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Subdirección Técnica Deportiva

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Gerencia de Imagen e Identidad

Guadalajara, México Octubre 2010



# Technical Manual XVI PAN AMERICAN GAMES



President of the United States of Mexico Felipe Calderon Hinojosa



Host of the Games

Jalisco State Governor

Emilio Gonzalez Marquez



Host of the Games

Guadalajara Mayor

Jorge Aristoteles Sandoval Diaz



**Host of the Games**President of the Mexican Olympic Committe **Felipe Muñoz Kapamas** 



# Dear participants,

The mission of the XVI Pan American Games Organizing Committee is to celebrate an event with the best technical and organizational conditions so that athletes, technical delegates, leaders, the media and other guests may perform their respective duties without any obstacles.

This Technical Manual aims to establish the necessary guidelines for the solid development of your sport discipline competition during the celebration of the most important sporting event of the American Continent. The Manual also incorporates certain parameters defined by the International Federations and the Pan American Confederations.

This document will provide the information required by the National Olympic Committees, Federations and athletes in order to properly plan and participate in the XVI Pan American Games Guadalajara 2011, "America's Fiesta."

Our city is looking forward to welcoming the athletes from the Americas as well as every participant who will help make this sports celebration an unforgettable experience for our city and for the subsites where these Pan American Games will surely leave a legacy.

Sincerely,

Carlos Andrade Garín

General Director XVI Pan American Games Guadalajara 2011 Organizing Committee

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# **Mexico**

Mexico is situated in the northern hemisphere of the American Continent. It borders the United States of America to the north, Guatemala and Belize to the south, the Gulf of Mexico to the east, and the Pacific Ocean to the west. Its territory has a total area of 1,964,375 km<sup>2</sup> The country is divided into 31 states and 1 Federal District.

Mexico offers a great variety of attractions including a heritage of Pre-Columbian civilizations, great archeological sites that shape the national identity and breathtakingly beautiful beaches. The country brings together the historical remains of cultures dating back thousands of years blended with the excitement of large cities. Mexico is unique thanks to its natural wealth combined with its remarkable historic elements and its internationally renowned infrastructure

Mexico's diversity can be experienced throughout its 32 states, all of which offer an endless number of destinations where all sorts of leisure activities are there to be enjoyed.

As the birthplace of great painters like Diego Rivera and Frida Kahlo as well as acclaimed writers like Agustin Yañez, Juan Jose Arreola, Octavio Paz and Carlos Fuentes, Mexico was also home to impressive muralists like Jose Clemente Orozco and David Alfaro Sigueiros, all of whom are part of a rich culture characterized by the expressions of all Mexicans.

Guadalajara, host city of the upcoming Pan American Games is located in the State of Jalisco, known internationally by its Mexican identity icons like "charrería", "mariachi" music and Tequila.

Jalisco offers endless possibilities: Cultural, natural, touristic and gastronomic; all of which will give the America's Fiesta a color that is distinctly Mexican.



# The City of Guadalajara

Guadalajara is the capital of the State of Jalisco. The city is located in the central region of the state and has a population of 1,600,940 people, making it the second largest city in Mexico.

The Guadalajara Metropolitan area also includes the municipalities of Zapopan, Tlaguepaque, Tonala, Tlajomulco de Zuñiga and El Salto. Added together, the population for the metropolitan area totals 3,967,252 inhabitants according to the 2005 census.

Guadalajara is at an altitude of 1,567 meters above sea level and is one of the main cultural, economic, historic, industrial and religious centers in Mexico. All of this gives the city significant influence over the rest of the country.

"Tapatio" is the Spanish word used to refer to Guadalajara's natives. The city is named in honor of the Spanish city of Guadalajara and the word may mean "rocky river", "rocky valley" or "fort valley."

# Host of major events

The city was a subsite for the Mexico 1968 Olympic Games and the 1970 and 1986 football World Cups. It has also hosted serveral international events such as the first Ibero-American Summit in 1991 as well as the Latin American and the Caribbean-European Union Summits in 2004. In 2005, the city was named Cultural Capital of the Americas.

