

Numbers of Innovation

The Royal Flying Doctor Service provides emergency services and healthcare across 7,150,000km² of the Australian Outback.

The unique challenge of distance and climate has created an organisation which has always inspired innovation, such as the body chart, developed in 1951, which patients use to describe the region and intensity of their pain or injury during remote telehealth consultations.

The RFDS South Eastern Section continues this tradition of innovation, providing a 'mantle of safety' to remote and isolated communities in our region.



ROYAL
FLYING DOCTOR
SERVICE
OF AUSTRALIA

South Eastern Section

The Royal Flying Doctor Service was started 80 years ago, in 1928, by the Rev John Flynn. His tireless campaigning to alleviate the isolation and suffering of those who lived and worked in the Australian Outback led first to a regional, and then to a national aeromedical service. Flynn's far-reaching ambition was to throw a 'mantle of safety' over the whole of Australia.

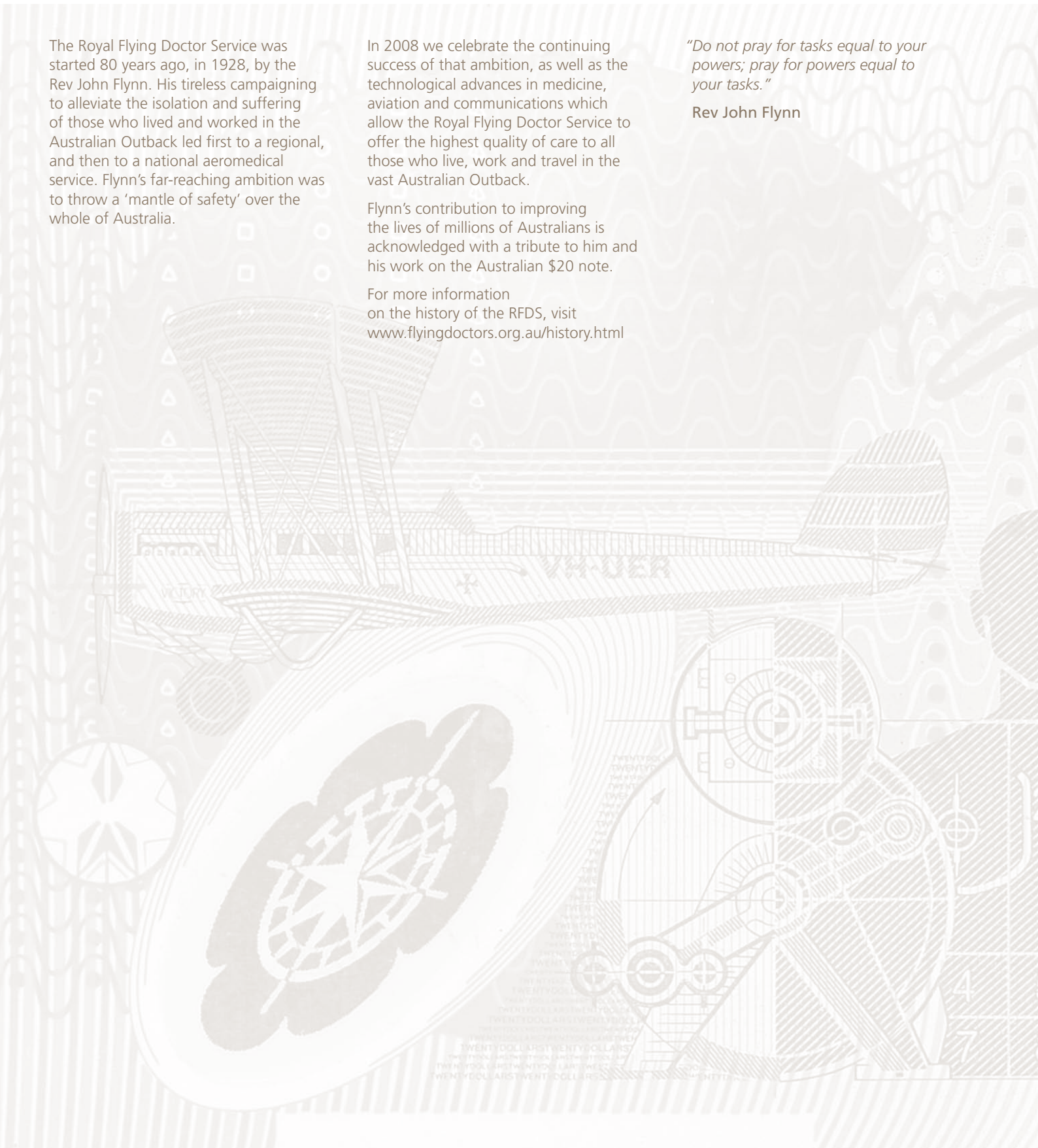
In 2008 we celebrate the continuing success of that ambition, as well as the technological advances in medicine, aviation and communications which allow the Royal Flying Doctor Service to offer the highest quality of care to all those who live, work and travel in the vast Australian Outback.

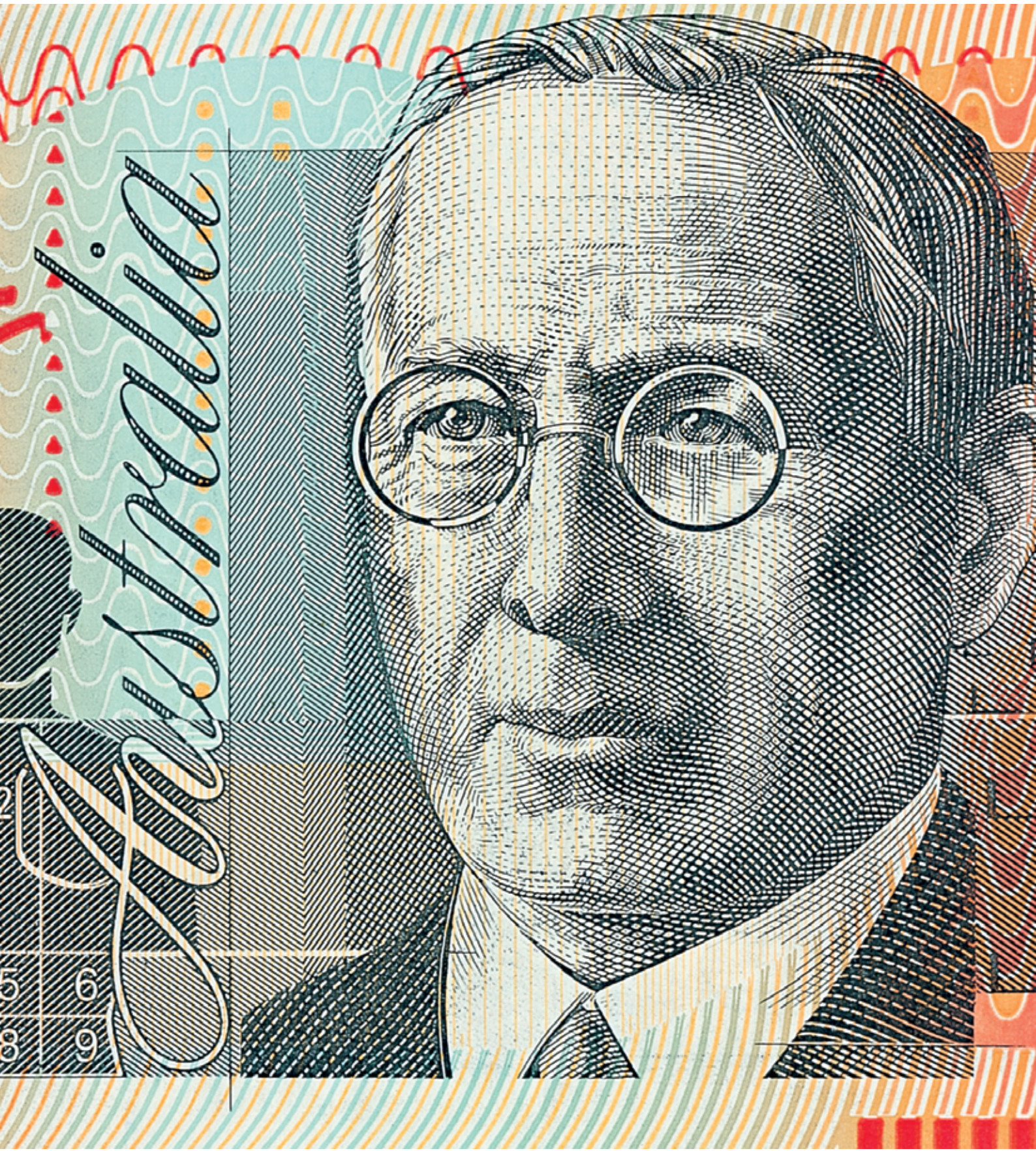
Flynn's contribution to improving the lives of millions of Australians is acknowledged with a tribute to him and his work on the Australian \$20 note.

For more information on the history of the RFDS, visit www.flyingdoctors.org.au/history.html

"Do not pray for tasks equal to your powers; pray for powers equal to your tasks."

Rev John Flynn





Our newest aircraft – *VH MVW* – has now officially been named *RFDS Friends*, in recognition of the outstanding efforts of the Friends of the RFDS.

Twenty-eight people and organisations, under the inspired leadership of Chairman Michael Crouch AO, led the fundraising drive to raise \$5,000,000, which was then matched by the Commonwealth government.

VH MVW arrived at Broken Hill in May.

It is the most advanced flying intensive care unit we've ever introduced into service. Months of planning led to major improvements in the design of its interior. An innovative medical 'pod' was assembled on the ground before being slotted into position on the aircraft. This approach is a blueprint for the future, offering major benefits to our staff, our patients and our bottom line.

Read more about it on page 24.




VH MVW on arrival at Dubbo



5866656





Our doctors and flight nurses face unexpected challenges every day. They often fly alone to remote, inhospitable locations to retrieve patients, and they frequently have to find innovative solutions to emergency situations while they are 20,000 feet up in the air.

The welfare of many people depends on our health staff's advanced knowledge and experience. Last year they flew 5,866,656 kilometres, an average of 16,073 kilometres a day, and they made 11,782 aerial evacuations, averaging 32 a day.

Flight nurse Sue Hines with patient

4676

The South Eastern Section of the RFDS is the first to have introduced a centralised electronic medical records database. Doctors in the Broken Hill area are now using the Next G network and wireless modems in their laptops to access 4,676 patient records in a centralised database. Patients can present at any clinic and doctors have real time, up to date data at their fingertips.

The South Eastern Section also ran a pilot project with Intel to record patient data during flights, downloading it automatically from monitoring equipment onto tablet computers. The project won the RFDS a National Broadband Award from ATUG (Australian Telecommunications Users Group) for ground breaking work in ehealth for remote Australia.

It all boils down to four words – informed critical care decisions. The more informed the decision, the better the outcome.



Senior medical officer Dr Mike Hill



14000000

The Outback Car Trek started fundraising for the RFDS back in 1989, led by Trek organiser Stephen Knox. Its mission statement is to have fun, explore outback Australia and raise funds for the Flying Doctor. More than 5,000 people have taken part so far, driving over 80,000km across the Outback in cars built before 1971. In 19 years, the Trek has donated

close to \$14 million to the RFDS. Next year's Trek will be a largely off-road trip from the Gold Coast to Darwin, celebrating the 20th anniversary of this now legendary fundraiser.

We are deeply indebted to all of our fundraisers, both large and small. For more details see page 32.



Outback Car Trek participants Gary Plapp, Ross Strahan, David Shaw



Contents

2008 highlights	11
President's report	12
Executive Director's report	13
South Eastern Section	14
Services	17
Bases	22
Service delivery	24
Staff	26
Relationships with the community	29
Acknowledgements	30
Annual fundraising	32
Recent fundraising	33
Members	34
In appreciation	36
The Board	38
Corporate governance	40
Patrons	41
Funding and expenditure	42
Directors' report	43
Financial statements	45
Independent auditor's report	64
Corporate and government supporters	Inside back cover

Vision
To be the pre-eminent provider of quality aerohealth services as partners in a comprehensive delivery of health services to rural and remote south eastern Australia

Mission
To provide excellence in aero-medical and primary healthcare across Australia

Values
Consideration, Cooperation, Collaboration, Professionalism, Accountability, Integrity, Flexibility, Reliability, Recognition, Respect



2008 highlights

New Commonwealth **funding agreement** signed

Innovative **medical fitout** developed for new aircraft

Celebration of **80th anniversary**

Broken Hill Base redevelopment under way

Telehealth consultations up 9%

Pilot shortages **overcome**

Emergency evacuations up 84.5%

New **fuel supply agreement** signed

Documentary series screened on Channel 9

New **electronic medical records system** introduced

New agreement with Air Ambulance in **Victoria**

Partnership with **Maari Ma** strengthened

Primary health services expanded

Air Maestro automated incident reporting system introduced

Three **new aircraft** on order

Increased **medical staffing** levels

Rural Women's GP Clinics up 18.5%

Funding approved for **Dubbo** expansion

President's report



On behalf of the Board, I present the annual report for the Royal Flying Doctor Service, South Eastern Section for the year ending 30 June 2008.

Celebrating success

This year has been significant in many ways. 2008 marked the 80th anniversary of the founding of the RFDS and our Section has been an enthusiastic and proactive supporter of celebrations to mark the occasion. One of the highlights was a hugely successful concert in Sydney Opera House featuring the inaugural performance of the Symphony of Australia on the instigation of Mr Michael Crouch AO, chairman of the Friends of the RFDS. Open Days at our Dubbo and Bankstown Bases in May were exceptionally well received and attended by over 1,000 visitors at each venue.

Securing our future

One of the most significant developments was the achievement of a National Commonwealth contract to support operating costs and provide capital assistance at our 'traditional' Bases in Broken Hill and Dubbo. This major initiative should contribute to a more sustainable future for traditional services. The Commonwealth has also recognised our contribution to the delivery of primary health and emergency services from our Launceston Base to the Bass Strait Islands. To be successfully implemented in NSW, the Commonwealth model needs operational and capital funding from NSW Health. This will reduce the deficit we incur on traditional services. Positive negotiations are ongoing and support has been obtained from the highest level, although agreement has yet to be reached. We will continue to work towards a single agreement for fixed wing aeromedical operations to ensure the most effective and economic use of our resources across NSW.

We negotiated a new agreement with the Victorian state government this year, to provide pilots, aircraft and engineering support to Air Ambulance Victoria for another three years, and we renewed our

agreement with Santos Ltd to provide services to staff and residents of the Cooper Basin.

Counting on support

The capital appeal for aircraft replacement, run by the Friends of the RFDS under the dynamic chairmanship of Mr Michael Crouch, continued its success with the arrival of a second Beechcraft King Air B200C aircraft in May. *VH-MVW* was named *RFDS Friends* by the Federal Minister for Health and Ageing, the Hon Nicola Roxon MP, recognising the support of the Friends and the contribution from the Commonwealth. A review of our fleet concluded we would need several new aircraft to meet future demand and accordingly, three new B200C King Air aircraft are on order for delivery this year. After modification they will enter service in 2009, one at Broken Hill and two at Dubbo.

Successful fundraising and contributions from the Commonwealth have also enabled us to develop the infrastructure of our Bases in Broken Hill and Dubbo. In March, we began a program of improvements at Broken Hill to provide appropriate accommodation for medical and allied health staff and build a world class, income generating tourist facility. We are grateful for the generosity of Sir Michael Bishop CBE, (a trustee of the RFDS of Australia Friends in the UK), the Regional Partnership Program and the RFDS Broken Hill Women's Auxiliary for their support.

In May we were delighted to learn that the Commonwealth Department of Families, Community Services and Indigenous Affairs had approved a grant of \$550,000 towards essential development of the infrastructure at Dubbo. When added to the generous contribution of over \$400,000 from the Dubbo Support Group, it means building work on the new medical facility and associated infrastructure can now proceed.

Talking to people

One of our strategic goals this year was to ensure the services we provide are appropriately matched to the needs of the communities we serve, so in November the Board Executive conducted a regional tour to Dubbo, Walgett, Bourke, Hungerford, Wanaaring, Wilcannia, Ivanhoe, Broken Hill, Moomba and Tibooburra.

The tour confirmed that health infrastructure in remote NSW increasingly

relies on our outreach services. It was found that the RFDS plays an important role in sourcing and providing health and professional services for each community. Services such as clinical visits and after hours support were considered an important factor in retaining health professionals at remote locations. The tour also highlighted the need for the RFDS to be included by both State and Commonwealth in future planning of health services to rural and remote communities served by the RFDS.

The bigger picture

Through changes to the national constitution, the RFDS has the potential to develop national policy initiatives for all Sections. As a result, a national Executive has been formed, consisting of the national chief executive and CEOs from all four operating Sections. The role of this responsive decision making group is to advise both the National and Section Boards on issues that can lead to greater efficiencies and increased standardisation for the RFDS across Australia.

The national Board and Executive are active in developing a number of national initiatives, including:

- Common financial and reporting systems
- National public relations and marketing strategy
- National information technology platform
- Common set of HR management policies and procedures
- National aviation safety and risk management system, improved coordination across Sections, development of national aviation standards and access to 'best practice'.

Finally, I would like to thank members of the Board, staff, auxiliaries, donors and supporters most sincerely for their ongoing commitment and support of the RFDS which enables us to deliver the highest quality health services to rural and remote communities.

John Gall OAM
President
South Eastern Section

Executive Director's report



In the 80th anniversary of the Royal Flying Doctor Service, the South Eastern Section celebrates another year of growth, success and technological advances. People, partnerships, initiatives, supporters and donors have all played a part in our success this year, and none more so than people.

It is thanks to the energy and commitment of our highly experienced team of people that we can celebrate such significant achievements, despite operating in an environment of record fuel prices and a national shortage of staff across all disciplines. We could not have achieved so much without such an exceptional team of people. With their help we continued to strengthen our services, working in partnership with other providers to meet the increasing demands for primary healthcare and emergency services in rural and remote Australia.

Working in partnership

Our Dubbo Base strengthened its partnerships with the Greater Western Area Health Service, and the Sydney University Rural Clinical Training School, by developing a new medical operating model. This has been successful in attracting new emergency specialists to the area.

In Broken Hill, following an in-depth review of operations by an independent medical specialist, we took steps to strengthen our medical service. We developed a closer working relationship with Maari Ma Aboriginal Health Corporation, and we'll be making extra resources available to the University of Sydney Rural Training School to enhance the teaching of medical students.

We have strengthened our specialist outreach service from Bankstown, working in partnership with the University of Sydney Poche Centre for Indigenous Health, and we're undertaking a review of outreach services to ensure we meet the needs of remote

communities. We have also expanded the extremely valuable Rural Women's GP Service we operate, giving more women in remote areas greater access to female doctors.

In partnership with Santos, we continued to provide a high level of emergency support and primary healthcare to Santos staff and local residents in the Cooper Basin. Our agreement with NSW Health to provide pilots, aircraft and engineering support from the Mascot Base, integrated with the service from Bankstown, Broken Hill and Dubbo, meant we continued to provide complete coverage of aeromedical and primary health services across NSW.

In Tasmania, we have begun strengthening our service provision to the Bass Strait Islands, and we are relocating to a new emergency facility in Victoria, which is being built by the Victorian State Government.

Embracing new technology

Throughout its 80 year history, the Royal Flying Doctor Service has embraced new technology, from Alf Traegar's innovative pedal radio in the 1920s to our ground breaking work in ehealth this year.

The centralised electronic medical records system we introduced in the South Eastern Section has given staff in remote areas access to the kind of technology their counterparts in urban settings take for granted. RFDS staff can now check patient files in near real-time from remote clinics, using high-speed broadband to access a central database. This is particularly valuable when critical care decisions have to be made in isolated areas. The concept will now be rolled out nationally with the support of a \$3 million Commonwealth grant.

We were delighted that the Australian Telecommunications User Group chose to recognise our efforts by awarding the South Eastern Section a National Broadband Award for our work in ehealth for remote Australia.

The Air Maestro automated incident reporting system we introduced was another step forward. With its focus on occupational health and safety, clinical incidents and aviation, it emphasised the importance we place on the highest standards of health and safety. We also implemented a new electronic finance

system as part of a national initiative to develop efficiencies in corporate services. This will be followed by systems covering HR and payroll, further enhancing our management reporting capabilities.

People who matter

I extend my thanks to all those who have supported the South Eastern Section of the RFDS this year, particularly Minister for Health and Ageing the Hon Nicola Roxon MP, Premier of NSW the Hon Morris Iemma MP, the Hon Reba Meagher MP, Minister for Health, the Hon Lara Giddings MP, Deputy Premier, Minister for Health and Human Services Tasmania, the Hon Daniel Andrews MP, Minister for Health, Victoria, National chairman Mr Tim Fischer AC and Mr Michael Crouch AO.

