

# Annual Activity Report 2016

**DIANOVA  
.NGO**

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# A Word from the President



## By Mary -Christine Lizarza

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Today, Dianova is in an exemplary position thanks to the skills and commitment of our teams, which remain dedicated to providing quality service to all our beneficiaries. As the new president, I am proud of Dianova. Proud of an organization that was able to professionalize itself and adapt to the challenges of our times while staying attentive to what we do best: contributing to the development of people, communities and organizations in the social and humanitarian spheres.

We need to keep up this work, day after day. We need to reinforce our position while remaining united and committed to our mission. At the same time, we must keep in mind that our organization does not exist on its own, but through the interaction and integration of the people who are part of it. It is our reason for being: people. Those that we are committed to helping. Those who trust us, who support and fund us. And last but not least, all those who are the arms, legs, head and heart of our organization: our employees and collaborators around the world.

All of them have the same spirit of solidarity and commitment anchored within them. But in order for them to give the best of themselves, it is essential to put in place people management policies which allow us to ensure well-being at work, work-life balance, pay equity, a fair distribution of positions between men and women, as well as continuing education and talent development. This doesn't all happen by waving a magic wand – the effectiveness of these policies requires thinking ahead and communicating appropriately, without forgetting to monitor and assess their impact.

Since 2009, we have been gradually implementing the *Dianova People Management Model* within the Dianova network. Today, I am pleased to say that much effort has been made in this area, with convincing results. We're on the right path!

I would also like to emphasize that three organizations have become new members of the Dianova network: *Ray of Hope* (Pakistan), *Slum Child Foundation* (Kenya) and *Society for the Promotion of Youth and Masses - SPYM* (India). The addition of new members creates a stronger network: a network better able to go farther, to make itself heard in forums and international meetings. Indeed, doing advocacy work, often in partnership with other NGOs, is one of Dianova's strengths. As representatives of civil society, we are committed to upholding our convictions – in favour of the rights of people with addiction, including the right to treatment. In favour of the empowerment of women. To take into account the NGOs' field experience.

In conclusion, I would like to once again thank all our teams for the assistance they have brought to all those who call on us, for their programs for addiction prevention and treatment, health promotion, education and vocational training, reception and support for migrants and refugees, help for homeless and transient people, assistance for struggling youth, and HIV/AIDS prevention.

**To all, thank you.**

# Letter from the Director



## By -Montse Rafel

For Dianova International, 2016 was a year committed to advocating causes that are important to us: our representatives attended over fifty meetings, conferences and seminars in Europe, Africa and America, reaching over 700,000 people online and offline! Dianova has also resolutely committed itself to making its voice heard by participating in 11 international surveys and studies conducted by the European Union, UNESCO and various NGO platforms.

In terms of **drug policies and the management of addictions**, we are committed more than ever to advocating a holistic approach that prioritizes health and safety and puts an end to the criminalization and incarceration of drug users. Addictions are a public health problem that must be addressed as such, with tools for prevention and treatment that are evidence-based and respectful of individuals, their expectations and their specific requirements.

That is why, almost twenty years after it was last held, the special session of the United Nations General Assembly on the world drug problem (**UNGASS 2016**) had immense implications for millions of stakeholders, drug users, NGO representatives and politicians. Since 2014, Dianova has been committed to preparing this event as a representative of civil society, and in February of this year our representative in Chile was invited to share Dianova's experience in this country during an informal consultation organized by the United Nations.

In the following April, we were in New York to attend UNGASS and the discussions of the delegates of the 193

member states. What emerged from these discussions? No major breakthrough. On a positive note, UNGASS encouraged modest progress towards the introduction of more humane drug policies. More disappointingly, the criminalization of users remains commonplace and the death penalty is still issued in some countries.

Another significant event was **the EWODOR symposium**, held in September in Rome and organised by Dianova International and Dianova Italy. This was the 16th International Symposium of the European Working Group on Drug Oriented Research (EWODOR), an event that focuses on empowerment in therapeutic communities. The participants' objective was to show that the modern therapeutic community is an effective and versatile model, at the forefront of the treatment of addictions and associated pathologies.

On 17 March, for the fifth year in a row, our representatives organised and coordinated a side event during **the CND59**, the 59th session of the United Nations Commission on Narcotic Drugs, in partnership with the associations Proyecto Hombre and Kethea. We should also mention the presentations given at various forums, including the 18th Ibero-American Seminar on Drugs and Cooperation in May, and the presentation of a project to prevent violence in schools in Uruguay, co-financed by the European Union, at the Forum on the Prevention of Violence, held in October in Caracas, Venezuela.

Our network is also committed to raising public awareness of the problems linked to the misuse of new technologies and the internet with the campaign **#DontLetThemPossessYou**, rolled out across several of the countries where we operate. And we'd like to give a special mention to Dianova Portugal, whose campaign has reached more than one million people!

We are also committed to **women's rights**. We help women to become empowered and gain economic independence in developing countries. We want them to receive equal pay and protection against all forms of violence against them everywhere. With this in mind, on 22 March Dianova presented for the fourth time an event on the sidelines of the United Nations Commission on the Status of Women (**CSW60**), on "Women, drugs and development". And we must not forget the participation of our representatives in various committees, platforms and meetings, as well as the resumption of the UN-Women campaign 16 Days of Activism Against Gender-Based Violence.

This letter would be incomplete without mentioning the work done this year by each of our ordinary members on the development of their own action plan on the basis of shared strategic directions approved by the assembly at the end of last year (see page...). Finally, I want to emphasize the commitment of all our members, as well as that of all their employees, associates and volunteers. Thanks to them, more than **25,000 people benefitted from the network's initiatives this year**.

# Who We Are: The Dianova Network





## 3.1 A Committed International Network

Dianova is a transnational network established in 11 countries of Europe and the Americas. The members of the network develop innovative initiatives and programmes in the fields of education, addiction treatment and prevention, aid to migrants and refugees and social and community development.

In addition, Dianova participates in advocacy activities in international organizations, alongside other non-governmental organizations.

## 3.2 Our Shared Vision, Mission & Values

The members of the Dianova Network develop their actions on the basis of a mission, vision and values which are common to all ordinary members. Every initiative implemented by the Network's members must be assessed beforehand based on their **contribution** to the network's **mission**, their **adherence to the vision** and their respect of the **core values** which lay the bedrock of our identity.

**Our Mission** - Developing initiatives and programs with the objective of promoting personal self-reliance and social progress.

**Our Vision** - Our society must cope with many social challenges such as poverty, lack of education, violence and addictions.

Dianova's purpose is based on the conviction that, with appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in his/her personal development and social integration.

**Our Values** - Our ethical framework are grounded in the following values: *commitment, solidarity, tolerance and internationality.*

## 3.3 Dianova International

The *Organisation Internationale Dianova*, or Dianova International is an NGO which is subject to Swiss Law; its headquarters is located in Lausanne and its operating unit in Castelldefels (Spain).

Dianova International is responsible for defining and coordinating the network's general policies and for providing its members with assistance in the following areas: technical and financial matters, international relations, knowledge sharing and human resources development and training.

Summary	
Opening year	1993
Address	Pasaje Pintor Serra Santa 15A, 1° 3, E-08860 Castelldefels (Barcelona), Spain
Number of collaborators	8 (F. 62% - M. 38%)
Volunteers & trainees	1
Main intervention areas	Coordination of the Dianova network, support to members, support to other governance bodies, development of social projects, publications, conference organization and other events, relationships with international organizations and NGOs, advocacy
Approvals & memberships	NGO with Special Consultative Status to the United Nations Social & Economic Council (ECOSOC) - registered as a civil society organization to the Organization of American States (OAS) - in consultative relationship with UNESCO - member of the European Commission's Civil Society Forum on Drugs (CSF) - member of the Vienna NGO Committee on Drugs (VNGOC)

## Strategic Orientations 2020

The overall policy of the Dianova Network is based on the reference framework defined as defined by the fifth strategic guidance document entitled "*The Dianova Network Common Perspectives 2020*" and approved in October 2015.

### Strategic Vision

- Dianova is an international network active in the field of social solidarity economy and maintaining strategic alliances which contribute to a more just and equitable social development.
- Dianova is a proactive social agent which develops innovative actions, promoting organizational resilience as a deciding factor for development.
- Dianova develops diversified and trust-based projects with the public and/or private sectors, being a self-reliant, financially self-sustaining organization.
- Dianova is a reference for the organized civil society due to its interventions and advocacy actions impacting directly on public policies.

### Strategic Guidelines

**Diversification:** We develop projects through strategic alliances which guarantee our autonomy and sustainability.

**Internationality:** Our purpose is to be citizens of the world, acting as international ambassadors of community networking.

**Proactivity:** We take responsibility for making things happen.

**Adaptability:** We provide effective responses to the challenges of a changing environment, thus strengthening internal cohesion and organizational development.

### **Strategic Plans by Member Organizations**

On the basis of these strategic guidelines, ordinary members of the network focused on defining their own plan of action. Each member organization started by describing itself, its working environment and the context for its interactions. As part of this process, an *internal analysis* was carried out to identify the organization's strengths and weaknesses in terms of its management, services, social impact, human capital, communications and finances. At the same time, an external analysis identified the opportunities and threats in its environment.

All of this work was carried out collectively, with working groups comprising the management of the organization and the heads of the various departments, with support or coaching from external consultants if required. The results of this work were then approved by the boards of directors of the member organizations before being presented at the Delegates' Meeting on 27 June 2016.

### **The Dianova Network Manifesto**

The "Dianova Network Manifesto" was updated in collaboration with all member organizations of the Dianova network. The Manifesto was originally published in 2010 and reflects Dianova's commitment and positioning in various areas of interest to the network. It is designed to be a reference tool used for various purposes, including preparation of advocacy activities deployed by Dianova International or its members.

The new version of the document is divided into two parts: the first describes the type of environment in which Dianova becomes involved and the relationships it develops there, while the second part focuses on the organization's positioning on a number of fundamental social issues. The new version of the Manifesto will be presented to members for approval at the next Delegates' Assembly in 2017.

### **New Associate Members**

Following the promotion in 2015 of the new status of Associate Member of Dianova International, Dianova's General Assembly this year confirmed three new associate members: the organization **Ray of Hope** (Pakistan), the **Slum Child Foundation** (Kenya) and the **Society for the Promotion of Youth and Masses – SPYM** (India). These three organizations join the Slovenian association **Drustvo Up**.

It will be recalled that associate membership status was created to enable organizations with similar commitments to join forces with Dianova in order to advance their common goals and to give civil society a voice within international organizations. The new status is open to non-profit legal entities registered with the United Nations Department of Economic and Social Affairs (UN DESA) or with ECOSOC status, and working in the fields of education, youth, addictions and/or social and community development.

## **Governing Bodies & Chart**

The **Assembly of Delegates** is the highest-ranking body of the Dianova organization; each member organization appoints one or more representatives as a delegate to the Assembly.

Among other tasks, the **Assembly Council** is responsible for defining the strategic and operational frameworks common to the Dianova network member organizations.

### **Election of the Assembly Council**

As the Assembly Council's term of office has expired, delegates from the member organizations of Dianova International voted by secret ballot at the general meeting on 29 June 2016, to elect the members of the new Assembly Council to serve for a four-year term. Several of the outgoing council members stood for re-election, and new candidates were also put forward, namely Ms Elena Goti, Ms Ana Santos and Ms Elisa Stivan. The newly elected council went on to appoint the Chair and Vice-Chair of the Assembly Council (see table below).