In 1987, the Guadalajara "Expo" Convention Center opened its doors and for the upcoming Pan American Games, the center will act as the International Broadcast Center, Technology Operations Center, Main Operations Center and the Main Press Center.

There are more than 25,000 hotel rooms in the City and the metropolitan area is a national leader in the investment and development of commercial centers.

# Official currency

The peso is Mexico's official currency and is represented by the symbol \$. The bills that are currently in circulation have a denomination of 20, 50, 100,



500 and 1,000 pesos. The coins in circulation are 10, 20 and 50 cents as well as 1, 5, 10 and 20 pesos.

Exchange rates vary on a daily basis so, previously consulting rates with specialized foreign exchange providers is highly recommended in order to find out about the latest exchange rate.

In Guadalajara, currency and traveler's cheques may be exchanged directly at currency exchange businesses, at some banks or at any airport. The most common currency exchange is between the US dollar and the Mexican peso, or between the Euro and the Mexican peso. Exchanging from dollar to peso is the most recommended transaction.

The official banking partner for the XVI Pan American Games Guadalajara 2011 is Scotiabank.

#### Credit and debit cards

Credit cards are widely used in Guadalajara as they are accepted in almost all business establishments, hotels, restaurants and travel agencies; however, it's a good idea to carry some domestic currency for incidental expenses. The most accepted cards include Visa, Master Card, Diner's Club and American Express.

#### Voltage

Electric current is at 110 volts at 60 MHz. It's the same voltage that is used in the United States and Canada. If your electronic devices run on 220 volts, you will need an adapter. Please note that the standard plugs are flat-pronged.

#### **Business hours**

Like most Mexican cities, office hours usually run from 9AM to 5PM. As for shopping centers, hours of operation run from 9AM to 8PM and while most open on Sundays, it's best to check before going.

## **Tipping**

Tipping is not compulsory; however, at bars, restaurants, discothegues and night clubs, it is customary to leave a tip between 10 and 15 percent, not counting the value added tax (IVA) included in the bill.

For bellboys and valet parking attendants, a \$1 to \$2 US dollar tip for their service is customary in Guadalajara.



#### System of measurement

The system of measures used in Mexico is the Metric-Decimal system. Temperature is expressed in degrees Celsius and volume is expressed in liters.

#### Hospitality

"Tapatíos" are widely recognized for their warmth and hospitality. You are like to feel at home in Guadalajara.

If you need tourism assistance in Guadalajara, you should be able to go to one of the Board of Tourism information booths that will be located throughout the State of Jalisco during the Pan American Games. These kiosks will be strategically placed in or around the Pan American venues.

# XVI Guadalajara 2011

# **Pan American Games**

Mexico will host the Pan American Games for the third time (1955, 1975 y 2011), but this is the first time that the host city is not the capital of the country.

# Opening Ceremony:

Friday, October 14, 2011

# Competition:

From Friday to Sunday October 14-30, 2011

#### Place:

Guadalajara, Jalisco, Mexico

#### **Participants:**

Approximately 5,900 athletes

## **Sports Program:**

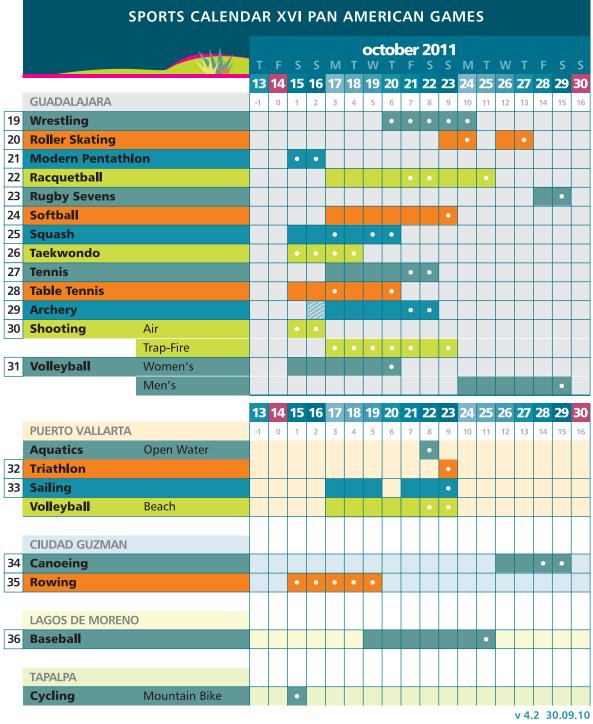
- 36 sports
- 43 disciplines
- 361 events

