times of emergency. The Foundation's main granting program, "Chargers Champions," has awarded over \$5 million in direct support to assist schools and students county-wide, including 120 school grants for badly needed physical fitness, nutrition, and athletic programs on area campuses. For more information, contact the Chargers' Community Relations Department at (714) 540-7100.

CHARGERS PRO SHOP

For official Los Angeles Chargers merchandise online, link to the Chargers Official Online Store at www.chargers.com.

Team Store: The team store is located at the StubHub Center near the Southwest entrance and on the main concourse in the South end zone. The team store is only open on game day.

CHILDREN

Any child two years of age or older will require a ticket to enter the facility.

CODE OF CONDUCT

The Chargers are committed to creating a safe, comfortable, and enjoyable experience for all fans, both in the stadium and its vicinity, including in the parking lot. We want everyone attending our games to enjoy the experience in a responsible fashion.

Attendees who demonstrate inappropriate or disruptive behavior, including but not limited to the following, are subject to ejection from the premises, and Season Ticket Members risk losing their season ticket account and/or parking privileges for:

- Excessive consumption of alcohol
- Obscene, offensive, or abusive language or actions
- Fighting, or otherwise dangerous, abusive or profane behavior
- Unruly or inconsiderate behavior
- Indecent exposure or undressing, wearing obscene or indecent clothing
- Smoking outside of designated area(s)
- Scalping or other improper resale of tickets
- Failing to follow instruction from stadium personnel
- Verbal or physical harassment of opposing team fans
- Interfering with security procedures
- Interfering with the progress of the game, going onto or attempting to go onto the field or throwing or attempting to throw any object onto the field; and any other action warranting ejection and/or confiscation of game tickets

Event patrons are responsible for their conduct as well as the conduct of their guests and/or persons using their tickets. Even if Season Ticket Members give away or sell their tickets to a game, the account holder is accountable for the actions of those using the tickets. Accounts can be forfeited partially or entirely for violations of the Code of Conduct, whether in the stadium or in its vicinity, including the parking lot, and whether before, during, or after games.

Stadium staff will promptly intervene to restore an environment in which event patrons, their guests, and other fans can enjoy the event free from behavior like that described above. Event patrons and their guests will be subject to ejection without refund and to potential loss of ticket and/or parking privileges for future games for violations of the Code of Conduct.

The Los Angeles Chargers and StubHub Center thank you for complying with our Code of Conduct. Let's all enjoy Gameday...the right way! Report Fan Conduct Issues. Text **AssistMe** <SPACE> ISSUE & LOCATION to **69050**. Message & data rates may apply.

COMPUTERS

Tablet computers such as the iPad and Surface are allowed inside the stadium. Guests may be asked to show the device is functioning by turning it on. Laptops and other large personal computers are not allowed to be brought into the stadium. Computer cases and computer bags are not allowed into the stadium.

CONCESSIONS

Are located conveniently throughout the stadium.

D DESIGNATED DRIVER BOOTH

Located across from Section 105.

DRINKING FOUNTAINS

Are conveniently located throughout the stadium.

F ELEVATORS

- Elevator 1 - adjacent to stair 4
- Elevator 2 - passenger elevator closest to the field level
- Elevator 3 - freight elevator closest to the field level
- Elevator 4 - on the west side of the stadium, closest to Suite MC7
- Elevator 5 - on the west side of the stadium, closest to Suite MC12
- Elevator 6 - passenger elevator closest to the Northeast entrance, services the mezzanine level

ENTRANCE PROCEDURES

For your safety, all persons and their belongings entering the stadium are subject to screening procedures by uniformed security personnel. To aid this process, please remove all metal items from your pockets, including cell phones and keys. The NFL strongly encourages fans to not bring any type of bags. If you do so, please limit the number of carried items. Items may be placed in a clear plastic, vinyl, or PVC bag that does not exceed 12" x 6" x 12", a one-gallon (maximum) clear slider storage bag, and small clutch bags, approximately the size of a hand and not exceeding 4.5" x 6.5".

ENTRY GATES

Four main entrances to the stadium.



EVACUATION PROCEDURES

In the case of an emergency, you may be asked to calmly exit the stadium. Please follow the instructions for your seating area.

Bleacher Seating on the Grass Berm:

- Please exit to the Northwest or Northeast gates.

Upper Concourse Seat Sections – Evacuation Routes:

- Sections 226-238: Exit down and out the Northeast or Southeast gates.

Suites/Upper and Lower – Evacuation Routes:

- Upper Concourse Suites 21-43: Exit out suite, down the stairs and out the Northwest or Southwest gates.
- Main Concourse Suites 1-20: Exit out suite and out the Northwest or Southwest gates.
- Event Suites 1-6: Exit out suite and out the Southwest or Southeast gates.