<b>Ordinary Members</b>	<ul style="list-style-type: none"> <li>• Asociación Dianova España (Spain)</li> <li>• Associação Dianova Portugal</li> <li>• Associazione Dianova Italia</li> <li>• Dianova Canada</li> <li>• Dianova Ideell Förening (Sweden)</li> </ul>	<ul style="list-style-type: none"> <li>• Dianova USA Inc.</li> <li>• Fundación Dianova Chile</li> <li>• Fundación Dianova Nicaragua</li> <li>• Fundación Dianova Uruguay</li> </ul>
<b>Affiliate Members</b>	<ul style="list-style-type: none"> <li>• Dianova Québec</li> <li>• Dianova Società Cooperativa Sociale</li> <li>• Fondation Cipresso</li> <li>• Fundación Dianova España</li> </ul>	<ul style="list-style-type: none"> <li>• Fondazione Dianova Italia</li> <li>• ONG Dianova Chile</li> </ul>
<b>Associate Members</b>	<ul style="list-style-type: none"> <li>• Drustvo "Up" (Slovenia)</li> <li>• Ray of Hope (Pakistan)</li> </ul>	<ul style="list-style-type: none"> <li>• Society for the Promotion of Youth and Masses (SPYM - India)</li> <li>• Slum Child Foundation (Kenya)</li> </ul>
<b>Assembly Council</b>	<ul style="list-style-type: none"> <li>• Mary-Christine Lizarza, President</li> <li>• Davide Brundu, Vice-president</li> <li>• Ana Santos</li> <li>• Rafael Goberna</li> <li>• Alberto León</li> <li>• Elisa Stivan</li> </ul>	<ul style="list-style-type: none"> <li>• Elena Goti</li> <li>• Luca Franceschi</li> <li>• Salina Ferrari</li> <li>• Pierangelo Puppo</li> <li>• Xavier Pons-Formosa</li> </ul>
<b>Operational Unit</b>	<ul style="list-style-type: none"> <li>• Montserrat Rafel, Director-General</li> <li>• Begoña Colomina, Coordinator of operational unit</li> </ul>	<ul style="list-style-type: none"> <li>• Lucía Goberna, International Public Relations</li> <li>• Salina Ferrari, Relationship with member organizations</li> </ul>
<b>External Collaborators</b>	<ul style="list-style-type: none"> <li>• Pierre Bremond, Communication &amp; publications</li> <li>• Mario Prieto, Marketing &amp; fundraising</li> </ul>	<ul style="list-style-type: none"> <li>• Bruno Ferrari, Management of Projects</li> <li>• Saionara König-Reis, International Public Relations (New York)</li> </ul>

**Dianova’s affiliations on 31 December 2016:**

Special Consultative Status to the Economic & Social Council of the UN	ECOSOC
Registered civil society organization to the Organization of American States	OAS
Consultative Status to the United Nations Educational, Scientific and Cultural Organization	UNESCO
Member of the Civil Society Forum on Drugs (European Commission)	CSF
Member of the Vienna NGO Committee on Drugs	VNGOC
Member of the World Federation of Therapeutic Communities – with a seat in the Administrative Board	WFTC
Member of the European Federation of Therapeutic Communities	EFTC
Member of the Latin-American Federation of Therapeutic Communities	FLACT
Member of the Hispano-American Network of NGOs working in the addiction field	RIOD
Member of the NGO Committee on the Status of Women	NGO - CSW
Member of the NGO Committee on Mental Health – Member of executive board	NGO - CMH
Member of the NGO Committee on Migration (New York)	NGO - COM
Member of the Conference of NGOs in Consultative relationship with the United Nations	CoNGO
Member of the NGO-UNESCO Liaison Committee	ONG-UNESCO



**CND59**  
The Dianova team in Vienna

# The Activities of the Dianova Network



## 4.1 Core Principles

**Respect for the individual** – The person who chooses to request the services of Dianova is more important than the problems he or she faces. Any type of intervention must guarantee that it preserves the person’s dignity and rights.

**Social and educational dimension** – All programmes and activities are devised as spaces or places for learning and dedicated to personal growth.

**Objective: self-reliance** – The objective of Dianova is to help people become self-reliant, i.e. capable of taking responsible and clear decisions (regarding the consumption of alcohol and other drugs, their social life, their choice of employment, etc.).

**Integral Approach** – The Dianova model is characterized by a holistic, personalized and multidisciplinary approach that deals with individual and community problems as a whole, as a condition of effectiveness in any project.

**Optimal proximity** – A trust-based relationship is built between service users and professionals with the objective of reinforcing people’s emotional security, hence their motivation and learning capabilities.

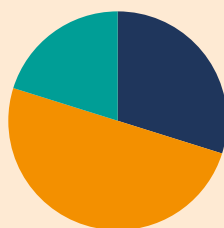
**Interdisciplinarity** – The programmes are led by professionals with different complementary specializations and knowledge that enable to address each service user’s unique needs adequately. This concept is also applied to their external follow-up if needed (networking with other support services, social workers, doctors, social leaders, families, etc.).

**Partnering and networking** – It is deemed essential that every possibility offered by existing resources be considered, to enable service users to benefit from the highest quality level of intervention.

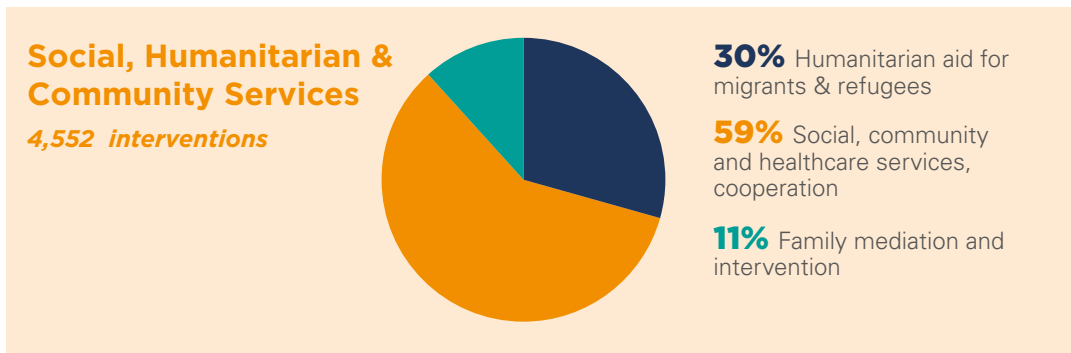
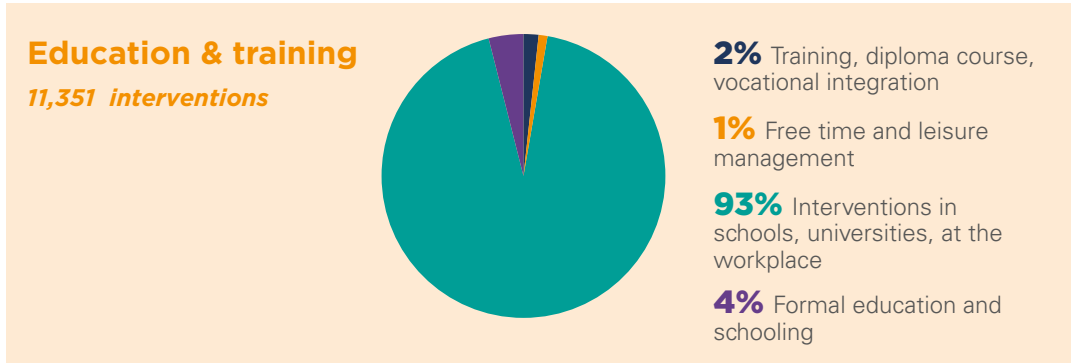
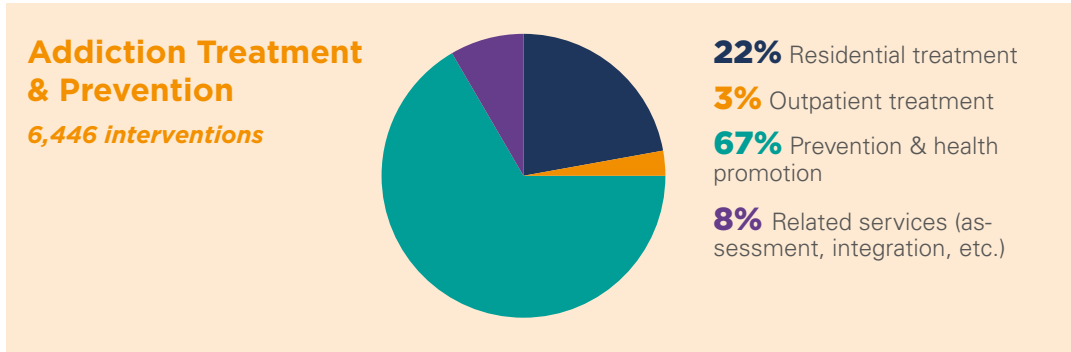
## 4.2 2016: Our Activities at a Glance

**22.349 people served**  
**587 collaborators** (53% women - 47% men)  
**38 facilities** (all programmes)  
**More than 20 different programmes**

**3 Areas of Activity**  
*22.349 people served*



**21%** Social, community and humanitarian services  
**29%** Addiction treatment & prevention  
**50%** Education and training



## 4.3 Member Organizations: Overview

### **Dianova Canada**

**40 collaborators · 432 people served**

[www.dianova.ca](http://www.dianova.ca)

*Addiction treatment and prevention, social housing with community support, training, residential care for patients with autistic disorders*

### **Fundación Dianova Chile**

**89 collaborators · 836 people served**

[www.dianova.cl](http://www.dianova.cl)

*Specialized addiction treatment services, education and training, prevention and health promotion*



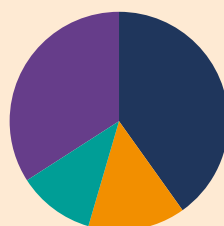
**Asociación Dianova España****171 collaborators · 5.835 people served**[www.dianova.es](http://www.dianova.es)*Addiction treatment and prevention, humanitarian aid to migrants and refugees, education, vocational training and integration***Associazione Dianova Italia****122 collaborators · 572 people served**[www.dianova.it](http://www.dianova.it)*Specialized addiction treatment services, education, assistance to vulnerable youth***Fundación Dianova Nicaragua****19 collaborators · 409 people served**[www.dianovanicaragua.org.ni](http://www.dianovanicaragua.org.ni)*Assistance to educational services, training, responsible tourism, socially-oriented hotel services***Associação Dianova Portugal****35 collaborators · 13.974 people served**[www.dianova.pt](http://www.dianova.pt)*prevention and health promotion, psychological assistance and follow-up, social and vocational integration***Dianova Ideell Förening****2 collaborators · 14 people served**[www.dianovasverige.org](http://www.dianovasverige.org)*Addiction treatment and prevention, reintegration services***Fundación Dianova Uruguay****100 collaborators · 277 people served**[www.dianovauruguay.org](http://www.dianovauruguay.org)*Specialized addiction treatment and prevention services, training***Dianova USA Inc.****1 collaborator · people served: N/A***Relationships with international organizations, advocacy***\*Note:** information about members is not presented uniformly due to the variety of their activities.

## 4.4 Ordinary Members

<b>DIANOVA CANADA</b>	
<b>More information: <a href="http://www.dianova.ca">www.dianova.ca</a></b>	
Opening year	1989
Main address	1273 rue Saint André, Montréal, QC, H2L 3T1
# of collaborators	40 (F. 65% - M. 35%)
# of regular volunteers	22
Main intervention areas	Addiction treatment for adults social housing with community support, residential care for patients with autistic disorders/severe behavioural troubles, support to social and vocational integration, psychosocial assistance
Accreditations and certifications	Quebec Ministry of Health and Social Services (addiction treatment programme). Rent Supplement Program granted by the municipal housing office of Montreal (social housing services)
# of facilities	4 2 residential facilities et 2 social housing buildings, one of which includes head office and evaluation and referral services
# of people served	432

<b>Addiction Treatment</b>		
<b>Name</b>	<b>Capacity</b>	<b># of people served</b>
Addiction treatment centre for adults	37	211
Multifunctional bed unit (support to detoxification)	3	101
Residential support programme for people receiving substitution treatment	N/A	(19)

### Primary Drug of Choice before Admission



**40%** Alcohol  
**15%** Crack/cocaine  
**11%** Speed  
**34%** Other

**Social Housing, Support to the Homeless**

Name	Capacity	# of people served
Social housing with community support (2 rooming houses)	41	43

**Residential Care for Patients with Autistic Disorders**

Name	Capacity	# of people served
Residential care for patients with autism spectrum disorders/severe behavioural troubles	6	6

**Other Activities**

Name	# of people served
TAPAJ reintegration instrument (alternative employment paid per day)	71

**FUNDACIÓN DIANOVA CHILE****More information:** <http://www.dianova.cl>

Opening year	1995
Main address	Calle Sta Teresa de Tango 2281, Santiago, San Bernardo, Región Metropolitana
# of collaborators	89 (F.80% - M.20%)
# of regular volunteers	N/A - Dianova Chile develops an internship programme for students
Main intervention areas	Addiction residential treatment for women with or without dependent children, outpatient addiction treatment programmes (for adolescents and young adults, women and mixed groups), educational and training programmes, prevention and health promotion.
Accreditations and certifications	National Service for Prevention and Rehabilitation of Drug and Alcohol Use (SENDA) – Ministry of Internal Affairs and Public Security, Registered in the Public Registry of Support to Educational Entities – Ministry of Education
# of facilities	6 3 residential centres, 2 outpatient facilities, 1 information and Evaluation centre
# of people served	836

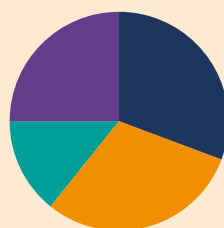
**Addiction Treatment**

Name	Capacity	# of people served
Gender-oriented residential programme for adult women with or without dependent children and/or pregnant (centres of San Bernardo, Romeral and Temuco)	48	165
Outpatient programme/day centre for adolescents whether or not in conflict with the law (centre of Curicó)	N/A	54
Outpatient programme/day centre for women (centre of Viña del Mar)	N/A	86

**Addiction Prevention**

Name	Workshops	# of people served
School-based prevention workshops	8	480

**Primary Drug of Choice before Admission**



**31%** Cocaine paste  
**30%** Marijuana  
**14%** Alcohol  
**25%** Other

**Education & Training**

Name	# of people served
School-based coexistence management programme (60-hour training course for social workers, psychologist and teachers from the Maule region) - 5 schools concerned	21 professionals
Preparation and awareness-rising phase to the school-based Coexistence management and violence prevention programme – jointly funded by the Ministry of Interior, the 18-month programme will be held in the Maule region	30 professionals, principals and head teachers

- Presentation of the *Coexistence management programme* to the officials of the Public Security Department – Province of Curico (Maule region),
- Participation in seminar on “Security and Coexistence” at Maule’s Catholic University with an audience of over a hundred professionals.