#### **Subsites:**

- Puerto Vallarta
- Ciudad Guzmán
- Lagos de Moreno
- Tapalpa



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	Synchro Swimming								•	•									
	Swimming			•	•	•	•	•	•	•									
	Waterpolo																•	•	Ļ
Athletics	Track and Field												•	•	•	•	•		
	Marathon											•							
	Race walk											•						•	
Badminton									٠	٠									
Basketball	Women's													•					
	Men's																		
Handball	Women's											•							
	Men's												•						
Bowling														•		•			
Boxing																	•	•	
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	Road																		
	Track					•	•	•	•										Ī
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1 Water Ski												•							T
2 Basque Pelota																•			t
3 Football	Women's														•				t
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4 <b>Gymnastics</b>	Artistic												•	•	•	•	•	G	t
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6 Judo	Wich														•	•	•	•	f
7 Karate																•	•	•	
8 Weightlifting													•		•				-



# **PASO**

#### PAN AMERICAN SPORTS ORGANIZATION

Gomez Farias #51 Colonia San Rafael Mexico, D.F. 06470 +(52 55) 5705 4657 | 5535 8263 | 5705 2275 Fax odepa@oem.com.mx www.odepa-paso.org

During the XVI Pan American Games Guadalajara 2011, PASO offices will be at the PASO Family Hotel.

#### **Executive Committee**

President	Don Mario Vázquez Raña	Mexico
1st Vice President	Michael Fennell	Jamaica
2nd Vice President	Carlos Nuzman	Brazil
3rd Vice President	Felipe Muñoz Kapamas	Mexico
Secretary General	Jimena Saldaña	Mexico
Treasurer	Richard Peterkin	St. Lucia
Members Group 1	Lawrence F. Probst Fernando Beltranena Jean-Edouard Baker	United States Guatemala Haiti
Members Group 2	Jose Ramon Fernandez Alphonso Bridgewater Veda Bruno-Víctor	Cuba St. K&N Grenada

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**Members Group 3 Nicole Hoevertsz** Aruba K.A. Juman-Yassin Guyana

Neven Ilic Alvarez Chile

**Honorary Member** Jorge Herrera Barona Colombia

**ACNO Vice President** Julio Cesar Maglione Uruguay

**Executive Secretary** Reynaldo Gonzalez Cuba

#### **Technical Commission**

President	Michael Fennell	Jamaica
Member	Jorge Herrera Barona	Colombia
Member	Antonio Von Ondarza	Venezuela
Member	Rene Romero	Cuba
Member	Agberto Guimaraes	Brazil
Member	Caroline Assalian	Canada

#### **Coordination Commission**

President	Carlos Nuzman	Brazil
Member	Richard Peterkin	St. Lucia
Member	Fernando Beltranena	Guatemala
Member	Nicole Hoevertsz	Aruba
Member	Michael Chambers	Canada

