

## BAYLEY PLACE MISSION STATEMENT

Bayley Place provides a continuum of care for seniors in a Catholic/

Christian setting.
With the Sisters of
Charity, we strive to
provide compassion
and quality of life to
those we serve. Our
commitment is rooted
in the values of respect,
honesty and excellence.

#### Dear Friends,

"Dare to risk a caring response" is a profound call to action. And it is one Bayley Place enthusiastically embraces. During our fiscal year 2006-07, we journeyed along roads that called us to care for those who need us today and position Bayley Place to meet the demands of tomorrow.

We faithfully adhere to the Sisters of Charity's Charism Statement to risk caring for others through divinely inspired wisdom, while remaining strong stewards of the resources entrusted to us. As a nonprofit ministry of the Sisters of Charity, we are honored to operate within our mission-based culture to provide a continuum of care for seniors within a Catholic/Christian setting.

We have diligently worked to achieve our goals and objectives to insure quality services. The past year has been a fulfilling and busy one. We have continued to improve the way we care for older adults, implement strategic plan initiatives, strengthen our financial base, expand programs and services, and discern the marketplace as we plan for the future. We invite you to reflect with us upon some of this year's blessings and accomplishments.

Bayley Place and Eldermount Adult Day Program received a \$1 million gift from an anonymous donor family. The donation – the largest single, individual gift for seniors at our facility – is expressly for residents in need at Bayley Place and Eldermount.

Our capacity building efforts strive to grow our leadership capabilities and efficiencies for sustainability. We have identified and implemented Medicare reimbursement strategies resulting in additional revenue. Efforts in this area continue to be focused toward molding revenue streams, maximizing census and defining increased operating efficiencies so the organization remains in solid financial shape and strikes a balance between mission and margin.

We eliminated use of outside agency staffing and created 12-hour shifts for more stabilized staffing and improved resident care. We implemented innovative care through enhanced clinical services, Montessori-based programming and person-centered care. We continued to focus on the Quality First Initiative incorporating the elements of quality in our day to day practices.

Expanding outreach services continues to be a priority. We are increasing the number of those we serve both on and off-site through new programming such as Healing Touch Spiritual Ministry and Weight Watchers. Additionally, we made the decision to manage fitness operations through our own staff and renamed our new program The Fitness Club.

As part of our focus on the future, we initiated research and feasibility studies to plan for additional housing configurations and services. Although we enjoy full occupancy in our cottages at The Village – with a waiting list of more than 100 people – the sheer number of those interested in Bayley Place drives the need to plan for expanded programs.

Our role as experts in long-term care was expanded this year, as well. I was among a contingent who met with the Cincinnati Enquirer's editorial board to inform the public about the need to stop budget cuts for Medicaid funding for senior adults.

Staying true to the spirit of our heritage, we humbly enter into our next fiscal year eager to risk a caring response. We pray that you will support us in our endeavor.

Sincerely,

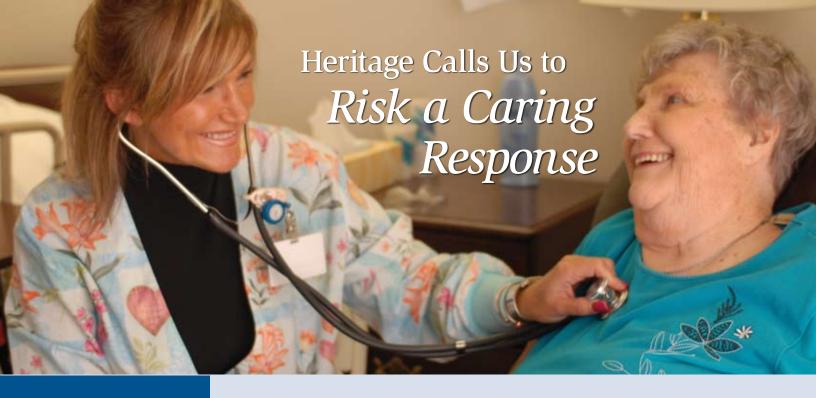
Adrienne A. Walsh, LNHA

adriene a. walsh

President/CEO

Andrew T. Hawking

Chair, Board of Trustees



2006-2007
ANNUAL REPORT

"As pilgrims, we pray for wisdom to know the needs of our sisters and brothers, and we dare to risk a caring response."

– excerpt from Sister of Charity Charism Statement

## Nearly 200 years ago, Elizabeth Bayley Seton made history

in Baltimore. The widowed mother of five took vows in 1809 that established the first American religious society which would become the Sisters of Charity.

Known as a woman of extraordinary virtue, Mother Seton's devotion to serving others led to the Sisters establishing a congregation in Cincinnati 20 years later. The Sisters of Charity in the modern era have long understood the growing need to assist mature adults in Cincinnati. They established Bayley Place in 1990, naming the ministry in honor of Elizabeth Bayley Seton.

Within the Sisters' charism statement is a sentence that affirms our heritage and guides Bayley Place as we serve – "As pilgrims, we pray for wisdom to know the needs of our sisters and brothers, and we dare to risk a caring response."

Daring to risk a caring response on behalf of older adults and their families is the sole purpose of Bayley Place. It is our privilege, honor and duty. It is also only possible in partnership with supporters – donors, volunteers, friends, families and staff.

Our most recent fiscal year is a testament to the level of success that can be achieved when people risk a caring response. We thank you for continuing to believe in Bayley Place and its ministry.

On the following pages, you will find examples of our dedication to providing loving assistance and being responsible stewards of the blessings bestowed upon Bayley Place. We continue to implement our strategic plan in order to integrate the Sisters of Charity's mission-based culture into our daily operations and achieve success with our short- and long-term objectives.