## ASOCIACIÓN DIANOVA ESPAÑA

**More information:** [www.dianova.es](http://www.dianova.es)

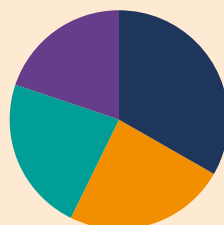
Opening year	1982
Main address	Calle de Coslada, 18, 28028 Madrid
# of collaborators	171 (F. 48% - M. 52%)
# of regular volunteers	83
Main intervention areas	Immigration, international protection and humanitarian aid, family support programmes, international cooperation, education, entrepreneurship and vocational integration, health promotion, care for young people with behavioural disorders, addiction treatment and interventions, volunteering, etc.
Accreditations and certifications	National: Development NGO, Ministry of Foreign Affairs and Cooperation; Ministry of Health, Social Services and Equality; Employment and Social Security. Regional: Andalusia, Aragon, Canary Islands, Castile-La Mancha, government of Catalonia, Extremadura, community of Madrid, Melilla, Ceuta, Murcia, Navarre, La Rioja, Valencia. Local: 8 city councils y 3 provincial governments. EFR – Social Economy (Family responsible organization), ISO 9001/2008
# of facilities	8 3 residential addiction treatment centres for adults, 2 residential centres for minors, 2 international protection centre, 1 headquarters
# of people served	5,835 - <i>Indirect beneficiaries</i> : over 21,000

### Addiction Treatment

Name	Capacity	# of people served
Residential addiction treatment centre for adults (Madrid)	30	98
Residential centre for the support of outpatient treatment for people with persistent addiction-related disorders for adults (Madrid)	25	64
Residential therapeutic community programme for adults (Can Parellada, Barcelona)	37	94
Residential programme for dual pathology disorders (Can Parellada)	37	56
Educational and Therapeutic Centres for minors (Zandueta, Navarra)	20	41
Educational and Therapeutic Centres for minors (Santa Elena, Cordoba)	16	33
Outpatient programme for adults (Can Parellada)	N/A	18

**Addiction Awareness and Prevention**

Name	# of people served
Relapse prevention and support to vocational integration programme	275

**Primary Drug of Choice before Admission**

**33%** Cocaine  
**24%** Alcohol  
**23%** Heroin  
**20%** Other

**Support & Intervention for Families**

Name	# of people served
Interventions held in the educational and therapeutic centre of Zanduetta	41
Interventions held in the educational and therapeutic centre of Santa Elena	33

**Humanitarian Aid / Assistance to Migrants & Refugees**

Name	Capacity	# of people served
Humanitarian reception centre for Migrants and Refugees (Madrid)	190	1.068
International protection programme	180	277

**International Cooperation**

Name	# of people served
Community support programme to the municipality of Santa Teresa and school support for minors living in the region - in partnership with <i>Dianova Nicaragua Foundation</i>	400
Support project to social cohesiveness, exchange and learning for youth - in partnership with <i>TDM2000 International</i> a network of organizations operating in 21 countries	160
Prevention programme of school-based conflicts - in partnership with <i>Dianova Uruguay Foundation</i>	1.650
Psychological support project for torture victims - in partnership with <i>Chiesa Valdese</i>	116

**Education & Training**

Name	# of people served
School-based intervention – Educational and therapeutic centre of Santa Elena	34
School-based intervention – Co-education programme targeting gender equality	865

School-based intervention – Early intervention programme	200
Free time and leisure management – Street education programme, municipality of Arganda del Rey	61
Free time and leisure management – Educational and therapeutic centre of Santa Elena	34
Erasmus+/Youth Exchange programme	42
Vocational training – training day on addiction-related interventions	150
Vocational training – quality of residential care for protected minors	25

### ASSOCIAZIONE DIANOVA ITALIA

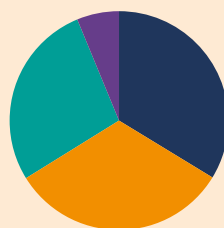
**More information: <http://www.dianova.it>**

Opening year	1984
Main address	Cascina la Cascinazza s/n, 27030 Cozzo PV
# of collaborators	122 (F. 41% - M. 59%)
# of regular volunteers	9
Main intervention areas	Addiction treatment for adults, residential care for at-risk adolescents, outpatient support centre
Accreditations and certifications	Accredited in the regions of Lazio, Lombardy, Marche and Sardinia - agreement with the Ministry of Justice
# of facilities	8 5 residential centres for adults, 1 residential centre for adolescents, 1 apartment for admissions, 1 head and communication office
# of people served	572

### Addiction Treatment

Name	Capacity	# of people served
Specialized residential therapeutic community programme for alcohol and polyuse of substances	18	31
Emergency intake program, assessment and residential referral services	19	114
Residential therapeutic rehabilitation programme	61	87
Residential educational rehabilitation programme	69	129

### Primary Drug of Choice before Admission



**34%** Cocaine  
**32%** Heroin  
**28%** Alcohol  
**6%** Other

### Education & Training

Name	School year 2015-2016	School year 2016-2017
Schooling programme with external teachers, secondary education diploma 1st cycle – Ortacesus community	6	3
Schooling programme with external teachers, secondary education diploma 2nd cycle – Ortacesus community	21	8

### Other Areas of Intervention

Name	# of people served
Intervention with families	10 groups, or 200 people

## FUNDACIÓN DIANOVA NICARAGUA

More information: <http://www.dianovanicaragua.org.ni>

Opening year	1986
Main address	Hotel Europeo, Del Canal 2 de televisión, 75 metros al Oeste, Managua
# of collaborators	19 (F. 74% - M. 26%)
# of regular volunteers	19
Main intervention areas	Education, vocational training, responsible tourism
Accreditations and certifications	Ministry of Education (MINED) - Tourism Institute (INTUR) - Ministry of Finances & Public Credit (MHCP)
# of facilities	2 1 educational centre, 1 hotel (see note below)
# of people served	409

### Education & Training

Name	# of people served
Raitipura project phase 2, donation of equipment and supplies and other contributions to Raitipura school	105 niños



Set up of biology/chemistry/physics lab, in partnership with the Ministry of Education (MINED) and schools from Jinotepe et Carazo departments	300 adolescents
Vocational training project implemented with the National Hotel School ( <i>Escuela Nacional de Hoteleria</i> )	4

**Community Development**

**Name**

Signature of a partnership agreement with the Transamerican Association of Volunteers in Solidarity - ATRAVES) to develop a project that will benefit more than 500 families (education, nutrition, medical care)

**Responsible Tourism**

**Name**

Implementation of the project to renovate Europeo Hotel's infrastructure, processes and facilities in order to enhance its social profitability

Signing agreements with the University of Commercial Sciences (UCC), the University of Managua (UdeM) and the tour operator El Perezoso to promote the development of responsible tourism in Nicaragua

- The Dianova Nicaragua Foundation operates the Europeo Hotel which is located in the downtown area of Managua. The hotel revenues are passed on to Dianova to help fund the Foundation's standalone social projects or those developed in partnership with other institutions.

More information: [www.hoteleuropeo.com.ni](http://www.hoteleuropeo.com.ni)

**Celebration**  
World  
Tourism Day



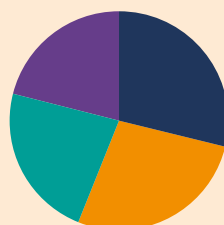
<b>ASSOCIAÇÃO DIANOVA PORTUGAL</b>	
<b>More information: <a href="http://www.dianova.pt">http://www.dianova.pt</a></b>	
Opening year	1984
Main address	Quinta das Lapas, 2565-517 Monte Redondo, Torres Vedras
# of collaborators	35 (F. 48% - M. 52%)
# of regular volunteers	26
Main intervention areas	Evaluation and assessment services, residential addiction treatment services (drugs and alcohol), reintegration programmes, family intervention, community-based prevention and health promotion initiatives, social support and community development, psychological support and training programmes
Accreditations and certifications	Development NGO - Social solidarity institution of public utility - Training organization certified by the Directorate General of Employment and Work Relations (DGERT for its acronym in Portuguese) and by CCPFC (Scientific and educational board for continued training) - Ministry of Education - Intervention services in addictive behaviours and addictions (SICAD, Ministry of Health) -Registered as a health agency (ERS) - Holder of the ISO 9001:2008 Quality Management certification for treatment and reintegration services - National coordinator (Portugal) of the campaigns launched under the auspices of the European Commission and the European Parliament - Accredited as a hosting institution by the Refugee Support Platform (PAR) - Associated to the Non-governmental Forum for social inclusion (FNGIS) - Member of the Portuguese Federation of Private Addiction Institutions (FETO) - Registered to the transparency registry of the European Commission and European Parliament - Registered to the Department of Economic & Social Affairs of the United Nations Economic & Social Council
# of facilities	6 1 head office, 1 residential centre (addiction services) 1 reintegration apartment, 1 reintegration enterprise , 1 training centre, 1 psychosocial help centre
# of people served	13,974 - <i>Indirect beneficiaries</i> : 1,367,868 (people impacted by the awareness campaign #DontLetThemPossessYou)

#### **Addiction (Evaluation, Treatment & Reintegration Services)**

<b>Name</b>	<b>Capacity</b>	<b># of people served</b>
Evaluation and referral services (Psychosocial support centres of Lisbon and Quinta das Lapas)	N/A	177
Residential addiction treatment programme (drugs and alcohol) in Quinta das Lapas therapeutic community (TC) - Monte Redondo, Torres Vedras)	52	70

Reintegration programme (Quinta das Lapas TC)	15	24
Social reintegration programme in halfway house	10	12
Support to reintegration initiative "Clíque Solidario/Punto Internet"	N/A	219

### Primary Drug of Choice before Admission



**29%** Heroin  
**27%** Cocaine  
**23%** Alcohol  
**21%** Other

### Addiction Prevention & Health Promotion

Name	# of people served
School-based awareness raising and prevention activities	310 (288 pupils, 22 teachers)
Community-based awareness raising and prevention activities (Mocktails 2016)	3,686 young and adults

- A campaign designed to raise awareness of the potential addictive behaviours resulting from the overuse of new technologies was implemented by Dianova Portugal in 2016, impacting over one million people – See the DontLetThemPossessYou campaign in "Communications & Social Projects," page xx.

