



mht

come ride with us:

Effective August 3, 2009

mhtransit.ca

General Inquiries: 403.529.8214



Medicine Hat
The Gas City

TRANSIT FARES

FARES*

SENIOR (age 65 years plus)	
CASH FARE (per trip)	\$2.25
TICKETS (sheet of 10)	\$15.50
MONTHLY PASS	\$32.75

ADULT (age 18 - 64 years)	
CASH FARE (per trip)	\$2.25
TICKETS (sheet of 10)	\$17.50
MONTHLY PASS	\$52.25

STUDENT (full time)	
CASH FARE (per trip)	\$2.25
TICKETS (sheet of 10)	\$17.50
MONTHLY PASS	\$46.00
COLLEGE SEMESTER (4 month pass)	\$175.00

SCHOOL (age 6 - 17 years)	
CASH FARE (per trip)	\$2.25
TICKETS (sheet of 10)	\$15.50
MONTHLY PASS	\$28.75

CHILDREN	
Under 5 with Parent or Guardian	FREE

CNIB CARDHOLDERS	
(must present a CNIB card)	FREE

*Fares subject to change

TRANSIT PASS/TICKET SALES OUTLETS:

- Boylan Pharmasaves:
 - 616 - 3 Street SE
 - 58 - 8 Street NW
 - 407 - 7 Street SW
- City Hall, 580 - 1 Street SE
- Customer Service, Medicine Hat Mall, 3292 Dunmore Road SE
- Crestwood Pharmacy, 1827 Dunmore Road
- Downtown Transit Terminal, 333 - 6 Avenue SE
- Medicine Hat Co-op Mall, 3030 13 Avenue SE
- Northlands Co-op, 10 Northlands Way NE
- Medicine Hat College Bookstore, 299 College Drive SE
- Veiner Centre, 225 Woodman Avenue SE (Senior Passes Only)

The MHT Operator may require identification, as proof of fare category.

TRANSFERS

When boarding ask your Operator for a transfer if you are continuing on another bus. Transfers are accepted on all buses at all bus stop/terminals. In order to be considered valid, transfers must be for the appropriate day and used within one hour of the time indicated on the bottom of the transfer. Transfers may be used only by the individual to whom it was issued.

CONTACT INFO

Medicine Hat Transit (MHT) provides and maintains a fully accessible transportation system that meets the needs of regular and special transit customers. MHT is interested in your opinions. If you would like to discuss transit operations please use one of the following:

Downtown Terminal (MHT Office)

333 – 6th Avenue SE
Medicine Hat, AB T1A 2S6

Office Hours:

Monday - Friday 8 a.m. – 6 p.m.

General Inquiries: 403.529.8214

Fax Line: 403.527.5844

Email: mhtransit@medicinehat.ca

Medicine Hat Transit offers affordable transit fares including a single cash fare, discount tickets in sheets of 10 or a monthly pass option. Passes can be purchased at the MHT office (downtown terminal), City Hall Cashier or at various business locations throughout the city.

MHT makes every attempt to be responsive to the needs of residents and other community partners. Efficient use of human and physical resources, customer service and satisfaction and a leadership role in providing an integrated transit system which meets the needs of our community are just some of MHT's objectives.



CUSTOMER EXPECTATIONS,

TO MAKE YOUR RIDE MORE ENJOYABLE PLEASE FOLLOW THE COURTESIES:

- Shirts and shoes must be worn.
- Have your pass, ticket, transfer or exact fare ready when you are boarding the bus.
- Please step out of the shelter as the bus approaches so that you may be seen by the operator.
- Avoid unnecessary delays, please take the first available seat.
- Be considerate of people with special needs and the elderly; please vacate the seating area designated for them.
- Smoking, littering and loitering are prohibited.
- Make room for everyone, 1 Person = 1 Seat.
- Keep your language appropriate for all ages.
- Keep conversations including on your cellphone respectful by not being too loud.
- For everyone's comfort headphones **ARE TO BE USED** when listening to electronic devices (MP3s, iPods, radios, etc).
- Please keep all large articles and carry-on bags/parcel out of the aisle and on your lap.

- Skis, ski poles, skates and skateboards must be properly encased.
- All ice skates and rollerblades are to be carried by the blades and must be properly encased.
- Keep your ride clean and looking good by placing all garbage in the containers provided on the bus.
- Keep your ride safe by not jumping, running, throwing things on the bus or wearing sports equipment.



COURTESY AND SAFETY

- For your safety please do not stand near or engage the operator in unnecessary conversation while the bus is in motion.
- To avoid potential injury please do not stand on the seats, keep arms & head inside the bus and do not chase the bus after it has pulled away from the curb.
- Exit using the rear doors whenever possible.
- For everyone's safety fire arms, flammable or explosive materials are not allowed on the bus.
- Passengers should not attempt to stop a bus after it has pulled into traffic.
- Passengers are asked to remain seated until the bus has come to a full and complete stop.
- It is the responsibility of the parent/adults to keep children seated. All children under 5 years old must be accompanied by a guardian.
- Passengers may leave their child in strollers/buggies and must move to the rear of the bus with stroller moved out of the aisle. Passengers must hold onto the stroller and firmly set the brakes. If the child is removed from the stroller and the stroller is folded out of the way, they may sit anywhere on the bus, with child seated at all times. On a low floor bus the child must

be removed from the stroller unless the stroller can be placed in one of the wheelchair positions with the seat up.

- For the safety of passengers, pedestrians and motorists, buses will not stop in traffic to allow passengers to board and exit the bus.
PLEASE USE POSTED BUS STOPS ONLY.

PETS

Certified specialty (working) dogs are permitted on board. Any other small pet, contained in an animal carrier device, is permitted.



PEAK HOURS

PEAK SERVICE HOURS:

Monday – Friday 6:45 a.m. – 6:45 p.m.



Look for **ORANGE** peak service signs.
View the 12 fixed routes on pages 8 – 19
or visit www.mhtransit.ca

FIXED ROUTES:

- **Route 10: NE Crescent Heights**
Crescent Heights area to Downtown
- **Route 11: NW Crescent Heights/Riverside**
Travel within Crescent Heights
(Teeoda Lodge, Northlands Shopping
Centre and Family Leisure Centre)
- **Route 20: Flats**
Esplanade/Library, Flats and Veiner Centre
- **Route 21: Hospital**
Hill and Hospital areas
- **Route 22: South Hill**
Gershaw Dr, Tower Estates, Light Industrial
area, Kensington
- **Route 31: Dunmore**
Carry Drive, Dunmore Road and
Medicine Hat Mall
- **Route 40: College Northbound**
Kingsway Ave, Medicine Hat College,
Stampede Grounds and Southview Centre
- **Route 41: College Southbound**
Kingsway Ave, Medicine Hat College,
Southview Centre, Medicine Hat Mall,
Southlands Crossing
- **Route 50: Ross Glen Northbound**
Medicine Hat Mall, Carry Drive,
Taylor/Ross Glen areas
- **Route 51: Ross Glen Southbound**
Ross Glen/Taylor areas to Medicine
Hat Mall
- **Route 60: South Ridge**
South Ridge/Saamis Heights to
Southview Centre and Medicine Hat Mall
- **Route 62: Southlands**
South Ridge Trailer Park, Southland area
and Southlands Crossing to Southview
Centre and Medicine Hat Mall

NON-PEAK HOURS

NON-PEAK SERVICE HOURS:

Monday - Friday	6:45 p.m. – 10:45 p.m.
Saturdays	6:45 a.m. – 10:45 p.m.
Sundays & Holidays*	10:15 a.m. – 6:15 p.m.