# **National Olympic Committees**

# Members of the Pan American Sports Organization



**AHO** 

Netherlands Antilles



**ANT** 

Antigua



**ARG** 

Argentina



**ARU** 

Aruba



**BAH** 

Bahamas



**BAR** 







BIZ Belize

BOL



**BRA** 

Brazil



Bolivia

CAN



**CAY** 

Cayman Island



Canada

CHI Chile



COL

Colombia



**CRC** 

Costa Rica



**CUB** 



Cuba



**DMA** 

Dominica



DOM



Dominican Republic



**ECU** 

Ecuador

**ESA** El Salvador







**GUA** Guatemala







**GUY** Guyana



HON

Honduras



**IVB** 

British Virgin Islands



LCA

St. Lucia



NCA

Nicaragua



PAR

Paraguay



**PUR** 

Puerto Rico



**SUR** 

Suriname



URU

Uruguay



VEN

Venezuela



HAI

Haiti



ISV

USA Virgin Islands



**JAM** 

Jamaica



**MEX** 

Mexico



PAN

Panama



PER

Peru



**SKN** 

St. Kitts & Nevis



TRI

Trinity and Tobago



USA

United Stated



VIN

St. Vincent and the Granadines



# **COPAG**

# XVI Pan American Games Guadalajara 2011 **Organizing Committee**

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Infrastructure Director	Hugo Rodriguez Gascon hrodriguez@guadalajara2011.org.mx
Commercial and Marketing Director	Horacio de la Vega Flores hdelavega@guadalajara2011.org.mx
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Technical Sports Services Manager	Hellen R. Ponce Avila hponce@guadalajara2011.org.mx
Operation and Competition Manager	Sayda del Rio Chuljak sdelrio@guadalajara2011.org.mx



# FIBA Fédération Internationale de Basketball Amateur International Basketball Federation

#### President: Yvan Mainini

53 Avenue Louis- Casaï P.O. Box 110 1216 Cointrin/ Genève Switzerland +(412) 2545 0000 +(412) 2545 0099 Fax info@fiba.com | www.fiba.com

# **FIBA Americas**

## Pan American Basketball Confederation

#### **President: Horacio Muratore**

P.O. Box 8925, Fernandez Juncos Station Santurce 00910 Puerto Rico +(78) 7783 2255 / 2642 +(78) 749 0895 Fax info@fibaamerica.com | www.uana-aquatics.org

# **Technical Delegate**

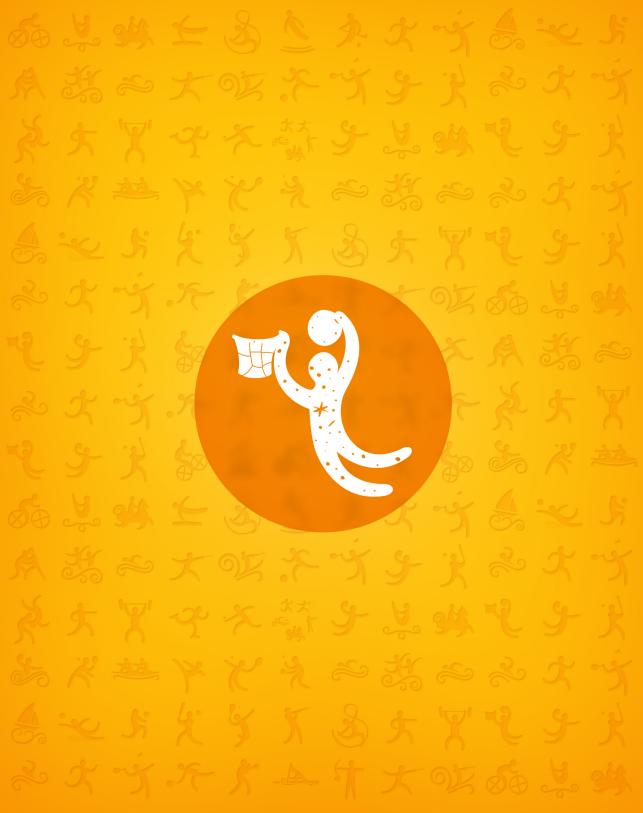
**Basketball** 

#### Anibal Garcia (PUR)

P.O. Box 8925, Fernandez Juncos Station Santurce 00910 Puerto Rico +(52 55) 5564 8061 anibalg@fibaamerica.com

FECHNICAL MANUAL

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# **Competition Information**

# Basketball in Guadalajara 2011

#### **Competition Date and Venue**

The Basketball competition of the XVI Pan American Games Guadalajara 2011 will be held from Friday, October 21 to Sunday, October 30, 2011 at CODE Dome:

Gender	Date
Women's Team	October 21-25, 2011
Men's Team	October 26-30, 2011

#### **Events and Medals**

The events to be held in the Basketball competition of the XVI Pan American Games Guadalajara 2011 are:

	Events		Med	als Stand	ling	
		Gold	Silver	Bronze	Total	
1	Women's Team	1	1	1	3	
2	Men's Team	1	1	1	3	
	Total	2	2	2	6	

## **Competition Format**

Eight men's and eight women's teams will play in the XVI Pan American Games Guadalajara 2011. The competition consists of a preliminary round, semifinal round, final round. Classification round games are played for fifth through to eight places.

## **Preliminary Round**

The eight teams will be divided into two pools (Pool A and Pool B) with four teams each. During the preliminary round, team ranking will be as follows:

- The classification of teams shall be based on points according to their winloss records. Two points will be awarded for each game won, one point for each game lost (including lost by default) and zero points for a game lost by forfeit.
- b. If there are two teams tied in this ranking, the result of the game between the two teams involved will be used to determine the placing.
- If more than two teams are tied in this ranking, a second ranking will be established taking into account only the results of the games between the teams that are tied.
- d. In the event that there are still teams tied after the second classification, then point's average will be used to determine the placing, taking into account only the results of the games between the teams still tied.
- If there are still teams tied, ranking will be determined using point's average from the results of all their games played in the group.
- Point's average will always be calculated by the division of total points scored by a team and the total points scored against the same team.

#### Semi-Final Round

The teams ranked first and second in each pool play in the following format:

- Semi-Final round 1: Pool A 1st rank vs. Pool B 2nd rank
- Semi-Final round 2: Pool A 2nd rank vs. Pool B 1st rank

#### **Final Round**

The winners of these games move on to the gold medal game, the losers move on to the bronze medal game.

- a. Final 1: winner of Semi-Final 1 vs. winner of Semi-Final 2
- b. Final 2: loser of Semi-Final 1 vs. loser of Semi-Final 2

#### **Qualification Round**

In the classification round, the teams classified 3rd in each pool will play with the teams placed 4th in the opposite pool for the classification semifinals. The winners of these matches will advance to play the 5th/6th place match and the losers will play off in the 7th/8th place match.



# **Competition Schedule**

Date	Time	Event
	13:00	Preliminaries Women's Group B - Game 01
Oct 21	15:15	Preliminaries Women's Group A - Game 02
OCL 21	18.30	Preliminaries Women's Group B - Game 03
	20:15	Preliminaries Women's Group A - Game 04
	13:00	Preliminaries Women's Group B - Game 05
Oct 22	15:15	Preliminaries Women's Group A - Game 06
OCI 22	18.30	Preliminaries Women's Group B - Game 07
	20:15	Preliminaries Women's Group A - Game 08
	13:00	Preliminaries Women's Group B - Game 09
Oct 23	15:15	Preliminaries Women's Group A - Game 10
	18.30	Preliminaries Women's Group B - Game 11
	20:15	Preliminaries Women's Group A - Game 12
	13:00	Qualification Women's 5°-8° - Game 13
Oct 24	15:15	Semifinals Women's - Game 14
OCI 24	18.30	Semifinals Women's - Game 15
	20:15	Qualification Women's 5°-8° - Game 16
	13:00	Qualification Women's 7°-8° Game 17
0-+ 25	15:15	Qualification Women's 5°-6° Game 18
Oct 25	18.30	Bronze medal Women's Game-19
	20:15	Gold medal Women's Game-20
	13:00	Preliminaries Men's Group A - Game 01
0-+ 26	15:15	Preliminaries Men's Group A - Game 02
Oct 26	18.30	Preliminaries Men's Group B - Game 03
	20:15	Preliminaries Men's Group B - Game 04