### Training & Diploma Course

Name	# of people served
Information initiatives in universities; events	8,945
Workplace training sessions (5,456 hours)	4
Certified private training sessions	40

### Other Areas of Intervention

Name	# of people served
Outpatient psychologic care (Psychosocial support centres in Lisbon and Torres Vedras)	133
Social support and community development "Espacio solidario"	114
Family interventions (family groups or one-on-one basis)	240

**DIANOVA IDEELL FÖRENING (SWEDEN)****More information:** <http://www.dianovasverige.org>

Opening year	1997
Main address	Katarina Bangata 70, 116 42 Stockholm
# of collaborators	2 (F. 100%)
# of regular volunteers	4
Main intervention areas	Evaluation and referral services
Accreditations and certifications	Socialstyrelsen (Health & Welfare National Board in 2001, a governmental organization) - 1 regional agreement on admissions (Scania region) - 13 local agreements in the Stockholm region - 1 agreement with the city of Stockholm
# of facilities	1 Reception and reintegration centre
# of people served	14

**Addiction Services**

<b>Name</b>	<b>Funding</b>	<b># of people served</b>
Evaluation of users and referral to other Dianova facilities in Spain (Can Parellada TC) or Portugal (Quinta das Lapas TC)	100% by municipalities	14

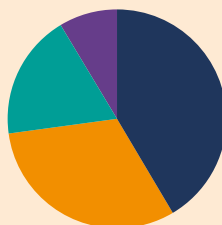
**FUNDACIÓN DIANOVA URUGUAY****More information:** <http://www.dianovauruguay.org>

Opening year	1999
Main address	Av. Gral Rondeau 2402-2450, 11800 Montevideo
# of collaborators	100 (F. 45% - M. 55%)
Main intervention areas	Information and evaluation, addiction treatment services (residential and outpatient), dual pathology treatment, family intervention, relapse prevention, training and diploma courses for social counsellors and other intervention professionals
Accreditations and certifications	Ministry of Education and Culture - Uruguayan Institute for Children and Adolescents (INAU) - National network for addiction treatment and care (RENADRO)
# of facilities	3 1 outpatient facility, 2 residential centres
# of people served	277

<b>Addiction Services</b>		
<b>Name</b>	<b>Capacity</b>	<b># of people served</b>
Evaluation and referral services ( <i>Ciudadela Maldonado instrument</i> )	N/A	100
Outpatient or residential day services for adolescents	50	48
Residential treatment for dual pathology (addiction and mental illness)	18	66
Outpatient treatment (private)	N/A	28

<b>Prevention &amp; Reintegration Services</b>	
<b>Name</b>	<b># of people served</b>
In-company training: prevention workshop, early detection and management of addiction problems in the workplace (duration: 3 hours) - <i>Lawn Tennis Club of Uruguay</i>	15
Support to problem drug users through a socio-educational process in the workplace - "Rieles" project, agreement with the National Council on Drugs ( <i>Junta Nacional de Drogas</i> )	20

**Primary Drug of Choice before Admission**



**42%** Pasta Base (free base)  
**31%** Cocaine  
**18%** Marijuana  
**9%** Other

**Dianova Uruguay Team**



<b>DIANOVA USA INC.</b>	
Opening year	2014
Main address	350 Fifth avenue, 59th Floor - NEW YORK, NY 10118
# of collaborators	1 (F)
Main intervention areas	Relationships with international organizations, advocacy activities, preparation of events, participation to various NGO committees
Accreditations and certifications	Not-for-profit corporation registered to Florida State
# of facilities	1 Office

***Dianova delegation in New York***

A new agreement signed in 2015, has led to the opening of a new office located opposite the United Nations headquarters and recruitment of a person in charge of international relations. Since then, the Dianova delegation has maintained an active presence at meetings organized by the United Nations or the Organization of American States (OAS) and has strengthened our capacity for advocacy within international organizations and the various NGO committees to which Dianova belongs.

***Advocacy***

**Promoting social and economic integration of migrants and refugees**

Participation in the Xenophobia and Integration Sub-Committee of the NGO Committee on Migration (NGO COM)

**Promoting women’s rights and empowerment**

Participation in the NGO Committee on the Status of Women (NGO CSW)

Participation in the NGO CSW: Committee for the Preparation of the Commission on the Status of Women (CSW61) in 2017 and preparation of a written contribution

Organization of an parallel event during the 60th session of the Commission on the Status of Women (CSW60): *“Women, drugs and development”* with NGOs EURAD, General Board of Church & Society, Turkish Green Crescent and UNICRI

Participation in the "Orange the World" campaign organized by UN Women: 15 days of activism to end violence against women

**16 days of Activism Against Gender-Based Violence’ campaign**



## 4.5 Associate Members

### DRUSTVO UP (SLOVENIA)

More information: <http://www.drustvo-up.si>

Opening year	1993
Main address	Kersnikova 3, 1000 Ljubljana
# of collaborators	5 (F.4 - M.1)
# of volunteers	26 (including student trainees)
Main intervention areas	Addiction services: social rehabilitation, social reintegration programme, individual professional counselling for substance abusers and adolescents experiencing difficulties with drugs
Accreditations and membership	Programme supervision by Slovenia Social Chamber - Associate member of Dianova International
# of facilities	2 1 head office and 1 townhouse for social reintegration
# of people served	10

### Addiction Prevention & Treatment

#### Name

Addictions assessment and information service

Individual counselling programme

Youth Accompaniment Program "Drug-free Youth"

Social reintegration programme (*capacity : 4,5 subsidized spaces – # of people served: 10*)

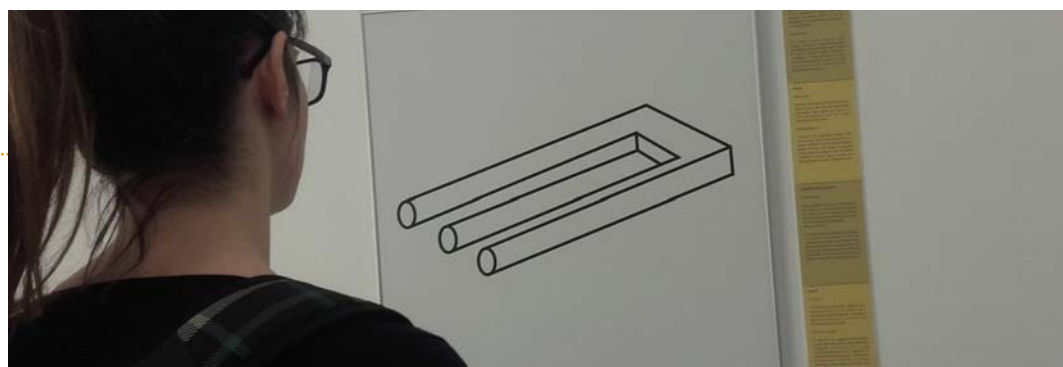
### Other Areas of Intervention

#### Name

Conferences held at the "School of Life Skills"

Prevention workshops

Life Skills Workshop





## RAY OF HOPE (PAKISTAN)

**More information:** <http://www.rayofhope.ml>

Opening year	2007
Main address	H#226, Khadim Hussain Road, Lalkurti, Rawalpindi
# of collaborators	7 (F.2 – M.5)
# of volunteers	50+
Main intervention areas	Addiction services, women's empowerment, youth development, environment protection
Accreditations and membership	Registered to the Ministry of Interior and Narcotics Control - Consultative status to the United Nations Economic & Social Council (ECOSOC) - Member of: Drug Free Australia, Dianova International, and the World Federation Against Drug Abuse
# of facilities	1 Head office
# of people served	1000+

### Addiction Treatment & Prevention

#### Name

Addiction treatment centre (Rawalpindi)

Education programme for substance abusers

College- and school-based addiction information and prevention workshops

### Other Areas of Intervention

#### Name

Rehabilitation of flood-affected areas of the country

Establishment of medical camps in flood-affected areas (Khyber Pakhtoon Khwa, Sindh)

Free food distributions to the poor during the month of Ramadan

Environment protection and tree-planting initiatives in the regions of Rawalpindi and Islamabad

● Drug awareness activity by Ray of Hope in Pakistan





**SLUM CHILD FOUNDATION (KENYA)****More information:** <http://www.slumchildfoundation.net>

Opening year	2008
Main address	Engyo plaza first floor door four, Kamunde road off outering road
# of collaborators	2 (F.1 - M.1)
# of volunteers	4
Main intervention areas	Youth protection, substance abuse prevention, life skills learning, support to education, microfinance, advocacy
Accreditations and membership	Registered community-based organization to the Ministry of Gender, Sports, Culture and Social Services - Registered Non-governmental organization to NGOs Co-ordination Board - Member of the World Federation Against Drugs (WFAD) - Member of the National Authority for the Campaign Against Alcohol and Drug Abuse (NACADA) - Associate member of Dianova International
# of facilities	N/A
# of people served	167

**Addiction Prevention, Children & Youth Welfare**

Name	# of people served
School support and skill development programme for the children of the slums ( <i>Toto Club</i> )	150
Civic education and vocational training and guidance programme for young dropouts ( <i>Cross the Bridge Initiative</i> )	12
School-based awareness programme – substance abuse prevention, skill development, dialogue promotion ( <i>Teens' Forum</i> )	15 schools (300 children each on av.)

**Other Areas of Intervention**

Name	# of people served
Microfinance, table banking and psychosocial support programme for women with dependent children, training of volunteers	5 groups of women

**School-based prevention activity by SCF in Kenya**



<b>SOCIETY FOR PROMOTION OF YOUTH AND MASSES - SPYM (INDIA)</b>	
<b>More information: <a href="http://www.spym.org">http://www.spym.org</a></b>	
Opening year	1986
Main address	SPYM Centre, 111/9, Opposite Sector B-4, Vasant Kunj, New Delhi- 110070
# of collaborators	250 (F.20% - M.80%)
# of volunteers	100+
Main intervention areas	Alcohol and substance abuse prevention and treatment, support to people with HIV/AIDS and prevention activities, support to the homeless, sexual and reproductive health, advocacy, research and survey
Accreditations and membership	Member of: Juvenile Justice Committee, Hon'ble High Court of Delhi - Steering committee, Delhi State Legal Services Authority - Central Advisory Board, Ministry of Women and Child Development – Associate, Dianova International - Steering Group of International Drug Policy Consortium (IDPC) - International Society of Substance Use Prevention & Treatment Professionals - Technical Resource Groups (TRGs), National AIDS Control Organization (NACO), Ministry of Health & Family Welfare - Grant Approval Committee, Ministry of Social Justice & Empowerment - Steering committee Project H-13, UNODC for the South Asian Association for Regional Cooperation (SAARC) countries - National Secretary, Federation of Indian NGOs for Drugs and AIDS Prevention (FINGODAP) - National Secretary, Indian Harm Reduction Network (IHRN) - National Secretary, SAARC Forum for Civil Society Organisations - National Secretary, Association of Resource Managers against Alcohol & Drug Abuse (ARMA-DA) - Consultative status to the United Nations Economic & Social Council (ECOSOC)
# of facilities	8 Addiction treatment centres across the country
# of people served	1000+

<b>Addiction Treatment</b>		
<b>Name</b>	<b>Capacity</b>	<b># of people served</b>
Treatment programme for adult men - 3 centres (Delhi, Chandigarh, Darjeeling)	60	664
Treatment programme for the male homeless - 2 centres (Mubarakpur, Delhi ; Dakshinpuri, Delhi)	40	134
Treatment programme for women and adolescent girls	20	25
Treatment programme for juveniles in conflict with the law	80	318
Treatment programme for male street-based children	80	182

**Addiction Prevention****Name**

Sensitization and awareness programmes on drug abuse prevention at over 100 government schools, for students and teachers

Training and refresher courses for NGO staff working in the field of substance abuse and addiction treatment

- During a trip to India in July of this year, Dianova USA director Ram Raman observed the significant work carried out there by SPYM, especially focusing on adolescent drug users. Ram Raman also met Dr Rajesh Kumar, Executive Director of SPYM, in New Delhi. [Read article](#)



**Educational programme by SPYM in India**

# International Relations & Advocacy



**Dianova international activities have two main goals: on the one hand, we strive to defend a number of causes and opinions through advocacy initiatives, while on the other hand we are also dedicated to promote and publicize our work and that of our members before international organizations, other NGOs and the public at large.**

***Dianova's advocacy initiatives in 2016 were centred on the promotion of the following themes:***

- Person-centred, public health-based and gender specific addiction treatment and prevention activities,
- Human rights of people who use drugs, including the right to access treatment
- Access to services tailored to the needs of people with dual pathology (addiction and mental health),
- Gender equality and women's empowerment in all areas,
- Human rights of migrants and refugees in line with the United Nations Charter and implementation of national initiatives to promote their integration in the best conditions,
- Increasing role of civil society and CSOs in international organizations.

