

THE BODY SHOP®

Chemicals Strategy

August 2006

The Body Shop is committed to creating desirable, sustainable and safe products, which are inspired by nature. Our products are based on ingredients from natural sources wherever possible, but will contain synthetic chemicals where they are necessary for the quality, safety or efficacy of products and where no suitable natural alternatives exist.

The Body Shop is careful to select chemicals that have a good safety and environmental record. We will also manage the use of chemicals in a responsible manner by applying the precautionary principle. We will continuously review and update our criteria and guidelines for the development of new products, and will implement action plans for the timely and realistic phase-out of relevant chemicals from our formulations. For example, in recent years we have made the decision to move away from using phthalates, even though these ingredients are legal and considered safe for use by our industry and its regulators.

We wish to be responsive to new developments and conduct regular reviews of our use of chemicals against the latest regulatory and environmental research from around the world, and engage with stakeholders and customers to help inform our strategy and action plans.

We believe in open communication and communicate our position to our product suppliers, label our products in accordance with the highest standards and we will produce public annual updates on our position and progress.

We do not believe in double standards. The Body Shop operates in 54 countries, and develops products and packaging to the same high standard regardless of country of sale. If we phase out or ban an ingredient, it will be phased out or banned from all The Body Shop® products in all markets



Chemical name	The Body Shop Position
Alkylphenol ethoxylates (APEOs) Dyeing and finishing of textile fabrics.	<ul style="list-style-type: none"> - Banned for use in The Body Shop® products and packaging
Artificial musks Fragrance component Nitro musks Polycyclic musks (PCMs)	<p>We have chosen to take a precautionary approach and are phasing out nitro musks and PCMs</p> <ul style="list-style-type: none"> - Nitro musks are banned from all The Body Shop® products - PCMs banned from use in new product development - Existing products are being reformulated to minimize the content of PCMs, and usage will be phased out completely by 2010
Macrocylic Musks	<ul style="list-style-type: none"> - Macrocylic musks are used to replace nitro musks and PCMs
Brominated Flame Retardants Additive to electricals and fabrics	<ul style="list-style-type: none"> - Banned from use in The Body Shop® packaging and products - May be used in electrical products, where it is a safety legislation requirement - Continue to monitor the availability of alternative materials
Bisphenol-a Tin can linings.	<ul style="list-style-type: none"> - Used only on the internal lining of the aluminium tube used for Hemp Hand Protector - The Body Shop will not use aluminium tubes lined with Bisphenol A for future product developments. - Concerns over this ingredient are primarily centred on its use in food packaging
Parabens Preservatives	<p>Having assessed the scientific and environmental evidence, there are no plans to phase out parabens, but we will continue to monitor developments and remain responsive to customer feedback</p> <ul style="list-style-type: none"> - Parabens are clearly identified on ingredient lists - Products are formulated specifically to minimise use of preservatives

Chemical name	The Body Shop Position
Phthalates Fragrance component and plasticizer DMP DEP DEHP DBP	We have chosen to take a precautionary approach and are phasing out phthalates <ul style="list-style-type: none"> - The named phthalates are not being used in The Body Shop® packaging - The named phthalates are not being used in new product development - Existing products are being reformulated and usage of these phthalates will be phased out completely by end 2006
Polyvinylchloride (PVC)	<ul style="list-style-type: none"> - PVC is not used in The Body Shop® packaging and formulated products - We currently use PVC in electric cabling, but monitor the availability of alternatives
Sodium Lauryl Sulfate (SLS)	<ul style="list-style-type: none"> - Banned for use in The Body Shop® products
Triclosan	<ul style="list-style-type: none"> - Banned for use in The Body Shop® products
Organic Tin Compounds	<ul style="list-style-type: none"> - Banned from use in The Body Shop® products and packaging
Volatile organic Compounds (VOCs)	<ul style="list-style-type: none"> - The use of VOCs is minimised and where possible offset by the use of raw materials manufactured from sustainable sources

This strategy applies to all toiletry and cosmetics products sold by The Body Shop International

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