Internet Domain Name Registrar

AUST DOMAINS .com.au

RESELLER HANDBOOK

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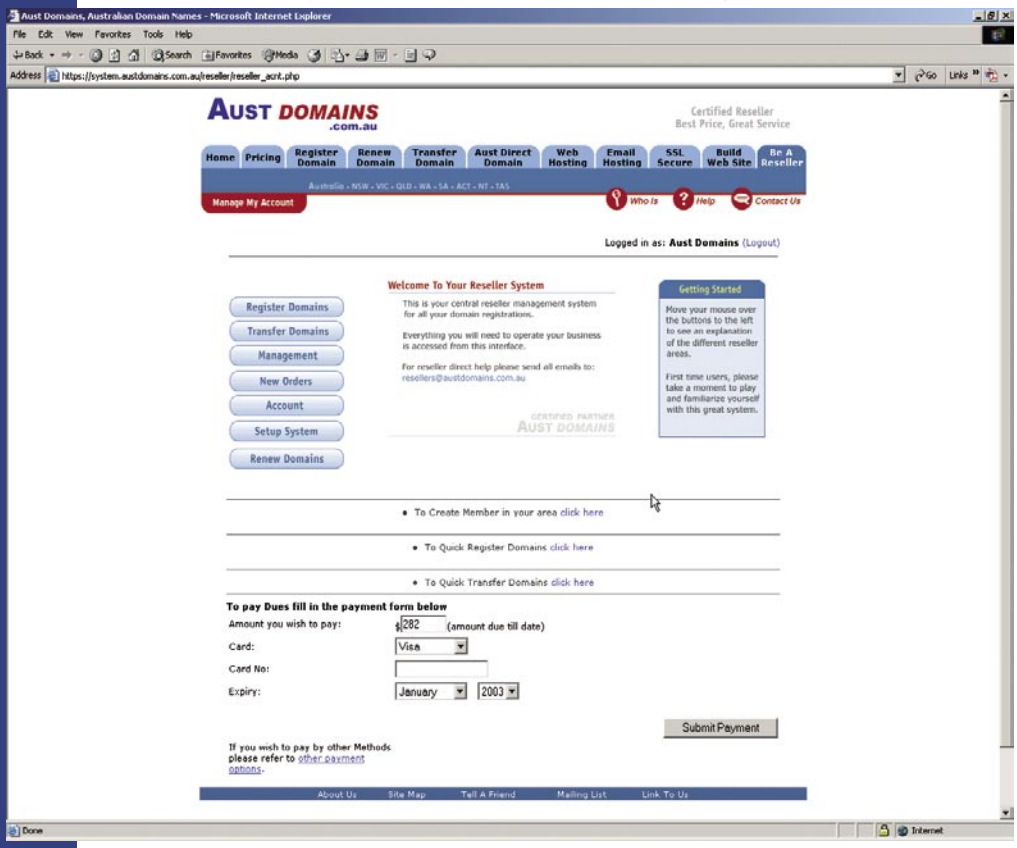
Quick Start

To start using the Reseller Management Interface you need to go to the following address: http://reseller.austdomains.com.au
Login using your new reseller username and password.



Need Help?:

It is recommended that following protocol is used when requesting assistance and help on reseller related problems.

Firstly, send a detailed email with all the relevant information to resellers@austdomains.com.au.

You should receive an automated email with a Ticket number that relates to your question. The Ticket Number is important as it allows Aust Domains support team to trace your request.

We endeavor to answer all questions as soon as possible, however you are welcome to call us on 08 9349 4665 if the problem is or an urgent nature, but you MUST send an email to resellers@austdomains.com.au first.

Domains

EXAMPLE
To get to our website, you could type 203.30.46.102 into your browser URL bar, or alternatively you could type www.austdomains .com.au

Anatomy of a Domain

A domain name is simply a tool to make the internet user friendly.

Why use a domain?

Computers communicate via a TCP/IP protocol which locates computers by identifying them with an IP address (eg. 196.198.0.1). To visit another computer on the Internet, your local computer needs to know the remote computers IP address so that it can connect to it.

Domain names use a DNS BIND protocol that enables users to type in easy to remember words, instead of hard to remember numbers.

What is DNS all about?

Whenever you send an email or visit a website using a domain name, DNS is working in the background. The DNS system is basically a large distributed database that adheres to a basic set of fundamental rules defined by the Berkeley University in the USA, when the Internet was 'born'. These rules are constantly under revision and are called RFC's.

How does my domain name work?

Technically a domain only has to do one thing; RESOLVE. When using a domain name, it will attempt to find its way to the IP address using DNS BIND. This is done by firstly connecting to a 'resolver' box, normally hosted by an ISP. The 'resolver' box then queries the root zone files, reading the domain from right to left.

Here is an example of how a 'resolve' would work:

Where is '.'? - Checks the root zone files.

Where is 'au.'? - The root zone files hold the location of the other TLD zone files.

Where is 'com.au'? - The au zone hold information about where to find com.au, net.au, org.au etc….

Where is 'austdomains.com.au'? - The com.au zone file holds thousands of records for domains. For every functional com.au domain, this zone file has a minimum 2 NS records associated to it.

Where is 'www.austdomains.com.au"? - The query finds the specific Name Servers, they will hold the 'Authoritative' information required to report an answer. "Your resolve is complete: use this: 203.30.46.102"

Domains

The .au Name Space

Domain Choices

The following 2LD domains are available for you to register as a Aust Domains Reseller.

