

PARRAMATTA TRANSPORT INTERCHANGE a guide for commuters



Contents

Welcome	3
Precinct Map	4 & 5
Parramatta Station Features	6
Taxi, Coach & Private Vehicle Information	7
Argyle Street Bus Interchange	8 & 9
Bus Route Information	10 & 11
New Interchange Design	12
Public Transport Heritage	13, 14 & 15
Important Contacts	16



Welcome

The new Parramatta Transport Interchange provides improved transport services and facilities for the growing population of Western Sydney.

Work for the Interchange commenced in late 2003 and involved:

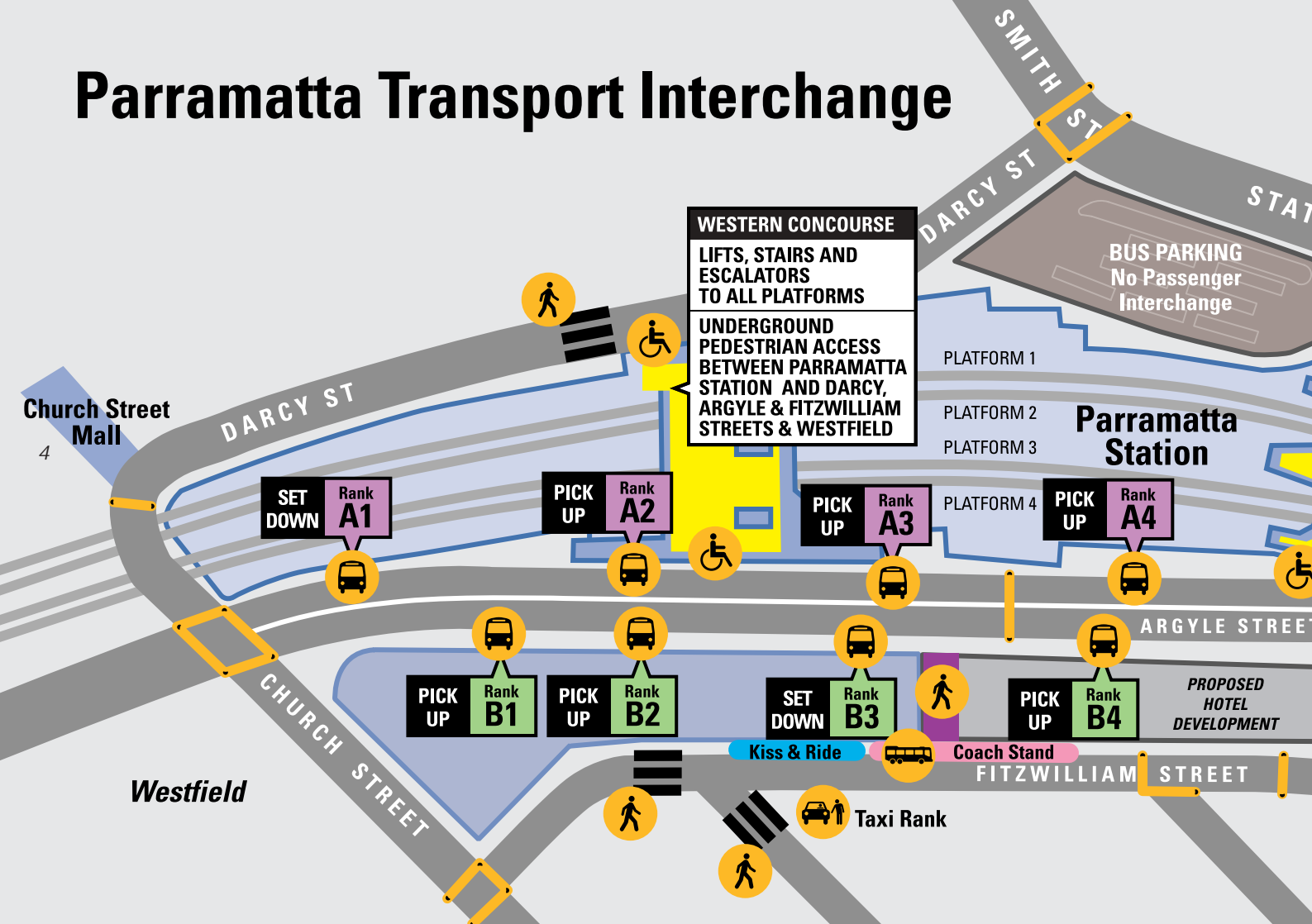
- An upgrade of Parramatta Station including platform and concourse refurbishment and extensions, improved weather protection, amenities, ticket facilities and security features.
- Construction of a new bus interchange in Argyle Street with passenger amenities including large passenger information displays, lighting, weather protection and comfortable seating and new bus turnback and layover facilities.