*except for Christmas Day and Good Friday

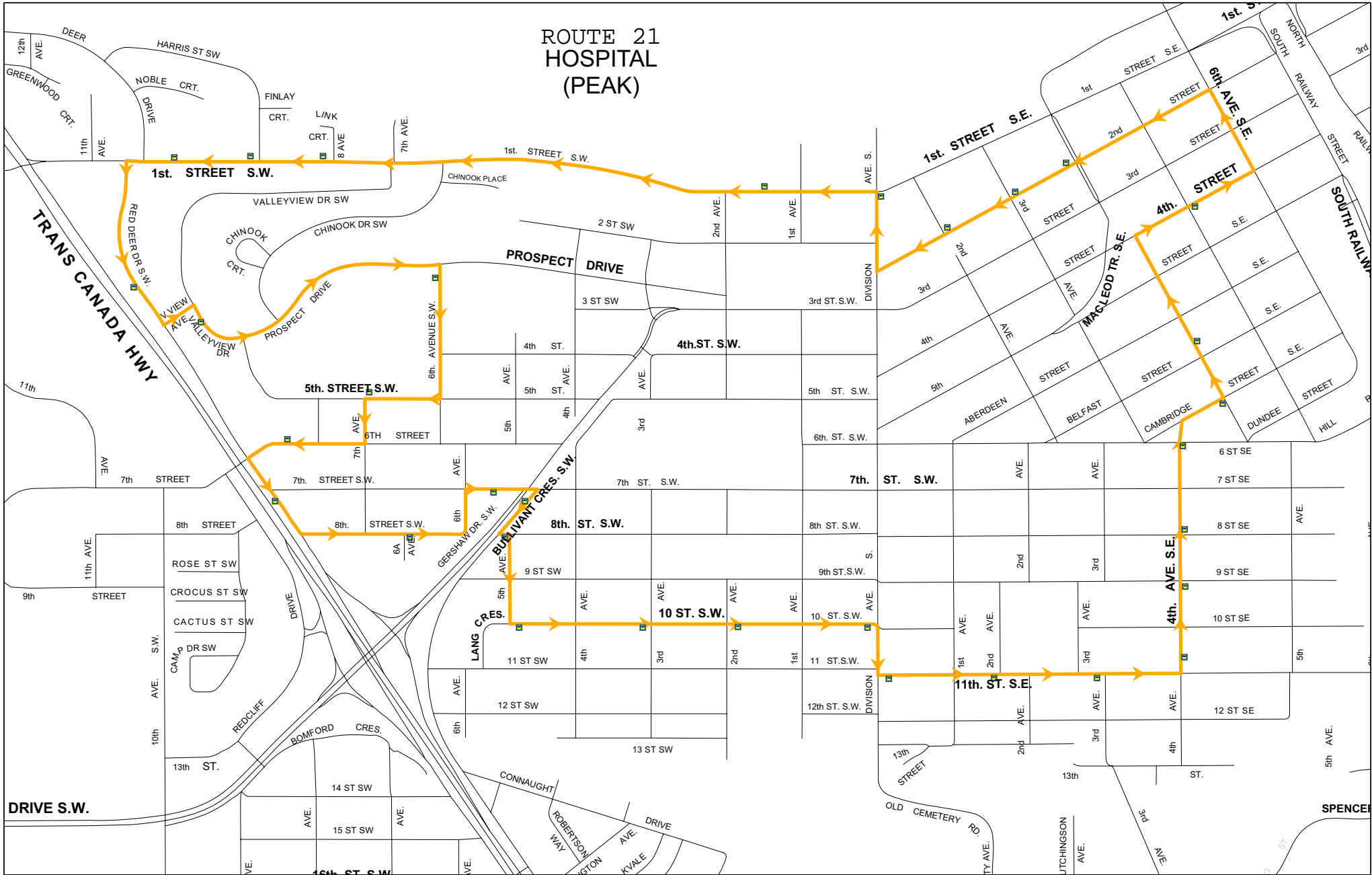


Look for **BLUE** non-peak service signs.
View the eight fixed routes on pages 20 – 27
or visit www.mhtransit.ca

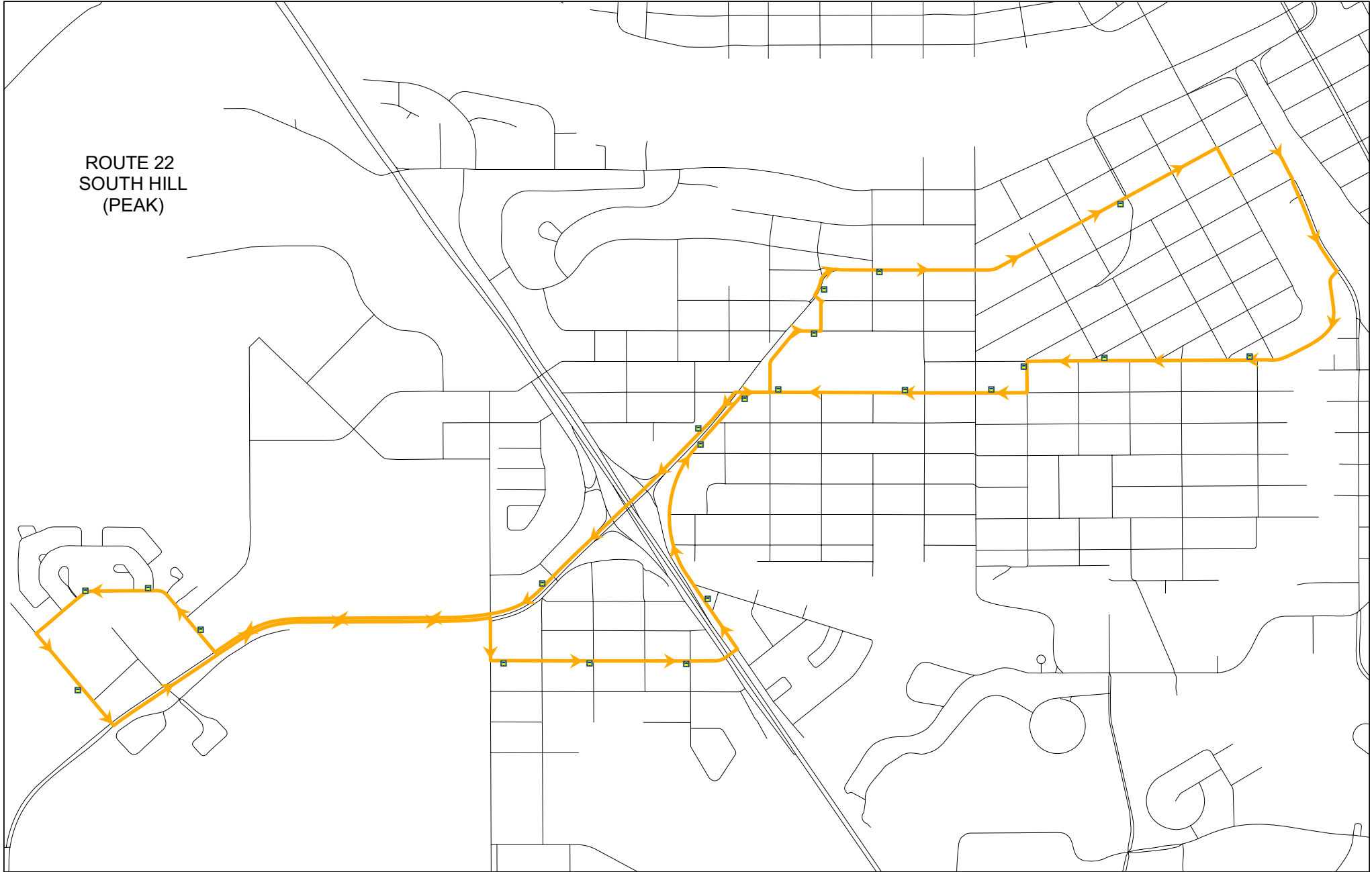
FIXED ROUTES:

- **Route 10: NE Crescent Heights**
Northeast Crescent Heights areas
- **Route 11: NW Crescent Heights**
Northwest Crescent Heights areas
- **Route 20: Flats**
Esplanade/Library, Flats and Veiner Centre
- **Route 21: Hospital**
Hill and Hospital areas
- **Route 22: South Hill**
South Hill
- **Route 30: Dunmore**
Medicine Hat Mall, Crestwood area and
Downtown area
- **Route 53: Ross Glen**
Ross Glen areas to Medicine Hat Mall
- **Route 61: South Ridge**
South Ridge area to Medicine Hat College
and Medicine Hat Mall

ROUTE 21 HOSPITAL (PEAK)



ROUTE 22
SOUTH HILL
(PEAK)