- asn.au
- com.au
- net.au
- id.au
- org.au
- info.au

Eligibility Criteria

asn.au [Open]: For incorporated associations, political parties, trade unions, sporting and special interest clubs.
com.au [Open]: For commercial entities, such as companies (with ACN as registered through ASIC), and businesses (registered with state governments).
net.au [Open]: For commercial entities, such as companies (with ACN as registered through ASIC), and businesses (registered with state governments).
id.au [Open] : For individuals who are Australian citizens or residents.
org.au [Open] : For charities and non-profit organizations.
info.au Presently not accepting new registrations. This domain is under review as part of auDA's new 2LD process.

Other .au domains (NOT HANDLED BY AUST DOMAINS)

edu.au [Closed]: For educational institutions registered at federal or state level. Registrar: Education.au Ltdhttp://www.domainname.edu.au/
gov.au [Closed]: For federal, state and local government bodies. Registrar: National Office for the Information Economy (NOIE) http://www.domainname.gov.au/
csiro.au [Closed]: For the sole use of the Commonwealth Science and Industry Research Organization (CSIRO).
conf.au Presently not accepting new registrations. This domain is under review as part of auDA's new 2LD process.

SOURCE
Domain criteria from auDA
www.auda.org.au
Updated: 15-10-2003

Domains

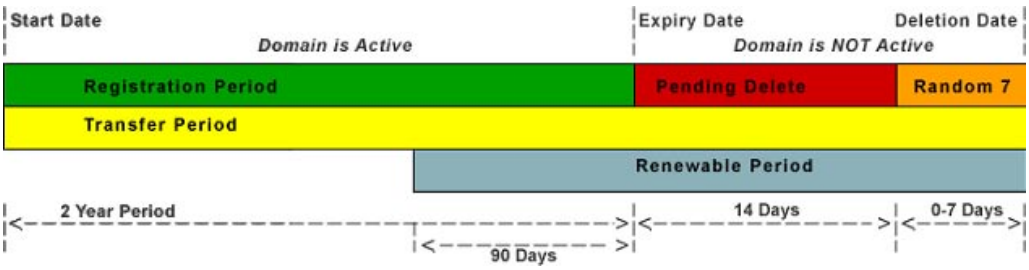
The .au Name Space

System Facts

REGISTRATIONS:

All .au domains require manual approval and verification to ensure the requesting registrant satisfies the eligibility criteria as determined by auDA.

DOMAIN LIFE CYCLE:



TRANSFERS:

The URL for submitting transfers is: http://resellername.mainframe.com.au/register/transfer.php

The domain password is required when submitting a transfer request. Behind the scenes, an email is sent from the winning registrar directly to the registrant seeking verification that the transfer request is authorized. The registrant must accept the request. Once accepted the domain status changes to 'Transfer Pending' for 2 days and then becomes is listed as 'Status Active' once the transfer has completed.

IMPORTANT

Transfers can be actioned at any stage of the domain's lifespan. Even during 'PENDING DELETE'. It will remain active during the transfer, or have its active status reinstated if it is Pending Delete.

RENEWALS:

Renewal notices are sent to the listed registrant email address at the following intervals prior to expiration: 90 days, 60 days, 30 days, 15 days, 9 days, 6 days, 3 days and 1 day. The email notices will be sent in the reseller's name.

IMPORTANT

It is important to note that the domain can be renewed at any time during the life span including the 'Pending Delete' period.

If a domain is not renewed prior to the expiry date it will stop functioning. First the Name Servers are deleted. There is then a 14-day 'Pending Delete' period, followed by a random 1 to 7 day additional 'Pending Delete' phase, and then finally the domain is flushed from the registry. The domain is once again available for registration.

Domains

The .au Name Space

UPDATES:

The great aspect of being a Aust Domains reseller is that you gain parental control of the domains under your management. You don't need to be listed as the Technical, Administrative, any of the other domain's contact points, in order to access the domain and update name servers and or contact information.

Registrants are also able to login to their own account and administer/ manage their domain.

The address where they can do this will be:http://resellername.mainframe.com.au/manage/

IMPORTANT LINKS:

auDA - .au Domain Administration Ltd. http://www.auda.org.au

Ausregistry.http://www.ausregistry.com.au

NOIE - National Office for the Information Economy
http://www.domainname.gov.au/

Education.au Ltd.
http://www.domainname.edu.au/

ASIC – Australian Securities and Investments Commissions.
http://www.asic.gov.au

ABR – Australian Business Register.http://abr.business.gov.au/

IP Australia – Patents, Trade Marks, Designshttp://ipaustralia.gov.au/

Aust Domains Domains service agreement.
http://www.austdomains.com.au/terms_privacy.html

DNS List. Discussion forum about DNS related issues.
To subscribe send an email to: dns@lists.auda.org.au

Domains

The gTLD Name Space

Domain Choices

The following domains choice are available for you to register as a Aust Domains Reseller.

gTLD – Generic Top Level Domain

- .com
- .net
- .org

nTLD – New Top Level Domain

- .biz
- .info
- .name

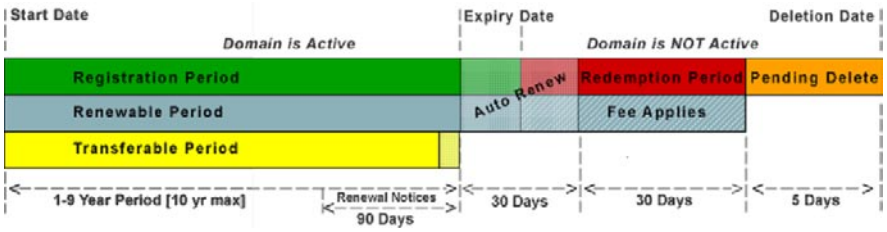
Eligibility Criteria

There are no eligibility criteria for gTLD domains. They are registered on a first come first serve basis.

