



Local Government Category List Version 1.02

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Metadata

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Summary

This document was developed by the Local Authority Websites (LAWs) Project, Information Architecture & Standards Strand. It builds on the APLAWS Category List of April 2002 and version 1.01 of 11 November 2003 with contributions from local authorities via regional workshops and direct input.

LGCL is made available for use, without guarantees and without licensing costs, by local authorities, community organisations and any other bodies referencing local and community resources.

Key Design Criteria

The following decisions have been made with respect to LGCL:

- It will be poly-hierarchical (ie each term may appear more than once in the hierarchical structure. A term will have the same meaning wherever it appears).
- It will provide a controlled vocabulary suitable to apply to subject metadata.
- It will provide a default local authority Web site navigation hierarchy from which individual Web sites will deviate to include less levels of detail in some areas and to accommodate varying information requirements between authorities. A hierarchy more suitable for Web site navigation will be issued by the end of January 2004.
- It will include both 'preferred' terms and 'lead-in' terms, including both synonyms/equivalent terms and terms considered too narrow to be 'preferred' for the purposes of the List.
- Once added, terms will never be removed from the List (subject to the exceptions in moving from mono- to poly-hierarchical in version 1.01). Terms may move position in the hierarchy between versions and may move between preferred and lead-in terms.
- From version 1.02 the List includes synonyms, volunteered by local authorities, and related terms. Certain terms are identified as suitable for inclusion in the 'A to Z' page of a local authority Web site. Some terms are associated with standard shortcuts proposed for adoption by authorities.
- The XML version of the List provides scope notes for and version history information for terms.

Major Changes and Notes

- 'A to Z' list is published by flagging suitable LGCL terms.
- Related terms have been added.
- Standard shortcuts associated with List terms are published.
- Synonyms volunteered by local authorities have been added.
- Version 1.02 has moved towards achieving a category list of more uniform granularity at the top levels. Lower level terms are identified as narrower 'lead-in' terms for some categories. Such terms may be seen as forming part of a keyword vocabulary. This vocabulary will be expanded over future releases of the List.
- Mappings to the Government Category List and the Local Government Services List (the 'PID List') and the old APLAWS Category List are published in XML and Word formats against version 1.02 of LGCL.

Further Reference

LGCL in various formats with supporting resources can be found at:

<http://www.esd.org.uk/lgcl/>. Resources include mappings between LGCL and the following other controlled lists:

- APLAWS category list (ACL)
- Government Category Lists (GCL)
- Local Government Services List (= 'PID List') (LGSL)

Comments

Ongoing revisions to the List, including addition of synonyms will be via the esd-toolkit Web site.

Local government officers can raise queries and comments on the List via the forums at <http://www.esd-toolkit.org>.

Comments can also be sent to laws@esd-toolkit.org.

Top Level Headings

Business

Community and living

Council, government and democracy

Education and learning

Environment

Health and social care

Housing

Jobs and careers

Legal services

Leisure and culture

Policing and public safety

Social issues

Transport and streets

Top Two Level Headings

Business

- . Building sites
- . Business finance
- . Business opportunities
- . Business procurement
- . Business promotion
- . Business property
- . Business sectors and services
- . Business security (crime)
- . Business support
- . Economic development
- . Employing people
- . Health and safety
- . International trade
- . Key workers
- . Smart cards
- . Trading standards
- . Workers' co-operatives

Community and living

- . Charities
- . Consumer advice and protection
- . Ethnic communities
- . Faiths, beliefs, religions
- . Interpreters' services
- . Life events
- . Neighbourhood and village
- . Records offices
- . Travellers
- . Twinning
- . Voluntary organisations
- . Volunteering

Council, government and democracy

- . Central government
- . Councils
- . Democratic processes and events
- . Elections
- . European affairs
- . Information management
- . International affairs
- . Non-governmental organisations
- . Political parties
- . Public services
- . Regional governments

Education and learning

- . Distance learning
- . Educational institutions
- . Examinations
- . Higher education
- . Home teaching
- . Language tuition
- . Learning centres
- . Lifelong learning
- . Schools
- . Students
- . Teachers
- . Training and development
- . Work based learning
- . Youth service

Environment

- . Animals and pests
- . Environmental protection
- . Food production and quality
- . Land, structures and vehicles
- . Rubbish, waste and recycling
- . Weather

Health and social care

- . Health and medical care
- . Social policy
- . Social services

Housing

- . Accommodation support/policies
- . Accommodation/building types
- . Changes/repairs and maintenance
- . Owning, renting and homelessness

Jobs and careers

- . Finding work
- . Personal development
- . Work type and stages

Legal services

- . Barristers
- . Civil and human rights
- . Courts
- . Equal opportunities
- . Judges
- . Legal advice
- . Legislation

- . Magistrates
- . Police
- . Prisons
- . Probation
- . Solicitors
- . Young offenders

Leisure and culture

- . Activities for older people
- . Arts and entertainment
- . Children's activities
- . Culture
- . Hobbies and interests
- . Libraries
- . Parks and recreation
- . Sports
- . Tourism and travel
- . Uniformed groups
- . Young people's activities

Policing and public safety

- . Accidents, emergencies and safety
- . Coastguard
- . Crime and law enforcement
- . Discrimination or harassment
- . Fire and rescue services
- . Nuisance

Social issues

- . Equal opportunities
- . Family planning
- . Firearms
- . Identity cards
- . Immigration and nationality
- . Policies and plans
- . Population and migration
- . Privacy and data protection
- . Rural communities
- . Sexual orientation
- . Social inclusion

Transport and streets

- . Boats and boat rides
- . Canals
- . Community transport
- . Cycling, pedestrian and other pathways
- . Motor vehicles, roads and parking
- . Ports and harbours, waterways and reservoirs
- . Public transport
- . Road and pathway maintenance
- . Transport planning
- . Travel

Complete List

Business

- . Building sites
 - . . Scaffolding
 - . . Skips
- . Business finance
 - . . Business rates
 - . . Value added tax
- . Business opportunities
 - . . Council opportunities
 - . . Local markets
- . Business procurement
- . Business promotion
 - . . Planning partnerships
- . Business property
 - . . Business sites
 - . . Commercial properties
 - . . Industrial properties
 - . . Premises to let
- . Business sectors and services
 - . . Acupuncturists
 - . . Animals -commercial
 - . . Auctions
 - . . Betting offices
 - . . Boats and boat rides
 - . . Car boot sales
 - . . Car hire and taxis
 - . . Caravans and camping sites
 - . . Clubs
 - . . . Door supervisors
 - . . Collections
 - . . Credit and loan
 - . . Cremation
 - . . Doorstep sales persons
 - . . Ear piercing, tattooists and electrolysis
 - . . Entertainment
 - . . Explosives and fireworks
 - . . Hairdressers
 - . . Hawkers
 - . . Highway projection
 - . . Liquid petroleum gas
 - . . Livestock markets
 - . . Markets and fairs
 - . . Massage and special treatments
 - . . Minerals
 - . . Petrol stations
 - . . Poisons
 - . . Recruitment agencies
 - . . Restaurants and catering
 - . . Scrap metal
 - . . Second hand goods
 - . . Sex related businesses
 - . . Street trading
 - . . Sunday traders
 - . . Water sports

- . Business security (crime)
- . Business support
 - . . Business associations
 - . . Business development
 - . . . Change management
 - . . Business services
 - . . Chambers of commerce
 - . . Chambers of trade
 - . . Conference facilities
 - . . Self employment
 - . . Small and medium sized enterprises
 - . . Starting a business
 - . . Trading requirements
 - . . Youth enterprise
- . Economic development
- . Employing people
- . Health and safety
- . International trade
- . Key workers
- . Smart cards
- . Trading standards
 - . . Animal health
 - . . Business legislation
 - . . Calibration services
 - . . Consumer safety
 - . . Description of goods
 - . . Fair trading
 - . . Fake goods
 - . . . Counterfeiting
 - . . Food standards
 - . . Fraud
 - . . Hallmarking
 - . . Home authority advice
 - . . Inspections
 - . . Metrology laboratories
 - . . Misleading advertising
 - . . Money lenders
 - . . Pricing
 - . . Products and systems audit
 - . . Traders' rights
 - . . Water meters
 - . . Weights and measures
- . Workers' co-operatives

Community and living

- . Charities
- . Consumer advice and protection
 - . . Citizens advice bureaux
 - . . Consumer advice agencies
 - . . Consumer complaints
 - . . Consumer safety
 - . . Credit advice
 - . . Debt and money
 - . . Faulty goods

- . . Sales to Children
 - . . Warranties
 - . **Ethnic communities**
 - . . Asylum seekers
 - . . Discrimination or harassment
 - . . Ethnic support groups
 - . . Immigration
 - . . Race relations
 - . . Refugees
 - . **Faiths, beliefs, religions**
 - . . Bahai faith
 - . . Buddhism
 - . . Christianity
 - . . Hinduism
 - . . Humanism
 - . . Islam
 - . . Judaism
 - . . Paganism
 - . . Quakers
 - . . Religious organisations
 - . . Salvation Army
 - . . Secular societies
 - . . Sikhism
 - . **Interpreters' services**
 - . **Life events**
 - . . Births
 - . . Deaths
 - . . . Bereavement
 - . . . Burial
 - . . . Coroners
 - . . . Cremation
 - . . . Funeral service
 - . . . Repatriation of remains
 - . . Marriage
 - . . . Civil weddings
 - . . . Marriage counselling
 - . . . Venues
 - . . . Weddings
 - . . Registration
 - . . . Register of births, deaths and marriages
 - . **Neighbourhood and village**
 - . **Records offices**
 - . **Travellers**
 - . **Twinning**
 - . **Voluntary organisations**
 - . **Volunteering**
 - . **Council, government and democracy**
 - . **Central government**
 - . . Armed forces
 - . . Departments
 - . . Members of Parliament
 - . **Councils**
 - . . Bylaws
 - . . Campaigns
 - . . Chairpeople
 - . . Chief executives
 - . . Civic ambassador
 - . . Contacts, consultation & feedback
 - . . . Complaints
 - Contacting officials
 - Emergency contacts
 - . . Council departments
 - . . Council land and property
 - . . Council procedures
 - . . Council tax and finance
 - . . Councillors
 - . . Current projects
 - . . Decision making
 - . . Democratic rights
 - . . Local councils
 - . . Mayors
 - . . Modernisation
 - . . Partnerships
 - . . Performance
 - . . . Best value
 - . . . Citizens' charter
 - . . . Continuous performance assessment
 - . . . Performance indicators
 - . . Policies and plans
 - . . Political structure
- . **Democratic processes and events**
 - . . Campaigns
 - . . Debates
 - . . Demonstrations or marches
 - . . Forums
 - . . Hearings
 - . . Initiatives and projects
 - . . Legal proceedings
 - . . Meetings
 - . . News announcements
 - . . News conferences
 - . . Referendums
 - . . Speech or presentations
 - . . Voting
- . **Elections**
 - . . Electoral boundaries
 - . . Electoral registration
 - . . Electoral services
 - . . General elections
 - . . Local elections
 - . . Mayoral elections
 - . . Running for office
 - . . Voting
- . **European affairs**
 - . . Members of European Parliament
- . **Information management**
- . **International affairs**
 - . . Development aid
 - . . Third world
- . **Non-governmental organisations**
 - . . Campaigning groups
 - . . . Nuclear disarmament
 - . . . Peace groups

- . . Charities and citizens' interest groups
 - . . . Charities
 - . . . Citizens advice bureaux
 - . . . Workers' co-operatives
- . . Commercial interest groups
- . . Trade unions
- . Political parties
- . Public services
- . Regional governments

