

FBO SURVEY RESULTS - Covering Europe, Africa, Asia and the Middle East

| COUNTRY | CITY | AIRPORT | FBO | Line Service | Pax Amenities | Pilot Services | Facilities | Overall Average |
|-------------------------------|--------------------|--------------------------------------|---|--------------|---------------|----------------|------------|-----------------|
| ASIA PACIFIC, FAR EAST | | | | | | | | |
| China | Beijing | Capital International (ZBAA) | Jet Aviation/Deer Air | 6.96 | 7.12 | 6.88 | 7.04 | 7.00 |
| | Hong Kong | Hong Kong International (VHHH) | Signature Flight Support | 8.45 | 8.25 | 8.02 | 8.46 | 8.29 |
| EUROPE | | | | | | | | |
| Austria | Innsbruck | Innsbruck (LOWI) | Flughafen Innsbruck | 6.55 | 5.61 | 6.16 | 5.51 | 5.96 |
| | Salzburg | Salzburg (LOWS) | Salzburg Airport Services | 7.00 | 6.24 | 6.39 | 6.30 | 6.48 |
| | Vienna | Vienna (LOWW) | Vienna Aircraft Handling | 7.56 | 7.47 | 7.34 | 7.36 | 7.43 |
| Belgium | Brussels | Brussels National (EBBR) | Abelag Aviation | 7.34 | 7.14 | 7.03 | 7.04 | 7.14 |
| Czech Republic | Prague | Prague (LKPR) | Aviation Service | 6.83 | 6.43 | 6.80 | 6.60 | 6.66 |
| Finland | Helsinki | Helsinki Vantaa (EFHK) | Finavia | 7.58 | 6.42 | 6.82 | 6.73 | 6.89 |
| France | Cannes | Cannes-Mandelieu (LFMD) | Cannes Airport Handling | 6.48 | 6.72 | 6.09 | 6.81 | 6.52 |
| | Hyères | Toulon Hyères (LFTH) | Signature Flight Support | 6.89 | 7.00 | 6.81 | 7.08 | 6.95 |
| | Nice | Nice-Cote d'Azur (LFMN) | Aviapartner | 6.38 | 5.84 | 6.07 | 6.01 | 6.08 |
| | | | Swissport Executive Aviation | 7.01 | 5.75 | 6.29 | 5.75 | 6.20 |
| | Paris | Le Bourget International (LFPB) | Dassault Falcon Service | 7.84 | 7.53 | 7.34 | 7.68 | 7.60 |
| | | | Euralair Airport Services | 7.85 | 6.77 | 7.00 | 6.67 | 7.07 |
| | | | Signature Flight Support | 7.12 | 7.43 | 7.08 | 7.42 | 7.26 |
| Universal Aviation | | | 8.08 | 7.47 | 7.61 | 7.55 | 7.68 | |
| Germany | Berlin | Berlin Schoenefeld (EDDB) | ExecuJet Germany | 7.72 | 7.00 | 7.16 | 7.12 | 7.25 |
| | Dusseldorf | Dusseldorf (EDDL) | Jet Aviation | 7.94 | 7.75 | 7.92 | 7.57 | 7.79 |
| | Frankfurt | Frankfurt Main (EDDF) | Fraport Executive Aviation | 7.35 | 6.52 | 6.91 | 6.56 | 6.84 |
| | Hamburg | Hamburg (EDDH) | Service People | 7.73 | 7.07 | 7.20 | 7.11 | 7.28 |
| | Munich | Munich (EDDM) | Signature Flight Support (formerly MES) | 8.13 | 7.56 | 7.94 | 7.76 | 7.85 |
| Greece | Athens | Athens International (LGAV) | EuroAviation/Universal Weather & Aviation | 7.65 | 6.72 | 6.81 | 6.62 | 6.95 |