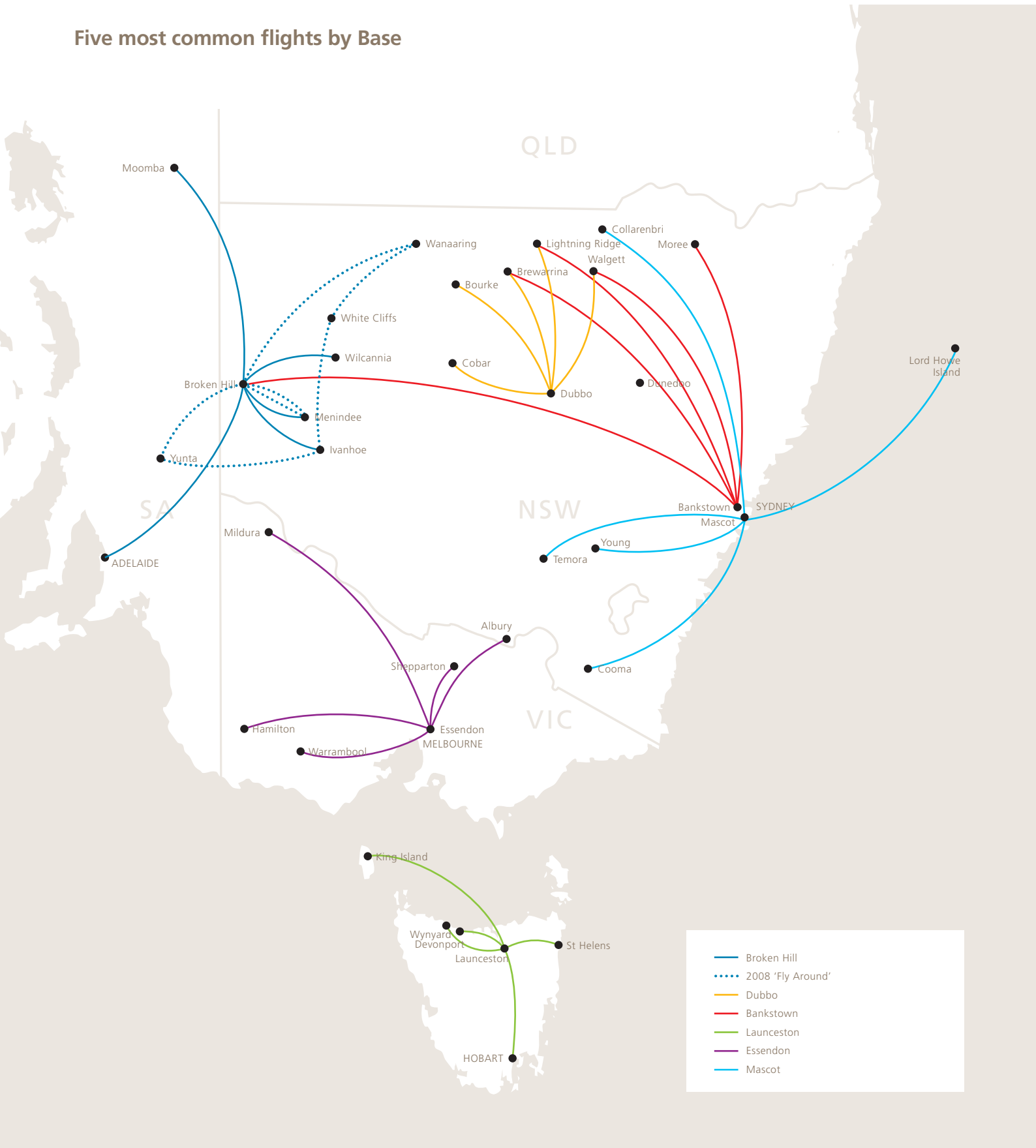
It is fitting that I end this report where it began, with an acknowledgement of the importance of our staff. The documentary series *RFDS*, which screened on Channel 9, brought the significance of our work to the attention of millions of people. The overwhelmingly positive response of the audience, praising the comfort and care our staff bring to the lives of all those who live, travel or work in remote Australia, left me in no doubt that we have an exceptional team of people working in our Section of the RFDS.

Capt Clyde S Thomson GM MBA FAIM MAP
Executive Director
South Eastern Section

Operational areas



Five most common flights by Base



South Eastern Section

The Royal Flying Doctor Service (RFDS) is the largest, most comprehensive aeromedical organisation in the world. The RFDS is made up of four main operating sections, working under the national coordinating umbrella of the Australia Council of the RFDS. Here in the South Eastern Section we cover remote and regional areas of NSW, Victoria, Tasmania, south west Queensland and north eastern South Australia.

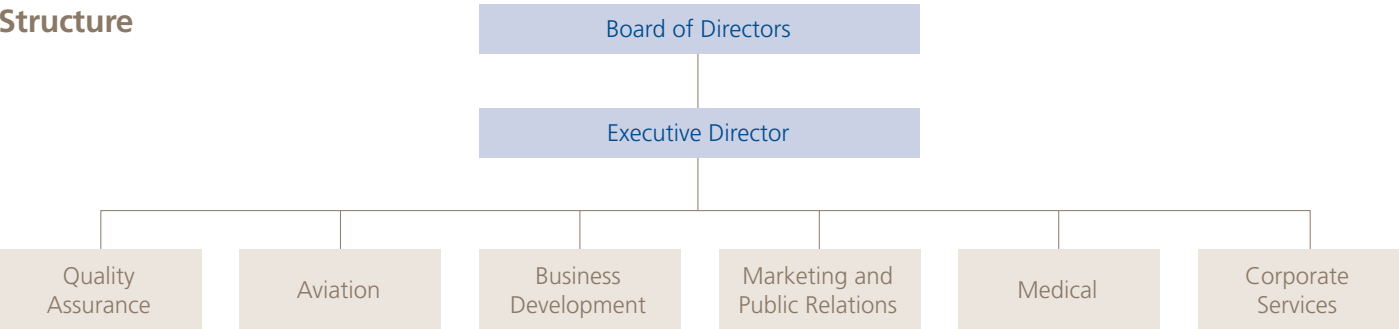
In the past 12 months we have provided 24 hour, free emergency retrieval services to anyone who lives, works or

travels through our Section. We have provided remote dental services, 24 hour telephone GP consultations and remote health clinics staffed by GPs as well as a GP service specifically for women in remote areas and community health nursing. We worked in partnership with other health providers, state services and educational institutions to deliver a range of coordinated medical services, including a wide range of primary healthcare services, inter-hospital patient transfers and the transportation of specialists to areas of need. We also provide

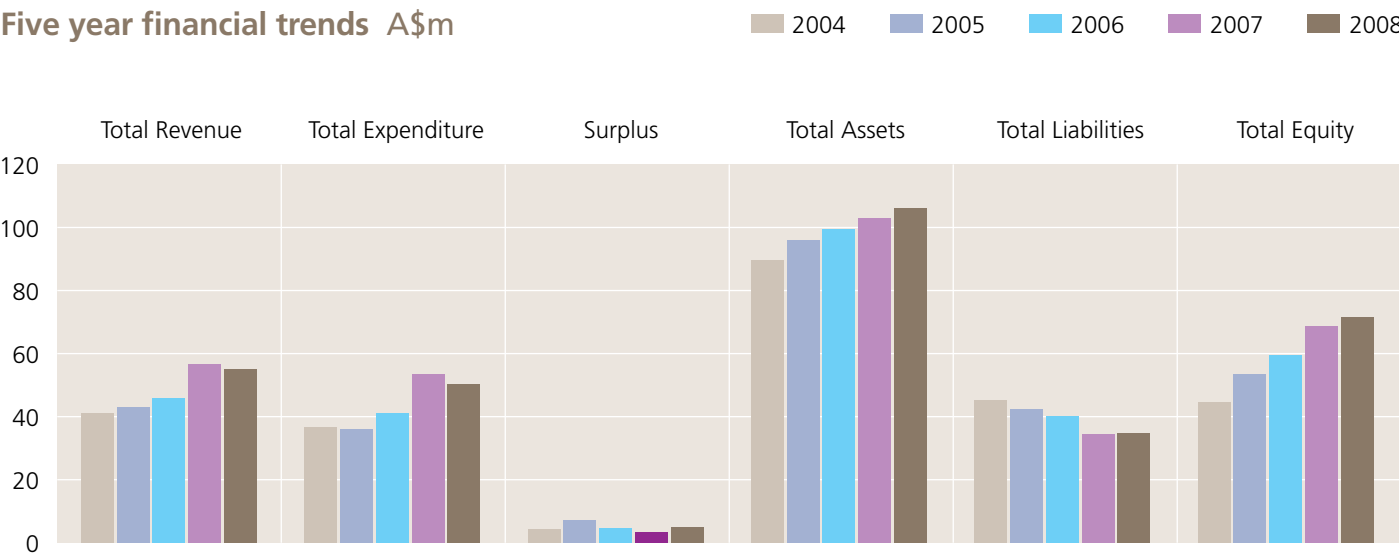
engineering support, pilots and aircraft to the Air Ambulance services of NSW, Victoria and Tasmania.

Our work is made possible thanks to the generous support of governments, corporations, community organisations, members and individual donors, all of whom contribute towards the replacement and maintenance of our fleet of aircraft and the purchase of vital medical supplies and equipment. We gratefully acknowledge this valuable support.

Structure



Five year financial trends A\$m



Services

Working in partnership

We collaborate with many services, organisations and stakeholders to work towards a common goal of delivering better healthcare in remote and rural areas. Those partnerships are critical to the successful delivery of our services.

- Greater Southern Area Health Service
- Greater Western Area Health Service
- Hunter and New England Area Health Service
- Maari Ma Aboriginal Health Corporation
- NSW Department of Health
- Santos Ltd
- Tasmanian Department of Health
- University of Sydney Department of Rural Health
- Victorian Department of Health

24 hour emergency retrieval

"These people aren't just doctors and nurses. They're more than that. They're a special part of our lives."

Nina Betts, Birdsville Track, SA

Our emergency teams have been kept busy this year responding to crush injuries, shootings, heart attacks, strokes, assaults, car accidents, snake bites, pregnancy complications and all the usual trauma cases of any large emergency department. The difference is that our 'hospital' is airborne and our 'crash team' often consists of a lone emergency flight nurse or an RFDS doctor. In the most serious cases, a flight nurse and doctor respond to emergencies together. We always aim to reach the most critical emergencies, however remote they might be, within 90 minutes.

Two years ago we began close scrutiny of departure times. Any time delays on departure are noted and the information is shared between Bases, which has led to a noticeable improvement in take off times over the next 12 months.

Fast facts

609 emergency evacuations

Up from 330 last year

84.5% increase

Inter-hospital transfers

We have seen a decrease in inter-hospital transfers this year. When patients in remote areas require specialist help, and they are too sick to travel by any other means, we transport them to and from regional and city hospitals. Patients are always accompanied by an experienced emergency flight nurse, or, if necessary, by an RFDS doctor. The number of inter-hospital transfers went up at Broken Hill and down at Dubbo, largely because of the new medical model now in operation at Dubbo. The net result was a decrease of 3% over the year. Extra demands from the Poche Centre for Indigenous Health will see an increase in demand over the next 12 months.

Fast facts

11,173 hospital transfers

Down from 11,509 last year

3% decrease

Flight nurse Karen Fuge carries baby William Madden, assisted by Capt Tim Griffiths and staff from NSW Ambulance Service



Flight nurse Brendon Kiley with Towoomba patient Russell Kleidon



Five year old Stephanie Reghenzani from Broken Hill was one of 11,173 patients we transported from one hospital to another last year. Stephanie was admitted to hospital in Broken Hill with a complex fracture that needed specialist attention, so after an overnight stay in Broken Hill, we flew her and her mum, Laura, down to Adelaide for treatment. After a successful operation and two days in hospital, Stephanie and her mum returned to Broken Hill by train.

Patient Stephanie Reghenzani



Services (continued)

Outreach services and RAHS

People in remote areas often find it difficult to access specialist medical help. We make it easier through the Rural Aerial Health Service (RAHS). We fly clinical specialists from major cities such as Sydney, Dubbo, Tamworth, Williamstown and Albury out to clinics in the bush.

RAHS flights are managed by our Dubbo Base and a number of changes were made this year, to both flight schedules and passenger booking systems, in order to maximise the amount of ‘clinical’ time at destinations.

One significant outreach project set up this year was the newly established Poche Centre for Indigenous Health at the University of Sydney’s Medical Faculty. The centre coordinates visits by medical and allied health staff from Sydney to rural and remote locations, providing clinical services and education for isolated practitioners. We fly the Centre’s staff on our Bankstown-based King Air aircraft.

We have been reviewing outreach services in general this year, providing data and advice on service needs and gaps in current provision. As a result we submitted a joint application with the University of Sydney for funding under the Medical Specialist Outreach Assistance Program (MSOAP), to provide outreach services across remote NSW and other parts of Australia (including Tennant Creek). The RFDS, the University, the Outback Division of General Practice and NSW Health are developing a plan for service delivery which will be presented to the Commonwealth MSOAP committee.

Demand for this service is likely to increase following the opening of the Poche Centre for Indigenous Health.

Fast facts
RAHS flights 980
Up 10%

GP clinics

We have saved hundreds of people from having to travel thousands of kilometres by holding GP clinics in small, regional townships across the South Eastern Section. These clinics are as much about health education and prevention as they are about addressing immediate health needs. Consultations at such clinics are one of the many RFDS services we provided free of charge this year. We have also held clinics on more remote station properties. In some cases we’ve even held them under the wing tip of an aircraft. If there’s a clearly identifiable need, which cannot be met in any other way, we’ll hold a clinic anywhere we can land a plane.

Our GPs have learnt to expect the unexpected. In Ivanhoe this year, Sydney based Nicole Widdicombe and her partner Matthew turned up at the weekly GP clinic with their two young sons, six year-old Ben and four year-old Lachlan. They had been camping in the remote Willandra National Park when Ben accidentally poked Lachlan in the eye with a stick. Doctors took one look and flew him straight to Adelaide for emergency surgery. “Living in Sydney it never crossed my mind we might need to call on the Flying Doctor one day,” said a grateful Nicole. “What they did for Lachlan was astonishing. The RFDS provides an amazing service.”

Pilot Graham Sorrenson with RAHS health professionals in Lightning Ridge



Dr Elaine Powell with patient Elaine Burt at Menindee clinic



Rural Women's GP Service

The Rural Women's GP Service, which was established in 2000 to provide rural women with access to female doctors, has expanded yet again this year. We set up additional clinics in Rosebery and Zeehan in Tasmania, Warracknabeal in Victoria and Goodooga, Menindee, Wilcannia, Tenterfield, Lake Cargelligo and Narrabri in New South Wales.

Our female GPs often work within existing medical practices in rural and remote communities, and the success of the program is partly due to the generous support we receive from such practices. Our GPs have a keen interest in women's health, citing the motivation to work with the program as a chance to give something back to rural communities.

A new four-year funding agreement with the Commonwealth government will ensure this valuable service continues to grow.

Fast facts

37 locations

28 contracted GPs

4,902 patients seen,
up from 4,417 last year

Increase of 18.5%

Primary care nursing

In addition to highly specialised emergency flight nurses, we have in the past employed a women's health nurse at Broken Hill, to provide women in remote areas with support for specific health issues, such as pap smears, breast screening, counselling, antenatal and postnatal care, and advice on contraception and sexually transmitted diseases. Our child and family health nurse fulfilled a similar role, addressing the specific healthcare needs of families and their children living in the bush.

With the resignation of both post holders we reviewed the position and chose to recruit a nurse across both areas. We were fortunate in finding someone with dual experience and qualifications.

Fly Around Clinic

Each year we conduct at least one Fly Around Clinic (FAC) to provide specialist care for people who live in particularly remote areas. We fly medical specialists into as many locations as we can over a concentrated period of time. The FAC this year concentrated on audiology and otolaryngology and although heavy rain played havoc with the schedule we still managed to see 122 patients over the course of five days, with clinics in Menindee, Wanaaring, White Cliffs, Ivanhoe and Yunta.

Fast fact

122 patients seen

Remote consultations

We spoke to a record number of patients by phone or by radio this year. Using the innovative 'Where does it hurt?' body chart (first drawn by Sister Lucy Garlick in Broome in 1951 and still in use today) patients explain their medical condition to the consulting doctor who can then pinpoint the exact location of any pain. The doctor prescribes any necessary medicine from comprehensive medical chests which are placed in remote outposts, helping to improve access to pharmaceutical supplies and medicines.

We have a doctor available 24 hours a day, 7 days a week, to speak to anyone who calls.

Fast facts

4,761 consultations

Up from 4,371 last year

Increase of 9%

Patient Gloria Quayle at Wilcannia



Women and child health nurse Jacqueline Noble with patients at Ivanhoe



Chief medical officer Dr John Price



Services (continued)

Indigenous health

Indigenous people make up a large proportion of the community in some of the remote areas we serve. As well as providing emergency retrieval services and primary healthcare clinics we have been working closely with the Maari Ma Aboriginal Health Corporation and the Greater Western Area Health Service (GWAHS) to better meet the specific healthcare needs of the local indigenous population. This year we began the process of recruiting three new RFDS doctors to work full time at Maari Ma. This will extend chronic disease care both in Broken Hill and in the outlying towns of Menindee and Wilcannia.

Aboriginal patients are often seen by different doctors in several locations, which posed a potential problem for record keeping until we introduced our new computerised system. Doctors in remote clinics now have immediate access to a patient's up to date health records. A comprehensive program to help people stop smoking is also underway. (Smoking is a major contributor to cardiovascular disease, one of the prime causes of excess mortality.)

The RFDS and Maari Ma see this collaborative work as essential to closing the 17 year gap in life expectancy between Indigenous and other Australians.

Patient Talyssa Dutton, Wilcannia



Mental health

As part of our work with the Rural Aerial Health Service (RAHS), we flew specialist nurses, psychologists and psychiatrists to regular clinics in outlying areas. Approximately 31% of patients seen by mental health workers through RAHS this year were Indigenous (last year it was 41%).

The risk of depression and suicide in rural communities is an ongoing concern so we were delighted to learn this year that Commonwealth funding has been made available to develop two mental health worker positions at Broken Hill. The recruitment of suitably qualified mental health professionals will help us address the serious mental health issues faced by people in rural and remote communities.

Dental services

We work in partnership with Maari Ma, GWAHS and Correctional Health services to provide a comprehensive dental service to the region, ably supported by dental assistants and a dental therapist from GWAHS and Maari Ma. The arrival of a second RFDS dentist in Broken Hill has helped reduce waiting lists and speed up treatment for urgent cases.

During the year we provided mentoring programs to final year dental students from Adelaide, Melbourne and Sydney Universities as well as overseas students from Germany, England and Wales, through the cooperation of the University of Sydney Rural and Remote campus in Broken Hill. We also undertook the supervision of a student from RMIT University who is working with us to provide dentures to the long suffering edentulous population of Broken Hill.

Looking ahead, we are working towards the use of intraoral cameras and digital Xrays, as well as the purchase of a portable Xray machine, to provide a more comprehensive oral health service to some of the more remote areas we fly to, which don't have 'clinics' as we know them.

Fast facts

268 clinics held, up 60%

2,110 patients attended, up 50%

Dr Alison Blundell with patient at Broken Hill clinic



Health centres

We run weekly GP clinics and provide related health services, including emergency retrieval, for Santos employees working on the oil and gas fields in the Cooper Basin, which covers an area of approximately 50,000 km² (the size of Tasmania).

Working conditions in the Cooper Basin can be both hazardous and testing. The fact that in 17 years there have been no recordable workplace injuries is a tribute to the safety culture staff have adopted.

In 2007 we took part in the production of a DVD for Santos employees to highlight the dangers of heat stress. In the past 12 months, we delivered 235 presentations of the Heat Stress program which we had previously developed.

Strong collegial links have been developed with tertiary referral centres in Adelaide and in the past year all staff rotated through the Burns Unit at Royal Adelaide Hospital.

Fast facts

Patients assisted 7,343

Up from 6,873 last year

Increase of 8%

Education and training

Our medical staff at Dubbo and Broken Hill continued their close involvement in teaching practice, helping to raise awareness among newly qualified doctors of the needs of people living in the bush. We believe education and training of students in rural and remote areas is key to reducing the shortage of health practitioners in these areas.

In collaboration with the University of Sydney's Department of Rural Health (UDRH) in Broken Hill, and School of Rural Health in Dubbo, our staff provided training, mentoring and placements for student doctors. In this way we hope to encourage them to undertake rural placements on graduation, ensuring suitably qualified professionals for the future.