Initially scheduled for completion at the end of 2006, the Parramatta Transport Interchange has been completed 10 months ahead of schedule.

The new Parramatta Transport Interchange links Parramatta Station, one of the busiest on the CityRail Network with the Western Sydney Transitway network, local buses, taxis, coaches and private vehicle kiss and ride. The proximity of the new bus interchange to the station and the construction of new underground pedestrian connections makes accessing transport services easier and safer for pedestrians.

The interchange also supports Parramatta's development as Sydney's second major employment and commercial centre and is integrated with other developments in the Parramatta CBD.

Parramatta Transport Interchange



WESTERN CONCOURSE
LIFTS, STAIRS AND ESCALATORS TO ALL PLATFORMS

UNDERGROUND PEDESTRIAN ACCESS BETWEEN PARRAMATTA STATION AND DARCY, ARGYLE & FITZWILLIAM STREETS & WESTFIELD

PLATFORM 1
PLATFORM 2
PLATFORM 3
PLATFORM 4

Parramatta Station

SET DOWN Rank A1

PICK UP Rank A2

PICK UP Rank A3

PICK UP Rank A4

PICK UP Rank B1

PICK UP Rank B2

SET DOWN Rank B3

PICK UP Rank B4

Kiss & Ride

Coach Stand

Taxi Rank

PROPOSED HOTEL DEVELOPMENT

Church Street Mall

Westfield

DARCY ST

CHURCH STREET

FITZWILLIAM STREET

ARGYLE STREET

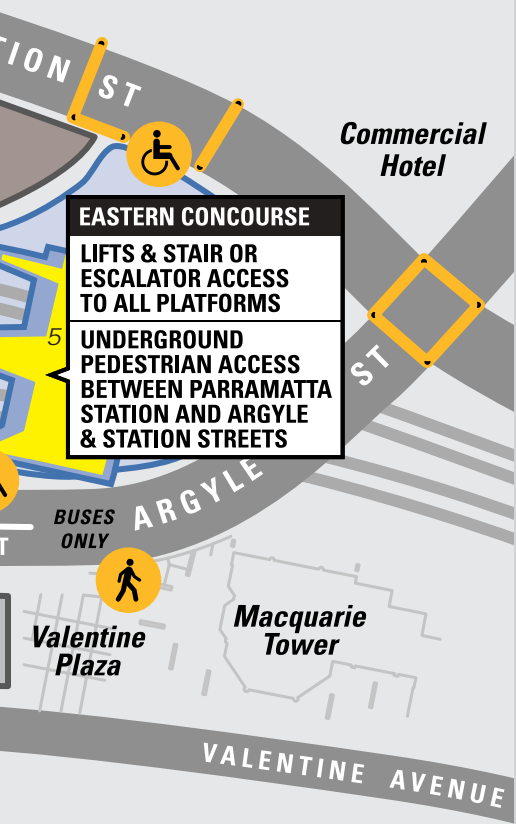
SMITH ST

DARCY ST

STAT

BUS PARKING
No Passenger Interchange

4



EASTERN CONCOURSE
 LIFTS & STAIR OR ESCALATOR ACCESS TO ALL PLATFORMS

UNDERGROUND PEDESTRIAN ACCESS BETWEEN PARRAMATTA STATION AND ARGYLE & STATION STREETS

Bus Services

SET DOWN Rank A1

700, 705, 706, 708, 711, 717, 730, 800, 802, 803, 804, 808, 809, 810, 811, 813, 815, 910, T80

PICK UP Rank A2

Sydney Buses
623, 624

hillsbus
625, 627

NIGHTRIDE N60, N70

PICK UP Rank B1

connex
902, 903, 904, 905, 910

PICK UP Rank B2

T-WAY T80

Hopkinsons
802, 803, 804, 808, 809

Baxter's
810, 811, 813, 815

westbus
800

NIGHTRIDE N60, N70

PICK UP Rank A3

hillsbus
600, 601, 603, 604, 606, 607, 609*
* to Northmead

SET DOWN Rank B3

520, L20, 521, 523, 524, 525, 545, 546, 547, 550, 600, 601, 603, 604, 606, 607, 609, 623, 624, 625, 627, 902, 903, 904, 905

PLEASE NOTE
 After 7pm all buses depart from the Nightsafe areas at ranks A2 and B2

PICK UP Rank A4

Sydney Buses
520, 521, 523, 524, 525, 545, 546, 547, 550, L20

PICK UP Rank B4

hillsbus
609*, 700, 705, 706, 708, 711, 717
* to Westmead

busways
730

Key

- Kiss & Ride
- Coach Stand
- Signalised Crossing
- Pedestrian Crossing
- Pedestrian Access
- Disabled Access
- Bus Services
- Coach Services
- Taxi Rank

Station Features

