

SITUATION REPORT No. 38

Hurricane CHARLEY

The Florida State Emergency Response Team
August 26, 2004 Published at 1900 Hours

State Emergency Operations Center Level: 1

Operational Period: August 26, 2004 0700 Hrs. – August 26, 2004 1900 Hrs.



CURRENT SITUATION

The State Emergency Response Team has transferred response operations to Charley Command located at 4300 Kings Highway, School House Shopping Post, Corner of Harborview Drive and Kings Highway, in Port Charlotte, Florida. The SEOC is now at a Level 2 and serves a support role to Charley Command.



WEATHER SUMMARY:

Today - Scattered mainly afternoon showers and thunderstorms in the south. Numerous showers and thunderstorms in the central and northern parts of Florida. Highs near 90.

Tonight - Partly cloudy with scattered mainly evening showers and thunderstorms. Lows in the 70s except lower 80s in the Keys.

Friday and Friday Night - Partly cloudy with scattered mainly afternoon and evening showers and thunderstorms. Highs around 90. Lows in the 70s except lower 80s in the Keys.

CONSEQUENCES:

1. **Fatalities and Injuries** – There are **27** confirmed deaths by medical examiners statewide.
2. **Curfews** – Eight (**8**) counties have initiated curfews.
3. **Medical Facilities** – Approximately **10** hospitals throughout the State have been reported as damaged/destroyed.
4. **Health Advisories** – Boil Water Advisories have been issued for the entire areas of Charlotte, Hardee, and Osceola counties. Lee, Seminole, Polk, Lake, Highlands and Orange counties have boil water advisories for some areas only.
5. **Sheltering** - A total of **14** general shelters are open statewide with **557** sheltered and 4 special needs shelters with **118** sheltered.
6. **Power Outages** – There are currently **21,797** customers without power.
7. **Flooding** – River Flood warnings remains in effect for the following rivers: The Myakka (at the Myakka River State Park), Cypress Creek (at Worthington Gardens), the Peace (at Bartow and Arcadia), and Horse Creek (at Arcadia).
8. **Boil Water Order** – Currently, the following **8** counties are under some type of boil water order: Charlotte, DeSoto, Hardee, Lee, Seminole, Polk, Orange, and Osceola.

COUNTY ACTIONS:

County Emergency Management reported the following information through the State Warning Point, Conference Calls, and reports submitted through the Tracker Data Base.

COUNTY	REPORT	DATE/TIME
Charlotte		
	❑ Approx. 7,000 customers without power	8/26/2004/1900hrs
DeSoto		
	❑ Arcadia now has water usage, although there are concerns about wells in the county	8/26/2004/1900hrs
Hardee		
	❑ 60 people are still in shelter ❑ Approx. 8,000 people still without power ❑ Distribution Center relocating to Pioneer Park	8/26/2004/1900hrs
Polk		
	❑ Less than 300 customers without power	8/26/2004/1900hrs

STATE ACTIONS:

- SEOC is activated at a Level 2
- SEOC briefings are scheduled for 0730 hours EDT and 1830 hours EDT daily
- The Governor along with Rev. Franklin Graham will be having a prayer service for the victims and relief workers affected by Hurricane Charley on Friday, August 27 at 1000hrs at the First Baptist Church in Port Charlotte (20035 Quesada Avenue). Everyone in the community is invited to attend.
- Charley Command is located at 4800 Kings Highway, School House Shopping Post, Corner of Harborview Drive and Kings Highway, Port Charlotte
- Camp Charley is located at the DOT rest area at the I-75 and Jones Loop Road interchange (exit 161) in Punta Gorda, Florida
- The SEOC Conference Call Schedule is as follows:

0900	Impact County Conf Call
0900	Water/Ice LSA Conf Call
1000	ESF 7 Conf Call
1330	Emergency Services Conf Call
1500	ARL/Recovery Conf Call
1600	Impact County Conf Call
1830	LSA Conf Call
1830	ESF Briefing

CURRENT POWER RESTORATION STATUS

Electric Utility Companies Restoration Timeline			
As of 8/25 at 0900 Hrs.			
Name of Company	# of Customers	# Out of Power	% of Total
Florida Power & Light	4,233,818	9,500	0.2%
PEF	1,534,538	0**	0.0%
TECO	621,888	0**	0.0%
Municipals		850	
Cooperatives	197,050	11,447	6.3%
TOTAL	6,389,244	21,797	