B ayley Place enjoys a reputation as a leading provider of health and wellness options for mature adults, including retirement living in a comfortable, friendly setting on Cincinnati's west side.

Within our continuum of care, Bayley Place meets the changing needs of today's older adults with assisted living apartments, dementia and Alzheimer's care, Medicare/Medicaid certified nursing care and independent, maintenance-free cottages. BayleyPLUS Community Outreach Services provides bridges to the community through myriad programs, while the Eldermount Adult Day Program offers specialized services that enable older adults and caregivers to maintain lifestyle choices.

# A Caring Response

Bayley Place is home to 188 residents. We offer 110 Medicare/Medicaid-certified nursing beds, including a 10-bed rehabilitation unit. Eldermount is the second-oldest program of its kind in Greater Cincinnati, providing community-based services so seniors can maintain their health and continue living at home.

Providing high-quality services requires many sources and resources, including gifts by such generous donors as you. Fiscal 2006-07 was a year in which Bayley Place was especially blessed. Through the generosity of an anonymous family, Bayley Place and Eldermount Adult Day Program received a \$1 million gift. The donation – the largest single, individual gift for seniors at our facility – is expressly for residents in need at Bayley Place and Eldermount.



Tom and Genny Sedler, center, with Bayley Place President and CEO Adrienne Walsh at the 2006 Diamond Tribute Award dinner.

Entrusting this gift to Bayley Place makes it possible for those unable to pay to remain in this very special place. Sixty percent of Bayley Place residents are out-living their assets and receive some form of financial assistance; 74 percent of Eldermount members are in the same situation. This gift will help support Bayley Place residents and Eldermount members through the Senior Scholarship fund. It is very important to know that no one is ever asked to leave Bayley Place because of a lack of funds.

Other development highlights during the 2006-07 fiscal year:

- Bayley Place's fourth annual Honor Thy Father and Thy Mother support campaign raised \$1,307,367.
- The fourth annual Tribute Award Dinner was held at Western Hills Country Club. Tom and Genny Sedler were honored for their significant contributions. Longtime volunteer, former board member and advocate Gus Bauer was the recipient of the Sister

Jeanne Roach Service to Bayley Place Award. More than 200 friends, family and guests joined in the celebration, which raised more than \$77,600 to benefit residents in need at Bayley Place and Eldermount Adult Day Program.

- Thanks to our golf outing celebrity host, FOX News Anchor Bill Hemmer, we were featured on national news before and after our annual George Knittle Memorial Golf Outing. Held in memory of Bill's grandfather, the event was the most successful ever, bringing in \$66,000.
- Mother Margaret George Memorial Society memberships increased. There are now 28 families who have used this opportunity to remember loved ones who resided at Bayley Place, were members of Eldermount Adult Day Program or were touched by

FOX News Anchor Bill Hemmer greets Bayley Place Assisted Living residents and Eldermount members at the fourth annual George Knittle Memorial golf outing at Western Hills Country Club.





the caring BayleyPLUS Community Outreach Services of Bayley Place. The Society held its third annual Mass, celebrated by Bishop Carl K. Moeddel, at the Sisters of Charity Motherhouse Immaculate Conception Chapel.

• Eldermount Sister Phyllis Lambert Honor Society flourished. Created to sustain the Eldermount mission and remember our dear Eldermount founder, the Society raised more than \$9,000 for members in need.

Phase II of our Capacity Building Study – the process of building core capabilities in order to achieve effectiveness and sustainability - continues to provide the framework for our growth and care. It has also provided the research to help us move forward with key elements of our Strategic plan.

Our operational study assisted us in:

- Identifying and implementing Medicare reimbursement strategies, which resulted in additional revenue.
- Defining operating efficiencies and uncovering ways to increase the number of Medicare residents to maintain a balance between mission and financial margin.
- Improvements on state health surveys. Our quality continues to grow through more rigorous performance improvement initiatives and mock surveys with an outside consultant team.
- Focusing on person-centered care with an interdisciplinary team collaborating on how best to provide a shift in culture from "institutional" schedules to individualized or "person-centered" care. Examples include more individual flexibility for meal and medicine times and activity preferences.
- Implementing Montessori-based programming. This innovative approach to activities is especially beneficial for people with dementia. Forty staff members received on-site training by Dr. Cameron Camp from the Meyers Research Institute.

In addition to our operational study, in-depth research was conducted during the past year to determine the best way to convey our marketing and development messages. The findings encouraged us to emphasize:

Members of the Mother Margaret George Memorial Society and Bishop Carl K. Moeddel at the third annual Mass celebration at the Sisters of Charity Motherhouse Chapel.

- The critical needs of residents who have outlived their assets.
- The Medicaid reimbursement rate that was reduced to a lower level in 2006, will remain at that level while costs continue to soar. Bayley Place subsidizes approximately \$25,000 annually per resident (\$1.5 million total) for care of those who qualify for Medicaid so they can remain here. More than 60 percent of Bayley Place residents and Eldermount Adult Day Program members receive assistance.
- We serve all types of people, including those who are poor and underserved.
  - Hundreds of families value Bayley Place's innovative
- care. Our counselors have the expertise needed to help families make appropriate decisions with and for their loved ones. We are there to help families with their care-giving journey, meeting needs of those living in the community or in specialized/ skilled care to end-of-life care.



• The area of institutional support was deemed critical to our success. A series of Lunch n' Learn sessions with employees of Bayley Place were facilitated to increase understanding of the need and importance of development efforts.