Station Access Escalator, lift and stair access is available from all platforms to the western concourse of the station and from the western concourse up to street level at Darcy Street and the northern side of the Argyle Street bus interchange. A new pedestrian underpass provides access from the western concourse directly through to the southern side of the bus interchange and Westfield. Lift and stair or escalator access is available from all platforms to the eastern concourse of the station. Stair and lift access is available from the eastern concourse of the station up to street level at Station Street and the northern side of the Argyle Street interchange.

Ticket Counters are provided in the eastern and western concourse.

Ticket Machines are provided in the eastern and western concourse.

Toilets are located in the western concourse of the station and on platform 4.

Station Manager's Office is located in the western concourse of the station.

Security Features The new station walls and canopies are made primarily of glass providing improved line-of-site security through the station to the Argyle Street bus interchange and Darcy Street. **Passengers are reminded to use the Nightsafe area on each platform when travelling after 7pm.**

New Passenger Information Systems are provided throughout the Station.

6



Taxi, Coach & Private Vehicle Information

Taxis The taxi rank for Parramatta Transport Interchange is located on the southern side of Fitzwilliam Street. See the map on page 4 for more information.

Coaches A new coach rank is located on the northern side of Fitzwilliam Street, adjacent to the Fitzwilliam to Argyle Street pedestrian corridor. See the map on page 4 for more information.

Private Vehicles - New arrangements

Bus Only Areas The Argyle Street bus interchange, the eastern turnback facility on Station Street, the western turnback facility at the corner of Argyle and Pitt Streets and Argyle Street eastbound between Pitt and Church Streets are now BUS & AUTHORISED VEHICLE ONLY zones. Private vehicles are reminded that these restrictions are enforceable.

Hassall and Station Street intersection Private vehicles exiting Hassall Street to Station Street may turn left only.

Fitzwilliam Street Fitzwilliam Street is now open to two-way traffic.

Kiss and ride A new kiss and ride facility is available for private vehicles on the northern side of Fitzwilliam Street adjacent to the coach rank and the Fitzwilliam to Argyle Street pedestrian corridor. See the map on page 4 for more information.

New pedestrian crossings New pedestrian crossings are in place throughout the Parramatta transport precinct. Drivers are advised to exercise caution when driving through the area.

Argyle Street Bus Interchange

The new bus interchange is located on Argyle Street between Church Street and Valentine Square and consolidates all bus services to one location directly adjacent to Parramatta Station.

The interchange is accessible to buses and authorised vehicles only. Private vehicles are prohibited from entering the interchange.

