

2022

STUDENT  
EXPERIENCE  
SURVEY

JUNE 2023

THE HIGHER EDUCATION STUDENT EXPERIENCE



# Acknowledgements

The Quality Indicators for Learning and Teaching (QILT) survey program, including the Student Experience Survey (SES), is funded by the Australian Government Department of Education.

The Social Research Centre would especially like to thank the higher education institutions that contributed to the SES in 2022. Without the enthusiastic and committed assistance of the survey managers and institutional planners, the 2022 SES would not have been such a success.

We are also very grateful to the students who took the time to provide valuable feedback about their student experience. The SES data will be used by institutions for continuous improvement and will assist prospective students to make informed decisions about future study.

Our thanks also go to the teams at ACER and GCA who made very important contributions to prior administrations of the University Experience Survey (UES).

The 2022 SES was led by Graham Challice and the project team consisted of Lisa Bolton, Lauren Spencer, Blair Johnston, Cynthia Kim, Dr Ali Tirdad, Dr Anna Syme, Luke Hand, Rawan Habibeh, Joe Feng and Kelsey Pool.

For more information on the conduct and results of the 2022 SES, see the QILT website: [www.qilt.edu.au](http://www.qilt.edu.au). The QILT team can be contacted by email at [qilt@srcentre.com.au](mailto:qilt@srcentre.com.au).

---

# Contents

Acknowledgements	ii	Appendix 1 Methodology	38
Contents	iii	Appendix 2 Student Experience Questionnaire (SEQ)	63
List of tables	iv	Appendix 3 Production of scores	70
List of tables continued	v	Appendix 4 Construction of confidence intervals	72
List of figures	vi	Appendix 5 Study area definitions	73
1. Introduction	1	Appendix 6 Results for individual questionnaire items	76
2. Results	3	Appendix 7 Additional tables	87
3. Level and stage of study	5		
4. Demographic group	7		
5. Study area	12		
6. Institution	15		
7. International comparisons	30		
8. Likelihood to consider departing current institution	31		
9. Freedom of expression	34		

# List of tables

Table 1 The undergraduate student experience, 2015-2022 (% positive rating)	3	Table 15 2022 Undergraduate SES student response characteristics and population parameters by study area	52
Table 2 The student experience by level and stage of study, 2020-2022 (% positive rating)	6	Table 16 2022 Postgraduate coursework SES student response characteristics and population parameters by study area	53
Table 3 The undergraduate student experience by demographic group, 2020-2022 (% positive rating) ††	10	Table 17 Percentage positive ratings, undergraduates by student sub-group, 2022 (with 90% confidence intervals)††	56
Table 4 The undergraduate student experience by study area, 2020-2022 (% positive rating)	12	Table 18 Percentage positive ratings, postgraduate coursework by student sub-group, 2022 (with 90% confidence intervals) ††	58
Table 5 The undergraduate student experience by institution type, 2019-2022 (% positive rating)	16	Table 19 Percentage positive ratings, undergraduates by study area, 2022 (with 90% confidence intervals)	60
Table 6 The undergraduate student experience by university, 2021-2022 (% positive rating, with 90% confidence intervals)	18	Table 20 Percentage positive ratings, postgraduate coursework by study area, 2022 (with 90% confidence intervals)	61
Table 7 The undergraduate student experience, by non-university higher education institution (NUHEI), 2020-21 and 2021-22 (% positive rating, with 90% confidence intervals)	24		
Table 8 Reasons for considering early departure among undergraduate students, 2019-2022	33		
Table 9 Freedom of expression by level and stage of study, 2022 (% positive rating*)	34		
Table 10 Freedom of expression by demographic group, undergraduates, 2022 (% positive rating)	35		
Table 11 2022 SES operational overview: undergraduate and postgraduate coursework	38		
Table 12 SES response rate by institution, 2021-2022	39		
Table 13 2022 Undergraduate SES response characteristics and population parameters by subgroup††	48		
Table 14 2022 Postgraduate coursework SES response characteristics and population parameters by subgroup ††	50		

---

## List of tables continued

---

Table 21	2022 SEQ Item Summary: Skill Development items	63	Table 37	Percentage positive scores for Student Support items, undergraduates by stage of studies, 2019-2022	82
Table 22	2022 SEQ Item Summary: Learner Engagement items	64	Table 38	Percentage positive scores for Student Support items, postgraduate coursework by stage of studies, 2019-2022	84
Table 23	2022 SEQ Item Summary: Teaching Quality items	64	Table 39	Percentage positive scores for Learning Resources items, undergraduates by stage of studies, 2019-2022	85
Table 24	2022 SEQ Item Summary: Student Support items	65	Table 40	Percentage positive scores for Learning Resources items, postgraduate coursework by stage of studies, 2019-2022	86
Table 25	2022 SEQ Item Summary: Learning Resources items	66			
Table 26	2022 SEQ Item Summary: Open-response items	66			
Table 27	2022 SEQ Item Summary: Demographic and contextual items	66			
Table 28	2022 SEQ Item Summary: Freedom of expression items	67			
Table 29	2022 SES International Student items	68			
Table 30	21 and 45 study areas concordance with ASCED field of education	73			
Table 31	Percentage positive scores for Skills Development items, undergraduates by stage of studies, 2019-2022	76			
Table 32	Percentage positive scores for Skills Development items, postgraduate coursework by stage of studies, 2019-2022	77			
Table 33	Percentage positive scores for Learner Engagement items, undergraduates by stage of studies, 2019-2022	78			
Table 34	Percentage positive scores for Learner Engagement items, postgraduate coursework by stage of studies, 2019-2022	79			
Table 35	Percentage positive scores for Teaching Quality items, undergraduates by stage of studies, 2019-2022	80			
Table 36	Percentage positive scores for Teaching Quality items, postgraduate coursework by stage of studies, 2019-2022	81			

---

# List of figures

---

Figure 1 The undergraduate student experience, 2017-2022 (% positive rating)	4	Figure 14 Quality of entire educational experience for undergraduate non-university higher education institution (NUHEI) students, pooled 2021-2022 (% positive rating)	23
Figure 2 Student experience by level of study, 2022 (% positive rating)	5	Figure 15 International comparison of undergraduate students' overall experience, 2019-2022	30
Figure 3 Undergraduate student experience by stage of study, 2022 (% positive rating)	5	Figure 16 Proportion of students who considered early departure from institution by level of study, 2017-2022	31
Figure 4 Postgraduate coursework student experience by stage of study, 2022 (% positive rating)	6	Figure 17 Selected reasons for considering early departure among undergraduate students, 2019-2022	32
Figure 5 Quality of entire educational experience by age, 2017-2022 (% positive rating)	7	Figure 18 Example of how to use SPSS syntax to recode SEQ items into the conventional reporting metric	71
Figure 6 Quality of entire educational experience by mode of study, 2017-2022 (% positive rating)	7	Figure 19 Example of how to use SPSS syntax to compute SES focus area scores	71
Figure 7 Learning Resources by mode of study, 2017-2022 (% positive rating)	8	Figure 20 Example of how to use SPSS syntax to compute SES focus area scores	71
Figure 8 Learner Engagement by mode of study, 2017-2022 (% positive rating)	9	Figure 21 Example of how to use SPSS syntax to compute item variables	71
Figure 9 Quality of entire educational experience by gender, 2017-2022 (% positive rating)	9	Figure 22 Formula for a 90% confidence interval using the Agresti-Coull method with FPC	72
Figure 10 Quality of entire educational experience by institution type, 2017-2022 (% positive rating)	15		
Figure 11 Student Support by institution type, 2017-2022 (% positive rating)	15		
Figure 12 Quality of entire educational experience for undergraduate university students, 2022 (% positive rating)	17		
Figure 13 Undergraduate student ratings of the Quality of entire educational experience by university (% positive rating) and percentage point change from 2019 to 2022*	21		

# 1. Introduction

The Student Experience Survey (SES) provides a national architecture for collecting data on key aspects of the higher education student experience. The SES focuses on aspects of the student experience that are measurable; linked with learning and development outcomes; and potentially able to be influenced by institutions. The SES measures five aspects of the student experience: Skills Development, Learner Engagement, Teaching Quality, Student Support, and Learning Resources.

These five aspects of the student experience, or focus areas, in the SES are comprised of related items representing feedback from students about their higher education experience. In order to report meaningfully on these varied aspects of the student experience, each student is adjudged to have rated a focus area either positively or negatively based on its underlying item responses. Scores presented in this report for both items and focus areas represent the proportion of students responding “positively” based on its response frame. Detailed information on how the scores are calculated can be found in Appendix 3: Production of scores. The survey items and response frames are reproduced in Appendix 2: Student Experience Questionnaire (SEQ).

Originally developed as the University Experience Survey (UES) in 2011, the SES was renamed in 2015 to facilitate the inclusion of students from non-university higher education institutions (NUHEIs). Originally, the scope of the survey was limited to undergraduate students only but in 2017 postgraduate coursework students were included for the first time.

Prior to 2020, other than minor changes in wording to ensure the survey instrument was relevant to all higher education students, the survey questionnaire had remained essentially unchanged from the 2014 SES. In 2020, a new international student module was added to measure broader aspects of the international student experience including living and accommodation experience and reasons for choosing to study in Australia. In 2021, a set of items measuring students’ perceptions of freedom of expression on campus was added. A detailed list of all questionnaire items can be found in Appendix 2: Student Experience Questionnaire (SEQ).

In 2020, the scope of the SES was extended to include all higher education institutions, including for the first time, non-Higher Education Support Act (HESA) approved providers. All 42 Australian universities participated in the 2022 SES as well as 99 NUHEIs, for a total of 141 institutions, compared with 139 institutions in 2021 and 133 institutions in 2020. As in previous years, the 2022 SES in-scope survey population consisted of commencing and later year onshore undergraduate and postgraduate coursework students currently enrolled in Australian higher education institutions.

In 2020 the scope of the SES was also extended to include international students who intended to study onshore but were offshore at the time the survey was administered due to government-imposed travel restrictions caused by the COVID-19 pandemic. This exception was permitted again in 2022 given the ongoing travel restrictions entering Australia.

## 2022 Participation

**141** participating institutions

**695,654** students invited to participate

**233,916** valid online survey responses

The main online fieldwork period ran from 28 July to 28 August 2022. A secondary collection ran from 8 September to 9 October 2022. From a final in-scope sample of 631,949, responses were received from a total of 233,916 students, which equated to 247,961 valid surveys once combined and double degrees were taken into account. This represents an overall response rate of 37.0 per cent, down from 41.1 per cent in 2021 and from 44.1 in 2020. Although the response rate did decline in 2022, it is still considered a good result with the responding population closely matching the target population which is an important measure to ensure the results are representative of students at higher education institutions.

## 1.1 Changes to the student experience since 2019

The higher education sector, like many others, has been subject to substantial challenges arising from the ongoing effects of the COVID-19 pandemic. Higher education institutions have been required to adapt their teaching and learning arrangements quickly in response to changing government mandated restrictions and health advice in relation to the pandemic over the last three years.

There was a sharp reduction in students' ratings of their educational experience in 2020. Ratings improved somewhat in 2021 and again in 2022, as institutions and students have adapted to changing teaching and learning environments.

The 2022 SES provides an opportunity to measure how the higher education sector has responded in its third year of dealing with these challenges, at least, as seen from the perspective of students and their lived experience of these changes. Prior to 2020, results from the SES had shown remarkable stability, at least at aggregate level. For example, the undergraduate student rating of the Quality of entire

educational experience varied within a narrow range of 78.5 per cent to 79.9 per cent since 2015. Similarly, student ratings of other aspects of their experience had changed little over time, varying by only a few percentage points.

Previous surveys have shown that there are larger differences in student ratings across demographic groups, study areas and institutions providing insight into areas of good practice and highlighting areas in need of improvement.

As observed in the 2020 SES National Report, there was a sharp reduction in student ratings of their educational experience in 2020.

However, in 2021, student ratings improved somewhat as institutions and students adapted to the changing teaching and learning environment. This upward trend continued in 2022, with most focus areas recovering to the levels seen prior to 2019, with the exception of Learner Engagement and Student Support.

While Learner Engagement had the largest increase in ratings in 2022, it is still around 5 percentage points below the levels seen prior to the COVID-19 pandemic. In addition, Student Support is the only focus area to have seen ratings fall for the past two years.

This report focuses on changes in the student experience since 2019. The results of the SES over the last three to four years show that the instrument is sensitive to changes in the educational experience of students in different demographic groups, study areas and institutions, which attests to the efficacy of the SES instrument.

### SES Focus Areas



Skills Development



Learner Engagement



Teaching Quality



Student Support



Learning Resources



## 2. Results

### 2.2 The student experience over time

Undergraduate student ratings of the Quality of entire educational experience increased 2.8 percentage points from 73.1 per cent in 2021 to 75.9 per cent in 2022, as shown by Table 1. This mirrors the positive change in rating seen in 2021, following the substantial reduction in the undergraduate rating in 2020.

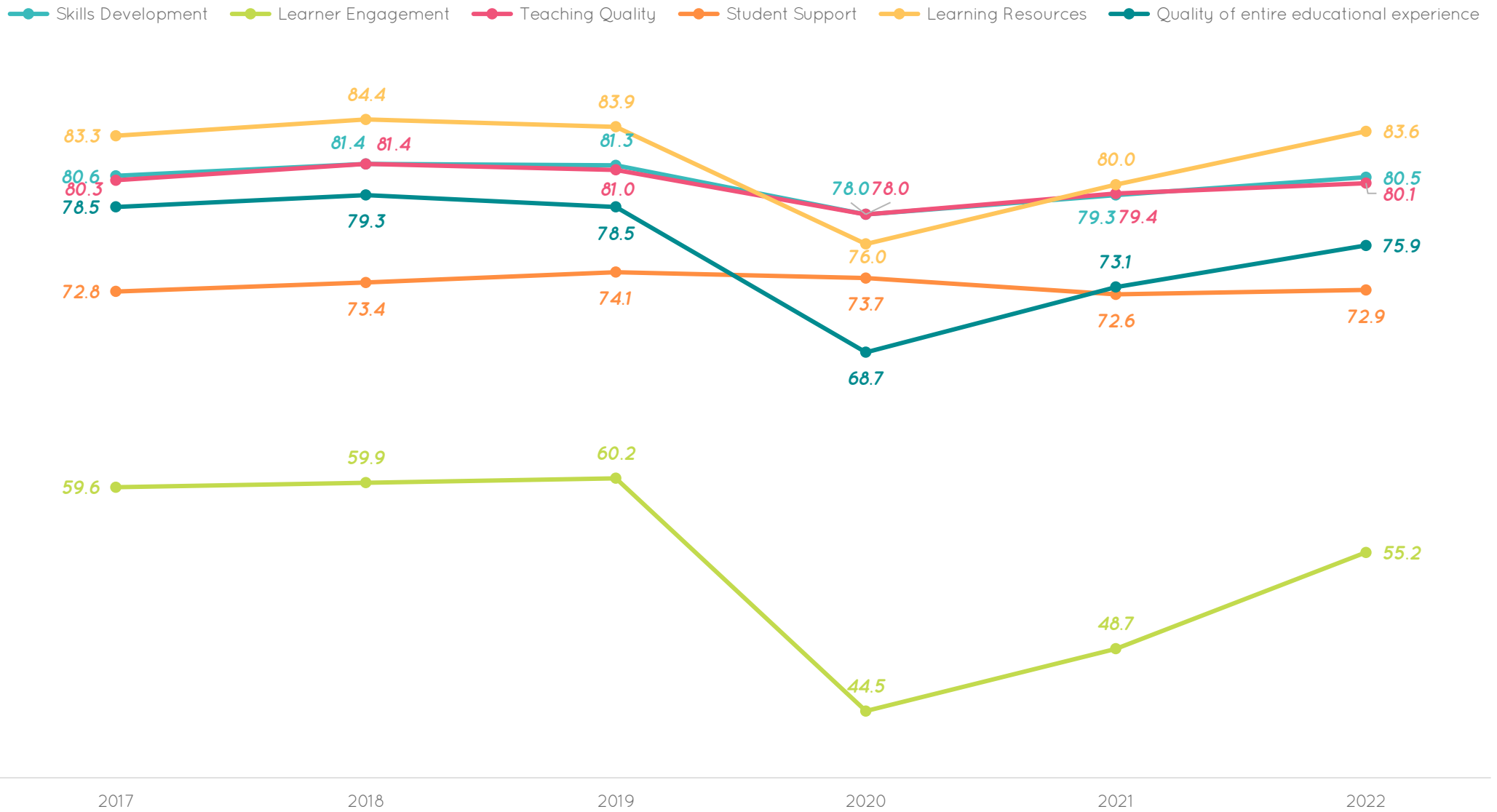
However, it is not a full recovery to the 78 per cent to 80 per cent range observed prior to 2020. In 2022, positive ratings mostly increased for all focus areas in comparison to both 2020 and 2021. Viewed in the COVID-19 context, this could suggest that institutions have now more successfully adapted to, or improved the current teaching and learning environment for students as the acute phase of the pandemic has passed. However, variations in scores between the different focus areas remain with Skills Development, Teaching Quality, and Student Support showing little variation from 2019 to 2022; whereas ratings for Learner Engagement have been more volatile over the same period. Whilst ratings for Learner Engagement increased by 4.2 percentage points from 2020 to 2021 and 6.5 percentage points from 2021 to 2022, this has still not returned to the 60 per cent or above ratings seen in 2019 and years prior. This suggests that students are still less likely to engage with academic staff and other students in and outside of class, perhaps due to institutions retaining hybrid, blended or online delivery modes adopted during 2020. For a closer examination of changes in student ratings to each of the focus areas' underlying items, refer to Appendix 6: Results for individual questionnaire items.

**Table 1** The undergraduate student experience, 2015-2022 (% positive rating)

	Skills Development	Learner Engagement	Teaching Quality	Student Support	Learning Resources	Quality of entire educational experience
2015**	81.2	60.3	81.7	72.3	85.6	79.9
2016	81.2	61.9	81.4	71.8	84.8	79.9
2017	80.6	59.6	80.3	72.8	83.3	78.5
2018	81.4	59.9	81.4	73.4	84.4	79.3
2019	81.3	60.2	81.0	74.1	83.9	78.5
2020	78.0	44.5	78.0	73.7	76.0	68.7
2021	79.3	48.7	79.4	72.6	80.0	73.1
2022	80.5	55.2	80.1	72.9	83.6	75.9

\*\*Note that results from 2015 onwards include students attending both university and non-university higher education institutions and therefore are not directly comparable with results from earlier surveys which refer to university students only.

Figure 1 The undergraduate student experience, 2017-2022 (% positive rating)



### 3. Level and stage of study

The trends in positive focus area ratings are similar for both undergraduate and postgraduate coursework levels of study. Commencing students tend to rate the focus areas higher than later year students, other than in the area of Skills Development, but the trends are similar for both groups of the focus areas' underlying items. Refer to Appendix 6: Results for individual questionnaire items.

When comparing overall undergraduate and postgraduate coursework ratings in 2022, there was generally little variation, as shown by Figure 2. The main area of differentiation was in ratings of Learner Engagement, with undergraduate students rating this more than 6 percentage points higher than postgraduate coursework students.



There is little variation in ratings between undergraduate and postgraduate coursework students, however, commencing students tend to rate their experience more highly than later year students.

Comparing results between 2020 and 2022 (as shown by Table 2), the biggest difference between undergraduate and postgraduate coursework student ratings was for the Learner Engagement focus area. Undergraduate ratings increased by 10.7 percentage points whilst this shift was less marked, although still positive, for postgraduate coursework students, increasing by 6.3 percentage points.

In 2022, undergraduate commencing students reported higher ratings than later year students for a number of focus areas including Teaching Quality, Student Support and Learning Resources, as well as the Quality of entire educational experience.

Figure 2 Student experience by level of study, 2022 (% positive rating)

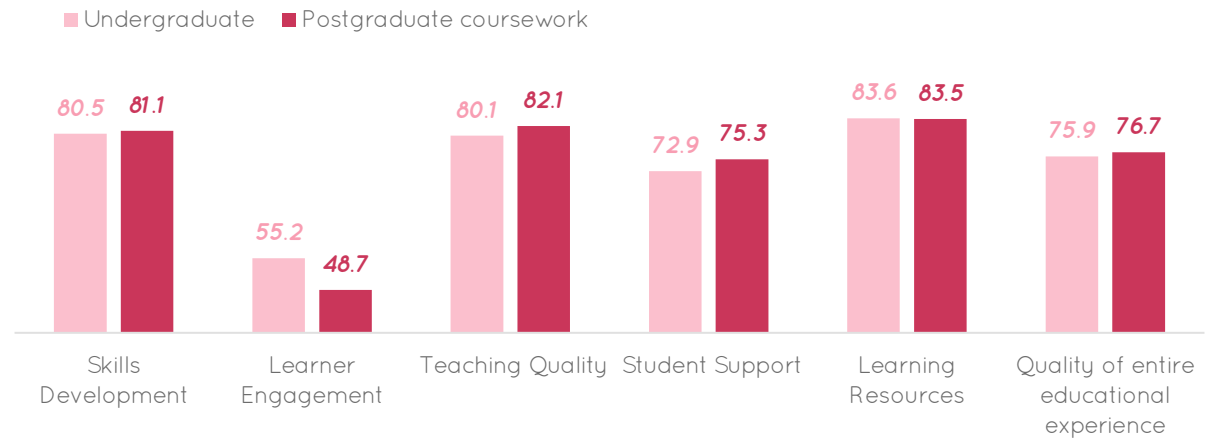
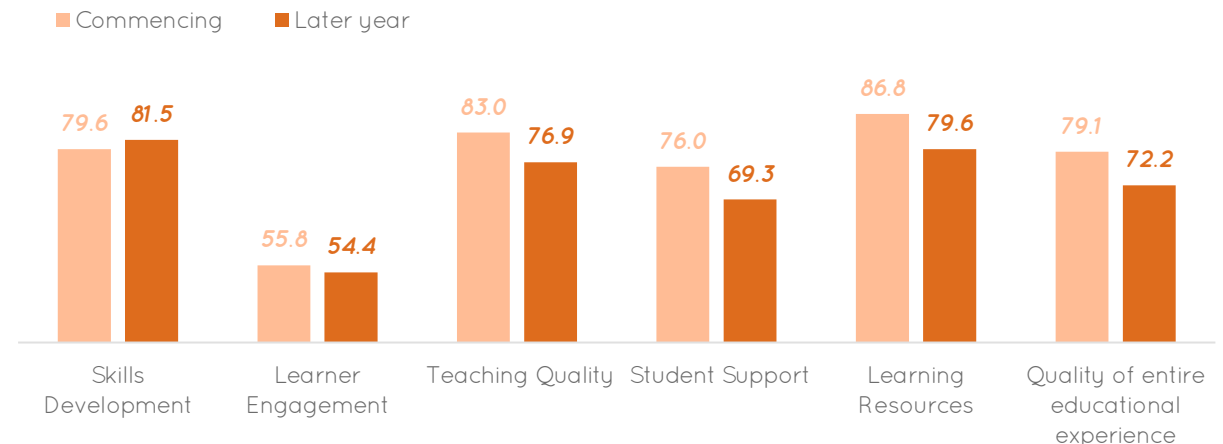


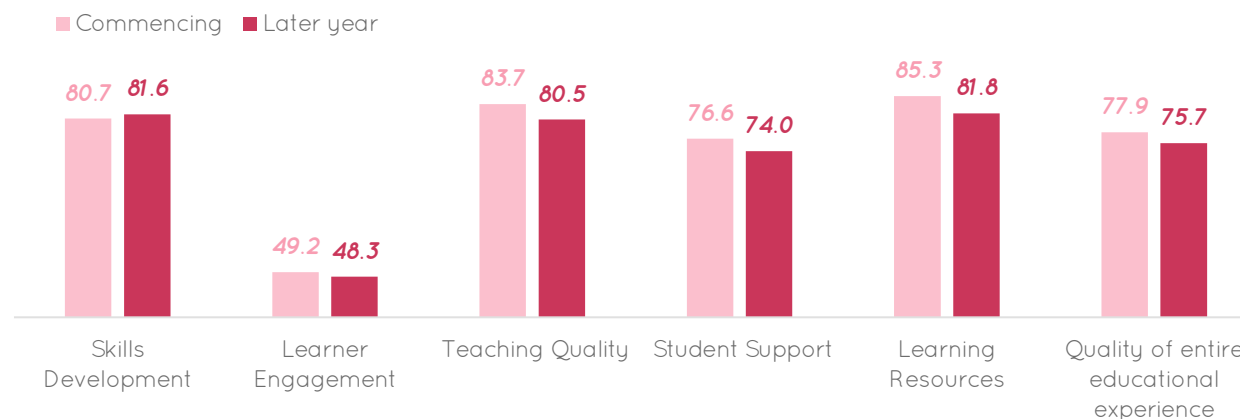
Figure 3 Undergraduate student experience by stage of study, 2022 (% positive rating)



For postgraduate coursework students in 2022, differences in ratings between commencing and later year students were less apparent. The biggest variations were seen for the Teaching Quality, Student Support and Learning Resources areas for which commencing students rated three percentage points higher than later year students.

It is notable that Student Support was the one focus area where ratings amongst all study levels and stages - with the exception of undergraduate later years which has retained the same percentage positive rating between 2020-2022 - were lower than 2020. Whilst scores only fluctuated by one or two percentage points, this suggests that perceptions of support are an important issue for students across all levels and stages of study.

**Figure 4** Postgraduate coursework student experience by stage of study, 2022 (% positive rating)



**Table 2** The student experience by level and stage of study, 2020-2022 (% positive rating)

	Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
<b>Undergraduate</b>	78.0	79.3	80.5	44.5	48.7	55.2	78.0	79.4	80.1	73.7	72.6	72.9	76.0	80.0	83.6	68.7	73.1	75.9
<b>Commencing</b>	76.4	78.3	79.6	42.5	49.0	55.8	80.9	82.5	83.0	76.7	75.7	76.0	79.4	83.9	86.8	71.2	76.5	79.1
<b>Later year</b>	80.3	80.6	81.5	47.2	48.2	54.4	73.9	75.5	76.9	69.4	68.6	69.3	71.1	74.6	79.6	65.1	68.6	72.2
<b>Postgraduate coursework</b>	78.3	78.9	81.1	42.4	41.7	48.7	78.0	80.1	82.1	74.0	73.7	75.3	72.6	77.2	83.5	68.5	73.2	76.7
<b>Commencing</b>	77.3	77.8	80.7	39.3	38.6	49.2	80.0	82.2	83.7	75.7	74.5	76.6	74.3	78.3	85.3	70.0	75.0	77.9
<b>Later year</b>	79.3	80.0	81.6	45.5	44.4	48.3	76.0	78.2	80.5	72.3	73.0	74.0	71.0	76.4	81.8	67.1	71.6	75.7

## 4. Demographic group

Changes in teaching and learning arrangements since 2019 had a greater impact on some student groups than others. In particular, younger persons and internal students, that is, persons studying on-campus or by mixed mode, registered much larger falls in student ratings in 2020. These factors are most likely related since younger persons are more likely to be studying on-campus whereas older persons are more likely to engage in external study.

In 2021, positive ratings did increase for younger persons and internal students, which can likely be attributed to some return to on-campus learning and also a change in the expectations and experience of students. This upward trend continued in 2022, as most COVID-19 restrictions had been lifted across Australia.

As can be seen in Figure 6, internal/mixed mode students (who had attended some or all of their classes on-campus) rated the Quality of entire educational experience substantially lower in 2020 than in 2019, a much larger fall than reported by external students (who had undertaken all of their study off-campus).

There has been an increase in the number of internal/mixed mode students and external students rating the Quality of their entire educational experience positively in the past two years, however, internal/mixed mode student ratings are still 3 percentage points below 2019, compared to only a 1.2 percentage point difference for external students.

Similarly, internal/mixed mode students rated Learning Resources lower than external students. Ratings of Learning Resources by external students remained relatively unchanged in 2021, whereas for internal/mixed mode

Figure 5 Quality of entire educational experience by age, 2017-2022 (% positive rating)

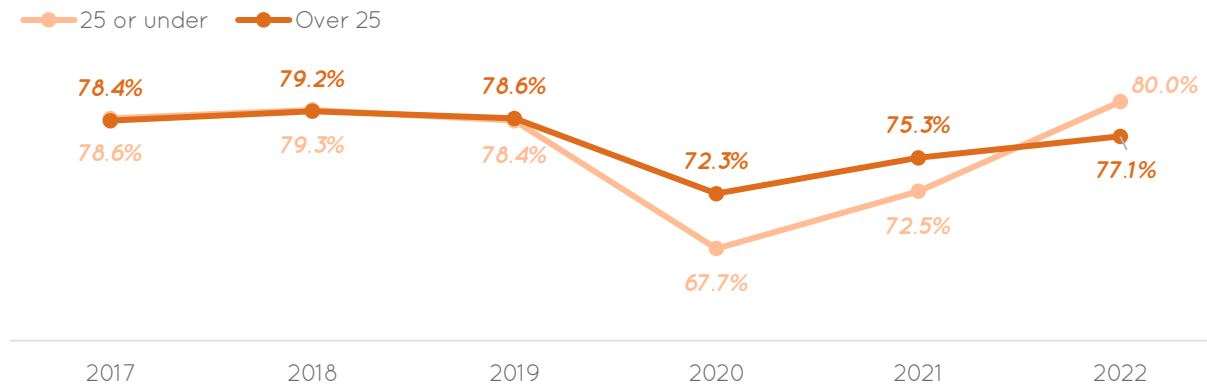
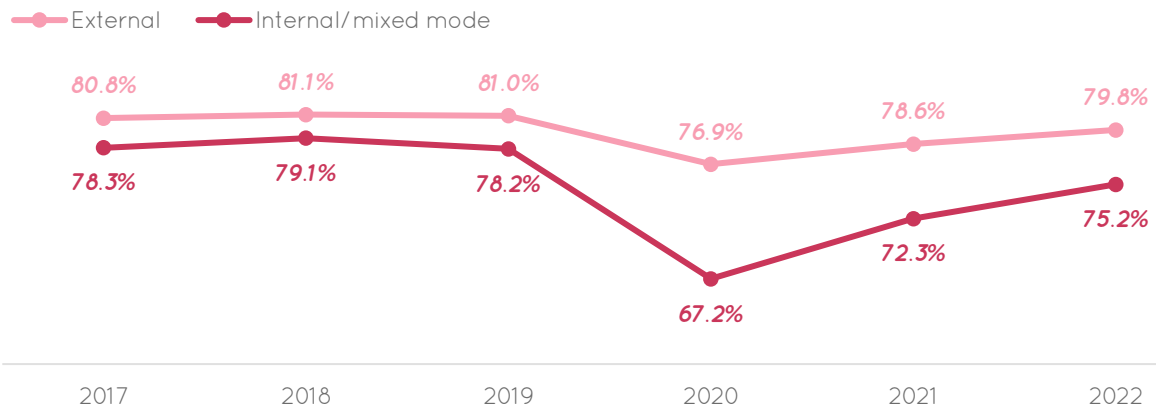


Figure 6 Quality of entire educational experience by mode of study, 2017-2022 (% positive rating)



students, ratings reported were more than 4 percentage points higher than the previous year. In 2022, ratings of Learning Resources by internal/mixed mode students increased again, returning to a level seen prior to 2020.

