LONDON

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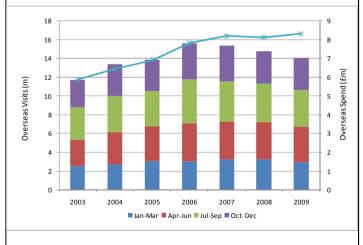
LONDON OVERSEAS VISITS 2009

FACT SHEET

Provisional data from the IPS shows that in a recession-hit economic climate, London welcomed just over 14 million overseas visitors, 4.6% fewer than in 2008.

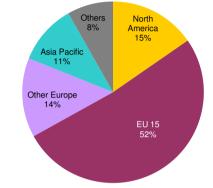
- But, in the context of a global downturn in tourism of about 6% in 2009, London's performance put it ahead of many of its main rivals.
- Expenditure, driven by the weak Pound, rose to £8.3 billion (+2.3%).
- Over 50% of London visitors were EU nationals, dominated by arrivals from France Germany, Spain and Italy.
 A further 14% arrived from the rest of Europe.
- North America generated 15% of London's visitor base. The USA was London's largest market, with 1.8m visits and £1.4 billion spend.
- The buoyant holiday sector underpinned London's performance in 2009. With 7% growth in visit numbers, it now comprises one half of London's market (2008: 44%).
- The global downturn in corporate travel activity was reflected in a 19% loss of business traffic to London; and a corresponding reduction from 21% to 18% of the market
- VFR a particularly discretionary travel segment has been adversely affected by the recession (visits down 13%), losing two share points in 2009.





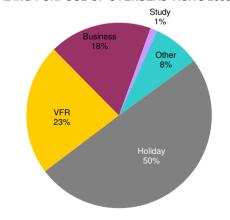
Source: ONS, International Passenger Survey, 2009 preliminary figures

ORIGIN OF LONDON OVERSEAS VISITS 2009



Source: ONS, International Passenger Survey, 2009 preliminary figures
Asia Pacific includes Australia, New Zealand, India, China, Singapore, Hong Kong & Japan
Other Europe includes Norway, Poland, Switzerland & Russia
North America includes USA & Canada while Others includes all the remaining countries

LEADING PURPOSE OF OVERSEAS VISITS 2009



Source: ONS, International Passenger Survey, 2009 preliminary figures VFR – Visiting friends and relations