As part of our academic relationship with the University of Sydney in Broken Hill, three RFDS medical officers have conjoint appointments with the UDRH, participating in teaching and research while also conducting their RFDS clinical practice and primary healthcare clinics. Our academic medical officer, Dr David Garne, has been developing a new training program which is a collaboration between three universities. As a result, from July 09, medical students will spend between six and 12 months in the Broken Hill region – much longer placements than previously. The RFDS will be a key partner in these extended placements.

The successful recruitment of extra doctors in Dubbo also strengthened our local partnership with the University of Sydney's Clinical School there. RFDS doctors in Dubbo have taken on academic duties and become an important part of the University's teaching staff. In 2007 Dubbo flight nurses welcomed medical students onto transfer flights to give them first hand experience of the complexities of patient care in such a specialised environment.

We have also expanded the number of placements we provide for dental students via our practice in Broken Hill and we offer midwifery scholarships to flight nurses as a way of attracting staff to work for us.

On the horizon for next year is the development of a two week emergency post-graduate nursing placement with the RFDS.

2007-2008 Medical statistics

	Telehealth	Patients attended	Clinics conducted	Patients transported	Total patients
Broken Hill	4,761	13,803	1,463	824	19,539
Dubbo	–	1,431	176	805	2,236
Cooper Basin	–	7,319	1,325	0	7,319
Bankstown	–	12,337	1,044	0	12,337
Launceston	–	788	65	866	1,654
Essendon	–	1,323	142	4,396	5,719
Mascot	–	0	0	4,891	4,891
Total	4,761	37,001	4,215	11,782	53,695

Dr Peter Lyall greets university medical students at Wilcannia clinic



Bases

Broken Hill NSW

The Broken Hill Base serves an area of 640,000 km², providing comprehensive health services to people in far west NSW, south west Queensland and north eastern South Australia.

Broken Hill is the corporate head office of the South Eastern Section. Work started this year to improve facilities at the Base, funded by a donation of \$600,000 from the Michael Bishop Foundation, \$580,000 from the Commonwealth Regional Partnerships Fund and \$300,000 from the Broken Hill Women's Auxiliary. The work, which is expected to finish in December 2008, will provide improved medical facilities, upgraded administrative offices and an expanded Visitors Centre and Memorial Garden. This caused a certain amount of disruption at the Base, but we have offered unbroken service to patients throughout the works in progress and we maintained the service for visitors by moving our visitor centre to a temporary location in the city centre. Sir Michael Bishop (Chairman of the UK Friends of the RFDS) has generously commissioned a sculpture as a centrepiece for the forecourt of the new facility.

RFDS Friends – our newest aircraft with a vastly improved medical interior – came into service at Broken Hill this year. It spent several weeks flying clinic runs while pilots, doctors and nurses underwent training to familiarise themselves with the advanced avionics and new medical interior.

Dubbo NSW

The Dubbo Base provides 24 hour emergency assistance, clinical outreach services and inter-hospital transfers across central and north western NSW, as well as tasking all aircraft for the Rural Area Health Service (RAHS). Its geographical location makes it a key part of the RFDS service network.

Two new doctors joined our team at Dubbo, enabling us, for the first time, to supply a doctor on every critical medical evacuation tasked from the Dubbo Base. We also moved to a new operating model to encourage closer collaboration with Dubbo hospital. These two factors led to a slight reduction in the number of patients transported. Experienced flight nurses at Dubbo continue to play a critical role in the provision of emergency care and inter-hospital transfers.

Funding to improve facilities at the Dubbo Base has been secured, with significant contributions from local supporters, the Dubbo Support Group, Rotary Club of Dubbo South and a \$550,000 grant from the Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs. Plans are now in place for work to commence in the near future.

Bankstown NSW

Bankstown is the starting point for flights taking specialist doctors and nurses to remote areas of NSW under the RAHS agreement. It is also one of the Bases we open to the public each year, giving supporters of the RFDS an opportunity to meet staff face to face and see inside the aircraft they help to buy. This year's Open Day at Bankstown had a record attendance of well over 1,000 people. Workload has increased at Bankstown with the University of Sydney health grant to supply additional specialists into the region.

Mascot NSW

The RFDS has a seven year contract with NSW Air Ambulance, which runs until the end of 2010, to supply aircraft, pilots and engineers from our Mascot Base.

2007 saw a significant increase in hours flown, combined with a high turnover of pilots. Nevertheless, Mascot managed to meet all of its contractual obligations to NSW Air Ambulance.

In partnership with the ASNSW (Ambulance Service NSW) we developed new aeromedical equipment this year to transport acute care patients. We also provided new training in Crew Resource Management for all staff, which increased awareness of the human factors associated with our operations and helped improve team building.

Broken Hill Base



Dr Ingo Stormer at Dubbo Base



Hany Gerges, senior Base engineer, Mascot



2007-2008 Aviation statistics

	No of planes	No of landings			Kilometres flown			Block time		
		RFDS	Charter	Total	RFDS	Charter	Total	RFDS	Charter	Total
Broken Hill	4	2,082	51	2,133	602,916	10,560	613,476	1,975	36	2,011
Dubbo	1	1,596	162	1,758	449,360	34,555	483,915	1,503	121	1,624
Bankstown	1	337	643	980	97,599	164,934	262,533	326	579	905
Launceston	1	2,002	–	2,002	422,941	–	422,941	1,604	–	1,604
Essendon	4	6,872	–	6,872	1,570,584	–	1,570,584	5,611	–	5,611
Mascot	4	8,807	–	8,807	2,513,207	–	2,513,207	8,445	–	8,445
Total	15	21,696	856	22,552	5,656,607	210,049	5,866,656	19,464	736	20,200

Launceston TAS

Under agreement with the local state government, we provide the Tasmanian Ambulance Service with aircraft, pilots and engineering support. RFDS staff work closely with the Ambulance Service and medical teams at Launceston General Hospital.

We recently agreed a four year plan, developed with the Australian Council for the RFDS and the Tasmanian Department of Health and Human Services, to enhance delivery of emergency medicine and primary healthcare to the remote Bass Strait Islands, starting July 2008. Improved services include new consultants, skills upgrade for existing staff, improvements to aircraft and equipment and enhanced services in mental health, drug, alcohol and diabetes education.

Following a review of facilities at Launceston, plans were put in place to build a drive-through hangar to improve shelter for patients during aircraft loading and unloading. A pilot rest area also forms part of the plan.

Essendon VIC

We have been kept busy at our Essendon Base fulfilling the terms of our agreement with the Victorian Metropolitan Ambulance Service to provide pilots, aircraft and engineering support to Air Ambulance Victoria.

In 2008, the Essendon aircraft flew 1,570,584 kilometres and assisted over 5,000 patients.

2008 will bring significant changes with the start of a three year extension to that contract. The move to a new Emergency Facility built by the Victorian State Government is expected to occur at the beginning of December 2008. This new facility will be shared by the Air Ambulance of Victoria's fixed wing aircraft, helicopter service and Victoria's Police Airwing.

Moomba SA

We have a Base at Moomba in South Australia to provide 24 hour emergency assistance for the over 1,200 Santos employees working on oil and gas fields in the Cooper Basin, as well as for people living in nearby areas. Our Moomba Base also coordinates GP clinics and related healthcare services for Santos employees working in the Ballera and Jackson oil and gas fields, located east of the South Australia/Queensland border.

The number of patients we treated this year rose by 8%.

Captain Joe Wielens and The Hon Lara Giddings



Essendon engineering manager Matthew Eddy and maintenance controller David Lang



Santos Moomba Gas Plant in the Cooper Basin



Service delivery

Aircraft

We currently run a fleet of 15 aircraft.

Our newest aircraft entered service in Broken Hill in May 2008 after undergoing extensive modification. *VH-MVW* was purchased with funds raised by the Friends of the RFDS, combined with a substantial contribution from the Commonwealth Government.

It typically takes up to a year to complete all the necessary modifications to turn a new aircraft into a 'flying intensive care unit', capable of withstanding the harsh conditions it encounters in the Australian outback.

VH-MVW had a cargo door and other required modifications fitted at Hawker Pacific's Bankstown facility. Aeromedical equipment was then installed at Total Aerospace Solutions at Albion Park near Wollongong.

The new aeromedical fitout is the first of its type and significantly enhances functionality and capability. The stretcher lifter is capable of carrying a load of 245 kg as opposed to the current maximum of 180 kg. It improves patient handling and comfort and reduces the physical effort required of staff when loading and unloading a patient. It also provides improved medical equipment storage capability. Additionally, the medical fit is modular, requiring minimal modification to the airframe and is reusable when the aircraft reaches the end of its economic life.

At our request, Total Aerospace Solutions developed and installed a hydraulic cargo door opener, a feature which will make life much easier for our staff by avoiding the need to manually operate what is a heavy piece of equipment.

As part of the aircraft replacement plan agreed with and partly funded by the Commonwealth Government, the South Eastern Section has ordered three new Beechcraft King Air B200C aircraft to replace ageing aircraft at Broken Hill and Dubbo. Two of these aircraft will arrive in Australia in October 2008 and the third in November 2008. All three will then undergo aeromedical modification prior to entering service in 2009.

Aviation and engineering

The last 12 months have been challenging.

The rise in fuel prices increased our flying costs by \$1.2 million for 2008 when compared with 2007 and a severe shortage of pilots, combined with aggressive recruitment strategies from commercial airlines, led to the loss of 26 pilots.

Thankfully the RFDS continues to attract high quality candidates and suitable replacements have now been recruited. The impact of the fuel price rises was partially mitigated by a successful tender process, with a new three year fuel contract introduced in July 2008.

Continual advances in modern avionics means training is an ongoing priority. Demand for training has been considerable, not only for the large number of new pilots, but also to ensure the successful introduction of our new aircraft. *VH-MVW* was the first of its kind fitted with a Proline 21 avionics suite. This required a review of all maintenance checks, spares, tooling and database management. During the year we explored the use of alternative training methods and in future we will be using a flight simulator based in Melbourne for pilot training. This will reduce the need to take operational aircraft out of service.

Captain Magnus Badger inspects the aircraft at Broken Hill



Dubbo engineer John Maljers



As well as skills based training, key staff are put through certifying training to ensure each Base can verify internally that the proper aircraft maintenance has been conducted. Broken Hill based engineers have worked hard over the past two years to progress successfully through that training program. As part of a long term succession plan to ensure a consistent level of engineering support, an extra apprentice was employed at Broken Hill and another two will start in Mascot next year.

Most of our fleet of aircraft is now fitted with Terrain Avoidance Warning Systems, following installation of this important safety device on all aircraft based at Essendon and Launceston.

Fast facts

90 routine inspections

14 engine changes

3 propeller overhauls

13 landing gear overhauls

1 new aircraft introduced into service

Quality Control

Our internal quality officers ensure the quality and safety of the services we provide are maintained through regular audits of the various departments that make up the RFDS, with a primary focus on the Health Service and Aviation groups.

The audits are conducted to ensure compliance to the ISO 9001:2000 Quality Management System (including the additional Health Services core standard requirements), the regulations of the Civil Aviation Safety Authority and documented RFDS procedures. We also maintain accreditation through AGPAL (Australian General Practice Accreditation Ltd), which is a formal process to ensure delivery of safe, high quality healthcare. Our internal audits are conducted by trained staff members who have completed an external auditor training course and all departments of the RFDS are audited by external regulatory or certifying authorities on an annual basis.

Continued improvements have been made in Health Services since our November 2007 audit and a great deal of work goes into maintaining our quality systems, to ensure this progress continues.

We introduced the RFDS Safety Management System known as 'Air Maestro' last year, and after some fine tuning the system is now fully operational. Staff can report aviation, health and OH&S incidents and hazards using the new system. Reports produced from Air Maestro data are presented in graphical form at senior management meetings and individual reports are managed by designated departmental Safety Officers.

One of our goals this year was to do everything possible to reduce risk within the business. As a result we looked across the entire operation, asked each department head to identify risks particular to their area then suggest ways to mitigate them.

Captain Tim Baker on RFDS Friends



Broken Hill engineer Michael Grogan



Staff

Following a substantial recruitment drive we came close to achieving full medical staffing levels this year. Most of our recent recruitment has come through expansion. It is not always possible to recruit from within Australia, which is why three new doctors for Dubbo, three for Broken Hill and our new dentist all came from overseas. We normally have fairly stable staffing levels in the RFDS but this year's high turnover of pilots was the exception, led by changes within the industry. We hope next year will be less disruptive.

At Broken Hill we recruited a new nurse, three new doctors, a health projects officer and an additional dentist. This meant we were able to reintroduce a number of key women's health services, expand our dental services, increase patient consultations and reverse the downward trend in clinic attendance. For the first time in four years we also had a GP registrar on six month supervision. Similar placements in the future will help increase the number of registrars with experience in aeronautical medicine.

Our focus in HR this year has been on personal management styles and the tools people need to undertake management roles. To that end, a Frontline Management Course was held at Essendon with record attendance. The feedback was positive and other sections of the RFDS are now looking to develop similar courses. We also began an overall review of HR. Each Section of the RFDS is participating in the development of national policies and procedures and moving to adopt the same payroll and HR management information systems. The nationally recognised Chris 21 payroll and HR system is expected to be in place by December 2008, so we will be able to expand the quantity and quality of information we provide to managers in all areas.

Training is a vital component of the support we offer our staff. For example, now that we have stable staffing levels at Broken Hill we have been encouraging all our flight nurses to take advantage of professional development opportunities. Helping our staff refresh and update their skills benefits us all – staff, patients and the RFDS.

Staff are regularly asked to contribute to awareness-raising media opportunities, which they have done throughout the past 12 months with great goodwill and generosity.

The senior management team holds a teleconference at least once a month and meets face to face at least four times a year. With various senior managers working in far flung locations, we began investigating the use of video conferencing this year.

The people in the public eye are our doctors, dentists, flight nurses, health professionals and pilots, who respond to emergencies and provide ongoing primary healthcare and education to those in need. Behind the scenes we have many more people working in engineering, administration, HR, communications, aviation, quality assurance, business development, marketing and fundraising.

We are acutely aware that it takes a special group of people to run an organisation as unique as the RFDS. Our staff often work under challenging conditions and their skills and experience are put to the test in some of the most remote and inaccessible locations. The Service thrives because of their tireless commitment, professionalism and dedication.

IT manager Gary Oldman and communications operator Natalie Ray



Broken Hill apprentice engineer Nick Mann and engineer Josh Torney



Flight nurses Brendon Kiley and Michael Penno



Broken Hill staff

Clyde Thomson GM MBA, FAIM, MAP
Executive Director

Barbara Ellis *Executive Assistant*

Corporate Services

David Peters FCPA
Corporate Services Manager

Laurie Chapman CAHRI, MACUI
Human Resources Manager

Gary Oldman MACS (Snr)
Information and Technology Manager

Linda Collins CPA *Finance Manager*

Rachel Oldman
Human Resources Administrator

Robyn Taylor[^] *Administrative Assistant*

Sheree Quinn *Administrative Assistant*
RWGPS/Broken Hill

Bianca Nicolas*, Christopher Harvey,
Kylee Kappe[^], Jill Jones[^]

Communications Operators

Communications Operators:
Natalie Ray, Lynette Lee

Mantle of Safety Museum

Becky Blair *Tourist Facility Supervisor*

Sandra Bryson[^], Reta Elliott[^], Anika
Molesworth[^], Adona Cervantes[^]

Medical Services

Dr John Price *Chief Medical Officer*

Dr Michael Hill *Senior Medical Officer*

Medical Officers: Dr David Garne,
Dr Bill Hines, Dr Peter Lyall,
Dr Anne Wakatama, Dr Elaine Powell,
Dr Pam Kimlin,

Kerry Kelly *Medical Secretary*

Gina Wilson
Health Services Project Officer

Dental Services

Dr Lyn Mayne *Senior Dental Officer*

Dr Alison Blundell *Dentist*

Flight Nurses

Sr Judith Whitehead *Nurse Manager*

Sr Susan Hines *Senior Base Nurse*

Flight Nurses: Sr Brendon Kiley,
Sr Tracey King, Sr Michael Penno

Clinic Nurse Dual Role
Sr Jacqueline Noble

Casual Nurses: Helen Fleming,
Nola Henry, Sr Leeanne McQueeney

Aviation

Capt Magnus Badger *Senior Base Pilot*

Pilots: Capt Daryl Sarles,
Capt Bud Walter, Capt Shane Brook,
Capt Otto Peeters

Engineering

Noel Passlow *Senior Base Engineer*

Engineers: Malcolm Esling, Michael
Grogan, Daniel Hayes, Jason Passlow,
Josh Torney, Nick Mann[#], Blake Clare[#]

Jasmine Wall *Stores/Technical Records*

Dubbo staff

Roger Petheram
Base and RAHS Manager

Joanne Birrell *Medical Services*

Dr Ingo Stormer *Senior Medical Officer*

Medical Officers: Dr Klaartje Caminada,
Dr Gerald Chitsunge, Dr Anthony Mayne

Flight Nurses

Sr Karen Barlow *Senior Flight Nurse*

Flight Nurses: Sr Diana Kumnick,
Sr Gayle Leverett, Sr Terry Lochrin,
Sr Kerry Lee Hassan[^], Martyn Martin

It was with great sadness that we lost
Martyn Martin from our Dubbo nursing
team. Martyn passed away suddenly in
late 2007.

Aviation

Capt Ashley Myles *Senior Base Pilot*

Pilots: Capt Tim Griffiths,
Capt Bligh Ridge, Capt Craig Nethery,
Capt Ross Powell

Engineering

John Maljers *Base Engineer*

Mascot staff

John Wasley *Base Manager*

Krystina Brown *Administrative Assistant*

Aviation

Capt Mark Woods *Senior Base Pilot*

Capt Stephen McLay, Capt Tony Evans
Check and Training Pilot

Pilots: Capt Thilo Bruns, Capt Lachlan
Burnett, Capt Anthony Coward,
Capt Graham Cross, Capt David Currie,
Capt Paul Dodds, Capt Anthony Evans,
Capt Cameron Gibbs,
Capt Michael Harrington,
Capt Scott Hogan, Capt Russell Ive,
Capt Ian Lambert, Capt Michael
Manning, Capt Donald Robey,
Capt Tim Solomon, Capt David Stanley,
Capt Andrew Thorley,
Capt Peter Townsend.

Engineering

Hany Gerges *Senior Base Engineer*

Engineers: Colin Barton, Gary Bennett,
Jim Celkys, Cherian George,
Robert Hadfield, Paul Parsonage,
Stan Ral, Waldemar Romanowski

General Hand Andrew Blench

Engineering Support Ann Stellini,
Sylvia Giordmaina,

Bankstown staff

Capt Graham Sorrenson
Rural Aerial Health Service Pilot

Sydney staff

Alan Tippet *Business Development*

Monique Ryan *Marketing Manager*

Jude Pink *Office Manager*

Nicole Gerrard[^]
Senior Donor Relationship Officer

Erin Lecky *Donor Relationship Officer*

Rachel Fyfe*, Deborah Hunt
Communications Coordinator

Natasha Griffin *Relationships Coordinator*

Bonnie Harris[^]
Donor Development Coordinator

Susan Perini[^] *Fundraising Assistant*

Karen Mullen *Office Coordinator*

Essendon Staff

Anthony Mathews *Aviation Manager*

Elena Milazzi

Base Administration Manager

Aviation

Capt Darryl Brooks

Flight Operations Manager

Capt Tim Baker *Flight Training Manager*

Capt Michael Macnamara

Senior Base Pilot

Susan Lunn *Flight Operations*

Administrative Assistant

Pilots: Capt Kym Anquetil,

Capt Mark Biden, Capt Warren Brewster,

Capt Gregory Browne, Capt Kirsty Ebes,

Capt Steven Ford, Capt Peter Ermel,

Capt Frank Giovannetti, Capt Jan Haak,

Capt Gavin Plummer, Capt Robert Porter,

Capt Jason Hector, Capt Trevor Salvado,

Capt Adrian Wall, Capt Robert Welch,

Capt Joseph Wielens[^], Capt Barry Day

Engineering

Matthew Eddy *Engineering Manager*

David Lang *Maintenance Controller*

Robert Kurosz

Engineering & Special Projects

Peter Fraser *Stores Controller*

Paul Fanning *Stores Administration*

Engineers: Paul Harrison, Michael

O'Dwyer, John Filippides

Faye Kis[^], Lisa Harnett[^] *Administrative*

Assistants

Quality Assurance

Larry Van Prooyen

Quality Assurance Manager

Launceston Staff

Lois O'Grady

Base Administration Manager

Aviation

Capt Stan Griffiths *Senior Base Pilot*

Pilots: Capt David Liddell,

Capt David Swiggs,

Capt Donald Withers,

Capt Stephen Wood,

Capt Robert Walkinshaw

Engineering

Greg Foot *Base Engineer*

Moomba and Ballera

Sr Chris Belshaw *Team Leader*

Clinical Nurse Specialists:

Sr Owen Brown, Sr Anthony Carter,

Sr Christopher Smith,

Sr Charles Underwood, Sr Dave Elliott,

Sr Michelle Vegter[^], Sr Nadine Orriss[^],

Sr Julie Farrelly[^]

Medical Specialists

Dr Robert Webb

Ear, Nose and Throat Specialist,

Ms Jennifer Borrett *Audiologist,*

Dr Michael Barnett

Ear, Nose and Throat Specialist,

Dr Richard Rawson *Ophthalmologist,*

Mr Bruce Rigby *Optical Dispenser,*

Dr Ian McCrossin *Dermatologist,*

Dr Tony White *Dermatologist,*

Mrs Doffy White *Dermatology Assistant*

Rural Women's GP Service

Jacqueline McKenzie *RWGPS Manager*

RWGPS GPs: Dr Valerie Arnold,

Dr Jill Camier, Dr Gillian Deakin,

Dr Clare Donnelly,

Dr Lynne Dowd, Dr Jenny Geraghty,

Dr Christine Hampshire,

Dr Meg Higgins, Dr Sally Hildred,

Dr Margaret Himmelhoch,

Dr Helen Jenkins, Dr Sandra Hornsey,

Dr Diana Jefferies,

Dr Mary-Anne Lancaster,

Dr Susan Lewis, Dr Jane Marr,

Dr Penny Maynier, Dr Barbara Moritz,

Dr Beth Quin, Dr Libby Reeckman,

Dr Jane Russell, Dr Libby Reeckman,

Dr Brenda Steedman, Dr Victoria Sutton,

Dr Vivienne Whitechurch,

Dr Jane Zimmerman

Staff employed as at 30 June 2008

	Full time	Part time
Doctors	12	28
Medical specialists	-	4
Dental	2	-
Nurses/Flight sisters	16	7
Mental health/Drug alcohol	-	2
Pilots	56	1
Engineering	25	0
Engineering support	10	1
Radio staff	2	-
Operational coordinators	-	-
Marketing and fundraising	7	2
Administration	19	5
General hands	-	-
Merchandising and other	1	4
Total	150	54

Relationships with the community

Our marketing department promotes the work of the RFDS to the general public and ensures appropriate recognition is given to those who support us. We rely on the generosity of every Royal Flying Doctor Service donor, volunteer, corporate partner and special event organiser to continue our preventative health and life-saving work.

