

1 Terms and Conditions for the Sale and Use of Tickets Con and Conditions for the Sale and Use of Tickets

Please read carefully the terms and conditions set forth below

1. Definitions

Ticket refers to the printed document which, in compliance with the following Conditions, entitles the Ticket Holder to enter the Venue and to attend the Session identified on the Ticket.

Ticket Holder means the Purchaser of the Ticket and/or any person presenting the Ticket in order to enter the Venue and to exercise the rights detailed in the following Conditions.

Session means the ceremony or competition or group of competitions of one or more specific sports disciplines or cultural events, identified on the Ticket.

Venue means the area/building where the Session will be held which can be accessed only on presentation of a Ticket.

2. Details of Tickets and Sessions

2.1 In order to access the venue, all spectators, except children under two years of age, must hold a valid Ticket.

2.2 The ticket must be purchased from WUOC or by a designee authorized by WUOC to issue tickets. In the event of the Ticket having been purchased from entities other than WUOC or its authorized agents or if the Ticket has been lost, stolen, forged or obtained by any other means that do not comply with these terms and conditions, the Ticket Holder could be refused access to the Venues or ejected from them.

2.3 Tickets may not be sold or exchanged

2.4 Tickets may not be purchased on behalf of third parties in the context of a deal or as part of a business initiative.

2.5 WUOC reserves the right to change the dates, times, participants and description of the Session without previous notification.

2.6 WUOC reserves the right to annul a ticket at any moment whatsoever for technical and/or organizational reasons.

2.7 These terms and conditions and the terms and conditions printed on the back of the Ticket constitute the entire contractual agreement between the Ticket Holder and WUOC.

3. Cancellations - Returns

3.1 In the event of the time of the start or finish of a Session being changed with, however, completion of the Session on the same day the Ticket Holder for that Session does not have the right to request either replacement or reimbursement of the Ticket.

3.2 In the event of a Session being postponed to another day, the Holder of a Ticket for that event must keep his/her Ticket. These Tickets will be valid and will enable the holder to access the Session that has been postponed, on the new date set for the event. The Holder of a Ticket to the postponed Session does not have the right to change his/her ticket or to ask for reimbursement.

3.3 In the event of a Session starting but not finishing, with, however a declaration by WUOC that said Session has been completed, the Ticket Holder is not entitled to ask for substitution or reimbursement of Ticket.

3.4 In the event of changes in the programming of either a Session or its participants, the Ticket Holder will not be entitled to change his/her Ticket or ask for reimbursement

3.5 In the event of a Session being cancelled, the Holder of a Ticket to that specific Session may put in a request for reimbursement. Tickets to these Sessions cannot be changed for Tickets to other Sessions.

3.6 Reimbursements cannot be obtained from the box offices at the Venues. The Holder of the Ticket to the Session that

has been cancelled must return the Ticket to WUOC and fill out a request for reimbursement following the procedure detailed on the website ww.universiadetorino2007.org.

3.7 WUOC is not responsible for any claim, damage, compensation, loss or expense deriving from the cancellation, postponement of the Competition events.

3.8 WUOC will not reissue a Ticket in the event of said ticket being lost, damaged or destroyed. The same condition applies to any Ticket that has been stolen or which is illegible.

4. Risks

4.1 The Ticket Holder undertakes to comply with the warnings and directives stipulated by WUOC at the Venues.

4.2 The Ticket Holder acknowledges and accepts that he/she is responsible for his/her own safety as well as for the safety of any minors accompanied by him/her. The Ticket Holder understands and acknowledges that the layout of the Venues might not be familiar to him/her and, therefore, undertakes to exercise maximum care and attention at all times.

4.3 The Ticket Holder is solely responsible for his/her possessions. These may not be deposited at the Venues.

4.4 Within the limits of and in accordance with the law, the Ticket Holder releases WUOC (including all related administrators, executives, employees, consultants, suppliers, agents and voluntary workers) from any responsibility for any damage, loss, obligation or injury incurred when accessing the Venues including cases of negligence or actions of culpable omission on the part of WUOC.

5. Prohibitions and Restrictions

5.1 The objects listed hereunder may not be brought into the Venues: firearms, explosives, chemical or explosive devices, tear gas, smoke bombs, cans, aerosol spray cans, aerosol spray paint cans, tools, even if lawfully possessed, knives, drugs or other illicit substances, fireworks, fire crackers, poles, clubs or bats or other objects in general or in any way likely to cause physical damage, even if in the lawful possession of the owner, motorbikes, bicycles, roller-skates, skateboards, other types of skates, snowboards, skis, ski-poles, sleds, large belt buckles, electronic equipment belonging to any communication company not holding broadcasting rights, flags of countries not participating in the Universiade games, flags of countries participating in the Universiade games measuring more than approximately 2 x 1 metres in size, alcoholic beverages, banners (measuring more than approximately 1 x 1 metres in size). Smaller banners are allowed on condition that they are not affixed to supports and/or metal or wooden poles), trumpets, horns, laser devices or any other devices that could disturb proceedings, flag poles, signs, umbrellas, promotional merchandising with clearly displayed brand logos not belonging to the sponsors (hats, T-shirts, bags etc.), notices, brochures, unauthorized publications, balls, racquets, frisbees and similar objects, large amounts of money in cash, cigarette lighters, musical instruments, unauthorized symbols, printed advertising material of a political or religious nature or in any way offensive, glass bottles, drinking flasks, thermos flasks, refrigerators, ice-cube holders, water or soft drink containers and, in general, any and all types of material which, in any shape or containing any substance, as with all other objects, WUOC, in agreement with the Security personnel, may deem dangerous or inappropriate. Furthermore, the following items may not be brought into the venue: food (unless for medical reasons which must be clearly demonstrated with presentation of the requisite documentation), animals (with the exception of police drug sniffer dogs or guide dogs for the visually challenged), large objects, suitcases, backpacks, folding chairs, etc., prams or strollers for children, (these are not allowed into the stands). WUOC may change this list of prohibited objects at any time and for any Venue.