We implemented critical objectives identified in the strategic plan: ensure a mission-based culture; secure a strong financial base; strengthen our core programs and services; expand community outreach services; and adapt to a changing environment.

For example, we adapted to a changing environment - by recognizing the need for additional housing. Bayley Place is at full occupancy in our cottages at The Village, with a waiting list – and completed research and feasibility studies to discern the market place for additional housing configurations and services.

- BayleyPLUS Community Outreach Services have expanded on-and off-site services to 25,000 people an increase of 2,200 over the previous fiscal year.
- A Strategic Planning Retreat for board and management staff was held in March with the theme of "Shaping a Bright Future." The guest speaker, Dr. Greg Warshaw, professor of Family Medicine University of Cincinnati, presented on Trends and Innovations in Long Term Care Delivery.

# A Caring Response

#### **VOLUNTEER SPOTLIGHT**



"I learned from my parents the beauty of older citizens and what they can teach me," says Sister Mary Andrea Friedman, who has been a Sister of Charity for 66 years and currently is a Pastoral Care volunteer. "I have been delighted to serve people at Bayley Place. They are a real inspiration to us all. Serving makes every day a bright one."

astoral Care strongly represents the essence of loving care at Bayley Place. When people look into the windows of Bayley Place they want to come in and "Catch the Spirit" that brings wellness to each heart that enters. The Pastoral Care Department invites you to meet three chaplains - Susan Haumesser, Lois Taylor and Sister Ann Ryan - who minister as a team to serve residents, families, staff and volunteers.

It is caring hands and compassionate hearts that bring healing to the people we meet on our journey of life. During this past year, the Healing Touch spiritual ministry was added by Pastoral Care in collaboration with the Bayley PLUS Community Outreach Services. Susan Haumesser is called to bring that gift of healing and support to residents, their families, and the community. Susan reaches out through conversation, prayer and hands-on healing and anointing to help those who suffer physically, emotionally and spiritually. During May and June, 20 residents, nine staff, and 15 friends from families of residents and the community participated in these sacred sessions. Educational presentations were given in May and September for the community.

- Chaplains meet monthly with residents for a series entitled "Conversation with Chaplains." Conversations centered around topics such as "Epiphany: 3 Kings, 3 Gifts, What Are Your Gifts?" "Finding God's Energy in Life," "Forgiveness," and discussion of the "Video of Fr. Padre Pio." Residents enjoy coming to listen and to share.
- Holy Hour is held each Friday and attended by 18-22 residents from Bayley Place and The Village. Mass continues to be well attended on Saturday by residents and their families, Village residents and community.
- Chaplains are found throughout the building listening to the hearts of residents and their families, giving support when a resident is gravely ill or dying, comforting the families at death.

In the book "The Healer's Calling" by Daniel Sulmasy, the opening sentence states, "There is a deep hunger for things spiritual in our society today." Residents at Bayley Place, their families, friends, our staff and the larger community all hunger for those things that relate to spirituality – how they relate to themselves, how they relate to others and how they relate to their God. The Pastoral Care Department has the privilege of being with our brothers and sisters as they experience their journey on the road of life.

When it comes to selfless giving, few can compare to the employees and volunteers at Bayley Place. Our 291 employees are critical to maintaining a mission-based culture. Their expertise on behalf of our residents, their families and the community is incalculable. Bayley Place could not be the ministry it is without each of them. One way we recognize outstanding individuals who live the Bayley Place mission and display dedication to their work is through the annual Bayley Mission Award. We are so very pleased to tell you that secretary Elaine LaFuze is our 2007 recipient.

Our nursing staff cares for 110 residents. In addition, Bayley Place offers 78 assisted living apartments, which include 25 assisted living apartments for residents affected with Alzheimer's disease or dementia. In addition to our assisted-living facility, the Village at Bayley Place is a community of 78 two- and three-bedroom independent cottages.

From a nursing perspective, we have expanded our programs and services as part of our Quality First initiative to improve quality of care. Our clinical services now provide



Elaine LaFuze, left, is honored as the 2007 Bayley Mission Award recipient by Bayley Place President and CEO Adrienne Walsh.

innovative care delivery through Montessori-based programming and person-centered care. We also have increased Medicare rehabilitative census delivery. In addition, Director of Nursing Linda Best serves on a number of statewide task forces to help drive improved quality, innovation, policy and practice in the delivery of long term care services.

The Food and Nutrition Services Department takes seriously its responsibility to provide nutritious, well-balanced meals. As part of its efforts in 2006-07, staff attended training sessions on such topics as Providing Quality Dietary Meals; Person Centered Seminar; and Resident-Centered Care. They also had a great time with residents by catering several events including Christmas and New Year's parties. Furthermore, kudos to the Food and Nutrition Services Department for passing the Board of Health's inspections with no violations.

This group works closely with the Bayley Place Activities team to fill the year with fun memories. Some of the activities during 2006-07 include holding a '50s party, Big Bingo, Reds games, playing baseball, hosting families for Christmas tree trimming, road trips to see "Sleeping Beauty," concerts in the park and having picnics along the Ohio River.

Our volunteer team assists in many departments, including Activities, Pastoral Care, Development, Medical Records, Finance, Administration, Gift Shop, Physical Therapy and Nursing. They assist with fundraising and special events such as the annual family picnic, craft fair and family night during National Nursing Home Week. Volunteers teach us the importance of reaching out, sharing and giving. They are Christ's hands and feet on earth.

During the past fiscal year, 93 volunteers assisted Bayley Place (providing 12,021 hours) and 44 volunteers assisted at Eldermount (providing 6,308 hours). These contributions represent a budget enhancement of \$330,670.