System

REGISTRATIONS: If it is available, then you can register it!

DOMAIN LIFE CYCLE:



TRANSFERS:

ICANN's new domain transfer policy is intended to provide greater security and portability to the domain transfer process and protect against "domain slamming."

Starting November 12 2004, when a Registrar receives a request to transfer your domain name to a new registrar, they will still attempt to contact you to confirm that you authorized the request. However, if you do not respond, or are not able to respond within 5 days, your domain name WILL be transferred,"

GLOSSARY

"Domain Slamming," refers to fraudulent domain name transfers, that have bedeviled the registrar sector for the past few years.

Domains

The gTLD Name Space

System…, cont.

TRANSFERS…,cont.
Transfers can be delayed if the registrants email address is not current or if the losing registrar has a 'Registrar Lock' on the domain. You will need to contact the losing registrar to resolve any delays.

Resellers are billed on Transfer request and refunded on cancellation or failure. You will need to mark the transfer request 'PAID' in the orders table for the transfer request to be submitted by our system.

IMPORTANT
You will need to allow at least 10 days prior to the expiry date to submit a TLD transfer. If there is less than 10 days remaining we recommend renewing the domain first with the current registrar, and then submit the transfer.

RENEWALS:
Notices are sent to the listed registrant email address at the following intervals prior to expiration: 90 days, 60 days, 30 days, 15 days, 9 days, 6 days, 3 days and 1 day. The email notices will be sent in the reseller's name.

It is critical that the domain is renewed before expiry. If a domain is allowed to expire it may enter 'Redemption'. During this time the domain is inactive for 30 days and the only way to resolve the problem is to pay a 'Redemption Fee' that costs approximately US$125. After the Redemption period ends the domain enters a 5 day Pending Delete period and then is flushed from the registry.

UPDATES:
The great aspect of being a Aust Domains reseller is that you gain parental control of the domains under your management. You don't need to be listed as the Technical or Administrative contact to access the domain and update name servers and contact details.

IMPORTANT LINKS:
ICANN - http://www.icann.com

Verisign (.com, .net) - http://www.verisign.com/

Afilias (.org, .info) - http://www.info

Neulevel (.biz) - http://www.neulevel.biz

Reseller Management Interface

Introduction

This is the business end of your reseller management system. From here you can login and perform the business functions you require to register and manage domains,

To get started you need to login to your Reseller Management interface.

HOT TIP
Our Reseller Management System features online tips and guides.
You are also encouraged to read our FAQs, on our website.

Register

This link will open another window, which is also the location that you can send customers to register a domain by themselves. The URL for this page is https://resellername.mainframe.com.au/register/.This default web page is generically branded to help get you started quicker. You can upload your own headers and footers to customize this page. Please refer to the Section “Modify System”. If you are processing the registration on behalf of the customer you will need to assume role as that of the customer. In other words, create an account for them. DO NOT use your reseller username and password, create an account or use their existing customer account if they already have one.

Reseller Management Interface

Transfer Domain

Transferring a domain is a similar process to registering a domain. This link will also open another window, and again you can send customers directly to this location. The URL for this page is:

https://resellername.mainframe.com.au/register/ https://resellername.mainframe.com.au/register/transfer.phpTo transfer a '.au' domain you will need the Domain Password. This is commonly mistaken as the Registry Key.

The Domain Password can be retrieved from:
Ausregistry – www.ausregistry.com.au, or directly at: http://admin.auda.org.au/passwordMail/PasswordMail The Domain Password is exclusively used for the transfer of domains. If the email contact for the domain is not current and the Domain password cannot be accessed, the registrant will need to:

a) Contact the existing/losing registrar to get the details updated, ORb) Send us a fax on company letterhead, signed by the registrant. Please refer to the Appendix p33 for the correct details.

KEY FACT
The Registry Key is specific to MelbourneIT's system and is a legacy term from the days when MelbourneIT was the monopoly registrar for the .au name space. This is used specifically to access the domain management system and not for the transfer of domains.

Management

The great thing about being a Aust Domains reseller is that you can manage all the domains without needing to be listed contact. When you select Manage from the menu a new window will open with all domains editable under the one drop down box.

Once logged into the management system you can update name servers as well as update contact details for the domains under management. You will also be able to configure web and email forwarding services (Aust Direct), but only if you have this service active on your reseller account.

IMPORTANT
Hosting providers will sometimes try to transfer the domain to their own management by misinforming a customer that this is required. All that is required is that the Name Servers are updated.

Reseller Management Interface

Management…, cont.

The management area is the same interface that the customer has available for their domain. From here they will be able to modify their own account and perform updates to Name Servers, administer their web and email forwarding, or just update the contact information.

New Orders

New Orders: View all the orders that are currently in your reseller system. Any domain that has an asterix '*' bedside it has not been paid. You need to click on the domain and then on the following screen click 'PAID'. The domain will now be forwarded to Aust Domains for approval. Domains must be marked PAID before registration.

Pending Approval:

All .au domains require the registrar to manually approve the domain. We check to see that the information is current and correct and that eligibility has been satisfied according to policy.

Unpaid:

If a customer selects 'direct payment', as the payment option you will need to click 'PAID' on the domain order for it to be processed and registered. The 'Unpaid' table isolates only the domains that are awaiting payment.

Awaiting info:

In this table you will find domains that require more information for the registration to complete successfully. If a domain name does not meet the eligibility criteria as explained in section 3b, an email will be sent to the customer requesting that they provide more information.

