

1. Five-Year Statistical Summary

	2000–2001	1999–2000	1998–1999	1997–1998	1996–1997
Consolidated					
Revenue (\$m)	3,732.6	3,739.3	3,450.0	3,294.0	3,142.6
Expenditure (\$m)	3,300.5	3,347.4	3,077.0	2,958.8	2,789.5
Profit from ordinary activities before income tax (\$m)	402.1	391.9	373.0	335.2	353.1
Total assets (\$m)	3,198.5	3,037.3	2,853.5	2,735.8	2,588.6
Return on assets (%)	13.4	14.0	13.8	12.8	14.6
Cost of Community Service Obligations (\$m)	92.0	81.7	74.6	71.5	68.0
Total taxes and government charges (\$m)	458.9	327.3	327.6	294.6	307.6
Dividends (\$m)	274.5	155.7	148.7	215.1	219.9
Corporation					
Total mail articles handled (m)	4,761.1	4,822.6	4,530.1	4,372.0	4,205.7
On-time letter delivery performance (%)	94.1	91.6	94.4	94.2	93.9
Full time employees	27,079	26,915	28,205	29,564	31,111
Labour productivity improvement (%)	4.0	6.3	5.1	6.0	5.7
Number of Corporate Outlets	897	902	905	957	1,009
Number of Licensed Post Offices	2,975	2,985	2,998	2,965	2,925
Number of Postpoints	915	809	881	843	899
Number of delivery points	9,012,347	8,779,300	8,506,152	8,170,731	8,130,498

2. Mail Delivery Network as at 30 June 2001

	NSW/ACT	VIC/TAS	QLD	WA	SA/NT	AUST 2001	AUST 2000
Private Households receiving mail via:							
Street Delivery	2,398,444	1,823,848	1,257,468	678,373	586,293	6,744,426	6,562,480
Private Boxes/Locked Bags	225,763	167,505	160,738	82,263	104,088	740,357	743,331
Private and Community Bags	3,628	2,906	4,142	3,383	12,189	26,248	31,067
Roadside Delivery	172,060	125,891	105,880	16,978	12,024	432,833	422,558
Counter Delivery	38,642	48,586	39,413	14,623	25,737	167,001	163,266
Total	2,838,537	2,168,736	1,567,641	795,620	740,331	8,110,865	7,922,702
Businesses receiving mail via:							
Street Delivery	160,148	131,965	78,880	40,373	35,434	446,800	416,506
Private Boxes/Locked Bags	152,925	102,950	89,916	41,050	32,188	419,029	406,259
Private and Community Bags	687	1,065	458	433	1,203	3,846	4,138
Roadside Delivery	5,637	4,928	4,096	523	535	15,719	14,386
Counter Delivery	3,481	6,114	2,455	1,773	2,265	16,088	15,309
Total	322,878	247,022	175,805	84,152	71,625	901,482	856,598
Total delivery points	3,161,415	2,415,758	1,743,446	879,772	811,956	9,012,347	8,779,300

3. Australia Post Outlets

	NSW/ACT	VIC/TAS	QLD	WA	SA/NT	AUST 2001	AUST 2000
Corporate Offices							
– at 1 July 2000	298	245	184	94	81	902	905
Changes during 2000–2001							
– Opened	1	3	7	1	0	12	25
– Changed from LPO	0	1	0	0	0	1	1
– Changed to LPO	2	1	4	1	1	9	21
– Closed	1	3	2	2	1	9	8
Total at 30 June 2001	296	245	185	92	79	897	902
Licensed Post Offices							
– at 1 July 2000	921	998	446	296	324	2,985	2,998
Changes during 2000–2001							
– Opened	2	1	0	1	1	5	5
– Changed from Corporate Office	2	1	4	1	1	9	21
– Changed from Community Postal Agency	1	0	1	0	0	2	
– Changed to Corporate Office	0	1	0	0	0	1	1
– Changed to Community Postal Agency	2	2	0	2	2	8	20
– Closed	8	6	1	0	2	17	18
Total at 30 June 2001	916	991	450	296	322	2,975	2,985
Grand Total at 30 June 2001	1,212	1,236	635	388	401	3,872	3,887
Community Postal Agencies at 30 June 2001	99	66	183	90	181	619	592
Total Outlets at 30 June 2001	1,311	1,302	818	478	582	4,491	4,479