	13:00	Preliminaries Men's Group A - Game 05
Oct 27	15:15	Preliminaries Men's Group A - Game 06
OCI 27	18.30	Preliminaries Men's Group B - Game 07
	20:15	Preliminaries Men's Group B - Game 08
	13:00	Preliminaries Men's Group A - Game 09
0-4-20	15:15	Preliminaries Men's Group A - Game 10
Oct 28	18.30	Preliminaries Men's Group B - Game 11
	20:15	Preliminaries Men's Group B - Game 12
	13:00	Qualification Men's 5°-8° - Game 13
Oct 20	15:15	Semifinals Men's - Game 14
Oct 29	18.30	Semifinals Men's - Game 15
	20:15	Qualification Men's 5°-8° - Game 16
	08:30	Bronze medal Men's - Game 17
0 . 00	10:45	Gold medal Men's - Game 18
Oct 30	13.00	Qualification Men's 5°-6° - Game 19
	tbd	Qualification Men's 7°-8° - Game 20

This program will be confirmed in the Technical Meeting.

## **Maximum Number of Competitors**

- a. According to the quota established by PASO, there will be a maximum of one hundred ninety six (192) athletes, ninety six (96) male (8 teams of 12 competitors) and ninety six (96) female (8 teams of 12 competitors).
- b. Each NOC may enter one team in each event provided they have qualified in accordance with FIBA Americas requirements.

# Qualification System to Guadalajara 2011

The NOC team qualifications will take place through regional tournaments, under the following considerations:

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- The United States and Canada are automatically qualified for North America, as well as Mexico as the host country, in both events of the Basketball competition of the XVI Pan American Games Guadalajara 2011
- b. The other five (5) female and five (5) male teams will qualify according to the following chart:

# **Qualification System by Region**

Q a a i i i i a a	qualification by stem by flegion								
Region	Event	Date	Place	Spo	ots				
				Women	Men				
Central America & Caribbean	2010 Centrobasket Championship for Men	July 5-11, 2010	Santo Domingo, Dominican Republic		2				
	2010 Centrobasket Championship for Women	July 12- 16, 2010	Mayaguez, Puerto Rico	2					
South America	South American Championship for Men	July 26- 30, 2010	Neiva, Colombia		3				
	South American Championship for Women	August 3-7, 2010	Chile	3					

## **Qualification System Approval**

The qualification system was revised and approved by FIBA Americas on October 23, 2008.

# **Technical Meeting**

- a. Technical Meeting for Women's competition will be held on Thursday, October 20, 2011 at the Pan American Village at a time to be announced.
- b. Technical Meeting for Men's competition will be held on Tuesday, October 25, 2011 at Pan American Village at time to be announced.
- c. It may be attended by a maximum of two representatives from each NOC

- and, if necessary,
- d. Team Leaders must collect their invitation card for the Technical Meetings from the SIC at the Pan American Village upon arrival.
- Technical Delegate and the Basketball Competition Manager will preside over the meetings, which will be conducted in English and Spanish.

#### **Technical Officials**

The referees for the competition will be appointed by FIBA from the list of FIBA Active Referees. Each country shall be responsible for bringing one referee (man or woman) appointed by FIBA for each team. FIBA will appoint three or four neutral referees from non-participating countries.

All the Technical Officials must be appointed by FIBA Americas.

#### **Protests and Appeals**

Disputes shall be resolved in accordance with the protests FIBA Official Basketball Rules.

#### **Competition Venue**

The Basketball competition will be held at the CODE Dome, located at 1360 Alcalde Avenue, Miraflores, Guadalajara, Jalisco.

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# **General Guidelines for Participation**

#### **Elegibility**

To be eligible for participation in the XVI Pan American Games Guadalajara 2011, a competitor must comply with the Pan American Games Regulations as well as the corresponding International Federation Rules and must be entered by his or her NOC.

#### Nacionality of competitors

All competitors that participate in the XVI Pan American Games Guadalajara 2011 must have the nationality of the NOC with which he or she is registered.

A competitor's nationality is determined according to the Pan American Games Regulations, Section IV, Item 3.

#### Gender verification

Gender verification cases shall be carried out in accordance with the Pan American Games Regulations, Section IV, Item 7.