We use the money raised to deliver many aspects of our work. Donations fund our medically-equipped aircraft (MVW being the latest we purchased with donors' money). They enable us to maintain modern medical equipment, replace expensive aircraft parts and help with escalating fuel costs. Donations even help fund our medical chests and allow us to offer better health outcomes for people living and travelling in rural and remote Australia, by providing preventative health programs. Finally, through the generosity of our supporters we can offer scholarships to the next generation of RFDS health staff.

We continue to maintain stringent control over fundraising expenditure. This was recognised in the Givewell Best Practice Not-for-Profit awards this year, in which we achieved third place.

The minimum legal standard for fundraising to cost ratio is 40%. Our corporate goal is to maintain it below 20% and the current financial report demonstrates a 17% ratio. Regardless of that ratio, 100% of all money donated to the RFDS is spent on providing health services. None of it is spent on administration. We are able to do this through the positive financial results of our commercial contract arrangements discussed earlier in this report.

A cause to celebrate

On 17 May 1928 the very first Flying Doctor took off from Cloncurry, Queensland to answer a call from the remote town of Julia Creek. Our 80th anniversary gave us a wonderful opportunity to share the RFDS story and to educate Australians about the full extent of the services we provide. It is still often the case that many people think of the Flying Doctor only as an emergency medical provider.

Our public face

In early 2007 Granada Productions filmed a documentary series from our Broken Hill and Dubbo Bases, travelling to many of the surrounding clinics, homesteads, hospitals and emergency locations. It was initially scheduled to run towards the end of 2007. However following disappointing audience figures it was given a revised slot from March 2008, which proved far more successful. The 10 week series achieved audience figures of well over one million viewers most weeks.

80th anniversary launch

Our anniversary celebrations were launched in November at the Sydney Opera House Concert Hall. The world premiere of Gavin Lockley's 'Symphony of Australia' was hosted by the Friends of the RFDS under the leadership of Chairman Michael Crouch Ao. The line-up of musical talent was enjoyed by many of our donors and supporters.

80th anniversary Open Days

The celebrations continued in May with Open Days held across many of our Bases around Australia. Our Bankstown and Dubbo Bases each welcomed over 1,000 people to help us celebrate this significant milestone. We are deeply grateful to the staff, speakers, supporters and volunteers at both Bases, who helped make the day such an outstanding success.

In particular we would like to thank the 80 year old past patients and supporters of the Service who cut the birthday cake at the events and helped with media interviews.

Governors' helped the celebrations

The Governors of NSW and Tasmania also hosted formal celebrations in May.

Her Excellency Professor Marie Bashir Ao, Governor of NSW, hosted an evening reception at Government House in Sydney and His Excellency the Honourable Peter Underwood Ao, Governor of Tasmania, hosted a cocktail party at Government House in Hobart.

Volunteers from Rabobank at Bankstown Open Day



Margaret Smith, secretary Dubbo Support Group, at Dubbo Open Day



Her Excellency Professor Marie Bashir with SE Section president John Gall



Acknowledgements

We are immensely grateful for the goodwill and generosity of community support groups, organisations, governments, volunteers and the many thousands of individuals who support our work in different ways. As a not for profit charitable organisation we are deeply indebted to them all.

Donations

We receive individual donations from members of the public, often in response to mailings or as a result of emergency assistance we may have provided. We also receive assistance from organisations.

Flying Doctor Society

Many of our supporters make regular donations to the Service. Since 1991 the Flying Doctor Society has played a significant role in our work. There are three membership categories – Custodian, Pilot Wing and Flying Doctor Society members. This year our members donated \$2,020,057 and directors and staff of the Service gratefully acknowledge their contribution. For more information visit www.flyingdoctors.org.au/How-you-can-help.html

Michael Bishop Foundation

Our thanks go to Sir Michael Bishop CBE for his significant commitment to the RFDS. Sir Michael is a trustee of the RFDS Friends in the UK and his considerable financial support, via the Michael Bishop Foundation, has helped fund vital improvements to the Broken Hill Base.

Friends of the RFDS

In 2005 we launched a new membership category Friends of the RFDS, to raise money for a capital appeal for aircraft replacement. The Founding Friends are a group of influential business and community leaders who were brought together to drive the appeal and we would like to extend our deepest gratitude to them. Their unswerving support under the leadership of chairman Michael Crouch AO has resulted in the acquisition so far of two new aircraft. Our latest aircraft VH-MVW came into service in May 2008 and was officially named *RFDS Friends* in recognition of that support.

This category of membership continues and now covers all those who would like to pledge a donation of \$10,000 or more across five years.

Founding patrons

John B Fairfax AM
The Hon Tim Fischer AC
Margaret Jackson AC
Helen Lynch AM
Professor Tom Reeve AC CBE
David Reid
Rear Admiral Peter Sinclair AC KStJ

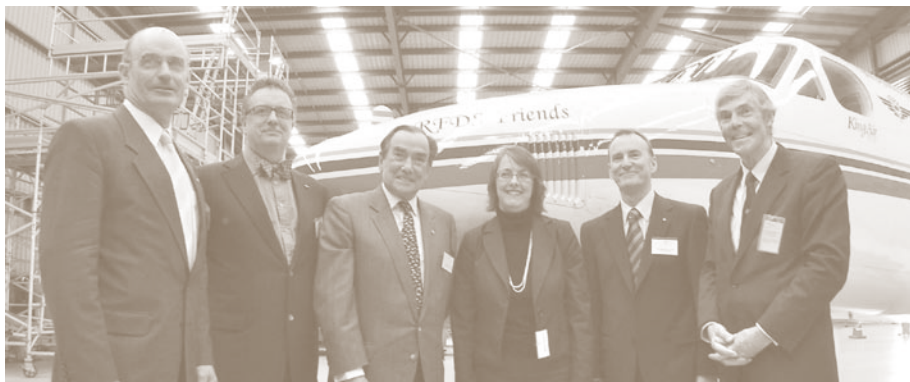
Committee members

Chairman Michael Crouch AO
Treasurer Helen Lynch AM
John Azarias
John Daubney
John B Fairfax AM
John Gall OAM
Christine Liddy AO
John Milhinch
Max Moore-Wilton AC (resigned)
Andrew Murray
David Reid
Trevor C Rowe AM
Dr Paul Scully-Power AM
Dr Stuart Spring
Capt Clyde Thomson GM
Richard Warburton AO
The Hon Robert Webster
Ken Youdale

James Strong and Sir Michael Bishop CBE



John Gall, Nigel Milan, Michael Crouch, Hon Nicola Roxon, Norman Gray, Clyde Thomson



RFDS Friends in the UK

This special group of UK based supporters was formed in 2003 with the express purpose of raising funds for aircraft replacement. The RFDS is most appreciative of the valuable contribution made by the Hon Richard Alston who was vice patron of the RFDS Friends in the UK from 2005 to 2008.

Trustees:

Marina Ritossa (Chair)
Sir Michael David Bishop CBE
John Milhinch
Sir Christopher Benson
John Mohin
Lady Virginia Bell
Peter Box
Michael Whalley
Baroness Gardner of Parks

John Flynn Legion

Many people choose to leave a lasting legacy by supporting the RFDS in their Will. Their decision ensures John Flynn's dream lives on. We honour these special people by making them John Flynn Legion members.

Workplace Giving

Employees from a number of organisations donate in a tax efficient way through the Workplace Giving scheme. Many of those employees also volunteer at events and help us in our marketing office.

Jack Stanmore with his one-time rescuer Nancy-Bird Walton and Jack's grandchild



Broken Hill Women's Auxiliary

The RFDS has enjoyed the tireless support of the Broken Hill Women's Auxiliary for many decades.

Their fundraising total over the past 12 months has been over \$57,000, which will be put towards refurbishment of the Broken Hill Base. One of their great annual fundraising initiatives – *Operation Pudding* – dates back to 1956. The recipe is a closely guarded secret but the proof, as they say, is in the pudding because last year they sold around 2,000 of them and raised over \$25,000 for the RFDS as a result.

The Broken Hill Dinner Dance is another hugely successful annual event, organised by the Women's Auxiliary. This year it was held on 2 May to coincide with Agfair. Over 400 people attended the glittering ball, along with special guests from the Miss Australia competition, helping to raise over \$25,000.

We thank all of the committee members, under the direction of president Coral Ford, for their ongoing commitment to and support of the RFDS.

White Cliffs Women's Auxiliary

The small community of White Cliffs is untiring in its support of the Service, holding numerous fundraising events throughout the year involving locals and travellers.

Coral Ford on pudding duty



Dubbo Support Group

Our Dubbo Base receives substantial support from the communities of western NSW. The Dubbo Support Group, and its sub branch in Lightning Ridge, both facilitate this and act as avenues for fundraising. Once again, members have been instrumental in raising funds to support the work of the Base. The events they organised ranged from wine shows to car boot sales and every week, regardless of the weather, they were out selling raffle tickets.

Members of the Dubbo Support Group also provided valuable personal assistance to our new staff, welcoming them into the local community. The Support Groups help maintain a positive public image for the Section and in this, our anniversary year, their endorsement has been particularly welcome. We thank chairman Terry Clark and all of the dedicated members, who freely give their time and effort to support our work.

Volunteers

We are fortunate in enjoying the support of many selfless people, who generously offer their services to us in a variety of ways. We acknowledge the support of the many volunteers who help at remote area clinics. In the marketing office we have a team of people who help with administrative work and assist at our Open Days. We particularly want to thank the dedicated volunteer speakers who give up their time to talk to community and school groups about the vital work of the RFDS. They have been kept exceptionally busy in our anniversary year.

RFDS volunteers Doug and Karen Roser accept a cheque from NSW Police Academy



Annual fundraising

Flying Doctor Outback Car Trek

Since it began in 1989, the Flying Doctor Outback Car Trek has raised over \$14 million for the RFDS. The Trek's mission statement is to have fun, explore Outback Australia and raise money for the Royal Flying Doctor Service, all of which was achieved this year, as every year, with a great deal of respect and goodwill. This year's trek went from Mudgee in NSW to Fraser Island in Qld and well over \$1 million was donated to the RFDS as a result. Our thanks to organisers Stephen and Jill Knox and the 300 plus participants, volunteer officials and sponsors for their generous support and our appreciation to the many people who hosted this year's Trek along the route. For more information on the Trek visit www.outbackcartrek.com.au

Cooper Cup

The Cooper Cup is an annual cricket match held at the Moomba Cricket Ground in the Strelzcki desert. Last October the 'Station' team beat the 'Santos' team by just 11 runs and the auction later that evening raised over \$70,000. Thanks to Peter Lamb and Brian Hall for organising the event, to Santos and its employees for their continued support and to all the individuals and companies who donated items for the auction. The event has now been held for 27 years and raised over \$700,000 to date.

Silver City Bush Treadlers

For the past 11 years the Silver City Bush Treadlers have been holding an annual bicycle ride to raise funds for the RFDS. The 'Bilby Dare' bike ride was held over two weeks and covered a distance of 850kms. The 42 riders, who came from all over Australia, rode from Broken Hill to Menindee and Pooncarie, then back through rugged bushland to Broken Hill. Our thanks to organiser June Files and all the participants for their ongoing commitment and support. Thanks also to the many property owners, workers and communities who have hosted the Bush Treadlers over the years.



Children from Mingoola Public School

Plane Crazy Day

Plane Crazy Day is an annual event for primary school children. For some children, this is their first introduction to the work of the RFDS. The Plane Crazy educational material encourages children to learn more about the work of the RFDS, and the event raises funds at the same time. Over \$11,000 was raised this year, which is a 10% increase on the previous year. Thanks to FUJIFILM for donating a digital camera which was sent to Mingoola Public School as the winners of the 'craziest photo' competition.

Tim Fischer waves off Norman Rydge in the Outback Car Trek



Howzat! Cooper Cup cricket match in the Strelzcki desert



June Files (right) and fellow cyclists from the Silver City Bush Treadlers



Recent fundraising



Board member Stuart Spring and speaker Scott Gibbons

Macquarie Links Golf Club

This annual golf tournament is held at the prestigious Macquarie Links International Golf Club. The tournament held on 12 February attracted a record number of entrants and raised a total of \$25,956. Our thanks to the organising committee led by Frank Bullus plus all the sponsors and individuals who support the event.

World Flight Australia

Using a full scale B747-400 flight simulator, a team of 15 pilots and crew 'flew' around the world in November 2007, in real time, to raise funds for the RFDS. The 'flight' took seven days and raised \$16,000. Since World Flight began supporting the RFDS they have raised over \$60,000. Thanks to Matt Sheil, Terry Scanlan and all participants for their continued support.

World Flight organiser Terry Scanlan and air traffic controller Andrew Carr



Each year we receive the proceeds from a number of new fundraising events, such as quilt shows, BBQs, trivia nights and various other activities. One imaginative couple who run the Mulga Creek Hotel in Byrock have been raising money for us by charging customers to park outside the pub. We also benefited from people who participated in Sydney's annual City to Surf fundraiser. We would like to express our sincere appreciation to all those who held events and chose to donate funds to the RFDS in the past 12 months.

Lions Club of Sydney Chinese

A charity ball hosted by the Lions Club of Sydney Chinese, held in March, raised \$57,000 through ticket sales, auctions and raffles. Guests included President, RFDS SE Section John Gall OAM and Lynne Gall, RFDS Board members Mitty Davies and Michael Burgess and their partners, Dr Anthony Cheung, President Lions Club of Sydney Chinese, Lieutenant General Leahy AC, Chief of Army, RFDS supporters and volunteer speakers.

Anthony Cheung, Ted & Mitty Davies, Henry & Chilliie Tang



Swing City at Asquith Boys High

Asquith Boys High charity concert

A crowd of nearly 400 people turned up to enjoy a night of top quality entertainment from Asquith Boys High School Stage Band, Hornsby Heights Public School Senior Band and special guest John Morrison's Swing City Big Band featuring singer Jacki Cooper. Over \$2,000 was donated as a result.

For guidelines on fundraising for the RFDS visit www.flyingdoctors.org.au/fundraising

Members

The Friends of the RFDS

The Friends of the RFDS contribute substantial funds for aircraft replacement. The South Eastern Section gratefully acknowledges the generous support of all the Friends and members of the committee.

Founding Friends

Mrs Gretel Ainsworth &
Mr Len Ainsworth
Mr Michael Crouch AO
Mr John B Fairfax AM

The late Lady (Vincent) Fairfax OBE Hon DLitt
John Swire & Sons Pty Ltd
Rabobank Australia Ltd
Tenix Foundation Trust
The Bruce and Joy Reid Foundation

The Maple-Brown Family Charitable Trust
The Profield Foundation
Tzu Chi Foundation Australia

Friends of the RFDS

Mr Robert O Albert AO RFD RD
Mr Jack Cowin
(in association with Hungry Jack's)
Mr Maxwell & Mrs Gwen Coy
Mr Andrew & Mrs Jenny Cummins
ELO Digital Office
Eventide Homes (NSW)
Mrs E Gilbert
Mr George & Mrs Kerry Gillott

Grosvenor Foundation
Ms B Haugh
H V McKay Charitable Trust
Leighton Holdings Ltd
Ms Helen Lynch AM
Miss J E Mawson
Helen Molesworth
Mr Andrew Murray
Graham Painton
Mr Peter Ritchie AO

Mr Stewart J Rogers
Mr John R Stallard
Mr P R & Mrs L M Storey
Sydney Airport Corporation Limited
Mr Julian Tertini
Thakral Holdings
The James N Kirby Foundation
The Mordant Family

Three members have requested anonymity

Custodians of the Mantle of Safety

Foundation Custodians

Mrs I L Gageler
Mr J C Gibb
Ian McNair Charitable
Foundation Limited
Mrs Nathalie Kulakowski
Mr R L & Mrs S C Maple-Brown
Mabs Melville
Mrs Heather G Shakespeare
Mr D S Shillington
The Frank Buckle Family Trust*
Dr R Watchorn
Mr W A Webster
Mrs B G Young
* Membership in memory of a
loved one

One member has
requested anonymity

Custodians of the Mantle of Safety

Mr D R Aartsen
Mr S J Adams
Mr G E Adkins
Mr Bruce Adlam
Mr M J Adler
AFIS Pty Limited
Mr E J Ahearn
Dr K L Albrecht
Mr M Alexander
Mr M C Allen
Alvannex Pty Ltd
Mr & Mrs H S Amos
Ms M Anderson
APA Group
Mr N L Arber
Mrs V J Arthur
Mr D T & Mrs C A Ashton
Astralinks Pty Ltd
Mr J Atkin
Auscott Limited
Dr & Mrs N R Austin

Ray Awadallah
Mr J W & Mrs D Ayres
Mr F I Bailey
Mr Ian Baldry
Mr Miles D Barclay
Mr B J Barker
Mr L N Barker
Mr T Barlow
Iain & Cathie Bartholomew
Mr J R Baxter
Mrs P H Beckett
Mr S Bentwood
Dr D J Bihari
Ms V Binns
Mrs P F Birtles
Judge A D & Mrs C Bishop
Mr R Bishop
Mrs H M Bisley
Bob Blaskic
Ross Blick
BMW Touring Club of NSW
Mr P Boland
Dr M A Booth
Mr S J Borland
Anna Boukouvalas
Mrs I H Bowman
Wendy & John Bradshaw
Jill Braid
Mr R Brcrevic
Mr P R G Bridges
Mr N C Brown
Mr D O Bruce-Steer
Mr & Mrs D Brumby
Mr A Buchanan
Elly Buchanan
Mr Ken & Mrs Judith Butt
Ms K F Butt
Thomas G Cahill
Miss M Callister
Mrs S Cameron
Mr J L Camidge
Bruce Campbell
Mr R L Campbell
Dr Peter Cannon

Miss R Carmody
Dr C M Carr
Ian Carter
Mrs B E Cary
Mr B Casey
Lynne Cattell
CBS Foodtech
Chalk & Fitzgerald Lawyers
Mr K H Chan
Mr J P Chapman OAM
Miss Lorna M Charles
Dr Peter L Charlton
Mr V & Mrs J Chiang
Dr C I V Childs
Mrs J Chisholm OAM
Christian Assemblies International
Mr R J Church
Mrs M C Clark
Mrs J B Cleary
Mr G Clegg
Mrs D Coleman
Mary Collins
Mrs M Conners
Continental Water Systems Pty Ltd
Mrs J A Cooper
Mrs M V Cooper
Ms V J Cooper
Mr J Cordina
Mr & Mrs D J Costigan
Mrs B B Cottet
Ms J Cottier
Mr L E Crane
Malcolm & Rosie Crane
Mrs M C J Crane
Dr P Cregan
Mr G R Cuffe
Mr C G Cupit
Dr B Currie
Mr J W Cuthel
Mr B R Dalton
Dawn D Daniel
Mr R F Darke
Mr M G Darling
Mr S J C Davies