Pedestrian access to the bus interchange is available at street level from Fitzwilliam Street, Valentine Square and Church Street and from subway level from Parramatta Station, Westfield and Darcy Street. The interchange features large passenger information displays, high level lighting, weather protection canopies and comfortable seating.

8



Bus Services Pick Up and Set Down – Parramatta Transport Interchange from 19 February 2006

Route	Destination	Operator	Pick Up	Set Down	Route	Destination	Operator	Pick Up	Set Down
520	City (Circular Quay)	Sydney Buses	Rank A4	Rank B3	706	North Kellyville	Hillsbus	Rank B4	Rank A1
L20	City (Circular Quay)*	Sydney Buses	Rank A4	Rank B3	708	Community Access Bus	Hillsbus	Rank B4	Rank A1
521	Eastwood	Sydney Buses	Rank A4	Rank B3	711	Toongabbie	Hillsbus	Rank B4	Rank A1
523	West Ryde	Sydney Buses	Rank A4	Rank B3	717	Blacktown**	Hillsbus	Rank B4	Rank A1
524	West Ryde	Sydney Buses	Rank A4	Rank B3	730	Kellyville Ridge**	Busways	Rank B4	Rank A1
525	Burwood	Sydney Buses	Rank A4	Rank B3	800	Liverpool	Westbus	Rank B2	Rank A1
545	Chatswood	Sydney Buses	Rank A4	Rank B3	802	Guildford West	Hopkinsons	Rank B2	Rank A1
546	Oatlands	Sydney Buses	Rank A4	Rank B3	803	Guildford	Hopkinsons	Rank B2	Rank A1
547	Macarthur Street Loop	Sydney Buses	Rank A4	Rank B3	804	Fairfield	Hopkinsons	Rank B2	Rank A1
550	Chatswood**	Sydney Buses	Rank A4	Rank B3	808	Wetherill Park**	Hopkinsons	Rank B2	Rank A1
600	Rogans Hill	Hillsbus	Rank A3	Rank B3	809	Guildford	Hopkinsons	Rank B2	Rank A1
601	Rouse Hill	Hillsbus	Rank A3	Rank B3	810	South Wentworthville**	Baxters	Rank B2	Rank A1
603	Knightsbridge	Hillsbus	Rank A3	Rank B3	811	Greystanes	Baxters	Rank B2	Rank A1
604	Castle Hill	Hillsbus	Rank A3	Rank B3	813	Greystanes	Baxters	Rank B2	Rank A1
606	Castle Hill	Hillsbus	Rank A3	Rank B3	815	Greystanes	Baxters	Rank B2	Rank A1
607	Crestwood**	Hillsbus	Rank A3	Rank B3	902	Bankstown	Connex	Rank B1	Rank B3
609	Northmead	Hillsbus	Rank A3	Rank B3	903	South Granville	Connex	Rank B1	Rank B3
609	Westmead Hospital	Hillsbus	Rank B4	Rank A3	904	Lidcombe	Connex	Rank B1	Rank B3
623	Beecroft	Sydney Buses	Rank A2	Rank B3	905	Merrylands	Connex	Rank B1	Rank B3
624	Epping	Sydney Buses	Rank A2	Rank B3	910	Chester Hill	Connex	Rank B1	Rank A1
625	Pennant Hills	Hillsbus	Rank A2	Rank B3	T80	Liverpool	Tway	Rank B2	Rank A1
627	Cherrybrook**	Hillsbus	Rank A2	Rank B3	Nightride				
700	Blacktown	Hillsbus	Rank B4	Rank A1	N60		Nightride	Rank B2/Rank A2	
705	Seven Hills	Hillsbus	Rank B4	Rank A1	N70		Nightride	Rank B2/Rank A2	

* Limited Stops **Limited Service

PLEASE NOTE after 7pm all services that pick up from any of the A ranks will depart from A2 in the Nightsafe area

PLEASE NOTE after 7pm all services that pick up from any of the B ranks will depart from B2 in the Nightsafe area

Bus Route Information

Bus routes and bus stop locations have been consolidated throughout the Parramatta CBD to allow for more simple and reliable operations.