#### **VOLUNTEER SPOTLIGHT**



"What do I most enjoy about being a volunteer? Helping people," says Tom Wittkamp, a Pastoral Care volunteer whose mother was the 26th resident at Bayley Place. "Helping people so they can get to Mass every day is what I enjoy. People enjoy loving care."

# A Caring Response

ayley<sup>PLUS</sup> Community Outreach Services continue to expand both on- and off-site. The process to identify unmet needs of older adults in our service area continues. In 2006-07, more than 6,200 people were served on site, while 19,000 received Outreach services off site. The 25,000 total is an increase of 2,200 over the previous fiscal year. Highlights include:



Cincinnati-area residents participate in a Bayley PLUS Community Outreach Services lecture on arthritis care.

- Collaboration with Community Services West to provide 11,424 home-delivered meals; AARP Tax-Aide Program served 170 people; Information and Referral Line serviced 923 calls on a wide variety of subjects; Card Circle Ministry wrote to 900 seniors on major holidays and birthdays.
- The LifeLearn Program in conjunction with the College of Mount St. Joseph offered courses ranging from Watercolor Showcase, Spanish and Digital Cameras classes to Storytelling and Scripture, The Irish Saints and C.S. Lewis on Love.
- Collaborations continued with TriHealth, AARP, Hillebrand Home Health, Weight Watchers, Community Services West, College of Mount St. Joseph, Health Alliance-Jewish Hospital, Social Security Administration, Web Wise Seniors Computer Instruction and Riverview Community.
- Community Outreach Services celebrated the first anniversary of the weekly Weight Watchers® program offered in the Community Wellness Center.
- Prayer Shawl Ministry celebrated its third anniversary and grew to 74 dedicated knitters and crocheters. More than 250 prayer shawls have been distributed. This mission continues to thrive on donations and the compassion of the knitters and crocheters. Feature articles in the "Cincinnati Enquirer" and local churches continue to generate interest.
- Bayley Red Hat Society Chapter welcomed four new members. The "Queen's Court" planned exciting luncheon venues that included the B&B Riverboat, Western Hills Country Club, Taft Museum of Art, and River Downs.
- Jewish Hospital Mobile Mammography Van welcomed 30 individuals who took advantage of the mobile service. More than 100 people also took advantage of two-day Jewish Hospital breast cancer education programs.
- Senior Advocacy University taught participants how to become involved in creating and changing laws that affect older adults and caregivers.
- Spiritual Opportunities include Healing Touch Spiritual Ministry informational sessions; Centering Prayer sessions; Advent and Lenten Reflections.
- Education offerings include Medicare Introduction and Part D Medications updates; computer instruction classes; Social Security Administration Series; Advance Directives (Living Wills and Durable Power of Attorney Healthcare); Cincinnati Brewery History.

Computer education courses are offered through Bayley PLUS Community Outreach Services.





Program has provided holistic health and social services in a secure environment to older adults living at home. Friendships flourish in this positive, social setting where needs are met, activities and outings are enjoyed and the focus is on staying healthy and well.

In fact, this past year marked a special milestone. Our 1000<sup>th</sup> member, Bob Davis, was honored in a November celebration following a chili lunch and ice cream social. Art Hermeling was also recognized for being our current longest attending member – 13 years.

The second-oldest program of its kind in the city, Eldermount provides community based services to functionally and/or cognitively impaired adults. Eldermount provides therapeutic activities, medical assistance and social services to about 45 members each day, within a beautiful, state-of-the-art facility in the Wellness Center at Bayley Place.

Additional services include transportation, showers, therapies, lab services, podiatrist treatment, field trips, massage therapy and a caregiver support group.

Eldermount's Scholarships for Seniors continues as a much-needed program for older adults who do not meet the requirements for funding offered through state and local programs but who need financial assistance to attend Eldermount. Considering that nearly three-quarters of Eldermount's members depend on some form of financial help, it is critical that we continue to make donor support a priority within our program.

Highlights in 2006-07 include:

- Eldermount volunteers won the much deserved Community Service Award from the Council on Aging in March.
- The Sister Phyllis Lambert Honor Society dedication was held to honor Sister Phyllis as founder of Eldermount.

- Breakfast replaced the morning snack beginning in August.
- State Representatives Bill Seitz, Patty Clancy and Lou Blessing visited and toured the program.
- Eldermount Director Kathy Baker received the Outstanding Leader In the Field of Aging Award presented by the Association for Professionals in Aging.



From left, volunteer Annette Strauss, member Mary Hall, member Rita Haven, and volunteer Joan Brassfield on a field trip to Indiana for a picnic.

Whitey Laugel, seated, celebrates his birthday with family and The Four Leads quartet.



# A Caring Response



The Fitness Club offers 10,000 square feet of space for exercising, socializing and meeting.

#### **VOLUNTEER SPOTLIGHT**



"I don't do anything that is not fun. This is a fun class," Village resident Jeanne Phillips says about the aquatic arthritis sessions she voluntarily leads at The Fitness Club. "I see joy on the faces (of participants). I get joy from meeting new people and knowing I'm helping them. ... I've found my little bit of heaven right here."

he Community Wellness Center at Bayley Place continues to grow in popularity as it supports the mission of the Sisters of Charity to promote the emotional, intellectual, vocational, social, spiritual and physical well being of members.

Our 29,000-square foot, multi-level facility houses Bayley<sup>PLUS</sup> Community Outreach Services, the Eldermount Adult Day Program, The Fitness Club, Healthy Habits Café and several inviting meeting rooms.