| | | Signature Flight Support | 7.00 | 6.87 | 6.80 | 6.83 | 6.88 | |
| Hungary | Budapest | Ferihegy International (LHBP) | General Aviation Terminal | 6.93 | 6.55 | 6.34 | 6.34 | 6.54 |
| Iceland | Keflavik | Keflavik (BIKF) | IGS Ground Services | 7.86 | 5.90 | 6.90 | 5.86 | 6.65 |
| | | | South Air Iceland | 8.36 | 7.48 | 7.64 | 7.00 | 7.62 |
| | Reykjavik | Reykjavik (BIRK) | Flight Services | 7.38 | 6.90 | 7.31 | 7.07 | 7.16 |
| Ireland | Dublin | Dublin (EIDW) | Signature Flight Support | 6.61 | 5.55 | 6.06 | 5.67 | 5.97 |
| | Shannon | Shannon International (EINN) | Signature Flight Support | 7.86 | 6.09 | 6.80 | 5.76 | 6.68 |
| Italy | Florence | Peretola (LIRQ) | Delta Aerotaxi | 6.24 | 5.30 | 5.60 | 5.41 | 5.64 |
| | Milan | Milan Linate (LIML) | Ali Transporti Aerei | 5.95 | 5.95 | 5.74 | 5.60 | 5.81 |
| | | | Sky Services | 5.54 | 5.12 | 5.00 | 5.12 | 5.19 |
| | | | Universal Aviation | 7.90 | 7.20 | 7.52 | 7.08 | 7.43 |
| | Milan | Milan Malpensa (LIMC) | G.S. Aviation | 5.71 | 4.68 | 4.82 | 4.48 | 4.93 |
| | | | Alisud General Aviation | 5.65 | 4.84 | 5.04 | 4.40 | 4.99 |
| | Naples | Naples (LIRN) | Sky Services | 6.35 | 5.08 | 5.85 | 4.92 | 5.56 |
| | | | Eccelsa General Aviation | 6.89 | 7.67 | 6.91 | 7.43 | 7.22 |
| | Rome | Rome Ciampino (LIRA) | Aeroporti di Roma | 5.19 | 5.37 | 5.11 | 5.07 | 5.19 |
| | | | Sky Services | 7.31 | 6.03 | 6.55 | 6.21 | 6.53 |
| Universal Aviation | | | 7.58 | 6.66 | 6.86 | 6.54 | 6.91 | |
| Venice | Venice (LIPZ) | Save General Aviation | 6.53 | 5.32 | 5.82 | 5.18 | 5.71 | |
| Luxembourg | Luxembourg | Luxembourg/Findel Airport (ELLX) | Luxair | 5.04 | 4.69 | 4.88 | 4.82 | 4.86 |
| Netherlands | Amsterdam | Amsterdam Schiphol (EHAM) | KLM Jet Center | 7.68 | 6.93 | 7.17 | 6.66 | 7.11 |
| | Rotterdam | Rotterdam (EHRD) | KLM Jet Center | 7.67 | 7.50 | 7.48 | 7.50 | 7.54 |
| Russia | Moscow | Moscow Domodedovo (UUDD) | Feras | 6.16 | 6.09 | 5.94 | 5.39 | 5.90 |
| | | Moscow Sheremetyevo (UUUE) | Rusaero | 6.13 | 5.87 | 5.60 | 5.27 | 5.72 |
| | | Moscow Vnukovo (UUWW) | Vipport FBO/Vnukovo | 5.76 | 6.70 | 5.23 | 5.81 | 5.87 |
| | St. Petersburg | Pulkovo (ULLI) | Pulkovo Aircraft Services | 6.49 | 5.72 | 5.54 | 5.06 | 5.71 |
| Scotland | Edinburgh | Edinburgh (EGPH) | Signature Flight Support | 6.79 | 5.32 | 5.86 | 5.54 | 5.88 |
| Spain | Barcelona | Girona-Barcelona (LEBL) | Euraservice | 6.62 | 6.21 | 6.18 | 6.47 | 6.37 |
