

MEMBER BENEFITS & COSTCO SERVICES

MARCH 2009



MAKE THE MOST OF YOUR MEMBERSHIP.

WELCOME TO COSTCO

Dear Costco Member,

We're happy to introduce you to Costco, and are confident that you will be pleased with your Costco membership.

Our warehouses, and our Web site, Costco.com, offer an array of the highest-quality products available from around the world. We are confident in the quality and value of our products, and we stand behind them with our guarantee of satisfaction.

We're proud of the savings and benefits we offer our members and are constantly looking for ways to help you make the most of your membership.

That's why we also offer substantial savings on services that you use every day in your business and personal life. We invite you to check out these services so you can take advantage of all of the savings from your Costco membership.

Don't hesitate to let us know how we can make your shopping experience the best it can be.

Sincerely,

Jim Sinegal President & CEO Costco Wholesale



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ONE-STOP SHOPPING

In addition to great values on brand-name products, Costco also offers a variety of specialty departments to help make Costco your one-stop shopping destination.*

Gas Station

Fresh Meat

Gourmet Deli

Fresh Produce

1-Hour Photo

Pharmacy

Fresh Bakery

Food Court

Optical Department

Hearing Aid Center

And much more!

^{*}Services vary by location.

2% ANNUAL REWARD FOR EXECUTIVE MEMBERS



YOU COULD EARN AN ANNUAL 2% REWARD. UPGRADE TODAY!

EXECUTIVE MEMBERS GET A 2% REWARD ON THEIR ELIGIBLE ANNUAL COSTCO PURCHASES, UP TO \$500 PER YEAR!1

The Executive Membership upgrade fee is an additional \$50 for Business or Gold Star Members (plus sales tax where applicable). We will prorate the upgrade amount based on the months remaining in your current membership. Purchases made prior to upgrading are not eligible for the Executive Membership 2% Reward. At your next renewal, you will be billed a total of \$100 (plus sales tax where applicable) for your Executive Membership.

EXECUTIVE MEMBERSHIP 2% REWARD EXAMPLE

·		
Monthly Qualifying Purchases	Yearly Qualifying Purchases	Approximate Annual Reward
\$200	\$2,400	\$48
\$300	\$3,600	\$72
\$400	\$4,800	\$96
\$600	\$7,200	\$144
\$800	\$9,600	\$192
\$1,000	\$12,000	\$240
\$2,100	\$25,200	\$500 max.



SERVICES FOR ALL MEMBERS

EXECUTIVE MEMBERS SAVE EVEN MORE. CALL 1-800-220-6000 TO UPGRADE TODAY!





COSTCO AUTO PROGRAM

1-800-414-3178

All members receive member-only, prearranged pricing. Two benefits available: **EXECUTIVE MEMBERS** receive a \$50 dealership gift certificate after purchasing a vehicle through a dealer participating in the Costco Auto Program and completing a survey.

EXECUTIVE MEMBERS also receive 15% off parts, service and accessories from participating dealerships, whether or not the vehicle was purchased using the Costco Auto Program.



AUTO & HOME INSURANCE²

Ameriprise Auto & Home Insurance • 1-888-404-5365

Save up to 20% on auto insurance premiums.

EXECUTIVE MEMBERS receive free roadside assistance for covered vehicles and home lockout assistance for covered homes.



BOAT AND RV LOANS & REFINANCING

Essex Credit Corporation • 1-866-377-3907

Gold Star and Business Members receive a \$50 Costco Cash Card for each funded loan.

EXECUTIVE MEMBERS receive a \$100 Costco Cash Card for each funded loan.



EVENT TICKETS

Varies by event

All members receive discounted tickets for reserved seating for theater, music, sports and family entertainment events.



HIGH-YIELD SAVINGS ACCOUNTS & CDS³

Capital One Direct Banking • 1-866-630-7957

Gold Star and Business Members receive a \$20 interest credit³ when they open their first Capital One Direct Bank account with an initial deposit of \$5,000.

EXECUTIVE MEMBERS receive a \$60 interest credit³ when they open their first Capital One Direct Bank account with an initial deposit of \$5,000.





IDENTITY PROTECTION

Identity Guard • 1-866-818-0874

Gold Star and Business Members pay \$9.49 per month or \$11.49 per month depending upon service.

EXECUTIVE MEMBERS pay \$7.49 per month or \$9.99 per month depending upon service.