Education and learning

- . Distance learning
- . Educational institutions
- . Examinations
 - . . A and AS levels
 - . . GCSE
 - . . GNVQ
 - . . Key Stages
- . Higher education
- . Home teaching
- . Language tuition
- . Learning centres
- . Lifelong learning
 - . . Adult and community education
- . Schools
 - . . Children in entertainment
 - . . Control, standards and inspections
 - . . Facilities and programmes
 - . . . Advisory service
 - . . . After school clubs
 - . . . Crossing patrols
 - . . . Education welfare service
 - . . . Educational development behaviour centres
 - . . Extra-curricula activities
 - . . Free milk in schools
 - . . Free school meals
 - . . Gifted children
 - . . Hearing impaired children
 - . . Learning difficulties
 - . . Music centres
 - . . National Grid for Learning
 - . . Pupil support service
 - . . School buildings
 - . . School schemes
 - . . School transport
 - . . Special education needs
 - . . Visually impaired children
- . School policies
 - . . Admissions (schools)
 - . . Attendance
 - . . Bullying
 - . . Inclusive education
 - . . School uniforms
- . School types
 - . . Nursery schools
 - . . Primary schools
 - . . Secondary schools

- . Students
 - . . Scholarships and trust funds
 - . . Student awards
 - . . Student grants
 - . . Student loans and fees
- . Teachers
- . Training and development
 - . . Modern apprenticeships
- . Work based learning
- . Youth service

Environment

- . Animals and pests
 - . . Animals
 - . . Pests
- . Environmental protection
 - . . Air pollution
 - . . Hazardous and toxic substances
 - . . Land pollution
 - . . Light pollution
 - . . Water pollution
- . Food production and quality
 - . . Agri food support
 - . . Food hygiene and safety
 - . . Food labelling
 - . . Restaurants and catering
- . Land, structures and vehicles
 - . . Abandoned vehicles
 - . . Bridges
 - . . Buildings
 - . . . Building alterations
 - . . . Building development
 - . . . Dangerous structures
 - . . . Demolition (buildings)
 - . . . Design (buildings)
 - . . . Extensions to buildings
 - . . . Fire safety
 - . . . Listed buildings
 - . . . Planning
 - . . . Satellite dishes
 - . . . Scaffolding
 - . . . Skips
 - . . Common land
 - . . Conservation
 - . . . Archaeological sites and monuments
 - . . . Archaeology
 - . . . Biodiversity
 - . . . Coast protection
 - . . . Conservation areas
 - . . . Conservation groups
 - . . . Tree preservation
 - . . . Urban conservation
 - . . . Wildlife conservation
 - . . . Woodland
 - . . Display advertisements and hoardings
 - . . Energy
 - . . . Energy conservation
 - . . . Energy efficiency

- . . . Renewable energy
- . . Planning
- . . Public grounds
- . . Sustainable development
- . **Rubbish, waste and recycling**
- . . Doorstep collection
- . . Land fill
- . . Public conveniences
- . . Recycling - education
- . . Recycling centres
- . . Recycling facilities
- . . Rubbish and waste
- . **Weather**
- . . Weather forecasts

Health and social care

- . **Health and medical care**
- . . Alcohol, drugs and substance use
- . . Blood transfusions
- . . Child health
- . . Complementary medicine
- . . Disabilities
 - . . . Access for disabled
 - . . . Blue badge scheme
 - . . . Children with disabilities
 - . . . Incapacity
 - . . . Learning disabilities
 - Day care
 - Learning disabilities support
 - Speaking up
 - . . . Physical disability
 - Day care
 - Disability equipment
 - Facilities grant
 - Hearing impairment
 - Physical disability support
 - Sensory impairment
 - Severe disability
 - Shop mobility
 - Visual impairment
- . . Family planning
- . . Health action zone
- . . Health costs
- . . Health education
 - . . . Sex education
- . . Health promotion
- . . Health visitors
- . . Healthy living
 - . . . Life skills
- . . Heat waves
- . . Illnesses and conditions
 - . . . Conditions
 - . . . Illnesses
 - Blood and lymph
 - Cancer
 - Cardiovascular
 - Common illnesses
 - Dental health
 - Digestive system
 - Ear, nose and throat

- Eye and vision
- Immune system
- Infectious diseases
- Liver diseases
- Muscular system
- Nervous system
- Neurological illnesses
- Orthopaedics
- Paediatrics
- Rare conditions and disorders
- Reproductive system
- Respiratory system
- Skin and hair
- Stroke
- Surgery
- Urinary system
- . . . Injuries
- . . Life saving
- . . Medical advice and support
- . . Mental health
 - . . . Day care
- . . Primary health care
 - . . . Chemists
 - . . . Chiropodists
 - . . . Community health services
 - . . . Demand-responsive services
 - . . . Dentists
 - . . . Doctors
 - . . . Health centres
 - . . . Health visitors
 - . . . Immunisations
 - . . . Maternity services
 - . . . Minor injuries
 - . . . Nurses
 - . . . Opticians
 - . . . Out of hours services
 - . . . Physiotherapists
 - . . . Podiatrists
 - . . . Walk in centres
- . . Private health care
 - . . . Private health centres
 - . . . Private health clinics
 - . . . Private hospitals
- . . Travel health
- . . Treatments and therapies
- . **Social policy**
- . . Care needs
- . . Income support
- . . Social benefits
 - . . . Circumstances
 - . . . Council tax benefits
 - . . . Direct payment
 - . . . Housing benefits
- . . Welfare rights
- . **Social services**
- . . Children and family care
 - . . . Adoption and fostering
 - . . . Aftercare
 - . . . Child care
 - . . . Child protection

- . . . Children's homes
- . . . Domestic violence
- . . . Family support
- . . . Hospice care
- . . . Hospital discharge
- . . . Parenting
- . . . Respite care
- . . . Shared care
- . . . Throughcare
- . . General support care
- . . . Behaviour support service
- . . . Bereavement
- . . . Care assessment
- . . . Care charges
- . . . Care eligibility criteria
- . . . Careline
- . . . Carer support
- . . . Day care
- . . . Holidays
- . . . Home care support
- . . Home care
- . . . Health visitors
- . . Support for the elderly

Housing

- . Accommodation support/policies
- . Accommodation/building types
- . Changes/repairs and maintenance
- . . Repairs, maintenance and safety
- . . . Planning
- . Owning, renting and homelessness

Jobs and careers

- . Finding work
- . . Career counselling
- . . Job centres
- . . Job seekers
- . . Job training
- . . Job vacancies
- . Personal development
- . Work type and stages
- . . Modern apprenticeships
- . . Retirement
- . . Self employed
- . . Volunteering or internship
- . . Work experience

Legal services

- . Barristers
- . Civil and human rights
- . Courts
- . . County courts
- . . Crown Courts
- . . Magistrates courts
- . Equal opportunities
- . Judges
- . Legal advice
- . . Community legal services

- . . Legal aid
- . Legislation
- . Magistrates
- . Police
- . Prisons
- . Probation
- . Solicitors
- . Young offenders
- . . Youth offending team

Leisure and culture

- . Activities for older people
- . Arts and entertainment
- . . Cinemas
- . . Circuses
- . . Dance
- . . Drama
- . . Eating out
- . . Fairgrounds
- . . Fairs
- . . Firework displays
- . . Literature
- . . Music
- . . Theatres
- . Children's activities
- . Culture
- . . Archives
- . . Local history and heritage
- . . Museums and galleries
- . Hobbies and interests
- . . Animals
- . Libraries
- . Parks and recreation
- . . Allotments
- . . Animal collections
- . . Beaches
- . . Countryside
- . . Fences
- . . Gardens
- . . Local wildlife
- . . Parks
- . . Picnic sites
- . . Playgrounds and adventure playgrounds
- . . Ranger service
- . . Rivers
- . . . Water pollution
- . . Village greens
- . . Walks
- . . Woodlands
- . Sports
- . . Coaching and management
- . . Sports clubs
- . . Sports development
- . . Sports facilities
- . . Sports grants and development funds
- . . Sports information and ticketing
- . . Types of sports

- . . . Adventure sports
- . . . Athletics
- . . . Cue Sports
- . . . Equestrian sports
- . . . Fencing
- . . . Field sports
- . . . Lawn sports
- . . . Martial arts
- . . . Motor sport
- . . . Outdoor pursuits
- . . . Racquet sports
- . . . Ring sports
- . . . Roller Sports
- . . . Team sports
- . . . Water sports
- . . . Weightlifting
- . . . Winter sports

. Tourism and travel

- . . Accommodation
- . . Places to visit

. Uniformed groups

. Young people's activities

Policing and public safety

. Accidents, emergencies and safety

- . . Accident prevention
- . . Ambulance
- . . Civil protection
- . . Emergency phone numbers
- . . Emergency planning
- . . Floods

. Coastguard

. Crime and law enforcement

- . . Anti-social behaviour
- . . CCTV
- . . Community safety
- . . Crime and disorder
- . . Crime prevention
- . . Offender support
- . . Offending team
- . . Police
- . . Prisons
- . . Victim support

. Discrimination or harassment

. Fire and rescue services

. Nuisance

Social issues

- . Equal opportunities
- . Family planning
- . Firearms
- . Identity cards
- . Immigration and nationality
- . Policies and plans
- . Population and migration
- . Privacy and data protection
- . Rural communities

. Sexual orientation

. Social inclusion

Transport and streets

. Boats and boat rides

. Canals

. Community transport

. Cycling, pedestrian and other pathways

. Motor vehicles, roads and parking

. . MOT

. . Parking

. . Roads and highways

. . . Adopted roads and highways

. . . Bollards

. . . Bridges

. . . HGV management and signing

. . . Road building

. . . Road markings

. . . Road safety

. . . Road signs

. . . Road works

. . . Safer routes to school

. . . Traffic calming

. . . Traffic counts

. . . Traffic management

. . . Tunnels

. . . Weighbridges

. . . Weight limits

. Ports and harbours, waterways and reservoirs

. Public transport

. . Air services

. . Buses

. . Fares, passes and permits

. . Local transport links

. . Public transport infrastructure

. . Public transport investment

. . Riverboats

. . Taxi ranks

. . Trains

. . Trams

. Road and pathway maintenance

. . Gritting

. . Icy roads

. . Manhole covers

. . Potholes

. . Public conveniences

. . Road cleaning

. . Road name signs

. . Snow clearance

. . Street furniture

. . Street lighting

. . Tree management

. . Verges

. Transport planning

. Travel

Complete List With Lead-In And Related Terms

Business / *Commercial activities and companies*

- . Building sites RT: Buildings
 - . . Scaffolding
 - . . Skips
- . Business finance / *Annual report / Finance / Financial institutions*
 - . . Business rates / *Business charges / National non domestic rates / NNDR / Uniform business rates*
 - . . Value added tax / *VAT*
- . Business opportunities RT: Economic development
 - . . Council opportunities
 - . . Local markets RT: Street trading
- . Business procurement
- . Business promotion
 - . . Planning partnerships RT: Partnerships
- . Business property / *Real estate*
 - . . Business sites
 - . . Commercial properties / *Commercial property*
 - . . . *Retail shops / Shops / Retail units / Shopping*
 - . . Industrial properties / *Industrial property / Trading estates*
 - . . Premises to let / *Rental property / Rented property / To let*
- . Business sectors and services / *Licenses / Licencing / Licensing / Registered*
 - . . Acupuncturists
 - . . Animals -commercial
 - . . . *Exotic, dangerous and wild animals / Dangerous / wild animals*
 - . . . *Kennels*
 - . . . *Movement of animals*
 - . . . *Pet shops / Pets / Pet food / Feeding Stuffs*
 - . . . *Riding establishments / Riding establishment*
 - . . . *Zoos / Zoo / Zoos (recreation)*
 - . . Auctions / *Auction*
 - . . Betting offices
 - . . Boats and boat rides / *Boats*
 - . . Car boot sales / *Car boot*
 - . . Car hire and taxis / *Car hire and taxi / Cabs / Taxis / Hire cars / Cars for private hire*
 - . . . *Black cabs / Hackney carriages*
 - . . . *Minicabs / Mini cabs / Minicab*
 - . . Caravans and camping sites
 - . . Clubs / *Discos / Nightclubs*
 - . . . Door supervisors
 - . . Collections
 - . . Credit and loan / *Annual Percentage Rate / Consumer credit / Credit history / Credit rating*
 - . . Cremation / *Crematoria / Crematorium*
 - . . Doorstep sales persons
 - . . Ear piercing, tattooists and electrolysis / *Ear piercing*
 - . . Entertainment
 - . . . *Amusement arcades*
 - . . . *Bingo*
 - . . . *Gaming machines*
 - . . . *Lotteries / Lottery*
 - . . . *Raffles*
 - . . Explosives and fireworks
 - . . Hairdressers
 - . . Hawkers / *Food hawkers*
 - . . Highway projection
 - . . Liquid petroleum gas / *LPG*