External student ratings also increased in 2022, surpassing ratings seen prior to 2020. It is unsurprising that internal/mixed mode students have experienced much larger fluctuations in ratings than external students in the past three years. The changes in teaching and learning arrangements with increased online delivery of courses in 2020 and 2021 is more likely to have impacted internal than external students. This is borne out by SES results since 2019 and once again appears to demonstrate the sensitivity of the SES instrument to changes

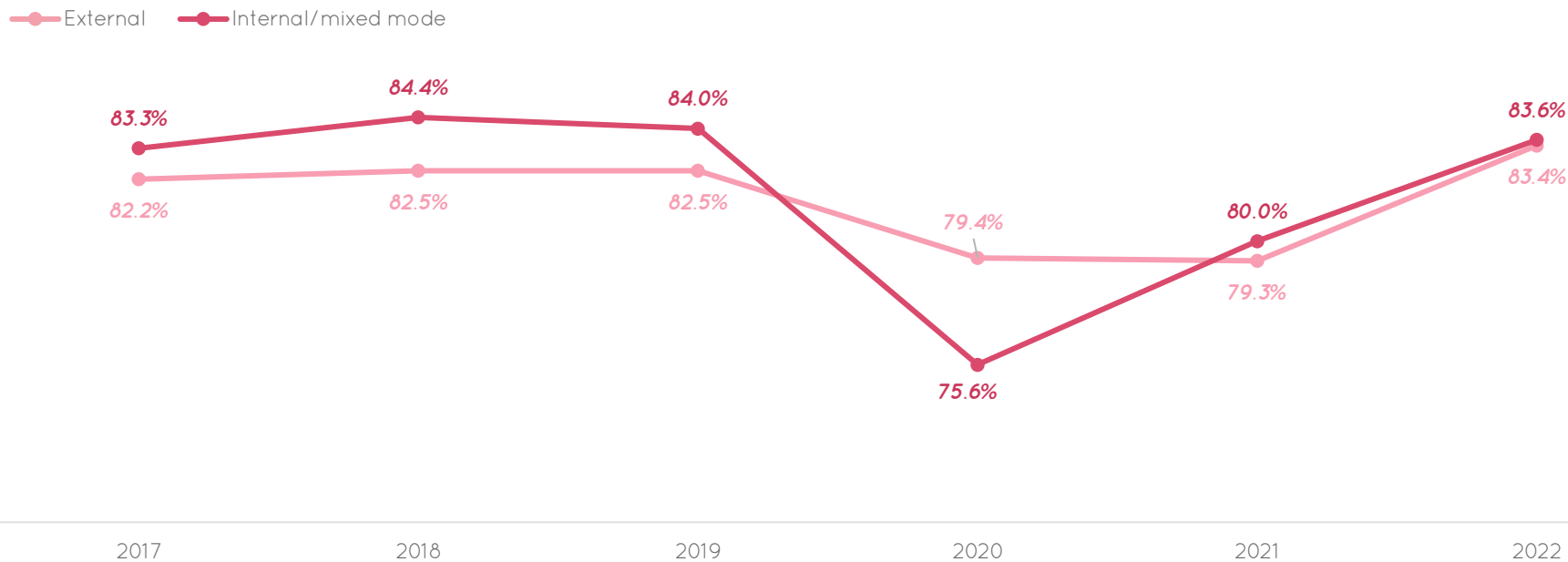
in the higher education context. It should also be borne in mind, however, that changes in course delivery and shifting patterns of internal/mixed mode and external students make interpretation of student ratings less clear cut than is usually the case.

Examination of enrolment patterns shows institutions have adopted different practices with respect to classifying their students' mode of study with the shift to greater online delivery since 2020. For some institutions, where students were previously studying on-campus, notwithstanding their participating in more online delivery of courses, they have been reported as internal study mode. Other institutions have reported similar students as shifting from internal study in

2019 to external study in 2020 and back to internal in 2021 and 2022. Therefore, it is possible that more students were likely studying externally or a mix of both internal and external study modes since 2020 than the data would suggest.

These issues appear to have particularly affected results from the Learner Engagement focus area. Internal/mixed mode students' rating of Learner Engagement declined by 16.8 percentage points between 2019 and 2020, whereas external students' rating of Learner Engagement has increased by 8.6 percentage points. In 2021, internal/mixed mode students' rating of Learner Engagement increased by 5.4 percentage points and external students rating declined 8.1 percentage points.

Figure 7 Learning Resources by mode of study, 2017-2022 (% positive rating)

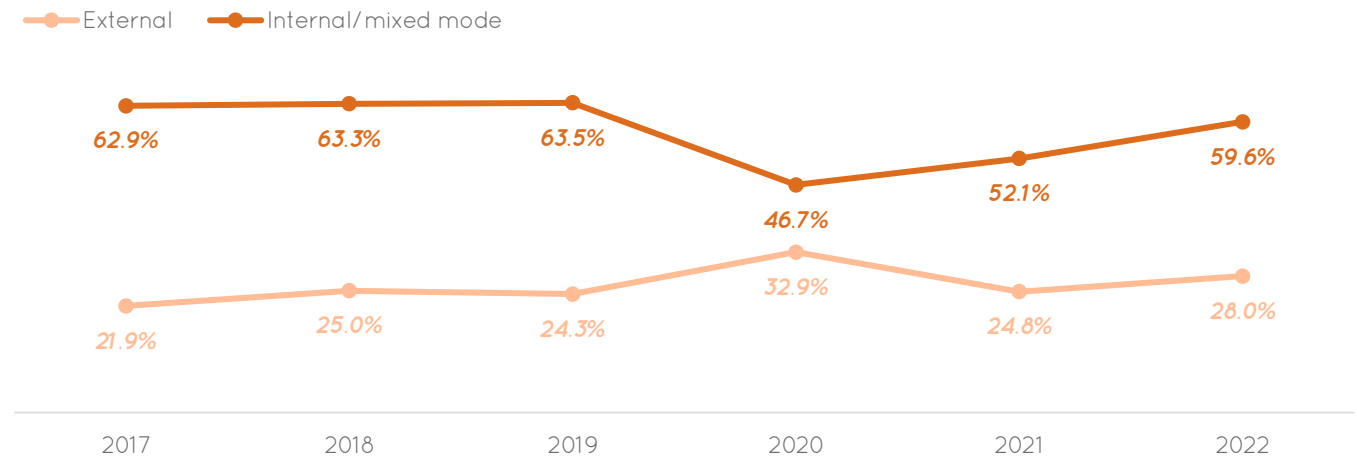


These changes in ratings for external students were likely to have resulted from changes in enrolment patterns and how they were recorded by institutions, rather than a 'genuine' change in the experience of these students. It is interesting to observe that in 2022, external ratings of Learner Engagement increased by 3.2 percentage points from 2021, resulting in a net increase of 3.7 percentage points since 2019. While still a very low positive rating of 28.0 per cent, it is an improvement from ratings seen prior to 2020 and may be attributable to an increased focus on online delivery by institutions which has benefited those studying externally. The difficulties in interpreting results for the Learner Engagement focus area has resulted in changes to reporting at the institution level, as discussed in section five below.

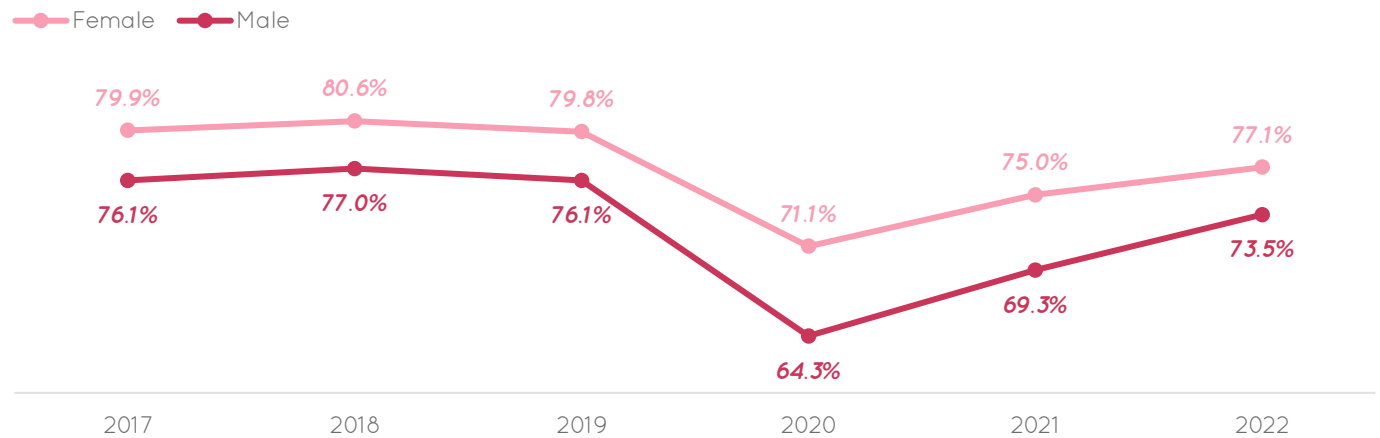
International students reported a sharper fall in focus area ratings than domestic students in 2020 other than for Learner Engagement (as shown by Table 3). However, in 2022, international student ratings improved markedly when compared to ratings prior to 2020 in the areas of Skills Development, Learner Engagement, Teaching Quality, Student Support and Learning Resources. For example, in 2019, 59.4 per cent of international undergraduates rated Learner Engagement positively and despite dropping to a low of 48.4 per cent in 2021, it has increased to a high of 61.5 per cent in 2022. In addition, international student ratings that were historically lower than domestic student ratings, were higher in 2022 in the areas of Skills Development, Learner Engagement and Student Support.

Changes in student ratings amongst other demographic groups from 2019 to 2022 were broadly similar. One point worth noting is that male students' rating of the Quality of entire educational experience fell by more than female students in 2020, 11.8 percentage points and 8.7 percentage points respectively, but have since increased by more in the past two years, up 9.2 percentage points in comparison to female ratings which have risen by 6.0 percentage points.

**Figure 8** Learner Engagement by mode of study, 2017-2022 (% positive rating)



**Figure 9** Quality of entire educational experience by gender, 2017-2022 (% positive rating)



**Table 3** The undergraduate student experience by demographic group, 2020-2022 (% positive rating)\*\*

		Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
		'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
Gender	Male	74.3	75.5	77.3	45.2	48.8	56.4	74.6	76.6	78.2	71.1	70.5	72.0	73.7	77.6	82.5	64.3	69.3	73.5
	Female	80.2	81.3	82.1	44.1	48.7	54.5	79.9	80.9	81.1	75.1	73.7	73.3	77.4	81.3	84.2	71.1	75.0	77.1
Age	Under 25	78.2	79.5	80.7	47.0	52.0	59.5	77.7	79.3	80.1	73.1	71.9	72.1	76.2	80.3	84.0	67.9	72.5	75.6
	25 to 29	78.0	79.1	80.0	40.9	43.9	48.0	76.7	77.5	78.4	73.9	72.5	72.9	74.0	76.8	80.5	68.2	71.5	73.7
	30 to 39	77.2	78.2	78.9	34.3	36.9	40.6	78.3	79.4	79.6	75.7	74.7	75.2	75.5	78.8	81.7	71.5	74.6	76.1
	40 and over	78.2	79.0	80.6	31.5	33.3	35.6	82.9	83.4	83.7	78.4	77.3	78.4	78.0	81.0	83.7	77.1	79.3	80.9
Indigenous	Indigenous	79.3	79.4	79.7	41.3	45.9	47.8	80.2	79.0	78.7	77.0	72.8	74.7	78.2	80.8	82.2	71.2	74.4	76.1
	Non-Indigenous	78.0	79.3	80.5	44.5	48.7	55.3	77.9	79.4	80.2	73.6	72.6	72.9	76.0	80.0	83.6	68.6	73.1	75.9
Home language	English	78.4	79.6	80.5	44.0	48.6	54.1	78.6	80.0	80.6	74.3	72.8	72.9	76.7	80.8	83.7	69.6	74.0	76.7
	Other	75.8	77.3	80.2	46.9	48.9	59.0	74.1	76.4	78.4	70.6	71.5	72.9	73.0	75.8	83.2	63.3	68.2	72.8
Disability	Disability reported	75.2	75.7	77.3	39.5	45.0	50.9	75.7	76.6	78.1	73.2	70.8	71.3	72.9	77.2	80.5	65.7	69.9	73.8
	No disability reported	78.3	79.6	80.8	44.8	49.0	55.6	78.1	79.7	80.4	73.7	72.7	73.1	76.2	80.2	83.9	68.9	73.3	76.1
Study mode	Internal / Mixed study mode	77.8	79.4	80.7	46.7	52.1	59.6	77.2	79.0	79.8	73.1	71.9	72.1	75.6	80.0	83.6	67.2	72.3	75.2
	External study mode	79.5	78.3	79.0	32.9	24.8	28.0	82.3	82.2	82.0	76.7	77.2	77.9	79.4	79.3	83.4	76.9	78.6	79.8



		Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
		'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
Residence status	Domestic student	78.6	79.7	80.2	43.5	48.7	54.0	78.9	80.0	80.1	74.4	73.0	72.5	77.3	81.1	83.5	70.0	74.1	76.2
	International student	75.7	77.1	81.8	48.7	48.4	61.5	73.8	75.9	80.2	70.7	70.6	75.0	71.6	73.9	83.8	63.0	67.2	74.4
First in family status**	First in family	77.6	79.4	80.7	42.5	48.2	53.9	82.1	83.0	83.7	78.4	77.4	77.9	81.0	85.1	87.5	72.9	77.8	79.9
	Not first in family	76.1	77.7	79.2	43.4	50.6	59.0	81.1	82.5	83.0	76.3	74.4	74.6	79.5	84.1	87.2	70.9	76.1	79.2
Previous higher education experience**	At current institution	76.0	78.8	79.6	40.6	47.1	53.1	79.1	81.3	82.7	74.3	74.0	74.1	76.9	81.9	85.6	69.9	75.9	78.7
	At another institution	76.4	78.4	79.4	39.1	44.0	49.6	81.8	83.7	84.6	78.2	77.5	78.4	78.9	82.8	86.1	73.5	78.1	80.9
	New to higher education	76.5	78.1	79.6	44.3	51.2	58.6	80.9	82.3	82.4	76.7	75.4	75.5	80.2	84.6	87.3	70.6	76.1	78.5
Socio-economic status***	High	77.4	78.9	79.6	43.3	50.7	56.7	78.4	79.9	80.5	72.3	70.7	70.2	75.4	80.8	83.1	69.6	74.0	76.4
	Medium	79.4	80.4	80.5	44.3	49.4	53.7	79.3	80.3	80.1	75.3	74.0	73.1	78.1	81.8	83.8	70.4	74.6	76.1
	Low	78.7	80.0	80.2	42.2	46.5	49.7	78.7	79.1	79.1	75.6	74.0	73.9	77.9	80.6	83.2	69.6	72.9	75.3
Location ****	Metro	78.6	79.9	80.1	44.5	50.4	55.3	78.6	80.0	79.9	73.9	72.7	71.9	77.2	81.2	83.5	69.7	73.9	75.9
	Regional / Remote	78.9	79.5	80.4	40.7	44.7	48.9	79.8	80.1	80.6	76.3	74.1	73.8	78.0	81.8	83.5	71.0	75.1	76.7
<b>Total</b>		<b>78.0</b>	<b>79.3</b>	<b>80.5</b>	<b>44.5</b>	<b>48.7</b>	<b>55.2</b>	<b>78.0</b>	<b>79.4</b>	<b>80.1</b>	<b>73.7</b>	<b>72.6</b>	<b>72.9</b>	<b>76.0</b>	<b>80.0</b>	<b>83.6</b>	<b>68.7</b>	<b>73.1</b>	<b>75.9</b>

\*\* Previous higher education experience and First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

## 5. Study area

Most study areas showed a similar pattern of improvement in ratings from 2021 to 2022, as shown by Table 4. In particular, the Learner Engagement focus area rating increased from 2021 across every study area, with Business and management and Communications students providing the biggest difference in rating. Additionally, the Skills Development and Learning Resources focus areas and Quality of entire educational experience ratings experienced mostly positive increases in ratings between 2021 and 2022.

Conversely, there was more variation in ratings between study areas for the Student Support and Learning Resources focus areas. There was a 13.4 percentage point difference

between the highest (Agriculture and environmental studies) and lowest (Dentistry) ratings for Student Support in 2022. At the same time, the biggest difference in ratings for Learning Resources was also seen in these same two study areas, a difference of 15.6 percentage points.

As seen in 2021, student ratings from the Rehabilitation study area were consistently some of the highest across all study areas again in 2022, e.g., Skills Development, 88.7 per cent, Teaching Quality and Learning Resources, both 85.8 per cent, and Quality of entire educational experience, 82.0 per cent. In 2022, other high rating study areas included Medicine, Agriculture and environmental studies and Veterinary science.

Study areas with some of the lowest ratings across each of the aspects of the student experience included Dentistry (also seen in 2021), Computing and information systems, and Engineering.

It should also be noted that broad disciplinary aggregations hide much of the detail that is relevant to schools, faculties and academic departments. More detailed SES results disaggregated by 45 study areas are available from the QILT website in the additional tables associated with this report as listed in Appendix 7: Additional tables.

**Table 4** The undergraduate student experience by study area, 2020-2022 (% positive rating)

	Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
Science and mathematics	75.4	77.5	79.0	41.9	47.8	56.0	78.9	81.0	82.1	73.2	72.1	72.3	77.5	84.0	87.2	67.0	73.0	77.2
Computing and information systems	71.5	72.2	74.4	46.0	46.4	53.8	70.7	72.5	74.9	69.9	69.6	72.7	70.1	73.6	80.8	62.1	65.5	70.4
Engineering	74.9	75.7	77.0	47.8	52.4	60.0	71.0	73.4	75.1	69.2	68.8	70.7	71.7	76.9	83.6	61.0	66.8	70.9

	Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
Architecture and built environment	75.6	77.5	78.9	46.2	54.3	61.6	74.4	77.5	78.6	68.5	68.8	69.6	69.1	74.6	79.6	63.8	70.5	73.6
Agriculture and environmental studies	77.2	78.9	80.0	41.4	40.0	47.4	83.0	86.5	86.2	77.2	78.3	77.7	81.0	84.8	88.1	74.0	82.6	83.6
Health services and support	80.3	80.2	81.9	43.4	46.5	53.2	81.0	81.5	82.0	75.9	74.6	74.6	78.4	80.9	84.3	72.0	75.0	77.7
Medicine	86.1	87.2	87.8	67.2	68.1	74.6	77.2	81.7	75.5	79.1	78.7	71.9	77.7	80.0	75.7	66.7	76.6	75.4
Nursing	80.6	81.6	82.0	44.7	47.3	52.3	73.9	73.9	74.3	74.0	71.5	70.8	77.0	79.2	82.3	65.0	68.2	69.9
Pharmacy	80.6	84.4	84.5	47.8	57.1	62.1	77.4	82.0	81.2	73.1	77.2	72.7	77.3	83.0	83.7	68.2	74.9	76.1
Dentistry	84.0	79.4	82.3	60.3	57.8	61.4	72.4	67.2	66.0	68.3	61.1	64.3	73.0	68.3	72.5	57.0	57.9	59.1
Veterinary science	80.0	82.2	82.5	54.1	58.6	62.6	78.4	78.7	83.0	75.6	75.1	75.3	79.1	84.5	87.3	63.7	73.5	80.6
Rehabilitation	87.1	88.7	88.7	58.5	63.5	70.6	86.1	86.6	85.8	80.4	78.2	75.9	83.1	85.0	85.8	76.6	81.8	82.0
Teacher education	81.9	82.2	81.3	46.5	48.3	50.4	79.9	81.2	79.5	75.5	74.0	72.6	78.8	80.5	81.5	73.6	77.1	76.3
Business and management	74.9	75.7	78.5	44.4	48.1	56.9	74.4	75.7	77.4	71.8	71.4	73.2	74.9	77.5	83.0	67.3	70.4	74.4
Humanities, culture and social sciences	78.1	79.9	80.7	39.0	45.8	51.9	82.9	84.5	84.5	75.0	72.2	72.3	78.8	82.4	85.3	72.8	76.4	79.1
Social work	83.1	85.5	86.1	44.2	50.8	55.8	80.7	82.7	82.8	75.8	75.0	75.7	74.1	77.6	80.3	71.5	76.5	77.9

	Skills Development			Learner Engagement			Teaching Quality			Student Support			Learning Resources			Quality of entire educational experience		
	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22	'20	'21	'22
<b>Psychology</b>	79.8	80.5	80.9	33.8	38.8	44.8	83.8	82.9	83.7	77.6	75.8	77.0	80.2	82.2	85.6	74.9	77.6	79.7
<b>Law and paralegal studies</b>	82.1	83.7	84.0	41.1	47.4	52.3	80.6	81.9	83.1	73.1	71.3	70.3	79.3	82.6	84.0	73.3	76.8	79.7
<b>Creative arts</b>	78.4	80.6	81.0	52.8	60.4	64.4	81.8	83.6	84.9	74.7	75.0	74.2	71.0	78.9	82.2	67.6	74.9	78.3
<b>Communications</b>	79.6	80.2	81.8	49.0	53.1	61.5	81.5	83.0	84.1	75.6	73.5	74.8	74.5	81.6	84.9	70.7	75.6	79.4
<b>Tourism, hospitality, personal services, sport and recreation</b>	80.0	80.9	81.6	53.4	54.9	62.0	80.2	84.5	81.9	76.0	80.5	78.1	80.0	82.7	85.0	75.6	79.6	78.0
<b>Total</b>	<b>78.0</b>	<b>79.3</b>	<b>80.5</b>	<b>44.5</b>	<b>48.7</b>	<b>55.2</b>	<b>78.0</b>	<b>79.4</b>	<b>80.1</b>	<b>73.7</b>	<b>72.6</b>	<b>72.9</b>	<b>76.0</b>	<b>80.0</b>	<b>83.6</b>	<b>68.7</b>	<b>73.1</b>	<b>75.9</b>

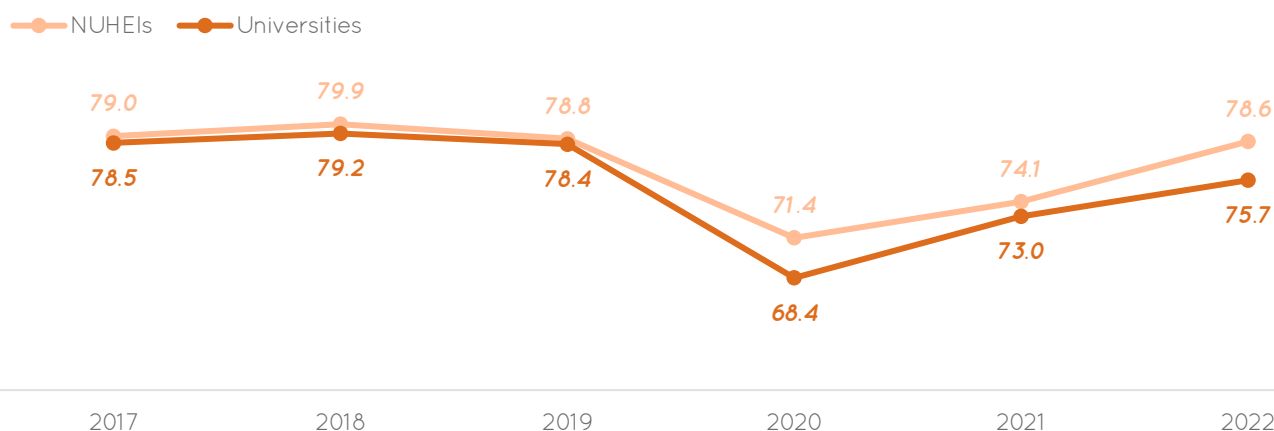
## 6. Institution

Generally speaking, student ratings at non-university higher education institutions (NUHEIs) tend to be higher than student ratings at universities, with the exception of Learning Resources. Despite this, both NUHEI and university student ratings declined in 2020, with the drop in ratings more keenly felt by universities. By 2022, NUHEI ratings had either fully or almost returned to 2019 levels for Skills Development, Learner Engagement and the Quality of entire educational experience. Furthermore, by 2022, NUHEI ratings of Student Support, Teaching Quality and Learning Resources had exceeded the positive ratings seen in 2019. While ratings at universities also increased in 2022 across all aspects of the student experience, unlike NUHEIs, they have yet to return to the same levels seen in 2019. The largest gap for universities remains in the area of Learner Engagement, which is still down 5.3 percentage points in 2022 compared to 2019.

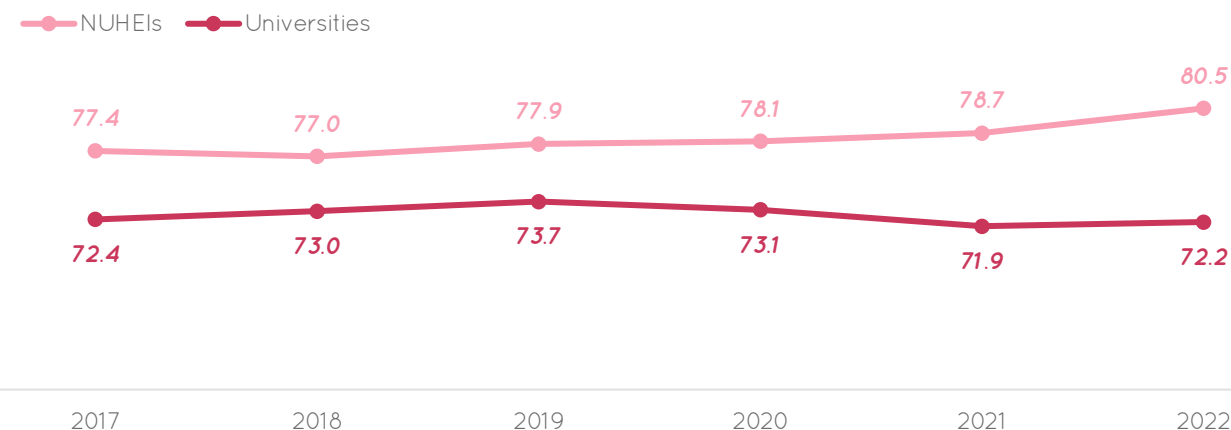
The largest gap in student ratings between the two institution types was in the area of Student Support. In 2022, student ratings at NUHEIs were 8.3 percentage points higher than university student ratings. In 2019 there was only a 4.2 percentage point difference in these ratings.

Learner Engagement is also rated higher among students of NUHEIs than university students by 7.1 percentage points and this gap remains much wider than it was prior to 2020. Although NUHEI students' rating of Skills Development, Teaching Quality and the Quality of entire educational experience are higher than university student ratings, there is very little difference between them, only 2 to 3 percentage points in 2022. Student ratings of Learning Resources have historically been higher among university students than NUHEI students and this continued in 2022 with a difference of 5.5 percentage points.

**Figure 10** Quality of entire educational experience by institution type, 2017-2022 (% positive rating)



**Figure 11** Student Support by institution type, 2017-2022 (% positive rating)



**Table 5** The undergraduate student experience by institution type, 2019-2022 (% positive rating)

	Skills Development				Learner Engagement				Teaching Quality				Student Support				Learning Resources				Quality of entire educational experience			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
<b>NUHEIs</b>	81.8	79.7	80.9	82.4	63.1	55.6	57.1	61.7	82.1	80.6	81.3	83.4	77.9	78.1	78.7	80.5	76.1	72.7	73.8	78.5	78.8	71.4	74.1	78.6
<b>Universities</b>	81.3	77.9	79.1	80.3	59.9	43.2	47.9	54.6	80.9	77.6	79.2	79.9	73.7	73.1	71.9	72.2	84.8	76.4	80.5	84	78.4	68.4	73	75.7
<b>All institutions</b>	<b>81.3</b>	<b>78.0</b>	<b>79.3</b>	<b>80.5</b>	<b>60.2</b>	<b>44.5</b>	<b>48.7</b>	<b>55.2</b>	<b>81</b>	<b>78</b>	<b>79.4</b>	<b>80.1</b>	<b>74.1</b>	<b>73.7</b>	<b>72.6</b>	<b>72.9</b>	<b>83.9</b>	<b>76</b>	<b>80</b>	<b>83.6</b>	<b>78.5</b>	<b>68.7</b>	<b>73.1</b>	<b>75.9</b>

As was noted earlier in the report, the student educational experience has changed appreciably since 2019 as institutions have adapted in response to the COVID-19 pandemic. This is also reflected in the variation between institutions in the change in ratings to the various aspects of the student experience since 2019. Where confidence intervals overlap between institutions, we cannot infer that there is or is not a significant difference in student ratings in a statistical sense.

Note, as discussed above in relation to student demographics, changes in enrolment patterns and institutional reporting practices have made it difficult to interpret SES results disaggregated by study mode. This particularly impacts reporting of results from the Learner Engagement focus area. From 2016, results from this focus area at the institution by study level had been reported for internal/mixed mode students only because of concerns that the SES questionnaire did not adequately capture the learning engagement of external mode students, resulting in substantially lower positive ratings for this cohort of students. Since 2020, however, it has been extremely difficult to consistently and accurately identify the mode of attendance for any given

student. If it was possible to identify the subset of students who had in fact continued with internal study methods, there would likely in many instances be too few survey responses to allow publication at the institution by study level. In light of these difficulties, the SES National Report and ComparED website have reverted to publication of the Learner Engagement focus area based on the entire student population, regardless of study mode.

Overall, the majority of universities' student ratings for the Quality of entire educational experience increased from 2021 to 2022. As can be seen in Figure 12, the universities with the highest student rating in 2022 included the University of Divinity (91.0 per cent), Avondale University (88.3 per cent) and Bond University (86.1 per cent). The University of Divinity was one of only three institutions to experience a decline in ratings in 2021 and was the only one that declined substantially (by 10.9 percentage points) but had by far the biggest increase in 2022, by 19.3 percentage points, which pushed it up to the top spot in terms of ratings of the Quality of entire educational experience.