MEXICO TRAVEL AUTO INSURANCE⁴

Bonita West • Visit Costco.com and search: Mexico Insurance
Gold Star and Business Members receive up to 25% savings off retail rates.

EXECUTIVE MEMBERS receive up to 35% savings off retail rates.



ONLINE INVESTING5

ShareBuilder from ING DIRECT • 1-866-684-4568

Gold Star and Business Members receive an initial \$55 account bonus and are eligible for a 10% quarterly rebate on qualifying transaction charges. 5

EXECUTIVE MEMBERS receive an initial \$60 account bonus and are eligible for a 25% quarterly rebate on qualifying transaction changes.⁵

PERSONAL CHECK PRINTING

Costco Checks • 1-877-534-3769

Costco members receive up to 50% savings off typical bank pricing.

EXECUTIVE MEMBERS save an additional 20%.

Services provided by third-party providers.

Terms and conditions apply. See Costco.com for more information.

SERVICES FOR BUSINESS MEMBERS

EXECUTIVE MEMBERS SAVE EVEN MORE. CALL 1-800-220-6000 TO UPGRADE TODAY!





BUSINESS PHONE SERVICE⁶

Accessline • 1-877-431-4333

All members save up to 50% off retail rates on digital phone service.

receive lower rates on phone service.



BUSINESS WEB SITES

ValueWeb • 1-800-346-1543

Business and Gold Star Members pay \$17.95 per month plus a \$20 set-up fee. **EXECUTIVE MEMBERS** pay \$14.95 per month plus a \$10 set-up fee.



MERCHANT CREDIT CARD PROCESSING

Elavon • 1-888-605-2488

All members save with exclusive discounted rates.

EXECUTIVE MEMBERS are waived the \$25 application fee and the \$4.95 monthly statement fee.

Intuit Payroll

PAYROLL SERVICES⁷

Intuit Payroll Services • 1-888-448-3016

Business Members pay \$19.99 per month for Intuit Online Payroll.

EXECUTIVE MEMBERS pay \$17.99 per month for Intuit Online Payroll.



SMALL-BUSINESS 401(K) PLANS⁸

ShareBuilder 401(k) • 1-866-817-1719

Business and Gold Star Members save up to 30% on ShareBuilder's standard plan set-up costs and 5% on monthly administrative fees.

EXECUTIVE MEMBERS save up to 35% on ShareBuilder's standard plan set-up costs and 10% on monthly administrative fees.

BUSINESS CHECK PRINTING

Costco Checks • 1-877-534-3769

Costco members receive up to 50% savings off typical bank pricing.

EXECUTIVE MEMBERS save an additional 20%.



SERVICES FOR EXECUTIVE MEMBERS

EXCLUSIVE SERVICES FOR EXECUTIVE MEMBERS. CALL 1-800-220-6000 TO UPGRADE TODAY!



GROUP DENTAL PLAN FOR INDIVIDUALS

(available in CA only)

1-800-422-4234



INDIVIDUAL HEALTH INSURANCE

(available in CA only)

1-866-324-8773



BUSINESS HEALTH INSURANCE*

(available in CA, HI, OR and WA only) 1-800-611-9056

*Costco medical and dental insurance plans brokered and/or serviced by CBC Benefit & Insurance Services; CA License #: 0D75486. Costco Wholesale License #: 0C28248, Purchasing Alliance #: 101. Costco Insurance Agency License #: 0D08407. The business health & dental insurance plan is dependent upon state specific underwriting guidelines, which includes industry and geographic limitations. Some states may require completion of Health Risk Questionnaires. The individual & family heath insurance plans are individually underwritten, insured by PacifiCare Life & Health Insurance Company and administered by American Medical Security Life Insurance Company.

Services provided by third-party providers.

Terms and conditions apply. See Costco.com for more information.



COSTCO.COM

THE BENEFITS OF SHOPPING ON COSTCO.COM:

Expanded Selection: Thousands of unique items not available in Costco warehouses.

Business Supplies Program: Have your business supplies delivered to your home or office.

No-hassle Returns: Your purchase can be returned at any Costco worldwide.

Exclusive Offers: Sign up for special offers via e-mail available only on Costco.com.

