

Welcome to The Royal Bournemouth Hospital

Royal Bournemouth Hospital

Castle Lane East
Bournemouth
BH7 7DW

Tel: 01202 303626
www.rbch.nhs.uk

Introduction

Welcome to The Royal Bournemouth Hospital which is part of The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust. This leaflet contains useful information to help you find your way around the hospital. There is a Volunteer Welcome Service available at most reception desks if you are in need of any help, and the volunteers can be identified by their blue and yellow or Red Cross uniforms.

Should you need a wheelchair on arrival at the hospital these are located under the staircase in the Main Entrance and at the Main Outpatients Department Entrance, (a £1 refundable deposit is required).

Inside the Hospital

The hospital has very clear signs in place, which link with the hospital map in this guide and with the maps you will see displayed around the building.

The staff on the Main Reception desk located in the Main Entrance can help you with any enquiries. The General Office is also located in the Main Entrance.

To help patients with mobility problems reach departments on the ground floor, the hospital runs an internal 'bus service' from the Main Entrance.

Patient Advice and Liaison Service (PALS)

When you need advice or have concerns PALS is here to help and can be contacted on 01202 704886, via e-mail at pals@rbch.nhs.uk or by writing to PALS at the Royal Bournemouth Hospital.

Toilets

Toilets are available in the Main Entrance and also throughout the hospital in the areas shown on this map.

Telephones



Public telephones are available in the Main Entrance.

Car Parking

Pay and Display car parks have been provided for the use of patients and visitors, and change will be needed for the car park machines. There are designated free parking areas for disabled badge holders. Money raised from the car park charges is used to fund patient care.

Refreshments

Refreshments are available at the following locations in the hospital:

WRVS Victoria's Coffee Shop in the Main Entrance
WRVS Tea Bar in the Eye Unit
Outpatient Department Tea Bar
Shelley Restaurant 
Lakeside Deli 

The newsagents in the Main Entrance sells sweets, snacks and everyday essentials.

No Smoking

The Trust is a smoke free hospital. Smoking is not permitted by anyone within the premises or grounds.

Pharmacy Service

This service is available for patients in hospital and those attending outpatient appointments.

The opening hours are:

Mon, Tues, Weds, Fri	8.30am - 5.30pm
Thursday	9.15am - 5.30pm

When you come into hospital please bring your medicines with you as this will help our doctors know what medication you are taking. If you have a stay in hospital, when you go home the Pharmacy will return the medicines you need and supply any new treatment prescribed.

Public Transport

Wilts and Dorset and the Yellow Buses have over ten routes which stop at the hospital.

Bournemouth Railway Station is approximately 1.5 miles from the hospital. Yellow buses and taxis from the railway station provide access to the hospital.

A taxi rank is located opposite the Accident and Emergency Department.

For all public transport information call travel line on 08706 082 608 or visit www.travelinesw.com

Welcome to The Royal Bournemouth Hospital

The Royal Bournemouth and Christchurch Hospitals
NHS Foundation Trust

West Wing Wards & Depts.

Blood Tests (Pathology)	Grd
Day Surgery Unit	1st
Diabetes & Endocrine	Grd
D.T.C.	1st
Endoscopy	Grd
Eye Unit	Grd/1st
G.U. Medicine	Grd
Maternity	1st
Medical Secretaries	1st
MRI & CT Department	Grd
Oral & Maxillofacial Unit	Grd
Orthodontics	Grd
Orthopaedic Outpatients	Grd
Outpatients (Main)	Grd
Pathology	1st
Pharmacy	Grd
Renal Unit	Grd
Theatres	1st
Thoracic Medicine	Grd
Urology Unit	1st
Wards 1 – 5	Grd
Wards 8 – 17	1st
Women's Health Unit	1st

East Wing Wards & Depts.

