

# USI AFFINITY GROUP TRAVEL



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GLOBAL peace of mind ®

# GET COVERED AWAY FROM HOME

International travel can become a scary situation if you're not prepared for a medical emergency. Most travelers assume they're already covered by their standard medical plan—but that isn't always the case. While domestic plans provide sufficient coverage at home, most are not designed to provide the coverage and assistance required for international travel. Your medical coverage should never be an uncertainty. That's why USI has partnered with International Medical Group® (IMG®) to bring you **USI Affinity Group Travel.** Spend more time enjoying your international experience—not worrying about what could go wrong.

# UNDERSTANDING YOUR NEEDS. L J. EXCEEDING YOUR EXPECTATIONS.

Since 1990, **IMG** has provided global benefits and assistance services to millions of customers in nearly every country around the world. Owned by Sirius Group, a 2+ billion-dollar, AM Best 'A-' rated insurance industry leader, IMG is uniquely positioned to deliver the **Global Peace of Mind®** our members need.

- » 24/7 medical and travel assistance services
- » Multilingual staff & claims administrators
- » Highly trained customer service professionals
- » Core values driven by a commitment to customers
- Customer service centers located in the U.S. and U.K.
- Financial security to fulfill our promise when you need it most





# NON-INSURANCE TRAVEL ASSISTANCE SERVICES



IMG's Travel Assistance Services is an offering available to you and your dependents. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise.

Our team of international, multilingual specialists are accustomed to working across multiple time zones and languages. Utilizing IMG's extensive global

network of medical care providers, our on-site 24/7/365 US-based call center is available day or night to provide high-quality care you can depend on. The following services are provided to aid travelers with medical concerns while abroad. In some cases, additional third-party fees may apply. Please contact your USI representative for additional information.



#### EMERGENCY MEDICAL TRANSPORT SERVICES

In a medical emergency, IMG provides Emergency Medical Transport Services that have a proven track record of helping travelers get the care they need. IMG also helps contain program costs and coordinates communications across borders and constituents every step of the way home. The transportation services outlined under Emergency Medical Transport are included at no additional cost.

Emergency Medical Evacuation
Return of Dependent Children
Return of Traveling Companion
Medical Repatriation
Repatriation of Mortal Remains
Visit of a Family Member or Friend
Dispatch of a Physician



## MEDICAL ASSISTANCE SERVICES

The healthcare industry can be difficult to navigate away from home, let alone overseas. With IMG Medical Assistance Services, your travelers can leverage our team of multilingual customer care specialists, nurses, and doctors to coordinate, manage, and deliver the right medical services and support for every circumstance.

Convalescence Arrangements
Cost Management
General Medical Advice
Medical & Dental Referrals
Outpatient & Inpatient Assistance
Pre-Authorization of Medical Care
Telephone Interpretation
Medical Monitoring



## TRAVEL ASSISTANCE SERVICES

Travel incidents can range from slightly inconvenient to severely disruptive, and IMG's Travel Assistance Services offers the right mix of technology, customer service, and custom communications to help keep travelers safe, healthy, and connected.

Consulate and Embassy Locations
Emergency Cash/Bail Assistance
Identity Theft Assistance
Legal Referrals
Lost Document Assistance
Pet Housing and Return
Pre-Trip and Cultural Information
Telephone Interpretation Customer Service
Urgent Message Relay

This brochure is for informational purposes only and describes IMG's general capabilities and a broad overview of the services it offers. The actual services and payments that IMG arranges or provides for you will be determined by your services contract.







#### **Coverage Limit / Maximum Amount for Eligible Medical Expenses**

**Period of Coverage** Up to 12 months

\$5,000 per Insured Person, **Period of Coverage Limit** as indicated on the Declaration of Insurance

Worldwide excluding the Insured Person's Country of Residence and the **Area of Coverage** 

**United States** 

#### **Deductible for Eligible Medical Expenses**

**Deductible** \$0 or \$250 per Insured Person, as indicated on the Declaration of Insurance

### **Coinsurance for Eligible Medical Expenses**

Coinsurance Plan pays 100% In addition to deductible Insured pays 0%

**Out-of-Pocket Maximum** \$0

#### **Precertification**

- Interfacility Ambulance Transfer: No coverage if Pre-certification requirements are not met.
- All other Treatments & supplies: 50% reduction of Eligible Medical Expenses if Pre-certification requirements are not met.
- Deductible is taken after reduction.
- Coinsurance is applied to remainder of the reduced amount.
- Refer to the PRE-CERTIFICATION REQUIREMENTS provision for a complete list of services that require Pre-certification.



All coverage and benefits in the plan are in United States (U.S.) dollars. Benefits are subject to the exclusions and limitations and are payable only at Usual, Reasonable and Customary charges. This is a summary of a selection of plan benefits offered only as an illustration and does not supersede in anyway the Certificate of Insurance and governing policy documents (together the "Insurance Contract"). The Insurance Contract is the only source of the actual benefits provided.