- . . Livestock markets / *Cattle / Pigs / Sheep / Poultry*
- . . . *Deal in game*
- . . Markets and fairs
- . . Massage and special treatments
- . . Minerals / *Mining / Aggregates*
- . . Petrol stations / *Garages / Petroleum*
- . . Poisons
- . . Recruitment agencies / *Recruitment agency*
- . . Restaurants and catering / *Catering / Restaurants*
- . . Scrap metal
- . . Second hand goods
- . . Sex related businesses / *Sex related*
- . . Street trading RT: Local markets
- . . Sunday traders
- . . Water sports / *Water sports (business)*
- . . . *Boating / Yachting*
- . . . *Diving / Scuba*
- . . . *Rowing*
- . . . *Sailing*
- . . . *Swimming*
- . . . *Water skiing*
- . . . *Windsurfing*
- . . *Mortuaries / Mortuary service*
- . **Business security (crime) / *Business security***
- . **Business support / *Trader advice***
- . . Business associations / *Business clubs / Professional associations / Trade associations*
- . . Business development / *Management strategies / Research parks*
- . . . Change management
- . . Business services
- . . . *Typing services*
- . . Chambers of commerce / *Chamber of commerce*
- . . Chambers of trade / *Chamber of trade*
- . . Conference facilities / *Exhibition facilities / Meeting rooms*
- . . Self employment RT: Starting a business
- . . Small and medium sized enterprises / *SME*
- . . Starting a business RT: Self employment
- . . Trading requirements RT: Trading standards
- . . Youth enterprise
- . **Economic development / *Clusters / Cluster development / Urban capacity / Economy* RT: Business opportunities**
- . . *Economic regeneration / Regeneration / Urban renewal / Restore / Rebuild / Improve / Make better*
- . **Employing people / *Staff / Personnel / Employees / Workforce* RT: Jobs and careers**
- . . *Employment regulations*
- . . *Human resource management / HR management / Personnel management*
- . . *Recruitment / Employing / Enlisting*
- . **Health and safety / *H&S / H & S* RT: Hallmarking|Food hygiene and safety**
- . . *Accidents at work*
- . **International trade**
- . **Key workers**
- . **Smart cards**
- . **Trading standards RT: Trading requirements**
- . . *Animal health / Animal health and welfare*
- . . Business legislation
- . . Calibration services / *Calibration service*
- . . Consumer safety / *Safety / Home security / Personal safety / Danger / Do-it-yourself / Do it yourself / Fuses / RCD*

- . . Description of goods / *Misdescriptions* / *False descriptions* / *False*
- . . Fair trading / *Unfair trading* / *Unfair business practices* / *Complaints against traders* / *Cowboys* / *Rogue traders* / *Mock auctions* / *Scams* / *Rip off traders* / *Restrictive practices* RT: Fake goods
- . . Fake goods / *Fake* / *Fakes* RT: Fair trading
- . . . Counterfeiting
- . . Food standards / *Food* / *Best before dates* / *Use by dates* RT: Food hygiene and safety
- . . Fraud / *Anti-fraud* / *Whistle-blower* / *Whistle-blowing* / *Deceit* / *Deception* / *Scam* / *Corruption*
- . . Hallmarking / *Jewellery* / *Precious metals* RT: Health and safety
- . . Home authority advice
- . . Inspections
- . . Metrology laboratories / *Metrology laboratory*
- . . Misleading advertising
- . . Money lenders RT: Debt and money
- . . Pricing / *Misleading prices* / *Overcharging* / *Overpricing* / *Prices*
- . . Products and systems audit
- . . Traders' rights
- . . Water meters
- . . Weights and measures / *Metric conversion* / *Short measure* / *Quantity* / *Imperial*
- . Workers' co-operatives / *Workers co-operatives* / *Workers co-ops*

Community and living / *People* / *Citizens* / *Residents*

- . Charities / *Not for Profit*
- . . Charity collections / *Flag days* / *Street collections*
- . . Charity fundraising / *Fundraising - general* / *Fundraising - specific*
- . . Charity register
- . . Charity shops
- . Consumer advice and protection / *Consumer protection* / *Consumer rights* / *Shoppers rights* / *Buying* / *Shoppers' rights*
- . . Citizens advice bureaux / *Citizens advice bureau* / *Help*
- . . Consumer advice agencies / *Advice centres*
- . . Consumer complaints
- . . Consumer safety / *Safety* / *Home security* / *Personal safety* / *Danger* / *Do-it-yourself* / *Do it yourself* / *Fuses* / *RCD*
- . . Credit advice
- . . Debt and money / *Expenses* / *Money* / *Claims* / *Financial aid* / *Broke* / *Banking* / *HP* / *Pawnbrokers* RT: Money lenders
- . . Faulty goods / *Faulty services* / *Poor service* / *Fault*
- . . Sales to Children / *Proof of age*
- . . Warranties
- . Ethnic communities / *Minority groups* / *Ethnic minorities*
- . . Asylum seekers
- . . Discrimination or harassment
- . . . *Racial discrimination* / *Racial* / *Race discrimination* / *Racism*
- . . . *Religious discrimination* / *Religious*
- . . . *Sexual discrimination* / *Sexual* / *Sexual equality*
- . . Ethnic support groups
- . . Immigration / *Economic migrants* / *Immigrants* RT: Immigration and nationality
- . . Race relations
- . . Refugees RT: Immigration and nationality
- . Faiths, beliefs, religions / *Other religions* / *Philosophy* / *Temples* / *Places of worship*
- . . Bahai faith
- . . Buddhism
- . . Christianity / *Churches*
- . . . *Baptist Church*
- . . . *Christian Science*
- . . . *Church of England* / *C of E* / *Anglican church*
- . . . *Free Church*
- . . . *Greek Orthodox Church*

- . . . *Jehovah's witnesses*
- . . . *Lutheran Church*
- . . . *Methodist Church*
- . . . *Mormon Church*
- . . . *Pentecostal Church*
- . . . *Presbyterian Church*
- . . . *Roman Catholic Church | RC church*
- . . . *Russian Orthodox Church*
- . . . *Spiritualist Church*
- . . . *Unitarian Church*
- . . . *United Reformed Church*
- . . *Hinduism*
- . . *Humanism*
- . . *Islam/ Mosques*
 - . . . *Shia'ite*
 - . . . *Sufi*
 - . . . *Sunni*
- . . *Judaism/ Synagogues*
- . . *Paganism*
- . . *Quakers*
- . . *Religious organisations*
- . . *Salvation Army*
- . . *Secular societies*
- . . *Sikhism*
- . *Interpreters' services | Interpreters service*
- . *Life events | Lifetime events*
 - . . *Births*
 - . . . *Civil naming ceremonies*
 - . . *Deaths*
 - . . . *Bereavement*
 - *Bereavement counselling*
 - . . . *Burial*
 - *Cemeteries | Cemetery | Burial grounds*
 - *Exhuming*
 - *Mortuaries | Mortuary service*
 - . . . *Coroners*
 - . . . *Cremation | Crematoria | Crematorium*
 - . . . *Funeral service*
 - . . . *Repatriation of remains*
 - . . *Marriage*
 - . . . *Civil weddings*
 - . . . *Marriage counselling*
 - . . . *Venues*
 - . . . *Weddings*
 - . . *Registration*
 - . . . *Register of births, deaths and marriages | Registrars | Registration service | Register office | Registry office*
 - *Stillbirths | Stillbirth*
 - . . . *Divorce*
- . *Neighbourhood and village | Neighbourhood/village*
 - . . *Community associations | Community groups | Community support | Districts | Communities | Neighbourhoods | Steering Groups | Community*
 - . . *Community centres | Neighbourhood centres | Community halls*
 - . . *Community development*
 - . . *Community services | Community facilities*
 - . . *Neighbourhood watch | Boat watch | Vehicle watch*
 - . . *Village halls*
 - . . *Village societies*
- . *Records offices | Records office | County record offices | CRO*

- . Travellers / *Gypsies* / *Romanies*
- . Twinning
 - . . *Twin towns*
 - . . *Twin villages*
- . Voluntary organisations / *Inner wheel*
 - . . *Befriending schemes*
 - . . *Carers groups* / *Helpers*
 - . . *Charity shops*
 - . . *Ex-service groups*
 - . . *Friendly societies*
 - . . *Ladies circles* / *Ladies circle*
 - . . *Lions clubs* / *Lions club*
 - . . *Rotary clubs* / *Rotaract* / *Rotary*
 - . . *Round tables* / *Round table*
 - . . *Self-help groups*
 - . . *Soroptomists*
 - . . *Trusts*
 - . . *Voluntary health services* / *Voluntary services* / *Charitable health services*
 - . . . *Hospital friends groups*
 - . . . *Support groups*
- . Volunteering / *Volunteer work* / *Volunteers* RT: Volunteering or internship

Council, government and democracy / *Government and democracy* / *Government* / *Democracy* / *E-democracy* / *Council and democracy*

- . Central government / *National government* / *Governance* / *House of Commons*
 - . . Armed forces RT: Uniformed groups
 - . . Departments / *Directorates* / *Section* / *Division*
 - . . Members of Parliament / *MPs* / *Representation*
- . Councils / *Mayors & chairmen* / *Local authorities* / *Local authority* / *Functionary*
 - . . Bylaws / *Byelaws*
 - . . Campaigns / *Promotions* / *Cause* / *Drive* / *Movement* / *Lobby* / *Pressure groups*
 - . . Chairpeople / *Chairperson* / *Chairmen* / *Chairwomen* / *Chairs* / *Leader* / *Chairman* / *Chairwoman* / *Spokesperson* / *Spokesman* / *Spokeswoman*
 - . . Chief executives / *Chief executive* / *Council Managers*
 - . . Civic ambassador / *Civic dignitary*
 - . . Contacts, consultation & feedback / *Questionnaire* / *Discussion* / *Views* / *Advice* / *Audience* / *Interviews* / *Understanding* / *Promises* / *Engagement*
 - . . . Complaints
 - . . . Contacting officials / *Contacts for specialist areas*
 - . . . Emergency contacts / *Emergency*
 - . . Council departments
 - . . Council land and property / *Surveying*
 - . . . *County farms*
 - . . Council procedures / *Procurement* / *Commission* / *Delegation* / *Involvement* / *Behaviour* / *Unethical behaviour* / *Process*
 - . . . *Appointments procedure* / *Designation* / *Placing* / *Non-elected* / *Chosen*
 - . . . *Complaints procedure* / *View* / *Criticism* / *Suggestion* / *Opinion* / *Grievance* / *Resentment* / *Objection* / *Opposition* / *Dissent* / *Protest* / *Ombudsman*
 - . . . *Functioning and process of meetings* / *Censure*
 - . . . *Functioning of committees*
 - . . Council tax and finance / *Council tax & finance* / *Poll tax* / *Community charge* / *Tax* / *Accounts* / *Rents* / *Benefits* / *Cash flow* / *Receipts* / *Taxation* RT: Council tax benefits
 - . . Councillors / *Representatives* / *Politicians* / *Directions* / *Chief* / *Political leader* / *Elected representatives* / *Board* / *Appeals* / *Elected* / *Delegate*
 - . . . *City councillors*
 - . . . *County councillors*
 - . . . *District councillors*
 - . . . *Island councillors*
 - . . . *Metropolitan councillors*