**Over 90% of undergraduate student responses were from universities in 2022**

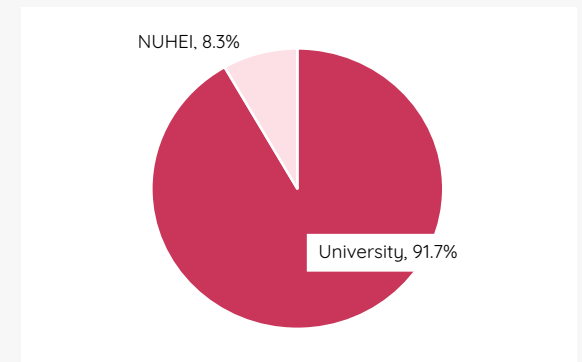
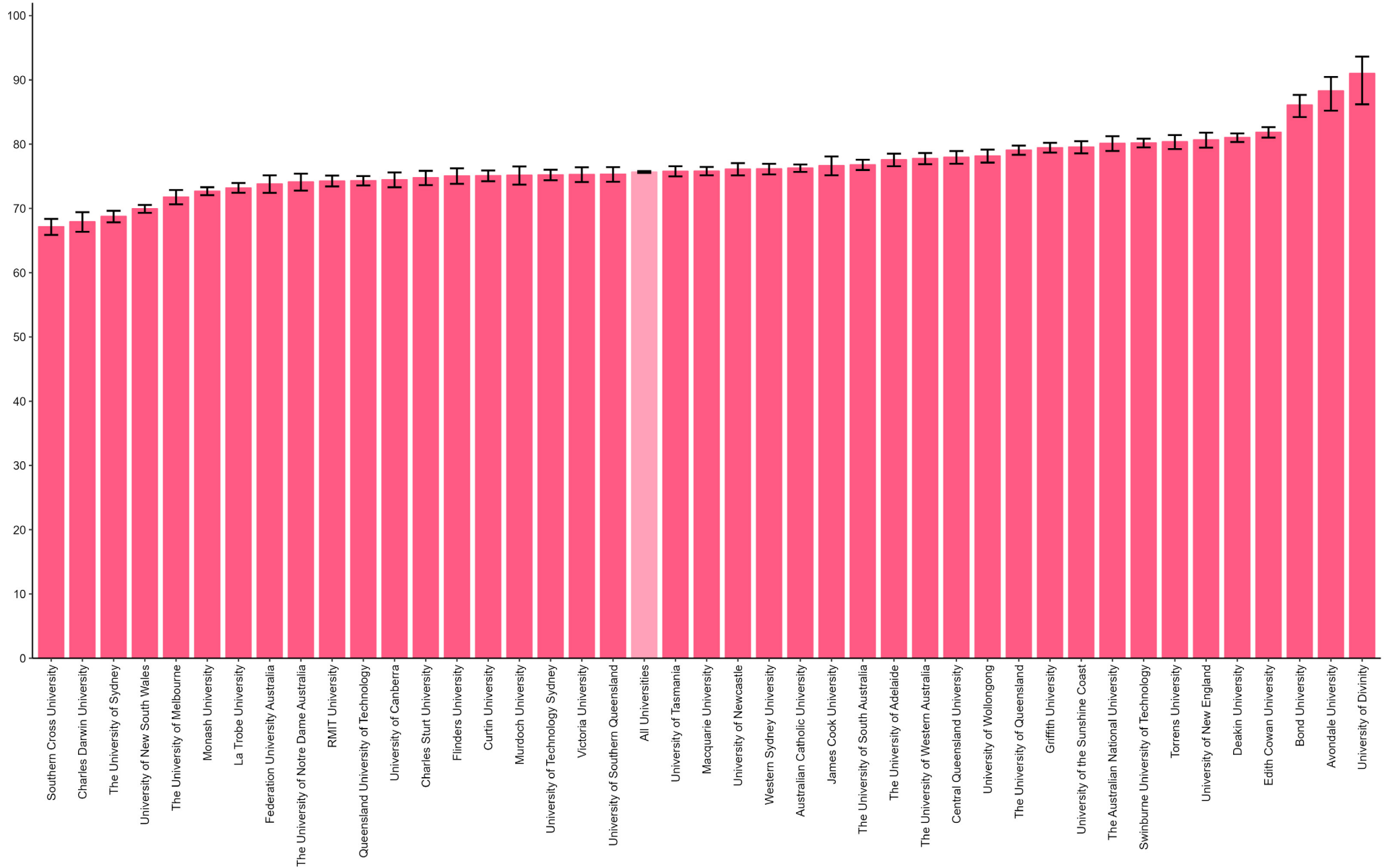


Figure 12 Quality of entire educational experience for undergraduate university students, 2022 (% positive rating)



**Table 6** The undergraduate student experience by university, 2021-2022 (% positive rating, with 90% confidence intervals)

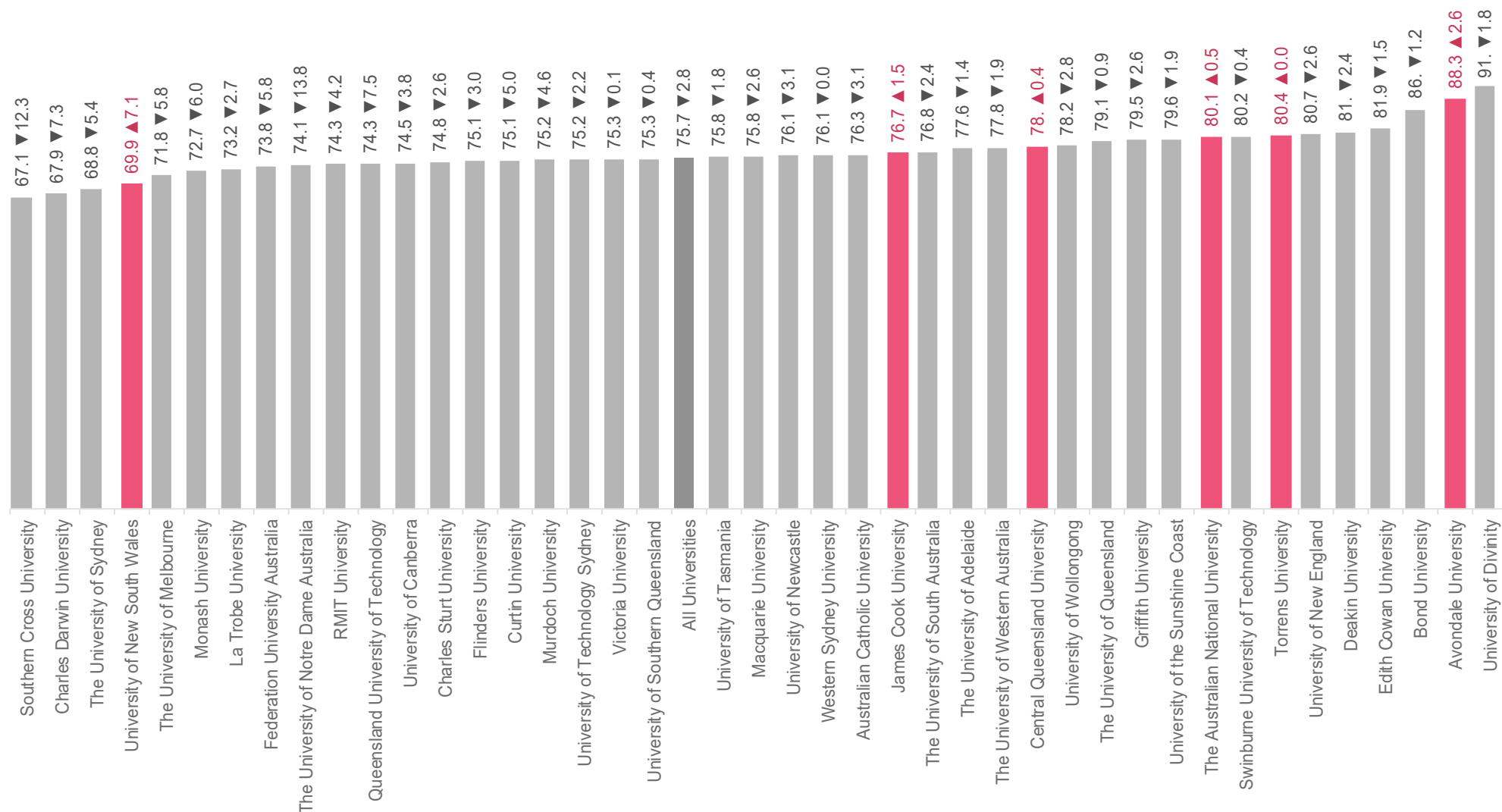
	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22
<b>Australian Catholic University</b>	84.1 (83.6, 84.6)	84.1 (83.6, 84.6)	57.4 (56.7, 58.2)	62.7 (62.1, 63.4)	81.3 (80.7, 81.9)	79.4 (78.8, 79.9)	75.7 (75.0, 76.4)	73.3 (72.6, 74.0)	83.0 (82.4, 83.6)	84.1 (83.6, 84.6)	76.9 (76.2, 77.5)	76.3 (75.7, 76.8)
<b>Avondale University</b>	91.9 (89.3, 93.7)	85.9 (82.5, 88.4)	74.1 (70.6, 77.2)	75.1 (71.3, 78.3)	94.5 (92.3, 95.9)	86.6 (83.3, 89.0)	90.3 (87.3, 92.3)	84.5 (81.0, 87.2)	86.7 (83.4, 89.2)	85.3 (81.6, 88.0)	87.6 (84.8, 89.8)	88.3 (85.2, 90.5)
<b>Bond University</b>	90.6 (88.8, 92.0)	89.0 (87.2, 90.5)	83.1 (80.9, 84.9)	80.6 (78.5, 82.4)	90.1 (88.3, 91.6)	88.2 (86.5, 89.7)	91.0 (89.2, 92.4)	88.4 (86.5, 90.0)	93.5 (91.8, 94.7)	92.8 (91.2, 94.0)	86.6 (84.6, 88.3)	86.1 (84.2, 87.7)
<b>Central Queensland University</b>	80.2 (79.3, 81.1)	82.0 (81.0, 82.9)	35.3 (34.2, 36.4)	39.4 (38.3, 40.6)	81.6 (80.7, 82.4)	80.6 (79.6, 81.5)	76.4 (75.2, 77.5)	78.4 (77.2, 79.6)	82.9 (81.7, 84.0)	82.4 (81.2, 83.5)	78.4 (77.5, 79.3)	78.0 (76.9, 78.9)
<b>Charles Darwin University</b>	77.7 (76.4, 79.0)	74.7 (73.2, 76.1)	26.7 (25.4, 28.1)	27.3 (25.9, 28.8)	79.3 (78.0, 80.5)	72.0 (70.5, 73.5)	71.3 (69.6, 72.8)	66.3 (64.5, 68.1)	79.7 (77.8, 81.4)	79.5 (77.5, 81.3)	73.0 (71.6, 74.3)	67.9 (66.4, 69.4)
<b>Charles Sturt University</b>	77.5 (76.5, 78.4)	76.5 (75.4, 77.6)	35.4 (34.4, 36.5)	37.0 (35.8, 38.3)	78.3 (77.4, 79.2)	77.4 (76.3, 78.5)	70.6 (69.4, 71.8)	73.7 (72.4, 75.0)	81.1 (79.8, 82.3)	80.9 (79.5, 82.2)	73.2 (72.2, 74.2)	74.8 (73.6, 75.8)
<b>Curtin University</b>	78.9 (78.1, 79.7)	78.4 (77.6, 79.2)	50.9 (49.9, 51.8)	49.3 (48.4, 50.3)	77.9 (77.0, 78.6)	79.0 (78.2, 79.8)	69.5 (68.5, 70.5)	69.9 (68.8, 70.9)	74.6 (73.6, 75.5)	79.7 (78.7, 80.6)	73.3 (72.4, 74.1)	75.1 (74.2, 75.9)
<b>Deakin University</b>	80.5 (79.9, 81.0)	83.5 (82.8, 84.1)	40.1 (39.4, 40.8)	50.4 (49.6, 51.3)	82.0 (81.4, 82.5)	83.0 (82.3, 83.6)	77.2 (76.5, 77.9)	79.7 (78.9, 80.5)	85.6 (84.9, 86.2)	90.1 (89.5, 90.7)	76.5 (75.9, 77.1)	81.0 (80.3, 81.7)
<b>Edith Cowan University</b>	87.1 (86.2, 87.9)	86.6 (85.9, 87.3)	58.2 (57.0, 59.3)	58.9 (57.9, 60.0)	86.0 (85.1, 86.8)	84.5 (83.7, 85.2)	80.2 (79.0, 81.3)	80.3 (79.2, 81.2)	89.0 (88.2, 89.9)	88.4 (87.5, 89.1)	83.9 (83.0, 84.7)	81.8 (81.0, 82.6)
<b>Federation University Australia</b>	79.0 (77.9, 80.1)	82.1 (80.8, 83.2)	41.9 (40.5, 43.2)	52.4 (50.9, 54.0)	77.7 (76.5, 78.8)	77.3 (76.0, 78.6)	74.5 (73.1, 75.8)	74.0 (72.4, 75.5)	77.3 (75.9, 78.6)	84.2 (82.8, 85.4)	69.5 (68.3, 70.7)	73.8 (72.4, 75.1)
<b>Flinders University</b>	83.7 (82.7, 84.6)	80.6 (79.4, 81.7)	62.0 (60.8, 63.2)	61.6 (60.3, 63.0)	82.1 (81.1, 83.0)	79.4 (78.2, 80.5)	79.0 (77.8, 80.1)	74.8 (73.4, 76.2)	87.2 (86.3, 88.1)	85.0 (83.9, 86.0)	78.9 (77.8, 79.9)	75.0 (73.8, 76.2)
<b>Griffith University</b>	80.4 (79.7, 81.1)	83.1 (82.3, 83.8)	51.0 (50.1, 51.9)	56.4 (55.5, 57.3)	80.6 (79.9, 81.3)	82.7 (82.0, 83.4)	75.1 (74.2, 75.9)	77.8 (76.8, 78.7)	82.5 (81.7, 83.2)	85.6 (84.8, 86.3)	77.2 (76.4, 77.9)	79.4 (78.7, 80.2)
<b>James Cook University</b>	79.3 (77.9, 80.5)	83.2 (81.8, 84.4)	54.6 (53.1, 56.2)	61.2 (59.5, 62.9)	74.9 (73.5, 76.2)	79.3 (77.8, 80.7)	74.2 (72.6, 75.7)	76.5 (74.8, 78.1)	78.6 (77.2, 80.0)	82.7 (81.2, 84.0)	71.0 (69.6, 72.4)	76.7 (75.2, 78.1)
<b>La Trobe University</b>	79.3 (78.5, 80.0)	79.7 (79.0, 80.4)	42.7 (41.9, 43.6)	51.9 (51.0, 52.8)	78.0 (77.3, 78.8)	77.3 (76.6, 78.0)	71.6 (70.7, 72.5)	70.9 (69.9, 71.8)	78.4 (77.4, 79.2)	80.7 (79.9, 81.5)	70.5 (69.7, 71.3)	73.2 (72.4, 73.9)



	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22
<b>Macquarie University</b>	78.3 (77.7, 78.8)	80.5 (79.8, 81.1)	48.2 (47.6, 48.9)	56.0 (55.3, 56.8)	80.1 (79.5, 80.6)	80.2 (79.6, 80.8)	68.7 (67.9, 69.4)	65.5 (64.6, 66.3)	83.9 (83.3, 84.5)	86.3 (85.7, 86.8)	73.2 (72.5, 73.8)	75.8 (75.1, 76.5)
<b>Monash University</b>	77.7 (77.2, 78.3)	80.1 (79.5, 80.6)	52.0 (51.4, 52.7)	62.7 (62.0, 63.3)	77.6 (77.1, 78.2)	77.9 (77.3, 78.5)	69.2 (68.5, 69.9)	69.0 (68.3, 69.8)	81.0 (80.4, 81.6)	83.6 (83.1, 84.2)	70.0 (69.4, 70.6)	72.7 (72.1, 73.3)
<b>Murdoch University</b>	78.9 (77.6, 80.1)	80.5 (79.1, 81.8)	47.4 (45.9, 48.9)	49.4 (47.7, 51.0)	77.7 (76.4, 78.9)	80.6 (79.3, 81.9)	71.8 (70.2, 73.2)	73.7 (72.0, 75.3)	82.0 (80.7, 83.2)	84.5 (83.2, 85.7)	70.5 (69.2, 71.9)	75.1 (73.7, 76.5)
<b>Queensland University of Technology</b>	79.0 (78.4, 79.5)	79.9 (79.2, 80.6)	53.9 (53.2, 54.5)	59.0 (58.2, 59.9)	75.8 (75.2, 76.4)	78.3 (77.6, 79.0)	69.1 (68.4, 69.9)	69.6 (68.7, 70.6)	81.9 (81.3, 82.5)	85.3 (84.7, 85.9)	70.8 (70.2, 71.4)	74.3 (73.6, 75.0)
<b>RMIT University</b>	76.9 (76.0, 77.7)	79.8 (79.0, 80.6)	47.1 (46.1, 48.1)	62.1 (61.1, 63.0)	75.6 (74.8, 76.5)	78.3 (77.5, 79.1)	66.4 (65.3, 67.5)	69.9 (68.8, 70.9)	74.9 (73.9, 75.9)	84.2 (83.4, 84.9)	66.9 (66.0, 67.9)	74.3 (73.4, 75.1)
<b>Southern Cross University</b>	78.8 (77.5, 80.0)	77.1 (76.0, 78.3)	35.7 (34.3, 37.1)	38.6 (37.3, 39.9)	79.5 (78.2, 80.7)	75.2 (74.0, 76.4)	75.7 (74.2, 77.1)	70.7 (69.3, 72.1)	81.4 (79.8, 82.8)	81.3 (80.0, 82.6)	73.7 (72.3, 75.0)	67.1 (65.9, 68.4)
<b>Swinburne University of Technology</b>	78.5 (77.8, 79.2)	80.9 (80.2, 81.6)	37.0 (36.2, 37.8)	47.9 (47.0, 48.8)	80.7 (80.0, 81.3)	82.6 (82.0, 83.3)	76.0 (75.2, 76.8)	78.7 (77.8, 79.4)	76.3 (75.3, 77.3)	84.1 (83.3, 84.9)	75.0 (74.2, 75.7)	80.2 (79.5, 80.9)
<b>The Australian National University</b>	76.7 (75.5, 77.7)	79.6 (78.4, 80.8)	51.9 (50.7, 53.2)	60.9 (59.5, 62.3)	79.7 (78.6, 80.7)	84.7 (83.6, 85.7)	64.8 (63.3, 66.2)	66.5 (64.9, 68.2)	78.5 (77.3, 79.6)	84.9 (83.8, 86.0)	72.4 (71.2, 73.5)	80.1 (78.9, 81.2)
<b>The University of Adelaide</b>	79.5 (78.6, 80.3)	80.8 (79.9, 81.7)	59.1 (58.0, 60.1)	62.7 (61.6, 63.8)	79.7 (78.8, 80.5)	81.7 (80.8, 82.6)	73.6 (72.5, 74.6)	75.7 (74.5, 76.8)	83.6 (82.7, 84.4)	84.2 (83.3, 85.1)	74.3 (73.4, 75.2)	77.6 (76.6, 78.5)
<b>The University of Melbourne</b>	74.1 (73.0, 75.1)	76.8 (75.7, 77.8)	43.8 (42.6, 44.9)	58.5 (57.3, 59.7)	76.4 (75.4, 77.4)	79.6 (78.6, 80.6)	60.4 (59.1, 61.7)	63.6 (62.3, 64.9)	72.6 (71.4, 73.8)	85.2 (84.2, 86.1)	63.1 (62.0, 64.3)	71.8 (70.7, 72.9)
<b>The University of Notre Dame Australia</b>	87.5 (86.5, 88.4)	86.6 (85.5, 87.6)	64.8 (63.4, 66.1)	64.2 (62.8, 65.7)	86.1 (85.1, 87.1)	82.1 (80.9, 83.2)	77.1 (75.7, 78.4)	69.3 (67.7, 70.8)	80.0 (78.7, 81.2)	79.0 (77.7, 80.2)	80.4 (79.2, 81.5)	74.1 (72.8, 75.4)
<b>The University of Queensland</b>	77.1 (76.4, 77.8)	79.2 (78.4, 79.9)	48.8 (48.0, 49.6)	57.9 (57.0, 58.8)	80.1 (79.4, 80.7)	83.8 (83.1, 84.4)	68.2 (67.3, 69.1)	70.7 (69.8, 71.7)	83.5 (82.8, 84.1)	87.6 (86.9, 88.2)	73.9 (73.2, 74.6)	79.1 (78.3, 79.8)
<b>The University of South Australia</b>	82.2 (81.4, 82.8)	81.6 (80.9, 82.4)	50.3 (49.4, 51.2)	48.8 (47.9, 49.8)	80.0 (79.3, 80.7)	79.9 (79.1, 80.7)	76.9 (76.0, 77.8)	76.5 (75.5, 77.4)	84.3 (83.5, 85.1)	85.2 (84.3, 85.9)	76.8 (76.0, 77.5)	76.8 (76.0, 77.6)
<b>The University of Sydney</b>	77.0 (76.3, 77.7)	79.1 (78.3, 79.9)	50.2 (49.3, 51.0)	58.0 (57.0, 58.9)	78.7 (77.9, 79.4)	75.0 (74.1, 75.8)	61.0 (60.0, 62.0)	54.7 (53.6, 55.9)	80.4 (79.6, 81.2)	80.0 (79.2, 80.8)	69.7 (68.9, 70.5)	68.8 (67.8, 69.6)

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22	'21	'22
<b>The University of Western Australia</b>	75.9 (74.6, 77.0)	76.4 (75.5, 77.3)	56.4 (55.0, 57.8)	55.2 (54.2, 56.2)	80.1 (78.9, 81.1)	83.1 (82.3, 83.9)	73.2 (71.8, 74.6)	74.4 (73.3, 75.5)	83.6 (82.5, 84.6)	87.0 (86.2, 87.7)	72.9 (71.7, 74.1)	77.8 (76.9, 78.6)
<b>Torrens University</b>	79.1 (78.0, 80.1)	81.2 (80.0, 82.2)	40.4 (39.2, 41.7)	43.0 (41.6, 44.4)	82.3 (81.3, 83.2)	82.7 (81.6, 83.8)	75.3 (74.0, 76.4)	77.6 (76.3, 78.8)	71.9 (70.2, 73.4)	78.3 (76.7, 79.8)	75.6 (74.5, 76.7)	80.4 (79.2, 81.4)
<b>University of Canberra</b>	81.2 (80.1, 82.2)	79.1 (77.9, 80.1)	52.6 (51.4, 53.9)	54.3 (52.9, 55.6)	79.7 (78.6, 80.7)	78.5 (77.3, 79.5)	74.9 (73.6, 76.2)	73.5 (72.1, 74.8)	82.8 (81.7, 83.8)	81.1 (79.9, 82.1)	75.0 (73.9, 76.1)	74.5 (73.3, 75.6)
<b>University of Divinity</b>	75.0 (69.0, 79.6)	85.9 (80.5, 89.4)	39.6 (33.9, 45.9)	60.0 (53.7, 65.8)	78.3 (72.4, 82.5)	88.9 (83.8, 91.9)	79.8 (73.4, 84.2)	89.9 (84.4, 93.0)	68.3 (56.8, 77.5)	90.6 (82.4, 94.8)	71.7 (65.6, 76.6)	91.0 (86.2, 93.6)
<b>University of New England</b>	77.4 (76.2, 78.4)	79.1 (77.9, 80.3)	22.7 (21.7, 23.9)	24.6 (23.4, 25.9)	83.2 (82.1, 84.1)	83.0 (81.9, 84.1)	78.9 (77.6, 80.2)	77.5 (76.0, 79.0)	79.7 (77.6, 81.6)	85.8 (83.9, 87.5)	79.5 (78.4, 80.6)	80.7 (79.5, 81.8)
<b>University of New South Wales</b>	75.9 (75.2, 76.5)	75.7 (75.1, 76.3)	46.3 (45.7, 47.0)	57.4 (56.8, 58.1)	76.8 (76.2, 77.4)	76.4 (75.8, 76.9)	68.4 (67.6, 69.2)	68.5 (67.7, 69.2)	76.1 (75.4, 76.8)	81.6 (81.0, 82.1)	66.9 (66.2, 67.5)	69.9 (69.3, 70.5)
<b>University of Newcastle</b>	79.5 (78.7, 80.3)	80.6 (79.6, 81.5)	45.5 (44.6, 46.5)	52.1 (51.0, 53.2)	78.9 (78.1, 79.7)	78.9 (78.0, 79.8)	74.8 (73.8, 75.8)	73.4 (72.2, 74.6)	79.5 (78.6, 80.3)	83.4 (82.5, 84.3)	72.6 (71.8, 73.5)	76.1 (75.1, 77.0)
<b>University of Southern QLD</b>	79.8 (78.7, 80.9)	77.8 (76.6, 78.8)	29.3 (28.1, 30.5)	32.2 (31.0, 33.4)	78.9 (77.8, 80.0)	77.6 (76.4, 78.6)	76.8 (75.4, 78.0)	75.4 (74.0, 76.7)	82.4 (80.9, 83.7)	85.1 (83.8, 86.3)	76.0 (74.9, 77.1)	75.3 (74.1, 76.4)
<b>University of Tasmania</b>	74.9 (74.1, 75.6)	75.9 (75.0, 76.7)	30.2 (29.5, 31.0)	32.2 (31.3, 33.0)	80.1 (79.4, 80.8)	81.4 (80.6, 82.1)	72.7 (71.7, 73.6)	72.9 (71.8, 73.9)	72.6 (71.4, 73.7)	74.6 (73.3, 75.8)	75.0 (74.3, 75.7)	75.8 (75.0, 76.6)
<b>University of Technology Sydney</b>	78.7 (78.0, 79.4)	80.9 (80.1, 81.7)	54.1 (53.3, 54.9)	63.2 (62.3, 64.1)	76.4 (75.7, 77.1)	79.3 (78.5, 80.1)	69.4 (68.5, 70.3)	72.4 (71.4, 73.4)	80.5 (79.8, 81.2)	85.9 (85.2, 86.6)	69.4 (68.7, 70.2)	75.2 (74.4, 76.0)
<b>University of the Sunshine Coast</b>	83.4 (82.6, 84.2)	82.4 (81.4, 83.3)	60.7 (59.7, 61.7)	58.6 (57.5, 59.8)	85.1 (84.3, 85.8)	82.4 (81.5, 83.3)	81.2 (80.2, 82.2)	78.3 (77.0, 79.4)	88.4 (87.7, 89.1)	88.0 (87.2, 88.8)	81.5 (80.7, 82.3)	79.5 (78.6, 80.5)
<b>University of Wollongong</b>	80.6 (79.7, 81.5)	82.7 (81.7, 83.6)	43.8 (42.8, 44.9)	62.6 (61.4, 63.8)	79.2 (78.3, 80.0)	82.7 (81.7, 83.6)	70.9 (69.8, 72.1)	75.7 (74.5, 76.9)	78.8 (77.7, 79.8)	86.9 (85.9, 87.7)	70.1 (69.1, 71.1)	78.2 (77.1, 79.2)
<b>Victoria University</b>	79.5 (78.7, 80.4)	81.9 (80.9, 83.0)	56.6 (55.5, 57.6)	66.0 (64.7, 67.3)	77.7 (76.8, 78.6)	80.0 (78.9, 81.0)	64.9 (63.7, 66.0)	69.0 (67.6, 70.3)	71.0 (69.7, 72.2)	80.8 (79.6, 81.9)	71.1 (70.2, 72.1)	75.3 (74.1, 76.4)
<b>Western Sydney University</b>	79.6 (78.9, 80.3)	81.0 (80.2, 81.8)	47.5 (46.7, 48.3)	56.9 (55.9, 57.8)	77.4 (76.7, 78.0)	80.1 (79.3, 80.8)	73.8 (73.0, 74.6)	73.2 (72.2, 74.1)	77.2 (76.4, 78.0)	83.2 (82.4, 83.9)	69.4 (68.7, 70.1)	76.1 (75.3, 76.9)
<b>All Universities</b>	79.1 (79.0, 79.3)	80.3 (80.2, 80.4)	47.9 (47.8, 48.1)	54.6 (54.5, 54.8)	79.2 (79.1, 79.4)	79.9 (79.7, 80.0)	71.9 (71.8, 72.1)	72.2 (72.0, 72.4)	80.5 (80.4, 80.7)	84.0 (83.9, 84.1)	73.0 (72.8, 73.1)	75.7 (75.5, 75.8)

**Figure 13** Undergraduate student ratings of the Quality of entire educational experience by university (% positive rating) and percentage point change from 2019 to 2022\*



\*Pink bars indicate if the ratings have increased from 2019 to 2022

While universities overall have yet to recover to the extent that NUHEIs have (refer to Table 5), more than half of universities are within 3 percentage points of ratings seen in 2019 and seven of these universities have either fully recovered or exceeded 2019 ratings of the Quality of entire educational experience.

Institutions that have improved on 2019 ratings include the University of New South Wales, James Cook University, The Australian National University and Central Queensland University, as shown by Figure 13.

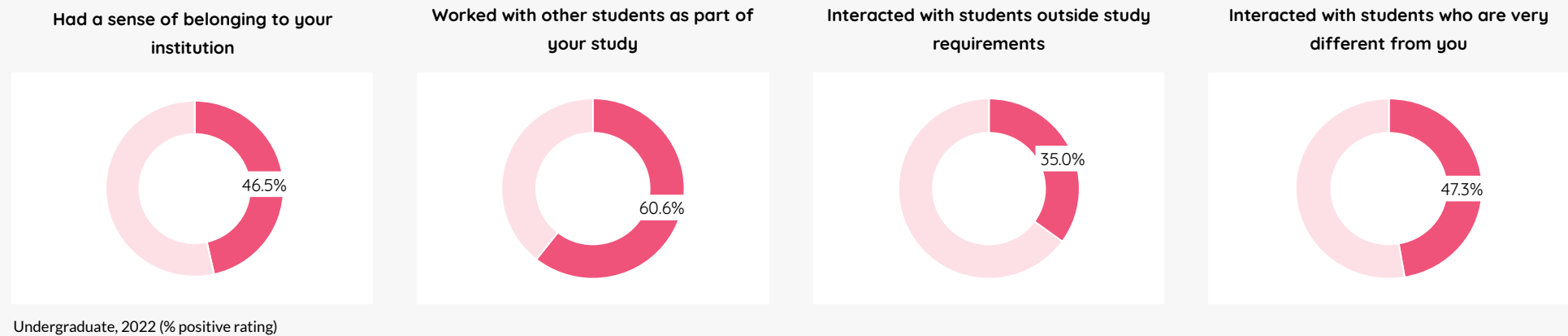
Figure 14 and Table 7 show ratings of the different focus areas and the Quality of entire educational experience for students from NUHEIs. Since the number of students enrolled in individual NUHEIs is much smaller than at universities, survey data for NUHEIs shown in this report uses pooled data for two survey years, the same as shown on the ComparED website. Consequently, these results for NUHEIs are not directly comparable with those presented for universities in Figure 12 and Table 6 above and they are less sensitive to the changes in results some NUHEIs have experienced since 2019.

Results based on fewer than 25 survey responses have not been published. Notwithstanding the pooling of data across two survey years, the confidence intervals remain much wider for some NUHEIs than was generally the case for universities. That said, there do appear to be some NUHEIs where students rated the Quality of entire educational experience much higher than in other institutions. For example, 12 NUHEIs had more than 90 per cent of students rate the Quality of entire educational experience positively, including Leaders Institute with 100 per cent, Jazz Music Institute with 98.1 per cent and Sheridan College with 95.6 per cent.

The majority of NUHEIs' ratings of the Quality of entire educational experience increased from 2020-21 to 2021-22, including Marcus Oldham College, 14.8 percentage points, Academies Australasia Polytechnic, 12.2 percentage points, and Chisholm Institute, 10.4 percentage points. NUHEIs that experienced the largest fall in student ratings of the Quality of entire educational experience between 2020-21 and 2021-22 included Ozford Institute of Higher Education, 7.6 percentage points, Eastern College Australia, 6.9 percentage points, and Macleay College, 6.4 percentage points.

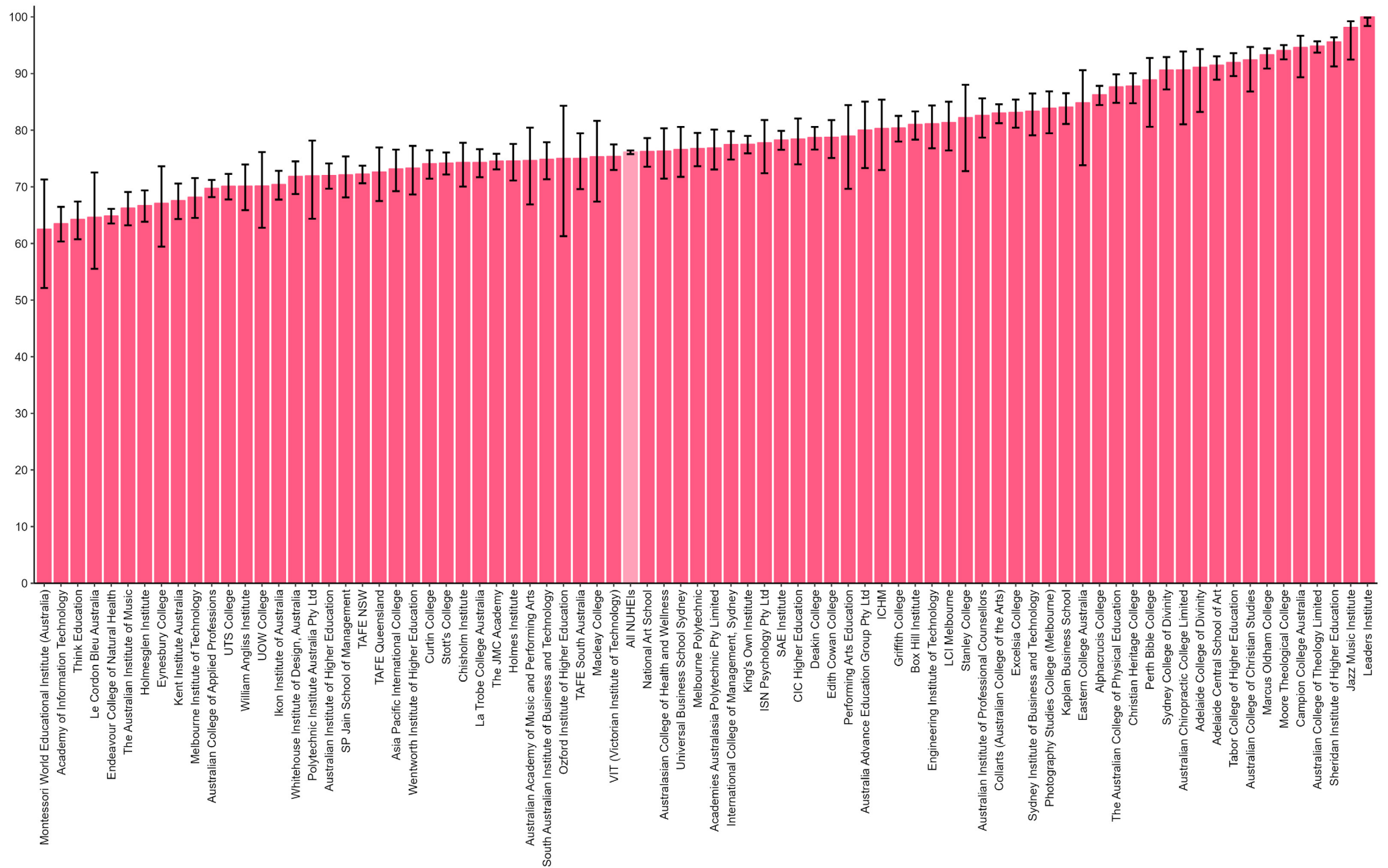
## Learner Engagement

The Learner Engagement focus area relates to students' experiences interacting with their peers in and outside of study requirements, as well as their sense of belonging to their institution. Ratings of some aspects of Learner Engagement, such as participating in online or face-to-face discussions or feeling prepared for study have been less impacted with the changing teaching and learning environment since 2020, however, ratings of other aspects have declined and not fully recovered.