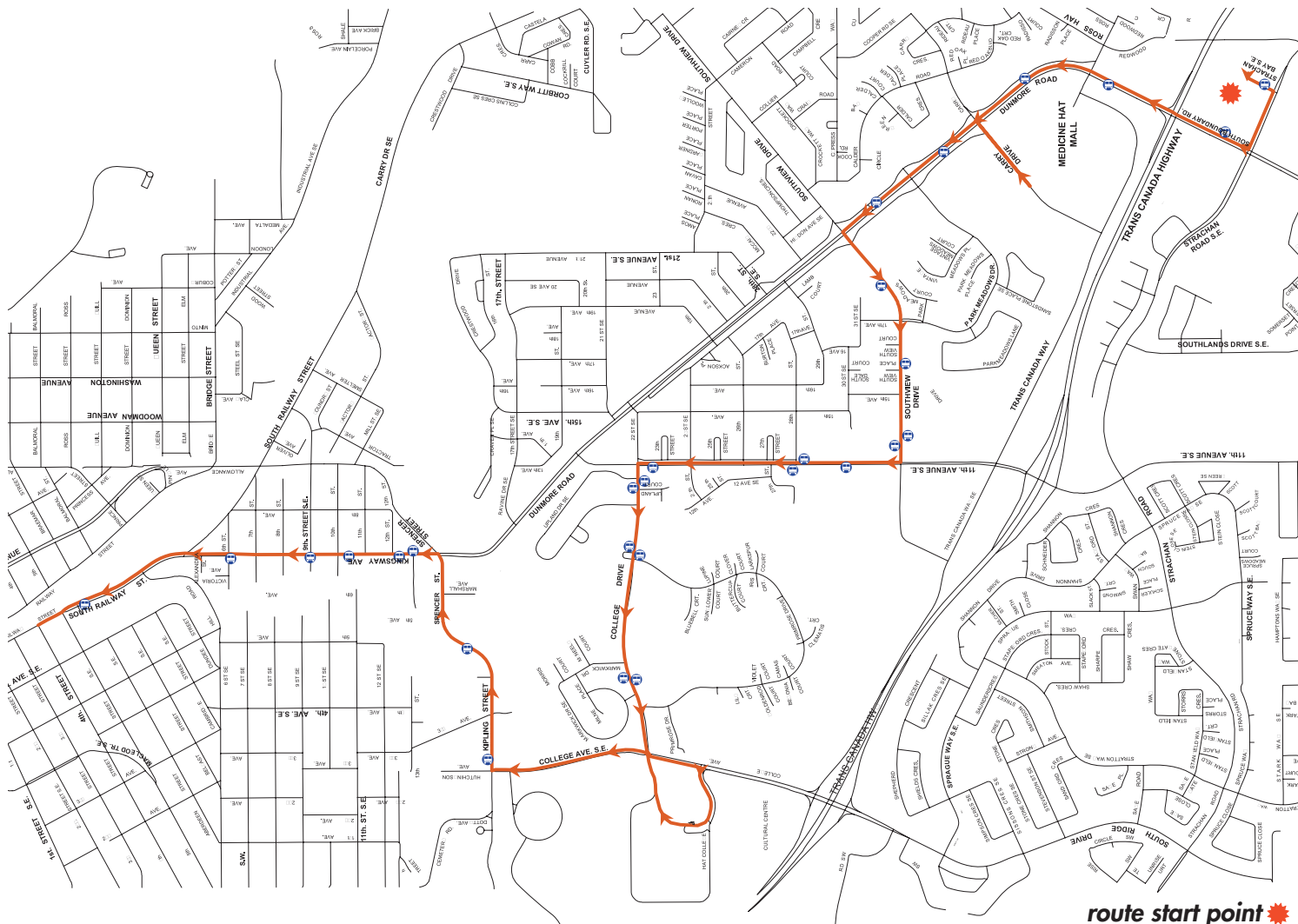


ROUTE 40

COLLEGE NORTHBOUND

peak service

Mon-Fri 6:45 a.m. - 6:45 p.m.



route start point 
bus stop 

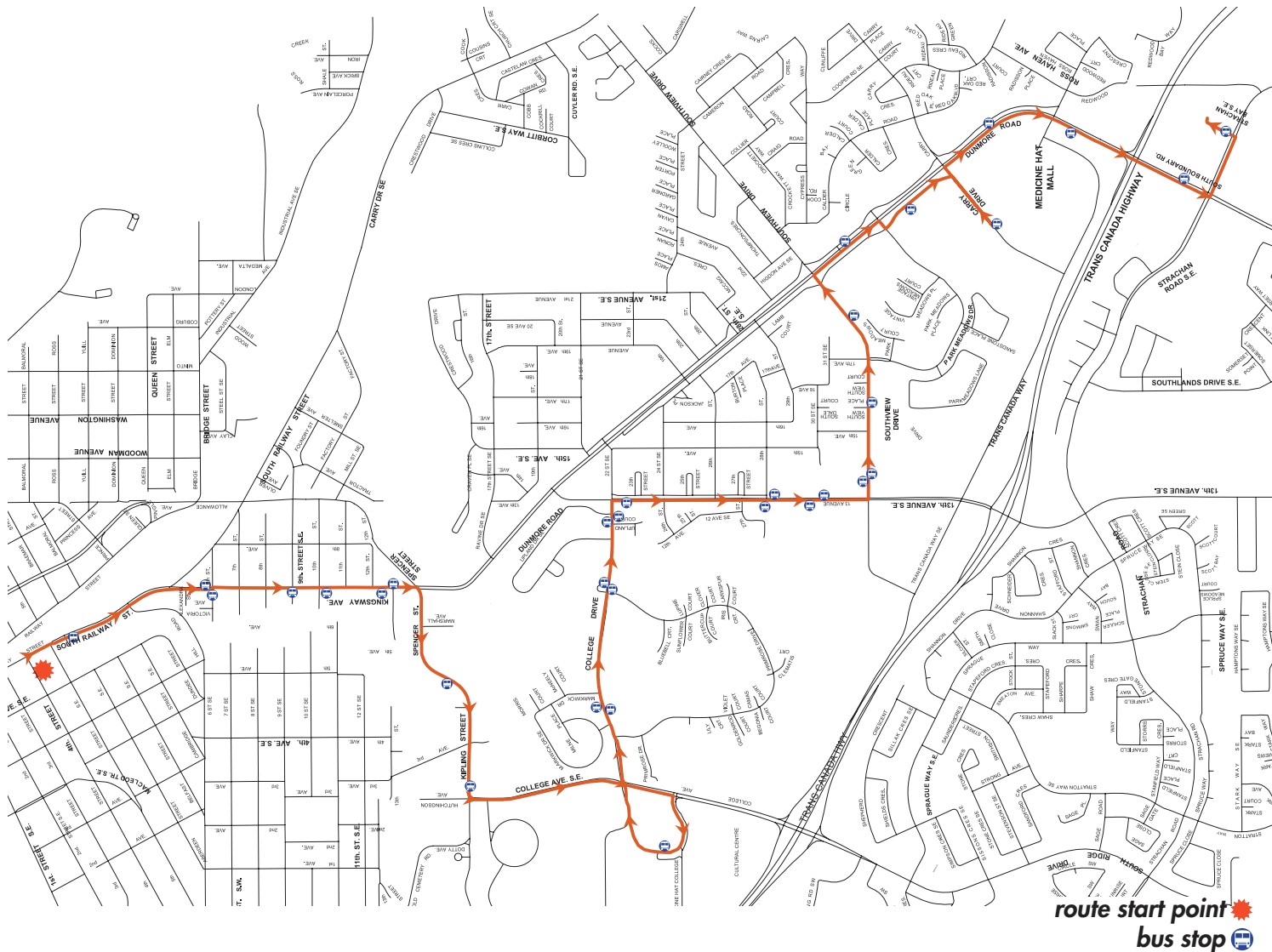
mhl SCHEDULE: ROUTE 40 (COLLEGE NORTHBOUND)

Strachan Bay Departure	Medicine Hat Mall	13 Ave. & Royal Bank	College Ave. & Kipling St. SE	Terminal Arrival
00:15	00:20	00:30	00:35	00:41
00:45	00:50	00:00	00:05	00:11

ROUTE 41 COLLEGE SOUTHBOUND

peak service

Mon-Fri 6:45 a.m. - 6:45 p.m.