Mrs S Davies
Ross Davis
Mr C M Dawson
Mr G R Day
Kors De Jong
Mr M J De Nardi
Mr K D Dean
Mr C W M Deane
Mr A H Dennett
Mrs Nancy Denniss JP
Mr G Dewing
Stephen Dinte
Mrs N J Dobney
Mrs E M Douglas
Mrs M J F Douglas
Mr P Dowling & Ms S Alexander
Mr W Downes
Drivetrain Australia Pty Ltd
Mrs C Dumbrell
Miss O M Dunk
Mr A Dunn
Lady Durrant
Sir William Durrant Bt
Mr John Efkarpidis
Miss A J Egan
Dr M K Egan
Mr W Alan B Elder
Mrs H R Elliot
Mr P J D Elliott & Ms T E Young
Mr S J Elliott
Blue & Judith Ellis
Mr R & Mrs H Emmerson
Mr J Emmett
Mr J J Eve
Mrs D E Everson
Lady (Mary) Fairfax AC OBE
Mr R B Farrow
Fender Australia Pty Ltd
Mr D O Ferris
Mrs N E Fielding
Mrs F A Findlay
Mr J Fitt
William Fitzgerald &
Alyssa Schembri

Ms M Flanagan	Mr John B Howe	Mr D R H Macintyre	Ms L O'Keefe
Dr S C Flecknoe-Brown	Mrs S Howes	Dr K H Mackey	Mr A J Oliver
Mr G Followill	Dr S J Howieson	Mrs Jann C Mackie	Rodney O'Neil
Mrs M M Foran	Mr J A Hudson	Mr H H Mackillop JP	Shirley O'Reilly
Ms D Ford	Mr J Hudson	Mr A C Macreadie	Mr A F O'Rourke
Mrs C J Franke	Mrs M G Hudson	Mr L M Magid	Dr M Orphanides
Dr R H Frater	Mr Sleye Hughes	Mr I Malkin	Mrs B G Osborne
Johnnie Fuller	Lesley A Hunt	Victor Marsh	Mrs A Ottaway
Mrs J H Furze	Mr L A Hunter	Mr Andrew Marshall	Mrs B E Page
Mrs S A Fyfe	Hyland Media	Mr A A Martin	Mr N Panos
Mr C J Gageler	Mr M Ihlein	Mr A C Maxwell	Mr C Paola
Ms M L Gapes	Mrs C L Imhoff-Stern	Mr M A Mayger	Mrs L A S Papprell
Mr A & Mrs J Gates	Ken Isherwood	Mr Brian K McCarthy	Dr R D & Mrs P R Pares
Mrs P J Gaudry	Mr B G & Mrs M D Jackson	Ms F A McColl	Mr B C & Mrs T M E Park
Ms P Gaughwin	Mr D S Jackson AM	Mr G McConnochie &	Kevin J Parker
Mr Ivan N Gellert	Mrs F D Jackson	Mrs J McConnochie	Dr B Parkinson
Mr J C Gibb	Mr J B Jacobsen	Mr G McCormack	Ms M Parkinson
Dr A D S Gibson	Mrs K A Jenkins	Miss K McCullough	Lady Roslyn Parkinson
Mr L Giffin	R N Jewell	Mr Peter McDougall	Margot Paterson
Mr G J Giles	R A & E E Johnson	Mr J McInnes	Dr G H Paul
Mr S T & Mrs V M Gillespie	Mr S Johnson	Mrs M C McKay	Mrs G Pawlitschko
Mr Andrew Gilman	Mr & Mrs G Jones	Mr N G & Mrs L McKee	Mrs Judith Pearson
Mr & Mrs J Glading	Neville Jones	Mr G J McKenny	Pegmont Mines Ltd
Mr D S Goddard	Mr P A Jones	Mike McKenzie	Cardinal G Pell
Mr L W Godwin	Phyllis Jones	Mrs E M McKinnon	Mr J B Penton
Mr N & Mrs L Golding	Dr G E Jordan	Mr Geoff McKinnon JP	Mr C E Peoples
Miss G H Goodall	Mrs S Jowett	Mrs R J McLaurin	Mr A E Peppercorn
Mr D H Goodman	Mr P S Kahlefeldt	Mrs N McLennan	Mrs S Perini
Ms S Gray	Lady C M Kater AM	Mr Andrew D McLeod	Mr S R Perry
Mr M J Green	Mr Dereck Kearney*	Mr Peter H McNeill &	Mr R Peters
Mr A W Greensill	Mr R Kella	Mrs R C McNeill	Joan M Petersen
Anthony & Patricia Gregory	Dr W S Kennedy	Mrs B J McPherson	Mr B Peterson
Mr M C Gregory	Ms C D Kibble	Mr R T McPhillamy	Mrs S M & Mr G R Peterson
Gordon C Gyles OAM	Ms P Kindon	Mrs E McRae	Mr G & Mrs M Pinto
Mr R Hadler	Mr & Mrs Gordon King	Medtronic Australasia Pty Ltd	Anne K Pittman
Miss P D Haggard	Mr T C King	Ian Meggitt	Plackett Family Trust
Dr J Hails	Mrs M A Kingston	Carlos Mendes	Maryann Plowright
Mrs E A Hales	Ms S D Kingwill	The Dennis Merchant Family	Mrs J Plummer
Dr A L Hamilton	Mr & Mrs R Kinnish	Ms M F Mercuri	Mr V J Plummer
Roy Hammond	Mr K F & Mrs Y Knott	Rodney S Meres	Mr A B Poole
Mr R T Hannaford	Mrs J R Knox	Don Miles	Mr M J Powell
Dr Richard M Hanney	Dr R G Knudsen	Mr J G Miles	Ms L Pratt
Dr P W J Harrigan	Mr A Koumoukelis	Dr A P Millar	Mr & Mrs A Prebble
Mrs B Harris	Dame Leonie Kramer AC	Mr J Mills	Allan G Preece
Mrs E L Harrison	Dr J R Kramer-Maier	Mr I Mirels & Mrs H Mirels	Mr W & Mrs Y Preece
Mrs J L Harrison	Karl Kroeger	Mr Geoffrey C Mitchell	Mr D & Mrs T E Pretty
Mr T G Harrop	Mr R R Krueger	Mr R G Mobbs	Dr P M Prociuk
Mr F Hart	Mrs Nathalie Kulakowski	Rosa Edith Moises	Provident Capital Limited
Mr G Hart	Mr A Kushin & Ms D Ray	Mrs J E Moore	Mr K F Purcell
Dr James Hart	Mr P Lacey	Mrs I G Morgan	Mrs M J Pursche
Mr B H Hartwell	Mr William R Lambell (deceased)	Mr E J Mortimer	R H Bare Pty Ltd
Mrs J G Harvey	Mrs Kathy Lamshed	Mr W F Moss	Rad-Tel Systems Pty Ltd
Sandi Harvey	Mr W Landford	Miss J Muir	Mr J P Raftery
Mr B N Hastie	Chris R Langlois	Mrs Ethel M Murray	Dr M Raimoto
Mr M J Hawker	Miss D Lansdown	Mr J M Naccachian	Mr D R Raymont
Mr K Hawkins	Miss Ruth E Larson	Mrs Doris G Nash & Mr D Nash	Mr R E Redfern
Mr & Mrs J K Hepburn	The Hon M J M Lawrie	Mr G Nasuto	Mrs J H P Redman
Charlotte Hespe	Mr R H Lawry	Mrs M E Neal	Mr & Mrs P Rennie
Mr P Hildersley	Mrs W R Leask	Peggy Nelson	Mr & Mrs R Rich
Miss J Hill	Mr Christopher J Lee	Mr M L Newman AC	Mr R H Richards
John Hill	Mrs P M Lee	Dr A M & Mrs K A Nicholas	Mr W H Richards
Ms R R Hindmarsh	Mr R Leece AM RFD & Mrs C Leece	Mrs J A Nicholson	Dr M T Rickard
Dr Patricia M Hirst AM	Ms A Lingane & Mr J Gow	Mr J Nilson	Miss J J Robertson
Mrs D M Hodge	Mr David G Litchfield	Mr I J Norman	Mr W Roberts
D Hodgson	Michael Little	Mrs Susan F Norman	Mr J J Robertson
Mr M L Holland	Dr J R Livesey	Mrs S Noviello	Miss R G Robertson
Mr W E Holland	Mr E N Lloyd*	Mr P L Nowlan	Phil Robinson
Mr S Holt	Miss R M Logan	Mr G R Nunn	Mr D J Robson AM
Mr Ivan Holyman	Mr I G Londish	Ms J S Nutman White	Mrs Imelda Roche AO
Dr Paul Holz	Mr M S L Lowe	Mr B G O'Connor	Mr A J Rogers AM
Mrs A G Homer	Mrs M A Lucas	Mrs R H O'Connor	Dr A Rose & Mr G Dunn
Mr J W Hook	Mr I A Macdonald	Mr C Odgers	Mrs J P Rose
Dr P C Hook	Miss A H MacDougall	Ms V A Offner	Mr P D Ross

The Hon A R O Rowlands AO
 Mr J Rowsell
 Mrs R L Rubensohn
 Kaye & Richard Russell
 Mr J C Ryan
 Mr D J Salkeld
 Albert N Salles
 Mr I Salmon
 Kelly Salteri
 Mr P & Mrs S Salteri
 Mrs Betty Saunders-Klimenko
 Mr W R Saxelby
 Mr J J Schaefer
 David Schulz
 Scientific Management
 Associates Pty Ltd
 Mrs A M Scott
 Mrs D E Scott
 Dr D E Scott
 Miss L Scott
 Ms R Scott
 Mr J Scott-Stevenson
 Ms S Seco
 Mrs B Selby
 Ms J E Shaw
 Mr S A Shein
 Mrs M Shenk
 Grover Shetterly
 Dr G S Shirlley
 Mr G H Sinclair
 Mrs J Sinclair
 Mrs M Sinclair
 Mr L N & Ms J Skinner
 Mrs F E Slack
 Mr A J & Mrs K R Sloss
 Steven J Sly

M/s A H Smith
 Mr A W Smith
 Mrs J Smith
 Mr T & Mrs S J Smith
 Mr W P Smith
 Dr P M & Mrs D Snowdon*
 Ezekiel Solomon
 Reuben Solomon
 Mrs D M Southwell-Keely
 Mr J Sowden
 Mrs J & Mr P Spark
 Mrs N D Spencer
 Miss L J Spinks
 Mr Jack Squire
 Mr & Mrs W A Stacy
 Mrs J J Stakenburg
 Mr J Starcic
 Miss A M Stephen
 Stephen Rose Architects
 Pastor V G Steward
 Mrs E Stewart
 Mr P H A Stewart
 Mr S D Stewart
 Lydia M Storey
 Mr P R & Mrs L M Storey
 Mr T J W Street
 Mr P Stuart-Fox
 Mr D C Such
 Susan Rothwell Architects Pty Ltd
 Dr Martin Suthers
 Dorset & Jenny Sutton
 Mrs T Swane
 Mrs J Sweetnam
 Mr J M A Tait
 Mrs I M Tangie
 Mr H N Tanner

Dr C S Tay
 Hazel J Taylor
 Dr Sandra M Taylor
 Temora Shire Council
 Mr W C Terracini sc
 Mr E E Tessarolo
 The Penn Foundation
 Mr F G Thomas
 Mrs R L Thompson
 Mr S J Thompson
 Mrs B A Tides
 Ms V Toomey
 Dr E Torrance
 Mr W H Traill
 Mrs J Tregoning
 Col A Treloar
 Richard Treweeke
 D D & P J Trude
 Mrs C T Tuckwell
 Ms M Turner
 Mr M van der Kleij
 Mr Jan W Van Der Veen
 Mr A P van Kool
 Mr W J Van Vlymen
 Mr C Vassallo
 Ms D J Verran
 Baron H G von Platen
 Mr C D Walker
 Mr I G Walker
 Mrs P G Walker
 Mr C R & Mrs S Warn
 Mrs Helen M S Watson*
 Mr I D Watts
 The Hon R J Webster
 Ms A Wedutenko
 Mr Peter Weinert

Mr G S Wellings
 Ms P J Wheatley
 Mr L Wheeler
 Mr P A Wheeler
 Mr R J White AO
 Mrs S White
 Mr D G Whittingham
 Ms T Whyte
 Mrs Adeline C Wiles
 Dr Jenny M Wilkinson
 Dr R C Wilkinson
 Dr D Williams
 Ms P Williamsz
 Ron Willis
 Mrs O B Willis-Baker
 Mr P M Wilson
 Mrs M A Windybank
 Mrs M N Wisby
 Mr A D M Witham &
 Mrs A J Witham
 Mrs Gordon E Witts
 Gilman E Wong
 Mr P J Wright
 Mr W A Wrzos
 Mrs R Yabsley
 Mr P W Yates
 Ms L R Young
 Dr A & Mr A Zaininger
 Mick Zawodzinski

* Membership in memory of a
 loved one

32 members have requested
 anonymity

Pilot Wing and Flying Doctor Society Members

\$2,020,057 was donated this year thanks to our *Custodians*, *Pilot Wing* and *Flying Doctor Society* members. They play a significant role in the life-saving work of the Royal Flying Doctor Service. Directors and staff of the Service gratefully acknowledge their contribution.

In appreciation

We gratefully acknowledge the support of the following, who have helped the Service in the past year, either by donating time, services, money or in kind support.

Individuals

Gifts \$1,000+

Mr M J Adler
 Mr J N Almgren AM &
 Mrs Y M Almgren
 Mrs E Annuk
 Mrs V Appleroth
 Mrs V J Arthur
 Mrs M H Baptie
 Mrs P H Beckett
 Mr S Bentwood
 Mr E G & Mrs D R Brown
 Mr D O Bruce-Steer
 Mr Ken & Mrs Judith Butt
 Miss M Callister
 Mrs E Carpanese
 Mrs D G Carter
 Mary Collins
 Mr Graham Crouch

Mr A H Dennett
 Ms Y Edens
 Mr P J D Elliott &
 Ms T E Young
 Ms M Evans
 Mr R B Farrow
 Mrs A C Felton
 Ms Di Fielding
 Mrs J A Fisher
 William Fitzgerald &
 Alyssa Schembri
 Miss Maggie Fitzgibbon OAM
 Ms M Flanagan
 Mr C J Gageler
 Mrs I L Gageler
 Mr J C Gibb
 Mr C Grubb
 Mrs J B Hale
 Mrs E L Harrison
 Mr T G Harrop

Mr R L Hely
 Dr Med H Henschel
 Dr Patricia M Hirst AM
 Mr B M Hopkins
 Mr J A Hudson
 Mrs M V Johnson
 Mr B R Johnston
 Mr R R Krueger
 Mrs Nathalie Kulakowski
 Mr L H Kunst
 Mrs P M Lee
 Mr R Leece AM RFD &
 Mrs C Leece
 Mr J Lewis
 Mrs D Libbesson
 Miss R M Logan
 Mr I G Londish
 Mr Thomas Lyons
 Mrs Jann C Mackie
 Mrs A W Martin

Mr G McConnochie &
 Mrs J McConnochie
 Mrs M C McKay
 Mrs R J McLaurin
 Mrs N McLennan
 Mabs Melville
 Mr E H Morgan
 Mr W F Moss
 Mr J Nilson
 Mr I J Norman
 Mr B G O'Connor
 Mrs R H O'Connor
 Rodney O'Neil
 Mr W Paech
 Mrs J Paul
 Mrs M L Perkin
 Mrs L Perry
 Joan M Petersen
 Mr V & Mrs P Pett
 Mrs L Philpott

Miss R B Potter
 Mr W & Mrs Y Preece
 Dr P M Prociuk
 Mrs K M Puffey
 Ms M J Ralston
 Miss M G Robertson
 Mr P D Ross
 Mr J Rowsell
 Mrs R L Rubensohn
 J Norton Russell
 Mr J Russell
 Mrs J Salisbury
 Mr P & Mrs S Salteri
 Mr J L Sargo
 Mrs B Selby
 Mr & Mrs J Senden
 Mrs Heather G
 Shakespeare
 Mrs M Sinclair
 Mr E R & Mrs D M Skinner
 Mrs J Smith
 Mr J Sowden
 Mr A A Sporn
 Ms B Stallybrass
 Mr P H A Stewart
 Mr D Stuart
 Mr J M A Tait
 Mr J W & Mrs M K te Strake
 Mr Richard Treweske
 Mr P & Mrs C Uyttenhove
 Mr W A Webster
 Miss R M Welsh
 Mr Ron Willis
 Mrs M A Windybank
 Mrs P A Winter
 Mrs B M Woodgate
 Miss A Wymark
 Mrs B G Young

Organisations

Gifts \$3,000+

Allworths Chartered
 Accountants
 ANZ Trustees
 Australia Post
 Bankstown Trotting
 Recreational Club Ltd
 Dewamare
 Holdings Pty Ltd
 FedEx Australia
 Foster's Australia
 Hare & Forbes Pty Ltd
 Hungerford Progress
 Association Inc.
 Ian McNair Charitable
 Foundation Ltd
 Ingham
 Enterprises Pty Ltd
 Investec
 J & G Bedwell Foundation
 Lightning Ridge District
 Bowling Club Ltd
 Moomba Casualty Centre
 Narromine United Services
 Memorial Club Ltd
 R.E.D Industries Pty Ltd
 Rio Tinto
 Santos Ltd
 Scientific Management
 Associates Pty Ltd
 Skipper-Jacobs
 Charitable Trust

Smithfield RSL
 Sub-Branch Club Ltd
 State Street Australia Ltd
 Sydney Symphony
 Orchestra Holdings
 Pty Ltd
 Terry Investments Pty Ltd
 The Danks Trust
 The Deloitte
 Foundation Ltd
 The J B Bedwell Foundation
 The Mandarin Club Ltd
 The O'Neill Foundation
 The R A Gale Foundation

Volunteers

Dennis Bailey
 Helen Barr
 Helen Bateman
 Mary Bentley
 Robin Bishop
 Diana Blyde
 Jim Blyde
 Jan Brejwo
 Zdzislaw (George) Brejwo
 Chris Bruce
 Jack Burke
 Thelma Burke
 Hannah Bushell
 Margaret Butler
 Michael Carmont
 Melissa Chow
 Margaret Clark
 Margaret Collier
 Kath Cooper
 Clay Dewhurst
 Neil Dobbin
 Margaret Evans
 Geoff Firth
 Brian France
 Philippa France
 William Fraser
 Erika Frey
 Suzanne Garrett
 Adam Gerrard
 Lisa Grover
 Jill Henry
 Richard Hincks
 John Hinton
 Christeen Hull
 Jon Hunt
 Donald Knaggs
 Angus Knoblanche
 Peter Knoblanche
 Kevin Knott
 Renee Kramer
 Deidre Langford
 Doug McKay
 Arnold Metcalf
 Sheila Metcalf
 Brett Moiler
 Isaac Moiler
 Daniel Moir
 Frank Mullen
 Alana Nicholas
 Wendy Norris
 Ronald Osborn
 Colin Parker
 Jill Parker
 Ben Pieters-Hawke
 Helen Pink
 Anne Pittman

Freda Preston
 Rabobank Australia Ltd
 Greg Rehn
 Beatrice Roberts
 Jenny Rosalky
 Doug Roser
 Karen Roser
 Laura Sacchetti
 Antoinette Siskovic
 Craig Smart
 Kerrie Smith
 Kevin Smith
 Lyn Swain JP (deceased)
 Noel Taylor
 Ben Triefus
 Gillian Turner
 Chris Twyford
 Graham Walker
 Mick Warren
 Mitchi Warren
 Selina Wilson

Bequests

M H Allman
 Lionel Samuel Edelman
 Francis A R Elrington
 Helen Rosemary Field
 June Maud Ford
 Barbara Elaine Forsyth
 Betty Friedewald
 Ruth Doreen Gadsby
 Oliver William Gardner
 Dora Frances Gleaves
 Alan Gosper
 Philomena Blanche Gosper
 Frank Gunnarson
 Beryl Bishop Hicks
 Kevine Margaret Hogg
 Colin Walter Houston
 Ross Nigel Hueske
 Agnes Isabel Joyce Kelman
 John Frederick Kent
 Maurice Charles Kindon
 Jean Ellen Long
 Rosemary Lyon
 Mavis Hope McGregor
 Sydney Thomas Metcher
 Gordon Nelson
 Cornelis Postma
 Elaine Susan Scandrett
 Grahame Semmler
 Mary Isabelle Shepherd
 Lorna Gladys Steele
 Carolina Hillegonda
 Woerdeman
 Mary Eyre Wright