As part of our strategic plan in 2006-07, we completed an extensive request for proposal process for management of The Fitness Club, resulting in the decision to manage the club through our own staff. We also changed the name to The Fitness Club at The Community Wellness Center at Bayley Place.

We are proud to share that during the 2006-07 fiscal year, 456 people were members of the club. It's all about "community" here. Personal attention and a neighborhood feel set us apart from other health and wellness clubs.

With 10,000 square feet of fitness space, there is plenty of room for exercising, socializing and relaxing. A full-time professional staff oversees the facility and its programming.

The Fitness Club offers myriad options. Classes include Pilates, tai chi, aquatic arthritis classes and yoga. We also provide massage therapy and personal training. All of our fitness counselors, lifeguards and instructors are professionally trained.

Some of the Fitness Club's outstanding features include: The 27-foot x 44-foot warm water pool; a strength and cardio area; and a 1/12-mile indoor walking track. Natural lighting brings the beauty of the outdoors inside – and the weather is never a concern.

We also offer free, ongoing fitness assessments and consultations. Always with a trained expert, consultations involve setting and achieving goals, learning about barriers and designing specific workout programs. Fitness Assessments involve various fitness tests, which inform individuals of their current fitness level.

Memberships are open to anyone age 18 and older. Unlike many other fitness clubs, there is no annual contract, only a monthly fee which includes all classes. Non-members may participate on a fee-per-class basis or purchase a package of designated classes. Additional fee-based club services include massage and personal training.

Bringing closure to a successful and memorable year is never easy. And while we look back with fondness, we eagerly look forward to the opportunities of 2007-08.

Through your support, you play a vital role in the lives of countless older adults and their families in our community by helping us provide a safe, compassionate, environment where older adults may live with dignity and respect.

As brothers and sisters in Christ, every one of us – donors, employees, families and friends – is essential to the success of Bayley Place. And as long as loving people like you are willing to risk a caring response, we will be able to continue touching the lives of older adults in our community.

## A SHARING OF GIFTS

Bayley Place Gratefully Acknowledges the Following Gifts and Pledges Received from July 1, 2006 through June 30, 2007

#### **BAYLEY PLACE GRANTS**

Capacity Building Grant SC Ministry Foundation

**Employee Wellness Program** 

**SC Ministry Foundation** 

**Wellness Without Walls** 

SC Ministry Foundation

#### **BENEVOLENT CARE FUND**

Anonymous In Memory of Marguerite Schoenlein Bayley Place Employee **Recognition Committee** Tina Bizzarri and Family In Memory of Ann Martin Sister Carol Ann Brockmeyer, S.C. Mr. and Mrs. Thomas W. Cahill In Memory of Ann Martin Mrs. Mary A. Clark In Memory of Donald Rottinghaus Dr. and Mrs. Rank O. Dawson, Jr. In Memory of Rita Heyl Ms. Eileen Deller *In Memory of Bobby Auer In Memory of Richard* Witterstaetter Mr. and Mrs. William W. **Fitzpatrick** Marian and Ted Hagen In Memory of Lucille Sieve Ms. Vicky Hall In Memory of Alberta Chitwood Sister Mary Colette Hart, S.C. Kathy and Steve Hatke In Memory of Rita Heyl Mr. Charles D. Hughes In Memory of Donald Rottinghaus Ms. Kathleen M. Johnson In Memory of Nancy Schooley Mr. and Mrs. Larry Kerber In Memory of Clemens

Wolfer

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In Memory of Donald L. Westendorf

*In Memory of Pauline Boland-Wurtz* 

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– Greenhills Community

Building Staff
In Memory of Donald

Rottinghaus Mrs. Ruth H. Wirth

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*In Memory of Pauline Boland-Wurtz* 

#### In Memory of Daniel A. Boller

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Mrs. Madlyn Brennan Ms. Mary Busse Gail and Glenn Miller Ms. Vivian J. Wedig

#### In Memory of Jessie Mersch

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Ms. Joyce Truitt
Ms. Kyleen Ward

#### In Memory of Mary Noll

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Maggie and Jerome
Beckmeyer
Mr. and Mrs. Jerry Krauser
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## In Memory of Mary and Frank Noll

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Sister Mary Colette Hart, S.C. Ms. Patricia McGowan

Ms. Grace Sanders and Ms. Carol Ficks Sister Virginia Anne Temple, S.C. Ms. Ginny Wegman

#### In Memory of Kathyrn "Penny" Wilke

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#### In Memory of Rosemary Wolfer

Connie and Terry Baker Sue and Bob Baker Ms. Rita Cole Ms. Joann Fettig Jean and Harry Fisher Mr. and Mrs. Jim Hellebusch Mary Pat and Dan McNamee Ruth and Paul Paff Ms. Mary C. Renner Maureen and Joe Vonderahe Gina and Steve Wolfer and Family

#### **CHAPEL**

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#### 2007 CHILI-FEST

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#### Donors

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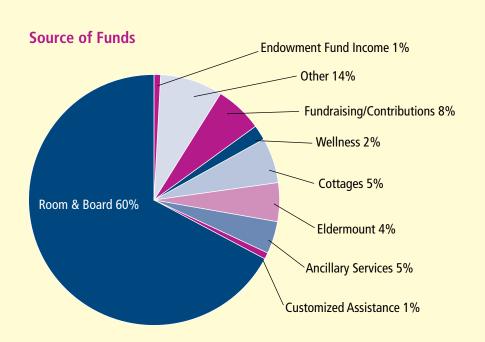
Norma and Sheldon Braun Mr. Ed Deters Freddie Mac – McLean, Virginia Barb and Tom Hausfeld Lynn and Jim Hausfeld Tracy and Dave Hausfeld Ms. Betty Kearns Ms. Robin L. Meyer Ms. Nancy Mitchell

\* Deceased We apologize if we have omitted anyone from this list.