Advocacy can be defined as set of activities and actions intended to influence the decision-making process with the goal of implementing, strengthening or modifying policies and practices, as well as support services and programmes.

Throughout 2016, Dianova International has participated in over fifty meetings, conferences and seminars in 19 countries of Europe, Africa and the Americas. In addition, Dianova International has contributed to 17 surveys, public consultations and written statements on the following issues: drugs and drug policies (8), gender equality (2), civil society (2), migrations (1), other issues (4).

*Our delegation in New York City allowed the organization to play a more active role in a number of committees and forums related to the United Nations' social activities through our permanent representative. In addition, Dianova representatives participated in various official sessions and meetings online.*

## 5.1 Addiction and Drug Policy

### ***United Nations***

Dianova International maintains a close and continuous relationship with the *Commission on Narcotic Drugs (CND)*, the principal political body in charge of international drug control, and, since 2007, has been a member of the *Vienna NGO Committee on Narcotic Drugs (VNGOC)*, the body responsible for facilitating relations between NGOs and the United Nations in order to establish partnerships and involve civil society in the development of drug policies.

Name of event	Date	Location	Participation
Online survey by the <i>Canadian Drug Policy Coalition</i> : Expectations of North American civil society with regard to UNGASS	5 February	Online	Written contribution by Dianova Canada
UN Informal Interactive Stakeholder Consultation with regard to the UNGASS preparation process – United Nations Headquarters. <a href="#">Read article</a>	10 February	New York (USA)	Oral presentation
59th Session of the United Nations Commission on Narcotic Drugs (CND59). <a href="#">Read article</a>	14-22 March	Vienna (Austria)	Participation
CND59 – organization of parallel event: <i>"Addiction Treatment in Southern Europe - Providing Solutions in Times of Crisis"</i> . <a href="#">Read article</a>	17 March	Vienna	Oral presentation
Annual assembly of the Vienna NGO Committee on Drugs (VNGOC)	18 March	Vienna	Participation
United Nations General Assembly Special Session (UNGASS) on the world drug problem. <a href="#">Read article</a>	19-21 April	New York	Participation
Publication of Dianova's and other VNGOC members' contributions to UNGASS – <a href="#">Read document</a>	May	Online	Written contribution
Meeting of the Vienna NGO Committee on Drugs (VNGOC)	23 June	Online	Participation
Intersessional meeting of the Commission on Narcotic Drugs (CND)	30 Nov.-2 Dec.	Vienna	Participation
Meeting of the Vienna NGO Committee on Drugs (VNGOC)	1 December	Vienna	Participation

### Highlights

#### United Nations General Assembly Special Session (UNGASS) on the World Drug Problem

After years of preparatory work, UNGASS 2016 took place from 19 to 21 April in New York. The high-level meeting of the various Heads of State and Government was held in order to evaluate global drug policies implemented in the last decade and to design a common strategy for the future Civil society organizations, including Dianova, were highly involved in the preparatory phase and in the UNGASS meeting itself.

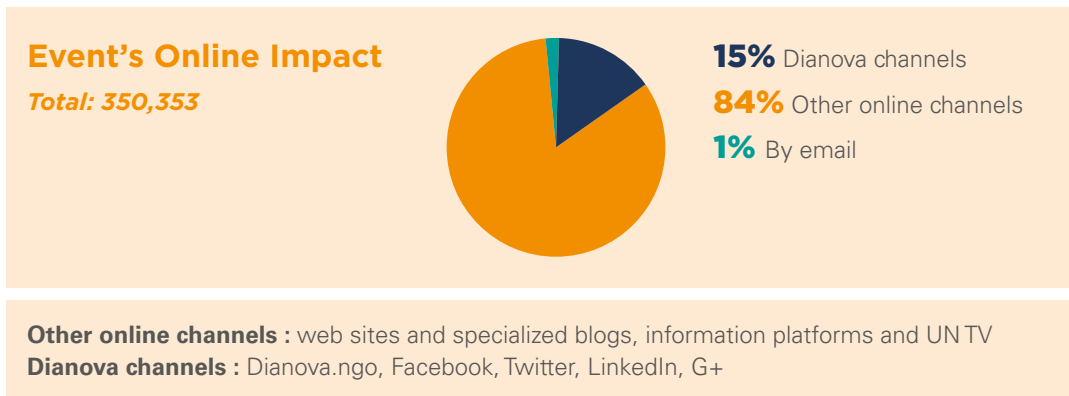
[Read Dianova's contributions](#) to the lead-up process for UNGASS 2016



### UN Informal Interactive Stakeholder Consultation in the Lead-up to UNGASS 2016

Held on 10 February, the consultation enabled representatives of Member States, civil society, NGOs, academia, the scientific community and youth groups to share their best practices on the ground and their experience of the impact of drug policies, while addressing the challenges regarding addiction, health, illicit trafficking, crime, human rights, community development and sustainable development.

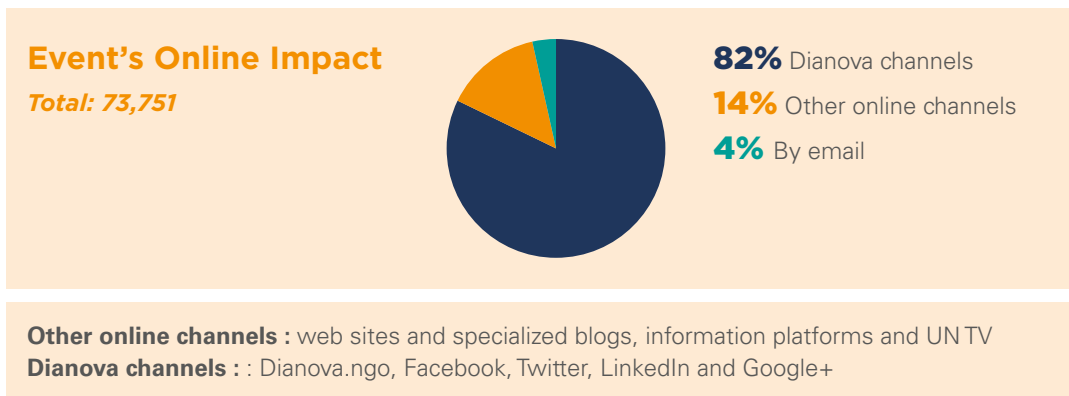
- Dianova selected to join UN Consultation – Contribution by María de los Angeles Lobos, Director of the Women’s Treatment Centre in Viña del Mar (Dianova Chile)



### Organization of a Parallel Event to CND59

A parallel event to the 59<sup>th</sup> Session of the Commission on Narcotic Drugs (CND59) was co-organized and facilitated by Dianova, and attended by national and international official representatives and civil society organizations. In her speech, Dianova’s representative stressed the impact of the crisis on addiction-related issues in several southern European countries and the solutions implemented by the latter.

- Treatment of addictions in southern Europe, providing solutions in times of crisis, organized by Dianova and the Kethea and Proyecto Hombre voluntary organizations



### European Union

The European Union is a key player in the design and implementation of regional and global drug policies. As the Dianova network operates in several European countries, Dianova International is taking a proactive stance with regard to European stakeholders, such as the European Civil Society Forum on Drugs (CSF), of which our organization has been a member since 2013. In addition, Dianova participates in the European Commission's Expert Group, which brings together 45 civil society organizations to discuss a number of issues related to the preparation and implementation of European drug policies.

Name of event	Date	Location	Participation
Meetings of Civil Society Forum on Drugs (CSF) working group on the theme of "Civil society participation in national drug policies" - 3 meetings	13 January, 21 June, 28 Sept.	Online	Participation
Meetings of the CSF working group on the theme "Institutional relations with the EU and international organizations" - 2 meetings	4 February, 14 April	Online	Participation
Public consultation in the context of the evaluation of the European Social Fund during the programming period 2007-2013	23 February	Online	Written contribution (Dianova Portugal)
Public consultation for the 2016 evaluation of the European Strategy and Action Plan on drugs (European Commission)	9 May	Online	Written contribution
Meeting of experts on the issue "Drugs Markets on the Web" (European Commission) <a href="#">Read Article</a>	7-8 June	Brussels (Belgium)	Participation
CSF survey on the involvement of civil society in national drug policies	June/July	Online	Written contribution (Dianova Int., Spain & Sweden)
Submission by the Civil Society Forum on Drugs to feed into the EU position at the upcoming CND intersessional events (December) for post-UNGASS implementation <a href="#">Read document.</a>	11 October	Online	Written contribution
CSF online survey on quality standards in addiction treatment, prevention, harm reduction and rehabilitation	13 October	Online	Written contribution (Dianova Int. & Spain)
CSF annual meeting <a href="#">Read article</a>	7-8 November	Brussels	Participation



### Participation in the Pompidou Group (Council of Europe)

The Council of Europe Co-operation Group to Combat Drug Abuse and Illicit Trafficking, also known as the Pompidou Group (an organization not within the remit of the European Union), organizes a training session each year aimed at executives involved in the development or implementation of drug policies. Dianova International was selected to take part in this annual session, where participants worked on the policy paper approved by the Council of Europe, addressing the interaction between governments and civil society on drug policies. [More information](#)

Name of event	Date	Location	Participation
Pompidou Group Executive Training 1 – “Effective cooperation: interaction between governments and civil society organizations”- <a href="#">Read article</a>	6-8 June	Helsinki (Finland)	Participation
Pompidou Group Executive Training 2 – “Effective cooperation: interaction between governments and civil society organizations”- <a href="#">Read article</a>	12-15 September	Stockholm (Sweden)	Participation

### Organization of American States (OAS)

As a registered civil society organization Dianova attends the meetings of the Organization of American States (OAS) and of the Inter-American Drug Abuse Control Commission (CICAD), a body in charge of channelling the efforts of OAS Member States to reduce drug trafficking and use.

Name of event	Date	Location	Participation
59th Ordinary Session of the Inter-American Drug Abuse Control Commission (CICAD)	25-26 April	Washington DC (USA)	Participation
Virtual forum of the 46th General Assembly of the Organization of American States (OAS) Groups 1 (women) and 2 (human rights)	30 May	Online	Written contribution

### Federation of NGOs & Other Forums

Dianova International regularly attends conferences and NGO federations’ forums to exchange experiences and best practices.

Name of event	Date	Location	Participation
1 <sup>st</sup> preparatory meeting for the international symposium of the <i>European Working Group on Drug-Oriented Research</i> (EWODOR)	25-27 January	Palombara -Sabina (Italy)	Participation

18th seminar on "Drugs & Cooperation" by the Latin American Network of NGOs working in Drug Addiction (RIOD) on the theme " <i>Multiple solutions to a complex problem</i> " Presentation of Dianova Spain's early intervention programme - <a href="#">Read article</a>	16-18 May	Rio Hondo (Santiago del Estero, Argentina)	Participation & oral presentation
2nd preparatory meeting for the EWODOR symposium	30-31 May	Barcelona (Spain)	Participation
16th International EWODOR Symposium (European Working Group on Drug Oriented Research): " <i>The Therapeutic community, a tool for empowerment</i> "	22-23 September	Rome (Italy)	Organization & participation
Survey on the final evaluation of the government of Spain's 2013-2016 Action Plan on drugs - <a href="#">PNSD</a> (Ministry of Health)	17 October	Online	Written contribution
5 <sup>th</sup> WFTC Institute – World Federation of Therapeutic Communities. <a href="#">Read article</a>	30 Nov.-3 Dec.	Palma, Majorca (Spain)	Participation
Signing of the "Declaration of Majorca", following the 5th WFTC Institute - <a href="#">English version</a> - <a href="#">Spanish version</a>	3 Dec.	Palma, Majorca	Signing of document
Meeting of the WFTC executive board	1 Dec.	Palma, Majorca	Participation

### Highlights

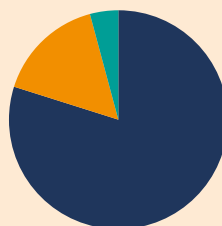
#### 16<sup>th</sup> International EWODOR Symposium (*European Working Group on Drug Oriented Research*)

Over a hundred representatives from international organizations, national authorities, addiction professionals and researchers from 14 different countries were gathered to debate and present experiences and practices upon the following theme: "*The Therapeutic Community Model as a Tool for Empowerment*"

- [Press release](#)
- [Outcomes of the EWODOR symposium](#)
- [Summary of interventions](#)

#### Event's Online Impact

Total: 210,912



**80%** Dianova channels  
**16%** Other online channels  
**4%** By email

**Other online channels** : web sites and specialized blogs, information platforms and UN TV  
**Dianova channels** : Dianova.ngo, Facebook, Twitter, LinkedIn and Google+

## 5.2 Gender Equality and Women's Empowerment

Our commitment to women's rights and gender equality has been a cross-cutting element of Dianova activities for many years. Each year, Dianova attends the United Nations Commission on the Status of Women (CSW), and has since 2013 been a member of the NGO Committee on the Status of Women, New York (NGO CSW NY).