| | Madrid | Madrid Torrejon (LETO) | Universal Aviation Spain | 6.92 | 5.68 | 6.48 | 5.79 | 6.22 |
| | Palma de Mallorca | Palma de Mallorca (LEPA) | Mallorcair | 7.61 | 6.93 | 7.25 | 6.74 | 7.14 |
| Sweden | Stockholm | Bromma (ESSB) | Grafair Jet Center | 7.95 | 7.93 | 8.09 | 8.45 | 8.11 |
| Switzerland | Basel | Basel Airport (LFSB) | Jet Aviation | 7.86 | 7.07 | 7.48 | 7.50 | 7.47 |
| | | | Jet Aviation | 7.86 | 7.57 | 7.38 | 7.43 | 7.56 |
| | Geneva | Geneva (LSGG) | Tag Aviation | 7.85 | 8.05 | 7.73 | 7.89 | 7.88 |
| | | | ExecuJet Switzerland/Aviation Ground Services | 8.00 | 7.98 | 7.93 | 8.09 | 8.00 |
| Zurich | Zurich (LSZH) | Jet Aviation | 7.87 | 7.05 | 7.40 | 7.05 | 7.34 | |
| | | Gozen Air Services | 7.45 | 6.89 | 6.65 | 6.67 | 6.91 | |
| United Kingdom | Farnborough | Farnborough (EGLF) | Tag Aviation | 8.37 | 8.49 | 8.26 | 8.70 | 8.46 |
| | London | London Biggin Hill (EGKB) | Jet Aviation | 7.36 | 6.70 | 6.77 | 6.53 | 6.84 |
| | | | Biggin Hill Executive Aircraft Handling | 7.46 | 7.81 | 7.81 | 8.00 | 7.77 |
| | | London Gatwick (EGKK) | Signature Flight Support | 6.88 | 6.25 | 6.46 | 6.08 | 6.41 |
| | | London Heathrow (EGLL) | Signature Flight Support | 7.34 | 7.10 | 6.46 | 6.72 | 6.91 |
| | | London Luton (EGGW) | Harrods Aviation | 7.60 | 7.76 | 7.31 | 7.42 | 7.52 |
| | | | Signature Flight Support | 7.73 | 7.17 | 7.36 | 6.96 | 7.31 |
| | | London Northolt (EGWU) | Northolt Handling | 6.79 | 6.07 | 6.07 | 6.29 | 6.30 |
| | | London Stansted (EGSS) | Harrods Aviation | 8.00 | 7.68 | 7.51 | 7.51 | 7.68 |
| | Universal Aviation | | 8.35 | 6.96 | 7.80 | 7.18 | 7.58 | |
| MIDDLE EAST, AFRICA | | | | | | | | |
| Saudi Arabia | Jeddah | King Abdul Aziz International (OEJN) | Jet Aviation | 7.33 | 7.06 | 6.64 | 6.75 | 6.94 |
| | Riyadh | King Khaled International (OERK) | Jet Aviation | 7.37 | 6.35 | 6.81 | 6.39 | 6.72 |
| South Africa | Johannesburg | Lanseria International (FALA) | ExecuJet Aviation Services | 7.77 | 7.69 | 7.35 | 7.50 | 7.58 |
| United Arab Emirates | Abu Dhabi | Abu Dhabi International (OMAA) | Royal Jet | 7.19 | 7.81 | 7.41 | 8.03 | 7.61 |
| | Dubai | Dubai International (OMDB) | Executive Flight Services | 6.98 | 7.76 | 7.29 | 8.26 | 7.57 |
| | | | Jet Aviation | 7.49 | 7.46 | 7.50 | 7.58 | 7.51 |

Source: AIN 2009 Europe, Middle East, Asia and Africa FBO Survey. Overall average out of a possible 10.

Compiled by Jane Campbell with data provided by Forecast International of Newtown, Conn.

Yellow shaded area indicates FBOs with an overall average of 8.0 or higher.