5.2 In order to guarantee both personal safety and the safety of others, the following behaviour is forbidden at the Venues: smoking, gambling, unauthorized fund-raising activities (either for charity or other purposes), group co-ordination or group promotional activities for promotional or advertising purposes, (e.g. a group of spectators sitting together with a symbol or a letter

on each T-shirt forming a promotional, advertising or religious message), illicit marketing activities. political or religious protests or activities, the sale of goods by unauthorized vendors (street vendors) or in unauthorized areas (carts, refreshment stands etc.); the illegal sale of Tickets, unauthorized broadcasting and/or recording by means of mobile phones or other related equipment

(video cameras, recorders etc.) for advertising purposes; access by unauthorized television reporters with equipment intended for recording or TV cameras; the taking of photographs; dangerous, indecent or unruly conduct or any other type of conduct that is disruptive of public order, the distribution of unauthorized publications, brochures, etc. attempts by spectators to access areas for which permits are required, requests for money or attempts to make money in any

other unauthorized way (e.g. singing or playing at the entrance, collecting money for charity, selling tickets, including Universiade Tickets), involvement in activities that might distract spectators from watching the events or involvement in any other activity that WUOC deems either dangerous or inappropriate. WUOC reserves the right to make changes to this list of objects/activities at any time and for any Venue.

5.3 All Ticket Holders accept the fact that they may be subject to checks either before or during entrance to the Venues. These checks will be made for security reasons and may include body and bag searches or the searching of any other object in the possession of spectators.

5.4 WUOC reserves the right to prevent a Ticket Holder from entering a Venue and, similarly, may ask a Ticket Holder to leave the venue, in the event of:

- a) non-compliance with these terms and conditions
- b) refusal to allow WUOC to inspect clothing, bags and containers or in the event of a refusal to allow a body search as set forth in Article 5.3.
- c) behaviour by a Ticket Holder detrimental to the enjoyment, tranquillity or safety of other individuals at the Venues.
- d) the Ticket being lost, stolen, forged, damaged or rendered illegible.
- e) Ticket having been purchased from a non-authorized body.
- f) the Ticket Holder interrupting or disturbing or trying to interrupt or disturb the competitions.
- g) WUOC having justifiable reasons for suspecting the above

5.5 In the event of a Ticket Holder being refused access to a Venue, or being ejected from same, this Ticket Holder will not be entitled to any form of Ticket exchange or reimbursement

5.6 WUOC will not store any material that has been confiscated and/or which is not authorized at the Venues.

5.7 Tickets may not be used for political, commercial, advertising or other promotional purposes (as, for example, competition prizes) without prior written authorization by WUOC.

5.8 The Ticket Holder accepts the obligation to compensate WUOC for any damage, loss, responsibility or injury incurred by WUOC or third parties resulting from any malicious, culpable or negligent action or omission on his/her part at a Venue.

5.9 Entrance to each single VENUE will only be authorized following presentation of one valid ticket per person (children under 2 exempted). Furthermore, if so requested by WUOC personnel, proof of identity must be presented in the form of appropriate documents. In order to remain inside the stadium, ticket holders must comply with the safety regulations stipulated in article 5.2 as well as any other existing safety regulations. Ticket Holders leaving the VENUE will not be readmitted.

5.10 A quota of tickets have been reserved for Disabled persons in wheelchairs which include a separate ticket for a companion

6. Video, Photographic and Sound Recordings

6.1 The above terms and conditions apply and are binding; conditions also include the following.

- a) In the event of a Ticket Holder being photographed, filmed or recorded, he/she hereby gives consent to the Organizing Committee, to the FISU, to CUSI and to third parties appointed by them, to be photographed, filmed or recorded. The Organizing Committee, the FISU, CUSI or the third parties appointed by them reserve the right to broadcast, publish, license and use, free of charge, all photographs, films, recordings or pictures of the Ticket Holder without him/her
 - i) having the right to payment of any kind or
 - ii) having the right to hold them responsible for the use of this material.
- b) The recordings of pictures and sounds of the Universiade games by Ticket Holders using their own cameras, and/or their own audio or video equipment may not be used for any purpose other than private or domestic use Any other non-private use is strictly forbidden.