- . . . *Parish councillors*
- . . . *Shire councillors*
- . . . *Town councillors*
- . . . *Unitary councillors*
- . . Current projects
 - . . . *Outsourced projects*
 - . . . *Project management*
- . . Decision making
 - . . . *Cabinet / Executive / Group / Members / Ruling Body*
 - . . . *Committees / Organisation / Administrative body*
 - . . . *Council / District / Constituency*
 - . . . *Forward plan*
- . . Democratic rights / *Participation*
 - . . . *Freedom of information*
- . . Local councils
 - . . . *County council*
 - . . . *District councils / DCs / DC*
 - . . . *Metropolitan councils*
 - . . . *Parish councils*
 - . . . *Town councils*
 - . . . *Unitary councils*
- . . Mayors / *Chain of office*
 - . . . *Elected mayors*
- . . Modernisation / *Modernising local government / IEG / Implementing electronic government / Modernising / Streamline / Overhaul / Renovate*
- . . Partnerships / *Partners / Voluntary groups / Outsourcing / Collaboration / Alliance RT: Planning partnerships*
 - . . . *Service partnerships*
 - . . . *Strategic partnerships / Local strategic partnerships / LSPs / Civic partnerships / Community boards / Community forums / Workstreams / Delivery board / Executive group*
- . . Performance / *Performance standards / Performance management / Capability / Capacity*
 - . . . *Best value / BV / Effectiveness / Spending / Efficiency*
 - . . . *Citizens' charter / Resident / Person / Public / Subject / Member of community / Elector / Signatures / Common / General / Accessible / Open to all*
 - . . . *Continuous performance assessment / performance assessment / Appraisal / Classification / Goals / Strategy / Monitoring / Measure / Programme*
 - . . . *Performance indicators / PIs / Measuring / Indicators / Progress / Aims / Objectives / Comparisons / Totals / Outcomes / Consequence*
- . . Policies and plans / *Strategies / Strategic planning / System / Guidelines*
- . . Political structure / *Political system / Politics*
- . . *Code of conduct / Regulations / Rules / Principles / Protocols / Temporary Removal*
- . . Democratic processes and events / *Events / Opinion poll*
 - . . . *Campaigns / Promotions / Cause / Drive / Movement / Lobby / Pressure groups*
 - . . . *Debates / Argument / Exchange / Question / Proposal*
 - . . . *Demonstrations or marches*
 - . . . *Forums / Assembly / Get together*
 - . . . *Hearings*
 - . . . *Initiatives and projects / Projects / E-GIF*
 - . . . *Legal proceedings / Legal*
 - . . . *Meetings / Finding / Analysis / Speaker*
 - . . . *Public meetings*
 - . . . *News announcements*
 - . . . *News conferences*
 - . . . *Referendums / Voting/referendums / Referenda*
 - . . . *Speech or presentations*
 - . . . *Voting / Polling Station / Selecting*
 - *Postal voting*
 - *Proxy votes / Behalf of / Placeholder*
- . . Elections / *Polling / Taking part / Results / Majority rule / Ballot / Choosing / Political representatives*

- . . Electoral boundaries / *Political area*
- . . Electoral registration / *Electoral roll* / *Register to vote* / *Register of electors* / *Voters* / *Voters register* / *Electorate* / *Enrollment*
- . . Electoral services
- . . General elections / *General election*
- . . Local elections
- . . Mayoral elections
- . . Running for office / *Electoral canvas* / *Pledges* / *Assurance* / *Commitment*
- . . Voting / *Polling Station* / *Selecting*
 - . . . *Postal voting*
 - . . . *Proxy votes* / *Behalf of* / *Placeholder*
- . European affairs / *European Union* / *European Community* / *European Parliament* / *Brussels*
 - . . Members of European Parliament / *MEPs* / *Member of the European Parliament*
- . Information management / *Online services* / *Enabling* / *E-Government* / *Wired communities* / *Electronic Service Delivery* / *ESD* / *Information about* / *Overview* / *Sketch* / *Information centres* / *IT RT: Privacy and data protection*
- . International affairs
 - . . Development aid
 - . . Third world / *Developing countries*
- . Non-governmental organisations / *NGOs*
 - . . Campaigning groups
 - . . . Nuclear disarmament
 - . . . Peace groups
 - . . Charities and citizens' interest groups / *Charity/citizens' interest groups*
 - . . . Charities / *Not for Profit*
 - *Charity collections* / *Flag days* / *Street collections*
 - *Charity fundraising* / *Fundraising - general* / *Fundraising - specific*
 - *Charity register*
 - *Charity shops*
 - . . . Citizens advice bureaux / *Citizens advice bureau* / *Help*
 - . . . Workers' co-operatives / *Workers co-operatives* / *Workers co-ops*
 - . . . Community associations / *Community groups* / *Community support* / *Districts* / *Communities* / *Neighbourhoods* / *Steering Groups* / *Community*
 - *Housing associations and cooperatives* / *Association* / *Housing co-ops*
 - *Tenants* / *Householders*
 - *Tenants and residents groups* / *Residents associations* / *Tenants associations*
 - *Tenants participation*
 - *Social clubs* / *WI* / *National women's register* / *Womens Institute*
 - *Village societies*
 - . . Commercial interest groups
 - . . Trade unions / *Trades unions*
- . Political parties
 - . . *Communist*
 - . . *Conservative* / *Conservatives*
 - . . *Cooperative*
 - . . *Green*
 - . . *Independent*
 - . . *Labour*
 - . . *Liberal democrat* / *Liberal democrats*
 - . . *Socialist*
- . Public services
 - . . Regional governments / *Regional assemblies* / *Authority* / *Local Government* / *Assembly* / *Public Administration* / *Civil Administration* / *Municipal* / *Authorities* / *Regime* / *Administration* / *Control*
 - . . . *Government offices*
 - . . *Regional development* / *Regional policy* / *Regional development agencies* / *RDA*

Education and learning / *Education* / *Learning* / *Studying*

- . Distance learning
- . Educational institutions
- . Examinations / *Exams* / *Tests*
 - . . A and AS levels / *A and S levels* / *Advanced Subsidiary levels* / *A levels* / *Advanced levels* / *A levels*
 - . . GCSE / *General Certificate of Secondary Education*
 - . . GNVQ / *General National Vocational Qualifications*
 - . . Key Stages / *KS*
 - . . . KS2 / *Key Stage 2*
 - . . . KS3 / *Key Stage 3*
 - . . . KS4 / *Key stage 4*
- . Higher education
- . Home teaching
- . Language tuition / *Foreign language* / *Tutoring*
- . Learning centres
 - . . *Courses and qualifications*
 - . . *Learning access points*
 - . . *Locations and hours (learning)* / *Locations & hours*
 - . . *Memberships and charges (learning)* / *Memberships & charges* / *Joining* / *Fees*
- . Lifelong learning
 - . . Adult and community education
 - . . . *Adult education providers* / *Adult education centres*
 - . . . *Classes* / *Day classes* / *Night school*
 - . . . *Family education*
 - . . . *Learning partnerships*
 - . . . *Literacy* / *Reading* / *Writing* / *Spelling* / *Adult literacy*
 - . . . *Multicultural education*
 - *English as a Second Language* / *ESL*
 - *Traveller education*
 - . . . *Numeracy* / *Maths* / *Sums*
 - . . . *People with special needs* / *Disabled* / *Children with special needs*
 - . . *Education centres*
 - . . *Evening classes*
- . Schools
 - . . Children in entertainment
 - . . Control, standards and inspections
 - . . . *Education standards*
 - . . . *School governors* / *Governing bodies* / *Governors*
 - . . . *School Inspections*
 - *OFSTED inspections* / *School inspectors*
 - *Types of school control* / *Types of control*
 - *Independent control (schools)* / *Independent (public and private)*
 - *Religious control (schools)* / *Religious control*
 - *State control (schools)* / *State*
 - . . Facilities and programmes
 - . . . Advisory service
 - . . . After school clubs
 - . . . Crossing patrols
 - . . . Education welfare service
 - . . . Educational development behaviour centres
 - . . . Extra-curricula activities / *Extra-curricula*
 - . . . Free milk in schools / *Free milk*
 - . . . Free school meals
 - . . . Gifted children / *Prodigies*
 - . . . Hearing impaired children / *Deaf children* / *Hard of hearing children* RT: Hearing impairment
 - Learning difficulties / *Mental handicap* / *Children with learning difficulties* / *Mentally*

handicapped RT: Learning disabilities support

- . . . Music centres
- . . . National Grid for Learning
- . . . Pupil support service
- . . . School buildings
- . . . School schemes
- . . . School transport / *School bus*
- . . . Special education needs / *SEN*
- . . . Visually impaired children / *Blind children* / *Partially sighted children* RT: Visual impairment
- . . School policies
- . . . Admissions (schools) / *Admissions* / *Entry* / *School admissions*
- . . . Attendance / *Presence*
- . . . Bullying
- . . . Inclusive education / *Exclusion/inclusive education* / *Expel* / *Suspend* / *Suspension* / *Expulsion*
- . . . School uniforms / *Clothing*
- . . . *Educational visits*
- . . School types
- . . . Nursery schools
- . . . Primary schools / *Infant schools* / *Junior schools* / *Reception classes*
- . . . Secondary schools
- . . . *Boarding schools*
- . . . *Private schools*
- . . . *Public schools*
- . **Students** / *Pupils*
- . . Scholarships and trust funds
- . . Student awards / *Awards*
- . . Student grants / *Grants* / *Funding* / *Support* / *Financial Support* / *Subsidy*
- . . Student loans and fees / *Loans and fees*
- . **Teachers** / *Teaching*
- . . *Mentors*
- . **Training and development**
- . . Modern apprenticeships
- . . *Business training* / *Business skills* / *Business studies*
- . . *Computer training* / *ICT* / *Information technology*
- . . *Youth training schemes* / *YTS*
- . **Work based learning**
- . **Youth service** / *Youth services*

Environment / *Natural world*

- . **Animals and pests** / *Animals (Interest)*
- . . Animals
- . . . *Animal nuisance*
- *Barking dogs*
- *Fouling* / *Dog mess* / *Dog poo* / *Dog shit*
- . . . *Animal welfare*
- . . . *Dangerous and wild animals*
- . . . *Dead animals*
- . . . *Dogs*
- *Dog wardens*
- *Fouling* / *Dog mess* / *Dog poo* / *Dog shit*
- *Guard dogs*
- . . . *Farm animals*
- . . . *Performing animals* / *Circus animals*
- . . . *Rabies*
- . . . *Wildlife*
- . . **Pests** / *Pest control*
- . . . *Ants*
- . . . *Bed bugs*

- . . . *Bees*
- . . . *Beetles*
- . . . *Birds*
- . . . *Bluebottle flies*
- . . . *Book lice*
- . . . *Carpet beetles*
- . . . *Cockroaches*
- . . . *Fleas*
- . . . *Fumigation*
- . . . *House flies*
- . . . *Insects*
- . . . *Larder beetles*
- . . . *Lice*
- . . . *Mice*
- . . . *Rats*
- . . . *Squirrels*
- . . . *Wasps*
- . **Environmental protection / Ecology**
 - . . Air pollution / Air
 - . . . *Air quality / Clean air*
 - . . . *Exhaust fumes*
 - . . . *Odours / Smells*
 - . . . *Smoke*
 - . . . *Sulphur dioxide - monitoring*
 - . . Hazardous and toxic substances
 - . . . *Asbestos*
 - . . . *Chemicals*
 - . . . *Crop spraying*
 - . . . *Lead pollution / Lead*
 - . . . *Radioactive material*
 - . . Land pollution / Land
 - . . . *Contaminated land / Polluted land*
 - . . Light pollution
 - . . Water pollution / Water / Swimming water and beaches
 - . . . *Beaches (water)*
 - . . . *Drainage and sewage / Ditches and land drainage / Drains / Sanitation*
 - *Blocked drains / Blockages*
 - *Cesspools and pits*
 - *Ditches*
 - *Effluent*
 - *Land drainage*
 - *Rainwater gullies*
 - *Septic tanks / Septic tank emptying*
 - *Sewers*
 - . . . *Drinking water*
 - . . . *Flooding*
 - . . . *Swimming water*
 - . . . *Water quality / Brown water*
 - . **Food production and quality**
 - . . Agri food support
 - . . Food hygiene and safety / Vertical food directive / Best before and use by dates RT: Health and safety|Food standards
 - . . . *Food delivery vehicles / Delivery vehicles*
 - . . . *Hygiene and safety certification / Certification*
 - . . . *Hygiene and safety training / Training*
 - . . . *Mobile snack bars / Food vans / Chippy / Kebabs / Burgers / Hamburgers / Hot dogs*
 - . . . *Salmonella*
 - . . Food labelling
 - . . Restaurants and catering / Catering / Restaurants
 - . **Land, structures and vehicles**