Press Level – Evacuation Routes:

- Press Box/TV/Radio Booths: Exit out Press Level, down the stairs and out the Southwest or Northwest gates.

Main Concourse Seat Sections – Evacuation Routes:

- Sections 101-121: Exit up and out the Northwest or Southwest gates.
- Sections 122-142: Exit up and out the Northeast or Southeast gates.

Field Side Seats/Suites – Evacuation Routes:

- Guests seated on the warning track of the field should exit to the nearest stairwell leading to the main concourse.

EXIT GATES

After leaving the stadium, there is no re-entry into the stadium.

FAMILY RESTROOMS

Are located near sections 106 and 128.

FAN MAIL

Fans can contact Chargers players directly at:

Player Name
c/o Los Angeles Chargers
3333 Susan Street
Costa Mesa, CA 92626

The Chargers Organization cannot assume responsibility for lost or misdirected articles. Due to a large volume of requests, the Chargers do not accept items to be signed by players or take responsibility for the return of personal items.

FEMININE PRODUCTS

Available at First Aid.

FIRST AID

First Aid office located adjacent to the Southeast gates.

FOOTBALLS

It is unlawful to throw or launch any object, including footballs, in the stadium parking lot. Footballs, beach balls, and similar objects are not allowed inside the stadium.

G-K

GUEST SERVICES

Located adjacent to the Southeast gates and near the Northwest gates.

HOTLINE

Security personnel and Chargers representatives are available during the game to report fan conduct or security issues or to answer any questions you may have. Call (310) 630-2018.

JR. CHARGER GIRLS

Be a part of a halftime show with the Los Angeles Charger Girls and give back to the wonderful community of Los Angeles. Participants age seven to 15 will have the opportunity to perform in front of 30,000 fans at a Chargers home game and raise money for the Make-A-Wish Foundation. For more information and an application, go to www.chargers.com/charger-girls.

KIDS ID BRACELETS

ID bracelets that can be marked with seat locations are available at the Guest Services location adjacent to the Southeast gates.

LEAVING THE STADIUM

All vehicles must exit the parking lot one hour after the game ends.

LOST & FOUND

All lost and found items will be turned into Guest Services during events or at their conclusion. All lost and found inquiries during the event should be forwarded to Guest Services. At the end of the event, Guest Services will turn in all unclaimed lost and found items to the Security Department. After events, guests wishing to inquire about the recovery of lost items are directed to telephone the Security Department directly, positively identifying the item, presenting a valid photo identification card, and signing a receipt. The Security Department may be contacted at (310) 630-2044. After 30 days, all unclaimed lost and found items will be released to charitable organizations.

LOST CHILDREN / ADULTS

Any fan looking for a lost child or adult should contact the Guest Services office adjacent to the Southeast guest gates.



LOST/STOLEN TICKETS

To safeguard against theft or loss, we suggest that you detach the proper ticket for the game you are attending and leave the remaining tickets at home. Lost or stolen tickets are not the Los Angeles Chargers responsibility. During the Chargers season, the following policy regarding lost or stolen tickets will be in effect:

1. The Chargers Ticket Office will conduct business only with the Chargers Season Ticket Member of record, who must present proper identification.
2. If the Chargers tickets are stolen, a copy of the official police report must be presented to the Chargers Ticket Office before the date of the game. A nonrefundable service charge of \$15.00 per ticket will be collected when a duplicate ticket is issued.
3. If season tickets are lost, left at home, or an incorrect ticket is presented for admission, a deposit for the full-face value of the tickets and a nonrefundable service charge of \$15.00 per ticket will be collected before any replacement tickets will be issued.
4. The deposit will be refunded only when the full, unused tickets are returned to the Chargers Ticket Office no later than January 31, 2018. Deposits will not be refunded after this date.
5. Single-game tickets cannot be replaced.
6. Ticket stubs must be retained throughout the game to allow ushers to verify seat location to which the holder is entitled.
7. Reserved Parking Permits cannot be replaced.

N NOISE-MAKING DEVICES

Musical instruments and other amplified or noise-making devices are not allowed inside the stadium.

NO RE-ENTRY

For your safety and the safety of others, fans leaving the stadium before or during games will not be allowed re-admittance.

NOTICE OF SEARCH

You and your belongings may be searched upon entering the stadium. Prohibited items may be confiscated. By tendering your ticket and by entering the stadium, you consent to such searches, and waive any related claim that you may have against the Chargers, the City of Carson, the NFL, and its other Member Clubs, or any of their respective affiliates or agents. If you elect not to consent to these searches, you will be denied entry to the stadium.