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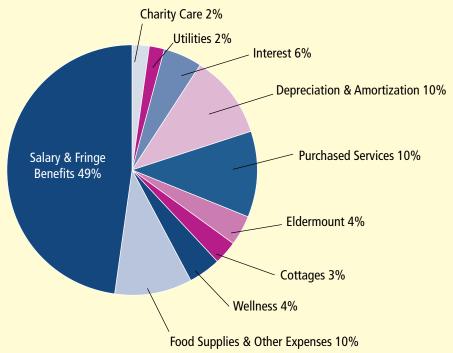
## Fiscal Year Report

July 1, 2006 – June 30, 2007



#### **Uncompensated Care Expenses** 1200000 **Grand Total:** \$1,406,941, which represents 5% of 1000000 the Senior Care budget 800000 600000 400000 200000 Bayley Place Eldermount Community Charity Care Charity Care Services for for lower for lower the Broader income income and Community and indigent indigent \$108,213 persons persons \$1,136,851 \$161,877

#### **Expenditure of Funds**



Volunteer Hours	
Recorded	18,330
Bayley Place and Eld	ermount
Budget Enhancemen	
Volunteer Hours	\$330,000

Number of Employees...... 286

#### **Resident Days by Level of Care**

Skilled Nursing and	
Rehabilitation	2,426
Intermediate Care	. 37,289
Assisted Living	. 22,130
Memory Support Care	
Assisted Living	6,577
Total	
Resident Days	. 68,422
Percentage of	
Overall Occupancy	
(at end of year)	. 99.8%

Adult Day Care ......11,167

# **Community Outreach**



Sister Jeanette Jabour, founder of Bayley PLUS Community Outreach Services, was honored in 2003 with a Longterm Care Hero Award through Ohio Health Care Association. She is pictured here with Denise Donnelly, left and Adrienne Walsh, right.

Right: The current staff of Bayley<sup>PLUS</sup> Community Outreach Services. Sitting, Sister Jeanette Jabour, standing from left, Denise Donnelly, Lisa Caminiti.



# Celebrating 15 Years of Reaching Out

On September 1, 2007, Bayley<sup>PLUS</sup> Community Outreach Services celebrated 15 years of reaching out to residents of Southwestern Ohio. More than 128,000 people have been served since 1992. As evidence of its popularity, 20,000 members of the Cincinnati community participated in an Outreach program or service in fiscal year 2006-07.

"I am very happy to know 20,000 people were served, but I also know there are 20,000 more who need to be served," says Sister Jeanette Jabour, who founded Bayley<sup>PLUS</sup> Community Outreach Services. "What I would like people to know is we are at their service and we would like to help them remain independent for as long as possible."

Join us in reviewing 15 years of Bayley<sup>PLUS</sup> Community Outreach Services highlights:

#### 1992

- Program opened
- Coordinated with Adult LifeStyles of Good Samaritan Hospital (now TriHealth Seniority)

#### 1993

- Card Circle, grew out of Coalition on Aging
- Home Care Program

## Bayley<sup>PLUS</sup> Community Outreach Services



## Out-Patient Therapies: Physical, Occupational, Speech

Licensed therapists utilize state-of-the-art equipment to provide assessment and treatment. Patients and physicians can expect consistent, reliable communication through this Medicare/Medicaid-certified program.

Call 347-5510 for more information.

#### **Personal Emergency Response Service**

This service is a life-line to personal safety and peace of mind with quality services provided by Valued Relationships, Inc. (VRI). The system consists of the base communicator, waterproof wrist or pendant transmitter, and your telephone line. At the touch of a button, a specially trained VRI response staff member will assess your immediate need, contact your designated relative, friend, neighbor, or emergency response personnel and maintain voice contact with you until help arrives. The Response Center is staffed 24 hours a day for your protection.

Call 347-5510 for more information.



#### 1994

- 55-Alive Safe Driving Program, through
- LifeLearn Program, with College of Mount St. Joseph

#### 1995

- Prepare Affair in Neighborhood, with People Working Cooperatively and St. Dominic Parish
- Outpatient Therapy

#### 2000

- Life Line Screening
- Personal Emergency Response Service



#### 2001

■ Cultural Arts – Aronoff Center, Cincinnati Ballet, Southern Gateway Chorus

#### 2002

- "Bridges" Community Outreach Services newsletter first edition
- Developed and fulfilled 5-year plan re: Community Unmet Needs

#### 2003

■ Web Wise Seniors Computer Instruction

#### 2004

- Home Delivered Meals
- Jewish Hospital Mobile Mammography Van
- Support Our Troops Packing Rally
- Red Hat Society Chapter

#### 2005

- Prayer Shawl Ministry
- Weight Watchers

#### 2006

■ Smoking Cessation Program

To learn more about Bayley<sup>PLUS</sup> Community Outreach Services, call 347-5510 or visit www.bayleyplace.org.

### We're Here When You Need Us

#### **Home-Delivered Meals**

Good nutrition is a key factor in keeping older adults healthy, independent and living in their own homes. Volunteers deliver meals Monday through Friday – with smiles and friendly greetings – providing a life link to the community for many recipients. This program provides nutritious meals, fresh or frozen, at a reasonable private-pay rate or at no charge for individuals 60 years and older who qualify. Those individuals who receive the free meals may make a

donation to help offset the cost of the meal if they wish. The staff at Community Services West and Bayley<sup>PLUS</sup>
Community Outreach Services will be happy to help you make the meal connection.