- . . . Abandoned vehicles / *Abandoned cars*
- . . . Bridges
- . . . Buildings / *Built environment* / *Building work* RT: Building sites
 - Building alterations / *Alterations*
 - *OFSTED inspections/ reports*
 - Building development
 - Dangerous structures / *Dilapidated premises* / *Dilapidated buildings* / *Unsafe buildings* / *Falling buildings*
 - Demolition (buildings) / *Demolition*
 - Design (buildings) / *Design*
 - *Design guide*
 - Extensions to buildings / *Extensions*
 - Fire safety RT: Firework displays
 - *Fire certificates*
 - *Fire regulations* / *Fire escape regulations*
 - Listed buildings / *Buildings of historic interest* / *Section 33* / *Section 36*
 - Planning / *Building planning* / *Building* / *Changing* / *Transforming*
 - *Building regulations* / *Planning regulations* / *Building control* / *Building inspectors* / *Inspectors of building works*
 - *Planning applications* / *Planning permission* / *Decision notices*
 - *Planning enforcement*
 - *Change of use (buildings)* / *Change of use*
 - *Compulsory purchase orders*
 - *Conveyancing*
 - *Development planning* / *Expansion*
 - *District planning*
 - *Green belt*
 - *Land management*
 - *Land searches* / *Land charges* / *Local searches* / *Local authority searches* / *Con29*
 - *Local plans*
 - *Maps* / *Cartography*
 - *Statutory registration*
 - *Structure plans*
 - *Town planning*
 - *Unitary Development Plan*
 - Satellite dishes
 - Scaffolding
 - Skips
 - . . . Common land / *Grazing*
 - . . . Conservation
 - Archaeological sites and monuments
 - Archaeology / *Archaeologists* / *Digs* / *Archaeological sites* / *Archaeologists digs* / *Treasure trove*
 - Biodiversity
 - Coast protection
 - Conservation areas
 - Conservation groups
 - Tree preservation
 - Urban conservation
 - Wildlife conservation RT: Local wildlife
 - Woodland / *Forest* / *Copse* / *Forestry* / *Woods*
 - *Historic buildings* / *Abbeys* / *Cathedrals* / *Monasteries* / *Religious houses* / *Stately home* / *Mills*
 - *Castles*
 - *Nature reserves* / *Areas of outstanding natural beauty* / *ANOB* / *AONB*
 - . . . Display advertisements and hoardings / *Advertisements* / *Adverts*
 - *Fly posting*
 - . . . Energy / *Electricity*
 - Energy conservation
 - Energy efficiency

- . . . Renewable energy / *Green energy* / *Wind energy* / *Tidal energy* / *Solar energy* / *Solar panels*
- . . Planning / *Building planning* / *Building* / *Changing* / *Transforming*
- . . . *Building regulations* / *Planning regulations* / *Building control* / *Building inspectors* / *Inspectors of building works*
- *Planning applications* / *Planning permission* / *Decision notices*
- *Planning enforcement*
- . . . *Change of use (buildings)* / *Change of use*
- . . . *Compulsory purchase orders*
- . . . *Conveyancing*
- . . . *Development planning* / *Expansion*
- . . . *District planning*
- . . . *Green belt*
- . . . *Land management*
- . . . *Land searches* / *Land charges* / *Local searches* / *Local authority searches* / *Con29*
- . . . *Local plans*
- . . . *Maps* / *Cartography*
- . . . *Statutory registration*
- . . . *Structure plans*
- . . . *Town planning*
- . . . *Unitary Development Plan*
- . . Public grounds / *Grounds*
- . . . *Grass cutting*
- . . . *Grounds maintenance*
- . . . *Hedges and scrub land*
- . . . *Landscaping*
- . . . *Trees*
- . . Sustainable development / *Development*
- . . . *Agenda 21*
- . . *Graffiti removal*
- . **Rubbish, waste and recycling**
- . . Doorstep collection / *Kerbside collections* / *Green boxes* / *Black boxes* / *Collection schemes* / *Blue bags* / *Blue sacks*
- . . Land fill
- . . . *Land fill tax*
- . . Public conveniences / *Toilets* / *Lavatories* / *Public lavatories* / *Loos* / *Public toilets*
- . . Recycling - education
- . . Recycling centres / *Household waste recycling centres* / *Landfill sites* / *Civic amenity sites* / *Dumps* / *Tips*
- . . Recycling facilities / *Bottle banks* / *Local recycling*
- . . Rubbish and waste / *Rubbish* / *Waste* / *Refuse* / *Refuse collection* / *Refuse disposal* / *Rubbish collection* / *Waste collection* / *Waste disposal* / *Disposal* / *Rubbish disposal*
- . . . *Animal waste* / *Animal faeces* / *Animal litter* / *Animal tissue*
- . . . *Bulky items*
- . . . *Business and trade waste* / *Business waste* / *Commercial waste* / *White bags* / *White sacks*
- . . . *Cleansing*
- . . . *Dangerous and poisonous waste*
- *Clinical waste* / *Yellow sacks* / *Yellow bags*
- *Hazardous waste* / *Toxic waste*
- *Special waste* / *Trade hazardous waste*
- . . . *Dog bins*
- . . . *Dustbins* / *Litter/Dustbins* / *Street cleaning*
- . . . *Fly tipping* / *Dumping*
- . . . *Garden waste* / *Green waste* / *Garden refuse* / *Grass cuttings* / *Hedge clippings*
- *Composting* / *Mulching*
- . . . *Household waste* / *Bins* / *Wheelie bins* / *Refuse sacks* / *Bin bags* / *Black bags* / *Black sacks* / *Rubbish sacks* / *Household refuse*
- . . . *Litter bins* / *Litter control* / *Litter collection* / *Litter removal* / *Waste bins*
- . . . *Waste incineration* / *Pyrolysis*
- . . . *Waste licences* / *Waste carrying licences* / *Handling licences*
- . . . *Waste management and regulation* / *Waste management* / *Waste regulation*

- . . . *Waste- policies and plans / Waste strategic plans / Waste strategies*
- . **Weather**
- . . *Weather forecasts / Meteorology*

Health and social care

- . **Health and medical care / *Health authorities / National Health Service / National Health Service Trusts***
- . . **Alcohol, drugs and substance use**
- . . . *Alcohol use*
- . . . *Drugs use / Drug abuse / Drug misuse*
- . . . *Drugs, alcohol action team / DAAT*
- . . . *Substance use*
- . . **Blood transfusions**
- . . **Child health**
- . . . *Paediatric services / Children's doctor*
- . . **Complementary medicine / *Complimentary medicine / Alternative medicine / Complementary therapies / Alternative therapies***
- . . . *Acupressure*
- . . . *Acupuncture*
- . . . *Alexander technique*
- . . . *Aromatherapy*
- . . . *Art therapy*
- . . . *Ayurvedic medicine*
- . . . *Bach flower remedies*
- . . . *Bowen technique*
- . . . *Chiropractics*
- . . . *Dance therapy*
- . . . *Drama therapy*
- . . . *Healing*
- . . . *Herbal medicine*
- . . . *Homeopathy*
- . . . *Hypnotherapy*
- . . . *Indian head massage*
- . . . *Iridology*
- . . . *Life coaching*
- . . . *Massage*
- . . . *Music therapy*
- . . . *Naturopathy*
- . . . *Osteopathy*
- . . . *Reflexology*
- . . . *Reiki*
- . . . *Stress management*
- . . **Disabilities**
- . . . *Access for disabled / Accessibility / Access*
- . . . *Blue badge scheme / Orange badge/blue badge scheme / Orange and blue badge scheme*
- . . . *Children with disabilities / Disabled children*
- *Link schemes*
- . . . **Incapacity**
- . . . **Learning disabilities**
- **Day care**
- **Learning disabilities support RT: Learning difficulties**
- **Speaking up**
- *Aphasia*
- *Aspergers syndrome*
- *Autism*
- *Downs syndrome*
- *Dyslexia*
- *Head and brain injury*
- *Hyperactivity*
- *Makaton*

- . . . Physical disability / *Handicap / Impairment / Unable / Adaptations / PD*
- Day care
- Disability equipment / *Adaptive equipment*
- *Mobility*
- *Mobility aids*
- *Wheelchairs*
- *Zimmer frames / Walking frame*
- *Telephones / Big phones / Cold calling*
- Facilities grant
- Hearing impairment / *Hard of hearing* RT: Hearing impaired children
- *British sign language*
- *Hearing aids*
- *Interpretation / Translators / Translating / Signing*
- *Lip reading*
- *Minicom*
- *Support dogs / Guide dogs / Guide dogs for the blind*
- *Support for the deaf*
- *Typetalk*
- Physical disability support
- Sensory impairment
- Severe disability
- Shop mobility
- Visual impairment / *Blindness and visual impairment / Blind / Partially-sighted / Partially sighted / Blind people / Visually impaired people / Blindness / Partial sightedness / Partially-sighted people / Big print / Books on tape / Stories on tape* RT: Visually impaired children
- *Braille*
- *Interpreters*
- *Large print*
- *Support dogs / Guide dogs / Guide dogs for the blind*
- *Talking books*
- *Talking newspapers*
- *Tapes services*
- *Visual impairment support*
- *Back problems*
- *Cerebral palsy*
- *Cystic fibrosis*
- *Dyspraxia*
- *Hemiplegia*
- *Multiple sclerosis / MS*
- *Osteoporosis*
- *Paraplegia*
- *Parkinsons*
- *Poliomyelitis*
- *Repetitive strain injury*
- *Spina bifida*
- *Support dogs / Guide dogs / Guide dogs for the blind*
- *Thalidomide*
- . . Family planning
- . . . *Abortion*
- . . . *Contraception*
- . . Health action zone
- . . Health costs / *Health entitlements*
- . . Health education
- . . . Sex education
- *Sexual health clinics*
- . . Health promotion
- . . Health visitors
- . . Healthy living / *Personal health / Abuse / Misuse / Alcohol abuse / Alcohol misuse*
- . . . Life skills
- . . . *Diet and nutrition*