Transfers:

TRANSFERS AWAITING EMAIL:

The registrant must accept the transfer request. If the email address listed for the current registrant is not active they will need to contact the losing registrar and update the contact email address. In the case of .au domains Aust Domains can be faxed directly. Please refer to the Appendix for the correct fax request.

IMPORTANT

Our resellers have a three (3) day window of opportunity to change or cancel a registration.

Aust Domains will not refund domains after this period.

Reseller Management Interface

New Order…, cont.

Transfers…, cont.

TRANSFERS PENDING AUSREGISTRY APPROVAL:
The domain has been submitted to the registry for transfer and will be over within 2 days.

gTLD TRANSFERS PENDING SUBMISSION:
The transfer is awaiting approval from Aust Domains.

gTLD TRANSFERS SUBMITTED:
The transfer request has been submitted to the losing registrar, and the system is waiting for their response. Some gTLD registrars will make the transfer process as complicated as possible.

It is important to investigate the transfer terms of the losing registrar prior to submission, to ensure a smooth process.

TRANSFERS REJECTED BY CLIENTS:The registrant as aborted the transfer by rejecting the authorization email.

Account

Our system allows you to generate an invoice or statement at any time. Simply select the ‘start’ and ‘finish’ dates for the report and click ‘Generate Report’. You will view an online account breakdown which can also be downloaded a file which can viewed with excel and most popular accounting programs.Directly below the report generator is the payment interface. Here you will find the account dues. We accept all credit cards and also provide the option to pay via bank transfer or cheque, if this is preferred.

It is very important that the account is always kept in credit at least $250. This is to ensure that domain registrations are processed in a timely manner by Aust Domains support team. We reserve the right to reject registrations and or suspend accounts which fall below $0 dollars.

IMPORTANT
The successful transfer of gTLDs is subject to the losing registrar allowing the graceful release of the domain.

It is important to communicate to the customer that any delays with the transfer are the fault of the losing registrar.

In the event of an unsuccessful transfer the customer will have their credit card refunded upon request.

Reseller Management Interface

Modify System

Modify Emails:

Customize the emails that are automatically generated by our system. By default the emails will contain your Business Name, however you may want to use these communications to promote other services or products that you offer.

Below is a list of the communication emails that can be modified via the management system. Please refer to Appendix 23-31 for a default print out of each communication.

REGISTRATION EMAILS
1. Pending Approval Email
2. Approving Email
3. Confirmation Email
4. Modes of Payment Email
5. Rejection Email
6. Password Retrieval Email
7. Credit Card Tax Invoice
8. Non Credit Card Tax Invoice

TRANSFER EMAILS
1. Paid by Credit Card
2. Non Credit Card Payment

Modify Config:

Setting up the pricing, email address communication, and parked domain servers are all updated from this section of the reseller management area. Each of the fields has a red question mark '?' featured, and this implies that there is additional information that can be accessed by clicking on the question mark.You can also select whether or not you wish to offer Aust Direct to you customers. Aust Direct is our great email and web forwarding service. The system will allow you to re-brand the services as well as set your own price.

HOT TIP
Modifying the auto response emails is a great way to promote your business and to introduce new products and or promotions.

HOT TIP
The pricing table is based on a per annum rate. E.g. If com.au is retailed at $99/2years, you will need to enter the 1 year value of $49.50 into the pricing table.

IMPORTANT
The 10% GST is included in all prices and will be subtracted when international addresses are submitted during registration.

Reseller Management Interface

Modify System

Upload Header & Footer:

By uploading your header and footer files you can change the look of the registration system and seamlessly integrate it with your website. Website visitors can be directed to this site so that they can register, transfer, and manage their own domains, and all this assists with the reduction of customer support for your business.

HOT TIP
All reseller accounts come with a default interface that is generically branded. You are welcome to use the generic template for as long as you desire.

Creating your own header and footer is very simple. Follow the steps below:

Step 1: Create a web page using absolute path names for your images that should be located on your own servers.

Step 2: Split the HTML code into two files at the point where you wish our registration code to appear. It is preferred that you split the code from within a table or cell tag.

Step 3: Name the first half of the HTML file 'header.html' using notepad or another editor. Do not close the 'body' tags.

Step 4: Name the second half of the HTML file 'footer.html' using notepad or another editor. Do not insert new 'head' and 'body' tags.

Step 5: Upload the files using our web upload function.
If you are having difficulties with the customisation of these files you can contact our design services and we can quote you are very reasonable price to modify the system.

To view an example of how the headers and footers work, please read Appendix pp19-22

Reseller Management Interface

HOT TIP
Check domains due to expire to confirm that they are still active.
Renewals are an excellent revenue stream for your business.

Renew domains

Search for domains that are about to expire and renew them in bulk. This feature helps improves your efficiency and prevents the likelihood of angry customers contacting you asking why their domain has expired. Renewal notices are sent out to registrants at pre-determined intervals: 90, 60, 30, 15, 9, 6, 3, and 1-day prior to expiation. However, on occasion the registrant email address is out of date and the customer will not be aware. Even though the customer is ultimately responsible for renewing their own domain, it is best that you isolate these oversights for your customer. Happy satisfied customers will refer friends and you will make additional sales as well as collect income form renewals.

Glossary of Terms

auDA: The industry self-regulatory body for Domain Name System in Australia. It grants licenses to Registry operators. It accredits and licenses Registrars who can sell domains in .au to eligible individuals, companies or organizations. auDA facilitates the au dispute resolution process and develops and implements consumer safeguards.

Auth info Key: Similar to the domain password. This is required if you are transferring a .org or .info or .biz domains.

Aust Direct: This is the name of our web and email forwarding service. This is an optional extra for resellers and it can be branded to a name that reflects the reseller's business.