Opportunity is calling! Do you have a few hours a month to spare as a volunteer driver? Take time to make a difference in someone's life – it's the music of the soul!

Call 347-0151 for details.

#### Blood Pressure Screenings

Your blood pressure is continually changing depending on your environment. High blood pressure often has no symptoms. Free blood pressure screenings are available at both **Bayley Place and** at the Community Wellness Center at Bayley Place. Screenings are provided by a registered nurse from Hillebrand Home Health. No appointment necessary.

Bayley Place Care Conference Room, 1<sup>st</sup> floor Second Wednesday of each month 1:00 – 3:00 p.m.

Community
Wellness Center
Bayley Place
Lobby
Fourth Tuesday of each month
11:00 a.m. –
12:30 p.m.



## Community Outreach Programs

Fall 2007



#### **Computer Classes** by Web Wise Seniors

We are pleased to offer these two-day classroom computer courses conducted by Web Wise Seniors instructors, dedicated to helping you learn basic computer skills. If you are a newcomer to the world of technology or just want to brush up on your skills, this could be the answer. Listed below is the schedule of classes to be held at the Community Wellness Center, 401 Farrell Court, Cincinnati, OH 45233. Registration required-call 347-5510. Class size is limited, so call early.

**EBay 1 & 2**–\$40 Oct 15 & 22, 2007, 2:00 – 4:00 pm

#### **Beijing City Stay Vacation Slide Show**

Imagine visiting the Great Wall of China, Peking Opera, Tiananmen Square, Beijing Acrobatic Show, Temple of Heaven, pandas at the Beijing Zoo, and going for a rickshaw ride –what an incredible adventure. And for this trip, there's no packing and unpacking; you will be staying in one location. Offered by Tri-Health Seniority. Call 347-5510 for more information.

#### You Mean I Was Supposed to Fast?

Have you ever wondered why you're told to fast 12 hours before having blood drawn? Does that mean having liquids only? Will your doctor know if you only follow your diabetic diet just before you have your blood drawn? Join Judy Wilhelm of TriHealth Laboratory Services as she helps us understand the intricacies of laboratory services. Prior to class, experts from TriHealth Community Health will perform free fasting total cholesterol checks and glucose screenings, by appointment only, to the first 25 who register for the class.

October 9, 2007–Free 9:00 – 10:00 a.m.–lab work 10:30 a.m.–speaker presentation Community Wellness Center at Bayley Place, 401 Farrell Court Presenter: Judy Wilhelm, TriHealth Call 347-5510 to register.

## Holydays / Holidays: A Time for Remembering and Traditions

Remembering is a vital part of the holiday season and traditions are focal points for keeping the remembrance alive. Exploring the ways God continues to be with us and celebrating the gifts God gives us helps make each holiday a holy day and each season a holy season. October 9, 2007, 11:30 a.m.–Free Community Wellness Center at Bayley Place, 401 Farrell Court Presenter: Sister Jeanette Jabour, O. P. Call 347-5510 to register.

## Dizzy Lizzie – Why Do I Keep Falling?

Join us as the Balance, Vestibular and Fall Prevention Team from TriHealth helps us learn why falls occur. They will present an overview of the anatomy, including how we keep our balance and what happens when things go wrong (symptoms). Learn what to do, who to call, and what help is available.

October 10, 2007, 1:30 p.m–*Free* Community Wellness Center at Bayley Place, 401 Farrell Court Presenter: TriHealth Balance, Vestibular and Fall Prevention Team Call 347-5510 to register.

## AARP 55 Alive! Driver Safety Program

This classroom refresher course is designed to help age 50 + drivers develop safe defensive driving techniques. Updated topics include information on aggressive drivers, how overall fitness affects driving, strategies to stay crash-free, tips for highway driving, and understanding your car's safety features. Learn the warning signs of unsafe driving and tips for use of other transportation options. Successful completion of this course may qualify you for a multiyear insurance discount - check with your agent. October 17 & 18, 2007, 9:00 a.m. to 1:00 p.m. You must attend both sessions.)-\$10 course fee (payable to AARP) Community Wellness Center at Bayley Place, 401 Farrell Court

#### **Introduction to Medicare**

Call 347-5510 to register.

Are you nearing the milestone age of 65, or do you just need to brush up on the basics of Medicare? Perhaps a family member needs your help understanding healthcare insurance. This free, informative talk will help you through the Medicare Maze.

October 23, 2007, 1:30 or 6:00 p.m.–Free Bayley Place Community Wellness Center, 401 Farrell Court

Presenter: TriHealth Seniority Coordinator Call 347-5510 to register.

#### **Medicare Part D is for Medications**

Is this the year you have to decide about Medicare Part D? Are you thinking about changing your plan? Join us as the TriHealth Seniority coordinator provides updated information about available prescription drug plans. These free talks will help you make an informed decision when choosing what's best for you. For your convenience, afternoon and evening sessions will be conducted.

October 30, 2007 or November 20, 2007

October 30, 2007 or November 20, 2007 1:30 or 6:00 p.m.–*Free*Bayley Place Community Wellness
Center, 401 Farrell Court
Presenter: TriHealth Seniority Coordinator
Call 347-5510 to register.

## Ongoing Services & Opportunities

#### Weight Watchers®

Come on your own or bring a friendnew members are always welcome.
Monday evening meetings at the
Community Wellness Center
Weigh-in between 6:00 – 6:30 p.m.,
Meeting 6:30 – 7:00 p.m.
Fitness Club staff will show us ways
to increase activity on the 3<sup>rd</sup> Monday
each month, and if you join the Fitness
Club, identify yourself as a Weight
Watchers® member, your joiner's fee
will be waived (\$75 value)!

