

## **RAMS® Privacy Policy**

### **Introduction**

The Annual Reliability and Maintainability Symposium (RAMS®), facilitates exchange of professional and technical information within its community of interest through its Annual Symposium and various other communications media. RAMS® is a collaboration of nine technical professional societies (co-sponsors), and technical exhibitors that participate on a yearly basis. A RAMS® organization is established annually to manage day to day operations. To facilitate information exchange, the RAMS® organization and each of the collaborating entities maintain and share data bases of contact information. RAMS® does not otherwise share contact information

RAMS® is strongly committed to protecting the privacy of its registrants, visitors to its web sites and members of its co-sponsors. This privacy policy describes what information RAMS® will collect from registrants to the symposium from visitors to its web sites and members of RAMS® co-sponsors and how we will use that information once it's collected. This policy does not apply to the practices of any third party, affiliate, or business partner that RAMS® does not own or control.

### **What organizations and web sites does this policy apply to?**

This privacy policy applies to the RAMS® organization and its web site, [www.rams.org](http://www.rams.org). It does not apply to web sites of any RAMS® affiliate, subcontractor, co-sponsor society or exhibitor. It does not apply other organizations or to web sites operated by individuals, organizations or groups who associate themselves in any way with RAMS®. It does not apply to any other web sites, including those that have hypertext links to the RAMS® Web site.

### **Collection of non-personal data**

If you browse the RAMS® web site you do so anonymously. We do not collect your e-mail address or any other personal information. We use information from our server logs to learn more about our visitors as a group, not about you as an individual.

### **Collection of your personal information**

RAMS® uses secure third party web sites to collect personal information needed for symposium registration, for management of symposium operations, and for sales. We obtain information you provide to us through these web sites, such as your name, mailing address and e-mail address. We try to limit information required to that absolutely necessary to operate efficiently. In addition we may get personal information from the co-sponsoring societies and the exhibitors. Information received from these sources is governed by the privacy policies of the providing organization. The RAMS® organization will use this information to provide you with information about current and future Symposia.

Co-sponsor societies and exhibitors may use personal information in accordance with their individual policies.

Co-sponsors are the 9 professional societies that Sponsor RAMS® and Exhibitors are those companies or organizations which participate in the Exhibits Program at the Symposium.

Submission of your personal information to RAMS®, either as an individual or through a co-sponsor or exhibitor is regarded as consent to receive at least an initial contact from RAMS®, a co-sponsor society, or exhibitor or as otherwise required for operation of RAMS®. RAMS® will delete your contact information from any RAMS® held list, in accordance with information that will be provided in RAMS® e-mail messages. Each year, RAMS® will use current member mailing lists provided by co-sponsor societies. Your contact information may therefore be on one or more of those new lists unless you have opted out in accordance with the individual co-sponsor society policy.

### **Control of your personal information**

As noted previously, RAMS® will share your personal information with its co-sponsors and exhibitors but you will be given the opportunity to control its use by "opting out" of future correspondence from the RAMS® organization or from the sponsoring societies or exhibitors. To opt out of contact by co-sponsor societies or exhibitors you will need to contact the individual organizations.

### **RAMS APP**

RAMS may provide attendees access to an app that can be installed on a smart phone or similar device, for purpose of access to RAMS program and activity information. If used, this app will be available prior to, during and for some time after the Symposium. The app may also be used to notify of changes or important information for benefit of attendees. A significant feature of this app is to promote interaction between attendees and other RAMS participants. Attendee information (such as name, company affiliation and e-mail) will be made available on this app. In your registration for RAMS, you will be given an opportunity to opt out of having your information included in the App.

If you are a presenter or author and your personal information is published in the RAMS proceedings (such as a biography in your paper or tutorial your paper) or other RAMS documents and is available on the app, that information will be available to any party who has access to those documents or the app.

### **Disclosure of your personal information**

RAMS® may disclose your personal information if required to do so by law or in the good-faith belief that such action is necessary to:

- (a) satisfy a legal order or comply with legal process;
- (b) defend the rights of RAMS® or its affiliates
- (c) protect the personal safety of RAMS®, Sponsors, affiliates, exhibitors, customers or web site users.

### **Access to your personal information**

If you are registered to attend RAMS®, you can review and edit your personal information by returning to the registration pages at any time prior to the symposium.

### **Your credit card information**

We collect credit card information, such as your card number and card expiration date, when you register for the Symposium or place an order for items being sold. Credit cards are processed through third party web sites that are PCI compliant. The RAMS® organization does not handle your credit card information.

### **Security**

The third party web sites we use have security measures to protect the loss, misuse and alteration of the information under our control. Sites handling credit card information are certified PCI compliant. RAMS® personnel are not permitted to handle your credit card information under any circumstances.

### **RAMS® privacy policy changes**

If we decide to change our privacy policy for [www.rams.org](http://www.rams.org), we will post the modifications so that you will always know what information we gather, how we might use that information, and whether we will disclose it to anyone.