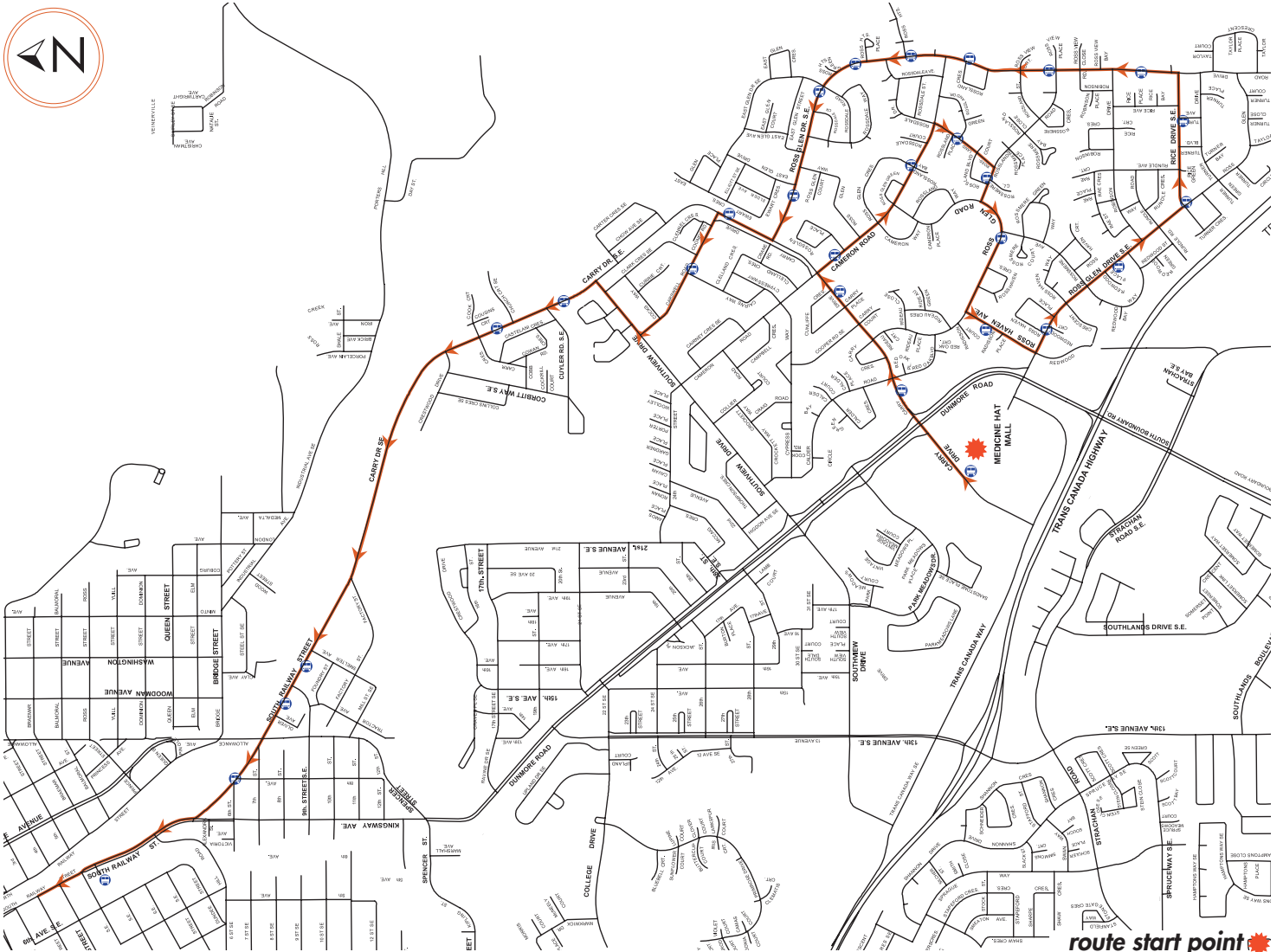


ROUTE 50

ROSS GLEN NORTHBOUND

peak service

Mon-Fri 6:45 a.m. - 6:45 p.m.



mhū SCHEDULE: ROUTE 50 (ROSS GLEN NORTHBOUND)

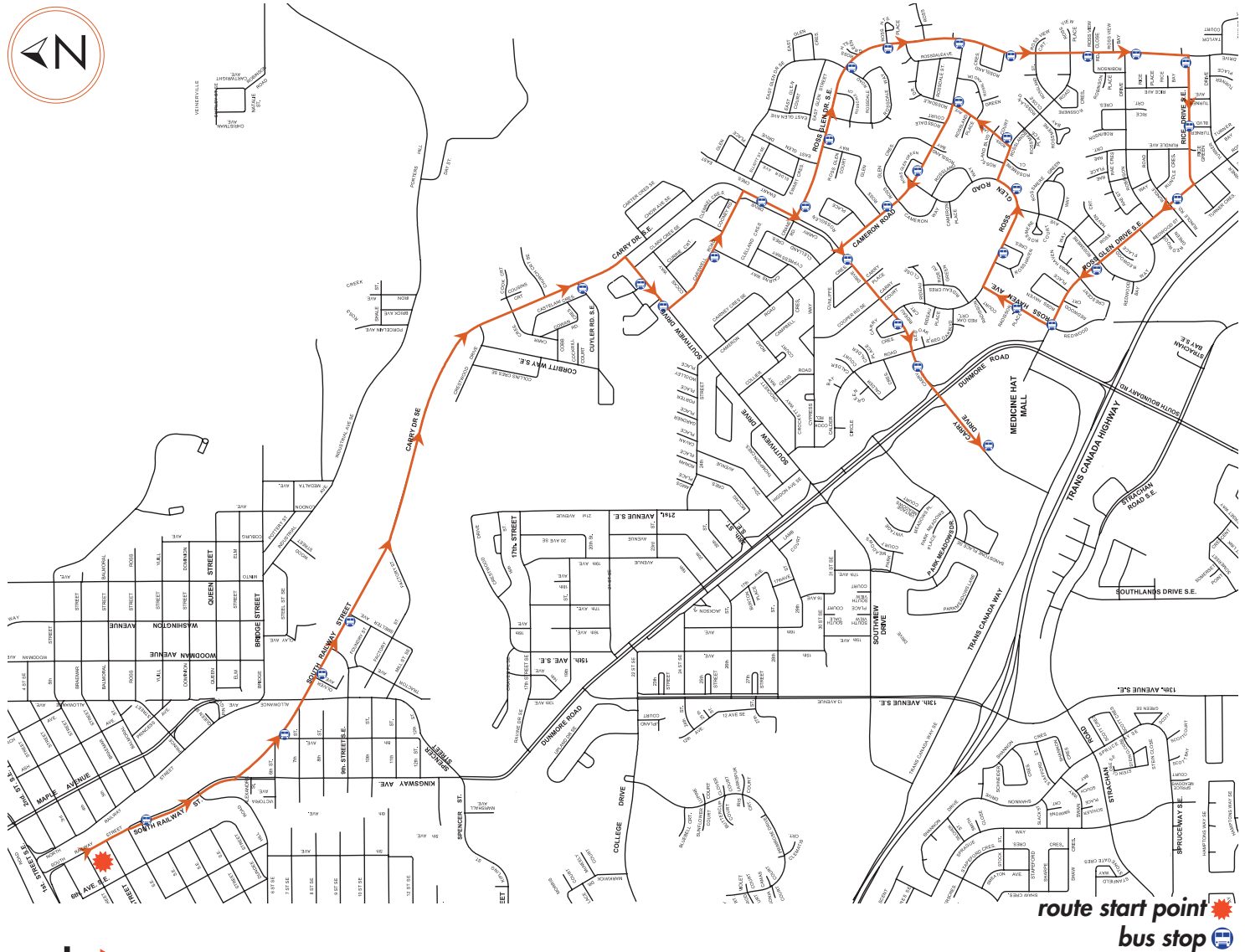
Medicine Hat Mall Departure	Rossland Rd. & Ross Glen Rd.	Ross Glen Dr. & Carry Dr. SE	South Railway St. SE & Redi Bottle Depot	Terminal Arrival
00:15	00:21	00:30	00:35	00:41
00:45	00:51	00:00	00:05	00:11

ROUTE 51

ROSS GLEN SOUTHBOUND

peak service

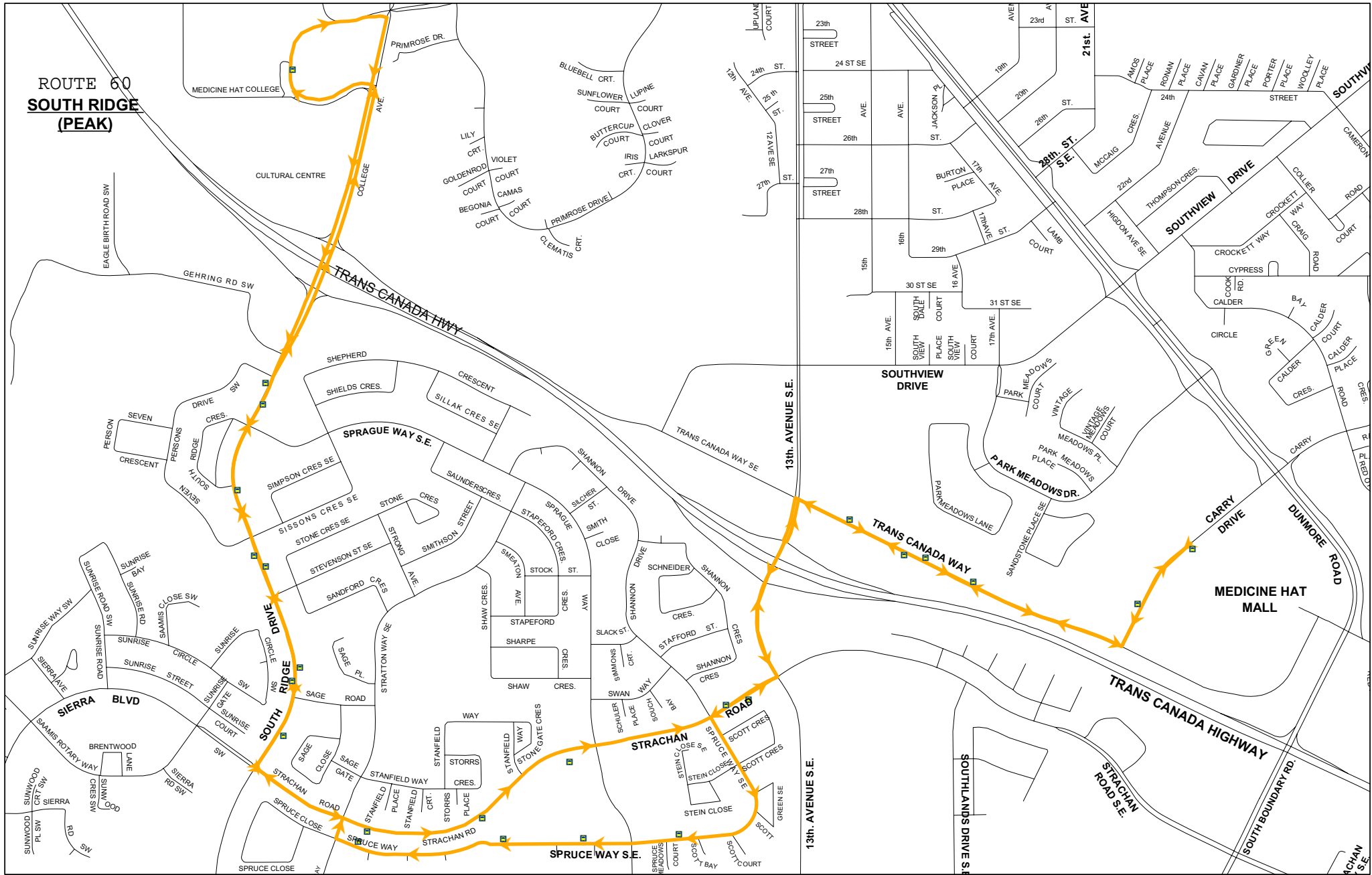
Mon-Fri 6:45 a.m. - 6:45 p.m.