The maps on these pages depict the new routes that bus services will take through Parramatta.

Bus stops for the Parramatta CBD are now located in:

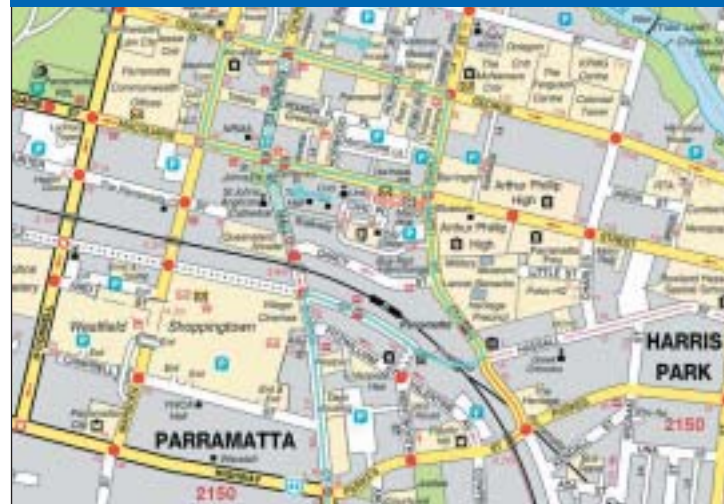
- Smith Street near George Street
- Smith Street near Phillip Street
- Phillip Street near Horwood Place

10

Baxters 810 - 815 | Busways 730 | Hillsbus 609, 700 - 717 | Tway T80 | Westbus 800



Hopkinsons 802 - 809 | Connex 910



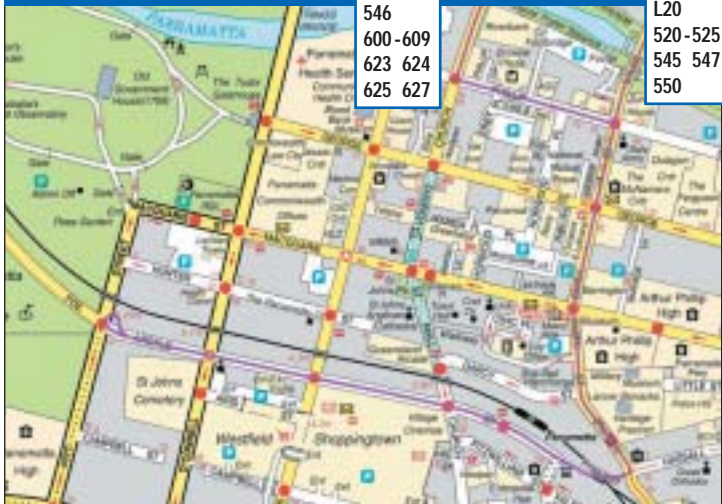
Bus Operators

- Smith Street near Parramatta River
- Marsden Street near George Street
- George Street near Church Street

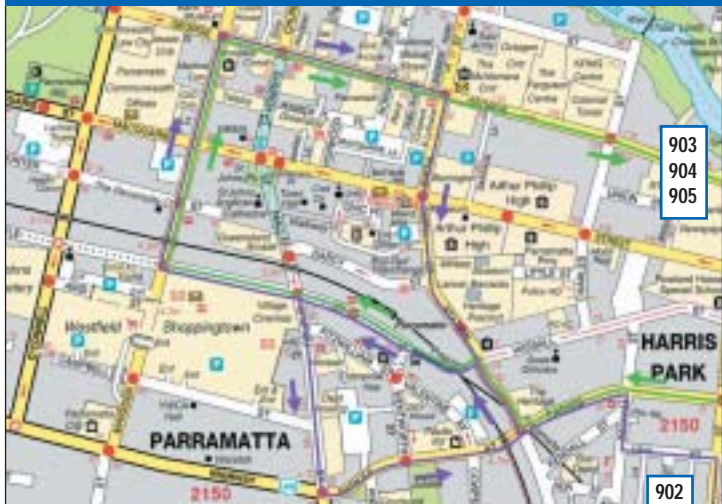
For more details on the changes that apply to your bus service please contact your bus operator.