Workplace Giving

AGL
 Ashfield Municipal Council
 Bristol-Myers Squibb
 Byrnegut Mining Pty Ltd
 CGU Workers Compensation
 Coca-Cola Amatil (Aust)
 Pty Ltd
 Goldman Sachs JBWere
 Pty Ltd
 Insurance Australia Group
 KBR (GivingStation)

Macquarie Group Services
 Australia/Macquarie
 Group Foundation
 Medicare Australia
 National Australia Bank Ltd
 National Wealth
 Management
 One Steel
 Pfizer
 Rabobank Australia Ltd
 Rydges
 State Transit Authority
 NSW
 Suzanne Grae Pty Ltd
 Torrens Island Power
 Station
 United Way Sydney
 Westpac Banking Corp

Fundraising special events

Raised \$1,000+

Australian Walk of Fame
 Broken Hill
 Women's Auxiliary
 Collarenebri
 Charity Ride 2007
 Cooper Cup
 Charities Auxiliary
 Country Women's
 Association of NSW
 CSC Australia
 David Strang Family Trust
 Innamincka Sporting Club
 Jackaroo 4WD Club
 Kilfera Field Day
 Lions Club of Sydney
 Chinese Inc
 Macquarie Links
 International Golf Club
 Mungindi Raft Races
 Outback Car Trek
 Pam Leard Open Garden
 Parkes Coradgery &
 Diggers Amateur
 Race Club
 Postie Bike Ride 2007
 Range Rover Club of
 Australia (NSW) Ltd
 Silver City
 Bush Treadlers Inc
 The Law Society of
 New South Wales
 Trans Australian Bike Ride
 Ulysses Adventure Riders
 White Cliffs Auxiliary
 World Flight Australia
 Wynyard Aero Club

In kind support

ABC TV
 Arthur Murray Sydney
 Artists of Broken Hill
 Australian
 Chamber Orchestra
 Australian Football League
 Australian Grand Prix
 Corporation
 Australian Traveller
 Bankstown Airport Ltd
 Bankstown

Aviation Museum
 Baubridge & Kay
 Blake O'Brien
 Bridge Climb
 Canterbury International
 Captain Cook Cruises
 Coca-Cola Amatil
 (Aust) Pty Ltd
 Coty Australia Pty Ltd
 Cricket Australia
 Dance Central
 David Vasallo
 Di Fielding
 Dick Smith Electronics
 Eastsail Sailing School
 and Yacht Charter
 Epicure Personal Chefs
 Essendon Football Club
 FOXTEL
 Fujifilm
 GAP Studios
 Geelong Football Club
 Gift Sensations
 Harvey Norman
 High Tea with Mrs Woo
 Honeydew Photography
 Ian Mann
 Linney's Pearls
 Manly Ocean World
 Nova 96.9
 OP Partners
 Photo Corporation
 of Australia
 Rabobank Australia Ltd
 Seven Hill Winery
 South Sydney Football Club
 Story Art Gallery,
 Howard Steer
 Sydney Aquarium
 Sydney Tower and Skytour
 Swarovski International
 (Aust) Pty Ltd
 The Australian
 The Rocks Walking Tours
 The Wardrobe
 West Coast Eagles
 Football Club
 Winnings Appliances
 Support and Assistance
 Air BP
 Channel 9
 Dept of Families, Housing,
 Community Services and
 Indigenous Affairs
 Dept of Health and Ageing
 Dept of Health and Human
 Services, Tasmania
 Victorian Department
 Health and Ageing
 Hawker Pacific
 NSW Rural Doctors
 Network
 Poche Centre for
 Indigenous Health
 Zoll

Photography

Graham Crouch
 Mike Faulkner
 Mike Hickinbotham
 Wolter Peters
 Adam Sébire

The Board

1. Michael Burgess BEd (Adel) FCA

Chairman, Audit and Risk Management Committee

Elected: November 2000

Attended: 6/7

Former Senior Partner of KPMG; Director, National Board of Institute of Chartered Accountants (representing SA and NT); Adjunct Professor, Division of Business, University of South Australia; Chairman, Advisory Committee Business School, University of South Australia; Director, Medical Defence SA Ltd; Director, Adelaide Entertainment Centre; Member, Financial Reporting Panel (Melbourne); Member, Cancer Council Foundation Finance Committee; Member, Flinders Medical Centre Audit Committee; Chairman of Directors, Seven Hill Winery, Clare SA.

2. Terry Clark

Elected: November 2007

Attended: 4/4

Resident of the SE Section Network area. President, Dubbo Support Group RFDS since 2003. Past Director Dubbo Tourism Association. Former member Dubbo Tourism Advisory Committee.

3. Beatrice (Mitty) Davies

Elected: October 1990

Attended: 7/7

Resident of the SE Section Network area

4. David Forsyth BE (Aero), Grad Dip, FRAeS

Elected: September 2002

Attended: 3/7

Former Executive General Manager, Aircraft Operations, Qantas Airways Ltd; Chairman Airservices Australia; President Royal Aeronautical Society (Australian Division); Chairman of the Industry Advisory Panel for the UNSW School of Aviation; Deputy Chairman for 'Safeski's' Conferences; Senior Visiting Fellow UNSW.

5. John Gall OAM

President and member of the Board Executive

Elected: May 1982

Attended: 7/7

Resident grazier in the SE Section Network area; Member, Broken Hill Land Board.

6. David Honner PNA FACU GAICD

Elected: March 2002

Attended: 7/7

Resident of Dubbo; Management Accountant; Chairman, Orana Credit Union Ltd.



7. Christine Liddy AO FAICD BA (UNSW)**Elected:** October 1985**Attended:** 7/7

Former President of the SE Section; Partner, Australian Plantscapes Group; Partner, All Purpose Indoor Plant Hire; Board Member, University of NSW Foundation Ltd.; Board Member, Australasian Gastro-intestinal Trials Group (AGITG); Member, The Committee for the Foundation Chair of Modern Irish Studies (UNSW); Director, Dame Pattie Menzies Foundation; Council Member, Friends of the Sydney International Piano Competition; Advisory Board Member, Mosman Art Gallery and Cultural Centre; Member, Women Chiefs of Enterprise International; Former Board Member, Frontline Defence Services (AFCANS); Former Board Member of the Art Gallery Society of NSW.

8. Hon Peter McMahon AM**Elected:** June 1984**Attended:** 7/7

Former President and Vice President of the Service; Former Deputy President, Industrial Relations Commission of NSW; Former Member, Legislative Council NSW; Adviser on industrial matters to the Section.

9. John Milhinch

Treasurer and member of the Board Executive

Elected: July 1986**Attended:** 6/7

Former President of the SE Section; Director, Europcar Asia Pacific; Chairman, RFDS National Superannuation Fund; Formerly General Manager Strategic Investments and Investor Relations, Accor Asia Pacific.

10. Dr Stuart Spring**MB BS FRACMA, FCHSE, MAICD****Elected:** October 1996**Attended:** 7/7

Immediate Past President of the SE Section; Chair of the Australian Council and National Board of the Royal Flying Doctor Service of Australia 2006-7; Consultant to the Health and Aged Care Sector; former National CEO of the Sisters of Charity Health Service; former CEO Northern and South Eastern Sydney Area Health Services.

11. Joan Treweeke LLB

Vice President and member of the Board Executive, chairperson, Medical Advisory Committee

Elected: October 1996**Attended:** 7/7

Resident SE Section Network area; Member, National Parks and Wildlife Service Northern Plains Advisory Committee; Chair, Yawarra Meamei Women's Group Inc.

12. Geoffrey Wise BVSc MACVS**Elected:** August 2007**Attended:** 5/6

General Manager, Bourke Shire Council, Chair of Orana Regional Development Australia (ACC), former Western Lands Commissioner and Regional Director, Natural Resources, Far West NSW, former Regional Director of Agriculture, former Councillor, Charles Sturt University, Resident SE Section Network area.



Corporate governance

The RFDS (South Eastern Section) is not a listed company and as such does not have any obligation to report on principles of corporate governance. However, as a leading not for profit organisation we are committed to good corporate governance.

To this end, Blake Dawson Waldron was appointed to run tailored workshops with members of our Board on best practice corporate governance. We reviewed the structure and cycle of meetings, including those of sub-committees, to ensure the way we work is as efficient and effective as possible, and the Board recently undertook a review of possible future resignations to ensure succession plans are in place.

The Board Executive makes a bi-annual visit across our network of Bases, clinics and health centres to obtain feedback on how well the RFDS is performing. The visit is advertised in local hospitals and communities in order to maximise the opportunity for comment from the local community.

The RFDS Board meets every three months to discuss matters of policy, strategy, operations and finance. In between Board meetings, the organisation is run by a Board Executive, comprising the following people:

- President
- Vice President
- Treasurer
- Chairman Regional Advisory Committee

Three subcommittees meet regularly:

Audit and Risk Management Committee

- Michael Burgess
- John Gall
- John Milhinch
- Stuart Spring
- Clyde Thomson (executive director, RFDS South Eastern Section)
- David Peters (corporate services manager, RFDS South Eastern Section)

Two to three meetings a year (also attended by KPMG and RFDS South Eastern Section finance manager as observers).

The committee:

- reviews financial reports and budgets
- identifies risks
- develops and implements strategies to mitigate risks

Medical Advisory Committee

- Joan Treweek LLB, chairperson
- Beatrice (Mitty) Davies
- Dr John Price, chief medical officer, RFDS South Eastern Section
- Dr David Sutherland
- Professor David Lyle
- Dr Ken Abraham

The committee advises the Board on matters of medical ethics and policy.

Regional Advisory Committee

- Beatrice (Mitty) Davies, Chairperson
- John Gall
- Coral Ford, (President RFDS Women's Auxiliary)
- Richard Weston (Regional Director, Maari Ma Aboriginal Health Corporation)
- Clyde Thomson (Executive Director, RFDS South Eastern Section)
- Kathryn Fargher
- Ray Hammond
- Julie McClure

The committee:

- meets on an 'as needed' basis, with bi-annual tour of regional clinics
- advises the Board on service delivery across regions

Patrons

Message from Joint Patrons Her Excellency Professor Marie Bashir AC CVO and Sir Nicholas Shehadie AC OBE



Sir Nicholas Shehadie and I are proud to have served as Joint Patrons of the Royal Flying Doctor Service (South Eastern Section) since 2001.

In 2008 we are especially pleased to join with supporters everywhere, both here in Australia and overseas, in congratulating the Royal Flying Doctor Service on its 80th anniversary. The RFDS continues to do everything in its power to provide people in remote and isolated parts of regional and rural Australia with the highest standard of healthcare.

The Rev John Flynn's dream was to throw a 'mantle of safety' across the entire country. This year we celebrate not only the continued success of that dream, but also the incredible technological advances in medicine, aviation and communications which the RFDS has pioneered to enhance the service it delivers.

We also celebrate the spirit of those courageous Australians who live, work and travel in some of the most remote areas, and whose courage continues to inspire the RFDS in all of its endeavours.

Most importantly, we celebrate the dedication of supporters – government, community, corporate and individual – whose continued generosity ensures that Flynn's dream exists for all Australians, 24 hours a day, 365 days of the year.

We extend our sincere thanks to all staff, many of whom work under the most exacting and exceptional circumstances, as we celebrate another memorable year for the Royal Flying Doctor Service.

Marie R Bashir AC CVO
Governor of New South Wales

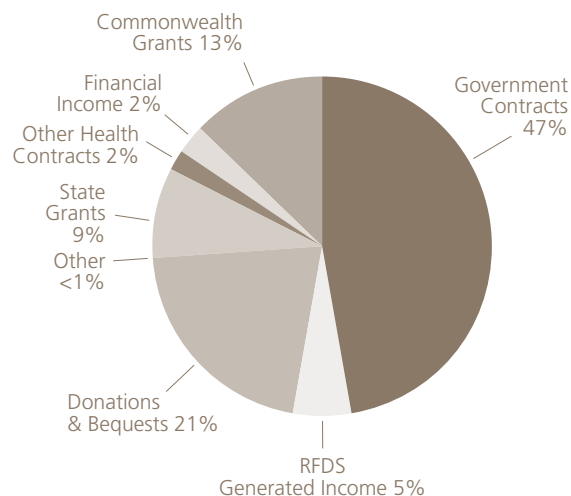
Sir Nicholas Shehadie AC OBE

Funding and expenditure

Where the money comes from

to 30 June 2008.

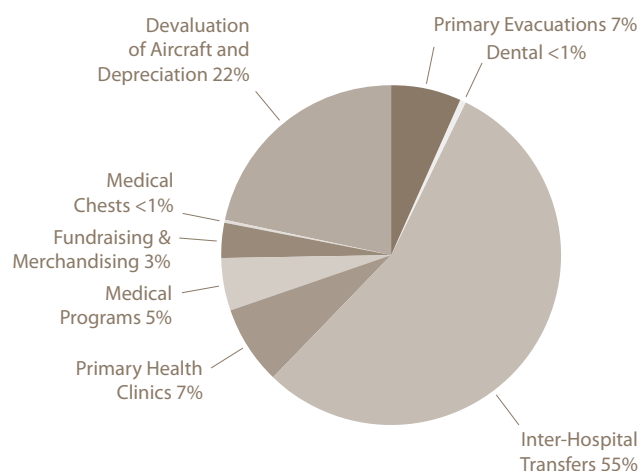
	2007/08 \$
Government contracts	26,091,167
Contracts to run Air Ambulance services in NSW, Victoria and Tasmania.	
RFDS generated income	3,089,065
Cost recovery from contracts (ie landing fees) dental agreements with NSW State Government, payments for registrars, outsourced projects, en route charges rebates.	
Donations & bequests	11,503,617
See 'source of gifts' below for more information.	
Other	15,977
Fellowship awards.	
State grants	4,773,530
Dental clinics, Broken Hill inter-hospital transfers, RAHS, Drug and alcohol program.	
Other health contracts	1,139,799
Commercial agreements in the private sector.	
Financial income	1,449,843
Investment and interest income, dividends, franking credit refunds.	
Commonwealth grants	6,994,270
Clinics, primary evacuation, RWGP, medical chests, Medicare.	
Total	55,057,268



How the money is spent

to 30 June 2008.

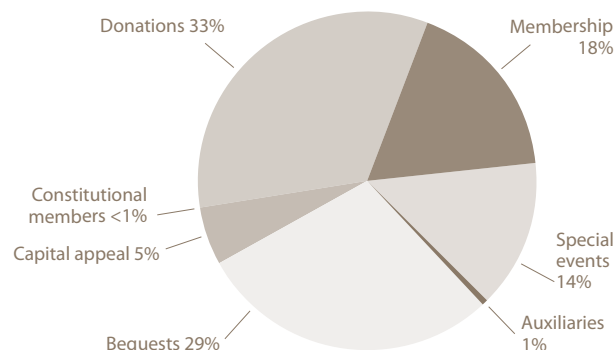
	2007/08 \$
Primary evacuations	3,415,212
Emergency retrievals.	
Dental clinics	226,488
Inter hospital transfers	27,658,849
Transfers from regional hospitals to larger metropolitan hospitals.	
Primary health clinics	3,672,867
Predefined regular clinics run in towns and on stations in the greater Broken Hill region (see map on page 14). Remote consultations (tele-health). Fly Around Clinics.	
Medical programs	2,494,846
Maari Ma, RWGP, University training program, RAHS and Outreach services.	
Fundraising & merchandising	1,734,017
The money we spend on fundraising to support our Services.	
Medical chests	116,156
410 chests are in remote locations.	
Devaluation of aircraft and depreciation	10,823,665
Depreciation of all assets. Cost allocation over life of aircraft and other assets. Devaluation cost is dependent on FX rate.	
Total	50,142,100



Source of gifts

to 30 June 2008.

	2007/08 \$
Auxiliaries	71,100
Bequests	3,367,569
Capital appeal	630,969
Constitutional members	10,120
Donations	3,772,628
Membership	2,020,057
Special events	1,631,174
Total	11,503,617



Directors' report

For the year ended 30 June 2008

1. The Directors present its report together with the financial report of the Royal Flying Doctor Service of Australia (South Eastern Section), ("the Service"), for the financial year ended 30 June 2008 and the auditor's report thereon.

The names of Board members holding office at any time during or since the end of the financial year were:

- Mr J Gall OAM
- Dr SR Spring
- Mr JR Milhinch
- Mr MCH Burgess,
- Mrs BM Davies
- Mr D Forsyth
- Mr DR Honner
- Mrs CM Liddy AO
- Hon P McMahon AM
- Mrs JH Treweek
- Mr Terry Clarke
- Mr Geoffrey Wise

Particulars of Directors' qualifications, experience and special responsibilities are set out on pages 38 to 39 of the Annual Report.

2. The principal activity of the Service during the financial year was the provision of aeromedical services. There were no changes in the nature of the activities during the period.
3. The total profit for the year was \$4,915,168 (2007 \$3,223,681).
4. The Service is an institution not for gain, limited by guarantee.
5. Since the end of the financial year Directors are not aware of any matter or circumstances, not otherwise dealt with in this report or the accounts, that has significantly affected or may significantly affect the operations of the Service, the results of those operations or the state of affairs of the Service in subsequent financial years.
6. No Director of the Service since the end of the previous financial year has received or become entitled to receive a benefit by reason of a contract made by the Service or by a related corporation with the Director or with a firm of which they are a member or with a company in which they have a substantial financial interest.
7. There are currently no significant developments or changes to activities likely to affect the state of affairs of the service.
8. A review of the operations of the Service is contained in the Review of Operations on pages 11 to 33 of the Annual Report.
9. There are constant movements in the exchange rate between Australia and the USA. This movement has the impact of changing the valuation of the Aircraft.

10. The number of Directors' meetings (including meetings of committees of Directors) and number of meetings attended by each of the Directors of the Service during the financial year are:

Board Meetings	Attended/meetings held
Mr John Gall OAM	7/7
Mr John Milhinch	6/7
Dr Stuart Spring	7/7
Mr Michael Burgess	6/7
Mrs Mitty Davies	7/7
Mr David Forsyth	3/7
Mr David Honner	7/7
Mrs Christine Liddy AO	7/7
Hon Peter McMahon AM	7/7
Mrs Joan Treweek	7/7
Mr Terry Clark (Appointed 1 Nov 07)	4/4
Mr Geoffrey Wise (Appointed 15 Aug 07)	5/6

Board Executive	Attended/meetings held
Mr John Gall OAM	3/3
Mr John Milhinch	3/3
Mrs Joan Treweek	3/3
Mrs Mitty Davies	3/3

Audit and Risk Management Committee	Attended/meetings held
Mr Michael Burgess	2/2
Mr John Gall OAM	1/2
Mr John Milhinch	2/2
Dr Stuart Spring	2/2
Mrs Mitty Davies	1/2
Mr Clyde Thomson GM	2/2
Mr David Peters	2/2

11. Company Secretary – Mr. Clyde Thomson GM MBA MAP FAIM was appointed to the position of company secretary in 1986. Mr Thomson has thirty years of experience in aero medical operations and has been the Executive Director of the South Eastern Section for over 20 years.

12. The Lead Auditor's Independence Declaration is set out on page 44 and forms part of the directors report for the financial year ended 30 June 2008.

For and on behalf of the Board in accordance with a resolution of the Board.



President
28th day of August 2008



Director
28th day of August 2008

Lead auditor's independence declaration

under Section 307C of the Corporations Act 2001



To: the directors of the Royal Flying Doctor Service of Australia (South Eastern Section)

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2008 there have been:

- i) no contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit..

The KPMG logo, consisting of the letters 'KPMG' in a bold, sans-serif font, with a stylized 'K' and 'P'.

KPMG

A handwritten signature in black ink, appearing to read 'Ian Footer'.