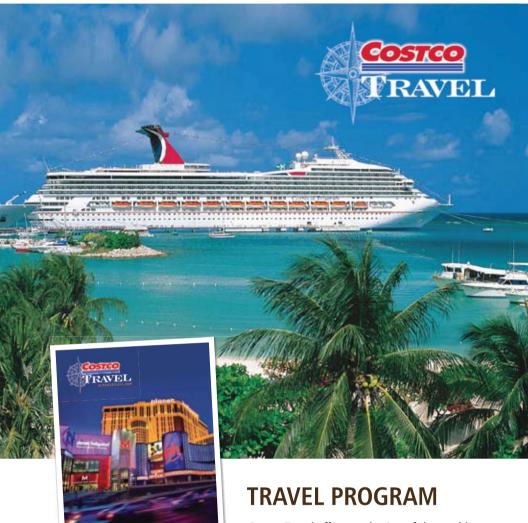
Online Pharmacy: Order a new medication, or refill or transfer a prescription for delivery by mail.

Membership: Renew or purchase your membership online.

Online Photo Center: Upload your pictures for pick-up at a warehouse in as little as an hour.

Warehouse Locations: Find the Costco warehouse or gas station closest to you.





Costco Travel offers a selection of the world's most popular vacation destinations, hotels, resorts, cruise lines, rental car companies and recreational travel products.



EXECUTIVE MEMBERS RECEIVE VALUE-ADDED EXTRAS ON SELECT VACATIONS AND CRUISES.

FOR MORE INFORMATION, VISIT COSTCO.COM AND CLICK ON TRAVEL OR CALL TOLL FREE 1-877-849-2730.

Costco Travel is registered as a seller of travel in each of the states listed: California registration number: CST 2054248-50

- Florida registration number: ST 32555 Hawaii registration number: TAR 5595 Iowa registration number: TA 620
- Nevada registration number: 2007-0060 Washington registration number: WST 602042600. Registration as a California Seller of Travel does not constitute approval by the state.

ACCEPTED FORMS OF PAYMENT AT COSTCO

COSTCO ACCEPTS CASH, CHECKS,
DEBIT/ATM CARDS, COSTCO CREDIT CARD,
AMERICAN EXPRESS AND COSTCO CASH
CARDS AS FORMS OF PAYMENT.



TRUEEARNINGS® CARD FROM COSTCO AND AMERICAN EXPRESS

This unique card designed specifically for Costco members serves as your Costco membership card and can be used anywhere American Express is accepted.



- Convenient automatic billing of your annual Costco membership fees.
- No annual credit card fee with your paid Costco membership.

 Stop by the membership counter for details.

TO APPLY TODAY VISIT COSTCO.COM AND CLICK ON MEMBERSHIP.

COSTCO CREDIT CARD

The HSBC Costco Credit Card can be used at all U.S. Costco locations, including Costco.com and Costco gas stations. The card features:

- No annual credit card fee with your paid Costco membership.
- Business card is also available.
- Convenient automatic billing of your annual Costco membership fees.

For more information on either of these cards, stop by the membership counter at any U.S. Costco location.

DISCLOSURES

EXECUTIVE 2% REWARD

¹ Executive Membership 2% Reward — Costco Executive Members receive a 2% Reward on most purchases. Rewards are capped at, and will not exceed, \$500 for any 12-month period. Only purchases made by the primary and primary Household Cardholder on the account will apply toward the Reward. Limit one Executive Membership per household or business.

Calculation of 2% Reward — Rewards are approximately 2% of pre-tax purchases of most merchandise made through: front-end registers and most ancillary business registers at Costco warehouses; and our Web sites in both the U.S. and Canada by U.S. and Canadian residents. In the U.S., Rewards are not calculated: (i) on purchases of cigarettes or tobacco-related products, gasoline, Costco Cash Cards, postage stamps, alcoholic beverages in certain states (including Alabama, Georgia, Kentucky, Ohio, and Michigan), and at food courts; (ii) on membership fees; (iii) on purchases not recorded through Costco's front-end registers and transactions done on or through Web sites not hosted by Costco even if accessed through Costco.com, including all business, consumer, and insurance services, the online photo center, and the My Publisher website; (iv) on miscellaneous fees, deposits and taxes, including sales tax; (v) where prohibited by law or regulation; (vi) on purchases made by anyone other than the account's primary or primary Household Cardholder; and (vii) on certain other categories as determined at Costco's discretion, which may change without notice.

A member must be an active, paid Executive Member when the Reward is earned and issued to receive the Reward. The period of

calculation runs through the date approximately 3 months prior to the member's renewal date. Executive Members who downgrade to Gold Star or Business status or cancel their membership at renewal and receive a refund of their membership fee may not receive a Reward based on purchases during approximately the last 3 months of their last full year of Executive Membership.