4. Australia Post Outlets by State and Geographic Classification as at 30 June 2001

Outlet Type	Geographic ⁽¹⁾ Classification	NSW	ACT	VIC	QLD	SA	WA	TAS	NT	Oth Terr	AUST
Corporate offices	Metro	207	17	154	105	47	65	12	4	0	611
	Rural	72	0	58	65	24	16	20	0	0	255
	Remote	1	0	1	14	1	11	0	3	0	31
		280	17	213	184	72	92	32	7	0	897
LPO/POA ⁽²⁾	Metro	410	37	375	165	127	121	27	6	0	1,268
	Rural	427	1	451	197	145	95	112	2	0	1,430
	Remote	46	0	16	88	27	78	5	14	3	277
		883	38	842	450	299	294	144	22	3	2,975
CPA ⁽³⁾	Metro	9	0	3	2	8	3	6	1	0	32
	Rural	82	0	27	100	103	39	21	4	0	376
	Remote	9	0	2	81	24	51	2	38	4	211
		100	0	32	183	135	93	29	43	4	619
Totals	Metro	626	54	532	272	182	189	45	11	0	1,911
	Rural	581	1	536	362	272	150	153	6	0	2,061
	Remote	56	0	19	183	52	140	7	55	7	519
		1,263	55	1,087	817	506	479	205	72	7	4,491

Notes
1. Geographic Classifications use DPIE/HSN November 1994 Metropolitan, Rural Remote Areas Classifications by 1991 Census SLA.
2. LPO/POA = Licensed Post Offices and Post Office Agencies.
3. CPA = Community Postal Agents.
4. This table uses Geographic States, not Australia Post Administrative States.

5. Basic Postage Rate* (BPR) and the Consumer Price Index (CPI)

	BPR ¢	CPI All Groups 8 Capitals Base 1989–90=100	Change in BPR %	Year on Year Change in CPI %	Change in Real Postage %
As at 30 June					
1996	45	119.8	0	3.1	-3.1
1997	45	120.2	0	0.3	-0.3
1998	45	121.0	0	0.7	-0.7
1999	45	122.3	0	1.1	-1.1
2000	45	126.2	0	3.2	-3.2
2001	45	133.8	0	6.0	-6.0

*Postage rate applicable to standard letters carried within Australia by ordinary post.

6. Letters Senders’ Access to Postal Network as at 30 June 2001

	Metro Areas	Rural Areas	Remote Areas	Total
Access to stamps and postage assessment (Number of facilities)				
Total Retail Outlets	1,911	2,061	519	4,491
Other Outlets ⁽¹⁾	3,466	3,626	543	7,635
Total Outlets ⁽²⁾	5,377	5,687	1,062	12,126
Access to posting facilities (Number of facilities)				
Total Retail Outlets	1,911	2,061	519	4,491
Community Mail Agents	4	55	93	152
Street Posting Boxes	11,416	3,594	376	15,386
Roadmail Contractors ⁽³⁾	691	2,429	521	3641
Posting Facilities ⁽⁴⁾	14,022	8,139	1,509	23,670
Distance from postal outlets				
Average household distance from outlets (km)	1.1	3.2	11.7	1.9
Dispersion:				
% of households within 2.5km of a retail outlet	94.6	69.0	59.1	87.0
% of households within 7.5km of a retail outlet	99.7	88.0	73.0	95.9

Notes

- 1. Incl. Postpoints, Licensed Stamp Vendors, off-site Vending Machines, etc. (self assessment only).
- 2. Does not include roadmail contractors, all of whom, on request, would arrange supply of stamps.
- 3. Roadmail contractors, on request, accept letters for posting.
- 4. In addition, Postal Delivery Officers, on request, accept letters for posting.

7. Letter Recipients’ Access to Postal Network (000 Delivery Points) as at 30 June 2001

	Metro Areas	Rural Areas	Remote Areas	Total
Households				
Delivery to residence via:				
Street delivery	5,332.7	1,330.1	81.6	6,744.4
Roadside delivery	118.8	298.8	15.3	432.9
Total to residence	5,451.5	1,628.9	96.9	7,177.3
Delivery to postal premises via:				
Private boxes and bags	338.3	333.0	72.2	743.5
Counter delivery	28.5	109.6	28.9	167.0
Total at postal premises	366.8	442.6	101.1	910.5
Delivery to intermediate point via:				
Community Bags	4.3	9.9	8.9	23.1
Total Households	5,822.6	2,081.4	206.9	8,110.9
Business				
Delivery via:				
Street delivery	352.9	89.6	4.2	446.7
Roadside delivery	6.8	8.5	0.4	15.7
Private boxes and bags	290.8	110.3	20.6	421.7
Counter delivery	3.6	10.6	1.9	16.1
Delivery to intermediate point via:				
Community bags	0.5	0.5	0.2	1.2
Total Business	654.6	219.5	27.3	901.4
Total delivery points served	6,477.2	2,300.9	234.2	9,012.3

8. Frequency of Service to Delivery Points (% of Total Delivery Points) as at 30 June 2001

Frequency per week	Metro Areas	Rural Areas	Remote Areas	Total
One per week	0	0.1	0.4	0
Two to four	0.1	4.4	6.3	1.4
Five or more	99.9	95.5	93.3	98.6
Total	100.0	100.0	100.0	100.0

Note A revision of the method of reporting delivery frequency has resulted in a slight improvement to this service performance standard.

