



CHAPTER 7

myki ticketing solution

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The new ticketing solution for Victoria — **myki** — is fully integrated and is based on common zones, ticket types, fares and concessions across Victoria. The following chapter is provided for information only and is subject to change. Final ticket conditions will be gazetted prior to the implementation of **myki**.

Concessions and free travel

When **myki** is introduced there will be no change to who is eligible for concession fares or free travel. However, some concession/free passengers will need to obtain a **myki** to access concession fares. To reduce the potential for fraud, a concession entitlement may only be loaded onto a **myki** that has been personalised. Passengers with Victorian Public Transport Concession Cards (Codes P, S, T & V) and holders of the Seniors Sunday Pass will be mailed a personalised **myki**. Holders of most free travel passes will also be mailed a personalised **myki**. Some customers will need to apply for their **myki** card when the new ticketing solution is introduced.

Short term tickets

Short term tickets will be available on board buses/trams and at railway stations. Passengers boarding at V/Line stations where tickets cannot be purchased prior to boarding the train (either from the ticket office or a vending machine) may purchase a short term ticket from the conductor. The range of short term tickets available will reduce slightly as the take up of **myki** increases. Disposable short term tickets will be valid from the time of issue — in the same way that Metcards issued on trams and buses are already validated with an expiry date and time. In the same way that 2 hour tickets are more expensive than 10x2 hour tickets, short term tickets will be more expensive than using **myki**.

myki stored value

Customers with value stored on their **myki** card will need to scan at the start and end of their journey to have the correct fare calculated. This replaces the requirement for customers to purchase the correct ticket prior to travel (eg. rather than selecting the zones and ticket required, the fare will be calculated automatically).

2 hour/Single Fare Cap

The cost of a 2 hour/Single fare is based on the number of zones used in a two hour period (two hours from the next full hour, with an additional hour of transfer time provided to customers travelling very long distances):

City Saver (no transfer permitted): \$2.08

Zone 1: \$2.80

Zone 2: \$1.92*

Zone1+2: \$4.74*

**This fare is 10 per cent of the 10 x 2 hour Metcard*

Single Zone Regional Fare (Geelong, Ballarat, Bendigo, Moe, Morwell, Traralgon): \$1.80*

**This fare is the current adult price*

Other Zone Combination: The cost of 2 hour/Single will be lower than current fare levels on V/Line to provide customers with an incentive to obtain a **myki**.

Daily Fare Cap

The daily fare cap is based on the number of zones used during the day (from 3.00 am to 3.00 am the following day). If a customer makes an off-peak trip, then the peak price of that trip is counted towards their daily fare cap — providing an incentive for customers to avoid peak times where possible.

Zone 1: \$5.60*

Zone 2: \$3.84*

Zone 1+2: \$9.48*

**This fare is 20% of the 5 x Daily Metcard*

Single Zone Fare (Geelong, Ballarat, Bendigo, Moe, Morwell, Traralgon): \$3.60*

**This fare is the twice the current 2 hour adult price*

Other Zone Combination: The cost of Daily Cap will be 5% lower than current fare levels on V/Line (Daily/Off-Peak Daily).

Weekly Fare Cap:

The weekly fare cap is based on the zones used during the week (from 3.00 am Monday to 3.00 am the following Monday). If a customer pays for an off-peak trip, then the peak price of that trip is counted towards their weekly fare cap. This provides an incentive for customers to avoid peak times. The weekly cap will be the same as Weekly Metcards or Weekly V/Line tickets.

Zone 1: \$28.00*

Zone 2: \$19.20*

Zone 1+2: \$47.40*

**This fare is the Weekly Metcard price*

Single Zone Fare (Geelong, Ballarat, Bendigo, Moe, Morwell, Traralgon): \$18.00*

**This fare is the ten times the current 2 hour adult price*

Other Zone Combination: The cost of Weekly Cap will be equal to the V/Line Weekly ticket.

Concession fares and discounts

Concession stored value and e-pass fares are charged at a percentage of the adult fare (currently 50% for all concession categories).

Seniors Sunday Cap: Seniors with **myki** cards travelling one or two zones on Sundays will travel free (eg. Frankston to Melbourne, Queenscliff to Geelong, Moe to Morwell). Customers travelling more than two zones will be charged standard fares for their entire journey.

Sunday Saver Cap: Passengers travelling one or two zones on Sundays will be charged a maximum fare cap of \$2.50 for both adult and concession travellers. (eg. Frankston to Melbourne, Queenscliff to Geelong, Moe to Morwell). Customers travelling more than two zones will be charged for their entire journey at standard rates.

Failure to scan off

If customers fail to scan off then the system is unable to calculate the correct fare and a default fare is charged. This fare is yet to be set and is not proposed to exceed the cost of a 2 hour, Zone 1+2 ticket.

The default fare may be increased by the conductor on V/Line services where a customer is making a journey that exceeds the above fare levels.

myki pass

Customers may purchase and load on their **myki** card a pass for any number of days between 28 and 365 days in duration. The price per day is equal to the current Monthly Metcard or Monthly V/Line ticket divided by 30.4 (the average number of days per month). Further discount apply for longer duration passes so that customers will not pay more than current Metcard Yearly or V/Line Date-to-Date ticket prices .

Zone 1: \$3.43 per day (when 28–325* days are purchased)

Zone 2: \$2.30 per day (when 28–325* days are purchased)

Zone 1+2: \$5.30 per day (when 28–325* days are purchased)

* When 325 days are purchased 40 days are provided free.

Passes for regional areas are based on the current monthly ticket price for 28–69 days and the date-to-date ticket price for 70–325 days.

Student passes

Student passes will be made available as discounted **myki** passes. To receive the discounted price, students must purchase **myki** passes valid between the nominated dates (from 1 January 2008 to 28 February 2009). Fares for **myki** student passes will be matched with the Metcard student pass fares.