Using the 2% Reward Certificate – The Reward certificate is mailed with the Executive Member's annual renewal notice. Rewards totaling less than \$1 will not be sent. The Reward may be used toward purchases of most merchandise through the front-end registers at Costco warehouses in the U.S. Rewards may be used toward purchases of merchandise only; they have no independent cash value outside of Costco. In the U.S., Reward certificates may not be used: (i) toward purchases of certain merchandise such as alcohol, cigarettes or tobacco-related products; (ii) toward purchases that are not recorded through Costco's front-end registers, such as purchases at gas stations, Food Courts, and online at costco.com; (iii) as payment on Costco Credit Card accounts; (iv) on purchases of services, such as travel and auto; (v) where prohibited by law or regulation; or (vi) on certain other categories as determined at Costco's discretion. Reward certificates will not be replaced if lost or stolen.

Canadian program rules are available at Canadian warehouses. Costco reserves the right in its discretion to discontinue or change the 2% Reward program at any time, or to disgualify or cancel members' participation.

DISCLOSURES

SERVICES

²Insurance is underwritten by IDS Property Casualty Insurance Company and Ameriprise Insurance Company, both in De Pere, WI. Each company is a subsidiary of Amerprise Financial, Inc. Discounts and savings vary by state and apply to certain coverages. Insurance may vary by region or state. The auto and home insurance program is not available in AK, LA, MA, ME, ND, RI, WV, WY, and Puerto Rico. The home insurance program for Costco members is not currently available in FL. Ameriprise Auto & Home Insurance's California license number is 0C41813. Costco Insurance Agency. Inc's. California license number is 0D8407.

Savings data represents information provided by Costco members who became new auto insurance policyholders with Ameriprise Auto & Home Insurance and reported annual savings between 5/1/08 and 10/31/08. Individual savings and experience may vary based upon a variety of factors including, but not limited to, driving experience and type of automobile insured. Costco discount is not available in TN. Roadside assistance applies to vehicles covered through the program. Home lockout assistance covers up to \$100 per occurrence and is limited to two claims within any consecutive 12-month period and may be subject to specific conditions.

³Member bonus is paid as an interest credit. To receive the \$60 interest credit, you must be a Costco Executive Member at the time you open your account. To receive the \$20 interest credit, you must be a Costco Gold Star or Business Member at the time you open your account. This must be your first Capital One Direct Banking account of any kind through the Costco program and you must fund your account with at least \$5,000 within 30 days of account opening. The interest credit will be credited to your account as interest income 4-6 weeks after you fund your account and may occur as two partial interest credits. As of 2/11/09, if the daily balance of this money market account was \$10,000 or more, the Annual Percentage Yield (APY) was 2.55%; if less than \$10,000, the APY was 1.55%. Minimum initial deposit amount is \$5,000. Terms and conditions of this offer may change at any time. Rates are variable and may change at any time.

*Service is provided by Bonita West Mexico Insurance Services, Inc. Underwriting is provided by various companies. See Costco.com for details. Certain restrictions and limitations apply. Bonita West Mexico Insurance Services Inc.'s California surplus lines license number is OE72621. Costco Insurance Agency Inc.'s California license number is OD08407. *Discount is off Bonita West's standard retail price for same coverage.

⁹You will be eligible to receive a \$60 account bonus (Executive Members) or a \$55 account bonus (Gold Star and Business Members) when your Costco membership number has been entered in the ShareBuilder account set-up process and verified. The account bonus will post within approximately 4 to 6 weeks after the first stock purchase in each newly opened Individual, Joint and Custodial Account. ShareBuilder and Costco reserve the right to terminate this offer at any time. Not valid with any other offer. Limit one ShareBuilder account bonus per unique customer or custodial beneficiary. Offer excludes Individual Retirement Accounts and Education Savings Accounts. Costco members who make at least one automatic transaction or subscribe to either the Standard or Advantage Investing Program each month during a calendar quarter (starting with the first month of a calendar quarter) will qualify to receive a rebate on all automatic transaction and subscription fees for that calendar quarter. The rebate will be credited to their ShareBuilder account within 4 to 6 weeks of the end of the calendar quarter. This rebate will be paid on a quarterly basis. Qualifying Costco Executive Members will receive a 25% rebate and qualifying Costco Business and Gold Star Members will receive a 10% rebate. Rebate excludes Real-time Trades (rebate is paid only on recurring \$4 transaction fees or \$12 and \$20 subscription fees).