DNS: Domain Name Servers

Domain Password: Only required when transferring a .au domain to a new registrar. The Domain Password can be retrieved from the following address:

gTLD: Generic Top Level Domain.
E.g. .com, .net, .org, .info, .biz

Registrant: An individual, company or organization that is granted a license for a .au domain name.

Registrar: An entity accredited by the name space's respective governing body (eg. auDA, ICANN), that sells domain licenses to registrants. A registrar checks that the registrant is eligible for the domain name and is also responsible for updating information in the registry database on behalf of the registrant. Registrars deal directly with registrants or may use a reseller.

Registry: Licensed by the name space's respective governing body (eg. auDA, ICANN), to manage one or more second level domains (e.g. com.au, net.au, id.au). Appointment of registry operators manage and maintain the database that contains the domain names registered by registrars on behalf of registrants.

Glossary of Terms

Registry Key: This is a legacy term that dates back to when MelbourneIT was the sole registrar of the .au namespace. The registry key allows access to the domain management system on the MelbourneIT website. Many confuse the registry key with the 'domain password'.

Reseller: Operate under an agreement with a registrar. Resellers deal directly with the registrant. Resellers are not accredited by auDA but are regulated via Registrars. Unlike registrars, resellers do not deal directly with the registry.

Redemption: The 30 day period prior to the 5 day Pending Delete that is subsequently prior to the domain being flushed from the registry.

ROID: Remote Object Identifier

Pending delete: The 5 day period post the 30 day Redemption period prior to the domain being flushed from the registry.

Propagation: The period of time when proxy servers update/synchronize their domain tables.

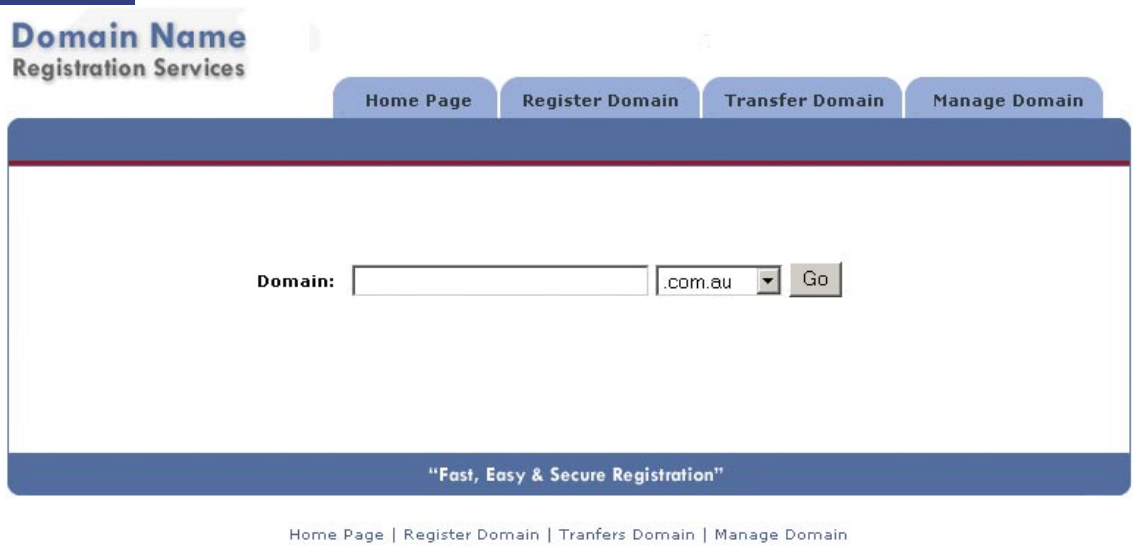
2LD: Second Level Domains. E.g. com.au

Whois Lookup: A search that yields the results showing ownership of a domain name.

Appendix 1

Headers and Footers

The next pages (19-22) will help you understand how to modify your headers 7 footers



Screen grab of the default header and footer template.

Appendix 1

Headers and Footers…, cont/
Original Html Code

```
<html>
<head>
<title>Domain Name Registration Service</title>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1">
<link rel="stylesheet" href="https://www.austdomains.com.au/styles.css" type="text/css">
</head>
<body link="#336699" vlink="#336699" alink="#336699" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0">
<table width="95" border="0" align="center" cellpadding="0" cellspacing="0">
  <tr>
    <td><table width="100%" border="0" cellspacing="0" cellpadding="0">
      <tr>
        <td width="29%"><img src="https://www.austdomains.com.au/reseller/images/logo.gif" width="220"
height="78"></td>
        <td><table width="100%" border="0" cellspacing="0" cellpadding="0">
          <tr>
            <td colspan="4"><img src="https://www.austdomains.com.au/reseller/images/topbar.gif"
width="546" height="43"></td>
          </tr>
          <tr>
            <td><a href="../register/"><img src="https://www.austdomains.com.au/reseller/images/1.gif"
width="114" height="35" border="0"></a></td>
            <td><a href="../register/"><img src="https://www.austdomains.com.au/reseller/images/2.gif"
width="138" height="35" border="0"></a></td>
            <td><a href="/register/transfer.php"><img src="https://www.austdomains.com.au/reseller/im-
ages/3.gif" width="137" height="35" border="0"></a></td>
            <td><a href="../manage/index.php"><img src="https://www.austdomains.com.au/reseller/im-
ages/4.gif" width="157" height="35" border="0"></a></td>
          </tr>
        </table></td>
      </tr>
    </table></td>
  </tr>
  <tr>
    <td><img src="https://www.austdomains.com.au/reseller/images/5.gif" width="766" height="32"></td>
  </tr>
  <tr>
    <td width="99%">
<center><table width=100% style="border:1px solid #3A73AD;"><tr><td><br><br><br><br>

<!-- Begin Footer -->
<html>
<br><br><br><br><br><br></td></tr></table></center>

    </td>
  </tr>
  <tr>
    <td><img src="https://www.austdomains.com.au/reseller/images/6.gif" width="766" height="36"></td>
  </tr>
  <tr>
    <td><div align="center">
      <p><font size="1" face="Verdana, Arial, Helvetica, sans-serif"><a href="../register/"><br>
        Home Page</a> <font color="#336699">|</font> <a href="../register/">Register Domain</a>
        <font color="#336699">| </font><a href="/register/transfer.php">Tranfers Domain</a> <font
color="#336699">|</font>
        <a href="../manage/index.php">Manage Domain</a></font><font size="1" face="Verdana, Arial,
Helvetica, sans-serif"><br>
        </font></p>
      </div></td>
  </tr>
</table>
</body>
</html>
```