Baxters	9631 8500	www.baxtersbus.com.au
Busways	9625 8900	www.busways.com.au
Connex	9540 2277	www.connexnsw.com.au
Hopkinsons	9632 3344	www.hopkinsons.com.au
Sydney Buses	131 500	www.sydneybuses.info
Western Sydney Buses	131 500	www.131500.com
Westbus/Hillsbus	9890 0000	www.westbus.com.au

Hillsbus 600 – 609, 625 & 627 | Sydney Buses 520 – 550, 623, 624 & L20



Connex 902 – 905



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The New Interchange



The design of the new Parramatta Transport Interchange:

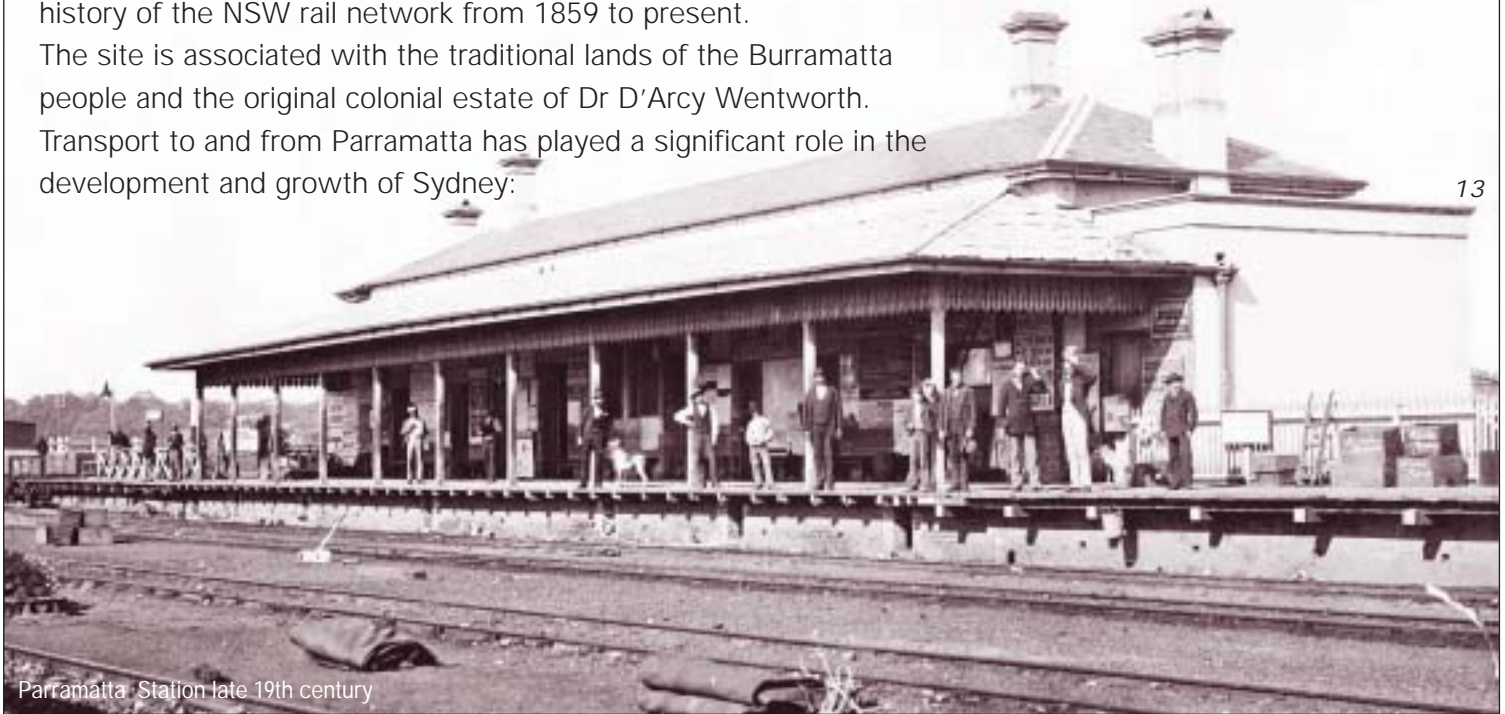
- Integrates transport modes with retail and entertainment facilities, with pedestrian pathways providing connectivity.
- **Provides long sight lines and improved security within and across the interchange through the extensive use of glazing on walls and canopies.**
- Includes prominent signage, integrated throughout the interchange and wider concourses and footpaths, to improve accessibility and **comply** with Australian Standards.
- **Provides a dedicated bus interchange to consolidate services and make interchanging between bus services easier and safer for commuters.**
- Incorporates public art walls reflecting elements of transport, landscape and heritage, providing for an improved urban amenity and sense of place.
- **Integrates heritage elements from the existing Station with the new Interchange buildings and features.**