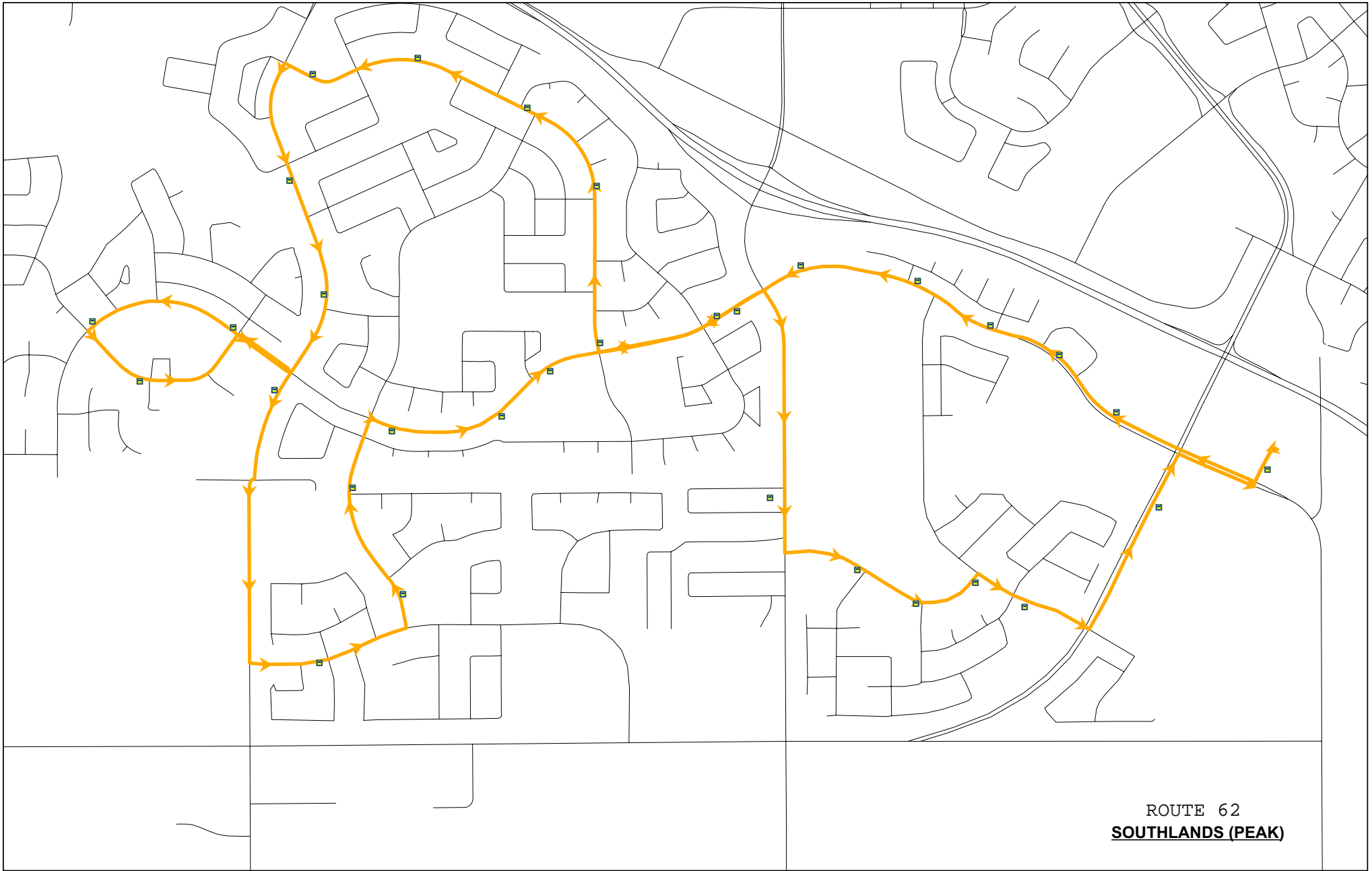


mht SCHEDULE: ROUTE 51 (ROSS GLEN SOUTHBOUND)

Terminal Departure	Southview Dr. & Carswell Rd	Medicine Hat Christian School	Carry Dr. & Cameron Rd. SE	Medicine Hat Mall Arrival
00:15	00:22	00:30	00:37	00:40
00:45	00:52	00:00	00:07	00:10

**ROUTE 60
SOUTH RIDGE
(PEAK)**



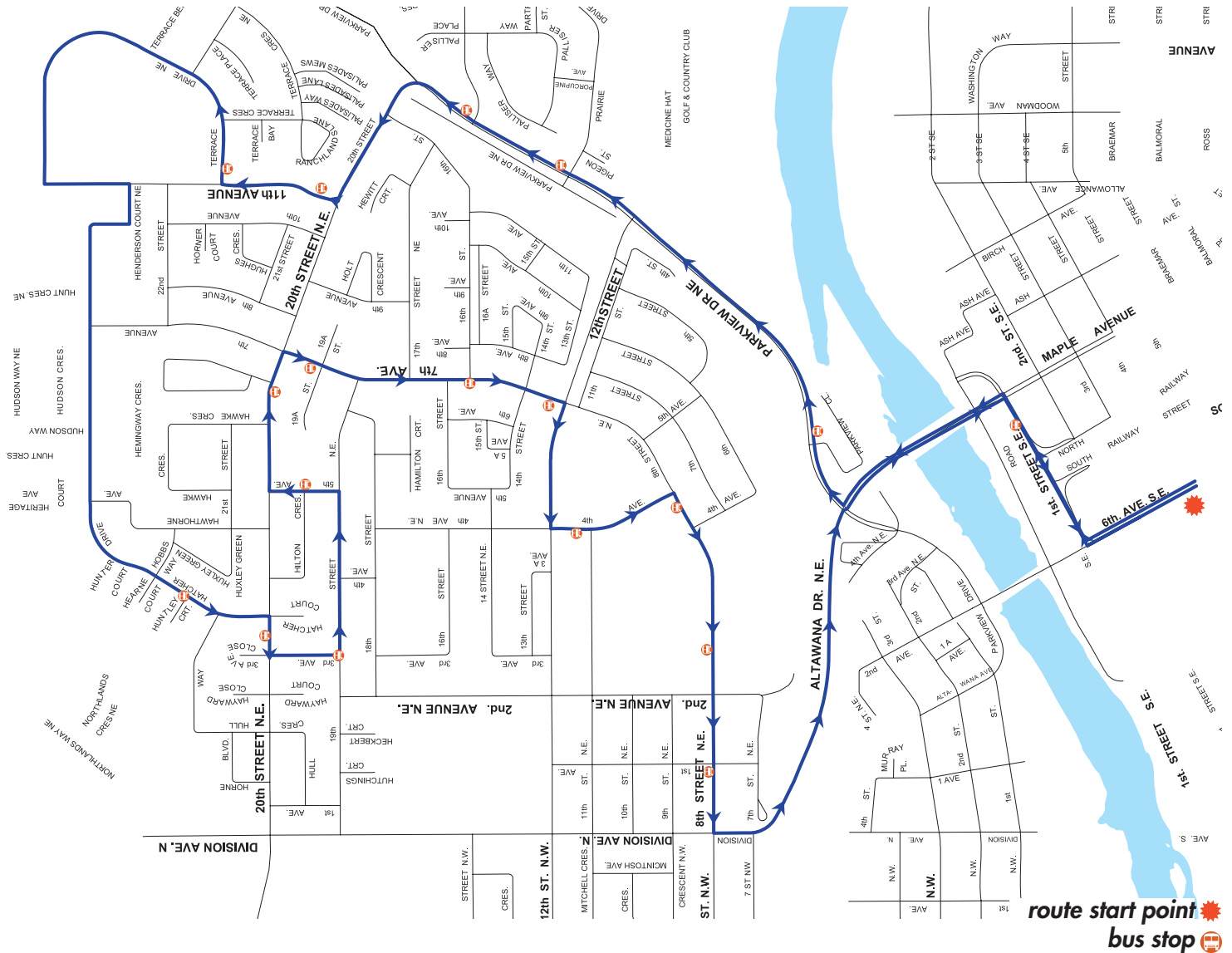


ROUTE 62
SOUTHLANDS (PEAK)

ROUTE 10 NE CRESCENT HEIGHTS

non-peak service

Mon-Fri 6:45 p.m. - 10:45 p.m.
Sat 6:45 a.m. - 10:45 p.m.
Sunday & Holidays 10:15 a.m. - 6:15 p.m.