Note: results shown are for undergraduate student ratings in 2022 and these are selected items only. Refer to Appendix 6 for a complete list of Learner Engagement items with ratings from 2019-2022

**Figure 14** Quality of entire educational experience for undergraduate non-university higher education institution (NUHEI) students, pooled 2021-2022 (% positive rating)



**Table 7** The undergraduate student experience, by non-university higher education institution (NUHEI), 2020-21 and 2021-22 (% positive rating, with 90% confidence intervals)

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>Academies Australasia Polytechnic Pty Limited</b>	74.5 (70.0, 78.5)	76.2 (72.3, 79.6)	43.8 (39.3, 48.5)	50.2 (46.0, 54.4)	72.8 (68.3, 76.7)	77.1 (73.2, 80.5)	62.4 (57.5, 67.0)	78.5 (74.5, 81.8)	66.0 (60.9, 70.6)	71.2 (66.7, 75.3)	64.7 (60.1, 68.9)	76.9 (73.1, 80.1)
<b>Academy of Information Technology</b>	67.1 (64.3, 69.8)	67.9 (64.8, 70.8)	43.3 (40.5, 46.2)	44.5 (41.4, 47.7)	67.1 (64.2, 69.7)	70.4 (67.3, 73.2)	65.4 (62.4, 68.2)	75.9 (72.9, 78.6)	56.2 (52.6, 59.7)	67.3 (63.7, 70.7)	56.3 (53.4, 59.1)	63.5 (60.4, 66.5)
<b>Australian College of Applied Professions</b>	74.6 (73.3, 75.9)	79.0 (77.6, 80.4)	37.6 (36.2, 39.0)	46.6 (44.9, 48.2)	71.3 (69.9, 72.6)	75.8 (74.3, 77.2)	69.2 (67.6, 70.7)	71.2 (69.5, 72.8)	72.2 (70.3, 74.0)	75.1 (73.1, 76.9)	63.2 (61.7, 64.6)	69.7 (68.2, 71.2)
<b>Adelaide Central School of Art</b>	91.1 (88.8, 92.5)	89.6 (86.8, 91.4)	79.6 (76.8, 81.8)	80.7 (77.5, 83.2)	96.4 (94.7, 97.1)	93.2 (90.8, 94.6)	94.5 (92.5, 95.6)	92.8 (90.2, 94.3)	91.8 (89.4, 93.2)	88.2 (85.1, 90.2)	94.4 (92.5, 95.4)	91.5 (88.9, 93.1)
<b>Adelaide College of Divinity</b>	80.8 (72.7, 85.8)	75.6 (66.4, 81.8)	54.7 (46.6, 62.4)	51.1 (42.3, 59.8)	90.6 (83.6, 93.6)	86.7 (78.2, 90.9)	85.4 (77.1, 89.9)	82.5 (72.7, 88.1)	86.1 (75.6, 91.6)	82.8 (70.1, 89.8)	90.6 (83.6, 93.6)	91.1 (83.2, 94.3)
<b>Alphacrucis College</b>	84.6 (82.9, 86.1)	84.6 (82.6, 86.3)	48.8 (46.7, 51.0)	47.2 (44.7, 49.6)	89.7 (88.3, 90.9)	88.0 (86.2, 89.4)	82.9 (81.1, 84.5)	82.4 (80.3, 84.3)	83.9 (81.4, 86.0)	82.5 (79.6, 85.0)	85.2 (83.6, 86.6)	86.3 (84.4, 87.8)
<b>Asia Pacific International College</b>	78.7 (74.8, 81.9)	83.3 (79.6, 86.2)	60.5 (56.3, 64.4)	66.0 (61.9, 69.8)	77.6 (73.8, 80.9)	80.8 (77.1, 83.8)	74.1 (69.9, 77.7)	77.2 (73.1, 80.7)	72.1 (67.6, 76.0)	78.1 (73.9, 81.7)	68.6 (64.5, 72.2)	73.2 (69.2, 76.6)
<b>Australasian College of Health and Wellness</b>	80.0 (72.6, 85.3)	75.5 (70.4, 79.7)	16.5 (11.8, 23.3)	19.7 (16.0, 24.3)	78.5 (71.2, 83.8)	81.0 (76.3, 84.7)	78.6 (70.6, 84.4)	80.4 (75.3, 84.4)	72.9 (62.3, 81.1)	78.4 (71.6, 83.8)	78.5 (71.2, 83.8)	76.3 (71.5, 80.3)
<b>Australia Advance Education Group Pty Ltd</b>	n/a	82.4 (75.7, 87.3)	n/a	75.0 (68.0, 80.6)	n/a	85.1 (78.8, 89.4)	n/a	85.4 (78.9, 89.8)	n/a	81.7 (74.4, 87.0)	n/a	80.0 (73.3, 85.0)
<b>Australian Academy of Music and Performing Arts</b>	84.6 (78.3, 88.6)	81.8 (74.4, 86.7)	79.7 (73.1, 84.4)	83.6 (76.4, 88.2)	85.9 (79.7, 89.7)	80.3 (72.8, 85.5)	76.6 (69.7, 81.8)	79.4 (71.5, 84.8)	77.6 (70.6, 82.7)	74.2 (65.9, 80.4)	78.5 (71.8, 83.3)	74.6 (66.9, 80.5)
<b>Australian College of Christian Studies</b>	81.2 (74.5, 85.5)	89.2 (83.1, 92.2)	33.3 (27.4, 40.5)	45.5 (38.9, 52.4)	89.9 (83.9, 92.8)	95.5 (90.4, 97.0)	88.1 (81.7, 91.4)	93.8 (88.2, 95.8)	78.8 (66.4, 86.8)	88.9 (78.5, 93.9)	91.4 (85.8, 94.0)	92.4 (86.8, 94.7)
<b>Australian College of Theology Limited</b>	86.2 (84.7, 87.5)	89.5 (88.0, 90.7)	56.0 (54.0, 57.9)	61.1 (58.9, 63.2)	96.0 (95.1, 96.7)	97.0 (96.1, 97.6)	93.9 (92.8, 94.8)	94.8 (93.6, 95.7)	94.0 (92.6, 95.0)	95.5 (94.0, 96.4)	92.7 (91.6, 93.6)	94.8 (93.7, 95.7)
<b>Australian Institute of Higher Education</b>	76.6 (74.7, 78.3)	79.8 (77.6, 81.8)	60.9 (58.9, 62.9)	66.2 (63.8, 68.5)	74.8 (72.9, 76.6)	76.9 (74.7, 79.0)	69.0 (66.9, 71.0)	70.8 (68.2, 73.1)	65.7 (63.5, 67.8)	69.5 (66.9, 71.9)	65.9 (63.9, 67.8)	72.0 (69.7, 74.1)
<b>Australian Institute of Professional Counsellors</b>	81.9 (77.7, 85.2)	80.7 (76.6, 84.0)	32.2 (28.0, 37.0)	30.3 (26.4, 34.8)	85.6 (81.6, 88.4)	85.0 (81.2, 87.8)	86.2 (82.1, 89.2)	85.7 (81.7, 88.7)	76.3 (66.7, 83.6)	75.0 (64.5, 83.1)	83.3 (79.2, 86.5)	82.6 (78.7, 85.6)

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>Box Hill Institute</b>	82.1 (79.9, 84.1)	83.9 (81.3, 86.1)	63.3 (60.6, 65.8)	65.6 (62.5, 68.5)	85.3 (83.2, 87.0)	86.2 (83.8, 88.2)	78.0 (75.3, 80.3)	78.6 (75.5, 81.2)	75.7 (72.9, 78.2)	76.3 (73.0, 79.1)	76.0 (73.6, 78.2)	81.0 (78.3, 83.3)
<b>Campion College Australia</b>	96.6 (92.5, 97.8)	98.6 (94.4, 99.4)	97.8 (94.1, 98.6)	98.6 (94.4, 99.4)	98.9 (95.4, 99.3)	100.0 (96.3, 100.1)	98.8 (95.2, 99.3)	98.6 (94.4, 99.4)	98.8 (95.4, 99.3)	94.5 (89.2, 96.7)	95.5 (91.4, 97.0)	94.6 (89.3, 96.7)
<b>Canberra Institute of Technology</b>	96.9 (87.7, 98.7)	n/a	51.5 (40.7, 62.1)	n/a	84.8 (74.0, 90.4)	n/a	64.3 (51.4, 74.7)	n/a	60.0 (46.2, 71.9)	n/a	69.7 (58.3, 78.2)	n/a
<b>Chisholm Institute</b>	83.7 (80.2, 86.4)	81.0 (76.8, 84.1)	59.8 (56.0, 63.4)	59.4 (55.0, 63.6)	75.4 (71.6, 78.4)	81.9 (77.9, 84.9)	77.9 (74.0, 81.1)	81.0 (76.7, 84.2)	67.6 (63.1, 71.5)	76.8 (72.1, 80.6)	63.9 (60.1, 67.4)	74.3 (70.0, 77.8)
<b>Christian Heritage College</b>	91.9 (89.4, 93.5)	90.6 (87.7, 92.6)	66.4 (62.8, 69.6)	60.0 (56.0, 63.8)	93.6 (91.4, 95.0)	92.1 (89.5, 93.9)	91.9 (89.3, 93.7)	88.5 (85.3, 90.9)	86.1 (82.7, 88.7)	83.0 (78.7, 86.4)	89.3 (86.7, 91.2)	87.8 (84.8, 90.0)
<b>CIC Higher Education</b>	78.6 (75.3, 81.4)	78.5 (73.8, 82.2)	55.9 (52.3, 59.3)	58.7 (53.8, 63.5)	84.6 (81.7, 87.0)	82.2 (77.8, 85.6)	81.5 (78.2, 84.2)	80.9 (76.3, 84.6)	74.5 (70.6, 78.0)	77.0 (71.3, 81.6)	79.6 (76.5, 82.2)	78.4 (74.0, 82.1)
<b>Collarts (Australian College of the Arts)</b>	85.4 (83.7, 86.9)	85.8 (84.1, 87.3)	68.9 (66.9, 70.9)	70.5 (68.4, 72.4)	88.4 (86.8, 89.6)	87.9 (86.3, 89.2)	88.5 (86.9, 89.9)	86.7 (84.9, 88.2)	82.4 (80.2, 84.3)	85.2 (83.2, 87.0)	81.4 (79.6, 82.9)	83.0 (81.2, 84.6)
<b>Curtin College</b>	78.3 (75.9, 80.4)	80.6 (78.1, 82.8)	58.0 (55.4, 60.5)	64.3 (61.5, 67.0)	78.7 (76.4, 80.8)	84.0 (81.7, 86.0)	81.2 (78.7, 83.3)	81.6 (79.0, 83.9)	75.5 (72.8, 78.0)	81.4 (78.7, 83.8)	67.7 (65.2, 70.0)	74.1 (71.5, 76.5)
<b>Deakin College</b>	74.3 (72.4, 76.0)	75.6 (73.3, 77.6)	47.2 (45.2, 49.2)	47.2 (44.8, 49.6)	80.2 (78.5, 81.8)	83.0 (81.0, 84.7)	74.9 (72.9, 76.8)	76.8 (74.5, 79.0)	75.2 (73.1, 77.3)	81.0 (78.5, 83.2)	72.7 (70.8, 74.4)	78.7 (76.6, 80.6)
<b>Eastern College Australia</b>	84.1 (74.8, 89.4)	90.6 (80.0, 94.9)	54.2 (45.1, 62.8)	69.7 (58.0, 78.4)	93.6 (86.2, 96.3)	93.8 (83.7, 97.0)	90.9 (82.5, 94.6)	87.5 (76.5, 92.7)	82.9 (73.0, 88.8)	82.1 (69.3, 89.3)	91.7 (84.0, 94.9)	84.8 (73.8, 90.6)
<b>Edith Cowan College</b>	81.5 (78.3, 84.2)	80.8 (77.1, 83.9)	66.3 (62.8, 69.5)	69.7 (65.7, 73.2)	82.6 (79.5, 85.0)	84.4 (81.0, 87.1)	79.3 (75.8, 82.2)	84.2 (80.6, 87.0)	83.1 (79.9, 85.7)	83.1 (79.4, 85.9)	75.8 (72.5, 78.6)	78.7 (75.1, 81.8)
<b>Elite Education Institute</b>	n/a		n/a		n/a		n/a		n/a		n/a	
<b>Endeavour College of Natural Health</b>	71.5 (70.3, 72.7)	71.8 (70.5, 73.0)	27.6 (26.4, 28.8)	25.3 (24.1, 26.5)	71.9 (70.7, 73.1)	72.3 (71.1, 73.5)	69.9 (68.5, 71.2)	72.0 (70.6, 73.3)	56.0 (54.2, 57.8)	58.9 (56.8, 60.8)	62.1 (60.8, 63.4)	64.8 (63.5, 66.1)
<b>Engineering Institute of Technology</b>	81.4 (77.1, 84.5)	79.0 (74.6, 82.5)	35.9 (31.7, 40.6)	29.3 (25.2, 34.0)	85.0 (80.9, 87.8)	85.3 (81.2, 88.2)	86.7 (82.5, 89.3)	82.4 (77.9, 85.7)	74.8 (68.9, 79.5)	72.7 (67.2, 77.4)	85.3 (81.3, 88.0)	81.1 (76.8, 84.4)
<b>Equals International</b>	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>Excelsia College</b>	89.0 (86.9, 90.6)	88.9 (86.5, 90.8)	71.0 (68.3, 73.4)	74.8 (71.7, 77.5)	88.8 (86.8, 90.4)	88.6 (86.1, 90.5)	85.6 (83.2, 87.5)	84.2 (81.4, 86.6)	73.9 (71.0, 76.5)	76.1 (72.8, 79.0)	80.3 (77.9, 82.4)	83.1 (80.4, 85.4)
<b>Eynesbury College</b>	68.9 (63.3, 73.6)	63.8 (55.9, 70.7)	45.3 (40.1, 50.7)	47.6 (40.1, 55.1)	72.2 (66.9, 76.6)	64.2 (56.5, 71.0)	73.7 (68.1, 78.2)	77.2 (69.8, 82.9)	73.9 (68.2, 78.5)	71.2 (63.1, 77.9)	64.3 (59.0, 69.1)	67.1 (59.4, 73.6)
<b>Griffith College</b>	81.5 (79.4, 83.4)	82.2 (79.8, 84.3)	54.1 (51.7, 56.5)	59.0 (56.1, 61.7)	80.1 (78.0, 81.9)	83.6 (81.3, 85.6)	80.9 (78.6, 82.9)	83.5 (80.9, 85.7)	74.7 (72.3, 77.0)	83.5 (81.1, 85.7)	72.5 (70.2, 74.5)	80.4 (78.0, 82.5)
<b>Holmes Institute</b>	84.1 (81.5, 86.3)	83.1 (79.9, 85.9)	61.1 (58.1, 64.1)	56.6 (52.9, 60.3)	78.9 (76.1, 81.3)	79.5 (76.2, 82.4)	77.2 (74.2, 79.8)	75.9 (72.2, 79.1)	67.4 (64.0, 70.6)	71.0 (66.8, 74.7)	71.8 (68.9, 74.5)	74.5 (71.1, 77.6)
<b>Holmesglen Institute</b>	84.3 (82.4, 85.9)	83.8 (81.4, 85.8)	62.8 (60.6, 65.0)	70.6 (67.8, 73.2)	77.8 (75.8, 79.6)	76.4 (73.7, 78.8)	75.8 (73.6, 77.9)	72.4 (69.5, 75.1)	74.6 (72.3, 76.7)	77.7 (74.9, 80.2)	65.0 (62.8, 67.2)	66.7 (63.8, 69.4)
<b>Ikon Institute of Australia</b>	85.5 (83.5, 87.0)	84.9 (82.6, 86.7)	67.1 (64.7, 69.3)	67.7 (65.0, 70.1)	78.8 (76.6, 80.6)	79.5 (77.1, 81.6)	73.2 (70.7, 75.4)	68.6 (65.7, 71.3)	40.8 (37.9, 43.9)	43.0 (39.7, 46.3)	66.7 (64.3, 68.8)	70.4 (67.8, 72.8)
<b>International College of Hotel Management</b>	89.2 (84.4, 92.0)	89.9 (83.3, 93.4)	78.8 (73.3, 82.9)	77.5 (70.0, 82.9)	89.3 (84.6, 92.1)	85.5 (78.5, 89.9)	89.0 (84.1, 91.9)	94.0 (88.1, 96.6)	84.2 (78.6, 88.0)	83.6 (76.2, 88.4)	79.8 (74.3, 83.8)	80.3 (73.0, 85.4)
<b>International College of Management, Sydney</b>	82.4 (80.2, 84.3)	81.9 (79.3, 84.1)	68.1 (65.7, 70.5)	66.9 (64.0, 69.7)	81.5 (79.4, 83.4)	82.7 (80.2, 84.8)	77.6 (75.2, 79.8)	79.5 (76.7, 81.9)	71.3 (68.4, 74.1)	74.2 (71.0, 77.1)	75.0 (72.7, 77.1)	77.5 (74.8, 79.8)
<b>International Institute of Business and Technology</b>	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>ISN Psychology Pty Ltd</b>	82.9 (77.0, 86.7)	81.0 (75.6, 84.8)	44.2 (38.4, 50.3)	45.4 (39.9, 51.0)	73.8 (67.6, 78.5)	81.1 (75.8, 84.9)	73.8 (67.3, 78.7)	79.0 (73.3, 83.2)	54.3 (42.2, 65.8)	65.9 (54.2, 75.6)	68.6 (62.5, 73.6)	77.8 (72.4, 81.8)
<b>Jazz Music Institute</b>	88.9 (81.3, 92.7)	94.3 (87.6, 96.8)	88.9 (81.3, 92.7)	92.6 (85.6, 95.5)	94.4 (87.8, 96.8)	98.1 (92.5, 99.2)	95.9 (89.0, 98.0)	98.1 (92.1, 99.3)	90.2 (82.4, 93.9)	88.2 (80.2, 92.4)	90.7 (83.4, 94.2)	98.1 (92.5, 99.2)
<b>Kaplan Business School</b>	83.6 (81.3, 85.6)	84.9 (81.9, 87.3)	57.7 (54.9, 60.4)	60.7 (57.1, 64.2)	85.0 (82.8, 86.9)	84.4 (81.5, 86.9)	85.1 (82.7, 87.0)	84.9 (81.9, 87.4)	76.3 (73.1, 79.0)	81.9 (78.2, 85.0)	80.1 (77.7, 82.2)	84.1 (81.1, 86.5)
<b>Kaplan Higher Education Pty Ltd</b>	n/a		n/a		n/a		n/a		n/a		n/a	
<b>Kent Institute Australia</b>	77.2 (74.8, 79.3)	75.9 (72.7, 78.8)	59.5 (57.1, 61.9)	59.3 (55.9, 62.5)	77.4 (75.1, 79.4)	77.9 (74.8, 80.5)	73.8 (71.3, 76.1)	73.6 (70.2, 76.6)	65.8 (63.0, 68.4)	65.6 (61.7, 69.2)	65.5 (63.1, 67.8)	67.5 (64.3, 70.6)
<b>King's Own Institute</b>	77.1 (75.6, 78.5)	81.5 (79.9, 82.9)	59.1 (57.5, 60.7)	62.2 (60.4, 63.9)	79.2 (77.8, 80.5)	83.8 (82.4, 85.1)	77.4 (75.9, 78.9)	82.2 (80.6, 83.7)	72.2 (70.5, 73.8)	76.0 (74.2, 77.6)	71.6 (70.1, 73.1)	77.5 (75.9, 79.0)



	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>La Trobe College Australia</b>	75.0 (72.4, 77.5)	77.7 (75.1, 80.0)	47.3 (44.5, 50.1)	51.3 (48.5, 54.1)	80.2 (77.7, 82.3)	81.9 (79.5, 84.0)	80.6 (78.0, 82.9)	82.6 (80.0, 84.7)	71.4 (68.1, 74.4)	79.5 (76.6, 82.1)	71.8 (69.1, 74.2)	74.3 (71.7, 76.6)
<b>LCI Melbourne</b>	83.1 (79.3, 86.0)	83.3 (78.5, 86.8)	62.8 (58.3, 66.8)	65.7 (60.2, 70.6)	87.7 (84.2, 90.1)	88.7 (84.4, 91.5)	90.5 (87.1, 92.6)	88.5 (84.1, 91.4)	83.0 (78.3, 86.4)	85.3 (80.1, 89.0)	75.6 (71.4, 79.0)	81.3 (76.4, 85.0)
<b>Le Cordon Bleu Australia</b>	81.0 (74.6, 85.8)	81.0 (72.4, 86.9)	49.1 (42.3, 55.9)	47.7 (39.0, 56.6)	80.0 (73.7, 84.8)	82.8 (74.5, 88.4)	67.4 (60.0, 73.8)	63.3 (53.8, 71.7)	65.3 (56.7, 72.9)	62.8 (51.1, 73.0)	67.0 (60.1, 73.0)	64.6 (55.5, 72.5)
<b>Leaders Institute</b>	100.0 (98.2, 99.9)	100.0 (98.4, 99.9)	95.7 (93.0, 96.8)	97.4 (95.1, 98.1)	100.0 (98.2, 99.9)	100.0 (98.4, 99.9)	100.0 (98.2, 99.9)	100.0 (98.4, 99.9)	98.6 (96.3, 99.0)	99.3 (97.5, 99.5)	99.3 (97.3, 99.4)	100.0 (98.4, 99.9)
<b>Macleay College</b>	87.1 (83.7, 89.6)	87.8 (80.9, 92.3)	66.3 (62.2, 70.0)	67.1 (58.8, 74.3)	86.5 (83.1, 89.0)	83.3 (76.0, 88.6)	83.8 (80.2, 86.7)	84.1 (76.8, 89.3)	79.6 (75.0, 83.3)	81.3 (72.3, 87.6)	81.7 (78.1, 84.6)	75.3 (67.4, 81.7)
<b>Marcus Oldham College</b>	89.5 (85.9, 91.7)	95.4 (93.2, 96.3)	82.2 (78.4, 85.0)	92.2 (89.7, 93.4)	85.3 (81.4, 87.9)	92.7 (90.1, 93.9)	93.3 (90.0, 95.0)	96.0 (93.7, 96.8)	93.0 (89.5, 94.8)	97.1 (95.0, 97.7)	78.5 (74.5, 81.6)	93.3 (90.9, 94.4)
<b>Melbourne Institute of Technology</b>	76.7 (74.0, 79.2)	73.1 (69.5, 76.4)	62.7 (59.8, 65.5)	60.4 (56.7, 64.1)	74.8 (72.1, 77.3)	71.6 (67.9, 74.9)	71.1 (68.2, 73.9)	75.6 (71.9, 78.9)	63.9 (60.7, 67.0)	70.9 (67.1, 74.5)	66.4 (63.5, 69.0)	68.2 (64.5, 71.5)
<b>Melbourne Polytechnic</b>	79.2 (77.0, 81.2)	78.6 (75.5, 81.4)	54.7 (52.1, 57.2)	57.9 (54.4, 61.3)	80.3 (78.1, 82.2)	82.6 (79.8, 85.1)	76.4 (73.9, 78.6)	80.1 (76.8, 82.8)	67.6 (64.8, 70.3)	73.7 (70.2, 76.9)	73.3 (70.9, 75.4)	76.8 (73.6, 79.5)
<b>Montessori World Educational Institute (Australia)</b>	73.9 (64.6, 80.6)	73.7 (62.9, 81.3)	14.6 (10.1, 22.9)	20.0 (13.7, 30.1)	77.1 (68.2, 83.0)	73.7 (62.9, 81.3)	88.9 (80.5, 92.9)	84.2 (74.0, 89.8)	n/a	n/a	64.6 (55.5, 72.1)	62.5 (52.1, 71.3)
<b>Moore Theological College</b>	89.5 (87.8, 90.7)	89.8 (88.0, 91.2)	73.4 (71.2, 75.3)	75.3 (72.8, 77.3)	96.4 (95.2, 97.0)	94.6 (93.1, 95.5)	96.1 (94.7, 96.8)	97.0 (95.6, 97.6)	97.2 (95.7, 97.9)	96.5 (94.8, 97.4)	93.7 (92.3, 94.6)	94.1 (92.5, 95.0)
<b>National Art School</b>	80.2 (77.6, 82.4)	78.1 (75.4, 80.4)	68.2 (65.3, 70.8)	66.5 (63.6, 69.2)	84.9 (82.5, 86.8)	84.1 (81.6, 86.1)	77.9 (74.9, 80.4)	77.1 (74.1, 79.8)	78.0 (75.3, 80.4)	77.9 (75.2, 80.3)	71.9 (69.2, 74.4)	76.2 (73.6, 78.6)
<b>Oxford Institute of Higher Education</b>	81.8 (72.2, 87.7)	80.0 (65.4, 88.7)	54.3 (44.7, 63.5)	53.6 (40.3, 66.2)	82.6 (73.4, 88.2)	80.8 (66.6, 89.1)	84.1 (74.7, 89.6)	80.0 (65.4, 88.7)	63.2 (51.8, 72.7)	n/a	82.6 (73.4, 88.2)	75.0 (61.3, 84.3)
<b>Performing Arts Education</b>	n/a	86.8 (78.0, 90.8)	n/a	86.8 (78.0, 90.8)	n/a	86.8 (78.0, 90.8)	n/a	82.4 (72.1, 87.8)	n/a	71.1 (61.6, 77.7)	n/a	78.9 (69.6, 84.4)
<b>Perth Bible College</b>	94.6 (88.4, 96.8)	90.9 (82.7, 94.3)	68.4 (60.2, 75.0)	71.1 (61.7, 78.1)	94.7 (88.6, 96.8)	95.6 (88.4, 97.5)	96.2 (90.0, 98.0)	92.7 (84.3, 95.8)	96.0 (89.3, 98.0)	100.0 (93.4, 00.3)	91.2 (84.5, 94.2)	88.9 (80.6, 92.8)

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>Photography Studies College (Melbourne)</b>	85.8 (81.3, 88.8)	84.4 (80.0, 87.4)	67.2 (62.1, 71.6)	76.2 (71.4, 79.8)	91.1 (87.1, 93.2)	90.7 (86.9, 92.9)	89.6 (85.2, 92.1)	88.5 (84.2, 91.1)	91.9 (87.6, 94.1)	91.0 (87.0, 93.2)	78.4 (73.6, 82.0)	83.8 (79.5, 86.8)
<b>Polytechnic Institute Australia Pty Ltd</b>	82.1 (76.4, 86.4)	75.9 (68.2, 82.0)	58.1 (51.8, 64.1)	58.4 (50.6, 65.7)	79.8 (74.0, 84.4)	77.9 (70.5, 83.6)	78.0 (71.8, 82.9)	73.4 (65.3, 80.0)	73.0 (66.5, 78.5)	64.9 (56.2, 72.5)	75.4 (69.5, 80.2)	71.9 (64.4, 78.2)
<b>SAE Institute</b>	87.2 (85.8, 88.3)	87.7 (86.2, 88.9)	78.0 (76.4, 79.4)	78.9 (77.1, 80.4)	84.5 (83.1, 85.7)	85.7 (84.2, 87.1)	85.2 (83.8, 86.6)	84.1 (82.4, 85.6)	77.6 (75.9, 79.2)	80.3 (78.5, 81.9)	74.3 (72.7, 75.9)	78.3 (76.5, 79.9)
<b>Sheridan College Inc.</b>	100.0 (93.3, 99.1)	97.1 (93.0, 97.5)	87.9 (79.6, 90.4)	82.4 (76.9, 85.3)	100.0 (93.3, 99.1)	98.5 (94.8, 98.6)	100.0 (93.3, 99.1)	100.0 (96.6, 99.6)	93.9 (86.2, 95.0)	89.7 (84.7, 91.6)	100.0 (93.3, 99.1)	95.6 (91.3, 96.4)
<b>South Australian Institute of Business and Technology</b>	74.7 (71.9, 77.1)	74.9 (71.4, 78.0)	51.8 (49.0, 54.7)	55.0 (51.2, 58.7)	78.3 (75.7, 80.6)	82.2 (79.0, 84.8)	81.8 (79.1, 84.0)	84.4 (81.2, 87.0)	83.4 (80.7, 85.6)	83.3 (79.9, 86.1)	71.1 (68.4, 73.6)	74.8 (71.3, 77.9)
<b>SP Jain School of Management</b>	91.6 (89.4, 92.8)	89.4 (86.2, 91.4)	81.7 (79.2, 83.7)	77.3 (73.5, 80.3)	86.9 (84.5, 88.5)	82.6 (79.0, 85.1)	87.2 (84.8, 88.9)	81.9 (78.2, 84.7)	74.5 (71.1, 77.4)	71.3 (66.7, 75.2)	75.0 (72.2, 77.3)	72.1 (68.1, 75.4)
<b>Stott's College</b>	86.1 (84.3, 87.6)	89.7 (88.1, 91.0)	68.3 (66.1, 70.3)	71.8 (69.7, 73.7)	84.3 (82.4, 85.9)	84.8 (83.0, 86.3)	75.3 (73.1, 77.3)	76.8 (74.6, 78.7)	62.7 (60.3, 65.0)	66.0 (63.7, 68.1)	74.0 (71.9, 75.9)	74.2 (72.2, 76.0)
<b>Sydney College of Divinity</b>	86.3 (83.2, 88.8)	84.3 (80.3, 87.4)	40.0 (36.2, 44.0)	40.6 (36.0, 45.4)	91.4 (88.7, 93.3)	92.0 (88.7, 94.1)	89.4 (86.4, 91.7)	88.4 (84.6, 91.1)	85.3 (80.2, 89.1)	83.2 (76.4, 88.1)	88.1 (85.2, 90.4)	90.6 (87.2, 92.9)
<b>Sydney Institute of Business and Technology</b>	77.5 (73.3, 81.0)	83.0 (78.7, 86.2)	55.1 (50.6, 59.4)	57.4 (52.4, 62.1)	78.5 (74.4, 81.8)	86.5 (82.5, 89.3)	77.1 (72.6, 80.7)	81.6 (77.0, 85.1)	80.7 (76.2, 84.3)	82.5 (77.5, 86.2)	80.8 (76.9, 83.9)	83.3 (79.1, 86.5)
<b>Tabor College of Higher Education</b>	93.2 (91.1, 94.6)	93.9 (91.6, 95.3)	71.8 (68.7, 74.5)	74.5 (71.1, 77.5)	94.2 (92.3, 95.4)	95.6 (93.6, 96.7)	93.6 (91.4, 95.0)	94.8 (92.6, 96.2)	89.7 (87.0, 91.7)	90.4 (87.5, 92.4)	91.0 (88.8, 92.5)	91.9 (89.5, 93.6)
<b>TAFE NSW</b>	81.7 (80.5, 82.9)	82.5 (81.1, 83.8)	51.8 (50.3, 53.3)	54.1 (52.4, 55.8)	79.4 (78.1, 80.6)	78.5 (77.0, 79.9)	73.3 (71.8, 74.7)	71.8 (70.1, 73.5)	66.1 (64.4, 67.7)	65.9 (64.0, 67.7)	70.4 (69.0, 71.7)	72.2 (70.6, 73.7)
<b>TAFE Queensland</b>	77.1 (72.5, 80.9)	77.9 (72.8, 82.0)	69.2 (64.5, 73.3)	67.5 (62.3, 72.2)	75.8 (71.3, 79.6)	78.1 (73.1, 82.0)	65.8 (60.6, 70.6)	64.7 (58.9, 70.0)	72.7 (68.0, 76.8)	77.0 (71.9, 81.1)	71.9 (67.3, 75.9)	72.6 (67.5, 77.0)
<b>TAFE South Australia</b>	81.3 (75.9, 85.3)	81.5 (76.3, 85.4)	64.2 (58.4, 69.4)	62.9 (57.1, 68.1)	80.8 (75.5, 84.8)	80.3 (75.1, 84.3)	81.4 (75.6, 85.8)	81.9 (76.1, 86.2)	81.0 (75.4, 85.2)	78.3 (72.7, 82.7)	73.9 (68.4, 78.4)	75.0 (69.6, 79.5)
<b>The Australian College of Physical Education</b>	88.0 (85.4, 90.1)	87.1 (84.2, 89.4)	58.7 (55.3, 62.0)	59.5 (55.7, 63.1)	94.4 (92.5, 95.8)	92.7 (90.4, 94.4)	92.9 (90.7, 94.5)	90.5 (87.8, 92.6)	93.1 (90.8, 94.8)	89.2 (86.3, 91.4)	88.5 (86.0, 90.4)	87.6 (84.8, 89.9)

	Skills Development		Learner Engagement		Teaching Quality		Student Support		Learning Resources		Quality of entire educational experience	
	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022	2020-2021	2021-2022
<b>The Australian Institute of Music</b>	75.4 (73.2, 77.4)	77.2 (74.4, 79.7)	53.5 (51.1, 55.9)	58.5 (55.4, 61.5)	79.3 (77.2, 81.1)	77.8 (75.0, 80.2)	78.2 (75.9, 80.2)	76.9 (73.9, 79.6)	74.3 (71.7, 76.8)	71.4 (68.0, 74.5)	65.9 (63.6, 68.1)	66.2 (63.2, 69.1)
<b>The Cairnmillar Institute</b>		n/a		n/a		n/a		n/a		n/a		n/a
<b>The JMC Academy</b>	81.3 (79.9, 82.6)	81.8 (80.5, 83.0)	68.4 (66.8, 69.9)	72.1 (70.7, 73.5)	80.9 (79.5, 82.2)	81.8 (80.5, 83.0)	81.1 (79.6, 82.5)	81.6 (80.1, 82.9)	75.0 (73.4, 76.6)	75.9 (74.4, 77.2)	69.7 (68.1, 71.2)	74.5 (73.1, 75.8)
<b>Think Education</b>	73.2 (71.3, 75.0)	74.5 (71.1, 77.3)	33.8 (31.9, 35.7)	41.3 (38.0, 44.8)	78.4 (76.6, 80.0)	75.6 (72.3, 78.4)	68.8 (66.6, 70.9)	60.4 (56.4, 64.0)	60.3 (57.3, 63.2)	61.1 (56.5, 65.3)	65.0 (63.0, 66.8)	64.2 (60.7, 67.4)
<b>Universal Business School Sydney</b>	78.3 (74.5, 81.5)	77.8 (72.7, 82.0)	62.5 (58.7, 66.2)	60.2 (55.0, 65.1)	80.7 (77.2, 83.6)	79.9 (75.1, 83.7)	78.3 (74.5, 81.6)	77.5 (72.2, 81.8)	75.6 (71.6, 79.0)	76.5 (71.1, 81.0)	76.8 (73.3, 79.8)	76.6 (71.8, 80.6)
<b>UOW College</b>	68.8 (64.0, 72.9)	73.3 (65.9, 79.1)	41.5 (37.1, 46.1)	44.2 (37.1, 51.6)	69.8 (65.2, 73.8)	80.0 (72.9, 85.0)	75.2 (70.3, 79.2)	75.3 (67.8, 81.0)	67.9 (62.7, 72.5)	81.3 (73.3, 86.7)	60.6 (56.0, 64.9)	70.1 (62.8, 76.1)
<b>UTS College</b>	72.0 (70.2, 73.8)	78.3 (76.1, 80.3)	48.5 (46.6, 50.5)	61.6 (59.2, 64.0)	72.3 (70.5, 74.0)	78.8 (76.7, 80.7)	71.5 (69.5, 73.4)	74.9 (72.5, 77.1)	71.2 (69.1, 73.2)	80.0 (77.7, 82.1)	64.2 (62.3, 66.0)	70.1 (67.8, 72.3)
<b>VIT (Victorian Institute of Technology)</b>	78.4 (76.5, 80.0)	80.2 (77.9, 82.2)	65.5 (63.5, 67.4)	65.5 (62.9, 67.9)	79.2 (77.4, 80.8)	78.8 (76.4, 80.8)	77.4 (75.5, 79.1)	79.8 (77.4, 81.8)	71.2 (69.1, 73.1)	76.5 (74.0, 78.7)	72.3 (70.4, 74.0)	75.4 (73.0, 77.5)
<b>Wentworth Institute of Higher Education</b>	84.2 (80.2, 87.1)	86.0 (81.8, 89.0)	60.5 (56.0, 64.8)	57.1 (52.2, 61.7)	86.9 (83.2, 89.5)	85.4 (81.3, 88.4)	80.9 (76.7, 84.2)	83.0 (78.5, 86.4)	68.9 (64.0, 73.2)	77.9 (73.0, 81.9)	68.1 (63.6, 72.1)	73.3 (68.6, 77.2)
<b>Whitehouse Institute of Design, Australia</b>	79.7 (76.9, 81.9)	84.6 (81.9, 86.7)	63.7 (60.7, 66.4)	70.4 (67.3, 73.2)	79.3 (76.7, 81.5)	79.3 (76.4, 81.7)	63.6 (60.3, 66.7)	58.5 (54.8, 61.9)	65.1 (61.7, 68.2)	63.1 (59.7, 66.2)	70.4 (67.6, 72.9)	71.8 (68.7, 74.5)
<b>William Angliss Institute</b>	80.4 (77.4, 82.9)	79.0 (75.0, 82.3)	60.1 (56.7, 63.3)	59.8 (55.4, 64.0)	78.7 (75.7, 81.3)	79.7 (75.8, 83.0)	75.5 (71.9, 78.6)	74.2 (69.6, 78.2)	73.9 (70.1, 77.2)	74.5 (69.6, 78.7)	66.6 (63.3, 69.6)	70.1 (65.9, 73.9)
<b>All NUHEIs</b>	<b>80.2</b> <b>(79.9, 80.5)</b>	<b>81.6</b> <b>(81.3, 81.9)</b>	<b>56.2</b> <b>(55.9, 56.6)</b>	<b>59.1</b> <b>(58.8, 59.5)</b>	<b>80.9</b> <b>(80.6, 81.1)</b>	<b>82.2</b> <b>(81.9, 82.5)</b>	<b>78.3</b> <b>(78.0, 78.6)</b>	<b>79.5</b> <b>(79.1, 79.8)</b>	<b>73.2</b> <b>(72.8, 73.5)</b>	<b>76.0</b> <b>(75.6, 76.3)</b>	<b>72.6</b> <b>(72.3, 72.9)</b>	<b>76.1</b> <b>(75.8, 76.4)</b>

Note: A blank cell indicates there is no data for that cell and n/a indicates a suppressed value (n<25).