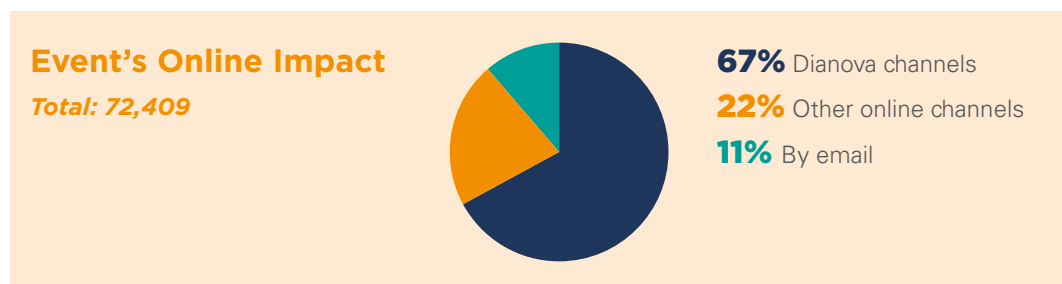
Name of event	Date	Location	Participation
60th session of the United Nations Commission on the Status of Women (CSW60)	14-24 March	New York City (USA)	Participation
Organization of a parallel event to CSW60 on the theme : <i>"Women, Drugs &amp; Development"</i> - <a href="#">Read article</a>	22 March	New York	Organization & oral presentation
Participation in the Evaluation Survey of the NGO CSW Forum	22 April	Online	Written contribution
Sixth Summit of the Working Group on Gender (convened by the World Bank and the Inter-American Development Bank): <i>"Women's Economic Development - Stereotypes and Opportunities"</i> - <a href="#">Read article</a>	7-8 June	Online	Participation
Meetings of the NGO Committee on the Status of Women (NY NGO CSW) - 4 meetings	16 June, 14 Sept., 20 Oct., 17 Nov.	New York City	Participation
Meetings of the NY NGO CSW to prepare the CSW 61 <sup>st</sup> session in 2017 - 3 meetings	17 Oct., 8 Nov., 5 Dec.	New York City	Participation
Dianova written statement to ECO-SOC as part of the preparations for the 61 <sup>st</sup> session of the Commission on the Status of Women in 2017 (CSW61) - <a href="#">Read statement</a>	17 October	Online	Written contribution
<i>Orange the World</i> event, organized by UN-Women against gender-based violence. <a href="#">Read article</a>	21 November	New York City	Participation
Participation in UN-Women's <i>Orange the World</i> campaign: <i>16 days of activism to bring gender-based violence to an end!</i> <a href="#">Read article</a>	25 November -10 December	Online	Participation
Briefing with Chair of the 61st Session of the Commission on the Status of Women (CSW61), Antonio Patriota	13 December	New York City	Participation

**Highlights**

**Organization of a parallel event to the 60<sup>th</sup> Session of the Committee on the Status of Women (CSW60)**

The event aimed to highlight the need to adopt a gender-specific perspective in the design and implementation of programmes and policies for the prevention and treatment of addictions, in order to better respond to the needs of women in particular.

- Women, drugs and development, a gender perspective in drug-related issues, and their impact on sustainable development



**Other online channels** : web sites and specialized blogs, information platforms and UN TV  
**Dianova channels** : Dianova.ngo, Facebook, Twitter, LinkedIn and Google+

**Migration & Development**

Within the Dianova network, the Dianova Spain association has since 2015 been actively assisting migrants through the implementation of a humanitarian reception programme and an international protection programme aimed at assisting applicants for and beneficiaries of international protection, stateless status or temporary protection.

Faced with the many human tragedies linked to the magnitude of current migration, Dianova International advocates on an international level for the implementation of more active policies, based on respect for human rights and focusing on support and development in the countries of departure, along with the creation of opportunities for legal work and integration in the host countries. Accordingly, this year Dianova joined the NGO Committee on Migration, a civil society platform for the promotion of human rights and the protection of migrants, refugees, stateless persons, internally displaced persons and victims of human trafficking. Dianova is currently active on the Subcommittee on Xenophobia and Social Inclusion, seeking to develop strategies for combating discrimination against migrants and for promoting inclusive societies.

Name of event	Date	Location	Participation
Meetings of the NGO Committee on Migration ( <a href="#">NGO COM</a> ) - 5 meetings - <a href="#">Read article</a>	12 May, 2 June, 9 Sept., 10 Nov., 8 Dec.	New York City (USA)	Participation
Signing of position paper: " <i>Positive Effects of Innovative Early Childhood Development Programs on Refugee Youth Resilience</i> " - <a href="#">Download document</a>	10 June	Online	Signing

High Level Political Forum on sustainable development goals and parallel events - <a href="#">Read article</a>	11-15 July	NYC	Participation
Civil society hearing on migration issues at the United Nations - <a href="#">Read article</a> . Read Dianova's position paper: <a href="#">Addressing Large Movements of Migration</a>	18 July	NYC	Participation
United Nations High-level Summit to address large movements of refugees and migrants - <a href="#">Read article</a>	19 September	NYC	Participation
Presentation of the report of the Inter-American Development Bank "Fund transfers from Spain to Latin America and the Caribbean region"	21 September	Madrid (Spain)	Participation
Forum "Lowering levels of violence, living together in peace, experiences promoted by the European Union in Latin America" - European Union Delegation in Venezuela <a href="#">Read article</a>	3 October	Caracas (Venezuela)	Oral presentation
Informal meeting between UN member states and civil society in preparation for the <i>Global Compact for Migration</i>	22 November	NYC	Oral presentation
2 <sup>nd</sup> High-level Meeting of the <i>Global Partnership for Effective Development Cooperation</i> - <a href="#">Read article</a>	28 Nov.-2 Dec.	Nairobi (Kenya)	Oral presentation

**Highlights**

**European Union Delegation Forum in Venezuela**

Presentation of a project dedicated to preventing violence in educational and youth centres; the project was implemented by the Dianova Foundation in Uruguay and Dianova Spain, through the European Instrument for Democracy and Human Rights (EIDHR).

- [Empowerment of educational and youth centres focusing on the psychological and relational prevention of violence](#)

**Violence prevention forum in Venezuela**



## 5.3 Mental Health

### *Mental Health*

Dianova International joined the NGO Committee on Mental Health (NGO CMH) in New York, in September of this year, then its Executive Committee the following month. The NGO CMH encourages collaboration between NGOs from around the world to press for inclusion of the mental health issue on the international agenda. [Read article](#)

The issue of mental health is an important aspect of Dianova's programmes, which is why the organization intends to play an active role within the CMH NGO in order to advocate stronger policies and programmes in this area. Dianova and the CMH NGO intend to keep up the pressure on international forums to address issues relating to mental health and the rights of the persons affected, and to implement services tailored to the care of substances abusers with mental health issues.

Name of event	Date	Location	Participation
Meetings of the NGO Committee on Mental Health (NGO CMH) - 3 meetings	8 Sept., 3 Oct., 10 Nov.	New York City	Participation & oral presentation
Meetings of the Executive Committee of the NGO CMH - 2 meetings	27 Oct., 8 Dec.	New York City	Participation
Meeting of working group "Childhood and Youth" of the NGO CMH	1er December	New York City	Participation

### *Role of Civil Society*

A prime focus of Dianova's activity is promoting greater involvement of civil society in international organizations. Civil society organizations are in touch with reality on the ground. Their contribution to decision-making thus ensures that the various policies better meet citizens' expectations.

For this purpose, Dianova has joined two platforms dedicated to promoting civil-society involvement: the Conference of NGOs in Consultative Relationship with the United Nations (CoNGO) and the NGO-UNESCO Liaison Committee.

Name of event	Date	Location	Participation
Online survey: 4th Forum of the NGO-UNESCO Liaison Committee	January	Online	Written contribution
PASCA online survey: "Civil Society Participation in the Summit of the Americas" - <a href="#">More info</a> (Spanish)	10 April	Online	Written contribution
Event: Launch of the study "Civil Society and Development - Global Trends: Implications and recommendations for the players in the 2030 Agenda" - <a href="#">Read article</a>	5 October	New York City (USA)	Participation

Information session with the President of the <i>Conference of NGOs in consultative relationship with the United Nations (CoNGO)</i>	9 Nov.	NYC	Participation
Launch of the new <i>NGO Committee for Rare Diseases</i>	11 Nov.	NYC	Participation
Annual conference of the NGO-UNESCO Liaison Committee – <i>The Challenges of the Digital Revolution for NGOs</i> . <a href="#">Read article</a>	12-14 Dec.	Paris (France)	Participation
Signing of position paper by NGO-UNESCO Liaison Committee on climate change	13 Dec.	Montevideo (Uruguay)	Written contribution
Information session with civil society organizations and other stakeholders about the <i>Summit of the Americas</i>	13 Dec.	Montevideo (Uruguay)	Participation
Public consultation on the evaluation of the European Social Fund for the 2007-2013 programming period	23 Feb.	Online	Written contribution, Dianova Portugal
EU survey - public consultation: <i>Proposal for a mandatory transparency register (CSF/UE)</i> - <a href="#">View results</a>	13 April	Online	Written contribution

**Pompidou  
Group Training  
2016**



# Communication & Social Projects





## 6.1 Launch of Dianova's New Web Site

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As part of Dianova's strategy for the year 2020, the organization's new website was launched in July 2016, in three languages (English, French and Spanish) in response to technical developments in communication. It will constitute an essential tool, enabling Dianova to achieve the goals we have set ourselves for the coming years.

The new website provides a global vision of the Dianova network with a map showing the different countries where the network is located and the various projects proposed in them. New sections have been created to reflect and support the work of Dianova's operational headquarters, following the example of the Advocacy Section. This section presents the positioning of the Dianova network in various areas important for its initiatives, in particular via its **Manifesto** and through the various campaigns and activities related to these areas. In addition, the campaigns implemented by the network are showcased in the new Take Action interactive section, in which users can find information, participate in cyber campaigns and in the Dianova Network's various causes, projects and activities. Finally, the News section offers users the opportunity to select news related to the network or its areas of activity through advanced search functions.

### Results after one month, compared with the same period in 2015:

- 30% Increase in the number of visits
- 25% increase in the number of single users
- 124% increase in pages visited
- 50% increase in pages viewed and average length of visit

## 6.2 Cyber Campaigns & Newsletter

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Two cyber campaigns were launched this year to mark two United Nations days: the *International Day against Drug Abuse and Illicit Trafficking*, on 26 June, and the *International Day for the Elimination of Violence against Women*, on 25 November.

### **Online Addictions Awareness Campaign**

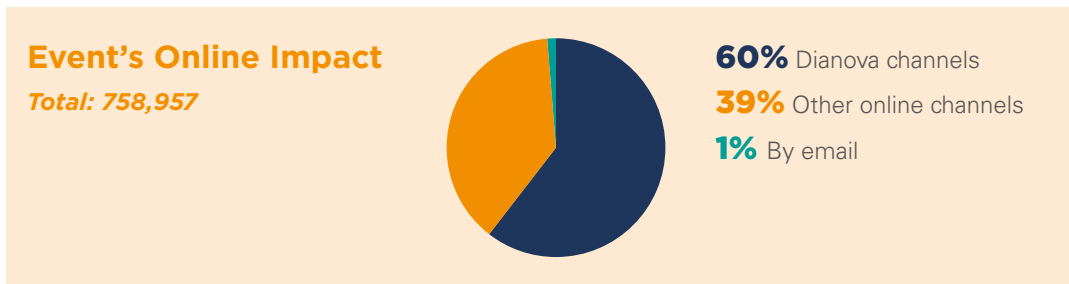
An innovative social advertising campaign was launched on the *International Day against Drug Abuse and Illicit Trafficking*, on 26 June. The #DontLetThemPossessYou campaign was designed by two advertising professionals in a pro bono collaboration, and then submitted to an international advertising competition.