Appendix 1

Headers and Footers…, cont/
Header Html Code

```
<html>
<head>
<title>Domain Name Registration Service</title>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1">
<link rel="stylesheet" href="https://www.austdomains.com.au/styles.css" type="text/
css">
</head>

<body link="#336699" vlink="#336699" alink="#336699" leftmargin="0"
topmargin="0" marginwidth="0" marginheight="0">
<table width="95" border="0" align="center" cellpadding="0" cellspacing="0">
  <tr>
    <td><table width="100%" border="0" cellspacing="0" cellpadding="0">
        <tr>
          <td width="29%"><img src="https://www.austdomains.com.au/reseller/images/
logo.gif" width="220" height="78"></td>
          <td><table width="100%" border="0" cellspacing="0" cellpadding="0">
              <tr>
                <td colspan="4"><img src="https://www.austdomains.com.au/reseller/
images/topbar.gif" width="546" height="43"></td>
              </tr>
              <tr>
                <td><a href="../register/"><img src="https://www.austdomains.com.
au/reseller/images/1.gif" width="114" height="35" border="0"></a></td>
                <td><a href="../register/"><img src="https://www.austdomains.com.
au/reseller/images/2.gif" width="138" height="35" border="0"></a></td>
                <td><a href="/register/transfer.php"><img src="https://www.austdomains.
com.au/reseller/images/3.gif" width="137" height="35" border="0"></a></td>
                <td><a href="../manage/index.php"><img src="https://www.austdomains.
com.au/reseller/images/4.gif" width="157" height="35" border="0"></a></td>
              </tr>
            </table></td>
        </tr>
      </table></td>
  </tr>
  <tr>
    <td><img src="https://www.austdomains.com.au/reseller/images/5.gif" width="766"
height="32"></td>
  </tr>
  <tr>
    <td width="99%">
<center><table width=100% style="border:1px solid #3A73AD;"><tr><td><br><
br><br><br>
```

Appendix 1

Headers and Footers…, cont/
Footer Html Code

```
<html>
<br><br><br><br><br><br></td></tr></table></center>

    </td>
  </tr>
  <tr>
    <td><img src="https://www.austdomains.com.au/reseller/images/6.gif" width="766"
height="36"></td>
  </tr>
  <tr>
    <td><div align="center">
      <p><font size="1" face="Verdana, Arial, Helvetica, sans-serif"><a href="../
register/"><br>
        Home Page</a> <font color="#336699">|</font> <a href="../register/
">Register Domain</a>
        <font color="#336699">| </font><a href="/register/transfer.php">Tranfers
Domain</a> <font color="#336699">|</font>
        <a href="../manage/index.php">Manage Domain</a></font><font size="1"
face="Verdana, Arial, Helvetica, sans-serif"><br>
        </font></p>
      </div></td>
  </tr>
</table>
</body>
</html>
```

Appendix 2

Form Post

Source Code

Find Your Domain Source Code

IMPORTANT
The reference to 'RESELLERNAME' in the source code must be replaced with thee resellers actual username.

If you don't know what this is, please contact us.

```
<FORM ACTION="https://RESELLERNAME.mainframe.com.au/register/
check_domain.php" METHOD="POST" NAME="domSearch">

  <INPUT NAME="domain" TYPE="text" CLASS="s02" SIZE="25">

    <SELECT NAME="search_TLD">

      <OPTION SELECTED>.com.au</OPTION>
      <OPTION>.net.au</OPTION>
      <OPTION>.org.au</OPTION>
      <OPTION>.id.au</OPTION>
      <OPTION>.com</OPTION>
      <OPTION>.net</OPTION>
      <OPTION>.org</OPTION>
      <OPTION>.biz</OPTION>

    </SELECT>

  <INPUT NAME="Submit22" TYPE="submit" VALUE="Find Domain">

</FORM>
```

VALUES
#USERNAME##
Username
##PASSWORD##
Password
##DOMAIN##
Domain
##EXPIRY##
Expiry Date
##ORG_NAME##
Organization-Name
##ORG_ACN##
Organization-ACN
##POSTAL##
Postal Address
##NS_P_HOST##
Primary Server
##NS_P_IP##
Primary IP
##NS_S_HOST##
Secondary Server
##NS_S_IP##
Secondary IP
##ADMIN_NAME##
Admin-Contact
##ADMIN_EMAIL##
Admin Email Address
##ADMIN_PHONE##
Admin Tel Number
##TECH_NAME##
Tech Contact
##TECH_EMAIL##
Tech Email Address
##TECH_PHONE##
Tech Tel Contact
##BILLING_NAME##
Billing Contact
##BILLING_EMAIL##
Billing Email Address
##BILLING_PHONE##
Billing Tel Number

Appendix 3

Modify System

Modify Emails

REGISTRATION EMAILS

Pending Approval Email

Dear domain name applicant,

You have applied for registration of the domain:
##DOMAIN##
This registration request has now been submitted for processing.