## 7. International comparisons

The SES has been designed to enable benchmarking against similar student surveys conducted in other national contexts.

The Quality of entire educational experience item in the SES, for example, is similar to the 'overall experience' question in the National Survey of Student Engagement (NSSE).<sup>1</sup> The NSSE collects information from first year and senior year students in the United States of America (USA) and Canada. In 2022 the survey drew responses from 252,336 students from 456 institutions (451 in the USA and 5 in Canada).<sup>2</sup> However, the NSSE is only administered to a subset of institutions in the USA which number more than 2,500 in total. If the institutions that participate in the NSSE differ from those that do not, the results will not necessarily reflect an unbiased estimate of student ratings at the overall sector level. Survey participation also varies from year to year which may impact comparisons over time.

In the United Kingdom (UK), the National Student Survey (NSS) has an overall satisfaction item measured on a five-point Likert-type response scale.<sup>3</sup> The NSS is administered mostly to final year undergraduates and is run across all publicly funded higher education institutions in England, Wales, Northern Ireland and Scotland,<sup>4</sup> reducing the potential for non-random selection inherent in the NSSE.

Comparison of SES results with these similar surveys in the USA, Canada and UK show Australian students have historically rated their higher education experience lower than their counterparts in these countries. It is important

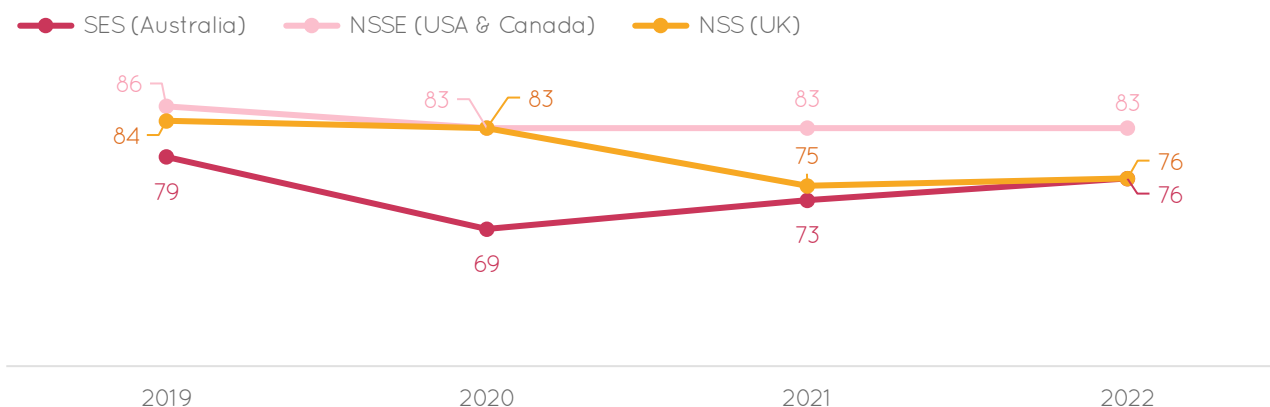
to remember that these results do not account for potential differences in the composition of the respective undergraduate student populations, nor methodological differences between the surveys, nor timing differences between the surveys.

For 2020 and 2021, interpretation of the results is further complicated by the COVID-19 pandemic, which has impacted countries at different times in relation to the academic year and survey cycles. As noted above, in Australia there was a sharp decline in student ratings in 2020 due to the pandemic. In the USA and UK, however, the bulk of 2020 survey responses were collected before pandemic mitigation measures had a substantial impact on teaching arrangements

in higher education institutions, and student ratings of their educational experience were relatively unaffected.<sup>5</sup>

Students' positive ratings of overall experience in Australia have improved to stand at 73 per cent in 2021 and 76 per cent in 2022. In both the UK, the USA and Canada however, student ratings have fallen since 2020, narrowing the gap in results when compared with Australia. In the UK, student overall satisfaction has declined from 84 per cent in 2019 to 75 per cent in 2021 and 76 per cent in 2022.<sup>6</sup> There has been a more modest fall in student positive ratings of overall experience in the USA and Canada, falling by a total of 3 percentage points from 86 per cent in 2019 to stand at 83 per cent since 2020.<sup>7</sup>

Figure 15 International comparison of undergraduate students' overall experience, 2019-2022



1 'How would you evaluate your entire educational experience at this institution?'

2 Indiana University. (2022). NSSE 2022 Overview. Retrieved 06 Apr. 2023, from <https://nsse.indiana.edu/nsse/reports-data/nsse-overview.html>

3 'Overall, I am satisfied with the quality of the [this] course.'

4 HEFCE. (2013). The National Student Survey. Retrieved 16 Dec. 2014, from [www.thestudentsurvey.com/the\\_nss.html](http://www.thestudentsurvey.com/the_nss.html).

5 Office for Students. (2020). National Student Survey 2020: Analysis of the impact of the coronavirus pandemic. Retrieved 24 Nov., 2020, from [www.officeforstudents.org.uk/publications/nss-2020-analysis-of-impact-of-coronavirus/](http://www.officeforstudents.org.uk/publications/nss-2020-analysis-of-impact-of-coronavirus/). Indiana University. (2020). COVID-19 and Your Survey Administration. Retrieved 24 Nov., 2020, from [nsse.indiana.edu/nsse/about-nsse/covid.html](https://nsse.indiana.edu/nsse/about-nsse/covid.html).

6 Office for Students. (2022). The National Student Survey. Retrieved 06 Apr. 2023, from <https://www.officeforstudents.org.uk/advice-and-guidance/student-information-and-data/national-student-survey-nss/nss-data-overview/>

7 Indiana University. (2022). NSSE 2022 Overview. Retrieved 06 Apr. 2023, from <https://nsse.indiana.edu/nsse/reports-data/report-builder/index.html>

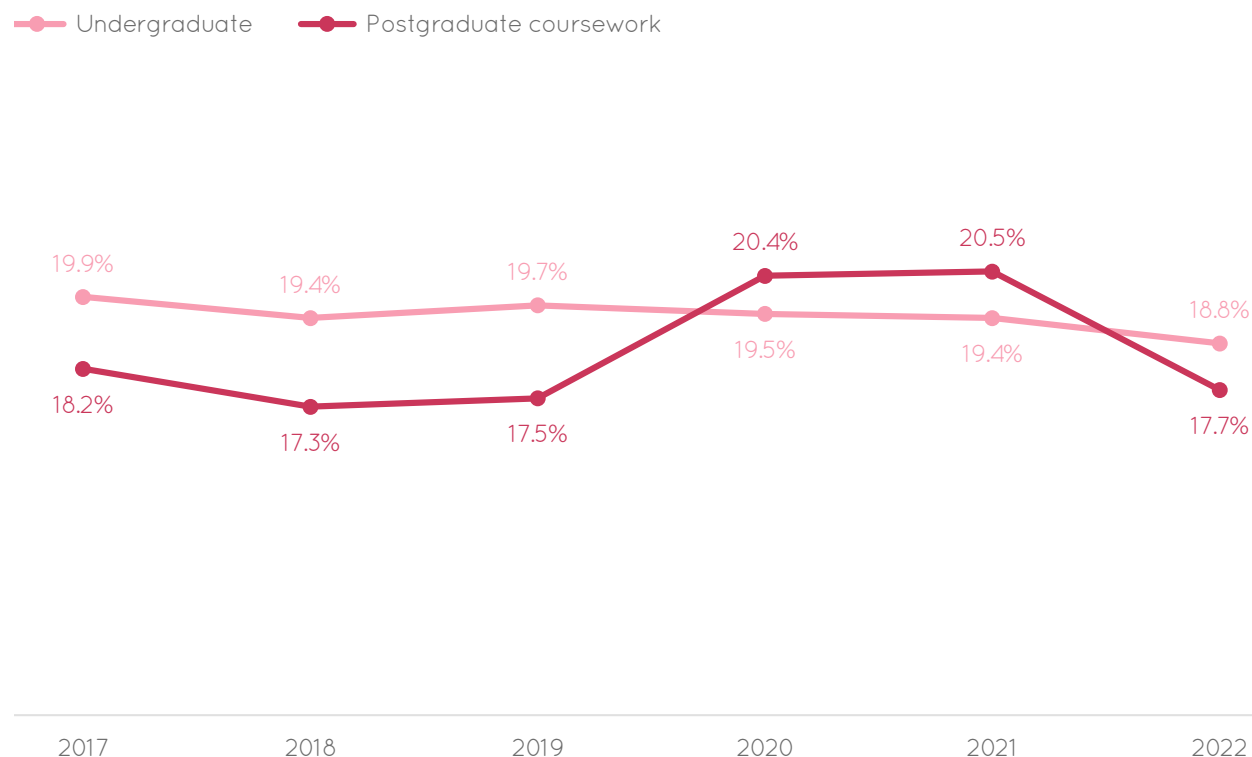
## 8. Likelihood to consider departing current institution

In addition to questions on their higher education experience, students were also asked to indicate whether they had seriously considered leaving their current institution in 2022. Overall, 18.8 per cent of undergraduate students indicated that they had considered leaving in 2022, a slight drop from the 19.4 per cent reported in 2021. For postgraduate coursework students, 17.7 per cent reported that they had considered leaving in 2022, which was a return to the levels seen prior to 2020. While the SES enquires about whether students had seriously considered leaving, not actual leaving behaviour, it may be a good indicator of some of the challenges facing students during that year.

Students who considered leaving their institution were also asked to indicate, from a list of 30 possible reasons, why they had considered doing so. These are summarised in Table 8 and key reasons are presented in Figure 17. Students could select as many reasons as applicable, so the percentages do not sum to 100.

Health or stress continues to be the biggest reason cited by students considering early departure. In 2019, 46.3 per cent of students cited health or stress as a reason. This has continued to increase year on year and in 2022 it was cited by 51.1 per cent of undergraduate students. As the COVID-19 pandemic moved into a less acute phase during the 2022 SES fieldwork period, it is illuminating to examine changes between this year and 2020 to 2021. When compared to the previous two years, a need to do paid work, study/life balance and paid work responsibilities saw the biggest increases in citation for considering early departure in 2022.

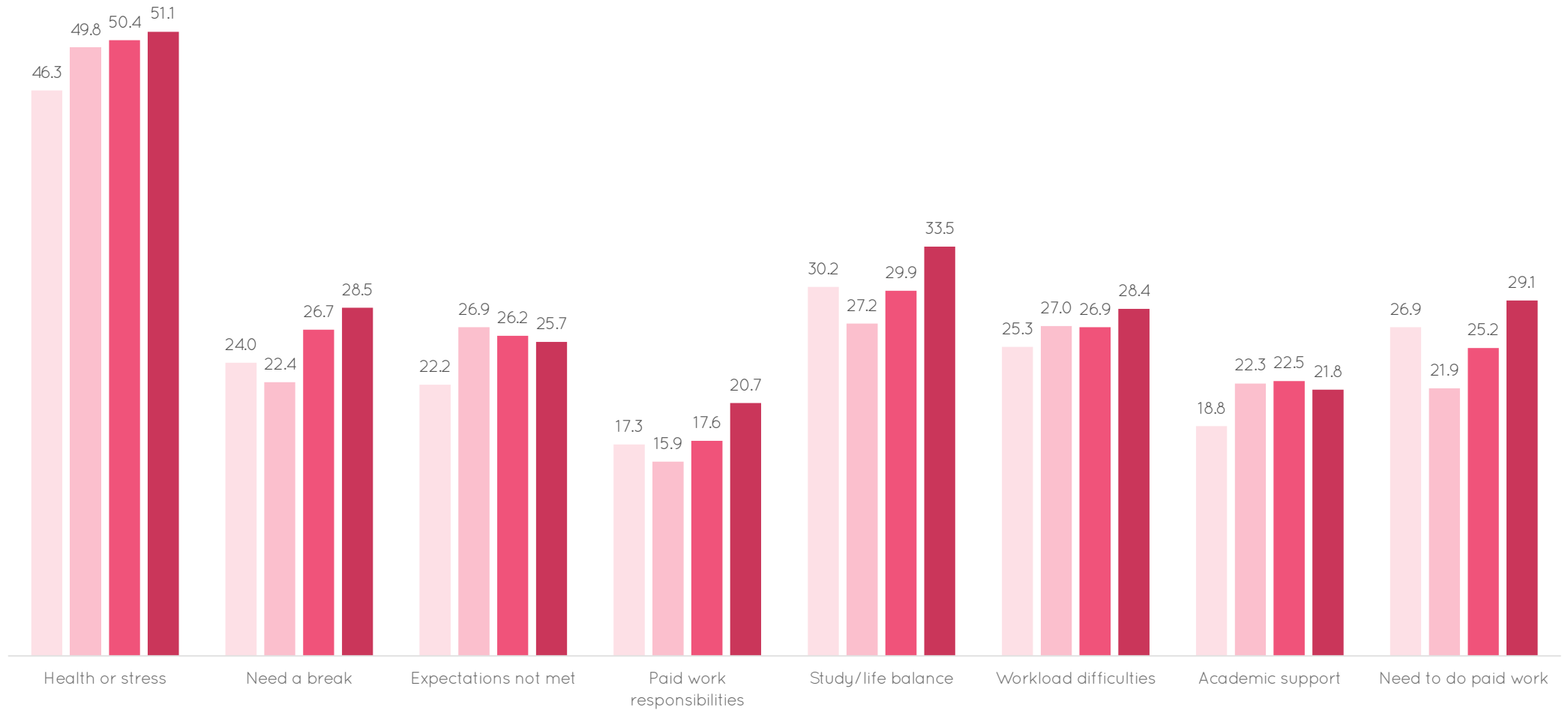
Figure 16 Proportion of students who considered early departure from institution by level of study, 2017-2022



The percentage of students selecting a need to do paid work increased by 3.9 percentage points, study/life balance increased by 3.6 percentage points and paid work responsibilities increased by 3.1 percentage points. This may point to a somewhat paradoxical combination of renewed focus on wellbeing brought about by the pandemic, whilst increasing cost of living pressure causing more students to need to enter the labour market. On the other hand, reasons such as academic exchange and boredom/lack of interest decreased slightly from 2021.

**Figure 17** Selected reasons for considering early departure among undergraduate students, 2017-2022

2019 2020 2021 2022



NOTE: Students who considered leaving their institution could select as many reasons as applied from a list of 30 possible reasons. Refer to the QILT website in the additional tables associated with this report as listed in Appendix 7: Additional tables.

**Table 8** Reasons for considering early departure among undergraduate students, 2019-2022

	Reasons considered leaving institution					Reasons considered leaving institution			
	2019	2020	2021	2022		2019	2020	2021	2022
Health or stress	46.3	49.8	50.4	51.1	Fee difficulties	9.9	12.1	10.2	10.5
Study/life balance	30.2	27.2	29.9	33.5	Administrative support	9.6	10.6	11.1	11.5
Workload difficulties	25.3	27.0	26.9	28.4	Gap year/deferral	9.1	9.1	9.7	10.4
Expectations not met	22.2	26.9	26.2	25.7	Academic exchange	10.3	9.0	9.7	9.3
Personal reasons	25.1	25.2	25.9	26.4	Other	13.2	8.9	6.5	3.8
Financial difficulties	22.9	22.6	21.6	22.6	Institution reputation	9.5	8.4	8.3	8.8
Need a break	24.0	22.4	26.7	28.5	Commuting difficulties	12.6	8.2	8.6	11.0
Academic support	18.8	22.3	22.5	21.8	Social reasons	8.9	7.7	8.0	8.7
Need to do paid work	26.9	21.9	25.2	29.1	Moving residence	6.1	6.9	6.4	6.7
Quality concerns	16.2	19.7	17.2	17.0	Other opportunities	7.8	6.6	7.1	7.4
Boredom/lack of interest	20.9	19.7	22.0	21.3	Standards too high	6.4	6.1	6.6	7.2
Career prospects	18.3	16.3	17.3	16.9	Graduating	5.5	5.2	5.5	4.6
Paid work responsibilities	17.3	15.9	17.6	20.7	Received other offer	5.5	4.5	4.8	4.9
Family responsibilities	15.6	15.8	15.2	16.3	Government assistance	3.0	3.0	3.2	2.8
Change of direction	15.9	13.2	14.8	15.0	Travel or tourism	5.8	2.6	3.8	5.0

## 9. Freedom of expression

First introduced in 2021, the 2022 SES included a short series of questions related to students' perceptions of freedom of expression at their institution. These items were developed to gather concise and meaningful data on the issue of freedom of expression in higher education, in a way that is relevant to the broad student body, including international students. Survey respondents were asked to indicate how strongly they agreed with the following statements:

- 'I am free to express my views at [institution name]';
- 'Academics are free to express their views at [institution name]'; and
- 'I am free from discrimination, harm or hatred at [institution name]'.

The percentage agreement reported against each item is the total of students who 'Strongly agree' or 'Agree' with the statement. The remainder of students responded 'Neither disagree nor agree', 'Disagree', or 'Strongly disagree'.

Similar to other focus areas in the SES, responses to these items can be combined to calculate an overall freedom of expression score. This represents the proportion of students who rated freedom of expression at their institution positively.

In 2022, a majority of higher education students were positive about freedom of expression at their institution. For undergraduate students, 86.7 per cent rated overall freedom of expression at their institution positively. In terms of individual survey items, 77.4 per cent of undergraduates agreed they were free to express their views at their institution, 81.4 per cent agreed they were free from

discrimination, harm or hatred at their institution, and 77.0 per cent agreed academics at their institution were free to express their views. Only around 5 per cent of respondents disagreed with the premise that they are free to express their views, that academics are free to express their views or that they are free from discrimination, harm or hatred at their institution. Later year undergraduates were somewhat less likely to rate freedom of expression at their institution positively, at 84.0 per cent, compared with 89.1 per cent for commencing students. This same pattern was also observed at the item level.

For postgraduate coursework students, 85.8 per cent rated freedom of expression at their institution positively, just slightly less than the proportion of undergraduates. However, unlike undergraduates, student ratings of freedom of expression among commencing and later year postgraduate students were more closely aligned, with the biggest difference seen for the 'Academics are free to express their views' item (77.1 per cent for commencing students vs 74.0 per cent for later year), a difference of three percentage points.

**Table 9** Freedom of expression by level and stage of study, 2022 (% positive rating\*)

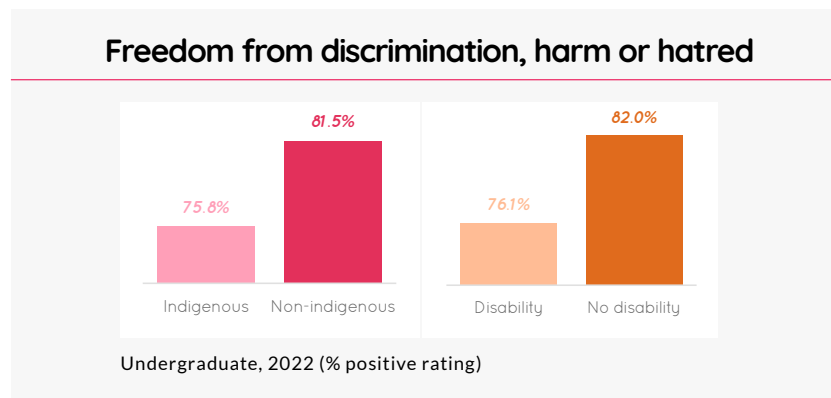
	I am free to express my views	Academics are free to express their views	I am free from discrimination, harm or hatred	Overall freedom of expression
<b>Undergraduate</b>	77.4	77.0	81.4	86.7
Commencing	80.1	80.4	83.4	89.1
Later year	74.2	73.1	79.1	84.0
<b>Postgraduate coursework</b>	77.2	75.5	81.5	85.8
Commencing	78.4	77.1	82.4	86.9
Later year	76.0	74.0	80.6	84.8

\* Item scores represent the proportion of respondents who agreed or strongly agreed with the item. Overall focus area scores are not a simple average of the underlying items. See Appendix 3 Production of Scores.



Younger students were more likely to rate aspects of freedom of expression positively than older students, as can be seen in Table 10. For example, 79.4 per cent of undergraduate students aged under 25 agreed they were free to express their views on campus, compared with 67.5 per cent of undergraduate students aged 40 and over. Female student ratings were also consistently higher than male ratings.

The greatest variation in ratings was for the item ‘Academics are free to express their views’ with 19 percentage points separating the highest and lowest ratings. Students new to higher education in 2022 rated this aspect of freedom of expression highest with 82.5 per cent positive, while the 40 and over age group gave the lowest positive rating of 63.8 per cent.



**Table 10** Freedom of expression by demographic group, undergraduates, 2022 (% positive rating)<sup>††</sup>

		I am free to express my views	Academics are free to express their views	I am free from discrimination, harm or hatred	Overall freedom of expression
Gender	Male	74.4	75.2	80.9	84.5
	Female	78.9	78.0	81.7	87.9
Age	Under 25	79.4	79.6	82.3	88.2
	25 to 29	74.1	73.1	79.5	83.9
	30 to 39	71.6	69.7	79.6	82.5
	40 and over	67.5	63.8	77.0	79.8
Indigenous	Indigenous	74.1	73.8	75.8	83.0
	Non-Indigenous	77.4	77.1	81.5	86.8
Home language	English	76.7	76.1	81.9	86.6
	Other	79.8	80.6	79.4	87.3

		I am free to express my views	Academics are free to express their views	I am free from discrimination, harm or hatred	Overall freedom of expression
Disability	Disability reported	75.3	73.1	76.1	83.5
	No disability reported	77.6	77.5	82.0	87.1
Study mode	Internal/Mixed study mode	78.4	78.0	81.7	87.3
	External study mode	71.4	71.0	79.7	83.1
Residence status	Domestic student	76.6	76.1	81.7	86.5
	International student	81.3	82.1	79.8	88.1
First in family status**	First in family	80.1	80.4	84.1	89.2
	Not first in family	81.1	81.3	83.7	89.9
Previous higher education experience**	At current institution	77.5	75.9	80.5	86.2
	At another institution	77.7	77.2	82.4	87.5
	New to higher education	81.5	82.5	84.4	90.3
Socio-economic status***	High	77.8	76.6	82.3	87.1
	Medium	76.5	76.0	81.9	86.4
	Low	74.7	75.1	79.9	85.3

		I am free to express my views	Academics are free to express their views	I am free from discrimination, harm or hatred	Overall freedom of expression
Location****	Metro	77.0	76.5	81.6	86.6
	Regional/Remote	75.3	74.2	82.1	85.9
<b>Total</b>		<b>77.4</b>	<b>77.0</b>	<b>81.4</b>	<b>86.7</b>

\*\*Previous higher education experience and First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

# Appendix 1: Methodology

## 1.1 Methodological summary

### 1.1.1 Overview

The target population for the SES is commencing and later year onshore undergraduate and postgraduate coursework students currently enrolled in Australian higher education institutions. As introduced in 2020, the target population also included students who intended to study onshore but were offshore at the time of the survey's administration due to travel restrictions resulting from the COVID-19 pandemic. Strata for the SES are defined based on institution, study area (45), course level (undergraduate or postgraduate coursework) and stage of studies (i.e. commencing or later year).

Given a desire to report stratum-level results at a level of precision of  $\pm 7.5$  percentage points at a 90 per cent level of confidence, the SES is effectively a census of commencing and later year students, with the exception of universities offering a generalist degree, such as the University of Melbourne and University of Western Australia.

Up until 2019, the SES used a centralised approach to sampling based on Submission 1 data extracted from the Higher Education Information Management System (HEIMS). Full population templates were used in 2020 and 2021 to source the sample directly from institutions due to delays in the Tertiary Collection of Student Information (TCSI) migration. Given that most institutions were reporting to TCSI by 2022, a centralised approach was resumed, and the sample population was sourced from TCSI. For more detailed information about this process, please refer to the 2022 SES Methodological Report available on the QILT website.

Table 11 provides a summary of key statistics from the 2022 SES. A total of 695,654 students from 141 higher education institutions were approached to participate in the SES. From a final in-scope sample of 631,949 students, responses were received from a total of 233,916 students which equated to 247,961 valid course level survey responses once combined and double degrees were taken into account. This represents an overall response rate of 37.0 per cent.

**Table 11** 2022 SES operational overview: undergraduate and postgraduate coursework

Project element	Universities	NUHEIs	Total
Number of participating institutions	42	99	141
Number of students approached	633,206	62,448	695,654
Final 'in-scope' sample	575,884	56,065	631,949
Number of completed surveys (student level)	213,296	20,620	233,916
Number of completed surveys (course level)	227,305	20,656	247,961
Overall response rate (%)	37.0	36.8	37.0
Analytic unit	Course	Course	Course
Data collection period	August-October	August-October	August-October
Mode of data collection	Online	Online	Online

A time series operational overview for SES implementations dating back to 2012 is available in the additional tables associated with this report available from the QILT website as listed in Appendix 7: Additional tables.

## 1.1.2 Data collection

The main online survey took place in August 2022, with a secondary collection in September-October 2022 for trimester institutions.

A broad range of promotional materials was provided to institutions to raise awareness of the SES and encourage participation amongst the target population.

The contact strategy for the 2022 SES featured an email invitation to complete the survey, followed by ten reminder emails and three SMS reminders.

Refer to the 2022 SES Methodological Report for further information on target population definition, sample design, sampling processes, response rate calculation for QILT surveys, response maximisation strategies and data preparation processes.

## Response Rates

Institution response rates ranged from a low of **18.3%** to a high of **86.7%**, in 2022.

Overall response rate **37.0%**

## 1.2 Response rate by institution

Table 12 shows 2021 and 2022 SES response rates by institution. Whilst the overall response rate in 2022 was 37.0 per cent, institutional response rates ranged from 18.3 per cent to 86.7 per cent. Across universities, the response rates ranged from a low of 22.7 per cent to a high of 50.1 per cent.