The campaign is aimed primarily at young people, to raise their awareness of the risks associated with the inappropriate use of the internet and social networks, and to give them access to information resources, follow-up and specialized treatment opportunities. The campaign invites reflection through the use of the codes specific to social networks, namely exaggeration, parody and humour. Its light-hearted tone helps approach the problem humorously, rather than by playing on fear or emphasizing prohibition, while clearly marking out the risks associated with these addictive behaviours.

### #DontLetThemPossessYou – Creative Concept

The campaign draws a link between being hooked on your mobile, tablet or computer and being possessed by an evil spirit which prevent you from being yourself and from living a normal life.

The campaign offered downloadable media kits for social networks as well as documentation on the scientific framework of online addictions.



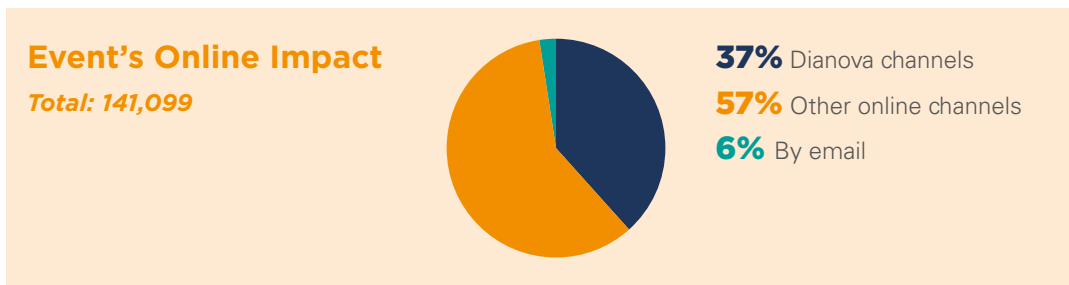
**Other online channels** : web sites and specialized blogs, information platforms and UN TV  
**Dianova channels** : Dianova.ngo, Facebook, Twitter, LinkedIn and Google+

Dianova Portugal has scored success in implementing the campaign through various channels both on- and offline, but also via the press and television, photo exhibitions, awareness-raising sessions with young people, and contact with researchers in this area. Thanks to the many partners it attracted, the campaign reached out to **1,367,868 young people and adults**.

### Campaign: 16 days of activism against gender violence - #16Days #OrangeTheWorld

For 25 years, civil society and non-governmental organizations have built on the International Day for the Elimination of Violence against Women on 25 November, by undertaking a 16-day trip to raise public awareness of the impacts of violence on millions of women and girls around the world.

Dianova took part in the campaign by publishing each day a different message on its website and through its social media, and by inviting the public to read articles on the issue and to download media kits for sharing the campaign on the social networks.



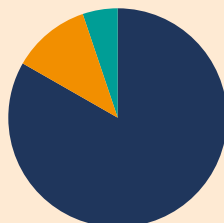
**Other online channels** : web sites and specialized blogs, information platforms and UN TV  
**Dianova channels** : Dianova.ngo, Facebook, Twitter, LinkedIn, G+.

### United Nations international days

During 2016, Dianova participated in 29 of the United Nations' international days devoted to themes relating to our network's fields of activity. These international days highlighted many different problems, with the launching of calls for action to encourage governments to take effective measures and mobilize all citizens. To achieve a wide outreach, we have designed a varied array of thought-provoking visuals and messages.

#### Event's Online Impact

Total: 207,886



**83%** Dianova channels

**12%** Other online channels

**5%** By email

**Other online channels** : web sites and specialized blogs, information platforms and UN TV  
**Dianova channels** : Dianova.ngo, Facebook, Twitter, LinkedIn, G+.

### The Dianova Network NewsBriefs

Each month, a total of 11 newsletters were sent out by e-mail to the Dianova network's different stakeholders (supporters, donors, partner international organizations and NGOs, users' families, etc.). The Dianova network newsletter is displayed in English, with the option of clicking direct links to the Spanish and French versions of the various articles.

Newsletters scored an average opening rate of 29.4% (vs. an average rate of 22.2% for non-profit organizations in general). The click rate was 3.5% on average, vs. a rate of 2.2% for non-profit organizations as a whole.

## 6.3 Internationalization of Treatment Service in Portugal

A pilot project to internationalize the treatment service has been implemented in the Quinta das Lapas Addiction Treatment Centre (Dianova Portugal), with a short-term, intensive programme for third-country nationals.

The focus in 2016 was on: 1) developing the marketing and communication plan including the production of leaflets, flyers, CD-ROMs, the landing page and website, an AdWords campaign, etc. ; 2) holding exploratory meetings with the diplomatic delegations of Norway, Luxembourg, Sweden and Portugal, and with the Portuguese associations active in these countries; 3) various exchanges of best practices and promotion of our services (to the Brazilian and Swedish delegations); and 4) institutional visits to potential referral organizations in Oslo, Luxembourg and Stockholm.

## 6.4 Co-financed National & International Projects

Thanks to the introduction of corporate management practices aimed at gaining a broader view of existing funding opportunities, several Dianova member organizations have developed national and international projects with financing or co-financing from the European Union, various national public bodies or charitable foundations.

### Example of Projects

Name	Management by Dianova	Co-funding
TAPAJ Project (alternative work paid per day) pre-employment programme	Canada	Ville de Montréal - Department of Social Diversity and Sport
Transnational project Erasmus + KA2 – DAWA (Drug Addiction Awareness on Adults), a communication strategy on drug addiction – partners : Dianova, Eurad, Turkish Green Crescent, Turkey Dept. of Health, gov. of Lithuania	Portugal	European Union
National design and accreditation project in the field of problematic Internet use	Portugal	Ministry of Education
Project: <i>"The new role of therapeutic communities in the face of addiction and social unrest"</i> – Inter-professional Fund for Continuing Education in Co-operative Enterprises - Fon.Coop 2016	Italy	European Union
Uruguay, Project : <i>"Empowerment of educational and youth centres focusing on the psychological and relational prevention of violence"</i> , financed by the European Union Delegation in Uruguay and EIDHR	Uruguay, Spain	European Commission
Agreement for the maintenance of a school in Nicaragua	Nicaragua, Spain	European Commission
Participation in the "Triple R" European project: <i>"Rehabilitation for Recovery and Reinsertion"</i>	Spain	European Commission
Participation in Erasmus + project <i>"Understand Social Inclusion with European's Youth Fusion"</i>	Spain	European Commission
Integration Project for Migrants and International Protection Programme	Spain	Ministry of Employment & Social Security
Support project to Dianova's humanitarian assistance programme	Spain	Mapfre Foundation
Project "Use of technology in the education of children" (Famitics)	Spain	Agrupació Foundation
Best Practices in residential services for minors	Spain	Ministry of Health & Social Services
Programs for colleges and educational centres: co-education for adolescents	Spain	BBK - Kutxabank Foundation

Street Educators Program (Arganda del Rey)	Spain	Municipality of Arganda del Rey
Project to develop responsible tourism through the Europeo Hotel	Nicaragua	Tourism National Institute (INTUR)
Renovations work project on the Raitipura Community school's infrastructure and equipment	Nicaragua	Europeo hotel
Learning incentive project through practical training in a laboratory of physics, chemistry and biology	Nicaragua	Ministry of Education, high schools

## 6.4 Research & Partnerships with Universities

As third sector NGO, members of the Dianova network regularly partner with universities or researchers through partnerships to exchange, build and disseminate knowledge (research studies, internships agreements, seminars, publications, etc.)

Name	University	Management
Internships for students in their Master's degree of Institutional Translation (Dianova head office)	University of Alicante	Dianova International
Collaboration agreement: Implementation of university internships for the students of the faculty of psychology	Autonomous University of Chile	Dianova Chile
Collaboration agreement: implementation of university internships in occupational therapy	University Mayor de Temuco	Dianova Chile
Collaboration agreement: implementation of university internships in occupational therapy	University of Playa Ancha Viña del Mar	Dianova Chile
Collaboration agreement – implementation of training courses for students in their Master's degree of Pedagogy	University of Barcelona	Dianova Spain
Agreement for the implementation of university internships	University College of Cisneros	Dianova Spain
Collaboration agreement for the implementation of university internships	University Carlos III of Madrid	Dianova Spain
Collaboration agreement with Cuenca's University school of Social Work to implement practical training stays	University of Castilla-La Mancha	Dianova Spain
Agreement for the implementation of practical activities for researchers and teachers	Centre for University Studies of Talavera de la Reina	Dianova Spain
Global agreement for internships, academic research, workshops, debates, studies and publications	Catholic University of San Antonio de Murcia	Dianova Spain
Agreement for the implementation of internships for students in their Master's degree of Psychopharmacology and Drugs of Abuse	Complutense University of Madrid	Dianova Spain

Name	University	Management
Agreement for the implementation of internships for students in their Master's degree of Psychopharmacology and Drugs of Abuse	Complutense University of Madrid	Dianova Spain
Internship/traineeship agreement	Ramon Llull University - Pere Tarrés Foundation	Dianova Spain
Internship/traineeship agreement	University of Gerona	Dianova Spain
Internship/traineeship agreement	University of Malaga	Dianova Spain
Internship/traineeship agreement	National University of Distance Education	Dianova Spain
Internship/traineeship agreement	University of the Basque Country / Euskal Herriko Unibertsitatea	Dianova Spain
Internship/traineeship agreement	University Pompeu Fabra	Dianova Spain
Internship/traineeship agreement	University of Vic	Dianova Spain
Internship programme at Dianova's residential treatment facility (Madrid) for students in social Education	Madrid Don Bosco Higher Education Centre	Dianova Spain
Internship/traineeship agreement	Public University of Navarre	Dianova Spain
Research project: "Organizational plans for equality in Portugal"	University of Porto, Institute of Sociology - University of	Dianova Nicaragua
Coimbra, Centre for Social Studies	Dianova Portugal	Dianova Portugal
Framework cooperation agreement for the implementation of vocational training courses, research projects, and academic and scientific activities	University of Commercial Sciences (UCC)	Dianova Nicaragua
Collaborative agreement to stimulate the potential, knowledge, experience, skills and abilities of university students and to support families through scholarship agreements	University of Managua	Dianova Nicaragua
Collaboration agreement for the implementation of practical training and vocational qualification courses	Hotel School of Nicaragua (ENH)	Dianova Nicaragua
Cooperation agreement aimed at developing synergies for the implementation of joint projects	ATRAVES Foundation	Dianova Nicaragua

International Days

September 8: International Literacy Day

**The moral code of the end of the millennium does not condemn injustice, but failure**

Eduardo Galeano



dianova  
learn | grow | achieve

22 April: International Mother Earth Day

**The earth is not our mother, it is our child: our duty is to protect her**

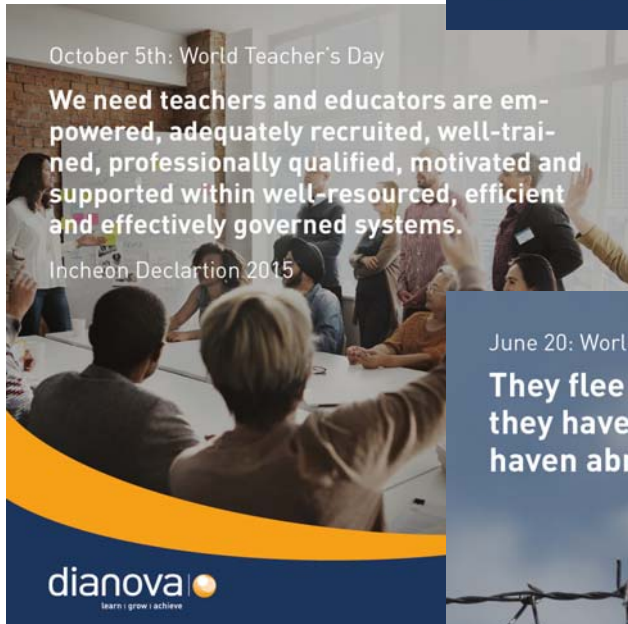


dianova  
learn | grow | achieve

October 5th: World Teacher's Day

**We need teachers and educators are empowered, adequately recruited, well-trained, professionally qualified, motivated and supported within well-resourced, efficient and effectively governed systems.**

Incheon Declaration 2015



dianova  
learn | grow | achieve

June 20: World Refugee Day

**They flee war and risk their lives: they have the right to find safe haven abroad**



dianova  
learn | grow | achieve



# Human Resources





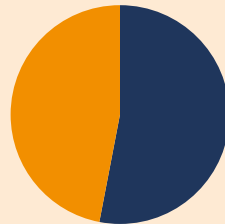
Dianova's human resources are our greatest source of energy and enrichment. It is our staff who has enabled our organization to overcome challenges and make our best initiatives succeed. It is the very same people who enable us to plan ambitiously for the future on the basis of a strong mission and a powerful vision, on which we draw for inspiration day by day.

