

# Reduce Training Delivery Costs and Create Business Opportunities with Live, Online Learning.



## Why WebEx Training Center?

- ▶ Deliver a rich and engaging classroom experience over a Web browser
- ▶ Rapidly scale your training programs to reach more people, more frequently
- ▶ Dramatically reduce training delivery costs including travel, accommodations, and facility rental
- ▶ Ensure employee, partner and customer satisfaction with timely, convenient delivery of training on new product releases, corporate initiatives, and critical skills
- ▶ Create revenue oriented training programs with integrated e-commerce using secured credit card billing or coupons.
- ▶ Establish a successful online training program with the global leader in Web-based communications services

Maximize the reach, frequency and timeliness of your training programs with WebEx™ Training Center™. Deliver live, interactive instruction to employees, partners and customers anywhere, anytime through a standard Web browser. By bringing the training to your learners, you can reach more people more frequently while significantly reducing training delivery costs. Best of all, instead of limiting your training capacity, you can expand it—while creating new business opportunities.

WebEx Training Center provides all the tools to make the online training experience as effective and engaging as the physical classroom. Conduct interactive application demos, share presentations and documents, incorporate multimedia content, and record any training session for later playback. Structure and manage live interaction with breakout sessions, Hands-on Lab, polling and testing, instant feedback, chat and Q&A.

Your live, online training program can be deployed, quickly and economically, without complex installation costs and a high upfront investment in hardware and technical staff. You're free to focus on what matters most—delivering high quality, time-critical training to ensure employee, partner and customer success and satisfaction.

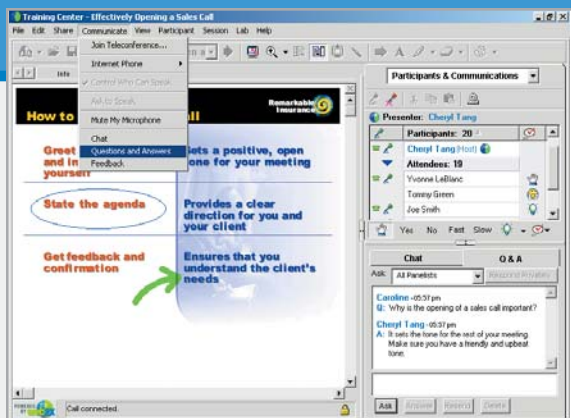
## Trust WebEx for an Enterprise-Class Solution

Because WebEx Training Center is designed for the enterprise, there's support for session scheduling and registration, full reporting and tracking capabilities, integration with your existing systems, and learning industry standards such as SCORM. WebEx MediaTone™ technology guarantees the scalability, security, performance and reliability for enterprise-class training. Only WebEx delivers a private, fully redundant, high-capacity global communications network that optimizes the complexities of integrated data, voice and video. Plus, support for industry-standard SSL encryption means you can train partners and employees on even the most confidential new products.

**“WebEx has helped us provide more cost-effective and proactive training to our local and international offices. WebEx Training Center has become a critical part of our training strategy.”**

Sue Matcuk Maden,  
National Director of Training, Ticketmaster

# WebEx Training Center Features & Benefits



WebEx Training Center has all the tools you need to effortlessly and effectively recreate the classroom experience online.

## MINIMUM SYSTEM REQUIREMENTS:

### Windows 95, 98, NT, 2000, XP:

Intel Pentium, 166 MHz  
32 MB RAM  
Microsoft Internet Explorer 4.x, 5.x, 6.x  
Netscape Communicator 4.x  
JavaScript and cookies enabled  
56K Internet connection

### Mac OS X 10.2 or 10.3

Internet Explorer 5.2  
Safari 1.0 & 1.1  
Netscape 7  
Java VM 1.3.1

### Solaris 8 or 9:

Netscape 7  
Mozilla 1.4.1  
Java VM 1.4.2  
Linux 8 or 9  
Netscape 7  
Mozilla 1.4.1  
Java 1.4.2

### Localizations:

French, German, Japanese,  
simplified and traditional Chinese

**For more information on  
WebEx Training Center go to  
[www.webex.com/applications](http://www.webex.com/applications)**



## Features

### Information Sharing

Leverage existing information by sharing multiple documents, how to use applications by sharing and annotating on applications in real time. Permissions-based remote control lets learners try it themselves.

### Hands-On Lab

Optimize existing infrastructure investments by connecting remote learners with remote computers, applications and simulation during a live training session or on-demand, anytime, anywhere.

### Breakout Sessions

Promote active learning by conducting multiple, simultaneous small group, collaborative activities. Trainers can "walk around the room" and see how each group is doing.

### Multimedia Training Content

Engage your learners with PowerPoint animations and transitions, as well as complex multimedia objects like Flash, 3D objects, and streaming media.

### Instant Feedback

Gain valuable feedback by visually depicting individual responses to trainers' verbal questions.

### Q&A

Boost interaction with a threaded Q&A feature that identifies learner questions and corresponding responses.

### Multiple Panelists

Increase training staff productivity by enabling multiple trainers to collaboratively train from different locations.

### Video Integration

Allow learners to see a trainer during a live session with a simple Web camera or video recorder.

### Integrated Telephony & VoIP

Select the best telephony options to meet your needs for training sessions, breakouts and Hands-OnLabs.

### Microsoft® Outlook™ Integration

Leverage existing enterprise systems to streamline scheduling processes.

### APIs & Standards Support

Extend your learning technology investments and ensure interoperability.

### Testing and Grading

Assess comprehension, automatically track individual performances, and share correct answers within a session. Leverage web based testing libraries for comprehensive pre and post-session training.

### Polls and Surveys

Measure session effectiveness and gather feedback for future sessions.

### Registration and Reporting

Simplify session registration, and easily track attendance.

### Record and Playback

Record live training sessions for reuse and review. Recordings can be streamed within a live session or uploaded for learners to play back at their convenience.

### On-Demand Presentations

Integration with Presentation Studio, a WebEx solution for creating and delivering on-demand presentations and training content.

### Automated e-Commerce

Self-service registration and payments allow companies to easily transform training programs into strategic revenue centers.

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Note: Certain features and capabilities may not be available for all services. Contact a WebEx service consultant at +1.877.50.WEBEX or +1.408.435.7048 for a complete description.

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