

# Adobe solutions for training and eLearning

Real-time and just-in-time training for people virtually anywhere



Forrester Research notes that 45% of public employees in the United States will be at retirement age within the next five years. This impending retirement wave is creating a “knowledge void” in government that can be addressed through training, mentoring, and other methods. Forrester implores, “Now is the time to start.”

## **Traditional training methods are becoming cost-prohibitive and aren’t always available to the people who need them**

The learning and performance support needs of an increasingly diverse workforce have never been greater. Whether it’s training new employees, helping workers learn new applications, or providing situational training to help war-fighters and first responders deal with issues immediately, there is a very real need for instant, cost-effective training.

In an effort to become more efficient and effective with fewer resources, governments are actively seeking ways to recruit and retain key personnel. They need training and recruitment programs to help fill positions and to provide government contractors with the workforce necessary to meet service demands and technology proficiency requirements.

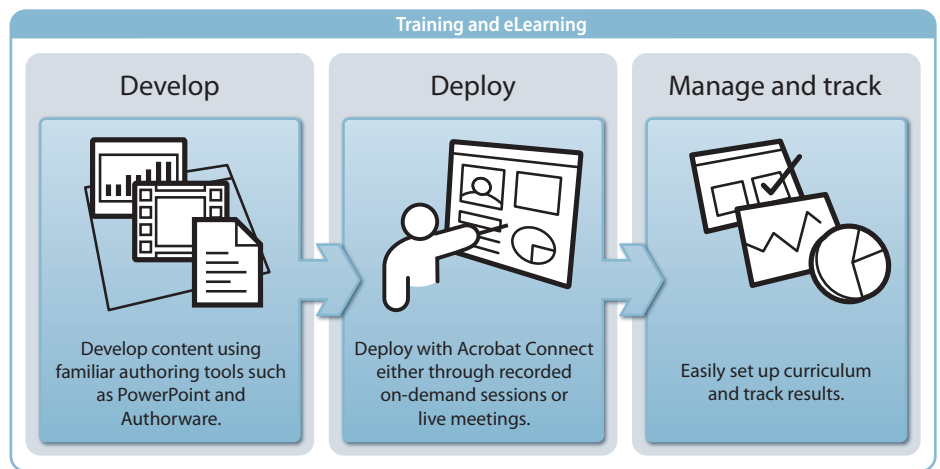
Unfortunately, traditional classroom training is becoming cost-prohibitive, and many alternatives, such as CDs and training manuals, are not always available to all people, anywhere in the world. While eLearning is gaining popularity, many of these solutions require agencies to install unwieldy software. Not only does this increase cost, even for employees in an office setting, but it also makes it impossible to extend training to mobile workers and war-fighters in less predictable circumstances. Adobe solutions for training and eLearning arm people virtually anywhere, using many different devices, with information to make the right decisions.

## **Transfer maximum knowledge in minimum time with real-time and just-in-time training**

Adobe solutions give organizations the ability to respond to a full range of learning and performance support needs. Easily deployable behind the firewall and across any bandwidth, they make it easy to develop, change, and deliver content rapidly; measure the effectiveness of training efforts; and integrate with leading learning management systems. With rich-media delivery and support for critical standards such as AICC, ADL SCORM, and Section 508, Adobe solutions for training and eLearning help governments transfer maximum knowledge in minimal time.

With Adobe solutions for training and eLearning, governments can:

- Deliver prerecorded, self-paced, or live training
- Use wizards to layer in audio, video, and questions
- Add quizzes with varying question types, answer branching, pass/fail criteria, and bookmarking
- Deploy a more secure environment with support for SSL communications and DCTS JITC certification behind the firewall; or provide a hosted solution for instant access
- Generate content with the cost-effective, unlimited, concurrent user model
- Tunnel web conferencing communications through HTTP Port 80
- Distribute and access training through any standard Internet browser—even over a dial-up connection



Adobe solutions for training and eLearning can transform your agency's online training. Acrobat Connect software enables you to deliver real-time and on-demand training instantly in any bandwidth on many devices.

#### Products in this solution

- Adobe® Connect™ Training
- Adobe Captivate™
- Adobe Acrobat® Connect™ Professional
- Macromedia® Authorware®
- Adobe Flash® Player

#### Rapidly deliver engaging, self-paced courses

Nontechnical staff can use familiar tools like Microsoft PowerPoint to build courses and deploy them as web-based multimedia curriculum that includes video and voice over IP (VoIP) to any standard browser—even to handheld devices—over the lowest of bandwidths. Experienced developers can focus on more sophisticated training using professional tools like Authorware and Flash to develop highly interactive content.

#### Provide instant access

Encourage participation by eliminating technical barriers. Adobe Acrobat Connect software publishes your courses using Adobe Flash Player software, which is already installed on 97% of browsers worldwide, so learners can instantly access Adobe Connect Training without cumbersome downloads.

#### Evaluate content effectiveness

Enable authors to gauge the effectiveness of their courses through customizable reports. Slide- and question-level feedback indicates where revisions are needed.

#### Keep teams informed

Use online briefings to keep project teams and business partners informed on budget and program details, update employees on new compliance standards, or educate constituents through how-to seminars.

#### Create virtual classrooms

Conduct inexpensive, collaborative, live training sessions with instructors and learners in different locations, complete with multimedia presentations, software simulations, application sharing, and participant polling. Classroom sessions can be recorded and shared, allowing learners the opportunity to review content even after the live event is over.

#### Increase instructor efficiency

Make meeting management easier and reduce preparation time for recurring classes with customizable, persistent Acrobat Connect meeting rooms, which are automatically saved and available for the next session, complete with uploaded content. Templates let other instructors instantly apply the existing layout and content to their virtual classes.

#### For more information

For more details about Adobe solutions for training and eLearning, visit [www.adobe.com/resources/elearning](http://www.adobe.com/resources/elearning).



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