- . . . *First aid*
- . . . *Fitness / Steps*
- . . . *Hygiene*
- . . . *Meditation*
- . . . *Preventative medicine*
- . . . *Relaxation*
- . . . *Smoking / Cigarettes / Cigars / Pipes / Tobacco / Nicotine*
- . . Heat waves
- . . Illnesses and conditions
 - . . . *Conditions / Pain / Medical conditions / Spots*
 - *Addiction*
 - *Smoking / Cigarettes / Cigars / Pipes / Tobacco / Nicotine*
 - *Allergies*
 - *Obesity / Obese / Fat / Overweight / Fatness*
 - . . . *Illnesses / Illness*
 - *Blood and lymph*
 - *Anaemia*
 - *Blood and blood vessels*
 - *Diabetes*
 - *Haemophilia*
 - *Cancer*
 - *Breast cancer*
 - *Hodgkin's disease*
 - *Leukaemia*
 - *Prostate cancer*
 - *Testicular cancer*
 - *Cardiovascular*
 - *Angina*
 - *Raynauds and scleroma*
 - *Common illnesses*
 - *Food poisoning*
 - *Migraine*
 - *Sinusitis*
 - *Dental health*
 - *Digestive system*
 - *Coeliac disease*
 - *Irritable bowel syndrome / IBS*
 - *Ulcer*
 - *Ear, nose and throat*
 - *Menieres disease*
 - *Tinnitus*
 - *Eye and vision*
 - *Cataract*
 - *Glaucoma*
 - *Immune system*
 - *HIV services*
 - *HIV/AIDS*
 - *Lupus*
 - *Infectious diseases / Infectious / Contagious*
 - *Notification of infectious diseases*
 - *Polio*
 - *TB / Tuberculosis*
 - *Zoonosis*
 - *Liver diseases*
 - *Hepatitis*
 - *Muscular system*
 - *ME fibromyalgia PVFS*
 - *Muscular dystrophy*
 - *Nervous system*
 - *Creutz-Jacob disease / CJD*

- *Epilepsy*
- *Huntington's disease*
- *Meningitis*
- *Motor neurone disease*
- *Neurofibromatosis*
- *Parkinson's disease / Parkinson's*
- Neurological illnesses
- *Spina bifida*
- Orthopaedics
- *Ankylosing spondylitis*
- *Arthritis*
- *Rheumatism*
- *Scoliosis*
- Paediatrics / *Childhood illness*
- *Cerebral palsy*
- *Crohn's disease*
- *Cystic fibrosis*
- *Rubella*
- Rare conditions and disorders
- *Leprosy*
- Reproductive system
- *Childbirth*
- *Endometriosis*
- *Infertility*
- *Miscarriage*
- *Pregnancy*
- Respiratory system
- *Asthma*
- *Bronchitis*
- *Emphysema*
- Skin and hair
- *Acne*
- *Burns*
- *Eczema*
- *Psoriasis*
- Stroke
- Surgery
- *Amputation*
- *Cleft lip and palate*
- Urinary system
- *Cystitis*
- *Incontinence*
- *Kidney*
- Injuries
- *Head injuries*
- *Medical accidents*
- *Repetitive strain injury*
- *RSI*
- *Spinal injuries*
- *Sports injuries*
- Life saving
- Medical advice and support
- Mental health / *Mentally ill / Mental problems / Crazy / Muddled / Forgetful*
- Day care
- *Approved social worker / Mental welfare officer / ASW*
- *Community mental health*
- *Community psychiatric nurses / CPNs*
- *Community resource teams*
- *Confusion / Confused*
- *Crisis intervention teams / Emergency team*

- *Rapid response service*
- *Dementia and Alzheimer's / Dementia / Dementing*
- *Depressive disorders*
- *Eating disorders*
- *Elderly mentally infirm / Elderly mentally ill / EMI / Senile*
- *Emotional problems*
- *Epilepsy*
- *Insomnia*
- *Mental health support*
- *Phobias*
- *Schizophrenia*
- *Stress*
- . . Primary health care / *PCT / PCG*
- *Chemists / Pharmacies / Prescriptions / Dispensing*
- *Chiropodists / Feet*
- *Community health services*
- *Demand-responsive services*
- *Dentists*
- *Doctors / GPs / General practitioners*
- *Health centres*
- *Health visitors*
- *Immunisations / Injections / MMR*
- *Maternity services*
- *Minor injuries*
- *Nurses / District/community nurses*
- *Opticians / Optometrists*
- *Out of hours services*
- *Physiotherapists / Physio*
- *Podiatrists*
- *Walk in centres / One stop shops*
- *Sexual health clinics*
- . . Private health care / *Private medicine*
- *Private health centres*
- *Private health clinics*
- *Private hospitals*
- . . Travel health
- . . Treatments and therapies / *Remedies*
- *Chemotherapy*
- *Colostomy*
- *Counselling / Owing / Liabilities / Obligations*
- *Dialysis*
- *HRT / Hormone replacement therapy*
- *Hysterectomy*
- *Ileostomy*
- *Mastectomy*
- *Occupational therapy / OT / Occupational therapists*
- *Physiotherapy*
- *Psychotherapy*
- *Radiotherapy*
- *Speech therapy*
- *Sports therapy*
- *Transplants*
- . Social policy / *Social welfare*
- . . Care needs
- . . Income support / *Anti-poverty/income support*
- . . Social benefits / *Financial assistance / Economic help / Welfare*
- *Circumstances*
- *Council tax benefits RT: Council tax and finance*
- *Direct payment*
- *Housing benefits*

- . . Welfare rights
- . Social services
 - . Children and family care
 - . . Adoption and fostering / *Adoptive parents* / *Foster Carers* / *Foster parents*
 - . . Aftercare
 - . . Child care / *Childcare*
 - . . . *After school care*
 - . . . *Childminding* / *Childminders*
 - . . . *Day nurseries* / *Day centre*
 - . . . *Kids clubs*
 - . . . *Safety equipment* / *Unsafe*
 - . . . *Workplace nurseries*
 - . . Child protection / *Paedophiles* / *Child neglect* / *Child abuse* / *Child sex abuse* / *Incest*
 - . . . *Children at risk*
 - . . . *Children in need*
 - . . Children's homes / *Orphanages*
 - . . Domestic violence / *Battered wives* / *Battered women*
 - . . . *Marital disputes* / *Family rows*
 - . . Family support
 - . . . *Contact with children*
 - . . . *Custody of children*
 - . . . *Divorce*
 - . . . *Family mediation* / *Marriage guidance*
 - . . . *Furniture and clothing*
 - . . . *Help with parenting* / *Parental responsibility*
 - . . . *Holiday breaks*
 - . . . *Matrimonial issues* / *Splitting up* / *Separation* / *Living apart* / *Marital problems*
 - . . . *Parental contribution* / *Child support agency* / *Csa*
 - . . . *Residence orders*
 - . . . *Teenage parents support* / *Family aide*
 - . . Hospice care
 - . . Hospital discharge / *Convalescence*
 - . . Parenting
 - . . . *Parent and toddler groups* / *Mother & toddler groups* / *Mother & baby groups*
 - . . Respite care / *Break*
 - . . . *Adult link schemes*
 - . . . *Dossett boxes* / *Dossett boxes*
 - . . . *Short stays* / *Time out*
 - . . Shared care
 - . . Throughcare
 - . . General support care / *Day service* / *Nursing care*
 - . . . Behaviour support service
 - . . . Bereavement
 - *Bereavement counselling*
 - . . . Care assessment
 - . . . Care charges / *Charges for services*
 - . . . Care eligibility criteria / *Means testing* / *Qualifying*
 - . . . Careline
 - . . . Carer support
 - . . . Day care
 - . . . Holidays
 - . . . Home care support
 - *Care plans*
 - *Community meals*
 - *Cooking help*
 - *Dossett boxes* / *Dossett boxes*
 - *Dressing help* / *Dressed*
 - *Emergency alarms* / *Panic alarms* / *Ambulance alarms*
 - *Alarms for elderly and disabled*
 - *Food support* / *Hot meals*

- Heating
- Help to live at home
- Help with medication | Pill box
- Help with repairs
- Locksmiths and plumbers
- Help with shopping | Shopping - help
- Housebound people | Invalids
- Housework
- Keeping warm
- Gas support
- Key holders
- Key safes
- Laundry
- Loneliness | Meeting people
- Mobile wardens
- Voluntary health services | Voluntary services | Charitable health services
- Hospital friends groups
- Support groups
- . . Home care | Care | Mrs Mop care programme | Long term residential care
- . . . Health visitors
- . . . Home help | Domiciliary care in the home | Home care services
- . . . Meals on wheels
- . . . Residential accommodation | Old folks homes
- . . . Warden call
- . . Support for the elderly
- . . . Alarms for elderly and disabled
- . . . Gardening support
- . . . Help with cleaning | Cleaning | Domestic work
- . . . Help with shopping | Shopping - help
- . . . Help with washing | Washing - help
- . . . Housework
- . . . Keeping warm
- Gas support
- . . . Personal care
- . . . Sitting services

Housing | Place to live | Living | Lodging | Dwellings | Property | Properties | Caravans

- . Accommodation support/policies
- . . Allocations | Housing grant | Council grant | Housing for people with special needs
- . . Choice based lettings
- . . House numbering
- . . Household fuel | Fuel
- . . Housing advice | Complaints about unsatisfactory living conditions | Unfit housing | Overcrowding | Uninhabitable
- . . Postcode allocation
- . . Rehousing
- . . Transfers and exchanges
- . . Waiting list
- . Accommodation/building types | Flat | House | Home
- . . Bed and breakfast
- . . . Homelessness | Homeless people | Rough sleepers
- . . Camping and caravan sites
- . . Council housing | Council flat | Council house | Local authority housing | Renting | Public housing | Rented accommodation | Housing stock | housing list
- . . Garages (vehicle storage)
- . . Hostels
- . . Houseboats

- . . . *Houses in multi occupancy / Houses in multi occupancy (HMO) / HMO / Shared houses / Shared accommodation*
- . . . *Parking (council owned)*
- . . . *Private sector housing / Lettings / Private rented accommodation / Private housing / To let bedsits / To let homes / To let houses / To let flats / To let apartments / Tenancy agreements / Tenancies / Occupation agreements / Letting landlords*
- . . . *Refuges*
- . . . *Supported and sheltered housing / Sheltered housing / Supported housing / Shelter / Sheltered housing for older people*
- . . . *Temporary accommodation*
- . . . **Changes/repairs and maintenance**
- . . . *Repairs, maintenance and safety / Council house repairs / Council house maintenance / Response maintenance / Planned maintenance*
- *Planning / Building planning / Building / Changing / Transforming*
- *Building regulations / Planning regulations / Building control / Building inspectors / Inspectors of building works*
- *Planning applications / Planning permission / Decision notices*
- *Planning enforcement*
- *Change of use (buildings) / Change of use*
- *Compulsory purchase orders*
- *Conveyancing*
- *Development planning / Expansion*
- *District planning*
- *Green belt*
- *Land management*
- *Land searches / Land charges / Local searches / Local authority searches / Con29*
- *Local plans*
- *Maps / Cartography*
- *Statutory registration*
- *Structure plans*
- *Town planning*
- *Unitary Development Plan*
- *Asbestos*
- *Estate management*
- *Repairs and safety / Carbon monoxide poisoning*
- *Damp*
- *Gas repairs and safety / Gas*
- *Intruder alarms*
- *Smoke alarms*
- . . . *Conversions*
- *Loft conversions*
- . . . *Decoration*
- . . . *Insulation*
- . . . **Owning, renting and homelessness / Owning/renting/homeless / Properties for sale/rent / Properties for sale / For sale**
- *Building your own house / Build your own house / Self-build*
- *Empty properties*
- *Evictions*
- *Home improvement / Renovations / Home adaptations*
- *Home insurance*
- *Home ownership / Owner occupied property / Houses for sale / Property for sale*
- *Homelessness / Homeless people / Rough sleepers*
- *Housing associations and cooperatives / Association / Housing co-ops*
- *Tenants / Householders*
- *Tenants and residents groups / Residents associations / Tenants associations*
- *Tenants participation*
- *Letting property*
- *Mortgages with the council*
- *Properties for rent or sale*
- *Rent*

- . . . *Arrears*
- . . . *Paying*
- . . . *Rent officer service*
- . . *Repossessions*
- . . *Right to buy*
- . . *Shared ownership / Equity share*
- . . *Squatters*