** All customers who are able to receive power, have power.

Executive Orders:

Governor Jeb Bush has executed the following Executive Order(s):

EXECUTIVE ORDERS		
EXECUTIVE ODER NUMBER	DATE SIGNED	PURPOSE
EO #04-182	8/11/04	State of Emergency
EO #04-188	8/25/04	

Federal Declarations:

TYPE OF DECLARATION	DATE OF ACTION	PURPOSE
FEMA-1539-DR-FL	8-13-04	Federal Disaster Declaration

Personnel Deployment:

SERT PERSONNEL DEPLOYMENT			
Type Personnel	Location Of Deployment	Personnel on Standby/Deployed	Date of deployment
Advance Recovery Liaisons	Charlotte, Hardee, DeSoto and Polk, Lee Orange, Highlands	10 ARL teams deployed	8/25/2004
RECON (Air)	Polk, Osceola	2 teams	8/25/2004
RECON (DOT)	West Coast	5 teams	8/25/2004
CAP (ground-air)	Lee	2 teams	8/25/2004
	Charlotte N-E to Volusia	4 teams	8/25/2004
RECON (SWPWMD)	Pasco	1 team	8/25/2004
RIAT (National Guard)	Lee	725 personnel	8/25/2004
LSA	Polk	3 persons	8/25/2004
CAP	N. Charlotte to Volusia	4 ground teams	8/25/2004
A Team	Charlotte	3 persons	8/25/2004
SERT Liaisons	DeSoto, Hardee, Osceola, Lee, Charlotte and Highlands	8 persons	8/25/2004
ESF 14	Charlotte, DeSoto, Hardee	9 persons	8/25/2004
ESF 1 & 2	Collier, DeSoto, Hardee, Lee, and Leon	10 ground teams, 1 overhead team	8/25/2004
ESF 8	Charlotte, DeSoto, Hardee, Sarasota, Highlands, Osceola, Lee, Orange and Polk	9 Epidemiology persons, 141 nurses and CMS, 2 pharmacists, 10 WIC, 2 Administration, 1 Information Tech., 19 Vol. Coord. Ctr. Field Deployments	8/25/2004
<ul style="list-style-type: none"> ❑ Environmental Health Strike Teams (19 members) ❑ Charley Recovery T. (27) ❑ Behavioral Health (17) 			

ESF 13	Clay, Marion, Orange, Hernando, Hillsborough, Polk, DeSoto, Charlotte, Lee	4,187 National Guard troops deployed	8/25/2004
ESF 16 (FWCC, FHP, FDLE, MCCO, DEP, Agriculture, ABT)	Orange, Hillsborough and Lee	670 officers	8/25/2004
Impact Assessment Team	Osceola and Seminole	1 Team	8/25/2004
County EM Personnel	Charlotte, DeSoto, Hardee, Highlands, Lee, Osceola, Polk	28 County EM Personnel Deployed	8/25/2004

Response/Recovery Facilities:

DISASTER SERVICE DELIVERY SYSTEM			
Type Facility	County Location	# of Facilities	Date
Charley Company EOC	Charlotte	1	8/25/04
Base Camp	Hardee and Polk	2	8/25/04
Comfort Station	Hardee, Charlotte, Manatee, Polk, Desoto, Highlands, Lee, Orange, Osceola and Seminole	34	8/25/04
Distribution Point Ice and water Commodities	Charlotte, DeSoto, Highlands, Manatee, Orange, Polk, Hardee, and Osceola	31	8/25/04
DMAT	Charlotte and Hardee	4	8/25/04
LSA	Charlotte, Hardee and Polk	3	8/19/04
Mobile Kitchen	Charlotte, Desoto, Hardee, Lee, Orange, Osceola, Polk, Seminole, Sarasota and Volusia	21	8/25/04
Staging Area	Charlotte and Osceola	2	8/25/04
Fuel Station	Charlotte, Lee, Polk, and Sarasota	6	8/25/04
Emergency Shelter	Charlotte, Desoto, Hardee, Highlands, Orange, Osceola, Polk, Sarasota and Seminole	20	8/25/04
Animal Shelters	Charlotte and Polk	2	8/25/04
Showers	Charlotte, Desoto and Lee	20	8/25/04
Disaster Relief Centers	Charlotte, DeSoto, Highlands, Orange, Polk, Hardee, and Osceola	16	8/25/04

