

Microsoft Xbox 360 Game Disc Replacement Order Form

All fields must be completed

THIS PROGRAM IS GOOD ONLY FOR XBOX 360 CONSOLE OWNERS IN COUNTRIES WHERE XBOX 360 IS SOLD AT AUTHORIZED RETAIL LOCATIONS.

I have enclosed one damaged disc for each disc to be replaced.

I authorize Microsoft to charge payment to my credit card for the replacement of same titled game disc in the amount indicated in the currency table below, plus any applicable tax for each disc.

Terms and Conditions

I agree that:

- I am over 18 years of age.
- No replacement will be made if less than 90% of the damaged disc is enclosed.
- Payment is by credit card only and is not refundable. This program cannot be used in conjunction with any other offer or program.
- Replacement will be the game disc only, without case or game documents and the same game title I submit.
- My name and address matches the name and address on my credit card billing statement and is the address that will be used for delivery. Microsoft is not responsible for shipment to an incomplete or incorrect address.
- Program is for CONSUMER END-USERS only. My Xbox 360 console serial number is required for each order. Maximum quantity requested of each game title is one (1).
- Submitted materials become Microsoft property and will not be returned. Microsoft is not responsible for any lost disc or submission forms.
- This is a limited time program, subject to product availability, and subject to change without notice.
- Microsoft will replace only selected titles and has no obligation to replace all titles or any particular title.
- Only complete submissions will be processed.

First Name

Last Name

House number and Street name

Apt number

City

State/Province

Postal Code/ Zip code

COUNTRY

XBOX 360 SERIAL NUMBER (12 DIGITS – LOCATED ON REAR OF XBOX 360 CONSOLE)

SELECT VISA MASTERCARD AMEX

CARD NUMBER

*CVV Number

EXPIRATION DATE

/

SIGNATURE

DISC TITLE (1 DISC PER ORDER FORM)

MY COMPLETION AND SUBMISSION OF THIS FORM CONSTITUTES MY ACKNOWLEDGEMENT AND ACCEPTANCE OF THE TERMS AND CONDITIONS OF THIS PROGRAM. These Terms and Conditions constitute the entire agreement between the parties and supersedes any agreements or communications (whether oral or written) regarding the Program.

Currency Table

Brazil	41.58	BRL
Canada	23.50	CAD
Chile	11700	CLP
Colombia	47250	COP
Europe	15.00	EUR
Mexico	223	MXN
UK	10.00	GBP
US	20.00	USD

*CVV Number – To aid in the prevention of fraudulent credit card use, we now require the 3 or 4 digit code on the back of your credit card.

In North and South America

Mail this form and disc to:

Microsoft Game Replacement
7313 Mayflower Park Drive
Zionsville, IN 46077
United States

In Europe

Mail this form and disc to:

Microsoft Game Replacement
C/O Microsoft Service Centre
Langstone Technology Park
Langstone Road
HAVANT
PO9 1SA
United Kingdom

IN ASIA – PACIFIC REGION
Please CALL Xbox 360 support
for details and instructions.

Privacy Statement. At Microsoft, we are committed to protecting your privacy. Microsoft will use the information you provide on this form to process your disc replacement request. Microsoft will not share the information you provide with third parties without your permission except where necessary to complete the disc replacement you have requested, or as required by law. Microsoft is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. Your personal information is never shared outside the company without your permission, except under conditions explained above.
If you believe that Microsoft has not adhered to this statement, please contact Microsoft by sending email to privacy@microsoft.com or postal mail to Xbox Privacy, One Microsoft Way, Redmond, WA 98052 USA.