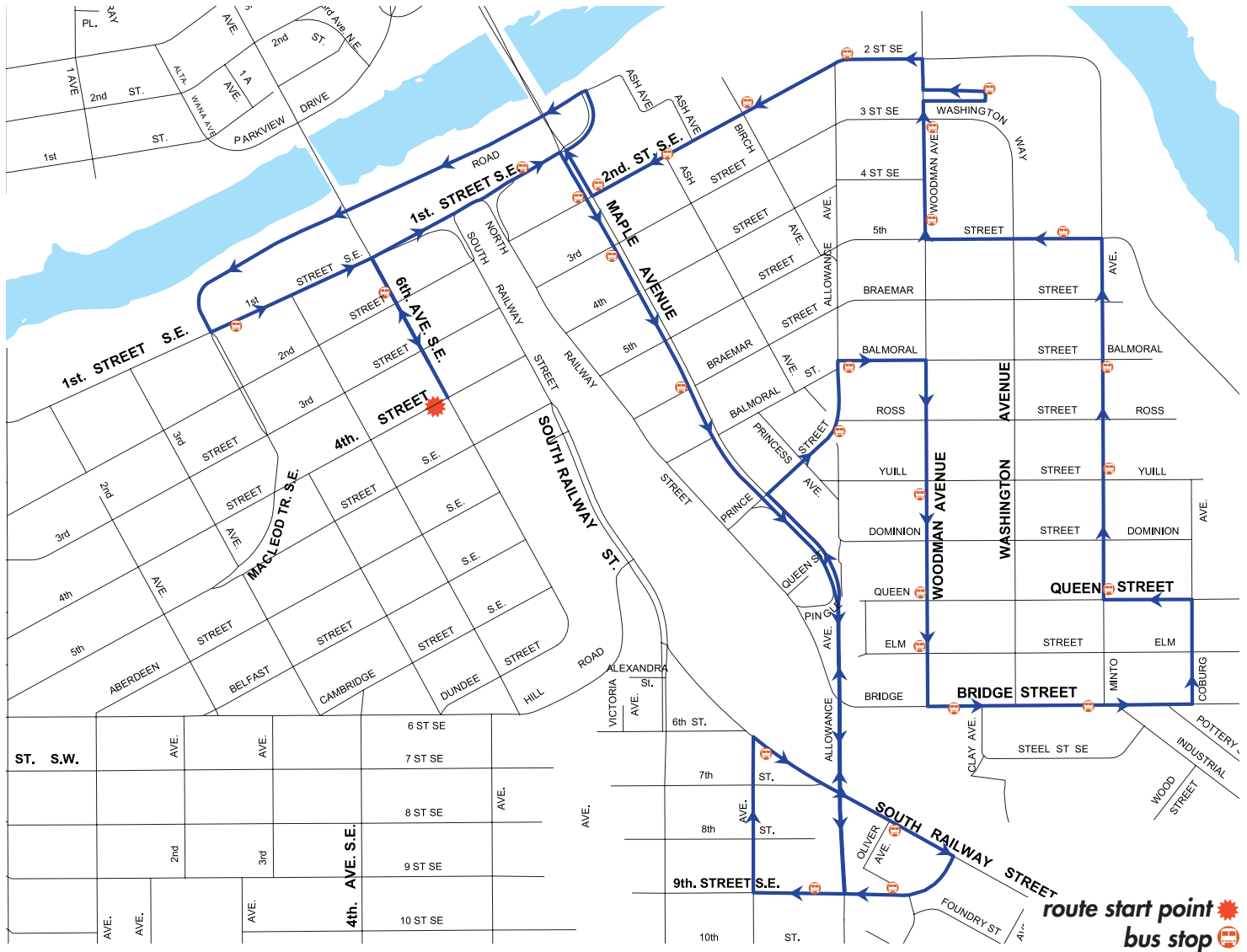
mht SCHEDULE: ROUTE 10 (NE CRESCENT HEIGHTS)

Terminal Departure	20 St. & 11 Ave. NE	20 St. & 7 Ave. NE	8 St. & Division Ave. NE	Terminal Arrival
00:15	00:22	00:30	00:35	00:41
00:45	00:52	00:00	00:05	00:11

ROUTE 20 FLATS

non-peak service

Mon-Fri 6:45 p.m. - 10:45 p.m.
Sat 6:45 a.m. - 10:45 p.m.
Sunday & Holidays 10:15 a.m. - 6:15 p.m.

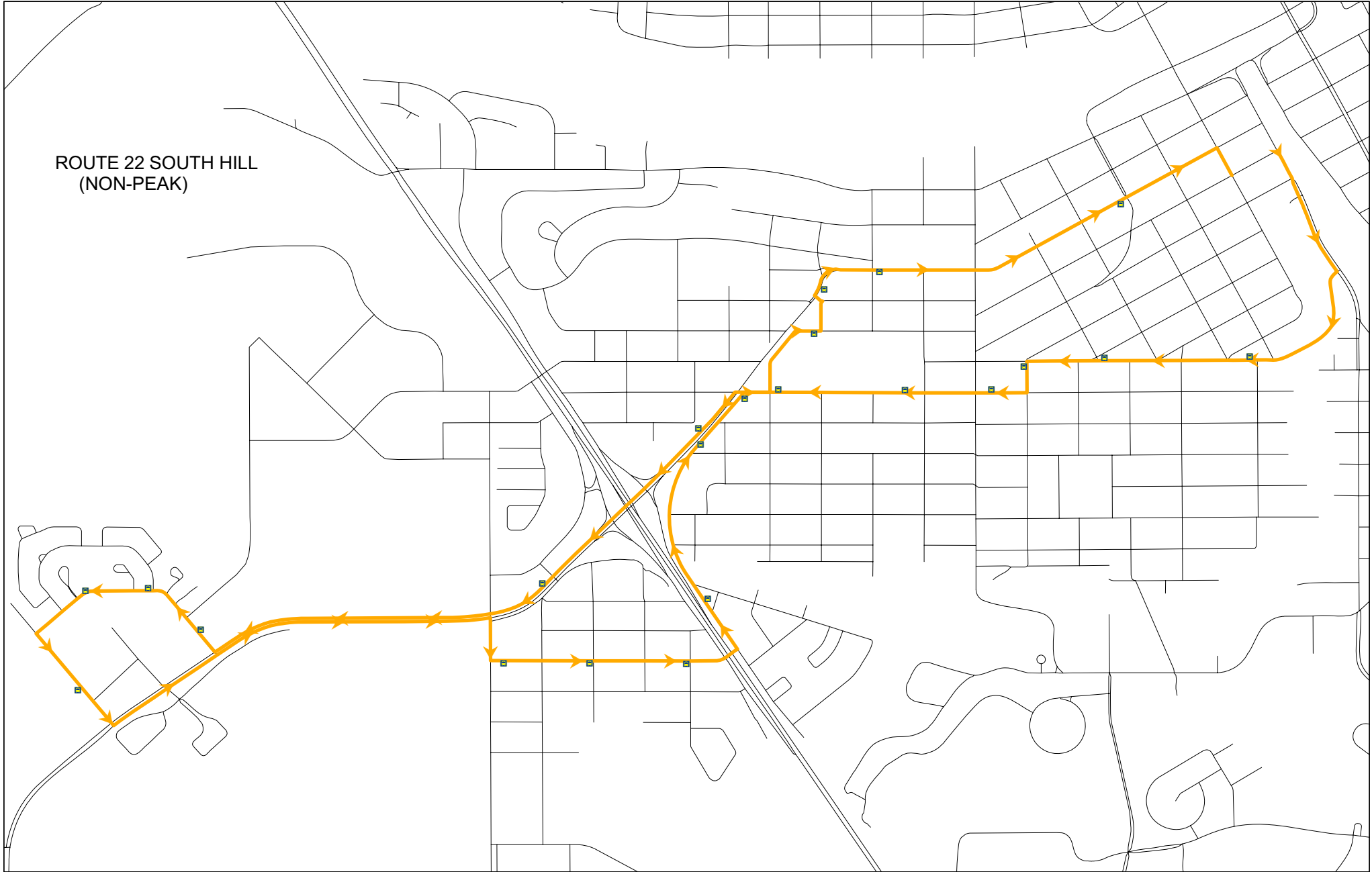


route start point 
bus stop 

mhc SCHEDULE: ROUTE 20 (FLATS)