Preliminary Damage Assessment Reports

	DESTROYED	MAJOR > \$5,000.00	MINOR < \$5,000.00
BREVARD			
RESIDENTS	6	25	13
BUSINESSES	0	4	9
FLAGLER			
RESIDENTS	0	4	51
BUSINESSES	0	4	0
HIGHLANDS			
RESIDENTS	6	1129	4520
BUSINESSES	0	98	461
ST. JOHNS			
RESIDENTS	0	3	8
BUSINESSES	0	1	4
TOTAL	12	1,368	5,066

SERT Reports:

Operations Support Branch:

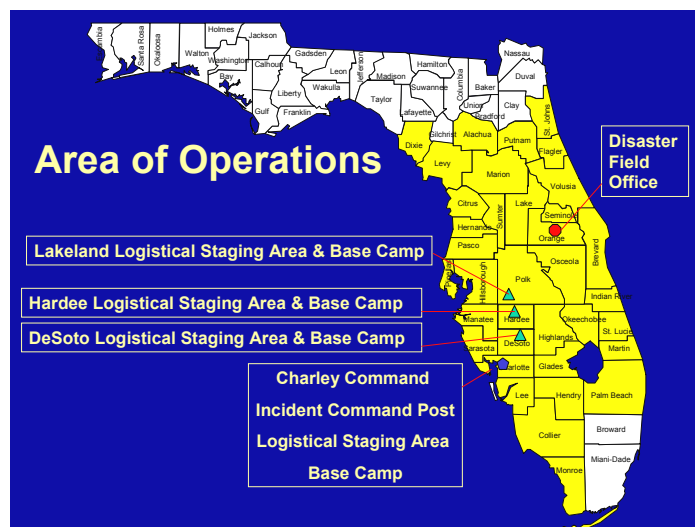
See map to the right for the Area of Operations

Emergency Support Service Branch:

ESF 4 – Firefighting & ESF 9 – Search and Rescue

Administrative and Field Operations Entities were comprised of the following agencies or associations (personnel responses from each, involved in administrative operations since 8/11/04, is in parentheses):

- ❑ Department of Financial Services, Division of State Fire Marshal (104)
- ❑ Department of Agriculture and Consumer Services, Division of Forestry (547)
- ❑ Florida Fire Chief's Association (168)
- ❑ Fire Service Personnel and Equipment deployed to field operations since 8/11/04:
- ❑ Personnel: 559
- ❑ Vehicles: 95 Engines; 95 Rescue/Ambulances; one (1) Haz-Mat Team
- ❑ Federal Assets: Two USAR Teams



Infrastructure Support Branch:

ESF 2 – Communications

Briefing Summary of personnel/equipment deployed during peak of operations

- ❑ Cell phones- approx 350
- ❑ Satellite phones- approx 105
- ❑ Analog land line phones- approx 300
- ❑ COWs/COLTs – approx 15
- ❑ MAC's – approx 5
- ❑ Radios – approx 450
- ❑ T1 lines installed/repaired – approx 15
- ❑ POTs lines – approx 300
- ❑ DSL lines – approx 150
- ❑ Wireless air cards- approx 65
- ❑ Blackberries – approx 20
- ❑ Chargers- approx 20
- ❑ Batteries – approx 115
- ❑ Numbers prioritized – approx 80
- ❑ Phone Bank lines- approx 50 (2 MCI trailers)
- ❑ Fiber cuts restored – approx 5
- ❑ Dispatchers- approx 30
- ❑ Portable Repeaters- approx 3
- ❑ Radio towers - approx - 3
- ❑ HP Laptops – approx 15
- ❑ UPS systems- approx 2
- ❑ Fax lines – approx 5 thus far
- ❑ AM/FM radios – approx 500
- ❑ Projectors – approx 3
- ❑ Screens – approx 3
- ❑ IP Address – approx 64
- ❑ VPN – approx 1
- ❑ Video Lines – approx 2
- ❑ HAMM radio operators deployed – approx 80
- ❑ ESF 2 staff deployed – approx 7 thus far
- ❑ ESF 2 staff manned at SEOC – approx 30

ESF 1 – Transportation & ESF 3 – Public Works and Engineering

SUMMARY OF OPERATIONS

The gambit from Bonnie to Charley, evacuations, re-entries, and onward to today with daily delivery of gas to elderly group homes for small generators to aircraft, helicopters, cranes, dump trucks, hundreds of signs, pick-up and delivery of oxygen tanks, re-fueling critical duty vehicles, debris clearance and everything in between. Our ESF-1 and ESF-3 agencies have hung in there during preparedness and response, and will continue working recovery missions.