#### **Blood Pressure Screenings**

Bayley<sup>PLUS</sup> Community Outreach Services invites you to have a free blood pressure screening by a Registered Nurse, courtesy of Hillebrand Home Health. No appointment necessary. Call 347-5510 for more information. Second Wednesday each month 1:00 – 3:00 p.m. Bayley Place Care Conference Room 1<sup>st</sup> floor Fourth Tuesday each month 11:00 a.m. – 12:30 p.m. Community Wellness Center at Bayley Place Lobby



#### The Prayer Shawl Ministry

The Bayley Knitters offer an open invitation to join our talented volunteers in knitting and crocheting Prayer Shawls. Completed shawls are blessed and distributed to those in need of a comforting touch. Our volunteers experienced in knitting and crocheting will gladly teach anyone interested in learning. Work at home, or with the group on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays of each month, 1:30 – 3:00 pm, 3<sup>rd</sup> floor Hillside lobby at Bayley Place. For additional information or to request a prayer shawl, call 347-5510.



#### **Card Circle**

Since 1993, the Card Circle has been bringing cheerful greetings to approximately 1,000 west-side nursing home residents who do not receive mail. Personal notes written by Card Circle volunteers make Christmas, Easter and birthdays more special. New card donations are gratefully accepted and volunteers can work from home. Call 347-5488 to inquire about volunteer opportunities or to donate new cards.

#### **Red Hat Chapter**

On June 2, 2005 the Bayley Place chapter of the "Dazzling Delhi Divas" became official with 47 red-hatted members. The Chapter "Queen's Court" consists of six members who volunteer to plan six fun-filled events per year. These events are saved for posterity in the scrapbook through photos and comments by the Historian. For additional information, call 347-5510.

#### **Centering Prayer**

The busyness of life often prevents us from being aware of God within us, but we can develop this awareness in contemplation, the practice of the prayer of silence. This practice is available to any Christian wanting a closer relationship with God. The Centering Prayer group meets weekly. For additional information, call 347-5514.

#### **Outpatient Therapies**

Physical, occupational and speech therapy are offered to members of the community through Bayley<sup>PLUS</sup> Community Outreach Services. Licensed therapists provide assessments and treatments and reliable, consistent communication with individuals and their physicians. This is a Medicare/Medicaid certified program. Call 347-5510 for information.

#### **Life Learn Program**

The Life Learn Program, in coordination with The College of Mount St. Joseph, offers spring and fall sessions designed to provide learning experiences for mature learners. It provides opportunities for sharing knowledge and skills with no exams, just the fun of learning and interaction with old and new friends. For additional information call 347-5514.

#### **Resource Center**

The Resource Center, located in Bayley Place, provides a centralized location for a wide range of information for the residents, families and community-at-large. Informational brochures are available on health topics, illness, diseases, caregiving resources, along with current periodicals, video and audio tapes for health care and social service professionals. A variety of religious books and magazines are available. Call 347-5510 for information.

#### **Information & Referral Service**

Information about community services may be obtained by phone, email or onsite requests. From home care and transportation assistance to Internet searches, we can conduct research for a wide variety of needs or locations of service providers nationwide. Referrals can be made upon request. Call 347-5510 for information.

# Eldermount

## Inaugural Flower Show Blossoms at Eldermount



Members of the Eldermount Day Program brought summer beauty indoors during August and introduced what they hope will be the first of many annual flower shows.

More than 45 flower arrangements were displayed in Community Wellness Center meeting rooms and voted on by Eldermount members. The 2007 winner was George Thomas, an Eldermount member who enjoys participating in a variety of activities.

Eldermount social worker Chris Parks was recognized for the creative way she displayed her

flowers – Impatiens in a boot and Vinca in a giant teacup. Activity assistant Mary Kay Kroner displayed her flower arrangement using sweet potatoes as the base with flower stems placed in straws into the potato.

As part of the special flower show day, members enjoyed lunch, a photo slide presentation which showcased area gardens, and a talk by Pat Huesman who shared her gardening expertise. In addition, some members of the Eldermount program went on a field trip to Delhi Park Paradise Gardens on Greenwell Avenue.

The second-oldest program of its kind in Cincinnati, Eldermount provides an array of health-based services at the Community Wellness Center which meet the needs of members so they can stay well and live at home. Eldermount hours are 7:30 a.m. to 5:30 p.m., Monday through Friday. For more information, call 347-5440.

Eldermount Flower Show winner George Thomas, left, with Dolly Overman, Eldermount activity assistant and event coordinator.



#### **Services**

#### **Hair Salon**

Hair salon services are available by appointment. Call 347-5440 for more information.

#### **Transportation**

Transportation services are available to members attending the program. Call 347-5440 for additional information.

#### **Showering**

Personal showers, shampoo, and shaves are available. Call 347-5441 for scheduling.

#### **Lab Services**

Select laboratory services are available. Call 347-5441 for an appointment.

#### **Optical**

A mobile, licensed optician is available by appointment. Prescriptions are filled, and repairs and cleaning are available. Call 347-5440 to make an appointment.

#### **Podiatry**

Podiatry services are available to members by appointment. Call 347-5441 regarding scheduling.

#### **Elder Law**

Call Eldermount's social worker at 347-5443 for referrals.

#### Audiology

Services of an audiologist are available to members by appointment. Call 347-5441 for more information.

## Therapies Provided On Site

Massage
Physical
Occupational
Speech
Call 347-5441 for
additional information
on any of these services.

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