This application will now be reviewed by the .au Registrar Aust Domains in accordance with the guidelines for approving .au domain names.

You will be notified by email of the registrar\'s decision, advising whether your application has been accepted or declined, or whether further information is required.

Please note that this message does not assign any rights relating to your possible use of the name ##DOMAIN## in any context, it merely confirms that your application has been received.

Application Details:

USERNAME: ##USERNAME##
PASSWORD: ##PASSWORD##

Domain: ##DOMAIN##
Expiry: ##EXPIRY##
Organization-Name: ##ORG_NAME##
Organization-ACN: ##ORG_ACN##
Postal: ##POSTAL##

DELEGATION TO:
Server: ##NS_P_HOST##
IP add: ##NS_P_IP##
Server: ##NS_S_HOST##
IP add: ##NS_S_IP##
Admin-Contact: ##ADMIN_NAME## ##ADMIN_EMAIL##
Admin-Contact: ##ADMIN_PHONE##
Tech-Contact: ##TECH_NAME## ##TECH_EMAIL##
Tech-Contact: ##TECH_PHONE##
Billing-Contact: ##BILLING_NAME## ##BILLING_EMAIL##
Billing-Contact: ##BILLING_PHONE##

If you have further questions about approval of this application, please reply to this email.

This email has been automatically generated.

Thank you for choosing ‘Reseller Name’.

Appendix 3

Modify Emails

REGISTRATION EMAILS

Approving Email

Thank you for choosing Demo. Your domain registration is now complete.

Domain Name: ##DOMAIN##
Expiry Date: ##EXPIRES##

Username: ##USERNAME##

You may access all your features at ##MANAGE URL##

VALUES
##DOMAIN##
Domain Name
##EXPIRES##
Domain Expiry Date
##USERNAME##
Username
##MANAGE URL##
Domain Management URL - Specific to resellers address.

VALUES

##USERNAME##Username

##PASSWORD##
Password

##DOMAIN##
Domain

##EXPIRY##
Expiry Date

##ORG_NAME##
Organization Name

##ORG_ACN##
Organization ACN

##POSTAL##
Postal Address

##NS_P_HOST##
Primary Server

##NS_P_IP##
Primary IP

##NS_S_HOST##
Secondary Server

##NS_S_IP##
Secondary IP

##ADMIN_NAME##
Admin-Contact

##ADMIN_EMAIL##
Admin Email Address

##ADMIN_PHONE##
Admin Tel Number

##TECH_NAME##
Tech Contact

##TECH_EMAIL##
Tech Email Address

##TECH_PHONE##
Tech Tel Contact

##BILLING_NAME##
Billing Contact

##BILLING_EMAIL##
Billing Email Address

##BILLING_PHONE##
Billing Tel Number

##MANAGE URL##
Domain Management URL - Specific to reseller's address

##YEARS##
Period of Registration

Appendix 3

Modify System

Modify Emails

REGISTRATION EMAILS

Confirmation Email

Thank you! Your domain name has been registered.

Domain name: ##DOMAIN##
Years: ##YEARS##
Expiry: ##EXPIRY##

You may access all the features of your domain name at our domain management tools]
##MANAGE_URL##

Username: ##USERNAME##
Password: ##PASSWORD##

If you hold any other domain names, we'd love to quote you on renewal. Simply reply to this email.

PLEASE ALLOW 24 HOURS FOR DELEGATION TO OCCUR

Registration Details:
Domain: ##DOMAIN##
Expiry: ##EXPIRY##
Organization-Name: ##ORG_NAME##
Organization-ACN: ##ORG_ACN##
Postal: ##POSTAL##

DELEGATION TO:
Server: ##NS_P_HOST##
IPadd: ##NS_P_IP##
Server: ##NS_S_HOST##
IPadd: ##NS_S_IP##
Admin-Contact: ##ADMIN_NAME## ##ADMIN_EMAIL##
Admin-Contact: ##ADMIN_PHONE##
Tech-Contact: ##TECH_NAME## ##TECH_EMAIL##
Tech-Contact: ##TECH_PHONE##
Billing-Contact: ##BILLING_NAME## ##BILLING_EMAIL##
Billing-Contact: ##BILLING_PHONE##

Thank you for registering with 'Reseller-Name'
Thank you for choosing 'Reseller-Name'. Your domain registration is now complete.

Domain Name: ##DOMAIN##
Expiry Date: ##EXPIRES##
Username: ##USERNAME##

You may access all your features at ##MANAGE URL##

Appendix 3

VALUES
##DOMAIN##
Domain Name
##MANAGE URL##
Domain Management URL - Specific to reseller's address
##YEARS##
Years of Registration
##OTHER_PRODUCTS##
Other Available Products
##COST##
Total Due, Inc GST

Modify System

Modify Emails

REGISTRATION EMAILS

Modes of Payment Email

Thank you for your domain name order. The registration of your domain ##DOMAIN## is awaiting the receipt of payment.

Please forward payment as soon as convenient by any of the following methods.