Parramatta Station and Public Transport Services Heritage

Parramatta Railway Station is one of the oldest continually operating railway stations in NSW. Its buildings and infrastructure span the history of the NSW rail network from 1859 to present.

The site is associated with the traditional lands of the Burrumatta people and the original colonial estate of Dr D'Arcy Wentworth.

Transport to and from Parramatta has played a significant role in the development and growth of Sydney:





Timeline of Public Transport in Parramatta

- 1797** New road established between Port Jackson and Parramatta along present day alignment of Parramatta Road.
- 1823** First regular stage coach service from Sydney to Parramatta township.
- 1831** First steamer ferry service along Parramatta River.
- 1855** First steam engine train runs from Sydney Central Station to Parramatta Junction at Dog Trap Road (James Ruse Drive)
Stage coach service ceases – unable to compete with more efficient train and ferry.
- 1859** Railway extended to Parramatta township under direction of Engineer in Chief, John Whitton, marking a new era of rail development in NSW.
- 1859** Platform 4 station building constructed.
- 1885** Platform 2/3 station building and signal box built.
- 1902** Steam tramway opened from Parramatta (along Argyle Street) to Baulkham Hills and later to Castle Hill, operating for 25 years.
- 1924** Platform 4 parcels building constructed.
- 1929** Electric trains commence running to Parramatta.
- 1940s** Country Link building on Darcy Street built, reflecting growth and importance of Parramatta town centre.
- 1985** Western Concourse upgraded to cater for increasing passenger demand.
- 1996** Eastern Concourse constructed.
- 2006** Parramatta Transport Interchange opened to the public

15



Parramatta Station c1942



Parramatta Station 2006 (Artist's Impression)

Important contacts

Baxters	9631 8500	www.baxtersbus.com.au
Bus and Coach Association	8839 9500	www.bcansw.com.au
Busways	9625 8900	www.busways.com.au
Connex	9540 2277	www.connexnsw.com.au
Firefly Express	1300 730 740	www.firefly.com.au
Greyhound Australia	1314 99	www.greyhound.com.au
Hopkinsons	9632 3344	www.hopkinsons.com.au
Nightride	131 500	www.131500.com
NSW Taxi Council	9332 1266	www.nswtaxi.org.au
Priors Bus Service	4472 4040	
RailCorp	131 500	www.railcorp.nsw.gov.au
Royal Blind Society	1300 134 560	www.rbs.org.au
Selwoods Coaches	6362 7963	www.selwoods.com.au
Sydney Buses	131 500	www.sydneybuses.info
TIDC	1800 684 490	www.tidc.nsw.gov.au
Western Sydney Buses	131 500	www.131500.com
Westbus/Hillsbus	9890 0000	www.westbus.com.au

16

design: chris fowler www.cfp.net.au



For further information about the Parramatta Transport Interchange or this publication, please contact the Project Infoline on 1800 684 490 or visit www.tidc.gov.au



Transport Infrastructure
Development Corporation