

**TECHNICAL SUPPORT HOT LINE**

**800.429.5372 or 316.676.3140**

**NORMAL BUSINESS HOURS**

M-F 7 a.m. - 7 p.m. (CST), Sat. 8 a.m. - 5 p.m. (CST)

- PHONE OPTION 1** Hawker 125 Series / Hawker Horizon
- PHONE OPTION 2** Beechcraft Premier I /  
Hawker 400XP / Beechjet / Diamond
- PHONE OPTION 3** Beechcraft King Air
- PHONE OPTION 4** Beechcraft Piston Aircraft

- PHONE OPTION 5** Beechcraft 1900 / Starship
- PHONE OPTION 6** FACTS (M-F / 8am - 5pm CST)
- PHONE OPTION 7** Warranty (M-F / 7am - 5pm CST,  
Sat 9am - 5pm CST)
- PHONE OPTION \*** Repeat menu

**AOG SUPPORT HOT LINE**

**800.AOG.HELP (866.264.4357) or 316.671.1999**

<b>AOG Supplier Contacts</b>		
<b>L3 Communications Avionics</b>	AOG Ordering	800.453.0288 616.949.6600
<b>L3 Recorders (CVR &amp; FDR)</b>	AOG	941.371.0811
<b>ACSS (Aviation Communications &amp; Surveillance Systems Division) (An L-3 Communications &amp; Thales Company)</b>		
<b>TCAS Products (Formerly Honeywell TCAS-2000,TCAS-II, XS-950, RCZ-852)</b>	Customer Technical Support AOG LRU Orders	623.445.6977 866.264.8227 678.597.2791
<b>Northern Airborne Technology (NAT) (Formerly Db Audio)</b>		
	AOG Support	888.763.2232 250.763.2232
<b>Bendix / King Honeywell</b>	AOG Rental Exchange	913.712.4206
<b>Honeywell Avionics</b>	AOG SPEX Rental Exchange Pool	USA 800.872.7739 Australia 61.3-9933.0100 England 44.1256.72.2200 France 33.5.6171.9662 Germany 49.172.8207300
<b>Honeywell Engines</b>	AOG Support	Domestic 800.601.3099 International 602.365.3099
<b>Williams Engines</b>	Product Support	USA 800.859.3544 International 248.624.5229
	Spare Parts Orders	USA 877.803.4340 International 248.960.2621
	TAP Claims	USA 877.803.4342 International 248.960.2622
<b>Pratt &amp; Whitney Canada Engines</b>	AOG Support	800.268.8000 450.647.8000 +8000.268.8000
<b>Rockwell Collins</b>	24-Hour Response Center	Avionics Systems 319.295.5000 Airshow 319.295.5000 Flight Dynamics 503.443.3000 AOG Line 888.COLLINS (265.5467) AOG International 319.COLLINS (265.5467)
<b>Teledyne Continental Engines</b>	AOG Support Line	888.826.5465
<b>Teledyne Controls (Magna-Star)</b>	Technical Support	888.246.7827 310.442.4258
<b>Universal Avionics</b>	Technical Support	800.595.5906 520-295.2399

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