Table 12 SES response rate by institution, 2021-2022

Institution	2021	2022
Academies Australasia Polytechnic Pty Limited	29.7	49.1
Academy of Information Technology	40.1	41.9
Adelaide Central School of Art	64.9	58.9
Adelaide College of Divinity	52.9	47.9
Adelaide Institute of Higher Education	N/A	46.9
Alphacrucis College	38.7	38.9
Asia Pacific International College	44.3	30.6
Australasian College of Health and Wellness	34.8	31.9
Australia Advance Education Group Pty Ltd	33.3	25.6
Australian Academy of Music and Performing Arts	43.1	43.8
Australian Catholic University	49.2	47.0
Australian Chiropractic College Limited	N/A	58.2
Australian College of Applied Professions	46.9	43.2
Australian College of Christian Studies	63.9	58.2
Australian College of Nursing	39.4	40.1

Institution	2021	2022
Australian College of Theology Limited	56.7	53.4
Australian Institute of Business Pty Ltd	40.7	38.2
Australian Institute of Higher Education	39.9	33.4
Australian Institute of Management Education & Training	47.5	33.6
Australian Institute of Professional Counsellors	40.8	38.2
Avondale University	53.4	49.8
BBI - The Australian Institute of Theological Education	44.5	46.2
Bond University	35.7	36.4
Box Hill Institute	46.4	37.7
Campion College Australia	45.3	35.8
Canberra Institute of Technology	39.3	50.0
Central Queensland University	47.6	43.0
Charles Darwin University	44.6	43.4
Charles Sturt University	39.2	37.1
Chisholm Institute	66.5	37.1
Christian Heritage College	48.3	44.9
CIC Higher Education	28.7	39.8
Collarts (Australian College of the Arts)	45.2	37.9
Curtin College	37.1	37.4

Institution	2021	2022
Curtin University	38.8	37.5
Deakin College	32.1	37.8
Deakin University	49.1	40.8
Eastern College Australia	54.7	55.9
Edith Cowan College	37.5	46.6
Edith Cowan University	42.1	41.4
Endeavour College of Natural Health	41.0	43.4
Engineering Institute of Technology	59.6	47.0
Equals International	25.0	18.8
Excelsia College	42.4	28.4
Eynesbury College	30.3	30.8
Federation University Australia	44.3	38.2
Flinders University	41.6	27.9
Governance Institute of Australia	48.4	47.0
Griffith College	30.7	26.5
Griffith University	36.9	34.1
Health Education & Training Institute	31.9	39.7
HEPCO The Tax Institute Higher Education	37.4	29.4
Higher Education Leadership Institute	N/A	58.3

Institution	2021	2022
Holmes Institute	33.5	19.1
Holmesglen Institute	35.7	24.2
ICHM	49.1	39.0
Ikon Institute of Australia	59.9	51.6
Institute of Health & Management Pty Ltd	43.0	49.1
International College of Management, Sydney	34.6	43.6
International Institute of Business and Technology	33.3	22.2
ISN Psychology Pty Ltd	61.1	54.8
James Cook University	40.9	29.1
Jazz Music Institute	42.6	47.5
Kaplan Business School	38.6	34.6
Kaplan Higher Education Pty Ltd	32.2	26.9
Kent Institute Australia	34.2	34.4
King's Own Institute	44.9	35.3
La Trobe College Australia	41.1	38.2
La Trobe University	40.8	38.7
LCI Melbourne	53.2	34.4
Le Cordon Bleu Australia	31.9	23.7
Leaders Institute	64.3	64.5



Institution	2021	2022
Macleay College	35.3	0.0
Macquarie University	44.2	36.2
Marcus Oldham College	66.4	75.6
Melbourne Institute of Technology	28.8	26.0
Melbourne Polytechnic	35.3	21.1
Monash University	40.8	36.9
Montessori World Educational Institute (Australia)	48.6	36.7
Moore Theological College	69.1	63.0
Morling College	48.0	60.3
Murdoch University	38.8	37.0
Nan Tien Institute	66.7	55.8
National Art School	48.1	42.7
National Institute of Organisation Dynamics Aust	72.0	86.7
Oxford Institute of Higher Education	37.5	27.5
Performing Arts Education	54.3	61.3
Perth Bible College	47.2	55.6
Photography Studies College (Melbourne)	66.4	52.4
Polytechnic Institute Australia Pty Ltd	30.4	18.3
Queensland University of Technology	43.5	33.8
RMIT University	25.3	22.7

Institution	2021	2022
SAE Institute	34.3	27.5
Sheridan Institute of Higher Education	78.2	78.2
South Australian Institute of Business and Technology	43.2	34.6
Southern Cross University	47.5	41.7
SP Jain School of Management	57.8	65.5
Stanley College	N/A	39.1
Stott's College	39.0	32.6
Swinburne University of Technology	45.6	42.0
Sydney College of Divinity	42.1	32.0
Sydney Institute of Business and Technology	45.1	45.3
Tabor College of Higher Education	50.7	38.4
TAFE NSW	44.8	36.4
TAFE Queensland	40.1	32.6
TAFE South Australia	39.8	38.4
The Australian College of Physical Education	32.0	26.5
The Australian Institute of Music	40.9	28.6
The Australian National University	33.4	34.9
The Cairnmillar Institute	55.8	50.5
The Institute of International Studies (TIIS)	33.9	35.3

Institution	2021	2022
The JMC Academy	47.5	43.0
The MIECAT Institute	61.9	58.2
The University of Adelaide	46.3	41.0
The University of Melbourne	45.8	43.4
The University of Notre Dame Australia	43.4	35.0
The University of Queensland	34.3	31.9
The University of South Australia	37.1	38.2
The University of Sydney	40.4	30.8
The University of Western Australia	43.0	41.7
Think Education	60.2	49.4
Torrens University	49.9	50.1
Universal Business School Sydney	37.7	27.0
University of Canberra	41.6	40.2
University of Divinity	57.9	47.8
University of New England	47.8	41.7
University of New South Wales	41.6	37.5
University of Newcastle	40.2	34.3
University of Southern Queensland	42.8	45.1
University of Tasmania	47.0	44.6
University of Technology Sydney	37.4	32.8

Institution	2021	2022
University of the Sunshine Coast	54.3	46.9
University of Wollongong	43.5	40.5
UOW College	43.5	40.8
UTS College	28.8	31.7
Victoria University	43.4	35.2
VIT (Victorian Institute of Technology)	52.0	62.9
Wentworth Institute of Higher Education	45.7	43.7
Western Sydney University	38.0	37.1
Whitehouse Institute of Design, Australia	64.9	53.7
William Angliss Institute	29.1	26.3

## 1.3 Data representativeness

In terms of minimising Total Survey Error, response rates are less important than the representativeness of the respondent profile. To investigate the extent to which those who responded to the SES are representative of the target population, respondent characteristics are presented alongside population parameters in Table 13 and Table 14.

As has been the case in previous surveys in the series, it is evident that many of the characteristics of respondents in 2022 very closely match those of the target population for both undergraduate and postgraduate coursework students, especially with respect to Indigenous status, disability status, first in family to attend a higher education institution and study mode.

Whilst students who speak a language other than English at home and international students are typically less likely to participate in similar surveys, for the SES, there is a surprisingly small under-representation of these groups for undergraduates, with Home Language - Other and Citizenship Status - International under-represented in the responding sample by 1.8 and 1.9 percentage points respectively, relative to population parameters.

For postgraduate coursework students this pattern of under-representation is even smaller, with an under-representation of 1.6 percentage points for students who speak a language other than English at home and 0.8 percentage points difference for international students.

As has consistently been the case since 2012, the largest potential source of non-response bias for undergraduate student results is in relation to gender, followed by stage of studies. Male students are under-represented in the responding undergraduate sample by 8.0 percentage points (8.0 percentage points in 2021 and 7.9 percentage points in 2020).

The under-representation of male students is less pronounced for postgraduate coursework students at 5.0 percentage points (5.1 percentage points in 2021 and 4.5 percentage points in 2020).

The continued underrepresentation of males relative to other recent implementations suggests that this should be considered as an area for renewed response maximisation focus in 2023. Later year students were under-represented in the responding undergraduate sample by 4.9 percentage points, and while they were also under-represented in the postgraduate coursework sample by 3.7 percentage points, it was not as significant.

Younger undergraduate students are also somewhat less likely to respond, with those under 25 years of age under-represented by around 4.1 percentage points in 2022 (3.5 percentage points in 2021 and 2.8 percentage points in 2020). Postgraduate coursework students under the age of 25 are under-represented by 6.1 percentage points (6.1 percentage points in 2021 and 3.7 percentage points in 2020).

There is a corresponding over-representation of older students, with postgraduate coursework students aged 40 and over over-represented by 5.3 percentage points (2.9 percentage points in 2021 and 3.3 percentage points in 2019). This same age group of undergraduate students is over-represented by 2.7 percentage points (1.8 percentage points in 2021 and 2019).

In 2022, there was a greater under-representation of undergraduates in metropolitan areas in the responding population, a difference of 2.6 percentage points, compared to 0.3 percentage points in 2021. Undergraduate respondents from metropolitan areas represented 77.5 per cent of all responses, equating to more than 100,000 survey completions.

On the other hand, undergraduates from regional/remote areas were over-represented by 2.6 percentage points but were a much smaller group, representing just over 20 per cent of survey completions. The same under-representation among postgraduate coursework students in metropolitan areas was less pronounced.

Responses by socio-economic status were highly representative of the broader population at both the undergraduate and postgraduate coursework levels. There was a slight under-representation of undergraduate responses from high socio-economic areas, with a corresponding over-representation across both medium and low areas.

**Table 13** 2022 Undergraduate SES response characteristics and population parameters by subgroup<sup>††</sup>

		In-scope population		SES respondents	
		n	%	n	%
Stage of studies	Commencing	239,637	48.7	88,154	53.6
	Later year*	252,029	51.3	76,459	46.4
Gender	Male	204,261	41.7	55,279	33.7
	Female	286,113	58.3	108,782	66.3
Age group	Under 25	385,300	78.4	122,332	74.3
	25 to 29	44,962	9.1	14,444	8.8
	30 to 39	37,136	7.6	15,389	9.3
	40 and over	24,263	4.9	12,448	7.6
Indigenous	Indigenous	7,626	1.6	2,687	1.6
	Non-Indigenous	484,040	98.4	161,926	98.4
Home language	English	377,926	76.9	129,604	78.7
	Other	113,740	23.1	35,009	21.3
Disability	Disability reported	42,306	8.6	16,037	9.7
	No disability reported	449,360	91.4	148,576	90.3
Study mode	Internal/Mixed mode	415,538	84.9	139,544	85.2
	External study mode	73,750	15.1	24,269	14.8

		In-scope population		SES respondents	
		n	%	n	%
Citizenship status	Domestic student	400,405	81.4	137,057	83.3
	International student	91,211	18.6	27,540	16.7
First in family**	First in family	79,378	40.2	29,361	40.2
	Not first in family	117,976	59.8	43,633	59.8
Socio-economic status***	High	127,914	32.3	41,799	30.8
	Medium	202,253	51.1	70,052	51.7
	Low	65,768	16.6	23,731	17.5
Location*** †	Metro	314,918	80.2	104,311	77.5
	Regional/Remote	77,982	19.8	30,214	22.5
<b>Total</b>		<b>491,666</b>	<b>100.0</b>	<b>164,613</b>	<b>100.0</b>

\*Later year includes Middle Year students where for NUHEIs a census was conducted.

\*\*First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

**Table 14** 2022 Postgraduate coursework SES response characteristics and population parameters by subgroup<sup>††</sup>

		In-scope population		SES respondents	
		n	%	n	%
Stage of studies	Commencing	91,340	44.8	33,662	48.5
	Later year*	112,648	55.2	35,757	51.5
Gender	Male	83,384	41	24,928	36
	Female	120,178	59	44,333	64
Age group	Under 25	68,144	33.4	18,972	27.3
	25 to 29	55,293	27.1	17,266	24.9
	30 to 39	46,075	22.6	17,739	25.6
	40 and over	34,475	16.9	15,442	22.2
Indigenous	Indigenous	1,897	0.9	659	0.9
	Non-Indigenous	202,091	99.1	68,760	99.1
Home language	English	130,980	64.2	45,701	65.8
	Other	73,008	35.8	23,718	34.2
Disability	Disability reported	11,049	5.4	4,383	6.3
	No disability reported	192,939	94.6	65,036	93.7
Study mode	Internal/Mixed study mode	129,097	63.6	44,968	65.1
	External study mode	74,023	36.4	24,077	34.9



		In-scope population		SES respondents	
		n	%	n	%
Citizenship status	Domestic student	74,414	36.5	24,793	35.7
	International student	25,600	40.7	9,597	41.8
First in family**	First in family	37,342	59.3	13,381	58.2
	Not first in family	37,342	59.3	13,381	58.2
Socio-economic status***	High	50,580	40.7	17,306	40.4
	Medium	58,326	46.9	20,243	47.3
	Low	15,388	12.4	5,275	12.3
Location*** †	Metro	100,874	82.3	34,279	81.1
	Regional/Remote	21,735	17.7	7,999	18.9
<b>Total</b>		<b>203,988</b>	<b>100.0</b>	<b>69,419</b>	<b>100.0</b>

\*Later year includes Middle Year students where for NUHEIs a census was conducted.

\*\*First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

The sample also closely matched the in-scope population in terms of study area (see Table 15 and Table 16). Again, consistent with previous surveys in the series, the largest difference between achieved sample and the population parameters was observed in relation to the Business and management study area for undergraduate and postgraduate coursework students (4.1 percentage points and 3.3 percentage points respectively). Much smaller differences between the responding sample and population parameters were observed in other study areas for undergraduate and for postgraduate coursework students.

In 2022, similar to the previous year, the largest study area in the undergraduate population was Business and management accounting for 17.3 per cent of the in-scope population. Science and mathematics with 9.5 per cent was the second highest overall. Humanities, culture and social sciences was third largest overall with 9.1 per cent of the in-scope undergraduate population. In total, these three study areas constituted 35.9 per cent (down from 37.5 in 2021 and 39.5 in 2020) of the undergraduate SES higher education population.

The postgraduate coursework population was also dominated by Business and management students, representing 26.6 per cent of the in-scope population, followed by Teacher education with 12.8 per cent and Computing and information systems with 8.7 per cent. Together, these three study areas contributed 48.1 per cent of the total in-scope postgraduate coursework population.

Further to the under-representation of males, and other groups identified above, in the achieved SES sample, the impact of post stratification weighting based on stratum variables has been reviewed each year since 2014. Post stratification weighting has consistently been found to not significantly affect the results at a national level. To minimise complexity for the reader and maintain consistency with previous national reports, SES data is presented without applying weights.

**Table 15** 2022 Undergraduate SES student response characteristics and population parameters by study area

	In-scope population		SES respondents	
	n	%	n	%
Science and mathematics	50,996	9.5	18,619	10.4
Computing and information systems	34,493	6.4	10,101	5.7
Engineering	34,814	6.5	10,731	6.0
Architecture and built environment	16,192	3.0	4,651	2.6
Agriculture and environmental studies	6,475	1.2	2,607	1.5
Health services and support	41,159	7.7	14,578	8.2
Medicine	4,215	0.8	1,591	0.9
Nursing	46,275	8.6	17,949	10.1
Pharmacy	3,502	0.7	1,304	0.7
Dentistry	1,749	0.3	626	0.4
Veterinary science	1,773	0.3	728	0.4
Rehabilitation	9,159	1.7	3,540	2.0
Teacher education	39,234	7.3	14,408	8.1
Business and management	92,658	17.3	23,563	13.2
Humanities, culture and social sciences	48,727	9.1	17,228	9.7
Social work	11,537	2.2	4,487	2.5
Psychology	26,255	4.9	10,055	5.6

	In-scope population		SES respondents	
	n	%	n	%
Law and paralegal studies	21,543	4.0	7,050	4.0
Creative arts	25,477	4.8	8,530	4.8
Communications	17,311	3.2	5,433	3.0
Tourism, hospitality, personal services, sport and recreation	1,902	0.4	481	0.3
<b>Total</b>	<b>535,446</b>	<b>100.0</b>	<b>178,260</b>	<b>100.0</b>

**Table 16** 2022 Postgraduate coursework SES student response characteristics and population parameters by study area

	In-scope population		SES respondents	
	n	%	n	%
Science and mathematics	6,474	3.2	2,319	3.3
Computing and information systems	17,767	8.7	5,852	8.4
Engineering	9,801	4.8	3,413	4.9
Architecture and built environment	5,508	2.7	1,647	2.4
Agriculture and environmental studies	2,169	1.1	860	1.2
Health services and support	15,665	7.6	5,422	7.8
Medicine	8,020	3.9	2,448	3.5
Nursing	11,636	5.7	3,721	5.3

	In-scope population		SES respondents	
	n	%	n	%
Pharmacy	1,151	0.6	261	0.4
Dentistry	1,028	0.5	307	0.4
Veterinary science	592	0.3	229	0.3
Rehabilitation	2,909	1.4	950	1.4
Teacher education	26,262	12.8	10,084	14.5
Business and management	54,575	26.6	16,242	23.3
Humanities, culture and social sciences	10,447	5.1	4,206	6
Social work	9,521	4.6	4,126	5.9
Psychology	7,489	3.7	3,016	4.3
Law and paralegal studies	8,027	3.9	2,561	3.7
Creative arts	2,574	1.3	958	1.4
Communications	2,812	1.4	982	1.4
Tourism, hospitality, personal services, sport and recreation	359	0.2	86	0.1
<b>Total</b>	<b>204,786</b>	<b>100.0</b>	<b>69,690</b>	<b>100.0</b>

## 1.4 Precision of national estimates

As the 2022 SES data constituted a representative sample of the in-scope student population, it is reasonable to use statistical methods to analyse the achieved sample to make inferences about the population.

To gauge the variability of the estimated results due to sampling variation, Table 17, Table 18, Table 19 and Table 20, present student ratings of the Quality of entire educational experience and the Quality of teaching items by subgroup and study area, respectively, with 90 per cent confidence intervals around the point estimates.

These confidence intervals have been calculated as 1.645 times the standard error. Given that the number of responses constitutes more than 10 per cent of the student population, standard errors have been adjusted by a finite population correction. This correction reduces the size of the confidence intervals surrounding the estimates. The calculation of these confidence intervals is detailed in Appendix 4: Construction of confidence intervals.

As expected in a large national sample, the confidence intervals are generally narrow. At a national level for undergraduate students, for example, the 90 per cent confidence interval remains consistent with previous surveys in the series at around 0.3 percentage points for the Quality of entire educational experience and the Quality of teaching (see bottom row of Table 17 and Table 19).

Similarly, for postgraduate coursework students the 90 per cent confidence interval is also relatively small at around 0.4 percentage points for the Quality of entire educational experience and the Quality of teaching (see bottom row of Table 18 and Table 20).



Given the size of the sample, confidence intervals are generally low, but there is some variation by demographic subgroups and study areas

Confidence intervals for undergraduate estimates tend to be wider for cohorts with smaller populations, such as Indigenous students, those who reported a disability, external/distance students, NESB and international students.

Similarly, undergraduate confidence intervals tend to be wider when responses are broken down into the 21 study areas (see Table 19). The study areas with the smallest populations and widest confidence intervals were Dentistry, Tourism,

hospitality, personal services, sport and recreation and Veterinary science with widths of 5.2 to 3.6 percentage points overall observed in relation to the Quality of teaching.

For postgraduate coursework students, smaller demographic groups such as Indigenous students and those with a reported disability exhibited wider confidence intervals for the Quality of entire educational experience with 4.2 percentage points and 1.7 percentage points (refer Table 18).

As seen in Table 20, in relation to postgraduate coursework confidence intervals by study areas, it is again smaller study areas which exhibit the widest confidence intervals for both the Quality of entire educational experience and the Quality of teaching with Tourism, hospitality, personal services, sport and recreation, Veterinary science, Dentistry and Pharmacy with intervals between 12.4 and 7.1 percentage points.

It is important to note that greater variability would likely be observed if this same exercise was performed on the data of a single institution.

Notwithstanding this point, the analysis presented in Table 17 through to Table 20 suggests that at sector wide level, the results presented in this report are likely to be close to the unknown population parameters.

**Table 17** Percentage positive ratings, undergraduates by student sub-group, 2022 (with 90% confidence intervals)<sup>††</sup>

		Quality of entire educational experience	Quality of teaching
Stage of studies	Commencing	79.1 (78.9, 79.3)	81.3 (81.1, 81.4)
	Later year*	72.2 (71.9, 72.4)	74.8 (74.6, 75.0)
Gender	Male	73.5 (73.2, 73.7)	75.8 (75.6, 76.1)
	Female	77.1 (76.9, 77.3)	79.5 (79.3, 79.6)
Age group	Under 25	75.6 (75.5, 75.8)	78.1 (77.9, 78.3)
	25 to 29	73.7 (73.2, 74.2)	76.0 (75.6, 76.5)
	30 to 39	76.1 (75.7, 76.5)	77.8 (77.4, 78.2)
	40 and over	80.9 (80.5, 81.3)	83.0 (82.6, 83.4)
Indigenous	Indigenous	76.1 (75.0, 77.1)	79.3 (78.2, 80.3)
	Non-Indigenous	75.9 (75.7, 76.0)	78.2 (78.1, 78.4)
Home language	English	76.7 (76.5, 76.8)	79.1 (78.9, 79.2)
	Other	72.8 (72.5, 73.1)	75.1 (74.8, 75.4)
Disability	Disability reported	73.8 (73.3, 74.2)	76.9 (76.5, 77.3)
	No disability reported	76.1 (76.0, 76.3)	78.4 (78.3, 78.5)

		Quality of entire educational experience	Quality of teaching
Study mode	Internal/Mixed study mode	75.2 (75.1, 75.4)	77.8 (77.6, 77.9)
	External study mode	79.8 (79.4, 80.1)	81.0 (80.7, 81.4)
International	Domestic student	76.2 (76.0, 76.3)	78.6 (78.4, 78.7)
	International student	74.4 (74.0, 74.7)	76.4 (76.1, 76.8)
First in family**	First in family	79.9 (79.6, 80.2)	82.3 (82.0, 82.5)
	Not first in family	79.2 (78.9, 79.4)	81.2 (80.9, 81.4)
Socio-economic status***	High	76.4 (76.2, 76.7)	78.8 (78.6, 79.1)
	Medium	76.1 (75.9, 76.3)	78.6 (78.4, 78.8)
	Low	75.3 (75.0, 75.7)	77.9 (77.5, 78.2)
Location*** †	Metro	75.9 (75.7, 76.1)	78.4 (78.2, 78.5)
	Regional/Remote	76.7 (76.4, 77.1)	79.2 (78.9, 79.5)
<b>Total</b>		<b>75.9</b> <b>(75.7, 76.0)</b>	<b>78.2</b> <b>(78.1, 78.4)</b>

The Agresti-Coull method is used to calculate 90% confidence intervals for proportions.

\*Later year includes Middle Year students where for NUHEIs a census was conducted.

\*\*First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

**Table 18** Percentage positive ratings, postgraduate coursework by student sub-group, 2022 (with 90% confidence intervals)\*\*

		Quality of entire educational experience	Quality of teaching
Stage of studies	Commencing	77.9 (77.6, 78.2)	79.8 (79.5, 80.1)
	Later year*	75.7 (75.4, 76.0)	77.5 (77.2, 77.8)
Gender	Male	75.4 (75.1, 75.8)	76.6 (76.3, 77.0)
	Female	77.5 (77.2, 77.7)	79.7 (79.5, 80.0)
Age group	Under 25	75.9 (75.4, 76.3)	77.8 (77.4, 78.3)
	25 to 29	73.9 (73.5, 74.4)	76.2 (75.8, 76.7)
	30 to 39	76.7 (76.3, 77.1)	78.3 (77.9, 78.7)
	40 and over	81.0 (80.6, 81.4)	82.5 (82.1, 82.9)
Indigenous	Indigenous	78.4 (76.2, 80.4)	81.7 (79.6, 83.6)
	Non-Indigenous	76.7 (76.5, 76.9)	78.6 (78.4, 78.8)
Home language	English	76.7 (76.5, 77.0)	78.8 (78.6, 79.1)
	Other	76.8 (76.4, 77.1)	78.2 (77.8, 78.5)
Disability	Disability reported	70.8 (69.9, 71.6)	75.3 (74.5, 76.1)
	No disability reported	77.1 (76.9, 77.4)	78.8 (78.6, 79.0)



		Quality of entire educational experience	Quality of teaching
Study mode	Internal/Mixed study mode	75.3 (75.1, 75.6)	77.7 (77.4, 77.9)
	External study mode	79.2 (78.9, 79.6)	80.3 (79.9, 80.6)
International	Domestic student	76.6 (76.4, 76.9)	78.9 (78.6, 79.1)
	International student	76.9 (76.6, 77.3)	78.2 (77.8, 78.5)
First in family**	First in family	78.9 (78.4, 79.4)	80.9 (80.3, 81.4)
	Not first in family	78.0 (77.5, 78.5)	79.8 (79.3, 80.2)
Socio-economic status***	High	75.3 (74.9, 75.8)	77.4 (77.0, 77.8)
	Medium	77.0 (76.6, 77.4)	79.3 (78.9, 79.6)
	Low	77.3 (76.5, 78.0)	79.6 (78.9, 80.4)
Location*** †	Metro	75.8 (75.5, 76.1)	78.1 (77.8, 78.4)
	Regional/Remote	78.3 (77.6, 78.9)	80.7 (80.1, 81.3)
<b>Total</b>		<b>76.7</b> <b>(76.5, 76.9)</b>	<b>78.6</b> <b>(78.4, 78.8)</b>

The Agresti-Coull method is used to calculate 90% confidence intervals for proportions.

\*Later year includes Middle Year students where for NUHEIs a census was conducted.

\*\*First in family status includes commencing students only.

\*\*\* The SES and Location measures are location-based. The SES is based on the ABS SEIFA Index of Education and Occupation. The Location measures are calculated according to the proportion of metro and regional/remote categories.

† Location data are only reported for Commonwealth assisted students, which excludes international and domestic full fee paying students.

†† Some subgroups may not add to 100 per cent due to rounding.

**Table 19** Percentage positive ratings, undergraduates by study area, 2022 (with 90% confidence intervals)

	Quality of entire educational experience	Quality of teaching
Science and mathematics	77.2 (76.8, 77.6)	80.2 (79.8, 80.6)
Computing and information systems	70.4 (69.7, 71.0)	70.1 (69.5, 70.7)
Engineering	70.9 (70.3, 71.5)	71.1 (70.5, 71.7)
Architecture and built environment	73.6 (72.7, 74.5)	74.8 (73.9, 75.7)
Agriculture and environmental studies	83.6 (82.6, 84.5)	85.2 (84.3, 86.1)
Health services and support	77.7 (77.2, 78.2)	80.8 (80.4, 81.2)
Medicine	75.4 (74.0, 76.8)	69.9 (68.3, 71.4)
Nursing	69.9 (69.4, 70.3)	73.3 (72.9, 73.8)
Pharmacy	76.1 (74.5, 77.5)	77.2 (75.6, 78.6)
Dentistry	59.1 (56.5, 61.7)	56.3 (53.7, 58.9)
Veterinary science	80.6 (78.6, 82.3)	81.5 (79.6, 83.2)
Rehabilitation	82.0 (81.1, 82.8)	84.4 (83.6, 85.2)
Teacher education	76.3 (75.8, 76.8)	78.6 (78.1, 79.0)
Business and management	74.4 (74.0, 74.8)	75.8 (75.4, 76.2)
Humanities, culture and social sciences	79.1 (78.7, 79.5)	83.7 (83.3, 84.0)
Social work	77.9 (77.1, 78.7)	81.1 (80.4, 81.9)

Psychology	79.7 (79.2, 80.3)	82.2 (81.7, 82.7)
Law and paralegal studies	79.7 (79.1, 80.4)	81.1 (80.5, 81.7)
Creative arts	78.3 (77.7, 78.9)	82.6 (82.1, 83.2)
Communications	79.4 (78.6, 80.1)	82.6 (81.9, 83.3)
Tourism, hospitality, personal services, sport and recreation	78.0 (75.1, 80.5)	82.6 (80.0, 84.9)
<b>Total</b>	<b>75.9</b> <b>(75.7, 76.0)</b>	<b>78.2</b> <b>(78.1, 78.4)</b>

**Table 20** Percentage positive ratings, postgraduate coursework by study area, 2022 (with 90% confidence intervals)

	Quality of entire educational experience	Quality of teaching
Science and mathematics	77.2 (76.8, 77.6)	80.2 (79.8, 80.6)
Computing and information systems	70.4 (69.7, 71.0)	70.1 (69.5, 70.7)
Engineering	70.9 (70.3, 71.5)	71.1 (70.5, 71.7)
Architecture and built environment	73.6 (72.7, 74.5)	74.8 (73.9, 75.7)
Agriculture and environmental studies	83.6 (82.6, 84.5)	85.2 (84.3, 86.1)
Health services and support	77.7 (77.2, 78.2)	80.8 (80.4, 81.2)
Medicine	75.4 (74.0, 76.8)	69.9 (68.3, 71.4)
Nursing	69.9 (69.4, 70.3)	73.3 (72.9, 73.8)
Pharmacy	76.1 (74.5, 77.5)	77.2 (75.6, 78.6)

Dentistry	59.1 (56.5, 61.7)	56.3 (53.7, 58.9)
Veterinary science	80.6 (78.6, 82.3)	81.5 (79.6, 83.2)
Rehabilitation	82.0 (81.1, 82.8)	84.4 (83.6, 85.2)
Teacher education	76.3 (75.8, 76.8)	78.6 (78.1, 79.0)
Business and management	74.4 (74.0, 74.8)	75.8 (75.4, 76.2)
Humanities, culture and social sciences	79.1 (78.7, 79.5)	83.7 (83.3, 84.0)
Social work	77.9 (77.1, 78.7)	81.1 (80.4, 81.9)
Psychology	79.7 (79.2, 80.3)	82.2 (81.7, 82.7)
Law and paralegal studies	79.7 (79.1, 80.4)	81.1 (80.5, 81.7)
Creative arts	78.3 (77.7, 78.9)	82.6 (82.1, 83.2)
Communications	79.4 (78.6, 80.1)	82.6 (81.9, 83.3)
Tourism, hospitality, personal services, sport and recreation	78.0 (75.1, 80.5)	82.6 (80.0, 84.9)
<b>Total</b>	<b>75.9</b> <b>(75.7, 76.0)</b>	<b>78.2</b> <b>(78.1, 78.4)</b>

# Appendix 2: Student Experience Questionnaire (SEQ)

## 2.1 Core instrument

The construct model underpinning the SES, as a conceptualisation of the student experience, is based on five conceptual domains including Teaching Quality, Learner Engagement, Student Support, Learning Resources and Skills Development. The instrument used to collect data for the SES, the Student Experience Questionnaire (SEQ), focuses on aspects of the higher education experience that are

measurable, linked to learning and development outcomes, and potentially able to be influenced by institutions. These focus areas are operationalised by means of summated rating scales, underpinned by forty-six individual questionnaire items. These items are supplemented by two open-response items that allow students to provide textual feedback on the best aspects of their higher education experience and

those most in need of improvement. The SES also contains two additional sets of items, demographic and contextual, to facilitate data analysis and reporting, as well as a set of items related to students' perceptions of freedom of expression and an international student module. A full list of standard SEQ items is presented in Table 21 to Table 27.

