



FasTrak® Customer Service Center
 PO Box 26926
 San Francisco, CA 94126
www.bayareafastrak.org
 1-877-BAY-TOLL (1-877-229-8655)
 Fax 1-415-956-1663

Account Closure Form

FasTrak Account Number	
Company	
Name	
Address	
City, State Zip	

Number of Toll Tags Returned? _____

Important: Toll tags MUST be returned with your account closure request. A \$20 fee will be charged for each unreturned toll tag. No additional credits/refunds will be given if toll tags are returned after the account is closed.

Refund Address: _____
If different from _____
above. _____

Note: Refunds will be processed in approximately 30 days to allow for posting of transactions after request is submitted. For cash/check accounts, refunds will be made by check. For credit card accounts, a credit will be issued to the credit card on the account.

Reason For Closure:

- Changed Job/Retire
- Carpool
- Moving (New Address Provided Above)
- Not Happy with Service
- Other (Please Explain) _____

Please rate our Customer Service (Please Circle One):

Excellent	Above Average	Average	Poor
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Signature _____ Date _____

OFFICE USE ONLY	
Closing Balance: \$ _____	Toll Tag Deposit \$ _____
Method of Payment: Cash/Check Visa Mastercard Amex Discover	
Total Refund: \$ _____	
CSR: _____ Date: _____ Finance Initials: _____	