9. Overall Letter Service Performance in 2000–2001

	Full Year 2000–2001	Quarter Ended 30/06/01	Quarter Ended 31/03/01	Quarter Ended 31/12/00	Quarter Ended 30/09/00
Based on letters delivered in the following areas:					
Per cent on time					
Australian Capital Territory	95.0	95.6	96.1	92.8	95.4
New South Wales	92.6	93.4	93.7	90.4	92.8
Victoria	94.3	94.6	94.8	93.2	94.7
Queensland	95.4	95.8	96.0	94.8	95.0
Western Australia	95.5	96.1	95.7	94.8	95.5
South Australia	95.3	96.4	96.4	93.1	95.1
Tasmania	96.2	98.0	96.2	94.8	95.9
Northern Territory	94.2	95.8	93.4	93.1	94.6
National Averages	94.1	94.7	94.8	92.6	94.2
Per cent + one day					
Australian Capital Territory	98.8	98.6	99.2	98.5	99.2
New South Wales	97.9	98.0	98.2	97.1	98.2
Victoria	98.6	98.5	98.7	98.5	98.6
Queensland	98.8	98.6	99.0	98.7	98.7
Western Australia	98.9	98.7	98.9	99.1	99.0
South Australia	98.8	99.0	99.2	98.2	98.7
Tasmania	98.7	99.4	98.9	97.9	98.4
Northern territory	98.4	98.6	97.8	98.4	99.0
National Averages	98.4	98.4	98.6	98.0	98.5

10. Summary of the Australia Post Property Portfolio as at 30 June 2001

Usage Type	NSW	VIC/TAS	QLD	SA	WA	GRAND TOTAL
Property Type – Owned						
Commercial	1	2	4	0	0	7
GPOs	1	2	1	2	1	7
Industrial	54	61	45	16	25	201
Retail	150	97	51	36	26	360
Residential	2	2	18	0	8	30
	208	164	119	54	60	605
Property Type – Leased						
Commercial	11	16	8	2	1	38
GPOs	1	0	0	0	0	1
Industrial	94	71	26	9	13	213
Retail	138	146	102	38	55	479
Residential	1	8	4	5	15	33
	245	241	140	54	84	764
Property Type – All						
Commercial	12	18	12	2	1	45
GPOs	2	2	1	2	1	8
Industrial	148	132	71	25	38	414
Retail	288	243	153	74	81	839
Residential	3	10	22	5	23	63
	453	405	259	108	144	1,369

Notes

(a) Commercial includes National Headquarters and State head office/regional office administrative accommodation.

(b) GPOs are those General Post Offices located in capital city central business districts.

(c) Industrial includes mail, mail delivery, parcels and transport centres and some stand-alone or collocated business centres.

(d) Retail includes retail PostShops and traditional Post Offices.

11. Total Articles through Australia Post’s Network (m)*

	2000–2001	1999–2000	1998–99	1997–98	1996–97
Posted in Australia for delivery in Australia	4,379.8	4,461.2	4,193.8	4,046.1	3,888.1
Posted in Australia for delivery Overseas	208.5	192.7	172.1	165.1	157.3
Total Posted	4,588.3	4,653.9	4,365.9	4,211.2	4,045.4
Articles posted overseas for delivery in Australia	172.8	168.7	164.2	160.8	160.3
Total articles through network	4,761.1	4,822.6	4,530.1	4,372	4,205.7

*Mail volume statistics exclude unaddressed advertising items and incoming items and international mail and articles which do not generate revenue, eg. official mail, redirected mail and international mail in transit (eg Singapore to New Zealand, via Australia).

12. Persons Engaged in Providing Postal Services as at 30 June 2001

	MAIL & NETWORKS DIVISION	NSW – COMMERCIAL	VIC/TAS – COMMERCIAL	QLD	WA	SA/NT	POST LOGISTICS	OTHER BUSINESS DIVISIONS	HQ GROUPS	TOTAL JUNE 2001	TOTAL JUNE 2000
Full-Time											
Permanent	13,130	1,989	1,823	3,992	2,057	1,842	221	1,074	414	26,542	26,140
Fixed Term	261	38	55	85	37	30	2	22	7	537	775
Total Full-Time	13,391	2,027	1,878	4,077	2,094	1,872	223	1,096	421	27,079	26,915
Part-Time											
Permanent	2,870	1,285	750	1,050	672	437	6	18	7	7,095	6348
Fixed Term	449	170	284	213	110	124	0	13	0	1,363	2134
Total Part-Time	3,319	1,455	1,034	1,263	782	561	6	31	7	8,458	8,482
Others											
Casuals	8	36	12	30	12	7	1	1	0	107	503
Agency*	544	49	114	41	154	103	0	0	0	1,005	1,383
LPOS**	0	921	991	449	296	322	0	0	0	2,979	2,984
POAS	0	0	0	1	0	0	0	0	0	1	1
Mail Contracts**	0	1,677	1,341	1,502	666	382	0	0	0	5,568	5,268
Total Others	552	2,683	2,458	2,023	1,128	814	1	1	0	9,660	10,139

* Persons supplied by employment agency in operational areas.
** Denotes the number of LPOs/mail contracts and does not count persons who may be involved in providing postal services.