#### **Entries**

Only NOCs recognized by PASO and whose National Federations are affiliated with the corresponding International Federation as well as the Pan American Confederation or the applicable Continental Sport Organization may enter competitors to the XVI Pan American Games Guadalajara 2011.

# Entry by number

Entry by Number forms (to indicate the number of participants in each individual and team event) must be fully completed and returned to COPAG no later than midnight (local time) on Thursday, July 14, 2011.

The number of entries submitted for participants may not vary by more than 10% of the final entries, as per the Pan American Games Regulations, Section V, Item 3.



#### Entry by name

An Entry by Name form is required for each eligible participant in the XVI Pan American Games Guadalajara 2011. Entries by name must be completed by each NOC on the official form supplied by COPAG and returned no later than midnight (Mexico local time) on Wednesday, September 14, 2011.

Both, the Entry by Number and the Entry by Name forms from each NOC must be submitted on the official forms supplied by COPAG in accordance with the procedure described in the XVI Pan American Games Guadalajara 2011 Entries Manual.

For questions or clarification, COPAG offers the mailbox: inscripciones@guadalajara2011.org.mx

#### **Awards**

Awards for the events in the XVI Pan American Games Guadalajara 2011 competitions will be granted in accordance with the Pan American Games Regulations, Section XIII.

First Place: Gilded medal and certificate Second Place: Silver-plated medal and certificate Third Place: Bronze-plated medal and certificate

Certificate Fourth to Eighth Places:

#### General Rules

The competition at the XVI Pan American Games Guadalajara 2011 will be held in accordance with the PASO Statute and corresponding International Federation Rules and Regulations in effect at the time of the Games. Any unforeseen cases not covered by the rules and regulations will be resolved as follows:

- a. Cases of a general nature will be resolved in accordance with the PASO Statute and Pan American Games Regulations.
- b. Issues of a technical nature will be resolved in accordance with the procedures of the corresponding Pan American Confederation or Continental Sport Organization



#### **Competition Rules**

According to the Pan American Games Regulations, the development of the competition of the XVI Pan American Games Guadalajara 2011 is the responsibility of the PASO Technical Committee in coordination with COPAG, the corresponding International Federation as well as the Pan American Confederation or Continental Sport Organization.

#### **Team Clothing and Equipment**

Clothing and equipment worn or used by athletes and other participants in the XVI Pan American Games Guadalajara 2011 must comply with the Pan American Games Regulations and applicable International Federation Rules and Regulations, following the rules established at the NOC Usage Guidelines for Manufacturer Trademarks.

#### **Training Venue**

All training venues will have security access for accredited team members only, and public access will not be allowed. The equipment at the training venues will meet respective International Federation requirements. COPAG will provide the training schedule in the Team Leader's Guide.

## **Doping Control**

Doping Control during the XVI Pan American Games will be conducted in accordance with PASO Medical Commission Rules and the respective International Federation Regulations, and will follow the standards and procedures under the World Anti-Doping Program.



# **Games Services**

#### **Sport Information Center (SIC)**

The Sports Information Center aims to provide NOC team officials (Chefs de Mission Chiefs and Team Leaders) and competition officials with technical sport and general information, such as:

- a. Competition programs
- b. Training schedules
- c. Official communications from the participating sports organizations
- d. Official results

In addition, the SIC will inform and confirm transportation schedules and will verify athlete registrations. There will be two types of sport information centers:

- 1. The Main Sport Information Center at the Pan American Village
- 2. Sport Information Center in each competition venue.

#### Pan American Village SIC

- Access the SIC at the Pan American Village will be granted only to the Chefs de Mission, Team Leaders, Technical Officials and others officially authorized by each respective NOC.
- b. At the Delegation Registration Meeting (DRM), the Chefs de Mission will receive an entry by name form for naming the Team Officials who will entitled SIC services. Athletes and representatives from the media will not have access to the SIC.
- Dates and hours of operation:
   September 29 to November 2, 2011
   07:00AM 10:00PM
- d. The Pan American Village SIC will have specific information stands for all the sports included in the sports program for the XVI Pan American Games Guadalajara 2011.