Jobs and careers / *Unemployment / Labour force / Unemployed people*

RT: Employing people

- . Finding work / *Job opportunities / Jobs / Work*
- . . Career counselling
- . . Job centres / *NI*
- . . Job seekers
- . . Job training
- . . Job vacancies / *Vacancies / Current vacancies / Vacancy / Situations vacant*
- . Personal development
- . Work type and stages / *Wired working / Joined up working / White-collar workers / Directors / Workers / White collar / Blue collar / Home workers / Teleworking*
- . . Modern apprenticeships
- . . Retirement
- . . Self employed
- . . Volunteering or internship RT: Volunteering
- . . Work experience

Legal services / *Procurator*

- . Barristers / *Lawyers*
- . Civil and human rights / *Civil/human rights / Freedoms*
- . Courts / *Laws / Statute / Legislative Act*
- . . County courts / *Small claims courts*
- . . Crown Courts
- . . Magistrates courts
- . . *Bail hostels*
- . Equal opportunities / *Equivalence / Equality / Diversity / Fairness / Anti-discrimination / Impartial / Discrimination / Equal opps*
- . Judges
- . Legal advice
- . . Community legal services
- . . Legal aid
- . Legislation / *Rights / Permissible / Jurisprudence / Lawful / Statutory / Unlawful / Illegal / Unprofessional / Negligence / Rule*
- . . *Family law*
- . Magistrates / *Bench*
- . Police / *Police station / Police stations*
- . Prisons
- . Probation
- . Solicitors / *Duty solicitor / Lawyer*
- . Young offenders
- . . Youth offending team / *YOT*

Leisure and culture

- . Activities for older people / *Elderly people / Old people / Senior citizens / Pensioners*
- . Arts and entertainment / *Arts, entertainment and culture / Performing arts / Exhibitions / Arts venues / Arts groups*

- . . Cinemas
- . . Circuses
- . . Dance
 - . . . *Ballet*
 - . . . *Ballroom dancing*
 - . . . *Circle dancing*
 - . . . *Country dancing*
 - . . . *Disco dancing*
 - . . . *Folk dancing*
 - . . . *Historical dance*
 - . . . *Irish dancing*
 - . . . *Jazz dance*
 - . . . *Latin American dancing*
 - . . . *Line dancing*
 - . . . *Modern dance*
 - . . . *Morris dancing*
 - . . . *Old time dancing | Old time*
 - . . . *Religious dances*
 - . . . *Salsa dancing | Salsa*
 - . . . *Scottish dancing | Scottish*
 - . . . *Sequence dancing | Sequence*
 - . . . *Square dancing | Square*
 - . . . *Tap dancing | Tap*
 - . . . *Tea dances*
- . . Drama | Acting | Theatre | Drama clubs
- . . Eating out
- . . Fairgrounds
- . . Fairs
- . . Firework displays RT: Fire safety
- . . Literature
- . . Music
 - . . . *African music*
 - . . . *Bellringing*
 - . . . *Big bands*
 - . . . *Blues music*
 - . . . *Brass bands*
 - . . . *Chamber music*
 - . . . *Choirs*
 - . . . *Church bells*
 - . . . *Church music*
 - . . . *Composers*
 - . . . *Country music*
 - . . . *Electronic music*
 - . . . *Folk music*
 - . . . *Handbells*
 - . . . *Historical music*
 - . . . *Indian music*
 - . . . *Jazz music*
 - . . . *Modern music*
 - . . . *Musical instruments*
 - . . . *Musicals & operatics*
 - . . . *Orchestras*
 - . . . *Pipe bands*
 - . . . *Rock music*
 - . . . *West Indian music*
- . . Theatres
 - . . . *Theatrical performances*
- . . Crafts | Handicrafts
- . . Galleries
- . Children's activities

- . **Culture**
- . . Archives / *History* / *Past* / *Records* RT: Libraries
- . . . *Diocesan records*
- . . Local history and heritage / *Vintage tractors*
- . . . *Historic buildings* / *Abbeys* / *Cathedrals* / *Monasteries* / *Religious houses* / *Stately home* / *Mills*
- *Castles*
- . . . *Historic monuments* / *Ancient monuments*
- . . . *Historic sites*
- . . . *Historical records* / *Historic records* / *Historic documents*
- . . Museums and galleries
- . . . *Galleries*
- . . . *Museums*
- . **Hobbies and interests**
- . . Animals
- . . . *Animal nuisance*
- *Barking dogs*
- *Fouling* / *Dog mess* / *Dog poo* / *Dog shit*
- . . . *Animal welfare*
- . . . *Dangerous and wild animals*
- . . . *Dead animals*
- . . . *Dogs*
- *Dog wardens*
- *Fouling* / *Dog mess* / *Dog poo* / *Dog shit*
- *Guard dogs*
- . . . *Farm animals*
- . . . *Performing animals* / *Circus animals*
- . . . *Rabies*
- . . . *Wildlife*
- . . *Amateur radio* / *Ham radio*
- . . *Astrology*
- . . *Collecting things* / *Collecting*
- . . . *Philately*
- . . *Computers*
- . . . *Web* / *Internet* / *Surf*
- . . *Crafts* / *Handicrafts*
- . . *Family tree*
- . . *Food and drink*
- . . *Foreign languages*
- . . *Fossils*
- . . *Games*
- . . *Gardening*
- . . *Genealogy*
- . . *Geography*
- . . *Geology*
- . . *Horoscopes*
- . . *International groups*
- . . *Languages*
- . . *Magic*
- . . *Mathematics*
- . . *Models*
- . . *Radio controlled miniatures* / *Radio controlled airplanes* / *Radio controlled boats* / *Radio controlled cars*
- . . *Real ale*
- . . *Regional groups*
- . . *Science*
- . **Libraries RT: Archives**
- . . *Branch libraries*
- . . *Children's library service*
- . . *Mobile libraries*

- . . *Multicultural library service*
- . . *Reading groups*
- . . *Reference libraries*
- . . *Schools library service*
- . **Parks and recreation**
 - . . Allotments
 - . . Animal collections / *Wildlife parks* / *Wildlife reserves*
 - . . Beaches
 - . . Countryside
 - . . . *Access to countryside*
 - . . . *Country parks*
 - . . . *Country walks* / *Rambling*
 - . . . *Countryside and nature conservation*
 - . . . *Countryside management* / *Eco-management*
 - . . . *Nature reserves* / *Areas of outstanding natural beauty* / *ANOB* / *AONB*
 - . . Fences
 - . . Gardens
 - . . . *Horticulture*
 - . . . *Public gardens*
 - . . Local wildlife RT: Wildlife conservation
 - . . Parks
 - . . . *Arboriculture*
 - . . . *Open spaces*
 - . . . *Statutory registration*
 - . . Picnic sites
 - . . Playgrounds and adventure playgrounds
 - . . Ranger service
 - . . Rivers / *Watercourses* / *Streams* / *Fluvial*
 - . . . Water pollution / *Water* / *Swimming water and beaches*
 - *Beaches (water)*
 - *Drainage and sewage* / *Ditches and land drainage* / *Drains* / *Sanitation*
 - *Blocked drains* / *Blockages*
 - *Cesspools and pits*
 - *Ditches*
 - *Effluent*
 - *Land drainage*
 - *Rainwater gullies*
 - *Septic tanks* / *Septic tank emptying*
 - *Sewers*
 - *Drinking water*
 - *Flooding*
 - *Swimming water*
 - *Water quality* / *Brown water*
 - . . . *Angling* / *Fishing* / *Fishing permits*
 - . . . *Flooding*
 - . . . *River moorings*
 - . . Village greens
 - . . Walks
 - . . Woodlands
 - . . *Historic monuments* / *Ancient monuments*
 - . . *Zoos* / *Zoo* / *Zoos (recreation)*
- . **Sports** / ***Protective headgear***
 - . . Coaching and management / *Coaching* / *Sports supervisors*
 - . . Sports clubs RT: Sports information and ticketing
 - . . Sports development RT: Sports grants and development funds
 - . . Sports facilities / *Sports halls*
 - . . . *Health clubs*
 - . . . *Sports courses and pitches* / *Sports pitches* / *Sport courses*
 - . . Sports grants and development funds / *Grants and development funds* RT: Sports development
 - . . Sports information and ticketing / *Information and ticketing* RT: Sports clubs

- . . Types of sports / *Keep fit*
- . . . Adventure sports
- *Abseiling*
- *Balloonning*
- *Canoeing*
- *Flying & gliding*
- . . . Athletics
- *Gymnastics*
- . . . Cue Sports
- *Billiards / Pool (cue sports)*
- *Snooker*
- . . . Equestrian sports
- *Horse racing*
- *Horse riding / Riding*
- . . . Fencing
- . . . Field sports
- *Angling / Fishing / Fishing permits*
- *Archery*
- *Shooting*
- . . . Lawn sports
- *Boccia*
- *Boules*
- *Bowls*
- *Croquet*
- . . . Martial arts
- *Aikido*
- *Ju jitsu*
- *Judo*
- *Karate*
- *Kendo*
- *Kung fu*
- *Taekwon do*
- *Tang soo do*
- . . . Motor sport
- *Karting*
- *Motocross*
- *Speedway*
- . . . Outdoor pursuits
- *Caving*
- *Climbing*
- *Cycling / Cycle / Bicycles / Cyclists / Cycles*
- *Cycle routes / Cycleways*
- *Cycling proficiency / Proficiency*
- *Golf*
- *Golf courses*
- *Hiking*
- *Orienteering*
- *Walking*
- . . . Racquet sports
- *Badminton*
- *Squash*
- *Tennis*
- . . . Ring sports
- *Boxing*
- *Kick boxing*
- *Wrestling*
- . . . Roller Sports
- *Roller skating*
- *Skateboarding*
- . . . Team sports

- *American football*
- *Baseball*
- *Basketball*
- *Cricket*
- *Football*
- *Handball*
- *Hockey*
- *Korfball*
- *Netball*
- *Polo*
- *Racketball*
- *Rounders*
- *Rugby*
- *Volleyball*
- . . . *Water sports / Water sports (business)*
- *Boating / Yachting*
- *Diving / Scuba*
- *Rowing*
- *Sailing*
- *Swimming*
- *Water skiing*
- *Windsurfing*
- . . . *Weightlifting*
- . . . *Winter sports*
- *Curling*
- *Ice skating*
- *Skiing*
- *Snowboarding*
- . . . *Darts*
- . . . *Dog racing / Greyhounds*
- . . . *Gatika*
- . . . *Pigeon racing*
- . . . *Table tennis*
- . *Tourism and travel / Hospitality / Tourism / Tourist information centres / TICs / Visitor information centres*
- . . *Accommodation*
- . . . *Bed and breakfast*
- *Homelessness / Homeless people / Rough sleepers*
- . . . *Camp sites*
- . . . *Guest houses*
- . . . *Hotels*
- . . . *Marinas*
- . . . *Youth hostels*
- . *Places to visit*
- . *Uniformed groups RT: Armed forces*
- . . *Royal observer corps*
- . . *Territorial Army / TA*
- . *Young people's activities*
- . . *Air training corps / ATC*
- . . *Army cadet corps*
- . . *Beavers*
- . . *Boys brigade*
- . . *Brownies*
- . . *Cubs*
- . . *European scouts*
- . . *Girlguiding / Guides*
- . . . *Rainbows*
- . . . *Rangers*
- . . *Girls Brigade*

- . . *Girls venture corps*
- . . *Scouts*
- . . *Sea cadet corps*
- . . *Social clubs / WI / National women's register / Womens Institute*
- . . *Special interest groups*
- . . *Sports teams & classes*
- . . *Venture scouts*
- . . *Voluntary work*
- . . *Woodcraft folk*
- . . *Young Farmers*
- . . *Youth clubs*
- . . . *Church youth groups*
- . *Social clubs / WI / National women's register / Womens Institute*