Terminal Departure	9 St. & Allowance Ave. SE	Queen St. & Minto Ave.	2 St. & Luther Manor SE	Terminal Arrival
00:15	00:21	00:30	00:35	00:41
00:45	00:51	00:00	00:05	00:11

ROUTE 22 SOUTH HILL
(NON-PEAK)



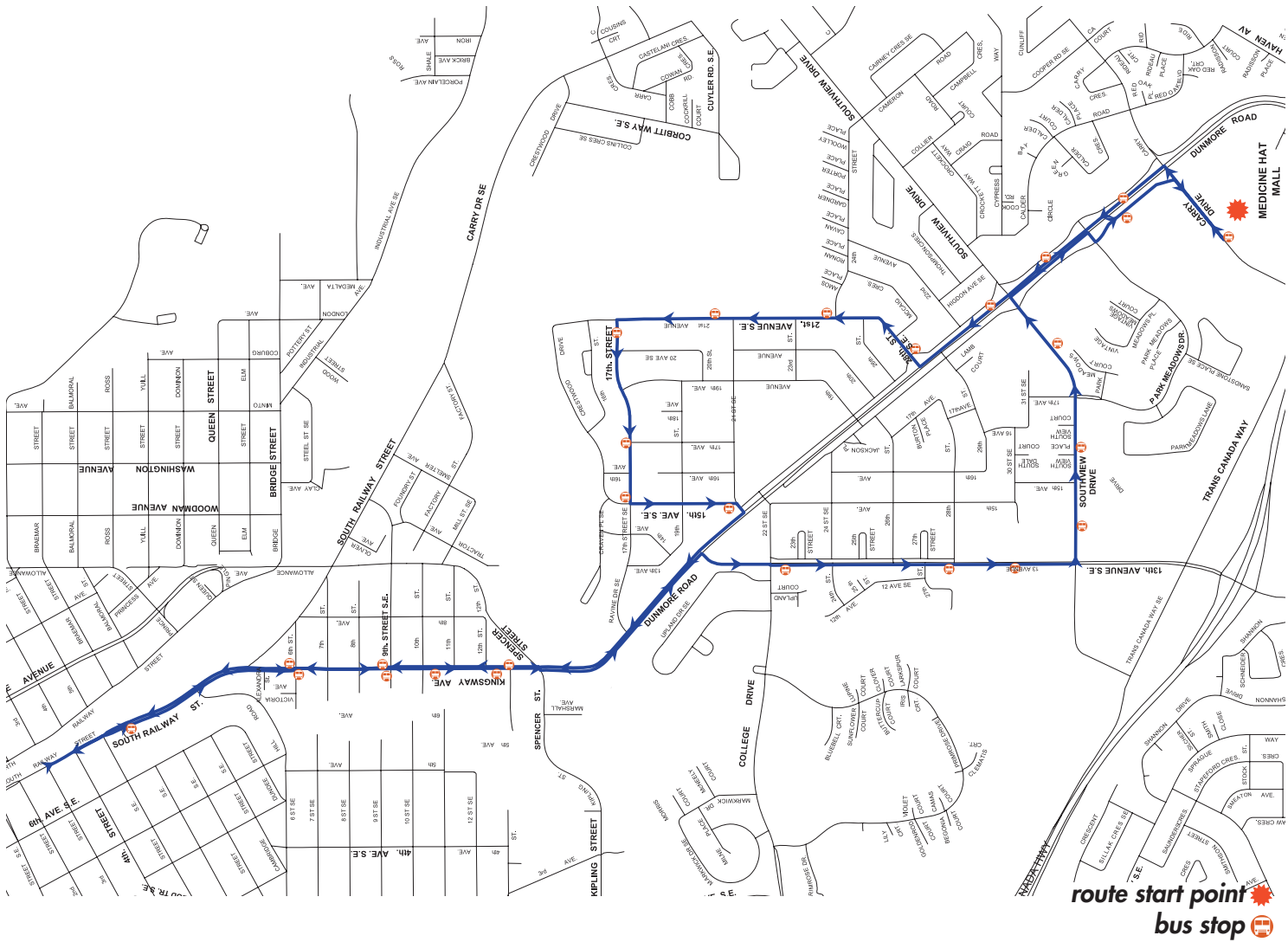
ROUTE 30 DUNMORE

non-peak service

Mon-Fri 6:45 p.m. - 10:45 p.m.

Sat 6:45 a.m. - 10:45 p.m.

Sunday & Holidays 10:15 a.m. - 6:15 p.m.



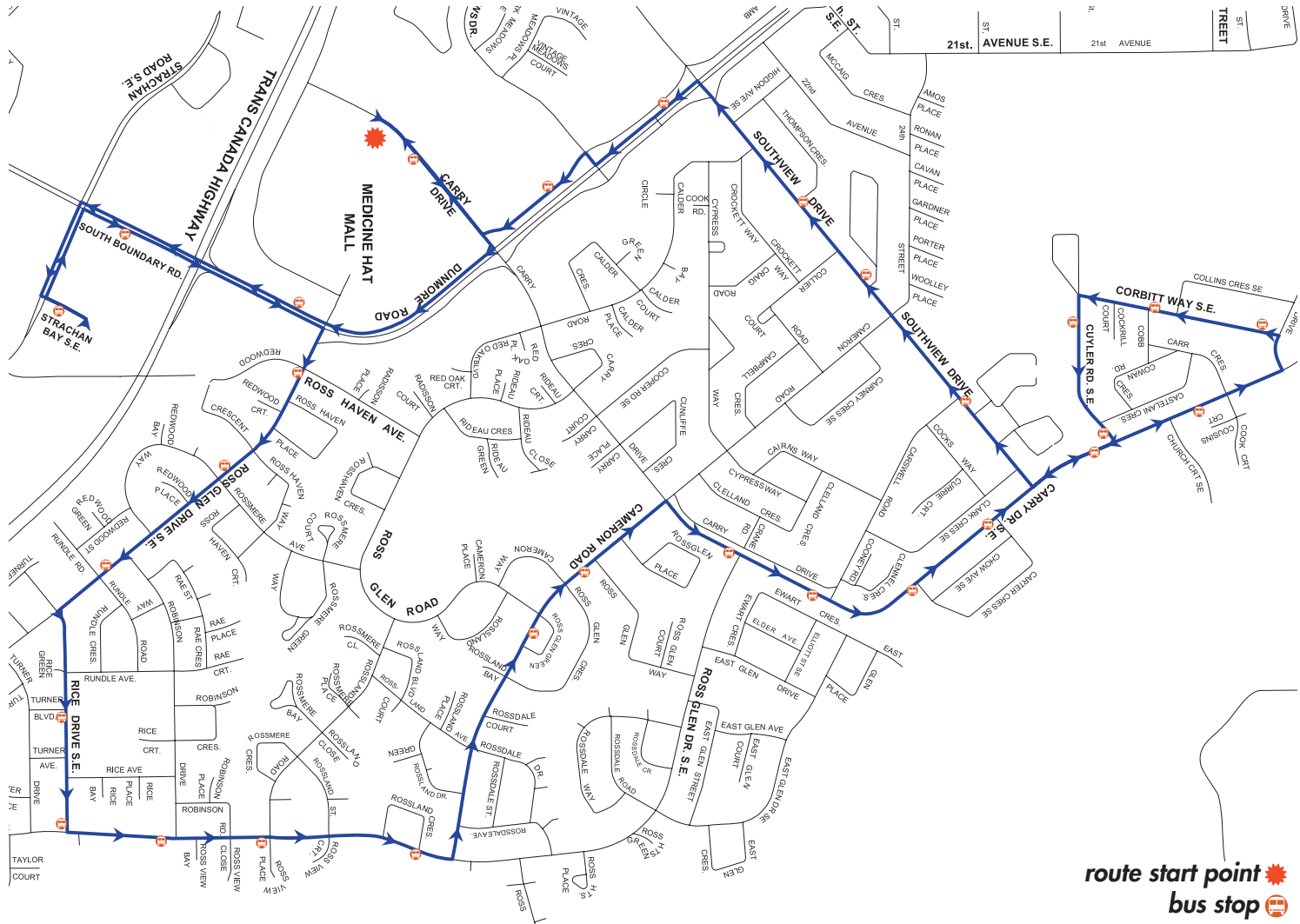
mht SCHEDULE: ROUTE 30 (DUNMORE)

Terminal Departure	13 Ave. & College Dr. SE	Medicine Hat Mall	17 St. & 17 Ave. SE	Terminal Arrival
00:15	00:20	00:30	00:35	00:41
00:45	00:50	00:00	00:05	00:11

ROUTE 53 ROSS GLEN

non-peak service

Mon-Fri 6:45 p.m. - 10:45 p.m.
Sat 6:45 a.m. - 10:45 p.m.
Sunday & Holidays 10:15 a.m. - 6:15 p.m.



