RealPort™ TRADE-IN Form



For more information on the Trade-in Program, please refer to page 2 of this form. Please print clearly.

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ontact (First N	Vame):	(La	(Last Name):		
			Nature of Business:		
Email Address:			Date of Request:		
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•		to the above-stated company unless otherwise specified:			
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More Information On The RealPort™ Trade-in Program

From 1st March 1999 till 30th September 1999, Xircom will buy back your old, installed PC Card(s) when you purchase any Xircom RealPort Integrated PC Card(s).

Xircom accepts any LAN, Modem or LAN + Modem PC Card for trade-in, even our own.

How Do I Participate?

- Step 1 Purchase RealPort Integrated PC Card(s) through normal channels at regular prices.
- Step 2 Complete this form and fax it back to the toll-free number (refer below) along with proofs-of-purchase (receipts/invoices).
- Step 3 Upon receipt of the form and purchase receipt, Xircom will issue an RMA number along with clear instructions on the return procedure of your trade-in products.
- Step 4 After receipt of RMA number, send your products to the designated drop off point (refer below).
- Step 5 Xircom will then send you a cheque for your total trade-in savings.

Eligible Products for Trade-in

Eligible Product	Model No:
ETHERNET + MODEM	
RealPort CardBus Ethernet 10/100 + Modem 56	RBEM56G-100BTX
RealPort Ethernet 10/100 + Modem 56	REM56G-100BTX
RealPort Ethernet + Modem 56	REM56G-10BT
ETHERNET	
RealPort CardBus Ethernet 10/100	RBE-100BTX
RealPort Ethernet 10/100	RE-100BTX
RealPort Ethernet 10	RE-10BT
MODEM	
RealPort CardBus Modem 56-GlobalACCESS™	RBM56G
RealPort Modem 56-GlobalACCESS™	RM56G
RealPort Modem 56	RM56V1

TERMS & CONDITIONS

- 1 The RealPort Trade-in program applies only for Xircom RealPort Integrated PC Card products purchased between 1st March 1999 and 30th September 1999.
- 2 This program is open to end-users and corporate buyers only. Distributors, sub distributors, resellers and catalogue companies are excluded from the program.
- 3 This promotion is not open to any Xircom employees, agents' employees or members of their immediate family.
- 4 This program is valid only in Australia, Hong Kong, Malaysia, New Zealand and Singapore.
- 5 To qualify for the rebates, there is a minimum of five units per claim, however the five units can consist of any combination of any member of the Xircom RealPort Integrated PC Card family and do not have to be purchased at the same time.
- 6 The trade-in savings are based on the quantity and model of RealPort Integrated PC Card(s) purchased not the products traded-in.
- 7 This program is void where restricted or prohibited by law or company policy.
- To claim the rebate, the end-user must send or fax a duly completed RealPort Trade-in form together with the proof-of-purchase (invoice/ receipt) clearly indicating the purchase date of the RealPort Integrated PC Card(s), the model(s) and quantity purchased, and the purchase value along with a name and address of where the products were purchased.
- 9 This program is only available to customers purchasing their RealPort Integrated PC Cards through normal channels at regular prices. Purchases made through special deals or tenders for which Xircom has provided special pricing or bundled with notebooks are not eligible for trade-in.
- O Trade-in forms must be received within 60 days from the date of purchase of the RealPort Integrated PC Card.
- 11 All requests for the RealPort Trade-in program must be received before 15th October 1999.
- 12 Traded-in product(s) must be returned with all required components (including cables if applicable), and must be in working condition.
- 13 Return of traded-in products will be at customer's expense and must reference the unique Return Materials Authorization (RMA) number supplied by Xircom.
- 14 All claims are subject to audit and verification. Any insufficient or incomplete information may cause delays in processing the claims or cause a trade-in request to be turned down.
- 15 No cash back will be issued without complete documentation. Xircom reserves the right to refuse rebates or to request evidence to confirm the purchase data.
- 16 Damaged, defaced or illegible entries will be disqualified and the promoter takes no responsibility for any lost or delayed entries. Proof of posting is not accepted as proof of receipt.
- 17 It is strongly recommended that photocopies of all documents sent to Xircom be kept for your personal records. Submitted documents will not be returned. Lost or misdirected mail is not the responsibility of Xircom nor its agents.
- 18 Product purchases and traded-in PC cards may only be claimed once. If duplicate invoices are submitted, the first one received will be recognised, all others will be void. The same company name must appear on the claim form and supporting invoices. Claims are non-transferable. Xircom will not be held responsible for not fulfilling claims that do not comply with these terms and conditions.
- 19 The total rebate due to customer will be issued via cheque in local currency within 30 days of receipt of traded-in products.
- 20 All tax implications are the responsibility of the individuals taking part in the promotion. Xircom will take no responsibility or liability for taxation or other costs of this promotion.
- 21 Xircom reserves the right to modify, delete or add to any of the terms and conditions at any time with or without notice. All policy interpretations and implementation will be made by Xircom. No correspondence will be entered into.
- 22 It is a condition of participation that the Terms and Conditions of this program are accepted as final and that participants agree to abide by them.
- 23 Xircom Asia Pacific Pte Ltd is not responsible for printing errors and omissions.
- 24 Any dispute arising under the Xircom RealPort Trade-in Program shall be governed in accordance with Singapore legislation

The trade-in products are to be returned with all required components, and in working condition to:

MALAYSIA

Xircom c/o Accent Marketing No. 14A Jalan SM10, Taman Sri Manja Off 6th Mile, Jalan Kelang Lama 46000 Petaling Jaya, Malaysia

Att: Carol Long Tel: 1800-801-693 Fax: 1800-801-692