- ❑ SFWMD - 7 missions
- ❑ SWFWMD – 11 missions
- ❑ FL Wing CAP – 35 missions
- ❑ FDOT – 139 missionsESF 1&3 Agency EOCs
- ❑ FL Wing CAP – 1
- ❑ SWFWMD – 1
- ❑ SFWMD – 1
- ❑ FDOT – 9
- ❑ A-Team

- FDOT
- ❑ RECON
 - FL Wing CAP – air and ground teams
 - FDOT – air and ground teams
- ❑ Charley Command / F-SERT
 - ESF-1 – FDOT
 - ESF-3 – FDOT
- ❑ DFO
 - State PA and PACs - FDOT
- ❑ ESF-1/-3 Agency Involvement
 - SFWMD – 75
 - SWFWMD – 90
 - FL Wing CAP – 190
 - FDOT – 2,100

Human Services Branch:

ESF 17 – Animal Protection

SUMMARY

- ❑ We established an area command at Bartow, FL. Thirty-five Division of Animal Industry and USDA Veterinary Services personnel working from this command post performed over 570 site visits for damage assessment and animal issues.
- ❑ We established four ESF 17 staging areas for animal feed and supply distribution and injured animal triage.
- ❑ Fifteen semi truckloads of animal feed were distributed through the animal staging areas.
- ❑ Over \$50,000 worth of donated veterinary medical supplies were distributed through the animal staging areas.
- ❑ We are currently soliciting donations of fencing material which will also be distributed through the animal staging areas
- ❑ To date we have received 21 requests for assistance with mosquito spraying. This will continue for 4 – 6 weeks and will cost in excess of \$6 million to complete
- ❑ We mobilized a Code 3 Mobile Veterinary Medical Hospital staffed with two University of Florida, College of Veterinary Medicine medical teams.
- ❑ A 23 person Veterinary Medical Assistance Team (VMAT) was mobilized and staged at Punta Gorda.
- ❑ Florida Veterinary Medical Association maintained a volunteer list of veterinarians and AHT's which were distributed to all impacted county ESF 17 coordinators.
- ❑ The Humane Society of the United States Southeast Region Office and County Animal Control Agencies mobilized over 20 teams which supported impacted counties for animal rescue, recovery, and shelter needs.
- ❑ We established strong interagency cooperation between Florida Department of Agriculture and Consumer Services, USDA agencies, University of Florida IFAS, Florida Veterinary Medical Association, University of Florida College of Veterinary Medicine and Humane Society of the United States.

Military Support:

- ❑ To date 199 Missions Received ESF-13
 - 34 were routed to other responsible organizations
 - 165 Missions accomplished or in-process
- ❑ Peak Activity:

- 4610 on 16 August (Airman/Soldiers on State Active Duty)
 - 1250 plus on Security Mission
 - Remainder on Humanitarian and Support Missions
- Diverse Scope of Missions included at least 18 different types
- Peak deployment 26 Units in 12 Counties
- FNG Missions Included:
 - Ground Recon Teams
 - RIAT
 - Ground Support Teams
 - County Liaison
 - Security/Law Enforcement
 - LSA support (3)
 - Supplies
 - Ice
 - Water
 - Aircraft, Law Enforcement support (OH-58)
 - Aircraft Light Lift (UH-1, UH-60) and some fixed wing
 - Aircraft Med Lift (CH-47)
 - Search and Rescue
 - Billeting (Lodging)
 - Airspace coordination
 - VIP Ground Vehicle
 - Debris Removal at schools and airport
 - Planning Support
 - Liaison at DFO
 - Transportation of supplies
 - Staffing of ESF 5/13
- FNG totals to date
 - FLNG Costs to Date
 - \$10,525,566.61
 - Cumulative Man-days
 - 45,100
 - Accidents
 - 5 Minor
 - Air Support hrs
 - –UH-60 224.9
 - –UH-1 15.3
 - –OH-58 35.3
 - –CH-47 88.4
 - –C-26 0
 - –C-12 8.7
 - EMAC's with GA/AL/MS/TX/OK and PA

Logistics Branch:

Administration and Finance Section:

Reports the following:

No report this Operational Period.

Recovery Section:

Reports the following:

- Deployed ARL's, Advance Recovery Liaison, up to 12 counties at one time.