P PAGING

The stadium Public Address System is not used for paging fans. Please visit

the Guest Services location for assistance.

PARKING

We strongly encourage fans to arrive at least two hours before game time and to carpool. The stadium parking lot opens four hours prior to kickoff.

PARKING LOT

The parking lot at StubHub Center opens four hours prior to kickoff. Vehicles with pre-purchased parking permits can enter the parking lot four hours prior to kickoff. Please be aware of services that are available and policies concerning the stadium parking lot.

AAA COMPLIMENTARY ROADSIDE ASSISTANCE: The Auto Club is at StubHub Center during Chargers home games (30 minutes before the game ends to 1 hour after game ends) to provide fans with complimentary roadside assistance. Vehicles requesting service must be parked at StubHub Center. Certain restrictions may apply.

CARPOOL: Fans are strongly urged to carpool to games.

GLASS BOTTLES: Glass bottles and containers are not allowed in the stadium parking lot.

ILLEGAL PARKING: Vehicles illegally parked may be towed at the owner's expense.

MOTORCYCLES & BICYCLES: Parking is located at the Southeast and Southwest entrances.

NOISE: For the enjoyment of all fans, amplified music and excessive noise which may cause a disturbance is prohibited. The City of Carson prohibits excessive and annoying noise.

PROHIBITED ACTIVITIES: Throwing or spilling of objects or substances is prohibited in the StubHub parking lot.

RESERVED PARKING: The Chargers offer several reserved parking options for Season Ticket Members. For more information, or to purchase reserved parking, contact the Chargers Ticket Office or call (877) CHARGERS.

RV PARKING: No onsite RV parking is allowed.

TAILGATING: Tailgating is only permitted in Silver, Gold, Black, and Bronze lots and is allowed in your parking space only. Tailgating of any kind, with or without alcohol consumption, is prohibited in the Red, Blue, and Green lots on the campus of California State University, Dominguez Hills.

PLAYOFF TICKETS

As a 2017 Chargers Season Ticket Member, you have the option to purchase your playoff tickets for any Chargers playoff games hosted at the StubHub Center. Invoices for postseason games will be emailed or mailed if it appears the Chargers will host a postseason game. If a game is not played, any unused portion of your playoff payment will be credited to your next year's season ticket account.

PROHIBITED ITEMS

To enhance public safety and significantly expedite entry into the stadium, the NFL strongly encourages fans to not bring any type of bags. Bags that are clear plastic, vinyl, or PVC and do not exceed 12" x 6" x 12", one-gallon (maximum) clear slider storage bag, and small clutch bags, approximately the

size of a hand and not exceeding 4.5" x 6.5" are allowed.

Prohibited items include, but are not limited to: weapons of any kind, bottles, cans, coolers, strollers, purses larger than a clutch bag, briefcases, backpacks, fanny packs, cinch bags, luggage, computer bags, and camera bags or any bag larger than the permissible size. Factory-sealed plastic bottled water, 20 oz. or less (limit two per person), are allowed into the stadium. All items are subject to search and may not be admitted. Any object that can be considered or used as a weapon is not allowed inside the stadium. Objects with sharp edges or tips, including all metal and hard plastic costume accessories, are not allowed inside the stadium. Helmets and plastic head wear are allowed providing the item does not resemble the definitions above.

Other items that are prohibited from entering the stadium include, but are not limited to: sticks (including selfie sticks), inflatable objects, laser pointers, flammable objects, stun guns, fireworks, lawn furniture, spray bottles, sports bottles, beach balls, frisbees, musical instruments, boomerangs, knives, mace and pepper spray, chains, balloons, sports balls, water guns, rollerblades, skates, scooters, noise-making devices, and umbrellas.

StubHub Center prohibits the wearing of masks or costumes covering the face of any kind while passing through stadium security upon entry, on the concourse and at all concession/merchandise locations. Masks may be worn, however, within the stadium bowl in the ticketed seating area. Additionally, costume pieces (e.g., shoulder pads or props) that do not conceal identity may be worn, but must pass through stadium metal detectors and are subject to further security screening. (<http://www.stubhubcenter.com/guest-services/event-policies>).

Seat cushions are permitted but cannot contain any pockets, zippers, compartments or metal.

R RESTROOMS

Are conveniently located throughout the stadium.

S SCOREBOARD MESSAGES

To place a special message on the Chargers scoreboard, please contact the Chargers Community Relations Department at (714) 540-7100. Requests must be received 72 hours prior to the game.

SEASON TICKET MEMBERSHIP

The Season Ticket Member of record is the name or company which appears on the first line of the account.