BASKETBALL

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#### **Competition Venue SIC**

- a. The service will be given to the Chefs de Mission, Team Leaders, Technical Officials, Competition Officials and others officially authorized by each respective NOC and COPAG.
- b. At the Delegation Registration Meeting (DRM), the Chefs de Mission will receive an entry by name form for naming the Technical Officials who will be entitled to the services of the SIC at the venue. Athletes and representatives from the media will not have access to the SIC.
- c. Dates and hours of operation: two hours prior to each day of competion and and one hour after the end of each day of competition.

#### **Transportation**

Transportation services for the XVI Pan American Games will begin on **September 29, 2011**. Athletes and Team Officials that arrive to the International airports of Mexico City (Benito Juarez) and Guadalajara (Miguel Hidalgo y Costilla) will be received and assisted by COPAG's transportation services staff. A transportation service to take athletes and officials to the Pan American Village will be available on a 24-hour basis at the Miguel Hidalgo y Costilla airport.

Participants bearing a T4 accreditation will have access to exclusive vehicles (dates and hours of operation to be determined), by sport according to the competition schedule. The COPAG transportation system will supply all the athletes and officials with the necessary and timely information for transportation to and from the airports, training and competition venues, and the Pan American Village.

On competition days, authorized athletes and officials will be transported in a designated shuttle bus during the established schedule according to the general program, which will be provided.

Transportation to the training venues will be scheduled and provided upon specific request, submitted 24 hours in advance at the transportation information stand at the Pan American Village.

Detailed information will be provided during the Chefs de Mission Seminar.

#### Pan American Village

During the Games, over 7,500 athletes and team officials will lodge in the Pan American Village, which has a total of 4 buildings and 951 apartments.

The Pan American Village will officially open on Tuesday October 4, 2011 and it will close on November 2, 2011.

The Village is divided into two areas: the International Zone and the Residential Zone.

Apart from basic food and beverage and accommodation services, the Residential Zone will feature a running track, a swimming pool, a gymnasium with sauna and a polyclinic.

The International Zone will feature an Internet and TV room, a bank, a beauty parlor, a travel agency, an outdoor theater as well as laundry and dry cleaning services, ecumenical chapel and fast food areas.

#### **Media Services**

#### a. Mixed Zones

The mixed zones will be set up in the competition venues to facilitate interactions between athletes and the media. Athletes must pass through the mixed zone after finishing their competitions, but they are not obliged to answer questions from the media. Each journalist must conduct the interview in one minute.

#### b. Press Conference

Generally, a press conference with the medalists will be organized immediately after each final (if necessary, coaches and other athletes may also be invited). COPAG's Media Services staff will introduce the competitors in the press room. During the conference, there will be simultaneous translation.



#### **Medical Services**

From the opening of the Pan American Village, ample and efficient medical services will be available, with quick attention guaranteed to those who require it, whether inside or out of the Pan American installations.

## Medical Services at the Pan American Village

- a. Comprehensive, accessible and efficient medical care will be provided during the XVI Pan American Games Guadalajara 2011 to everyone requiring assistance in any of the Pan American installations, including non-competition venues.
- b. The Polyclinic, a medical facility within the Residential Zone of the Pan American Village, will provide all persons with access to the Village a comprehensive range of services including sports medicine, physiotherapy, orthopedics, radiology, pharmaceutical services, dental services, general medical consulting services, and 24-hour emergency service. The clinic will also have the availability of an ambulance service outfitted with a mobile Intensive Care treatment unit. This center will be linked to a network of accredited hospitals for ongoing care, if required.
- c. A first-aid station will be in operation at the Village's International Zone.
- d. Designated members of the Pan American Family will receive free emergency medical treatment within the medical services facilities from their official arrival date to their official departure date.

On-site Medical Services at Training and Competition Venues
Medical Stands will be available to render first aid to athletes and
officers at every Training and Competition venue, with ambulances
available to be used for emergency transportation to certified hospitals,
if necessary.









Comité Organizador Organizing Committee

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