



Information Policy & Compliance

bbc.co.uk/foi

9 December 2010

Request for Information – RFI20101582

Thank you for your email of 30 November 2010, requesting information under the terms of the Freedom of Information Act 2000 (“the Act”).

Before I respond to your question, it may be helpful if I first explain the nature of the relationship between TV Licensing and the BBC. “TV Licensing” is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd (which undertakes the majority of the administration of the TV Licensing system), with the administration of our cash related payment schemes contracted to iQor UK Limited. PayPoint Network Ltd and PayPoint Collections Ltd are contracted to provide over-the-counter services. Marketing and printing services are contracted to Proximity London Ltd as are public relations and advertising services. The latter are subcontracted by Proximity to Fishburn Hedges Boys Williams Ltd, Abbott Mead Vickers BBDO Ltd and PHD Media Ltd. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

You have requested the following information:

*“Have there been any instances since 2000 of people over the age of 75 returning their free TV licence?
If so, please detail the date it was returned and the reasons given by each individual for returning their TV licence”*

In accordance with section 1(1) of the Act, I am able to confirm that the BBC does not hold the information you have requested, specifically recorded information on people over the age of 75 returning their free TV licence.



Your appeal rights

This enquiry has been dealt with under the terms of the Freedom of Information Act, as indicated above. If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above explaining what you would like us to review and including the reference number given at the start of this letter. If you are not satisfied with the internal review, you may appeal to the Information Commissioner, whose contact details are as follows: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; telephone: 01625 545700; www.ico.gov.uk.

Yours sincerely,

Dan McGregor

Senior Policy Adviser, TV Licensing Management Team