ShareBuilder reserves the right to terminate this offer at any time and to refuse or recover any account bonus or rebate if ShareBuilder determines that it was obtained under wrongful or fraudulent circumstances, that inaccurate or incomplete information was provided in opening the account, or that any term of ShareBuilder's Account Agreement has been violated.

Services provided by AccessLine Communication. Savings based on an analysis of Costco members' prior phone costs compared to AccessLine's member pricing. Individual savings may vary based on rates and fees charged by competitors. For additional information, including fee schedules for individual phone services, and additional terms and conditions, please visit Costco.com, click on Services, then click on Business Phone Services.

Services provided by Intuit Payroll Services. Subscription, Internet access and U.S. billing address required. Federal Employer Identification Number (FEIN) required for use with Direct Deposit. Check stock sold separately. Plus sales tax where applicable. Not compatible with QuickBooks financial software. State forms available for many key states. 24/7 access is subject to occasional downtime.

*ShareBuilder charges a monthly administration fee based on the number of participants only. Often providers charge annual administration fees plus an annual eligible or participant fee. ShareBuilder 401 (k) is offered through ShareBuilder Advisors LLC, a registered investment advisor that is not affiliated with Costco. By opening an account, you will become a customer of ShareBuilder Advisors LLC. Costco is not an advisor or broker and is not facilitating your 401 (k) Plan or portfolio selections. Costco will have no involvement in any account you establish with ShareBuilder. Costco is not responsible or liable, directly or indirectly, for any information provided by ShareBuilder of for any damage or loss arising out of or in connection with ShareBuilder Advisors or the 401 (k) program.

MEMBER PRIVILEGES & CONDITIONS

WANT MORE INFORMATION ABOUT COSTCO? VISIT COSTCO.COM.



We look forward to serving you as a Costco member. Your membership and the privileges and conditions of membership are described below. If you have any questions, please ask our member services personnel at any Costco membership counter, call our toll-free number at 1-800-774-2678, or visit us on the Internet at Costco com

Membership

- Membership is available to all qualifying individuals 18 years of age and over.
- Costco reserves the right to refuse membership to any applicant and membership is revocable without cause.
- Membership is subject to any and all rules adopted by Costco including our privacy policies and practices, and they may be amended from time to time without notice.

Membership Cards and Fees

- Membership fee is for one twelve (12)-month period from the date of enrollment of the primary cardholder.
- Your card is valid at any Costco warehouse worldwide.
- You will be requested to show your card when entering Costco warehouses and when checking out at the register.
- Your membership card must have a card number and your photo to be valid. If your photo is not on your card, stop by the membership counter to have your photo taken and added to your card.
- Report lost or stolen cards to any Costco membership counter immediately, or call 1-800-774-2678.
- Memberships may be terminated at Costco's discretion. Cards remain the property of Costco and must be returned upon request.
- · Cards are not transferable.
- A free Household Card is available to a primary or addon cardholder's spouse, domestic partner, or immediate family member over the age of 18 and living at the same address. Household Cardholders will be asked to present proof that they live at the same address as the primary cardholder.
- Limit one Executive Membership per household or business.
- If your card is ever lost or stolen, your picture prevents unauthorized use. You may bring up to two guests in the warehouse each time you shop, though only Costco members may purchase items.

Renewing, Adding or Deleting Cards

- The primary member must authorize renewal or cardholder changes, including additions or deletions, and is responsible for the membership.
- You will receive a renewal notice by mail each year.
 Renewal fees are due no later than the last day of the
 month your membership expires. You may remit your
 renewal fee by mail, online at Costco.com or at any
 warehouse. American Express® Cardmembers or Costco
 Credit Card holders may charge their membership fees
 automatically on their American Express or Costco Credit
 Cards; the card will be charged on the first day of your
 renewal month.
- Membership renewal must be completed for all cardholders on the membership when the renewal is processed.
- · You will not receive new membership cards each year.
- Memberships renewed within 2 months after expiration
 of the current membership year will be extended for 12
 months from the expiration date. Memberships renewed
 more than 2 months after such expiration will be
 extended for 12 months from the renewal date.