Obsolete terms / Economic statistics / Community newsletters

- . *Council documents, facts and figures / Papers / Documents / Council year / Official / Instruction*
- . . *Agendas / Declaration*
- . . *Audits / Examination / Scrutiny / Probe / Check / Investigate / Account*
- . . *Budgets / Capital / Revenue*
- . . *Census*
- . . *Council issued certificates / Certificates*
- . . *Council notices / Notices / Announcement*
- . . *Council plans / Plans / Schedule / Timetable / Plan / Proposals / Schemes / Outlines*
- . . *Decisions / Conformity / Abidance / Agreement / Conclusions / Choices / Selection / Options / Position / Plea / Plead / Request / Key decisions / Allowed / Interests / Permissions*
- . . *Minutes / Record / Proceedings / Transactions / Evidence*
- . . *Motions*
- . . *News / Local radio / TV / Telly / Cable TV / Post office / Public relations / PR / Press and PR*
- . . . *Council publications*
- . . . *Future developments*
- . . . *Local*
- . . . *Marketing*
- . . . *Press release / Stop press! / News release / Stop press*
- . . . *Regeneration news*
- . . . *Regional and national*
- . . . *Trade and professional*
- . . *Regional statistics / Statistics*
- . . . *Crime statistics / Crime*
- . . . *Health statistics / Health*
- . . . *Housing statistics*
- . . . *Population statistics / Demography / Demographies / Demographics / Population*
- . . . *Transport statistics / Transport*
- . . . *Work related statistics / Work related*
- . . *Reports / Study*
- . . *Summary*
- . . *Transcripts*
- . *Petitions*
- . *Surveys / Citizen's panel / Focus group / Questionnaires / Consultation*
- . *Village newsletters*

Policing and public safety

- . *Accidents, emergencies and safety / Accident*
- . . *Accident prevention / Preventing accidents in the home*
- . . . *Water and beach safety*
- . . *Ambulance / A&E*
- . . *Civil protection*
- . . *Emergency phone numbers / 999 RT: Fire and rescue services*
- . . *Emergency planning / Crisis / Disaster / Catastrophe*

- . . Floods
- . . . *Sandbags*
- . . *Alarms*
- . **Coastguard / *Coast guard***
- . **Crime and law enforcement**
- . . *Anti-social behaviour / Vandals / Yobs / Hooligans*
- . . *CCTV / Security camera / Closed circuit television*
- . . **Community safety**
- . . . *Neighbourhood watch / Boat watch / Vehicle watch*
- . . *Crime and disorder / Law breaking / Transgression / Violence*
- . . *Crime prevention / Crime reduction*
- . . **Offender support**
- . . **Offending team**
- . . *Police / Police station / Police stations*
- . . **Prisons**
- . . **Victim support**
- . **Discrimination or harassment**
- . . *Racial discrimination / Racial / Race discrimination / Racism*
- . . *Religious discrimination / Religious*
- . . *Sexual discrimination / Sexual / Sexual equality*
- . **Fire and rescue services / *Fire brigade / Fire and rescue / Fire Station RT:***
- Emergency phone numbers**
- . **Nuisance**
- . . *Animal nuisance*
- . . . *Barking dogs*
- . . . *Fouling / Dog mess / Dog poo / Dog shit*
- . . *Bonfires*
- . . *Neighbours*
- . . *Noise / Noise pollution / Sound*
- . . . *Alarms*

Social issues

- . *Equal opportunities / Equivalence / Equality / Diversity / Fairness / Anti-discrimination / Impartial / Discrimination / Equal opps*
- . **Family planning**
- . . *Abortion*
- . . *Contraception*
- . *Firearms / Ammunition / Guns*
- . **Identity cards**
- . **Immigration and nationality RT: Immigration|Refugees**
- . *Policies and plans / Strategies / Strategic planning / System / Guidelines*
- . **Population and migration**
- . *Privacy and data protection / Privacy / Confidentiality / Secrecy / Hiding / Concealment / Discretion RT: Information management*
- . **Rural communities**
- . **Sexual orientation**
- . **Social inclusion**

Transport and streets

- . **Boats and boat rides / *Boats***
- . **Canals**
- . **Community transport / *Social transport / Social car schemes***
- . **Cycling, pedestrian and other pathways / *Bikes***
- . . *Bridleways*
- . . *Byways*
- . . *Cycling / Cycle / Bicycles / Cyclists / Cycles*

- . . . *Cycle routes / Cycleways*
- . . . *Cycling proficiency / Proficiency*
- . . *Foot bridges*
- . . *Footpaths*
- . . . *Pavements / Footways / Pathways / Dropped kerbs / Slabs / Uneven*
- . . . *Rural footpaths / Rural rights of way / Countryside paths / Country footpaths*
- . . *Motorcycles / Motorbikes*
- . . . *Motorcycle proficiency / Motorcycle training / Motorbike training*
- . . *Public rights of way / Definitive map / Byeways / Highways*
- . . *Zebra crossing / Pedestrian / pelican / zebra crossings*
- . **Motor vehicles, roads and parking**
- . . **MOT**
- . . **Parking / Parking permits**
- . . . *Car parking badges*
- . . . *Car parks / Multi-storey car parks*
- . . . *Controlled parking zones*
- . . . *Disabled parking / Handicapped parking / Car parking for disabled people / Orange badges / Disabled parking badges / Disabled badges*
- . . . *Park and ride*
- . . . *Parking bays*
- . . . *Parking fines / Parking tickets / Tickets / Traffic wardens*
- . . . *Parking meters*
- . . . *Residents parking*
- . . **Roads and highways / Road / Traffic / Street / Avenue / Lane / Jams / Congestion charge / Cars / Road numbers / Road numbering / Street names**
- . . . *Adopted roads and highways / Adopted roads / Unadopted roads / Section 38 agreements*
- . . . *Bollards / Rising bollards*
- . . . *Bridges*
- . . . **HGV management and signing**
- *Abnormal loads*
- *Heavy loads*
- *High loads*
- *Wide loads*
- . . . *Road building / Housing estate road construction specification*
- . . . *Road markings / Yellow lines / Cats eyes*
- . . . *Road safety / Unroadworthiness / Road traffic accidents / Driving / Speed cameras*
- . . . *Road signs*
- . . . *Road works / Highways maintenance / Road repairs / Highways repairs / Highway maintenance / Streetworks / Street works*
- . . . *Safer routes to school / Lollipop man / Lollipop woman*
- . . . *Traffic calming / Speed bumps / Speed humps / Sleeping policemen*
- *Speed limits / Gatso*
- . . . *Traffic counts / Traffic census*
- . . . *Traffic management / Traffic flow*
- *Traffic lights*
- . . . *Tunnels*
- . . . *Weighbridges*
- . . . *Weight limits / Lorry restrictions / Lorry routes / Road weight restrictions*
- . **Ports and harbours, waterways and reservoirs**
- . **Public transport**
- . . *Air services / Air transport / Airplanes / Aeroplanes*
- . . *Buses / Coaches / Bus services / Bus travel / Times of buses / Frequency of buses / Coach services / Coach stations / Coach travel / Guided buses*
- . . . *Bus lanes*
- . . . *Bus operators*
- . . . *Bus passes*
- . . . *Bus routes and corridors*
- . . . *Bus service registration changes*
- . . . *Bus shelters*
- . . . *Bus specification*

- . . Fares, passes and permits / *Travel passes / Rail cards*
- . . . *Fares*
- *Bus-only fares*
- *Concessionary permits / Concessionary fares*
- *Train-only fares*
- *Travel offers*
- . . . *Transport tickets*
- *Multi-journey tickets*
- *Railcards*
- *Time-limited travelcards*
- *Travel smartcards*
- . . Local transport links
- . . Public transport infrastructure
- . . . *Airports / Airfields*
- . . . *Bus stations*
- . . . *Railway stations*
- . . . *Tram stops*
- . . . *Transport developments*
- . . Public transport investment
- . . . *Local transport plan*
- . . Riverboats
- . . Taxi ranks
- . . Trains / *Model railways / Miniature railways / Steam railways / Rail services / Train services / Railway / Rail / Rail travel / Station / Train station*
- . . Trams
- . **Road and pathway maintenance**
- . . *Gritting / Road gritting / Road salting*
- . . *Icy roads / Ice / Skid / Snowplough*
- . . *Manhole covers*
- . . *Potholes / Holes in road*
- . . *Public conveniences / Toilets / Lavatories / Public lavatories / Loos / Public toilets*
- . . *Road cleaning / Road sweeping / Street cleansing / Gully emptying*
- . . *Road name signs*
- . . *Snow clearance*
- . . *Street furniture*
- . . . *Dog litter bins*
- . . . *Litter bins / Litter control / Litter collection / Litter removal / Waste bins*
- . . . *Seats / Benches*
- . . . *Street signs / Street name plates*
- . . *Street lighting / Street lamps / Illumination / Footway lighting / Illuminated bollards*
- . . *Tree management*
- . . *Verges*
- . . . *Grass verges*
- . . *Gully cleansing*
- . . *Leaves*
- . . *Street repairs*
- . . *Weed control / Weeds*
- . **Transport planning**
- . **Travel / Visas / Commuting**
- . . *Passports*
- . . *Travel advice*

A-Z Classification

A

Access for disabled
Accident prevention
Adoption and fostering
Adult and community education
After school care
Agenda 21
Agendas
Animal health
Archives
Asylum seekers

B

Births
Bridges
Budgets
Buses
Business
Business opportunities
Business rates
Business sectors and services
Business support

C

Care needs
Career counselling
Chemists
Child care
Childminding
Children's activities
Children's homes
Classes
Complaints
Concessionary fares
Conservation
Consumer advice and protection
Contacts, consultation & feedback
Council land and property
Council procedures
Council publications
Council tax & finance
Councillors
Countryside
Crime and law enforcement
Crime prevention

D

Day care

Deaths
Decision making
Decisions
Dentists
Disabilities
Discrimination or harassment
Doctors
Domestic violence

E

Economic development
Educational institutions
Elections
Emergency phone numbers
Emergency planning
Events

F

Family support
Fire and rescue services
Floods
Food hygiene and safety
Food labelling
Forward plan
Freedom of information

G

Government offices

H

Hazardous and toxic substances
Health and medical care
Health and safety
Health centres
Hobbies and interests
Home care support
Housing

I

Interpreters service

L

Land
Land management
Legal services
Leisure and culture
Libraries
Loans and fees
Local history and heritage

M

Maps
Marriage

Meals on wheels
Mental health
Minutes
Mobile libraries
Museums

N
News

O
Orange badge/blue badge scheme
Out of hours services

P
Parent and toddler groups
Parenting
Parking
Performance
Police
Primary health care
Privacy and data protection
Public transport

R
Race relations
Recycling centres
Regional statistics
Residential accommodation
Rubbish and waste

S
Scaffolding
School policies
Schools
Shop mobility
Skips
Social clubs
Social policy
Social services
Special education needs
Street lighting
Street repairs
Structure plans
Students
Surveys

T
Teachers
Tourism and travel
Trading standards
Transport planning
Travellers

V

Vacancies

Victim support

Voluntary organisations

Volunteering

Y

Young people's activities

Youth service

Shortcut Classification

999

Emergency phone numbers

advice

Citizens advice bureau

arts

Arts and entertainment

benefits

Social benefits

business

Business

colleges

Higher education

community

Neighbourhood and village

consumer

Consumer advice and protection

counciltax

Council tax benefits

courses

Courses and qualifications

education

Education and learning

elections

Elections

enquiries

Contacting officials

environment

Environment

events

Events

feedback

Contacts, consultation & feedback

health

Health and medical care

history

Local history and heritage

housing

Housing

jobs

Jobs and careers

learning

Learning centres

libraries

Libraries

licensing

Business sectors and services

markets

Markets and fairs

museums

Museums and galleries

news

News

noise

Noise

parking

Parking

parks

Parks and recreation

pay

Paying

planning

Council plans

policy

Social policy

property

Council land and property

publications

Council publications

recycling

Rubbish, waste and recycling

registration

Registration

roadsafety

Road safety

rubbish

Rubbish

schools

Schools

search

Land searches

sport

Sports

tenders

Council documents, facts and figures

tourism

Tourism and travel

transport

Transport and streets

travel

Travel

voting

Voting