- ❑ Deployed 56 personnel to DFO, Disaster Field Office. The Recovery personnel are deployed for unknown period of time to DFOs until further notice.
- ❑ Presently, 212 Recovery missions are on tracker.
- ❑ Recovery has provided personnel for the Emergency State Functions, ESFs, ie, ESF5 and other emergency services. Recovery has also supported Human Services, ie, Individual Assistance, IA and other staff in the field.
- ❑ Public Assistance Damages are estimated to be \$654,000,000.
- ❑ The last damage assessment completed and signed off by the State Coordinating Officer, SCO, and the Federal Coordinating Officer, FCO, is \$637,886,000.28. This was as of 8/23/04. This was only for the Counties. A new assessment will submitted today and the estimates will be substantially higher, but it has not been signed off by the SCO and the FCO.
- ❑ Additional information may be found on the Situation Report #5, tracker # 6959.

Public Information:

Reports the Following:

- ❑ Daily press briefings from the EOC by Governor, Lt. Governor, Director Fugate, Secretary Cohen and many other agency heads.
- ❑ Thrice-daily production of standardized media products. ESF 14 continues to send out daily briefing sheets and county-by-county updates to statewide media and for use on the Myflorida.com website.
- ❑ ESF 14 truly a SERT effort - staffed by communications specialists from all state agencies
- ❑ Worked with applicable state agencies to generate SERT releases.
- ❑ Helped coordinate executive/VIP visits to affected areas and assisted in arranging onsite press conferences.
- ❑ Fielded all press inquiries and scheduled hundreds of on-camera and on-air interviews with local, state and national media.

ESF 5 – Information and Planning

- ❑ The following is a summary of ESF 5's activities for Hurricane Charley:
- ❑ Plans
 - 29 Incident Action Plans and 2 Special Plans (Election & Transition to Charley Command)
- ❑ Documentation
 - 38 Situation Reports
 - 11 Flash Reports
- ❑ Intel
 - 346 Fact Sheets
 - 135 Impact Charts, 112 Resources Deployed Reports, 108 Key Issues Summary Reports, 108 Resources Location
- ❑ Message Center
 - Over 7,000 messages were received into the Tracker Data Base
- ❑ Technical Services
- ❑ 41 EOC briefing presentations
- ❑ 161 various presentations

Important Hotlines

- ❑ State of Florida Emergency Information 24-hour hotline (FEIL): **1-800-342-3557** FEMA (Federal Emergency Management Agency) Registration: **1-800-621-FEMA (3362)** TTY: **1-800-462-7585**
- ❑ State Volunteer and Donations Hotline: **1-800-FL-HELP1 (1-800-354-3571)**
- ❑ Florida Power and Light: **1-800-4-OUTAGE (1-800-468-8243)**

- ❑ Department of Insurance: **1-800-22-STORM (1-800-227-8676)**
- ❑ Attorney General's Price Gouging Hotline: **1-800-646-0444**
- ❑ People seeking relatives or friends (American Red Cross): **1-866-GET-INFO**
- ❑ Agricultural and Consumer Services: **1-800-HELP-FLA (1-800-435-7352)**
- ❑ Unemployment Compensation: **1-800-204-2418**
- ❑ Elder Care Help line: **1-800-963-5337 or 1-800-96ELDER**

Federal Actions:

The Orlando DFO is fully functional with 56state employees, and 1,728 federal employees. The DFO is located at 100 Sunport Lane, off of Sand Lake Road in Orlando. Hours of operations are 7 a.m. – 7 p.m., 7 days a week.

Declared Counties:

- ❑ 67 counties were declared for Category A (Debris Clearance) and Category B (Emergency Protective Measures [100% federal cost share the first 72 hours]).
- ❑ 26 counties were declared for Individual Assistance: Brevard, Charlotte, Collier, DeSoto, Dixie, Duval, Flagler, Glades, Hardee, Hendry, Highlands, Indian River, Lake, Lee, Levy, Manatee, Monroe, Okeechobee, Orange, Osceola, Pasco, Polk, St. Johns, Sarasota, Seminole, and Volusia.
- ❑ 12 counties have been requested for adding Categories C-G in the Public Assistance Program: Charlotte, Collier, DeSoto, Hardee, Highlands, Lee, Orange, Osceola, Polk, Sarasota, Seminole and Volusia. Counties will be requested as PDAs are completed.

Florida Division of Emergency Management Contact Information

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