Example:

Brittany Fan
ABC Company
417 Stadium Way
Los Angeles, CA
(Brittany Fan is the Season Ticket Member of record.)

Example:

ABC Company
Brittany Fan
417 Stadium Way
Los Angeles, CA
(ABC Company is the Season Ticket Member of record.)

For your protection, the Los Angeles Chargers will only accept requests from the Season Ticket Member of record. If the member of record is a company, the Chargers will accept requests only from the company's authorized representative identified on the account.

SERVICES FOR FANS WITH DISABILITIES

ASSISTANCE: If requested, Guest Services will provide assistance for persons who have difficulty accessing their seat.

ASSISTIVE LISTENING DEVICES: Assistive Listening Devices (ALD) are available at the Guest Services location near the Southeast entrance gates.

ELEVATORS:

- Elevator 1 - adjacent to stair 4
- Elevator 2 - passenger elevator closest to the field level
- Elevator 3 - freight elevator closest to the field level
- Elevator 4 - on the west side of the stadium, closest to Suite MC7
- Elevator 5 - on the west side of the stadium, closest to Suite MC12
- Elevator 6 - passenger elevator closest to the Northeast entry, services the mezzanine level

PARKING: A limited number of parking spaces are available for fans with valid accessible placards or license plates.

RESTROOMS: Accessible restrooms are located throughout the stadium.

SEATING: Wheelchair, companion, semi-ambulatory, and transfer seating is available. Contact the Chargers Ticket Office at (877) CHARGERS for more information.

SERVICE ANIMALS: Service animals that are trained or in training are allowed to enter during events. A guest whose service animal poses a threat to the safety of other guests and employees may be asked to escort the animal off the premises. Guests who need to escort a service animal to an animal relief area are allowed re-entry to the facility. All such guests are to notify Guest Services prior to exiting the facility so that their ticket can be stamped or initialed.

TTY MACHINES: We do not provide sign language interpretation at sporting events, but will assist guests who are hearing impaired with basic communication exchange devices that can be checked out from Guest Services.

WATER FOUNTAINS: Accessible water fountains are located near restrooms throughout the stadium.

WHEELCHAIRS: Complimentary wheelchair escorts are available at any entry point. The service is available to and from the entry gates and seating areas. Please be aware that our staff will not remain with you during the event, nor will they allow you to remain in the wheelchair for the duration of the event.

SMOKING

Smoking is allowed only in designated areas.

STROLLERS

We strongly encourage families to leave strollers in the car or at home. Due to limited space, the Chargers and StubHub Center cannot store strollers during the game. Small, collapsible umbrella-style strollers are permitted inside the stadium. Strollers must not block walkways or paths of travel, and the stroller must be able to store securely underneath your seat.

SUITES & CATERING

Levy Restaurants Suites & Catering Department is available Monday through Friday from 9:00 a.m. to 5:00 p.m., and also on game day at (310) 630-2110.

SUPER BOWL TICKETS

Season Ticket Members interested in purchasing Super Bowl tickets should submit a letter to "Super Bowl Tickets," Chargers Ticket Office, 18400 Avalon Blvd., Carson, CA 90746. A limited number of Super Bowl tickets will be available to Season Ticket Members through a random drawing based on longevity. If selected, you will be notified by the Chargers Ticket Office. If the Los Angeles Chargers are participating in the Super Bowl, every Season Ticket Member will be entered into the drawing.

T

TERMS & CONDITIONS:

The following are the terms and conditions printed on the back of each ticket and to which each ticket holder is subject:

Admit one – read this contract; it limits our liability

This ticket grants the holder ("Holder") a REVOCABLE LICENSE to enter StubHub Center ("Stadium") for the specified NFL game on the date and at the time listed on the front of this ticket. THE DATE AND TIME OF THE GAME ARE SUBJECT TO CHANGE BY THE NFL IN ACCORDANCE WITH ITS SCHEDULING POLICIES OR AS A RESULT OF OTHER ACTIONS OR EVENTS BEYOND THE NFL'S CONTROL. NO REFUND WILL BE PROVIDED IF HOLDER CANNOT ATTEND. In the event the Chargers play this game at a stadium other than StubHub Center, or if the game is cancelled and not rescheduled, the sole remedy shall be a refund of the original ticket purchase price. Disorderly conduct, failure to comply with security measures, violation of the Chargers' rules or regulations (e.g., Chargers Code of Conduct posted at StubHub Center entrances and/or on the Chargers' website), or unauthorized use of this ticket may result in denial of admission or removal of Holder from StubHub Center, termination of this license and/or prosecution, as determined in the sole discretion of the Los Angeles Chargers, its representatives, affiliates and/or agents (collectively, the "Chargers") and by law enforcement authorities. Holder acknowledges that the Chargers may, in its sole discretion and at any time, relocate Holder's seat. HOLDER VOLUNTARILY HEREBY WAIVES ANY CLAIMS AGAINST THE CHARGERS, STUBHUB CENTER, CITY OF LOS ANGELES, PROMOTERS, SPONSORS, PARTICIPANTS, NFL, AND ITS OTHER MEMBER CLUBS, NFL PROPERTIES, SPONSORS, MEDIA PARTNERS AND/OR THEIR RESPECTIVE RELATED PARTIES, AFFILIATES, LICENSEES, ADVERTISERS, BROADCASTERS OR AGENTS (COLLECTIVELY, THE "NFL PARTIES"), FOR ALL RISKS OF BODILY INJURY, CRIME, PROPERTY DAMAGE, LOSS, OR THEFT THAT MAY OCCUR ON ANY PART OF STUBHUB CENTER PREMISES (INCLUDING THE PARKING LOT) PRIOR TO, DURING, OR AFTER THE GAME. By tendering this ticket and entering StubHub Center, Holder consents to searches of person and belongings and to confiscation of prohibited items and waives any related claims Holder may have against the NFL Parties. Failure to consent to such searches will result in Holder's denial of entry to Stadium. As a condition of entry, Holder hereby agrees and consents to the full release of: 1) his/her biographical information and 2) reports, citations, notes, or criminal complaints drafted or maintained by law enforcement officials relating to his/her acts at StubHub Center that necessitate contact by law enforcement, by the Chargers or its authorized agents. This ticket may not be resold or offered for resale at a premium in excess of the amount allowed by law. Holder may not

enter the Stadium for advertising, promotion, or commercial purposes, nor use this ticket for advertising, promotion, or other commercial purposes (including, without limitation, contests, sweepstakes and giveaways), without the prior written consent of the Chargers and the NFL. Photographs, video, or other accounts or descriptions (in whatever form or media) of all or part of the football game or any game-related activities created by Holder may only be used for personal, non-commercial uses, and any transmission, distribution, public performance and/or display are strictly prohibited. Holder grants the NFL Parties the irrevocable right to use Holder's voice, name and/or likeness obtained in connection with the use of this ticket for any purposes whatsoever, including commercial purposes of the NFL Parties and in any media now or hereafter existing, without additional compensation or permission. By using this ticket, Holder agrees to have read this contract and accepts its terms. This ticket cannot be replaced if lost, destroyed, or stolen. A ticket obtained from sources other than the Chargers' ticket office may be lost, stolen, scalped, or counterfeit and may not be honored.

TEXT MESSAGING

FAN CONDUCT: Report Fan Conduct Issues. Text **AssistMe** <SPACE> ISSUE & LOCATION to **69050**. Message & data rates may apply.

TICKET DELIVERY METHODS

Chargers Account Manager allows you to manage your account quickly and easily. Login to Chargers Account Manager via your Season Ticket Portal located on www.chargers.com to manage your season ticket account. Here you can utilize features such as ticket forwarding, NFL TicketExchange and other ticket activities. Season tickets may only be transferred or forwarded electronically. PDF ticket delivery methods are not allowed, and will not be allowed entrance into the game. Chargers ticket policies may be found at www.chargers.com.

TICKET WINDOWS:

ADVANCE TICKETS: For Premium Seating information, call (877) CHARGERS. For single-game tickets, call (800) 745-3000. For accessible seating information, call (877) CHARGERS.

LUXURY SEATING: For more information, contact a Premium Seating representative at (877) CHARGERS.

SEASON TICKETS: The Chargers offer a variety of benefits and special services to its Season Ticket Members. For more information, contact the Chargers at (877) CHARGERS.

WILL CALL: Will call is located at the Northwest Box Office four hours prior to kickoff on game day. You must present a picture ID to pick up tickets. Premium seating will call is located at the Southwest Box Office and opens four hours prior to kickoff.

TRANSPORTATION

Other forms of transportation to the games are:

- Take Amtrak to Union Station in Downtown Los Angeles
 - From Union Station, take Silver Line Express Bus to Harbor Gateway Transit Center
 - Take free Shuttle from Harbor Gateway to StubHub Center
- Metro Silver Line
 - Take Metro Silver Line to Harbor Gateway Transit Center
 - Take free Shuttle from Harbor Gateway to StubHub Center
- Metro Blue Line
 - Take Metro Blue Line to Del Amo Station
 - Take free Shuttle from Del Amo to StubHub Center