Risk-Free 100% Satisfaction Guarantee

- On Membership: We will refund your membership fee in full at any time if you are dissatisfied.
- On Merchandise: We guarantee your satisfaction on every product we sell, and will refund your purchase price, with the following exceptions:
 - Electronics: Costco will accept returns within 90 days from the date of purchase for Televisions and Projectors, Computers, Cameras, Camcorders, iPod/ MP3 players and Cellular Phones.
 - 2. Diamonds: 1.00ctw or larger: Members returning a diamond over 1.00ctw must also present all original paperwork (IGI and/or GIA certificates) at which time they will receive a Jewelry Credit Memo. Within 48 hours, our Costco Graduate Gemologist will inspect for authenticity. Upon approval, a refund will then be issued to the member.
- Cigarettes: Costco does not accept returns on cigarettes.

Prices

 Each item is marked with an item number or a UPC Code. The price of the item, along with the description and identifying number, is posted above the item.



Pavment

- We welcome cash,* checks,* debit/ATM cards,** Costco Cash Cards, Costco Credit Cards** and American Express® Cards.** Checks may require picture identification and approval by a supervisor or manager.
 - * Not accepted at Costco Gas Stations.
 - ** Not accepted at Costco Food Courts.
- Costco does not accept manufacturers' discount coupons or other retail establishment discount coupons (other than those distributed by Costco).
- Costco does not accept food stamps.
- Personal checks must be written in the exact amount, issued on the member's checking account, pre-printed with the member's name, address and telephone number and presented by the member. Any exceptions must be pre-approved by the warehouse manager.
- The primary member is responsible for purchases made by any additional cardholders. In the event that either the primary member or additional cardholder has a check returned by the bank, the primary will make good the face amount of the check upon demand, plus a reasonable service charge and other expenses incurred.
- If any legal action is brought by or on behalf of Costco to collect payment on a check, the member writing the check will be liable for reasonable fees and costs of collection.

Sales and Use Taxes, and Resale Certificates

- The member agrees to pay Costco any sales, excise, use or ad valorem tax that is imposed on the sale price of the items purchased. The member agrees that in the event they fail to pay Costco such tax, they will hold Costco harmless and indemnify Costco from any claim, loss, assessment or expense occasioned by such non-payment. In addition, Costco membership will be subject to immediate forfeiture.
- If any merchandise is being purchased for resale, the member shall have a valid resale license number on file with Costco and shall notify the cashier prior to recording the sale on the cash register. Such declaration, and the products purchased thereunder, shall be recorded on a "Certificate for Resale." Sales tax will not be charged at the time of purchase only on those products the member states are specifically for resale; all other products subject to tax will be deemed taxable.
- In the event any product that was purchased for resale (tax free) is subsequently consumed or used in any manner which creates or imposes a sales or use tax, member agrees to report and pay to the proper taxing authority any tax due, including penalties and interest.
- Resale of liquor prohibited except where expressly allowed by state law.

General Policies

- Members are welcome to bring their children and up to two guests into the warehouse, however, only Costco members may purchase items.
- Parents are responsible for their children and should not leave them unattended.
- Members are responsible for their guests and other family members.
- Costco reserves the right to inspect any container, backpack, briefcase, etc., upon entering or leaving the warehouse.
- To ensure that all members are correctly charged for the merchandise purchased, all receipts and merchandise will be inspected as you leave the warehouse.
- · Shirts and shoes are required.
- Liquor and tobacco sales cannot be made to minors.

Privacy

- We respect your right to privacy and our Privacy Statement outlines our policies and practices in detail.
- Please obtain a copy from our membership counter, or view/read the privacy statement at Costco.com.

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MAKE THE MOST OF YOUR COSTCO MEMBERSHIP BY USING OUR MONEY-SAVING SERVICES.

- □ Auto & Home Insurance
- ☐ Business Health Insurance
- ☐ Business & Personal Checks
- ☐ Rusiness Phone Services
- ☐ Business Web Sites
- ☐ Costco Auto Program
- ☐ Event Tickets
- **☐** Identity Protection
- Merchant Credit Card Processing
- ☐ High-Yield Savings Accounts & CDs
- □ Online Investing
- ☐ Payroll Services
- ☐ Small Business 401(k) Plans



EXECUTIVE MEMBERS SAVE MORE. BE SURE TO LOOK FOR EXECUTIVE MEMBER BENEFITS BY VISITING COSTCO.COM.



Information was accurate at time of printing, March 2009. Services not available in all states or regions. Certain conditions and restrictions may apply. Please pick up a program brochure at Costco or visit our Web site at Costco.com, then click on Services for a complete list of services, applicable terms and conditions, and important legal disclosures. Offers and services are subject to change without notice.