**Table 21** 2022 SEQ Item Summary: Skill Development items

Stem	Item	Response scale
To what extent has your <course> developed your:	<ul style="list-style-type: none"> <li>a) critical thinking skills?</li> <li>b) ability to solve complex problems?</li> <li>c) ability to work with others?</li> <li>d) confidence to learn independently?</li> <li>e) written communication skills?</li> <li>f) spoken communication skills?</li> <li>g) knowledge of the field(s) you are studying?</li> <li>h) development of work-related knowledge and skills?</li> </ul>	Not at all / Very little / Some / Quite a bit / Very much

**Table 22** 2022 SEQ Item Summary: Learner Engagement items

Stem	Item	Response scale
At your institution during SURVEYYEAR, to what extent have you:	a) felt prepared for your study? b) had a sense of belonging to <institution>?	Not at all / Very little / Some / Quite a bit / Very much / Not applicable
Thinking about your <course> in SURVEYYEAR, how frequently have you:	a) participated in discussions online or face-to-face? b) worked with other students as part of your study? c) interacted with students outside study requirements? d) interacted with students who are very different from you?	Never / Sometimes / Often / Very often
At your institution during SURVEYYEAR, to what extent have you:	a) been given opportunities to interact with local students?	Not at all / Very little / Some / Quite a bit / Very much / Not applicable

**Table 23** 2022 SEQ Item Summary: Teaching Quality items

Stem	Item	Response scale
Thinking about your <course>,	a) overall how would you rate the quality of your entire educational experience this year?	Poor / Fair / Good / Excellent
Thinking of this year, overall at <institution>,	a) how would you rate the quality of the teaching you have experienced in your <course>?	Poor / Fair / Good / Excellent
During SURVEYYEAR, to what extent have the lecturers, tutors and demonstrators in your <course>:	a) engaged you actively in learning? b) demonstrated concern for student learning? c) provided clear explanations on coursework and assessment? d) stimulated you intellectually? e) commented on your work in ways that help you learn? f) seemed helpful and approachable? g) set assessment tasks that challenge you to learn?	Not at all / Very little / Some / Quite a bit / Very much
In SURVEYYEAR, to what extent has [your study/your <course>] been delivered in a way that is...	a) well structured and focused? b) relevant to your education as a whole?	Not at all / Very little / Some / Quite a bit / Very much

**Table 24** 2022 SEQ Item Summary: Student Support items

Stem	Item	Response scale
At <E306CTXT> during SURVEYYEAR, to what extent have you:	a) received support from your institution to settle into study? b) experienced efficient enrolment and admissions processes? c) felt induction/orientation activities were relevant and helpful?	Not at all / Very little / Some / Quite a bit / Very much / Not applicable
During SURVEYYEAR, to what extent have you found administrative staff or systems (e.g. online administrative services, frontline staff, enrolment systems) to be:	a) available? b) helpful?	Had no contact / Not at all / Very little / Some / Quite a bit / Very much
During SURVEYYEAR, to what extent have you found careers advisors to be:	a) available? b) helpful?	Had no contact / Not at all / Very little / Some / Quite a bit / Very
During SURVEYYEAR, to what extent have you found academic or learning advisors to be:	a) available? b) helpful?	Had no contact / Not at all / Very little / Some / Quite a bit / Very much
During SURVEYYEAR, to what extent have you found support services such as counsellors, financial/legal advisors and health services to be:	a) available? b) helpful?	Had no contact / Not at all / Very little / Some / Quite a bit / Very much
During SURVEYYEAR, to what extent have you...	a) been offered support relevant to your circumstances? b) received appropriate English language skill support?	Not at all / Very little / Some / Quite a bit / Very much / Not applicable

**Table 25** 2022 SEQ Item Summary: Learning Resources items

Stem	Item	Response scale
Thinking of this year, overall how would you rate the following learning resources provided for your <course>?	<ul style="list-style-type: none"> <li>a) Teaching spaces (e.g. lecture theatres, tutorial rooms, laboratories)</li> <li>b) Student spaces and common areas</li> <li>c) Online learning materials</li> <li>d) Computing/IT resources</li> <li>e) Assigned books, notes and resources</li> <li>f) Laboratory or studio equipment</li> <li>g) Library resources and facilities</li> <li>h) Online Learning Platform (i.e. Learning Management System)</li> </ul>	Poor / Fair / Good / Excellent / Not applicable

**Table 26** 2022 SEQ Item Summary: Open-response items

Stem	Item	Response scale
What have been the best aspects of your <course>?		Open response
What aspects of your <course> most need improvement?		Open response

**Table 27** 2022 SEQ Item Summary: Demographic and contextual items

Stem	Item	Response scale
In what year did you first start your current <course>?		SURVEYYEAR-4 YEARS / SURVEYYEAR-4 YEARS / SURVEYYEAR-3 YEARS / SURVEYYEAR-2 YEARS / SURVEYYEAR-1 YEAR / SURVEYYEAR
When do you expect to complete your current <course>?		SURVEYYEAR / SURVEYYEAR+1 YEAR or later



Where has your study been mainly based in SURVEYYEAR?		On one campus / On two or more campuses / Mix of external, distance and on-campus / External/Distance
Thinking about your <course>, how much study do you do online?		None / About a quarter / About half / All or nearly all
Which number between 0 and 100 represents your average grade so far in SURVEYYEAR?		No results / 0-49% / 50-59% / 60-69% / 70-79% / 80-89% / 90-100%
At <E306CTXT> during SURVEYYEAR, to what extent have...	<ul style="list-style-type: none"> <li>a) Your living arrangements negatively affected your study?</li> <li>b) Your financial circumstances negatively affected your study?</li> <li>c) Paid work commitments negatively affected your study?</li> </ul>	Not at all / Very little / Some / Quite a bit / Very much / Not applicable
During SURVEYYEAR, have you seriously considered leaving <institution>?		Yes, I have seriously considered leaving / No, I have not seriously considered leaving
Please indicate your reasons for seriously considering leaving your current university in SURVEYYEAR. Select all that apply.		Academic exchange / Academic support / Administrative support / Boredom/lack of interest / Career prospects / Change of direction / Commuting difficulties / Difficulty paying fees / Difficulty with workload / Expectations not met / Family responsibilities / Financial difficulties / Gap year / deferral / Government assistance / Graduating / Health or stress / Institution reputation / Moving residence / Need a break / Need to do paid work / Other opportunities / Paid work responsibilities / Personal reasons / Quality concerns / Received other offer from another university or higher education institution / Social reasons / Standards too high / Study/life balance / Travel or tourism / Other reasons

**Table 28** 2022 SEQ Item Summary: Freedom of expression items

Stem	Item	Response scale
<p>The following statements are about freedom of expression on campus at &lt;E306CTXT&gt;. Freedom of expression can be part of the academic and social aspects of your student experience.</p> <p>How strongly do you agree or disagree that...</p>	<ul style="list-style-type: none"> <li>a) I am free to express my views at &lt;E306CTXT&gt;</li> <li>b) Academics are free to express their views at &lt;E306CTXT&gt;</li> <li>c) I am free from discrimination, harm or hatred at &lt;E306CTXT&gt;</li> </ul>	Strongly disagree / Disagree / Neither disagree or agree / Agree / Strongly agree

**Table 29** 2022 SES International Student items

Stem	Item	Response scale
When deciding to study in Australia, how important was....	<ul style="list-style-type: none"> <li>a) The reputation of Australia's education system?</li> <li>b) Your personal safety and security?</li> <li>c) The cost of living?</li> <li>d) The ability to work part-time?</li> <li>e) The opportunity to study in an English-speaking country?</li> <li>f) Having friends and family already in Australia?</li> <li>g) The chance to experience a new culture/lifestyle?</li> <li>h) The possibility of migrating to Australia?</li> <li>i) The weather/climate?</li> </ul>	Extremely important / Important / Not important / Not at all important / Don't know
When you were deciding to apply to <E306CTXT>, how important was...	<ul style="list-style-type: none"> <li>a) The reputation of the education provider?</li> <li>b) The reputation of the qualification?</li> <li>c) &lt;E306CTXT&gt; offered the course I wanted to study?</li> <li>d) The course fee?</li> <li>e) Employment opportunities after completing the course?</li> <li>f) &lt;E306CTXT&gt; had a partnership with my local institution?</li> <li>g) The location of the institution?</li> </ul>	Extremely important / Important / Not important / Not at all important / Don't know
How satisfied are you with each of the following aspects of living in Australia?	<ul style="list-style-type: none"> <li>a) Employment while studying</li> <li>b) Improving your English skills</li> <li>c) Getting work experience in your field of study</li> <li>d) Transport</li> <li>e) Personal safety on campus</li> <li>f) Personal safety off campus</li> <li>g) Making friends</li> <li>h) Overall living experience in Australia</li> </ul>	Very satisfied / Satisfied / Dissatisfied / Very dissatisfied / Not applicable

Stem	Item	Response scale
When coming to Australia, did you use an agent to help you with your visa application or to enrol at <E306CTXT>?		Yes / No
How would you rate the overall service provided by the agent?		Very good / Good / Poor / Very poor
Which of the following best describes your current living arrangements?		University or college halls of residence / Student house or flat controlled by university / Private halls or student hostel / Private rented house/flat/room / Homestay with a family not related to you / Living with parents / With friends or relatives in their accommodation / Other (please specify)
Overall, how satisfied are you with your current living arrangements?		Very satisfied / Satisfied / Dissatisfied / Very dissatisfied
Why are you dissatisfied with your current living arrangements?		Too expensive / Not enough space / Too noisy / I am lonely / Issues with housemates / Issues with landlord or agent / Dirty / Old/bad condition / Slow internet / Located too far from institution / Other (please specify)
What type of Australian visa do you currently hold?		Student visa / Temporary graduate visa / Bridging visa (awaiting outcome of substantive visa application) / Other (please specify)

## 2.3 Institution-specific items

As has been the case since 2013, institutions were offered the option of including non-standard, institution-specific items as part of the 2021 SES. In total, 19 institutions chose to include their own items. In addition to this, 11 institutions chose to include the Workplace Relevance Scale; three institutions chose to include the at-risk item; Navitas Colleges included a series of items and the Independent Higher Education Association (IHEA) included an item for its member institutions.

These institution-specific items were only presented to students after they had completed the SEQ, resulting in a clear demarcation between the two survey modules. A statement was also added before the institution-specific items to further emphasise this: "The following items have been included by <E306CTXT> to gather feedback from current students on issues important to their institution".

---

## Appendix 3: Production of scores

A series of steps are taken to produce the focus area percentage positive results used in this report. A selection of the SPSS syntax used to produce these scores is presented below.

To begin, all SEQ items are rescaled into the conventional reporting metric. Four-point scales are recoded onto a scale that runs from 0, 33.3, 66.6 and 100, and five-point scales recoded onto a scale that runs from 0, 25, 50, 75 and 100. These rescaled items are denoted with an 'r' suffix. An example of the SPSS syntax to recode the SEQ items to the conventional reporting metric is shown in Figure 18.

Scores for each focus area are then computed as the mean of the constituent item scores. A focus area score is only computed for respondents who have a valid item score for at least six skill development items, five learner engagement items, eight teaching quality items, six student support items and five learning resources items. An example of the SPSS syntax used to generate focus area average scores is shown in Figure 19. The recoded item scores are not retained in the analysis file.

Because the reporting metric for the 2022 SES is percentage of students that rated their experience positively, calculated variables must be created for each focus area. The percentage of students that rated their experience positively reflects the percentage of students who achieve a threshold focus area score of 55 or greater. At the individual response level,

a positive response is represented by a binary variable taking the value of one if the students gives a positive response to a particular facet of their higher education experience and zero otherwise. An example of the SPSS syntax used to generate these variables is presented in Figure 20. Further information on the SPSS syntax for generating the score for each focus area in the SEQ can be found in the SES Data Dictionary.

At the item level, a positive rating reflects a response in the top two categories of both the four-point and five-point response scales. As with the focus area calculated variables discussed previously, a positive rating with a particular SEQ item is represented by a binary variable taking the value of one if the student provides a positive response and zero otherwise. An example of the SPSS syntax used to generate these item variables is presented in Figure 21.

Extensive consultation with the higher education sector indicated a near-universal preference for the reporting of percentage positive results over focus area average scores. Percentage positive results were seen as being a more understandable measure, especially for less expert users of the SES data, and are straightforward for institutions to replicate and benchmark against. As such, percentage positive results are presented throughout this report. One consequence of this is that the results presented in the 2013 and 2014 UES reports and the 2015–2022 SES reports are not directly comparable to those presented in the 2011 and 2012 reports.

**Figure 18** Example of how to use SPSS syntax to recode SEQ items into the conventional reporting metric

```
RECODE STDSTRUC STDRELEV TCHACTIV TCHCONLR TCHCLEXP TCHSTIMI TCHFEEDB TCHHELP TCHASSCH  
(1=0) (2=25) (3=50) (4=75) (5=100) INTO  
STDSTRUCr STDRELEVr TCHACTIVr TCHCONLRr TCHCLEXP r TCHSTIMIr TCHFEEDBr TCHHELPr TCHASSCHr  
  
RECODE QLTEACH OVERALL  
(1=0) (2=33.33) (3=66.66) (4=100) INTO  
QLTEACHr OVERALLr.
```

**Figure 19** Example of how to use SPSS syntax to compute SES focus area scores

```
COMPUTE TEACH = MEAN.8(STDSTRUCr, STDRELEVr, TCHACTIVr, TCHCONLRr, TCHCLEXP r, TCHSTIMIr, TCHFEEDBr, TCHHELPr, TCHASSCHr, QLTEACHr,  
OVERALLr).
```

**Figure 20** Example of how to use SPSS syntax to compute SES focus area scores

```
IF NOT MISSING(TEACH) TEACHING_SAT = 0.  
IF TEACH GE 55 TEACHSAT = 1.
```

**Figure 21** Example of how to use SPSS syntax to compute item variables

```
RECODE ENGLANG (1=0) (2=0) (3=0) (4=1) (5=1) (ELSE=SYSMIS) INTO ENGLANG_SAT.
```

## Appendix 4: Construction of confidence intervals

The 90 per cent confidence intervals presented in this report were calculated using the Finite Population Correction (FPC) to account for the relatively large size of the sample relative to the in-scope population.

The FPC is generally used when the sampling fraction exceeds 5 per cent. Because percentage agreement scores are reported for the 2022 SES, the formula for the confidence interval of a proportion is used. The Agresti-Coull method is used as it

performs well with both small and large counts, consistently producing intervals that are more likely to contain the true value of the proportion in comparison to the previous Wald method.

Where  $\tilde{p}$  is the adjusted estimated proportion of satisfied responses,  $N$  is the size of the population in the relevant subgroup,  $n$  is the number of valid responses in the relevant subgroup,  $n_{-1}$  is the number of positive responses in the

relevant subgroup, 1.645 is the standard normal value for 90 per cent confidence and FPC is the Finite Population Correction term.

The 90 per cent confidence interval of each estimated proportion is then calculated as the adjusted proportion plus or minus its 90 per cent confidence interval bound.

Figure 22 Formula for a 90% confidence interval using the Agresti-Coull method with FPC

$$\tilde{p} \pm 1.645 * FPC * \sqrt{(\tilde{p}(1-\tilde{p})/\tilde{n})}$$

$$\text{where } \tilde{p} = \tilde{n}_{-1} / \tilde{n}, \quad \tilde{n}_{-1} = n_{-1} + [1.645]^2 / 2 \quad \text{and} \\ \tilde{n} = n + [1.645]^2 \quad \text{and} \quad FPC = \sqrt{((N - n) / (N - 1))}$$

## Appendix 5: Study area definitions

**Table 30** 21 and 45 study areas concordance with ASCED field of education

0	Non-award	0	Non-award	000000
1	Science and mathematics	1	Natural and Physical Sciences	010000, 010300, 010301, 010303, 010500, 010501, 010503, 010599, 010700, 010701, 010703, 010705, 010707, 010709, 010711, 010713, 010799, 019900, 019999
		2	Mathematics	010100, 010101, 010103, 010199
		3	Biological Sciences	010900, 010901, 010903, 010905, 010907, 010909, 010911, 010913, 010915, 010999
		4	Medical Science and Technology	019901, 019903, 019905, 019907, 019909
2	Computing and Information systems	5	Computing and Information systems	020000, 020100, 020101, 020103, 020105, 020107, 020109, 020111, 020113, 020115, 020117, 020119, 020199, 020300, 020301, 020303, 020305, 020307, 020399, 029900, 029901, 029999
3	Engineering	6	Engineering - Other	030000, 030100, 030101, 030103, 030105, 030107, 030109, 030111, 030113, 030115, 030117, 030199, 030500, 030501, 030503, 030505, 030507, 030509, 030511, 030513, 030515, 030599, 031100, 031101, 031103, 031199, 031700, 031701, 031703, 031705, 031799, 039900, 039901, 039903, 039905, 039907, 039909, 039999
		7	Engineering - Process and Resources	030300, 030301, 030303, 030305, 030307, 030399
		8	Engineering - Mechanical	030700, 030701, 030703, 030705, 030707, 030709, 030711, 030713, 030715, 030717, 030799
		9	Engineering - Civil	030900, 030901, 030903, 030905, 030907, 030909, 030911, 030913, 030999
		10	Engineering - Electrical and Electronic	031300, 031301, 031303, 031305, 031307, 031309, 031311, 031313, 031315, 031317, 031399
		11	Engineering - Aerospace	031500, 031501, 031503, 031505, 031507, 031599

Note: SES targets for collection are based on 45 study areas as above. The QILT website and this report use 21 study areas as the basis of analysis. Field of Education listings are available from the Australian Bureau of Statistics website (ASCED Field of Education Broad, Narrow and Detailed fields).

4	Architecture and built environment	12	Architecture and Urban Environments	040000, 040100, 040101, 040103, 040105, 040107, 040199
		13	Building and Construction	040300, 040301, 040303, 040305, 040307, 040309, 040311, 040313, 040315, 040317, 040319, 040321, 040323, 040325, 040327, 040329, 040399
5	Agriculture and environmental studies	14	Agriculture and Forestry	050000, 050100, 050101, 050103, 050105, 050199, 050300, 050301, 050303, 050500, 050501, 050700, 050701, 050799, 059900, 059901, 059999
		15	Environmental Studies	050900, 050901, 050999
6	Health services and support	16	Health Services and Support	060000, 060900, 060901, 060903, 060999, 061500, 061501, 061700, 061705, 061707, 061709, 061711, 061713, 061799, 061900, 061901, 061903, 061905, 061999, 069900, 069901, 069903, 069905, 069907, 069999
		17	Public Health	061300, 061301, 061303, 061305, 061307, 061309, 061311, 061399
7	Medicine	18	Medicine	060100, 060101, 060103, 060105, 060107, 060109, 060111, 060113, 060115, 060117, 060119, 060199
8	Nursing	19	Nursing	060300, 060301, 060303, 060305, 060307, 060309, 060311, 060313, 060315, 060399
9	Pharmacy	20	Pharmacy	060500, 060501
10	Dentistry	21	Dentistry	060700, 060701, 060703, 060705, 060799
11	Veterinary science	22	Veterinary Science	061100, 061101, 061103, 061199
12	Rehabilitation	23	Physiotherapy	061701
		24	Occupational Therapy	061703
13	Teacher education	25	Teacher Education - Other	070000, 070100, 070107, 070109, 070111, 070113, 070115, 070117, 070199, 070300, 070301, 070303, 079900, 079999
		26	Teacher Education - Early Childhood	070101
		27	Teacher Education - Primary and Secondary	070103, 070105



14	Business and management	28	Accounting	080100, 080101
		29	Business Management	080300, 080301, 080303, 080305, 080307, 080309, 080311, 080313, 080315, 080317, 080319, 080321, 080323, 080399
		30	Sales and Marketing	080500, 080501, 080503, 080505, 080507, 080509, 080599
		31	Management and Commerce - Other	080000, 080900, 080901, 080903, 080905, 080999, 089900, 089901, 089903, 089999
		32	Banking and Finance	081100, 081101, 081103, 081105, 081199
		40	Economics	091900, 091901, 091903
15	Humanities, culture and social sciences	33	Political Science	090100, 090101, 090103
		34	Humanities inc History and Geography	090000, 090300, 090301, 090303, 090305, 090307, 090309, 090311, 090313, 090399, 091300, 091301, 091303, 091700, 091701, 091703, 099900, 099901, 099903, 099905, 099999
		35	Language and Literature	091500, 091501, 091503, 091505, 091507, 091509, 091511, 091513, 091515, 091517, 091519, 091521, 091523, 091599
16	Social work	36	Social Work	090500, 090501, 090503, 090505, 090507, 090509, 090511, 090513, 090515, 090599
17	Psychology	37	Psychology	090700, 090701, 090799
18	Law and paralegal studies	38	Law	090900, 090901, 090903, 090905, 090907, 090909, 090911, 090913, 090999
		39	Justice Studies and Policing	091100, 091101, 091103, 091105, 091199
19	Creative arts	42	Art and Design	100000, 100300, 100301, 100303, 100305, 100307, 100309, 100399, 100500, 100501, 100503, 100505, 100599, 109900, 109999
		43	Music and Performing Arts	100100, 100101, 100103, 100105, 100199
20	Communications	44	Communication, Media and Journalism	100700, 100701, 100703, 100705, 100707, 100799
21	Tourism, hospitality, personal services, sport and recreation	41	Sport and Recreation	092100, 092101, 092103, 092199
		45	Tourism, Hospitality and Personal Services	080700, 080701, 110000, 110100, 110101, 110103, 110105, 110107, 110109, 110111, 110199, 110300, 110301, 110303, 110399, 120000, 120100, 120101, 120103, 120105, 120199, 120300, 120301, 120303, 120305, 120399, 120500, 120501, 120503, 120505, 120599, 129900, 129999

## Appendix 6: Results for individual questionnaire items

The tables below show the percentage positive rating scores for the underlying items for each focus area.

The Skills Development focus area had one of the highest positive ratings in 2022 with 80.5 per cent of students rating it positively. Furthermore, this broad aspect of the student experience has been less affected by changes to learning and teaching since 2019, with ratings dropping by 3.3 percentage points in 2020 before increasing by 1.3 percentage points in 2021 and a further 1.2 percentage points in 2022, still slightly lower than scores prior to 2020. However, there are two aspects of Skills Development that have changed substantially in the past three years: 'Developed ability to work effectively with others' dropped by 8.4 percentage points between 2019 and 2020 and remains 2.9 percentage points lower in 2022, and 'Developed spoken communication skills' which dropped

by 6.1 percentage points from 2019 to 2020 still remains 1.8 percentage points lower than 2019.

While later year students rate their skills development more highly than commencing students, particularly in the area of written communication, spoken communication and the ability to solve problems, the initial decreases in the ability to work effectively with others and the development of spoken communication scores were more pronounced for commencing students with 10.8 percentage points and 7.2 percentage point decreases respectively. Also commencing students more closely returned to 2019 ratings than later year students who rate the ability to work effectively with others 3.6 percentage points below 2019 levels and the development of spoken communication skills 2.9 percentage points lower. Working effectively with others and developing spoken

communication skills have a relatively high association with items in the Learner Engagement focus area which relate to engaging with other students inside and outside study and is often associated with students who are predominantly studying off-campus.

Similar patterns of decline were observed for postgraduate coursework students in 2020, as shown by **Table 32** with the development of the ability to work effectively with others remaining 4.3 percentage points lower than for this same cohort in 2019, and (even though it had increased by 3.1 percentage points in 2021) the development of spoken communication skills remaining 1.3 percentage points below 2019 in 2022.

**Table 31** Percentage positive scores for Skills Development items, undergraduates by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Developed critical and analytical thinking	69.0	67.5	68.2	68.9	72.6	71.1	71.5	72.2	70.5	69.0	69.6	70.4
Developed ability to solve complex problems	60.0	58.4	59.0	60.0	65.5	64.4	64.4	65.0	62.3	60.9	61.3	62.3
Developed ability to work effectively with others	62.5	51.7	56.5	59.8	67.5	62.5	62.6	63.9	64.6	56.2	59.1	61.7
Developed confidence to learn independently	72.2	70.5	70.4	71.7	76.4	74.6	74.8	75.0	74.0	72.2	72.3	73.2
Developed written communication skills	61.0	60.6	60.1	60.4	69.5	68.2	68.6	68.5	64.6	63.8	63.8	64.2

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Developed spoken communication skills	52.6	45.4	48.8	51.4	60.9	56.6	56.9	58.0	56.2	50.1	52.3	54.4
Developed knowledge of field studying	77.1	75.5	76.0	76.1	77.8	76.3	76.5	76.9	77.4	75.8	76.2	76.5
Developed work-related knowledge and skills	63.4	60.8	62.1	62.6	63.0	61.7	62.3	63.2	63.2	61.1	62.2	62.9

**Table 32** Percentage positive scores for Skills Development items, postgraduate coursework by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Developed critical and analytical thinking	71.5	70.4	71.1	73.2	72.3	70.8	72.5	74.1	71.9	70.6	71.9	73.7
Developed ability to solve complex problems	63.6	61.8	61.8	64.9	65.2	64.3	65.5	66.6	64.4	63.1	63.7	65.8
Developed ability to work effectively with others	59.3	50.5	49.3	56.4	63.4	58.9	57.4	57.7	61.4	54.7	53.6	57.1
Developed confidence to learn independently	74.1	72.2	71.6	74.0	76.8	75.3	75.6	76.6	75.4	73.7	73.7	75.3
Developed written communication skills	66.0	65.1	63.8	66.3	70.7	69.8	70.1	70.7	68.3	67.4	67.1	68.6
Developed spoken communication skills	53.4	47.4	46.9	53.7	58.0	55.7	55.2	55.2	55.7	51.6	51.3	54.4
Developed knowledge of field studying	79.5	77.9	80.3	80.9	78.2	76.3	78.3	80.5	78.9	77.1	79.2	80.7
Developed work-related knowledge and skills	68.7	66.9	69.5	71.3	66.4	65.5	68.1	70.2	67.6	66.2	68.8	70.7

As seen in Table 33, undergraduate student ratings for the underlying items in the Learner Engagement focus area declined markedly from 2019 to 2020, most likely with the rapid move to online teaching and learning arrangements due to COVID-19 restrictions. In 2021, ratings for each of the underlying Learner Engagement items increased somewhat but were still well below 2019, and again while there were increases in all items in 2022, some items remain lower than prior to 2020.

The largest decline in ratings in 2020 was for the item 'Been given opportunities to interact with local students', which dropped by 20.2 percentage points. Ratings for this item increased by 6.3 percentage points in 2021 and a further 9.1 percentage points in 2022, but this item remains 4.8 percentage points lower than 2019. While almost all items in the Learner Engagement focus area remain lower than 2019, students reporting that they had interacted with students outside study requirements remained 7.9 percentage points below pre-COVID levels which may

indicate less social activity centred around physical higher education institution campuses even in 2022 even where many institutions have seen some level of return to on-campus learning. This is also the item which scored the lowest positive response in 2022, with only 35.0 per cent indicating that they were interacting with students outside study requirements. Students who had worked with other students as part of their study remained 5.4 percentage points lower than in 2019 and those who reported that they had a sense of belonging to their institution also remained 5.2 percentage points lower. However, in 2022, students reporting that they had participated in discussions online or face-to-face, increased by 4.9 percentage points compared with 2019, which was the only item in this focus area to surpass 2019 scores.

Postgraduate coursework students (refer Table 34) have traditionally rated most items relating to interactions with other students much lower than undergraduate students, most

likely due to a higher proportion of students undertaking their studies online. In 2020, postgraduate coursework student ratings declined further, with aspects such as working with other students, interacting with students outside of study and interacting with students who are different all dropping by 11 percentage points. In 2021, there was less of an improvement to these items than in undergraduate student ratings, and while there have been some increases in 2022, many items remain well below 2019. Items which remain substantially below 2019 ratings include 'Interacted with students outside study requirements', 8.9 percentage points below 2019, and 'Worked with other students as part of your study which remains 8.8 percentage points below 2019. Students reporting that they felt a sense of belonging to their institution also remained 6.8 percentage points.

**Table 33** Percentage positive scores for Learner Engagement items, undergraduates by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
<b>Felt prepared for your study</b>	66.4	63.1	62.0	63.0	70.3	63.6	65.6	67.6	68.1	63.3	63.6	65.1
<b>Had a sense of belonging to your institution</b>	53.5	41.8	44.4	49.3	49.3	40.1	39.3	43.3	51.7	41.1	42.2	46.5
<b>Participated in discussions online or face-to-face</b>	57.8	59.0	61.7	63.9	61.7	60.6	61.1	64.9	59.5	59.7	61.5	64.4
<b>Worked with other students as part of your study</b>	64.0	47.6	54.9	59.4	68.8	57.0	58.3	62.0	66.0	51.5	56.4	60.6
<b>Interacted with students outside study requirements</b>	41.7	27.1	31.2	35.6	42.9	32.9	31.8	34.3	42.2	29.5	31.5	35.0
<b>Interacted with students who are very different from you</b>	51.5	37.2	43.4	48.6	51.4	39.9	42.1	45.9	51.4	38.4	42.8	47.3
<b>Been given opportunities to interact with local students</b>	56.9	34.8	44.0	54.1	54.9	37.3	39.8	48.1	56.1	35.9	42.2	51.3

**Table 34** Percentage positive scores for Learner Engagement items, postgraduate coursework by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Felt prepared for your study	70.1	67.9	66.9	69.2	75.1	69.9	71.4	72.3	72.6	68.9	69.3	70.8
Had a sense of belonging to your institution	50.4	41.4	37.2	45.9	52.6	45.5	42.0	43.5	51.5	43.4	39.7	44.7
Participated in discussions online or face-to-face	58.9	58.9	59.5	65.5	59.7	61.2	60.8	64.3	59.3	60.0	60.2	64.9
Worked with other students as part of your study	59.4	45.4	45.0	52.8	63.6	54.1	51.9	52.7	61.5	49.8	48.7	52.7
Interacted with students outside study requirements	36.1	22.9	21.9	28.9	39.1	30.1	27.0	28.5	37.6	26.5	24.6	28.7
Interacted with students who are very different from you	45.7	32.8	34.9	42.6	46.1	36.8	36.5	40.2	45.9	34.8	35.7	41.4
Been given opportunities to interact with local students	41.0	29.9	32.6	41.4	38.1	31.5	33.2	38.2	39.6	30.7	32.9	39.7

Students were also asked their perceptions of teaching quality. Like Skills Development, the Teaching Quality focus area was less impacted than other aspects of the student experience caused by changes to the learning and teaching environment in the past three years. It was also one of the most highly rated areas in 2022, with 80.1 per cent of undergraduate students rating it positively. However, there were aspects of Teaching Quality that were more impacted than others, which can be seen in the change in underlying item scores shown in Table 35.

Students' ratings of the overall quality of teaching (single item) declined by 4.3 percentage points in 2020 and has increased but remains 1.6 percentage points below 2019. Students' ratings of whether their study was well structured

and focussed also declined by 5.2 percentage points in 2020 and increased by 3.5 percentage points in 2021 and another 1.5 percentage points in 2022 to only 0.2 percentage points below 2019 ratings. 'Teachers engaged you actively in learning' declined by 4.2 percentage points in 2020 and remains 1.5 percentage points lower than 2019. Interestingly, the item 'Teachers demonstrated concern for student learning' saw an increase of 0.2 percentage points between 2019 and 2020 but has been declining over 2021 and 2022 to be 1.7 percentage points lower than 2019.

That said, many areas within this focus area have seen improvements in ratings since 2019 including whether their study was relevant to their education as a whole, providing clear explanations on coursework and assessment, setting

assessment tasks that challenge students to learn as well as commenting on student work in ways that help them to learn. Similar patterns of change in ratings to the Teaching Quality focus area items were seen by postgraduate students, shown in Table 36. However, all items in this focus area were higher in 2022 than in 2019, in particular, whether their study stimulated them intellectually, was relevant to their education overall, whether teachers seemed helpful and approachable and whether their study was well structured and focused.

**Table 35** Percentage positive scores for Teaching Quality items, undergraduates by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Study well structured and focused	70.3	65.3	69.2	70.5	62.5	56.9	60.1	62.4	67.0	61.8	65.3	66.8
Study relevant to education as a whole	74.7	75.0	75.8	75.6	69.5	68.5	69.6	70.3	72.5	72.3	73.1	73.2
Teachers engaged you actively in learning	68.2	64.4	65.9	67.0	64.1	59.2	61.0	62.8	66.5	62.3	63.8	65.0
Teachers demonstrated concern for student learning	62.3	62.5	60.9	60.4	58.5	58.7	57.7	57.3	60.7	60.9	59.5	59.0
Teachers provided clear explanations on coursework and assessment	69.3	68.8	69.8	69.7	64.2	62.7	64.8	65.2	67.1	66.3	67.6	67.6
Teachers stimulated you intellectually	69.6	68.4	69.7	69.9	66.6	62.7	65.0	66.3	68.3	66.0	67.6	68.2
Teachers commented on your work in ways that help you learn	55.1	55.3	55.1	55.7	55.0	53.4	54.6	55.2	55.1	54.5	54.9	55.5
Teachers seemed helpful and approachable	73.1	72.3	72.8	73.1	69.4	67.4	68.3	68.8	71.5	70.2	70.9	71.1
Teachers set assessment tasks that challenge you to learn	78.6	79.3	79.7	79.1	73.8	72.9	73.9	74.3	76.5	76.6	77.2	76.9
Quality of teaching	82.4	78.6	80.6	81.3	76.4	71.2	73.2	74.8	79.8	75.5	77.3	78.2
Quality of entire educational experience	81.2	71.2	76.5	79.1	74.8	65.1	68.6	72.2	78.5	68.7	73.1	75.9

**Table 36** Percentage positive scores for Teaching Quality items, postgraduate coursework by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Study well structured and focused	68.8	65.8	69.7	71.4	65.6	60.7	65.2	68.0	67.3	63.2	67.3	69.6
Study relevant to education as a whole	76.6	75.7	78.7	79.6	72.2	70.2	73.0	75.8	74.4	73.0	75.7	77.7
Teachers engaged you actively in learning	71.3	68.2	70.2	72.8	68.3	64.8	66.5	68.8	69.8	66.5	68.2	70.8
Teachers demonstrated concern for student learning	65.5	65.5	65.5	67.1	62.5	62.0	62.7	63.6	64.0	63.8	64.0	65.3
Teachers provided clear explanations on coursework and assessment	70.5	70.6	71.2	72.0	70.1	68.8	70.0	70.6	70.3	69.7	70.6	71.3
Teachers stimulated you intellectually	72.2	70.2	74.8	75.5	67.9	65.0	68.6	72.1	70.1	67.6	71.5	73.8
Teachers commented on your work in ways that help you learn	62.6	63.0	62.5	64.9	61.7	60.9	62.3	62.9	62.1	62.0	62.4	63.9
Teachers seemed helpful and approachable	74.7	74.1	76.2	77.6	71.6	70.2	72.6	74.9	73.2	72.2	74.3	76.2
Teachers set assessment tasks that challenge you to learn	79.0	79.3	80.6	81.2	75.3	74.3	75.6	77.0	77.2	76.8	78.0	79.0
Quality of teaching	78.7	74.4	78.4	79.8	75.2	70.4	74.3	77.5	76.9	72.4	76.2	78.6
Quality of entire educational experience	77.2	70.0	75.0	77.9	74.8	67.1	71.6	75.7	76.0	68.5	73.2	76.7

Students were also asked their perceptions of Student Support. This focus area showed a high degree of consistency from 2019 to 2022 compared with other focus areas and actually experiencing a small increase between 2019 and 2020 but has been declining since then.

As shown in Table 37 for undergraduates, the availability of administrative staff or systems has seen the biggest decrease over the three year period initially dropping by 2.2 percentage points between 2019 and 2020 and continuing to decline to be 3.8 percentage points below 2019 levels. Where students have accessed this service, ratings have also decreased slightly to be 1.3 percentage points lower than 2019.

The most positive ratings were recorded for 'Experienced efficient enrolment and admissions processes' (71.0 per cent) and 'Academic or learning advisors: helpful' (65.1 per cent) and 'available' (64 per cent). However, while the item related to receiving appropriate English language support increased by 2.7 percentage points since 2019, it has the lowest score in this focus area with only 48.7 per cent positive ratings and given the greater drops in general scores for international students, may warrant continued attention.

The relatively small change in student support related items was also evident in postgraduate coursework student ratings, as seen in Table 38 where ratings of the focus area only

dropped by 0.6 percentage points between 2019 and 2020 and again dropped by 0.3 percentage points in 2021, but has picked up by 1.6 percentage points in 2022, exceeding the 2019 scores.

However, areas that are still scoring around one or two percentage points below 2019 are the availability of administrative staff and systems which is still 2.1 percentage points below 2019 levels (and helpfulness 0.2 percentage points lower), the relevance and helpfulness of induction and orientation activities, support from the institution to settle into study and experiencing efficient enrolment and admissions processes.