Ian Footer
Partner
Adelaide
28 August 2008

Income Statement

For the year ended 30 June 2008

	Note	2008 \$	2007 \$
Revenue	2	42,059,949	39,225,552
Other Income	2	11,547,476	16,002,431
		<u>53,607,425</u>	<u>55,227,983</u>
Administration		3,226,333	2,804,246
Aviation Costs		16,931,362	15,096,402
Depreciation		2,436,262	3,944,007
Employment Costs		14,501,631	12,728,932
Facilities Costs		744,030	661,555
Marketing Expenses		663,432	796,739
Devaluation of Aircraft	10	8,387,403	13,842,838
Other Expenses		612,918	609,413
Results from operating activities		<u>6,104,054</u>	<u>4,743,851</u>
Financial Income		1,449,843	1,377,178
Financial Expenses		2,638,729	2,897,348
Net financing costs	5	<u>1,188,886</u>	<u>1,520,170</u>
PROFIT FOR THE YEAR	14	<u>4,915,168</u>	<u>3,223,681</u>

Statement of Recognised Income and Expense

For the year ended 30 June 2008

	Note	2008 \$	2007 \$
Change in value of Freehold Land & Buildings		-	5,193,654
Change in fair value of available for sale investments		(1,914,557)	779,489
		(1,914,557)	5,973,143
Profit for the period		4,915,168	3,223,681
Total recognised income and expense for the period	14	3,000,611	9,196,824

Balance Sheet

As at 30 June 2008

	Note	2008 \$	2007 \$
Assets			
Cash and cash equivalents	6	37,538,607	27,658,117
Trade and other receivables	7	6,125,726	6,106,245
Inventories	9	1,527,779	1,516,231
Total Current Assets		45,192,112	35,280,593
Property, plant and equipment	10	52,178,086	58,284,223
Investments	8	8,780,578	9,388,320
Total Non Current Assets		60,958,664	67,672,543
TOTAL ASSETS		106,150,776	102,953,136
Liabilities			
Trade and other payables	11	3,972,188	1,730,151
Interest bearing loans and borrowings	12	9,199,569	3,952,817
Employee benefits	13	1,866,021	1,917,124
Deferred government grants		1,626,000	-
Total Current Liabilities		16,663,778	7,600,092
Interest bearing loans and borrowings	12	17,156,060	26,355,609
Employee benefits	13	817,443	484,551
Total Non Current Liabilities		17,973,503	26,840,160
TOTAL LIABILITIES		34,637,281	34,440,252
NET ASSETS		71,513,495	68,512,884
Equity			
Reserves	14	10,276,902	12,191,459
Retained earnings	14	61,236,593	56,321,425
TOTAL EQUITY		71,513,495	68,512,884

Cash Flow Statement

For the year ended 30 June 2008

	Note	2008 \$	2007 \$
Cash flows from operating activities			
Government Grants		14,350,576	6,919,172
Government Contracts		31,271,383	32,903,322
Other Health Contracts		1,189,139	1,475,414
Receipts from Fundraising		11,225,966	9,791,860
Receipts from Customers		1,241,037	541,940
Payments to Suppliers/ATO		(37,128,227)	(34,859,924)
NET CASH FLOWS FROM OPERATING ACTIVITIES	15	22,149,874	16,771,784
Cash flows from investing activities			
Interest Received		1,008,997	857,935
Rent Received		15,914	16,871
Capital Grant		-	5,000,000
Proceeds from Sale of Property, Plant and Equipment		231,641	1,499,531
Payments for Property, Plant and Equipment		(6,149,541)	(8,026,314)
Transfers (to)/from Investment Portfolio		(1,113,546)	-
NET CASH FLOWS USED IN INVESTING ACTIVITIES		(6,006,535)	(651,977)
Cash flows from financing activities			
Borrowing Costs		(2,509,204)	(2,418,903)
Repayment of Borrowings		(3,952,797)	(3,924,987)
Repayment of UK Friends Loan		199,152	-
NET CASH FLOWS USED IN FINANCING ACTIVITIES		(6,262,849)	(6,343,890)
NET INCREASE IN CASH HELD		9,880,490	9,775,917
Cash and cash equivalents at the beginning of the Year		27,658,117	17,882,200
Cash and cash equivalents at the end of the Year	6	37,538,607	27,658,117

Notes to and forming part of the Financial Statements

Note 1 Significant Accounting Policies

The Royal Flying Doctor Service of Australia (South Eastern Section), ('the Service'), is domiciled in Australia. The financial report of the Service is for the financial year ended 30 June 2008. The financial report was authorised for issue by the directors on 28 August 2008.

a) Statement of Compliance

The Financial Report is a general purpose financial report, which has been prepared in accordance with Australian Accounting Standards ("AASBs") (including Australian Interpretations) adopted by the Australian Accounting Standards Board ("AASB") and the Corporations Act 2001.

b) Basis of Preparation

The financial report is presented in Australian dollars.

Issued standards not early adopted

The following standards and amendments were available for early adoption but have not been applied by the Service in these financial statements.

Revised AASB 101 Presentation of Financial Statements introduces as a financial statement (formerly "primary" statement) the "statement of comprehensive income". The revised standard does not change the recognition, measurement or disclosure of transactions and events that are required by other AASBs. The revised AASB 101 will become mandatory for the Service's 30 June 2010 financial statements. The Service has not yet determined the potential effect of the revised standard on the Service's disclosures.

Revised AASB 123 Borrowing Costs removes the option to expense borrowing costs and requires that an entity capitalise borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset as part of the cost of that asset.

The Service has not yet determined the potential effect of the revised standard.

The financial report is prepared on the historical cost basis except that the following assets are stated at their fair value: financial instruments classified as available for sale and foreign exchange hedges, freehold land and buildings, and aircraft.

The preparation of a financial report in conformity with Australian Accounting Standards requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. The accounting policies have been consistently applied by the Service. The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if revision affects both current and future periods.

The accounting policies set out below have been applied consistently to all periods presented in the financial report.

(c) Property, plant and equipment

(i) Owned assets

Items of property, plant and equipment are stated at cost less accumulated depreciation (see below) and impairment losses (see accounting policy 1(h)), with the exception of freehold land and buildings and aircraft, which are stated at fair value.

(ii) Leased assets

Leases in terms of which the Service assumes substantially all the

risks and rewards of ownership are classified as finance leases. Lease payments are accounted for as described in accounting policy 1(n)(ii).

(iii) Depreciation

With the exception of land, depreciation is charged to the income statement on a straight line basis over the estimated useful lives of each part of an item of property, plant and equipment.

The estimated useful lives in the current and comparative periods are as follows:

Buildings	40 to 60 years
Plant equipment, furniture and motor vehicles	10 to 15 years
Aircraft and related equipment	15 to 20 years
Motor Vehicles	7 to 25 years

The residual value, the useful life and the depreciation method applied to an asset are reassessed at least annually.

(d) Investments

Financial instruments held by the Service are classified as being available-for-sale and are stated at fair value, with any resultant gain or loss being recognised directly in equity, except for impairment losses. When these investments are derecognised, the cumulative gain or loss previously recognised directly in equity is recognised in profit or loss. Where these investments are interest-bearing, interest calculated using the effective interest method is recognised in the income statement.

The fair value of financial instruments classified as available-for-sale is their quoted bid price at the balance sheet date. Financial instruments classified as available-for-sale investments are recognised/derecognised by the Service on the date it commits to purchase/sell the investments.

(e) Trade and other receivables

Trade and other receivables are stated at their amortised cost less impairment losses (see accounting policy 1(h)).

(f) Inventories

Inventories include aircraft spare parts and souvenirs. Inventories are valued at the lower of cost and current replacement cost. Stock identified as obsolete is written off.

(g) Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, call deposits and investments in money market instruments.

(h) Impairment

The carrying amounts of the Service's assets, other than inventories (see accounting policy 1(f)) are reviewed at each balance sheet date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated.

An impairment loss is recognised whenever the carrying amount of an asset or its cash generating unit exceeds its recoverable amount. Impairment losses are recognised in the income statement unless an asset has previously been revalued, in which case the impairment loss is recognised as a reversal to the extent of that previous revaluation with any excess recognised through profit and loss.

When a decline in the fair value of an available-for-sale financial asset has been recognised directly in equity and there is objective evidence that the asset is impaired, the cumulative loss that has been recognised directly in equity is recognised in the profit and loss even though the financial asset has not been derecognised. The amount of the cumulative loss that is recognised in profit or loss is the difference between the acquisition cost and current fair value, less any impairment loss on that financial asset previously recognised in profit and loss.

(i) Calculation of recoverable amount

The recoverable amount of the Service's receivables carried at amortised cost is calculated as the present value of estimated future cash flows, discounted at the original effective interest rate.

Notes to and forming part of the Financial Statements

Receivables with a short duration are not discounted. Impairment of receivables is not recognised until objective evidence is available that a loss event has occurred. Significant receivables are individually assessed for impairment.

(ii) Reversals of impairment

Impairment losses are reversed where there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

An impairment loss in respect of a receivable carried at amortised cost is reversed if the subsequent increase in recoverable amount can be related objectively to an event occurring after the impairment loss was recognised. An impairment loss in respect of an investment in an equity instrument classified as available-for-sale is not reversed through profit or loss. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

(iii) Derecognition of financial assets and liabilities

A financial asset is derecognised when:

- the rights to receive cash flows from the asset have expired;
- the Service retains the rights to receive cash flows from the asset, but has assumed an obligation to pay them in full to a third party; or
- the Service has transferred its rights to receive cash flows from the asset and either has transferred substantially all the risks and rewards of the asset or has transferred control of the asset.

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expired.

When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in profit and loss.

(i) Interest bearing borrowings

Interest bearing borrowings are recognised initially at fair value less attributable transaction costs. Subsequent to initial recognition, interest bearing borrowings are stated at amortised cost with any difference between cost and redemption value being recognised in the income statement over the period of the borrowings on an effective interest basis.

(j) Employee benefits

(i) Defined contribution superannuation funds

Obligations for contributions to defined contribution superannuation funds are recognised as an expense in the income statement as incurred.

(ii) Long-term service benefits

The Service's net obligation in respect of long-term service benefits is the amount of the future benefit that employees have earned in return for their service in the current and prior periods. The obligation is calculated using expected future increases in wage and salary rates including related on-costs and expected settlement dates.

(iii) Wages, salaries and annual leave

Liabilities for employee benefits for wages, salaries and annual leave that are expected to be settled within 12 months of the reporting date represent present obligations resulting from employees' services provided to reporting date, are calculated at undiscounted amounts based on remuneration wage and salary rates that the Service expects to pay as at reporting date including related on-costs, such as workers compensation.

(k) Trade and other payables

Trade and other payables are stated at their amortised cost. Trade payables are non-interest bearing and are normally settled on 30 day terms.

(l) Income Tax

The Service is exempt from Income Tax.

(m) Revenue

(i) Services rendered

Revenue from services rendered is recognised in the income statement in proportion to the stage of completion of the transaction at the balance sheet date. No revenue is recognised if there are significant uncertainties regarding recovery of the consideration due or the costs incurred or to be incurred cannot be measured reliably.

(ii) Government grants

Government grants are recognised in the balance sheet initially as deferred income when there is reasonable assurance that it will be received and that the Service will comply with the conditions attaching to it. Grants that compensate the Service for expenses incurred are recognised as revenue in the income statement on a systematic basis in the same periods in which the expenses are incurred.

(n) Expenses

(i) Operating lease payments

Payments made under operating leases are recognised in the income statement on a straight line basis over the term of the lease.

(ii) Net financing costs

Net financing costs comprise interest payable on borrowings calculated using the effective interest method, interest receivable on funds invested, dividend income. Borrowing costs are expensed as incurred and included in net financing costs.

Interest income is recognised in the income statement as it accrues, using the effective interest method. Dividend income is recognised in the income statement on the date the Service's right to receive payments is established which in the case of quoted securities is ex-dividend date.

(o) Segment reporting

A segment is a distinguishable component of the Service that is engaged either in providing products or services (business segment), or in providing products or services within a particular economic environment (geographical segment), which is subject to risks and rewards that are different from those of other segments.

(p) Goods and services tax

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as a current asset or liability in the balance sheet.

Cash flows are included in the statement of cash flows on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows.

(q) Foreign Currency

(i) Foreign currency transactions

Transactions in foreign currencies are translated at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities demonstrated in foreign currencies at the balance sheet date are translated to Australian dollars at the foreign exchange

Notes to and forming part of the Financial Statements

rate ruling at that date. Foreign exchange differences arising on translation are recognised in the income statement. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction.

Non monetary assets and liabilities denominated in foreign currencies that are stated at fair value are translated to Australian dollars at foreign exchange rates ruling at the dates the fair value was determined.

(ii) Financial statements of foreign operations

The assets and liabilities of foreign operations are translated to

Australian dollars at foreign exchange rates ruling at the balance sheet date. The revenues and expenses of foreign operations are translated to Australian dollars at rates ruling at the dates of the transactions.

(iii) Derivative financial instruments

The Service uses derivative financial instruments to hedge its exposure to foreign exchange risks arising from operating, financing and investing activities.

Derivative financial instruments are recognised initially at fair value. Subsequent to initial recognition, derivative financial instruments are stated at fair value. The gain or loss on remeasurement to fair value is recognised immediately in profit or loss.

	2008 \$	2007 \$
Note 2 Revenue		
Revenue		
Government Grants - Commonwealth	6,994,270	5,018,957
Government Grants - State	4,773,530	3,066,801
Government Contracts	26,091,167	27,234,532
Other Health Contracts	1,139,799	1,284,600
Cost Recoveries	2,522,205	2,178,915
Sales	538,978	441,747
	42,059,949	39,225,552
Other Income		
Capital Grants - Commonwealth	-	5,000,000
Bequests	3,367,469	1,363,056
Donations	8,136,148	8,428,804
Rent	30,314	31,271
Net gain/(loss) on disposal of property, plant and equipment	(2,432)	854,697
Other Income	15,977	324,603
	11,547,476	16,002,431
TOTAL	53,607,425	55,227,983

Note 3: Personnel Expenses

Wages and Salaries	11,515,765	10,374,467
Other associated personnel expenses	1,062,555	877,293
Contributions to defined contribution superannuation funds	1,363,858	1,374,270
Increase/(Decrease) in liability for annual leave	222,667	(75,506)
Increase/(Decrease) in liability for long service leave	336,786	178,408
TOTAL	14,501,631	12,728,932

Notes to and forming part of the Financial Statements

	2008 \$	2007 \$
Note 4: Auditor's remuneration		
Audit services		
Auditors of the Service		
<i>KPMG Australia</i>		
Audit of financial report	47,500	44,000
Other regulatory audit services	3,500	3,000
TOTAL	51,000	47,000
Note 5: Net financing costs		
Investment Revenue	1,449,843	1,377,178
Financial income	1,449,843	1,377,178
Interest expense	1,965,116	2,418,903
Hedging Expense	673,613	478,445
Financial expenses	2,638,729	2,897,348
Net financing costs (expense)	1,188,886	1,520,170
Note 6: Cash and Cash Equivalents		
Cash on hand	2,450	2,800
Cash at bank	4,437,722	1,365,826
Term deposits	26,408,087	22,118,294
BT Investment Trust	6,690,348	4,171,197
Cash and cash equivalents in the statement of cash flows	37,538,607	27,658,117
Note 7: Trade and other receivables		
Trade debtors	5,644,981	5,318,828
GST receivable	-	178,332
Other receivables & prepayments	480,745	609,085
TOTAL	6,125,726	6,106,245
Note 8: Investments		
Non current		
Listed equity securities available for sale - at fair value	8,780,578	9,388,320
	8,780,578	9,388,320
Note 9: Inventories		
Aviation Stores	1,359,727	1,362,655
Marketing Stores	168,052	153,576
TOTAL	1,527,779	1,516,231

Notes to and forming part of the Financial Statements

Note 10: Property, Plant and Equipment

	Land and Buildings under Construction at cost	Freehold Land and Buildings at valuation	Leasehold Land and Buildings at cost	Aircraft and related equipment at valuation	Aircraft WIP at cost	Plant and Equipment at cost	Total
Balance at 1 July 2006	15,243	2,691,133	2,146,175	82,133,655	-	3,530,367	90,516,573
Acquisitions	127,757	509,295	21,520	5,014,364	814,027	862,670	7,349,633
Disposals	-	-	(21,422)	(927,698)	-	(441,441)	(1,390,561)
Revaluation – Increments/(Decrements)	-	4,629,267	-	(40,187,536)	-	-	(35,558,269)
Balance at 30 June 2007	143,000	7,829,695	2,146,273	46,032,785	814,027	3,951,596	60,917,376
Balance at 1 July 2007	143,000	7,829,695	2,146,273	46,032,785	814,027	3,951,596	60,917,376
Acquisitions	894,183	-	-	1,468,333	3,096,626	1,410,252	6,869,394
Disposals	-	-	-	-	-	(2,081,437)	(2,081,437)
Work in Progress Capitalised	(11,204)	-	-	1,734,482	(2,418,180)	694,902	-
Revaluation – Increments/(Decrements)	-	-	-	(11,873,744)	-	-	(11,873,744)
Balance at 30 June 2008	1,025,979	7,829,695	2,146,273	37,361,856	1,492,473	3,975,313	53,831,589
Depreciation							
Balance at 1 July 2006	-	517,152	294,319	21,610,319	-	1,950,250	24,372,040
Depreciation charge for the year	-	65,780	54,004	5,349,549	-	582,912	6,052,245
Disposals	-	-	(1,375)	(615,171)	-	(246,957)	(863,503)
Revaluation – Accumulated Depreciation	-	(582,932)	-	(26,344,697)	-	-	(26,927,629)
Balance at 30 June 2007	-	-	346,948	-	-	2,286,205	2,633,153
Balance at 1 July 2007	-	-	346,948	-	-	2,286,205	2,633,153
Depreciation charge for the year	-	196,279	53,800	3,486,341	-	638,694	4,375,114
Disposals	-	-	-	-	-	(1,868,423)	(1,868,423)
Revaluation – Accumulated Depreciation	-	-	-	(3,486,341)	-	-	(3,486,341)
Balance at 30 June 2008	-	196,279	400,748	-	-	1,056,476	1,653,503
Carrying amounts							
At 1 July 2006	15,243	2,173,981	1,851,856	60,523,336	-	1,580,117	66,144,533
At 30 June 2007	143,000	7,829,695	1,799,325	46,032,785	814,027	1,665,391	58,284,223
At 1 July 2007	143,000	7,829,695	1,799,325	46,032,785	814,027	1,665,391	58,284,223
At 30 June 2008	1,025,979	7,633,416	1,745,525	37,361,856	1,492,473	2,918,837	52,178,086

Land and Buildings under Construction

During the financial year ended 30 June 2008, the Service continued planning for building extensions at Dubbo and Sussex Street, Sydney and commenced construction at Broken Hill.

Aircraft Work in Progress (WIP)

During the financial year ended 30 June 2008, the Service finished refurbishment of the purchased Aircraft BB1980 to carry out Aeromedical Operations.

Freehold Land and Buildings Carried at Valuation

An independent valuation of the Service's freehold land and buildings was performed by Broken Hill Valuers and Egan National valuers (NSW) to determine the fair value of the land and buildings.

The valuation was determined by reference to the amounts for which assets could be exchanged between knowledgeable willing parties at an arm's length transaction. The valuation was based on independent assessments. The effective date of the valuation is 30 June 2007. The carrying amount that would have been recognised had the assets been carried under cost is \$4,435,365.

Aircraft and Related Equipment Carried at Valuation

An independent valuation of the Service's aircraft was performed by J. Cornish & Associates to determine the fair value of the Aircraft. The valuation was based on the best estimates available as determined against the current market and the present exchange rates. The effective date of the valuation is 30 June 2008. This resulted in a decrease in the current value of the aircraft fleet of \$8,387,403. The carrying amount that would have been recognised had the assets been carried under cost is \$58,001,860.

AASB 116 *Property, Plant and Equipment* requires that if an asset's carrying amount is decreased as a result of a revaluation, the decrease should be recognised in the income statement if there is no credit balance in the revaluation reserve in respect of that asset. Therefore the decrease in accounting value of the aircraft as referred to above, has been expensed in the income statement.

As Aircraft asset valuations are expressed in US dollars and there are constant fluctuations in the exchange rate, aircraft values may experience significant and volatile changes in fair value, thus necessitating annual revaluations. The Board has adopted the policy to revalue aircraft on an annual basis.

Notes to and forming part of the Financial Statements

	2008 \$	2007 \$
Note 11: Trade and other payables		
Trade payables	2,919,980	1,112,258
Unearned income	-	5,818
Fair value derivatives	580,969	588,575
GST payable	445,739	-
Accrued expenses	25,500	23,500
TOTAL	3,972,188	1,730,151

Note 12: Interest-bearing loans and borrowings

Current

Current portion of interest-bearing loans and borrowings	9,199,569	3,952,817
--	-----------	-----------

Non current

Interest-bearing loans and borrowings	17,156,060	26,355,609
TOTAL	26,355,629	30,308,426

The bank loans are secured by a registered charge over the aircraft of the Service.

Note 13: Employee benefits

Current

Salary and wages accrued	174,037	318,897
Provision for Superannuation	-	132,805
Liability for long service leave	379,922	376,028
Liability for annual leave	1,312,062	1,089,394
	1,866,021	1,917,124

Non current

Liability for long service leave	817,443	484,551
TOTAL	2,683,464	2,401,675

Defined contribution superannuation funds

The Service makes contributions to a defined contribution superannuation fund. The amount recognised as expense was \$1,368,858 for the financial year ended 30 June 2008 (2007: \$1,374,270).