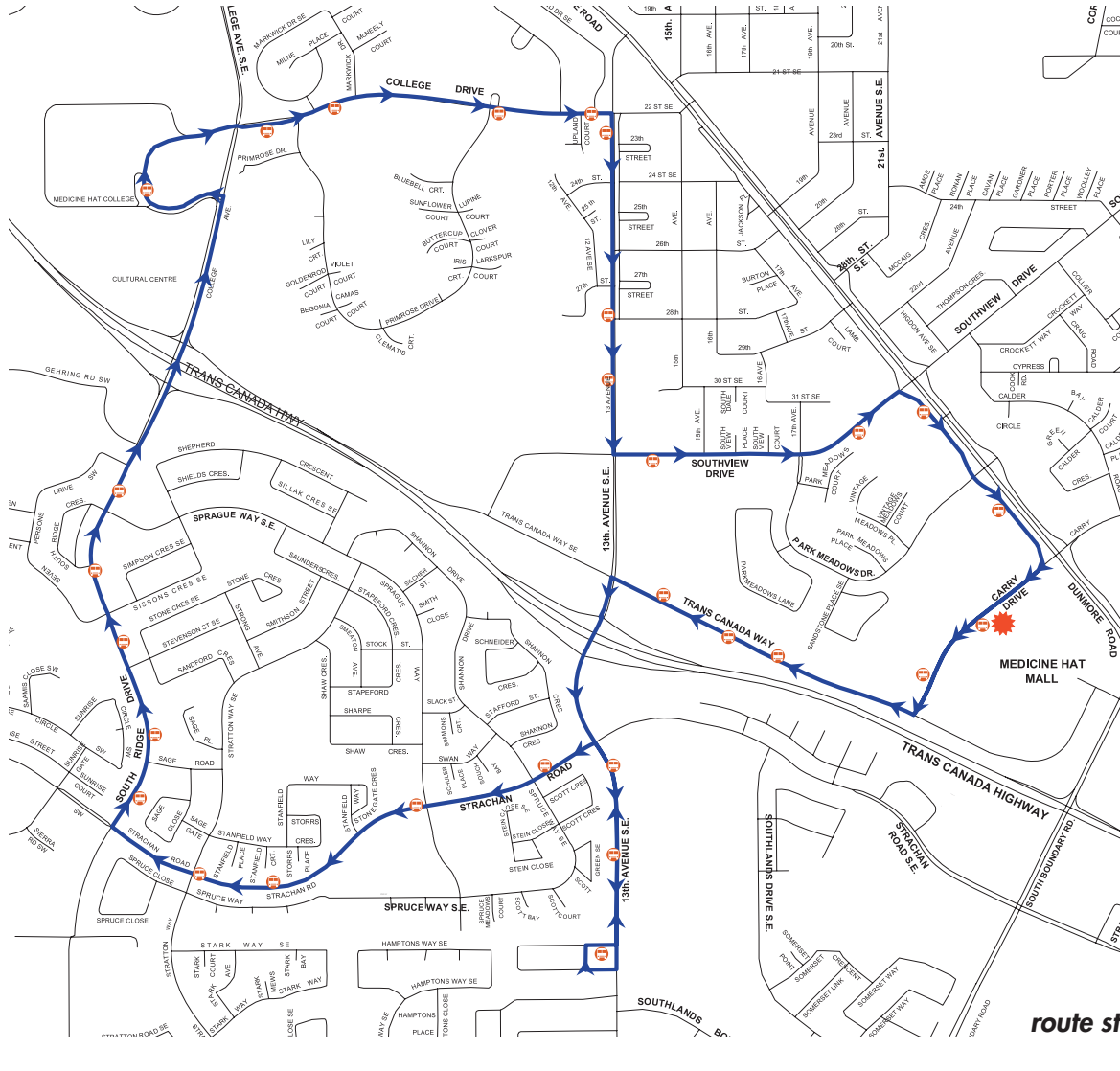
mht SCHEDULE: ROUTE 53 (ROSS GLEN)

Medicine Hat Mall Departure	Strachan Rd. & Strachan Bay SE	Ross Glen Dr. & Cameron Rd. SE	Carry Dr. & Crestwood Dr. SE	Medicine Hat Mall Arrival
00:00	00:22	00:30	00:35	00:42
00:30	00:52	00:00	00:05	00:12

ROUTE 61 SOUTH RIDGE

non-peak service

Mon-Fri 6:45 p.m. - 10:45 p.m.
Sat 6:45 a.m. - 10:45 p.m.
Sunday & Holidays 10:15 a.m. - 6:15 p.m.



mhc SCHEDULE: ROUTE 61 (SOUTH RIDGE)

Medicine Hat Mall Departure	Strachan Rd. & Shannon Dr. SE	College Dr. & College Ave. SE	Southview Centre	Medicine Hat Mall Arrival
00:00	00:22	00:30	00:35	00:40
00:30	00:52	00:00	00:05	00:10

SPECIAL NEEDS TRANSIT

Medicine Hat Transit is committed to providing safe, convenient and accessible transportation options for all residents of the city. Medicine Hat Transit, through its fleet of accessible conventional and special needs buses provides transportation options to meet the varied needs of Medicine Hat residents.

Eligibility for Special Needs Transit is based on the specific abilities of the individuals and is not based on language barriers, age, income or unfamiliarity with the regular accessible fixed route transit service.

The application form and process has been designed in three steps:

- **Step One** - Get to know you and your abilities
- **Step Two** - Complete a functional assessment if required
- **Step Three** – Complete the Registration Form for Special Needs Transit if you qualify based upon specific abilities



HOURS OF OPERATION:

- Pre-booked service – \$2.25 per trip
Monday – Saturday 6:45 a.m. – 7:00 p.m.
Sunday limited service.
- Demand service – \$6.00 per trip.
Same day booking \$6.00 per person on each way of a trip.
- Peak hours of operation are 7:30 a.m. – 9:00 a.m. and 2:30 p.m. – 4:00 p.m., Monday – Friday when priority is given to persons going to work or school. Consideration for other scheduled bookings will be given for trips between 9:00 a.m. and 2:15 p.m. on these days.

SPECIAL NEEDS TRANSIT

BOOKING OF TRIPS:

- Please contact MHT at 403.529.8214.
- All trips must be booked by noon the day before a planned trip (Monday – Friday).
- Bookings may be made up to 30 days prior to a planned trip and priority is given to school, work, and medical trips. Advance bookings allow for the maximum number of trips to be accommodated on this shared-ride service.
- Special Transit can be used for shopping, recreation, and social trips.
- Individuals or organizations can also charter Special Transit buses.

APPLYING FOR SPECIAL NEEDS TRANSIT SERVICES:

Application forms for requesting Special Transit services are available at the MHT office, Downtown Terminal or can be downloaded from MHT website which is www.mhtransit.ca

PASSENGER COURTESIES AND RESPONSIBILITIES:

- Be prompt and ready at the scheduled pick-up time.
- To operate most efficiently, Special Needs Transit works within a 20 minute window, so the bus may arrive between 10 minutes before and 10 minutes after the scheduled pick up time.
- It is essential that an attendant accompany you if you need assistance (e.g. entering buses or exiting buses or leaving/entering your destination points).
- All passengers and attendants must use the seat belts provided.
- All wheelchair users must be seat belted in their chairs.
- All wheelchairs and scooters must be securely fastened.
- If you need to cancel your trip, please notify the MHT office, 403.529.8214, as soon as possible to avoid being charged for the trip.



mht : INFO

HELPING KEEP OUR COMMUNITY SAFE

MHT Operators keep a watchful eye on our community. Working in conjunction with other community agencies, operators report suspicious activities to police and fire, and help lost individuals get to where they are safe. They are in continuous contact with MHT Dispatch and can radio for emergency help whenever fire, police or emergency medical services are required. They also report road problems, out-of-order traffic lights and missing signs. All MHT buses are considered a safe haven for children, adults, seniors and persons with disabilities.

STAY FIT – BIKE & RIDE

A great way to stay fit and keep the environment healthy is to ride your bike & the bus. For your convenience, MHT buses are equipped with bike racks. Bike & Ride provides an environmentally friendly alternative transportation option.





come ride with us : everyday

It gets me places faster and easier. It's cheap, cabs are more expensive – why not take the bus for \$2.25? They go on weekends and holidays, they have their non-peak service which works way better for me. I can get to work on Sundays and holidays if I need to. ~Amanda



I think it's very good service. I have a driver and I don't have to worry about expenses and the service is always good. For a city the size of Medicine Hat, **the service is very good, the drivers are very good and they are always courteous.** I appreciate everything I get from the city. ~Ron

I use Transit almost every day. I actually love it. They have Sunday service – I'm very pleased they have it now. I like the evening service. **The bus drivers know us, we've been taking the bus for years and years. They are not only workers, they are like family.** ~ Annette



It's convenient, it's easy and it's fast. You can get all over the city within an hour. It's very good. There's the new evening and weekend schedules which are also good. On the weekends when my husband has to work then I've got transportation. It's a lot easier for me. ~ Sandra



It's nice now that the buses run on Sundays. **I use it every day.** I like the new buses, they are really nice looking buses. ~ Logan



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