Cheque made payable to 'Aust Domains'
sent to:

Aust Domains
PO Box 3554 East St Georges Tce,
Perth, WA 6832

Direct payment to the following account:

Acc Name: Aust Domains
Acc No: 56 442 2778
BSB No: 086-492
Bank: National Australia Bank

Credit please fill out the form on our secure server:
https://www.austdomains.com.au/pay/

You have requested:

Domain name: ##DOMAIN##
Years: ##YEARS##
##OTHER_PRODUCTS##
total due##COST## [INC GST]

Please quote this invoice number with payment: ##ORDER_NUM##
A formal Tax Invoice/Receipt will be issued on payment.

Thank you,

Aust Domains
info@austdomains.com.au
You may access all your features at ##MANAGE URL##

Appendix 3

Modify System

Modify Emails

VALUES
##DOMAIN##
Domain Name
##REASON##
Why the registration was rejected. This information is called from the Bottle Domains database.
##CONTACT##
Contact Details.

REGISTRATION EMAILS

Rejection Email

Your request for the registration of the domain name ##DOMAIN## has been rejected on the following grounds:

##REASON##

If you have any queries regarding this action, please contact ##CONTACT##.

'Reseller Name'

Appendix 3

VALUES
##USERNAME##
Registrant Username
##PASSWORD##
Registrant Password
##MANAGE URL##
Domain Management URL - Specific to reseller's address

Modify System

Modify Emails

REGISTRATION EMAILS

Password Retrieval Email

Your username and password for the Demo domain management area is:

Username: ##USERNAME##
Password: ##PASSWORD##

You may log into the management area using this username and password at:

##MANAGE URL##

If you didn't submit this request, don't be alarmed. You are the onlyone receiving this e-mail.

Appendix 3

Modify System

Modify Emails

VALUES
##DATE##
Date
##INVOICE TO##
Customer
##INVOICE ADDRESS##
Customer Address
##ORDER NO##
Tax invoice Number
##CUSTOMER NAME##
Customer name
##ORDER ITEMS##
Items ordered
##COST INFO##
Cost break-down
##ORDER NUMBER##
Tracking Number
##RESELLER ABN##
Reseller ABN
##RESELLER SITE##
URL of reseller site
##RESELLER EMAIL##
Email address of reseller

IMPORTANT
Where you see
Enter details is text
in the details opposite ->

You must enter your banking details as required.

REGISTRATION EMAILS

Non Credit Card Tax Invoice

##DATE##
TO:
##INVOICE TO##
##INVOICE ADDRESS##

TAX INVOICE No. ##ORDER NO##

Dear ##CUSTOMER NAME##,
Below is a summary of your order with Demo.

##ORDER ITEMS##
##COST INFO##

Please forward payment using one of the payment methods below:

Bank transfer:

Enter details is text

Please quote: ##ORDER NUMBER##

You can also forward a cheque to:

Enter details is text

Thank you for choosing 'Reseller Name' as your premier domain provider.

Best regards,

'Reseller Name'
##RESELLER ABN##
##RESELLER SITE##
##RESELLER EMAIL##

If you have any queries regarding your order, please reply to this email.

Appendix 3

VALUES
XXXinsert domain nameXXX
XXXinsert name of person requesting transferXXX
XXXregistrant name mail idXXX
XXXinsert name of losing registrarXXX

Modify System

Modify Emails

TRANSFER EMAILS

Paid by Credit Card

DOMAIN NAME TRANSFER - REQUEST FOR CONFIRMATION OF XXXinsert domain nameXXX

Hello XXXinsert name of person requesting transferXXX,

Thank you for requesting to transfer XXXinsert domain nameXXX to Demo. There is just one more step to go before the transfer is completed.

The Registrant has been sent a confirmation email which needs to be accepted. This has been sent to XXXregistrant name mail idXXX

If the above email is no longer active, please contact XXXinsert name of losing registrarXXX and have it modified. For assistance with this, please contact us at Demo

Once this has been completed your domain name will be transferred to Demo within 2 days. You will experience no disruption to the service of your domain name, and will be notified once the process is complete.

If we can be of further assistance please do not hesitate in contacting us.

Thank you kindly,

Customer Service
Demo

Appendix 3

VALUES
XXXinsert domain nameXXX
XXXinsert name of person requesting transferXXX
XXXcostXXX
XXXregistrant name mail idXXX
XXXinsert name of losing registrarXXX

Modify System

Modify Emails

TRANSFER EMAILS

Non Credit Card Payment

DOMAIN NAME TRANSFER - REQUEST FOR CONFIRMATION OF XXXinsert domain nameXXX

Hello XXXinsert name of person requesting transferXXX,

Thank you for requesting to transfer XXXinsert domain nameXXX to Aust Domains. There are only two more step to go before the transfer is completed.

1. Your domain must be paid for, this may be done by any of the following methods:

Please forward payment of $ XXXcostXXX as soon as convenient by any of the following methods.

Cheque made payable to 'Aust Domains'
sent to:

Aust Domains
PO Box 3554 East St Georges Tce,
Perth, WA 6832

Direct payment to the following account:

Acc Name: Aust Domains
Acc No: 56 442 2778
BSB No: 086-492
Bank: National Australia Bank

Credit please fill out the form on our secure server:
https://www.austdomains.com.au/pay/

2. Ensure that the registrant accepts our request to transfer. This has been sent to XXXregistrant name mail idXXX.

If the above email is no longer active, please contact XXXinsert name of losing registrarXXX and have it modified. For assistance with this, please contact us at transfers@austdomains.com.au

Once these two steps are complete, your domain name will be transferred to Aust Domains within 2 days. You will experience no disruption to the service of your domain name, and will be notified once the process is complete.

If we can be of further assistance please do not hesitate in contacting us.

Thank you kindly,
Customer Service
Reseller Name

“Register Your Web Address Before Someone Else Does!”

Register instantly online at

www.AustDomains.com.au