Notes to and forming part of the Financial Statements

Note 14: Equity and Reserves

Reconciliation of movement in equity and reserves

	Revaluation Reserve	Fair value Reserve	Retained Earnings	Total
Balance at 1 July, 2006	5,083,248	1,135,068	53,097,744	59,316,060
Change in value of Freehold Land & Buildings	5,193,654	-	-	5,193,654
Change in fair value of available for sale investments	-	779,489	-	779,489
Profit for the year	-	-	3,223,681	3,223,681
Total recognised income and expense	5,193,654	779,489	3,223,681	9,196,824
Balance at 30 June, 2007	10,276,902	1,914,557	56,321,425	68,512,884
Balance at 1 July, 2007	10,276,902	1,914,557	56,321,425	68,512,884
Change in fair value of available for sale investments	-	(1,914,557)	-	(1,914,557)
Profit for the year	-	-	4,915,168	4,915,168
Total recognised income and expense	-	(1,914,557)	4,915,168	3,000,611
Balance at 30 June, 2008	10,276,902	-	61,236,593	71,513,495

Revaluation Reserve

The revaluation reserve relates to land and buildings measured at fair value in accordance with applicable Australian Accounting Standards.

Fair value reserve

The fair value reserve includes the cumulative net change in the fair value of available-for-sale investments until the investment is derecognised through sale. Impairment losses are transferred to the income statement.

Note 15: Reconciliation of cash flows from operating activities

	2008 \$	2007 \$
Cash flows from operating activities		
Profit for the year	4,915,168	3,223,681
<i>Adjustments for</i>		
Depreciation	2,436,262	3,944,007
Amortisation of Aircraft Engine Overhaul	1,939,822	2,108,241
Devaluation of Aircraft	8,387,403	13,842,838
Gain on Sale of Fixed Assets	2,432	(854,698)
Fundraising Revenue direct to Investments	(277,651)	-
Investment Cash Flows in Operating Surplus	(1,235,494)	(6,311,367)
Financing Cashflows in Operating Surplus	2,601,191	2,418,903
Operating profit before changes in working capital and provisions	18,769,133	18,371,605
Changes in Assets and Liabilities		
Increase (Decrease) in Payables	3,329,134	(1,741,812)
Increase (Decrease) in Employee Benefits	281,788	383,216
Decrease (Increase) in Receivables	(218,633)	(467,434)
Decrease (Increase) in Inventories	(11,548)	226,209
Net cash from operating activities	22,149,874	16,771,784

Notes to and forming part of the Financial Statements

Note 16: Operating Leases

	2008 \$	2007 \$
Operating Leases		
Leases as lessee		
Non-cancellable operating lease rental are payable as follows:		
Within One Year	185,008	177,122
Later than one year but not later than five years	106,114	218,780
Later than five years	89,147	99,330
Total Lease Commitments	380,269	495,232

The Service leases property under operating leases. These leases generally provide the Service with a right of renewal at which time terms are renegotiated.

During the financial year ended 30 June 2008, \$185,008 was recognised as an expense in the income statement in respect to operating leases (2007: \$177,122)

Note 17: Risk Management

(a) Risk management framework

Identification, measurement and management of risk is a priority for the Service. The provision of aeromedical services carries a number of diverse risks which may have a material impact on the Service's financial position and performance. Consequently, the Board has established a framework covering accountability, oversight, measurement and reporting to maintain high standards of risk management throughout the Service.

The Service allocates specific roles in the management of risk to executives and senior managers and to the Board and Executive Committees. This is undertaken within an overall framework and strategy established by the Board.

The Service has exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk

(b) Credit risk

Credit risk is the potential risk of financial loss resulting from the failure of a client to meet their obligations to the Service on time and in full, as contracted. It arises principally from the Service's receivables from customers and investment securities. For the Service it arises from receivables due from clients.

Management of credit risk

The Service's exposure to credit risk is influenced mainly by the individual characteristics of each customer. The demographics of the Service's customer base, including the default risk of the industry and country in which customers operate, has less of an influence on credit risk. Approximately 71 percent (2007: 73 percent) of the Service's total revenue is attributable to Government Grants with a further 21 per cent (2007: 17 percent) attributable to bequests and donations. The Service is of the opinion the credit risk associated with this revenue is minimal.

Maximum Service credit exposures for financial assets are analysed below:

	2008 \$	2007 \$
Maximum Credit Risk Exposure		
Cash on hand	2,450	2,800
Cash at bank	4,437,722	1,365,826
Term deposits	26,408,087	22,118,294
BT Investment Trust	15,470,926	13,559,517
Trade debtors	5,644,981	5,318,828
GST receivable	-	178,332
Other receivables & prepayments	480,745	609,085
Total Exposures	52,444,911	43,152,682

Notes to and forming part of the Financial Statements

Note 17: Risk Management (continued)

(b) Credit risk (continued)

	2008 \$	2007 \$
Trade receivables are analysed as follows:		
Not impaired:		
Neither past due nor impaired	4,912,363	5,234,856
Past due up to 3 months but not impaired	732,618	83,972
Impaired	-	-
Past due 0 to 3 months	-	-
Past due 3 to 6 months	-	-
Past due 6 to 12 months	-	-
Past due over 12 months	-	-
Possession	-	-
Total	5,644,981	5,318,828

Impaired trade receivables

The Service establish an allowance for impairment that represents their estimate of incurred losses in respect of trade and other receivables and investments. The main components of this allowance are a specific loss component that relates individually significant exposures, and a collective loss component established for Services of similar assets in respect of losses that have been incurred but not yet identified. The collective loss allowance is determined based on historical data of payment statistics for similar financial assets. At 30 June 2008 no impairment was booked (2007: nil).

Investments

The Service limits its exposure to credit risk by only investing in liquid securities through BT Funds Management. Management does not expect any counterparty to fail to meet its obligations under its investment portfolio which is actively managed by BT Funds Management and reported to Management.

(c) Liquidity risk

Liquidity risk is the risk that the Service does not have sufficient financial resources to meet its obligations when they come due, or will have to do so at excessive cost.

Management of liquidity risk

The Service's liquidity policy is designed to ensure it has sufficient funds to meet its obligations as they fall due. The Service's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Service's reputation.

Exposure to liquidity risk

The Service ensures that it has sufficient cash on demand to meet expected operational expenses, including the servicing of financial obligations; this excludes the potential impact of extreme circumstances that cannot reasonably be predicted, such as natural disasters.

Contractual maturities for financial liabilities on a gross cash flow basis are analysed below:

	At call \$	Up to 1 month \$	1 to 3 months \$	3 to 12 months \$	1 to 5 years \$
As at June 2008					
Other liabilities (excluding non financial liabilities)	-	2,919,980	445,739		
Accruals and deferred income (excluding non financial liabilities)			25,500		
Forward Exchange contract				580,969	
As at June 2007					
Other liabilities (excluding non financial liabilities)	5,818	1,112,258			
Accruals and deferred income (excluding non financial liabilities)			23,500		
Forward Exchange contract				588,575	

Notes to and forming part of the Financial Statements

Note 17: Risk Management (continued)

(d) Market risk

Market risk is the risk that movements in interest rates, foreign exchange rates, equity prices or commodity prices will affect the Service's profits. Market risk arises in both the Service's trading portfolio and its acquisition of aircraft.

Management of market risks

The Service enters into derivatives, and also incurs financial liabilities, in order to manage market risks. All such transactions are carried out within the guidelines set by the Board. Generally the Service seeks to take out forward exchange contracts to facilitate the purchase of aircraft and engines in order to manage volatility in profit or loss.

Interest rate risk

Market risk centres on interest rate risk arising from changes in the shape and direction of interest rates (yield curve risk) as well as mismatches in the repricing term of assets and liabilities.

At reporting date the interest rate profile of the Service's interest-bearing financial instruments was:

	2008 \$	2007 \$
Fixed rate instruments		
Financial Assets	26,408,087	22,118,294
Financial liabilities	26,355,629	30,308,426
	52,458	(8,190,132)
Variable rate instruments		
Financial Assets	11,128,070	5,537,023
Financial liabilities	-	-
	11,128,070	5,537,023

The Service does not have any exposure to interest rate movements for fixed rate instruments.

Cash flow sensitivity analysis for variable rate instruments

A change of 100 basis points in interest rates at reporting date would have increased (decreased) profit or loss by the amounts shown below. This analysis assumes that all other variables, remain constant.

	100bp increase	100bp decrease
As at June 2008		
Variable rate instruments	4,673	(4,673)
As at June 2007		
Variable rate instruments	3,135	(3,135)

Notes to and forming part of the Financial Statements

Note 17: Risk Management (continued)

(d) Market risk (continued)

Management of interest rate risk

Interest rate risk is monitored by Management under guidelines and limits defined by the Board.

Foreign Currency Risk

The Service is exposed to foreign currency risk on purchases that are denominated in a currency other than AUD. The currencies giving rise to this risk are primarily U.S. Dollars.

The entity uses forward exchange contracts to hedge its foreign currency risk. Most of the forward exchange contracts have maturities of less than one year after the balance sheet date.

In respect of other monetary assets and liabilities held in currencies other than AUD, the entity ensures that the net exposure is kept to an acceptable level, by buying or selling foreign currencies at spot rates where necessary to address short term imbalances.

The financial risk to the Service in foreign currency risk has been shown through the maturity profile of financial liabilities throughout this note.

Changes in the fair value of forward exchange contracts that economically hedge monetary assets and liabilities in foreign currencies and for which no hedge accounting is applied are recognised in the income statement. Both the changes in fair value of the forward contracts and the foreign exchange gains and losses relating to monetary items recognised as part of 'net financing costs' (see note 5)

Interest Rate Exposures

The tables below summarise the repricing profiles of the Service's financial assets and financial liabilities

	Up to 1 month \$	1 to 3 months \$	3 to 12 months \$	1 to 2 years \$	2 to 3 years \$	3 to 4 years \$	4 to 5 years \$	Over 5 years \$	Non interest bearing items \$
As at June 2008									
Financial assets									
Cash and cash equivalents	37,538,607	-	-	-	-	-	-	-	-
Trade and other receivables	-	5,955,726	170,000	-	-	-	-	-	-
Investment securities	-	-	-	8,780,578	-	-	-	-	-
Total financial assets	37,538,607	5,955,726	170,000	8,780,578	-	-	-	-	-
Financial liabilities									
Derivative liabilities	-	-	580,969	-	-	-	-	-	-
Other liabilities (excluding non financial liabilities)	-	3,391,219	-	-	-	-	-	-	-
Accruals and deferred income (excluding non financial liabilities)	135,500	406,500	1,084,000	-	-	-	-	-	-
Total financial liabilities	135,500	3,797,719	1,664,969	-	-	-	-	-	-

	Up to 1 month \$	1 to 3 months \$	3 to 12 months \$	1 to 2 years \$	2 to 3 years \$	3 to 4 years \$	4 to 5 years \$	Over 5 years \$	Non interest bearing items \$
As at June 2007									
Financial assets									
Cash and cash equivalents	27,658,117	-	-	-	-	-	-	-	-
Trade and other receivables	-	5,926,245	180,000	-	-	-	-	-	-
Investment securities	-	-	-	9,388,320	-	-	-	-	-
Total financial assets	27,658,117	5,926,245	180,000	9,388,320	-	-	-	-	-
Financial liabilities									
Derivative liabilities	-	-	588,575	-	-	-	-	-	-
Other liabilities (excluding non financial liabilities)	-	1,141,576	-	-	-	-	-	-	-
Total financial liabilities	-	1,141,576	588,575	-	-	-	-	-	-

Notes to and forming part of the Financial Statements

Note 17: Risk Management (continued)

(e) Equity Price Risk

(i) Equity Price Risk arises from available-for-sale equity securities held by the Service. These investments are market to market and the carrying value shown in note 8. Investments are managed by BT Financial Group who apply a conservative investment portfolio mix as per policy set by the Board.

Sensitivity Analysis of Market Risks

(ii) Analysis of equity price risk

	Value as at 30/6/07 \$	Change in Unit Prices %	Impact on Equity \$	Value as at 30/6/08 \$	Change in Unit Prices %	Impact on Equity \$
Investment Securities						
	9,388,320	-5%	(469,416)	8,780,578	-5%	(439,029)
		-10%	(938,832)		-10%	(878,058)

A strengthening of unit prices will have an equal but opposite effect on the above, on the basis that all other variables remain constant.

Note 18: Related Parties

Transactions with key management personnel

In addition to its salaries, the entity also provides non-cash benefits to key management personnel, and contributes to a post-employment defined contribution superannuation fund on their behalf.

Key management personnel compensation

The key management personnel compensation included in "personnel expenses" (see note 3) are as follows:

	2008 \$	2007 \$
Short term employee benefits	825,185	661,266
Superannuation	244,479	245,634
TOTAL	1,069,664	906,900

Other key management personnel transactions

The terms and conditions of the transactions with key management personnel were no more favourable than those available, or which might reasonably be expected to be available, on similar transactions to non-key management personnel related entities on an arm's length basis.

Note 19: Controlled entities

	Country of Incorporation	Ownership interest 2008	2007
Parent entity			
Royal Flying Doctor Service of Australia (SE Section)			
Subsidiary			
Royal Flying Doctor Service of Australia - Friends of the UK	United Kingdom	100	100
Royal Flying Doctor Service of Australia (South Eastern Section) New South Wales Operation	Australia	100	100
Royal Flying Doctor Service of Australia (South Eastern Section) Tasmanian Operations	Australia	100	100
Royal Flying Doctor Service of Australia (South Eastern Section) Victorian Operations	Australia	100	100

Consolidated financial statements comprising the Service and the controlled entities are not prepared as the controlled entities' results, assets and liabilities are not material.

Notes to and forming part of the Financial Statements

Note 20: Information Required by Condition 7 3 (c) (Vi) Of The Authority Conditions Pursuant To The Charitable Fundraising Act 1991

	2008 \$	2007 \$
Gross income from fundraising	8,136,148	8,428,804
Total cost of fundraising	1,387,078	1,467,436
Funds disbursed for Royal Flying Doctor projects	3,758,804	6,359,205
Excess/(shortfall) of total income from fundraising over funds disbursed	2,990,266	602,163
	%	%
Total costs to gross income from fundraising	17	17
Net excess/(shortfall) to gross income from fundraising	37	7
Total disbursements for projects to total expenditure	271	433
Total disbursements for projects to total income received	46	75

Note 21: Commitments for Expenditure

	2008 \$	2007 \$
LAND AND BUILDINGS		
Broken Hill Redevelopment		
Contracted but not provided for and payable, and due within 12 months	2,021,336	-
Whilst not contracted for, the Board and management have determined to incur costs for the following amount within the next 12 months on the project:		
Forecast cost	1,162,644	-
Sussex Street		
Contracted but not provided for and payable, and due within 12 months	-	-
Whilst not contracted for, the Board and management have determined to incur costs for the following amount within the next 12 months on the project:		
Forecast cost	361,817	-
Dubbo		
Contracted but not provided for and payable, and due within 12 months	-	-
Whilst not contracted for, the Board and management have determined to incur costs for the following amount within the next 12 months on the project:		
Forecast cost	1,651,200	-
AIRCRAFT		
Contracted but not provided for and payable, and due within 12 months:	20,825,361	-
Whilst not contracted for, the Board and management have determined to incur costs for the following amount within the next 12 months on the project:		
Total	26,022,358	-

Directors Declaration

1. In the opinion of the directors of the Royal Flying Doctor Service of Australia (South Eastern Section)

- (a) the financial statements and notes set out on pages 45 to 61, are in accordance with the Corporations Act 2001, including:
- (i) giving a true and fair view of the financial position of the Service as at 30 June 2008 and of its performance as represented by the results of its operations and its cash flows, for the financial year ended on that date; and
 - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001; and
- (b) there are reasonable grounds to believe that the Service will be able to pay its debts as and when they become due and payable.

Dated the 28th day of August 2008

Signed in accordance with a resolution of the Directors



President
28th day of August 2008



Director
28th day of August 2008

Declaration in respect of Fundraising Appeals

I, John Gall, Chairman of the Board of Directors of the the Royal Flying Doctor Service of Australia (South Eastern Section) declare that in my opinion:

- (a) the financial report gives a true and fair view of the state of affairs with respect to fundraising appeals;
- (b) the provisions of the Charitable Fundraising Act 1991 and the regulations under that Act and the conditions attached to the authority have been complied with; and
- (c) the internal controls exercised by the Royal Flying Doctor Service of Australia (South Eastern Section) are appropriate and effective in accounting for all income received.

A handwritten signature in dark ink, reading "John Gall." with a stylized flourish at the end.

John Gall OAM

President

28th day of August 2008

Independent auditor's report



to the members of the Royal Flying Doctor Service of Australia (South Eastern Section)

Report on the financial report

We have audited the accompanying financial report of the Royal Flying Doctor Service of Australia (South Eastern Section) (the "Service"), which comprises the balance sheet as at 30 June 2008, and the income statement, statement of recognised income and expense and cash flow statement for the year ended on that date, a description of significant accounting policies and other explanatory notes 1 to 21 and the directors' declaration set out on pages 45 to 62.

Directors' responsibility for the financial report

The directors of the Service are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the *Corporations Act 2001*. This responsibility includes establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We performed the procedures to assess whether in all material respects the financial report presents fairly, in accordance with the *Corporations Act 2001* and Australian Accounting Standards (including the Australian Accounting Interpretations), a view which is consistent with our understanding of the Service's financial position and of its performance.

In addition, our audit report has also been prepared for the members of the Service in accordance with Section 24(2) of the *Charitable Fundraising (NSW) Act 1991*. Accordingly we have performed additional work beyond that which is performed in our capacity as auditors pursuant to the *Corporations Act 2001*. These additional procedures including obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with accounting and associated record keeping requirements for fundraising appeal activities pursuant to the *Charitable Fundraising (NSW) Act 1991* and Regulations.

It should be noted the accounting records and data relied upon for reporting on fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and normal year end financial adjustments for such matters as accruals, prepayments, provisioning and valuations necessary for year end financial report preparation.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Auditor's opinion

In our opinion the financial report of the Royal Flying Doctor Service of Australia (South Eastern Section) is in accordance with the *Corporations Act 2001*, including:

- (i) giving a true and fair view of the Service's financial position as at 30 June 2008 and of its performance for the year ended on that date; and
- (ii) complying with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Corporations Regulations 2001.

Audit opinion pursuant to the *Charitable Fundraising (NSW) Act 1991*

In our opinion:

- a) The financial report gives a true and fair view of the financial result of fundraising appeal activities for the financial year ended 30 June 2008;
- b) The financial report has been properly drawn up, and the associated records have been properly kept for the period 1 July 2007 to 30 June 2008, in accordance with the *Charitable Fundraising (NSW) Act 1991* and Regulations;
- c) Money received as a result of fundraising appeal activities conducted during the period from 1 July 2007 to 30 June 2008 has been properly accounted for and applied in accordance with the *Charitable Fundraising (NSW) Act 1991* and Regulations; and
- d) There are reasonable grounds to believe the Royal Flying Doctor Service of Australia (South Eastern Section) will be able to pay its debts as and when they fall due.

KPMG

KPMG

Ian Footer
Partner
Adelaide
28 August 2008

Corporate and government supporters

The RFDS (SE Section) thanks the corporate and government supporters who have either made substantial donations, provided gifts in kind or worked with us in valuable partnerships throughout the year. If you would like to add your support, please contact the marketing manager on 02 9941 8852.



Blake Dawson

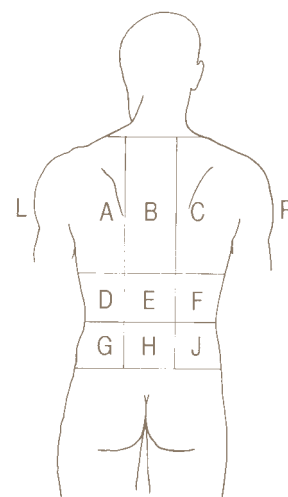


Deloitte.

RioTinto

Santos





Visitors Centre and Head Office

Hangar 2, Airport, Broken Hill NSW 2880
Tel 08 8080 3777 Fax 08 8088 4308

Sydney Office

GPO Box 3537 Sydney NSW 2001
Tel 02 9941 8888 Fax 02 9262 1817

ABN 86 000 032 422

info@flyingdoctors.org.au

www.flyingdoctors.org.au

Dubbo Base

PO Box 6202, Dubbo NSW 2830
Tel 02 6841 2555

Mascot Base

Cnr Ross Smith Ave and Eleventh St,
Sydney Airport, Sydney NSW 2020
Tel 02 8374 2400

Bankstown Base

2/458 Airport Ave, Bankstown Airport,
Bankstown NSW 2200
Tel 02 9791 1199

Launceston Base

305 Evandale Rd,
Western Junction TAS 7212
Tel 03 6391 0500

Essendon Base

Cnr Nomad Rd and Bristol St,
Essendon VIC 3041
Tel 03 9299 5350