**Table 37** Percentage positive scores for Student Support items, undergraduates by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Experienced efficient enrolment and admissions processes	74.3	74.5	72.2	71.5	71.0	71.1	70.5	70.5	72.9	73.1	71.4	71.0
Induction/orientation activities relevant and helpful	59.8	59.1	56.5	59.3	54.0	51.2	53.2	54.4	57.5	56.0	55.1	57.1
Received support from institution to settle into study	63.5	63.1	60.9	61.4	55.1	55.7	53.8	54.6	60.0	60.0	57.8	58.3
Administrative staff or systems: available	65.5	63.5	62.5	61.8	59.4	56.7	56.5	56.0	62.9	60.7	59.9	59.1
Administrative staff or systems: helpful	64.0	64.4	63.8	63.0	57.4	56.9	57.2	56.3	61.2	61.3	61.0	59.9
Careers advisors: available	52.0	51.6	52.6	52.6	48.0	47.4	47.5	48.5	50.3	49.8	50.3	50.7
Careers advisors: helpful	54.2	54.6	55.7	56.4	48.9	48.8	49.9	50.7	51.9	52.1	53.1	53.7
Academic or learning advisors: available	65.5	66.0	66.1	65.3	60.8	61.2	61.2	60.7	63.5	64.0	63.9	63.2
Academic or learning advisors: helpful	68.0	67.6	68.1	67.5	62.4	62.4	62.3	62.2	65.6	65.4	65.6	65.1



	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Support services: available	56.8	56.0	54.7	54.5	52.7	52.1	50.7	51.3	55.0	54.3	52.9	53.0
Support services: helpful	58.3	56.3	55.7	56.2	54.7	53.1	52.6	52.8	56.7	54.9	54.3	54.7
Offered support relevant to circumstances	52.9	54.4	52.1	54.2	48.0	49.8	47.3	49.2	50.8	52.4	49.9	51.9
Received appropriate English language skill support	47.8	47.5	47.8	50.1	43.5	42.8	44.3	46.9	46.0	45.6	46.3	48.7
Experienced efficient enrolment and admissions processes	74.3	74.5	72.2	71.5	71.0	71.1	70.5	70.5	72.9	73.1	71.4	71.0

**Table 38** Percentage positive scores for Student Support items, postgraduate coursework by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Experienced efficient enrolment and admissions processes	74.3	74.5	72.2	71.5	71.0	71.1	70.5	70.5	72.9	73.1	71.4	71.0
Induction/orientation activities relevant and helpful	59.8	59.1	56.5	59.3	54.0	51.2	53.2	54.4	57.5	56.0	55.1	57.1
Received support from institution to settle into study	63.5	63.1	60.9	61.4	55.1	55.7	53.8	54.6	60.0	60.0	57.8	58.3
Administrative staff or systems: available	65.5	63.5	62.5	61.8	59.4	56.7	56.5	56.0	62.9	60.7	59.9	59.1
Administrative staff or systems: helpful	64.0	64.4	63.8	63.0	57.4	56.9	57.2	56.3	61.2	61.3	61.0	59.9
Careers advisors: available	52.0	51.6	52.6	52.6	48.0	47.4	47.5	48.5	50.3	49.8	50.3	50.7
Careers advisors: helpful	51.8	53.4	54.8	57.8	48.9	50.3	53.1	54.0	50.3	51.7	53.8	55.8
Academic or learning advisors: available	66.6	67.5	68.2	69.3	64.6	63.8	66.0	66.5	65.6	65.6	67.0	67.9
Academic or learning advisors: helpful	67.5	67.8	68.9	69.7	64.8	64.3	66.0	66.9	66.2	66.0	67.3	68.2
Support services: available	55.9	56.3	52.5	56.4	55.3	55.4	55.2	55.4	55.6	55.8	54.1	55.9
Support services: helpful	56.9	56.2	53.1	57.7	56.1	55.7	56.0	56.4	56.5	55.9	54.9	57.0
Offered support relevant to circumstances	53.4	55.5	50.3	55.6	53.8	55.3	53.3	54.3	53.6	55.4	52.0	54.9
Received appropriate English language skill support	51.9	48.8	45.5	52.5	52.4	50.0	51.4	52.1	52.2	49.4	49.0	52.3
Experienced efficient enrolment and admissions processes	75.7	76.4	73.6	74.7	76.6	76.0	75.4	75.4	76.1	76.2	74.5	75.1

Students were also asked their perceptions of Learning Resources. In 2020, undergraduate ratings of this overall focus area dropped by 7.9 percentage points. In 2021, it increased by 4.0 percentage points and in 2022 increased again by 3.6 percentage points and remains the highest rated focus area.

As shown in Table 39, the item which showed the largest decline in 2020 was in the quality of laboratory or studio equipment, which declined by 11.7 percentage points. In 2021, this aspect of Learning Resources increased by 6.7 percentage points, and in 2022 increased by another 4.4 percentage points, probably as campuses have opened up and allowed access. However, this is still very slightly below the positive rating in 2019 by 0.6 percentage points. Another area which

declined in 2020 and remains lower than 2019 was the quality of computing/IT resources which dropped by 5.5 percentage points in 2020 and, while it improved year on year, is still 2.1 percentage points below 2019 levels. Online learning materials also remain 1.2 percentage points below 2019 levels, which may reflect an increased reliance on these resources in hybrid and online learning modes. Areas which have improved since 2019, after quite large falls, are the Quality of the teaching spaces (0.6 percentage points higher than 2019) and the Quality of student spaces and common areas which is 2.8 percentage points higher than 2019.

The decline in Learning Resources ratings among postgraduate coursework students was even more stark in 2020 with a drop

of 10.2 percentage points, but has recovered strongly over the three years to be 0.7 percentage points higher than 2019 pre-pandemic ratings.

In general, the pattern has been similar to undergraduate students, including a fall of 14.9 percentage points for the Quality of laboratory or studio equipment and a 9.6 percentage point decline in the Quality of teaching spaces in 2020 as seen in Table 40. However, in 2022, most areas had returned to or exceeded 2019 positive ratings, with the Quality of student spaces and common areas 3.5 percentage points above 2019 levels. The only areas which remained lower than 2019, the Quality of computing and IT resources and laboratory or studio equipment.

**Table 39** Percentage positive scores for Learning Resources items, undergraduates by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Quality of teaching spaces	88.7	81.7	86.4	89.2	82.2	73.9	78.4	83.3	86.0	78.5	83.0	86.6
Quality of student spaces and common areas	82.1	76.8	81.1	84.5	74.1	68.2	72.2	77.8	78.7	73.3	77.4	81.5
Quality of online learning materials	87.1	82.6	84.5	86.1	82.0	78.2	78.8	80.8	84.9	80.8	82.0	83.7
Quality of computing/IT resources	84.1	78.5	80.4	82.1	78.7	73.1	74.0	76.8	81.8	76.3	77.7	79.7
Quality of assigned books, notes and resources	80.7	78.9	79.6	79.8	76.3	73.9	75.5	76.9	78.8	76.8	77.8	78.5
Quality of laboratory or studio equipment	85.4	73.4	81.2	84.7	78.0	66.6	72.0	77.9	82.3	70.6	77.3	81.7
Quality of library resources and facilities	88.0	82.9	85.7	87.5	84.1	77.0	80.4	84.1	86.3	80.5	83.4	86.0
Quality of online learning platform*		85.8	87.1	88.1		82.3	82.8	84.7		84.3	85.2	86.5

\* The Learning Resources item 'Quality of online learning platform' (QLLMS) was introduced in 2020. Note that this item is not currently included in the calculation of the overall Learning Resources focus area score (RESOURCE, RESRSAT)

**Table 40** Percentage positive scores for Learning Resources items, postgraduate coursework by stage of studies, 2019-2022

	Commencing				Later year				Total			
	'19	'20	'21	'22	'19	'20	'21	'22	'19	'20	'21	'22
Quality of teaching spaces	84.8	75.9	79.6	86.1	83.3	73.0	78.1	83.5	84.0	74.4	78.7	84.8
Quality of student spaces and common areas	80.5	72.0	73.7	83.9	77.2	69.3	74.3	80.8	78.8	70.6	74.1	82.3
Quality of online learning materials	86.4	82.7	84.6	86.9	85.0	80.0	82.2	84.6	85.7	81.4	83.4	85.7
Quality of computing/IT resources	83.3	77.7	79.8	82.5	81.7	74.9	77.8	80.5	82.5	76.3	78.7	81.5
Quality of assigned books, notes and resources	82.9	80.2	82.9	84.8	80.5	76.9	80.0	82.4	81.7	78.6	81.4	83.6
Quality of laboratory or studio equipment	80.6	65.1	71.1	81.0	77.5	63.2	69.6	76.7	79.0	64.1	70.2	78.8
Quality of library resources and facilities	86.5	80.1	83.8	87.7	84.7	77.6	82.3	86.5	85.6	78.8	83.0	87.1
Quality of online learning platform*		84.9	85.6	87.0		83.2	84.9	86.0		84.0	85.3	86.5

\* The Learning Resources item 'Quality of online learning platform' (QLLMS) was introduced in 2020. Note that this item is not currently included in the calculation of the overall Learning Resources focus area score (RESOURCE, RESRSAT)

## Appendix 7: Additional tables

This report is accompanied by additional benchmarking tables which may be used alongside this report and data visualisation to support institutional benchmarking and analysis. Listed below are tables related to specific concepts relevant to the Student Experience Survey (SES) as well as a listing of tables that can be used to explore and benchmark additional themes related to the SES.

### 7.1 SES results

#### 7.1.1 Focus areas

This group of tables outlines SES focus areas for undergraduate and postgraduate coursework students by a number of parameters including demographic characteristics, study area and institution type.

The SES focus areas are comprised of a number of underlying items as seen in Appendix 2. Results at the item level for each focus area is available in 7.1.4 Detailed focus area items.

Appendix 3 gives examples of how these focus area scores are calculated.

Course level	Report table	Sheet name	Table title
ALL		FOCUS_ALL_ALL_1Y	Student experience (% positive rating, 2022) among all course levels from all provider types by level and stage of study
ALL	Table 2, Figures 2-4	FOCUS_ALL_ALL_6Y	Student experience (% positive rating, 2017-2022) among all course levels from all provider types by level and stage of study
UG	Table 1, Figure 1	FOCUS_UG_ALL_11-YY_YEAR	Student experience (% positive rating) among undergraduates from all provider types by year
PGC		FOCUS_PGC_ALL_17-YY_YEAR	Student experience (% positive rating) among postgraduate coursework students from all provider types by year
UG		FOCUS_UG_ALL_1Y_STAGE	Student experience (% positive rating, 2022) among undergraduates from all provider types by stage of study
PGC		FOCUS_PGC_ALL_1Y_STAGE	Student experience (% positive rating, 2022) among postgraduate coursework students from all provider types by stage of study
UG		FOCUS_UG_ALL_1Y_SG	Student experience (% positive rating, 2022) among undergraduates from all provider types by demographic and contextual group

Course level	Report table	Sheet name	Table title
UG	Table 3, Figures 5-9	FOCUS_UG_ALL_6Y_SG	Student experience (% positive rating, 2017-2022) among undergraduates from all provider types by demographic and contextual group
UG		FOCUS_UG_UNI_1Y_SG	Student experience (% positive rating, 2022) among undergraduates from universities by demographic and contextual group
UG		FOCUS_UG_NUHEI_1Y_SG	Student experience (% positive rating, 2022) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC		FOCUS_PGC_ALL_1Y_SG	Student experience (% positive rating, 2022) among postgraduate coursework students from all provider types by demographic and contextual group
PGC		FOCUS_PGC_UNI_1Y_SG	Student experience (% positive rating, 2022) among postgraduate coursework students from universities by demographic and contextual group
PGC		FOCUS_PGC_NUHEI_1Y_SG	Student experience (% positive rating, 2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by demographic and contextual group
UG		FOCUS_UG_ALL_1Y_AREA	Student experience (% positive rating, 2022) among undergraduates from all provider types by 21 study areas
UG	Table 4	FOCUS_UG_ALL_6Y_AREA	Student experience (% positive rating, 2017-2022) among undergraduates from all provider types by 21 study areas
UG		FOCUS_UG_UNI_1Y_AREA	Student experience (% positive rating, 2022) among undergraduates from universities by 21 study areas
UG		FOCUS_UG_NUHEI_1Y_AREA	Student experience (% positive rating, 2022) among undergraduates from non-university higher education institutes (NUHEIs) by 21 study areas
PGC		FOCUS_PGC_ALL_1Y_AREA	Student experience (% positive rating, 2022) among postgraduate coursework students from all provider types by 21 study areas
PGC		FOCUS_PGC_ALL_6Y_AREA	Student experience (% positive rating, 2017-2022) among postgraduate coursework students from all provider types by 21 study areas
PGC		FOCUS_PGC_UNI_1Y_AREA	Student experience (% positive rating, 2022) among postgraduate coursework students from universities by 21 study areas
PGC		FOCUS_PGC_NUHEI_1Y_AREA	Student experience (% positive rating, 2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by 21 study areas

Course level	Report table	Sheet name	Table title
UG		FOCUS_UG_ALL_1Y_AREA45	Student experience (% positive rating, 2022) among undergraduates from all provider types by 45 study areas
PGC		FOCUS_PGC_ALL_1Y_AREA45	Student experience (% positive rating, 2022) among postgraduate coursework students from all provider types by 45 study areas
UG	Table 5, Figures 10-11	FOCUS_UG_ALL_6Y_HEPTYPE	Student experience (% positive rating, 2017-2022) among undergraduates from all provider types by type of institution
PGC		FOCUS_PGC_ALL_1Y_HEPTYPE	Student experience (% positive rating, 2022) among postgraduate coursework students from all provider types by type of institution
UG		FOCUS_UG_ALL_6Y_E942	Student experience (% positive rating, 2017-2022) among undergraduates from all provider types by citizenship status
PGC		FOCUS_PGC_ALL_6Y_E942	Student experience (% positive rating, 2017-2022) among postgraduate coursework students from all provider types by citizenship status
UG		FOCUS_UG_UNI_1Y_INST_CI	Student experience (% positive rating, 2022, with 90% confidence intervals) among undergraduates from universities by institution
UG		FOCUS_UG_UNI_1YP_INST_CI	Student experience (% positive rating, pooled 2021 and 2022, with 90% confidence intervals) among undergraduates from universities by institution
UG	Table 6	FOCUS_UG_UNI_6Y_INST_CI	Student experience (% positive rating, 2017-2022, with 90% confidence intervals) among undergraduates from universities by institution
UG		FOCUS_UG_UNI_2YD_INST_CI	Student experience (% positive rating, pooled 2019-2020 and 2021-2022, with 90% confidence intervals) among undergraduates from universities by institution
PGC		FOCUS_PGC_UNI_1Y_INST_CI	Student experience (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
PGC		FOCUS_PGC_UNI_1YP_INST_CI	Student experience (% positive rating, pooled 2021 and 2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
PGC		FOCUS_PGC_UNI_6Y_INST_CI	Student experience (% positive rating, 2017-2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
PGC		FOCUS_PGC_UNI_2YD_INST_CI	Student experience (% positive rating, pooled 2019-2020 and 2021-2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
UG		FOCUS_UG_NUHEI_1Y_INST_CI	Student experience (% positive rating, 2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution

Course level	Report table	Sheet name	Table title
UG		FOCUS_UG_NUHEI_6Y_INST_CI	Student experience (% positive rating, 2017-2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution
UG	Table 7	FOCUS_UG_NUHEI_2YP_INST_CI	Student experience (% positive rating, pooled 2020-2021 and 2021-2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution
UG		FOCUS_UG_NUHEI_2YD_INST_CI	Student experience (% positive rating, pooled 2019-2020 and 2021-2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution
PGC		FOCUS_PGC_NUHEI_1Y_INST_CI	Student experience (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution
PGC		FOCUS_PGC_NUHEI_6Y_INST_CI	Student experience (% positive rating, 2017-2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution
PGC		FOCUS_PGC_NUHEI_2YP_INST_CI	Student experience (% positive rating, pooled 2020-2021 and 2021-2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution
PGC		FOCUS_PGC_NUHEI_2YD_INST_CI	Student experience (% positive rating, pooled 2019-2020 and 2021-2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution



## 7.1.2 Considered leaving

One item in the Student Experience Survey asks students whether they have in that year “seriously considered leaving” their institution and if so to indicate one or more of the reasons for seriously considering leaving. The following group of tables give details of students who have indicated that they have or have not considered leaving in that year and the reasons broken down by various factors including demographic characteristics, academic grades, study area and type of institution.

Course level	Report table	Sheet name	Table title
UG		CONSID_UG_ALL_1Y_SG	Percentage who considered early departure (2022) among undergraduates from all provider types by demographic and contextual group
UG		CONSID_UG_UNI_1Y_SG	Percentage who considered early departure (2022) among undergraduates from universities by demographic and contextual group
UG		CONSID_UG_NUHEI_1Y_SG	Percentage who considered early departure (2022) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC		CONSID_PGC_ALL_1Y_SG	Percentage who considered early departure (2022) among postgraduate coursework students from all provider types by demographic and contextual group
PGC		CONSID_PGC_UNI_1Y_SG	Percentage who considered early departure (2022) among postgraduate coursework students from universities by demographic and contextual group
PGC		CONSID_PGC_NUHEI_1Y_SG	Percentage who considered early departure (2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by demographic and contextual group
UG	Table 8, Figure 16	CONSID_UG_ALL_6Y_CH	Percentage selected reasons for considered early departure among undergraduates and all provider types by year
UG		CONSID_CH_UG_ALL_6Y_E942	Percentage selected reasons for considered early departure among undergraduates and all provider types by citizenship status, 2017-2022
UG		CONSID_UG_UNI_6Y_CH	Percentage selected reasons for considered early departure among undergraduates and universities by year
UG		CONSID_UG_NUHEI_6Y_CH	Percentage selected reasons for considered early departure among undergraduates and non-university higher education institutes (NUHEIs) by year
PGC		CONSID_PGC_ALL_6Y_CH	Percentage selected reasons for considered early departure among postgraduate coursework students and all provider types by year
PGC		CONSID_CH_PG_ALL_6Y_E942	Percentage selected reasons for considered early departure among postgraduate coursework students and all provider types by citizenship status, 2017-2022

Course level	Report table	Sheet name	Table title
PGC		CONSID_PGC_UNI_6Y_CH	Percentage selected reasons for considered early departure among postgraduate coursework students and universities by year
PGC		CONSID_PGC_NUHEI_6Y_CH	Percentage selected reasons for considered early departure among postgraduate coursework students and non-university higher education institutes (NUHEIs) by year
UG		CONSID_UG_ALL_1Y_GRADE_FIG	Percentage who considered early departure (2022) among undergraduates from all provider types by average grades to date
UG		CONSID_UG_UNI_1Y_GRADE_FIG	Percentage who considered early departure (2022) among undergraduates from universities by average grades to date
UG		CONSID_UG_NUHEI_1Y_GRADE_FIG	Percentage who considered early departure (2022) among undergraduates from non-university higher education institutes (NUHEIs) by average grades to date
PGC		CONSID_PGC_ALL_1Y_GRADE_FIG	Percentage who considered early departure (2022) among postgraduate coursework students from all provider types by average grades to date
PGC		CONSID_PGC_UNI_1Y_GRADE_FIG	Percentage who considered early departure (2022) among postgraduate coursework students from universities by average grades to date
PGC		CONSID_PGC_NUHEI_1Y_GRADE_FIG	Percentage who considered early departure (2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by average grades to date

### 7.1.3 Negative effects on study

Students are also asked whether their current living arrangements, financial circumstances and paid work commitments have negatively affected their study. The following tables give a breakdown of responses to these items by course level.

Course level	Report table	Sheet name	Table title
UG		ASTD_UG_ALL_6Y_E942	Negative effects on study (% negatively affected) among undergraduates and all provider types by citizenship status, 2017-2022
PGC		ASTD_PGC_ALL_6Y_E942	Negative effects on study (% negatively affected) among postgraduate coursework students and all provider types by citizenship status, 2017-2022

### 7.1.4 Detailed focus area items

The following tables give the breakdown of items within the Skills Development, Learner Engagement, Teaching Quality, Student Support and Learning Resources focus areas. Please note that the Quality of Entire Educational Experience is a single item and is grouped within the Teaching Quality focus area.

**Appendix 3** gives examples of how these item scores are calculated.

Course level	Report table	Sheet name	Table title
UG	Table 31	DEVEL_UG_ALL_6Y_STAGE	Percentage positive scores for Skills Development items among undergraduates and all provider types by stage of study, 2017-2022
UG		DEVEL_UG_UNI_6Y_STAGE	Percentage positive scores for Skills Development items among undergraduates and universities by stage of study, 2017-2022
UG		DEVEL_UG_NUHEI_6Y_STAGE	Percentage positive scores for Skills Development items among undergraduates and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
PGC	Table 32	DEVEL_PGC_ALL_6Y_STAGE	Percentage positive scores for Skills Development items among postgraduate coursework students and all provider types by stage of study, 2017-2022
PGC		DEVEL_PGC_UNI_6Y_STAGE	Percentage positive scores for Skills Development items among postgraduate coursework students and universities by stage of study, 2017-2022
PGC		DEVEL_PGC_NUHEI_6Y_STAGE	Percentage positive scores for Skills Development items among postgraduate coursework students and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022

Course level	Report table	Sheet name	Table title
UG	Table 33	ENGAG_UG_ALL_6Y_STAGE	Percentage positive scores for Learner Engagement items among undergraduates and all provider types by stage of study, 2017-2022
UG		ENGAG_UG_UNI_6Y_STAGE	Percentage positive scores for Learner Engagement items among undergraduates and universities by stage of study, 2017-2022
UG		ENGAG_UG_NUHEI_6Y_STAGE	Percentage positive scores for Learner Engagement items among undergraduates and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
PGC	Table 34	ENGAG_PGC_ALL_6Y_STAGE	Percentage positive scores for Learner Engagement items among postgraduate coursework students and all provider types by stage of study, 2017-2022
PGC		ENGAG_PGC_UNI_6Y_STAGE	Percentage positive scores for Learner Engagement items among postgraduate coursework students and universities by stage of study, 2017-2022
PGC		ENGAG_PGC_NUHEI_6Y_STAGE	Percentage positive scores for Learner Engagement items among postgraduate coursework students and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
UG	Table 35	TEACH_UG_ALL_6Y_STAGE	Percentage positive scores for Teaching Quality items among undergraduates and all provider types by stage of study, 2017-2022
UG		TEACH_UG_UNI_6Y_STAGE	Percentage positive scores for Teaching Quality items among undergraduates and universities by stage of study, 2017-2022
UG		TEACH_UG_NUHEI_6Y_STAGE	Percentage positive scores for Teaching Quality items among undergraduates and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
PGC	Table 36	TEACH_PGC_ALL_6Y_STAGE	Percentage positive scores for Teaching Quality items among postgraduate coursework students and all provider types by stage of study, 2017-2022
PGC		TEACH_PGC_UNI_6Y_STAGE	Percentage positive scores for Teaching Quality items among postgraduate coursework students and universities by stage of study, 2017-2022
PGC		TEACH_PGC_NUHEI_6Y_STAGE	Percentage positive scores for Teaching Quality items among postgraduate coursework students and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
UG	Table 37	SUPP_UG_ALL_6Y_STAGE	Percentage positive scores for Student Support items among undergraduates and all provider types by stage of study, 2017-2022
UG		SUPP_UG_UNI_6Y_STAGE	Percentage positive scores for Student Support items among undergraduates and universities by stage of study, 2017-2022
UG		SUPP_UG_NUHEI_6Y_STAGE	Percentage positive scores for Student Support items among undergraduates and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022

Course level	Report table	Sheet name	Table title
PGC	Table 38	SUPP_PGC_ALL_6Y_STAGE	Percentage positive scores for Student Support items among postgraduate coursework students and all provider types by stage of study, 2017-2022
PGC		SUPP_PGC_UNI_6Y_STAGE	Percentage positive scores for Student Support items among postgraduate coursework students and universities by stage of study, 2017-2022
PGC		SUPP_PGC_NUHEI_6Y_STAGE	Percentage positive scores for Student Support items among postgraduate coursework students and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
UG	Table 39	RESR_UG_ALL_6Y_STAGE	Percentage positive scores for Learning Resources items among undergraduates and all provider types by stage of study, 2017-2022
UG		RESR_UG_UNI_6Y_STAGE	Percentage positive scores for Learning Resources items among undergraduates and universities by stage of study, 2017-2022
UG		RESR_UG_NUHEI_6Y_STAGE	Percentage positive scores for Learning Resources items among undergraduates and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022
PGC	Table 40	RESR_PGC_ALL_6Y_STAGE	Percentage positive scores for Learning Resources items among postgraduate coursework students and all provider types by stage of study, 2017-2022
PGC		RESR_PGC_UNI_6Y_STAGE	Percentage positive scores for Learning Resources items among postgraduate coursework students and universities by stage of study, 2017-2022
PGC		RESR_PGC_NUHEI_6Y_STAGE	Percentage positive scores for Learning Resources items among postgraduate coursework students and non-university higher education institutes (NUHEIs) by stage of study, 2017-2022

## 7.1.5 Freedom of expression

A new set of items related to students' perceptions of freedom of expression on campus was included in the 2021 SES. The following group of tables provides a breakdown of responses by course level, institution type and key demographics and sub-groups.

Course level	Report table	Sheet name	Table title
ALL	Table 9	FOEX_ALL_ALL_1Y	Freedom of expression (% positive rating, 2022) among all course levels from all provider types by level and stage of study
UG	Table 10	FOEX_UG_ALL_2Y_SG	Freedom of expression (% positive rating, 2021 and 2022) among undergraduates from all provider types by demographic and contextual group
UG		FOEX_UG_UNI_1Y_SG	Freedom of expression (% positive rating, 2022) among undergraduates from universities by demographic and contextual group
UG		FOEX_UG_NUHEI_1Y_SG	Freedom of expression (% positive rating, 2022) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC		FOEX_PGC_ALL_1Y_SG	Freedom of expression (% positive rating, 2022) among postgraduate coursework students from all provider types by demographic and contextual group
PGC		FOEX_PGC_UNI_1Y_SG	Freedom of expression (% positive rating, 2022) among postgraduate coursework students from universities by demographic and contextual group
PGC		FOEX_PGC_NUHEI_1Y_SG	Freedom of expression (% positive rating, 2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by demographic and contextual group

## 7.2 Methodological tables

### 7.2.1 Overview and response rates

This group of tables relate to the operational and methodological aspects of the SES including response rates, response characteristics such as student demographics and study area, as well as representativeness of the respondents as compared to the sample population.

For more detailed discussion and analysis of methodology including the sampling design and approach, data collection and processing, data quality, response characteristics, approach to weighting and precision please refer to the 2022 SES Methodological Report, which is available on the QILT website.

Course level	Report table	Sheet name	Table title
ALL	Table 9	FOEX_ALL_ALL_1Y	Freedom of expression (% positive rating, 2022) among all course levels from all provider types by level and stage of study
UG	Table 10	FOEX_UG_ALL_2Y_SG	Freedom of expression (% positive rating, 2021 and 2022) among undergraduates from all provider types by demographic and contextual group
UG		FOEX_UG_UNI_1Y_SG	Freedom of expression (% positive rating, 2022) among undergraduates from universities by demographic and contextual group
UG		FOEX_UG_NUHEI_1Y_SG	Freedom of expression (% positive rating, 2022) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC		FOEX_PGC_ALL_1Y_SG	Freedom of expression (% positive rating, 2022) among postgraduate coursework students from all provider types by demographic and contextual group

## 7.2.2 Response characteristics and representativeness

Course level	Report table	Sheet name	Table title
UG	Table 13	CHAR_UG_ALL_1Y_SG	Response characteristics (2022) among undergraduates from all provider types by demographic and contextual group
UG		CHAR_UG_UNI_1Y_SG	Response characteristics (2022) among undergraduates from universities by demographic and contextual group
UG		CHAR_UG_NUHEI_1Y_SG	Response characteristics (2022) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC	Table 14	CHAR_PGC_ALL_1Y_SG	Response characteristics (2022) among postgraduate coursework students from all provider types by demographic and contextual group
PGC		CHAR_PGC_UNI_1Y_SG	Response characteristics (2022) among postgraduate coursework students from universities by demographic and contextual group
PGC		CHAR_PGC_NUHEI_1Y_SG	Response characteristics (2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by demographic and contextual group
UG	Table 15	CHAR_UG_ALL_1Y_AREA	Response characteristics (2022) among undergraduates from all provider types by 21 study areas
UG		CHAR_UG_UNI_1Y_AREA	Response characteristics (2022) among undergraduates from universities by 21 study areas
UG		CHAR_UG_NUHEI_1Y_AREA	Response characteristics (2022) among undergraduates from non-university higher education institutes (NUHEIs) by 21 study areas
PGC	Table 16	CHAR_PGC_ALL_1Y_AREA	Response characteristics (2022) among postgraduate coursework students from all provider types by 21 study areas
PGC		CHAR_PGC_UNI_1Y_AREA	Response characteristics (2022) among postgraduate coursework students from universities by 21 study areas
PGC		CHAR_PGC_NUHEI_1Y_AREA	Response characteristics (2022) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by 21 study areas
UG		CHARINT_UG_ALL_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among undergraduates from all provider types by 21 study areas
UG		CHARINT_UG_UNI_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among undergraduates from universities by 21 study areas
UG		CHARINT_UG_NUHEI_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among undergraduates from non-university higher education institutes (NUHEIs) by 21 study areas



Course level	Report table	Sheet name	Table title
PGC		CHARINT_PGC_ALL_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among postgraduate coursework students from all provider types by 21 study areas
PGC		CHARINT_PGC_UNI_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among postgraduate coursework students from universities by 21 study areas
PGC		CHARINT_PGC_NUHEI_1Y_AREA	Response characteristics (2022), broken down by citizenship status, among postgraduate coursework students from non-university higher education institutes (NUHEIs) by 21 study areas
UG		CHARINT_UG_UNI_1Y_INST	Response characteristics (2022), broken down by citizenship status, among undergraduates from universities by institution
PGC		CHARINT_PGC_UNI_1Y_INST	Response characteristics (2022), broken down by citizenship status, among postgraduate coursework students from universities by institution
UG		CHARINT_UG_NUHEI_1Y_INST	Response characteristics (2022), broken down by citizenship status, among undergraduates from non-university higher education institutes (NUHEIs) by institution
PGC		CHARINT_PGC_NUHEI_1Y_INST	Response characteristics (2022), broken down by citizenship status, among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution

## 7.2.3 Confidence intervals and weighting

Course level	Report table	Sheet name	Table title
UG	Figure 12	QOE_UG_UNI_1Y_INST_FIG	Quality of entire educational experience (2022, with 90% confidence intervals) among undergraduates from universities by institution
UG		QOE_UG_UNI_1YP_INST_FIG	Quality of entire educational experience (pooled 2021 and 2022, with 90% confidence intervals) among undergraduates from universities by institution
PGC		QOE_PGC_UNI_1Y_INST_FIG	Quality of entire educational experience (2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
PGC		QOE_PGC_UNI_1YP_INST_FIG	Quality of entire educational experience (pooled 2021 and 2022, with 90% confidence intervals) among postgraduate coursework students from universities by institution
UG		QOE_UG_NUHEI_1Y_INST_FIG	Quality of entire educational experience (2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution
UG	Figure 14	QOE_UG_NUHEI_1YP_INST_FIG	Quality of entire educational experience (pooled 2021 and 2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by institution
PGC		QOE_PGC_NUHEI_1Y_INST_FIG	Quality of entire educational experience (2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution
PGC		QOE_PGC_NUHEI_1YP_INST_FIG	Quality of entire educational experience (pooled 2021 and 2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by institution
UG		WEIGHT_UG_ALL_1Y_SG	Comparison of raw and weighted percentage positive scores (2022) among undergraduates from all provider types by demographic and contextual group
PGC		WEIGHT_PGC_ALL_1Y_SG	Comparison of raw and weighted percentage positive scores (2022) among postgraduate coursework students from all provider types by demographic and contextual group
UG		WEIGHT_UG_ALL_1Y_AREA	Comparison of raw and weighted percentage positive scores (2022) among undergraduates from all provider types by 21 study areas
PGC		WEIGHT_PGC_ALL_1Y_AREA	Comparison of raw and weighted percentage positive scores (2022) among postgraduate coursework students from all provider types by 21 study areas
UG	Table 17	QOEQOT_UG_ALL_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from all provider types by demographic and contextual group

Course level	Report table	Sheet name	Table title
UG		QOEQOT_UG_UNI_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from universities by demographic and contextual group
UG		QOEQOT_UG_NUHEI_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by demographic and contextual group
PGC	Table 18	QOEQOT_PGC_ALL_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from all provider types by demographic and contextual group
PGC		QOEQOT_PGC_UNI_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from universities by demographic and contextual group
PGC		QOEQOT_PGC_NUHEI_1Y_SG_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by demographic and contextual group
UG	Table 19	QOEQOT_UG_ALL_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from all provider types by 21 study areas
UG		QOEQOT_UG_UNI_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from universities by 21 study areas
UG		QOEQOT_UG_NUHEI_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among undergraduates from non-university higher education institutes (NUHEIs) by 21 study areas
PGC	Table 20	QOEQOT_PGC_ALL_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from all provider types by 21 study areas
PGC		QOEQOT_PGC_UNI_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from universities by 21 study areas
PGC		QOEQOT_PGC_NUHEI_1Y_AREA_CI	Quality of overall education and quality of teaching (% positive rating, 2022, with 90% confidence intervals) among postgraduate coursework students from non-university higher education institutes (NUHEIs) by 21 study areas