Accident & Emergency Centre	Grd
Acute Admissions Unit (AAU)	Grd
Bournemouth Heart Club	Grd
Cardiac Intervention Unit (C.I.U.)	1st
Chapel	1st
Chest Pain Clinic	Grd
Critical Care Cardiac Unit	1st
Discharge Lounge	Grd
Education Centre	Grd
Facilities Management	Grd
General Office	Grd
I.T.U. / H.D.U	1st
Management & Human Resources	1st
Nuclear Medicine	Grd
Occupational Health	1st
PALS Office	Grd
Procurement / Stores	Grd
Rehabilitation	Grd
Restaurant	Grd
Social Services	Grd
Ultrasound	Grd
Wards 21 – 26	1st
Wards 27 & 28 Stroke Unit	Grd
X-Ray	Grd

Access from East wing to:

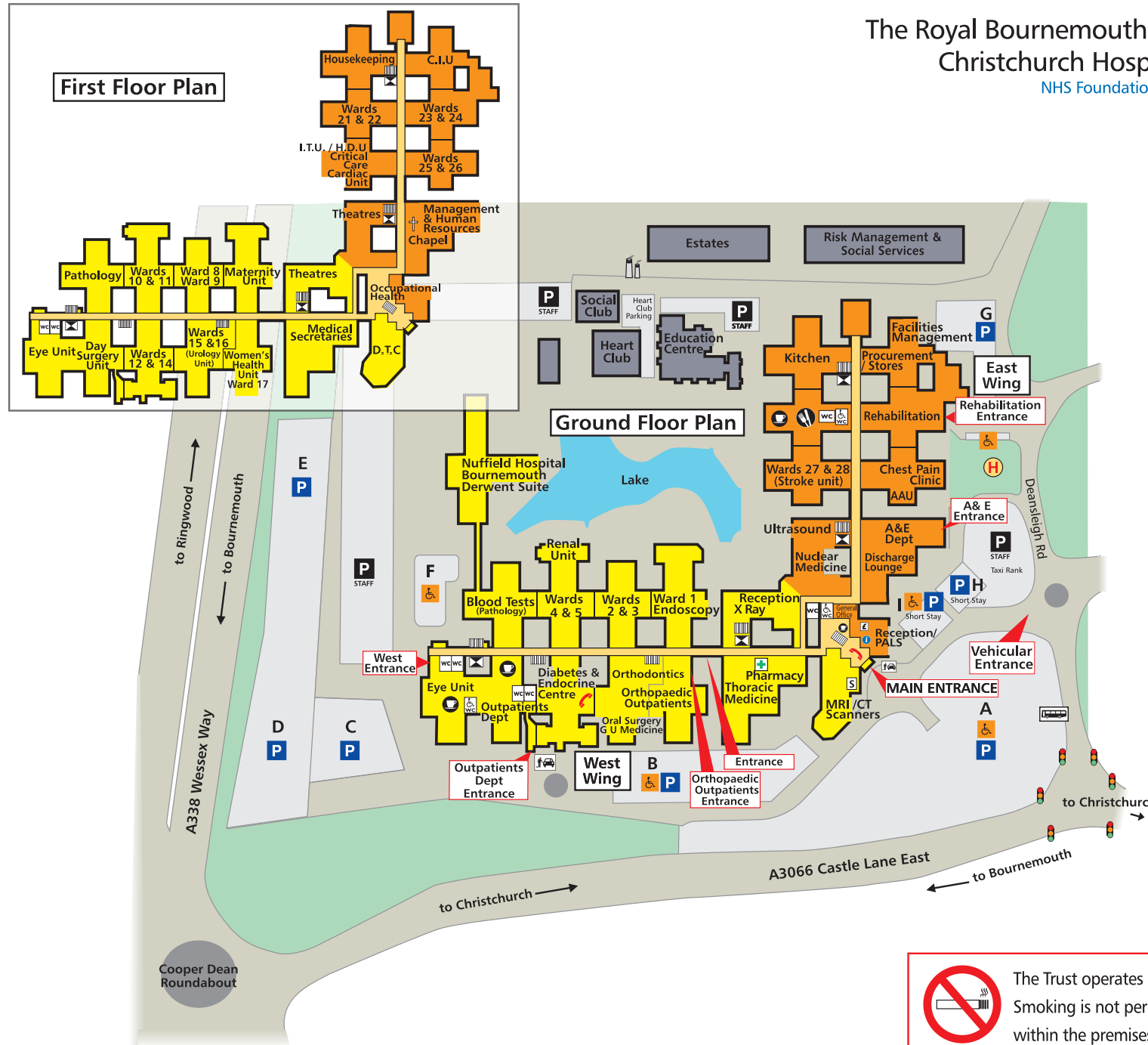
Education Centre
Estates
Heart Club
Risk Management / Social Services
Social Club

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CONCEPTS
health media

DISCLAIMER
The products and services advertised herein should not be regarded as carrying the hospital authority's recommendation.

Tel: 01666 829003



The Trust operates a smoke free hospital. Smoking is not permitted by anyone within the premises or grounds.