That is why one of the main challenges facing our organization is the efficient management of staff across the Dianova network, based on a sense of belonging, well-being at work, the nurturing of talent, skills development and gender equality on the teams and the executive boards.

## 7.1 Characteristics

In 2016, the total number of employees and collaborators was 587 (Dianova International and ordinary members only)

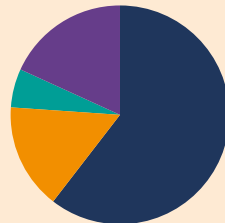
### Gender



**53%** Women

**47%** Men

### Seniority



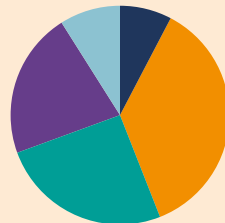
**60%** Less than 3 years

**16%** 3 to 6

**6%** 7 to 10

**18%** More than 10

### Age



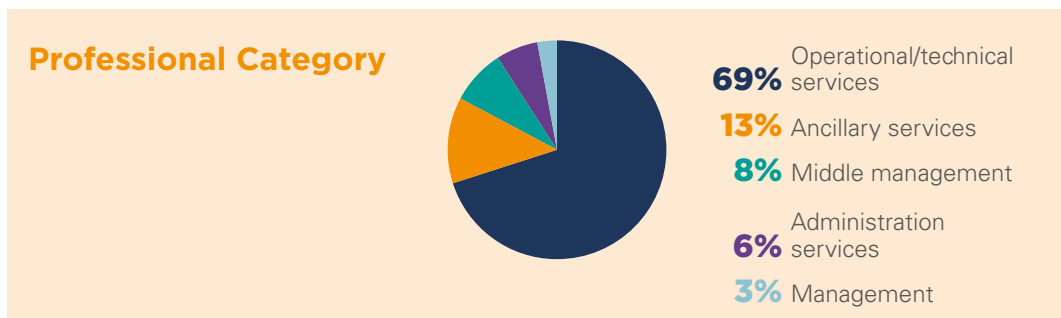
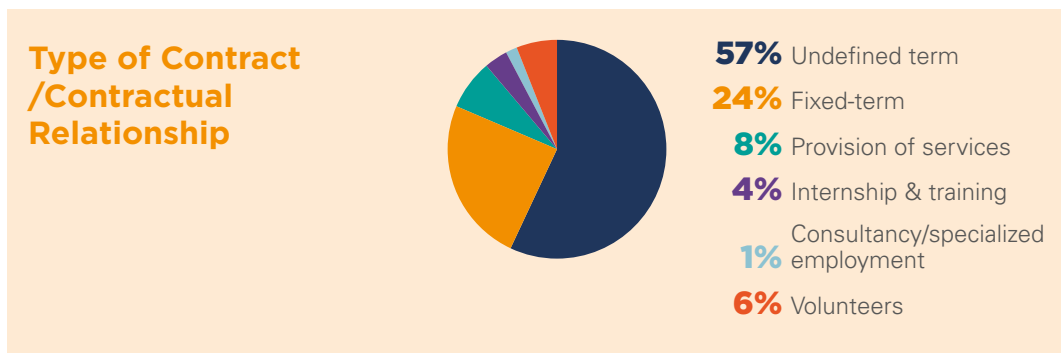
**7%** Less than 25 years of age

**37%** 25 - 35

**25%** 36 - 45

**22%** 46 - 55

**9%** Aged 56 and over



## 7.2 Training Management

Dianova International remains committed to the development of people as a key factor of success for its organizational strategy.

Training Activities (ordinary members)			
Name	Dianova in	Duration	# of people served
Practical and theoretical training (all themes)	Spain	2971h	308
Training sessions on the ISO 9001 quality system - San Bernardo therapeutic community (3 sessions)	Chile	-	13+
Clinical training: internal supervision in therapeutic communities	Italy	3h. 2x/month	-
Clinical training: internal supervision - centre for minors	Italy	3h. 2x/ month	12
External Training: intervention practices in addiction	Italy	673h	56
Communication training	Italy	9h	3
Management training: outcomes and social impact	Italy	16h	12
Training in online marketing	Nicaragua	1 week	-

Training in food hygiene and handling	Nicaragua	2 weeks	-
Training in booking systems and accounting management practices (Europeo hotel)	Nicaragua	1 month	-
Training of employees	Portugal	5.884 h	30
Training in gender issues – National Institute of Employment and Training (INEFOP)	Uruguay	2h	20
Training in gender-based perspectives (socio-educational and professional intervention of INEFOP)	Uruguay	3h	22
Practical and theoretical training: addiction intervention models	Uruguay	3h	12

**The 2016 Dianova network meetings**

The Dianova Network meetings took place from 27 to 29 June in Madrid, and were attended by around 40 delegates, some from member organizations and some as guests. These meetings were characterized by the valuable formal and informal exchanges, and by the great diversity of practice among professionals committed to a common mission, while coming from widely differing backgrounds and environments.

One of the key elements of these meetings was the presentation of different strategic plans developed by ordinary network members on the basis of Dianova’s strategic guidelines for 2016-2020 (read more on page xx). Also noteworthy was the presentation of several new programmes and initiatives, such as the residential care programme for patients with autistic disorders in Quebec, or the outpatient aftercare centre in Chile dedicated to the integrated care of patients with both addiction and mental health problems.

**Visit to the International Reception and Protection Center for Migrants. Santa Lucia Madrid**



# Financial Resources



The annual accounts of Dianova International are drawn up in accordance with the legal provisions relating to the keeping of the accounts and presentation of commercial accounts provided for in the Swiss Code of Obligations (Articles 957 to 962 CO).

The annual accounts have been established in accordance with accrual accounting principles, with the various balance sheet positions being valued in accordance with the principle of continuity of activity.

The accounting is carried in Euros (EUR), the annual accounts being drawn up in that currency. At the time of its presentation to the Swiss finance administration, the different positions of the balance sheet and income statement are valued at the exchange rate tax established by the Swiss federal administration of December 31, 2016.

The volume of transactions registered by Dianova International in 2016 amounted to EUR 707,009.84, the income statement showing a positive result of EUR 9,386.42. About 90% of this volume is directly related to the organizational, operational and management support that Dianova International provides to members of the Dianova Network. In this context, it is worth mentioning the grants awarded to Dianova Italy for the organization, at the end of September in Rome, of the 16th EWO-DOR International Symposium and Dianova Portugal for the development and implementation of the Internationalization Project of Therapeutic Service.

At the end of 2016, Dianova International granted a medium-term loan of EUR 100,000 to Dianova Sweden to support and finance the general restructuring of its activities.

Finally, note that the members of the Dianova Network in the fulfilment of their common mission and social actions managed during 2016 an overall figure of EUR 19,082 million, Dianova International representing 3.83% of that figure.

The annual accounts for the financial year 2016 have been examined and reviewed by the external auditor AMS Audit, SA, Carouge - Geneva (Switzerland). The corresponding Independent Audit Report is available on the Dianova International website (<https://www.dianova.ngo>).

The annual accounts, once approved by the General Assembly, are deposited with the Finance Administration of the Canton of Vaud.

<b>Organisation Internationale Dianova - Lausanne</b>		
<b>BALANCE SHEET AS PER 31 DECEMBER 2016</b>		
<b>ASSETS</b>	<b>2016</b>	<b>2015</b>
<b>Fixed Assets</b>		
Long-term financial assets	2 039 361,10	1 815 702,30
Financial investments	333 000,00	333 000,00
Tangible fixed assets	248 574,73	275 869,04
Intangible fixed assets	0,83	0,92
<b>Total Fixed Assets</b>	<b>2 620 936,66</b>	<b>2 424 572,26</b>
<b>Liquid Assets</b>		
Cash and Bank current accounts	381 661,80	245 364,44
Short-term loans to associate members	60 000,00	415 600,00
Other short-term receivables	25 289,76	50 730,11
Transitional assets	19 291,76	30 578,98
<b>Total Liquid Assets</b>	<b>486 243,32</b>	<b>742 273,53</b>
<b>TOTAL ASSETS</b>	<b>3 107 179,98</b>	<b>3 166 845,79</b>
Figures in EUR		

<b>Organisation Internationale Dianova - Lausanne</b>		
<b>2016 FINANCIAL YEAR PROFIT &amp; LOSS ACCOUNT</b>		
<b>Operating Revenues &amp; Expenses</b>	<b>2016</b>	<b>2015</b>
Fees	36 136,36	36 000,00
Subsidies received	630 000,00	726 000,00
Exceptional subsidies received	5 000,00	0,00
Property income	10 765,46	60 000,00
Salaries and benefits	-244 867,17	-257 866,52
Subsidies allocated	-55 000,00	-214 420,00
Third-party fees	-239 851,10	-150 629,29
Trips	-56 089,89	-103 846,67
General expenses	-73 269,48	-63 723,13
Advertising & marketing services	-8 953,27	-16 452,96
<b>Operating Income</b>	<b>3 870,91</b>	<b>15 061,43</b>
<b>Financial Income &amp; Expenses</b>		
Financial income	24 763,86	26 553,90
Financial expenses	-11 344,51	-11 221,08
Exchange gains	334,56	3 351,38
Exchange losses	-3 000,81	-18 321,24
<b>Financial Result</b>	<b>10 753,10</b>	<b>362,96</b>
<b>Exceptional Income &amp; Expenses</b>		
Exceptional income	9,67	334 037,50
Exceptional expenses	0,00	-334 037,50
<b>Exceptional Result</b>	<b>9,67</b>	<b>0,00</b>
<b>Pre-tax Result</b>	<b>14 633,68</b>	<b>15 424,39</b>
<b>Taxes</b>		
Taxes from prior years	0,00	10 843,81
Current year taxes	-5 247,26	-6 818,57
<b>Taxes Paid</b>	<b>-5 247,26</b>	<b>4 025,24</b>
<b>Surplus for the Year</b>	<b>9 386,42</b>	<b>19 449,63</b>

Figures in EUR

<b>Net assets</b>	<b>2016</b>	<b>2015</b>
Constitutive endowment	1 035 797,15	1 149 530,99
Reserves	-194 851,39	-251 416,36
Conversion difference fund	0,00	-49 324,10
	840 945,76	848 790,53
Results for the financial year	9 386,42	19 449,63
<b>Total net assets</b>	<b>850 332,18</b>	<b>868 240,16</b>
<b>Liabilities</b>		
<b>Long-term Foreign Capital</b>		
Long-term loans	2 067 400,00	1 128 500,00
Provision for general liabilities	117 257,46	189 166,82
<b>Total Long-term Foreign Capital</b>	<b>2 184 657,46</b>	<b>1 317 666,82</b>
<b>Short-term Foreign Capital</b>		
Short-term debts	0,00	898 900,00
Other short-term debt	23 474,53	50 057,17
Transitional liabilities	48 715,81	31 981,64
<b>Total Short-term Foreign Capital</b>	<b>72 190,34</b>	<b>980 938,81</b>
<b>TOTAL LIABILITIES</b>	<b>2 256 847,80</b>	<b>2 298 605,63</b>
<b>TOTAL NET ASSETS &amp; LIABILITIES</b>	<b>3 107 179,98</b>	<b>3 166 845,79</b>

Figures in EUR



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Registered Civil Society Organization to the Organization of American States (OAS)

Consultative relationship with the UNESCO

Member of the European Civil Society Forum on Drugs (CSF)

Member of the Vienna NGO Committee on Drugs (VNGOC)



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Ray of Hope (Pakistan)	<a href="http://www.rayofhope.ml">www.rayofhope.ml</a>