#### **Inpatient or Outpatient Services**

Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary Limits per Period of Coverage unless stated as Maximum Limit

BENEFIT	COVERAGE
Eligible Medical Expenses	100%
Physician Visits / Services	100%
Hospital Emergency Room	100%
Hospitalization / Room & Board  Average semi-private room rate  Includes nursing, miscellaneous and ancillary services	100%
Intensive Care	100%
Outpatient Surgical / Hospital Facility	100%
Laboratory	100%
Radiology / X-ray	100%
Pre-Admission Testing	100%
Surgery	100%



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BENEFIT	COVERAGE	
Reconstructive Surgery  Surgery is incidental to or follows surgery that was covered under the Plan	100%	
Assistant Surgeon  20% of the primary surgeon's eligible fee	100%	
Anesthesia	100%	
Durable Medical Equipment	100%	
Physical Therapy  Medical order or treatment plan required	100%	
Chiropractic Care  Medical order or treatment plan required	100%	
Extended Care Facility  > Upon direct transfer from an acute care Facility	100%	
Home Nursing Care  Provided by Home Health Care Agency  Upon direct transfer from an acute care Facility	100%	
Prescriptions Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary Limits per Period of Coverage unless stated as Maximum Limit		

Prescriptions

100%

Dispensing limit: 90 days

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#### **Emergency Medical Services**

NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary Limits per Period of Coverage unless stated as Maximum Limit

BENEFIT	BENEFIT
Emergency Local Ambulance  Subject to deductible and coinsurance Injury  Illness resulting in an inpatient hospital admission	100%
Interfacility Ambulance Transfer  > Transfer from one licensed healthcare facility to another licensed healthcare facility resulting in an inpatient hospital admission	100%
Natural Disaster Evacuation  Naximum Limit: \$25,000  Approved in advance by the Company	100%

#### **Political Evacuation and Repatriation**

» Maximum Limit: \$100,000

» Approved in advance by the Company

#### **Other Insurance Services**

NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Limits per Period of Coverage unless stated as Maximum Limit

<b>Accidental Death</b>	& Dismemberment

- » Principal Sum Maximum Limit: \$25,000
- » Death must occur within 90 days of the accident

Accidental Death	100% of	Principal	Sum
Accidental Death	100% of	Principal	Sum

#### Dismemberment:

100%

#### **Traumatic Dental Injury**

- » Subject to deductible and coinsurance
- » Treatment at a hospital due to an accident
- » Additional treatment for the same Injury rendered by a dental provider will be paid at 100%

1	00%

#### **Dental Treatment**

- » Subject to Deductible and Coinsurance
- » Limit: \$500 (Unexpected paint or Treatment due to an Accident)

100%

#### **Emergency Accommodation Benefit**

- » Limit per day: \$500
- » Maximum days: 5

100%

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# USI AFFINITY GROUP TRAVEL



# "IT SAVED MY LIFE, AND IT COULD SAVE YOURS TOO."

-MARK KOGELMANN, IMG MEMBER, REGARDING 24/7 MEDICAL MANAGEMENT SERVICES

CYWORRY LESS. Experience more.

### INNOVATIVE TECHNOLOGY & MEMBER SERVICES

#### Self-Service Member Portal

My/MG<sup>SM</sup> provides service at your fingertips, giving you the information and tools to manage your IMG plans anytime, anywhere, through awardwinning, easy-to-use technology. You'll have immediate access to these important resources online, including our 24/7/365 service centers, plan document access, claims management tools, Explanations of Benefits, and much more.

#### International Provider Access<sup>SM</sup>

Travelers outside of the U.S. can enjoy access to quality healthcare worldwide with our proprietary IPA network that includes:

- Over 18,550 physicians and facilities
- » Direct billing arrangements that minimize time and upfront expense

#### HOW TO GET COVERED

STEP



Contact your representative directly to get covered.

STEP



Complete your application.

STEP



Receive a fulfillment kit that includes an identification card, Declaration of Insurance, Certificate of Insurance, and Description of Assistance Services.

Welcome to the IMG family!



IMPORTANT NOTICE REGARDING PATIENT PROTECTION AND AFFORDABLE CARE ACT (PPACA): This insurance is not subject to and does not provide benefits required by PPACA. Since January 1, 2014, PPACA requires U.S. citizens, U.S. nationals and certain U.S. residents to obtain PPACA-compliant insurance coverage unless they are exempt from PPACA. Penalties may be imposed on persons who are required to maintain PPACA-compliant coverage but do not do so. Eligibility to purchase, extend or renew this product, or its terms and conditions, may be modified or amended based upon changes to applicable law, including PPACA. Please note that it is an insured person's sole and exclusive responsibility to determine the insurance requirements applicable to them, and the Company and IMG shall have no liability whatsoever, including for any penalties a person may incur, for failure to obtain coverage required by any applicable law including, without limitation, PPACA. For information on whether PPACA applies to you or whether you are eligible to purchase Patriot Travel Medical Insurance, please see IMG's Frequently Asked Questions at www.imglobal.com/faq.

## USI AFFINITY GROUP TRAVEL





USI dedicated line: +1.317.927.6854



www.travelinsure.com



group@travelinsure.com

This invitation to inquire allows eligible applicants an opportunity to seek information about the insurance offered and is limited to a brief description of any loss for which benefits may be payable.

Benefits are offered as described in the Insurance Contract. Benefits are subject to all deductibles, coinsurance, provisions, terms, conditions, limitations and exclusions in the Insurance Contract.

Certain contracts do contain a pre-existing condition exclusion and do not cover losses or expenses related to a pre-existing condition.

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