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General Questions

What's in Macromedia eLearning Suite 2004?

Macromedia eLearning Suite 2004 provides the leading products for e-learning and the Internet in one complete package:

- Macromedia Authorware 7
- Macromedia Flash MX Professional 2004
- Macromedia Dreamweaver MX 2004

Macromedia eLearning Suite 2004 includes Macromedia Flash MX Profesional 2004 and Dreamweaver MX 2004 for only \$500 more than the price of Authorware 7 alone—saving you nearly \$600 over products purchased separately.

How does Authorware compare to other Macromedia products—such as Director MX, Dreamweaver MX, or Macromedia Flash MX—for creating e-learning applications?

Authorware is the leading authoring tool for creating rich-media e-learning applications for delivery on corporate networks, CD/DVD, and the web. You can create content by importing Microsoft PowerPoint presentations and integrate them with other media, as well as monitor student progress with data-tracking and database connectivity features.

Can I get a trial version of Authorware 7?

Yes, you can download a free 30-day trial verison of Authorware 7. [Download now.](#)

Can I review the Macromedia Authorware End User License Agreement?

You can review the [Macromedia End User Licensing Agreement](#) online.

Where can I find detailed information about the new features in Authorware 7?

The Authorware 7 product CD includes a PDF file with details about what's new in this release. You can also check out the [Top 10 New Features](#).



Playback and Distribution

How do users view Authorware content on the Internet?

Users can view Authorware content through web browsers equipped with the Macromedia Authorware Web Player, which provides streaming playback.

What is the difference between the Macromedia Shockwave Player and the Authorware Web Player?

The Authorware Web Player is required to play Authorware content. The Shockwave Player cannot play Authorware content.

What is the Macromedia policy regarding the distribution of applications created with Authorware?

The [Made With Macromedia Program](#), our royalty-free licensing policy, allows you to distribute applications created with Authorware for free.

Can I distribute the Authorware Web Player?

If you distribute the Authorware Web Player from your own server, bundle it with your CD, or distribute the Authorware Web Player in any way other than by linking to our website, you must first complete and return the [Macromedia Authorware Web Player Distribution Agreement](#).

What is the Made With Macromedia Program?

The Made With Macromedia Program is our royalty-free licensing policy that allows you to freely distribute applications created with Authorware. If you distribute an application to users outside your organization, you must comply with Program logo requirements. Simply include the Made With Macromedia logo on your product's packaging or splash or credit screen, and then register your product with Macromedia. You can also find out more about the [Made With Macromedia Program](#).



Support

Can I get technical support for Authorware 7 over the Internet?

We offer a range of [technical support programs](#) for Authorware 7, including many free online options.

Where can I find books about Authorware?

Both [Macromedia Press](#) and our list of third-party publications offer many books on Authorware.

What websites are available for Authorware?

The Macromedia Authorware Support Center maintains a list of [websites about Authorware](#) and related tools and technologies.

What training options are available for Authorware?

You can choose from the following training options:

- **The Macromedia Authorware Help System**

Access a number of teaching aids, including multimedia tutorials, through the Authorware 7 Help menu.

- o **Online Courses**

[Macromedia University](#) makes learning Macromedia products convenient, effective, and affordable. Build your skills with engaging online courses on Macromedia products and other Internet technologies.

- o **Instructor-Led Training**

At [Macromedia Authorized Training Centers](#), you can learn Macromedia products in a classroom environment.

How can I send feedback or request a feature for a future version of Authorware?

Use this [submission](#) form to send us product feedback or suggest a new feature.

How can I report a bug in the application or an error in the documentation?

Please contact [Technical Support](#). They can determine if the problem you're experiencing is related to your system configuration and help you troubleshoot it.



Pricing and Availability

I just bought Authorware 6.5. Do I have to pay the full price for Authorware 7?

If you bought Authorware 6.5—either as a stand-alone product or part of a bundle—between May 2, 2003 and August 16, 2003 (date subject to change), you may be eligible for a free upgrade to Authorware 7. Please visit [Macromedia ServiceNote 15313](#) for information on obtaining your free upgrade. Upgrade requests must be received by September 15, 2003 (date subject to change).

What platforms is Authorware 7 available for?

Authorware 7 applications can be created on Microsoft Windows 98 SE, 2000, and XP (preferred). They cannot be created on Apple Mac OS.

Authorware applications can be played back on Windows 98 SE, 2000, Me, XP, and NT 4 or later, and on Mac OS X (10.1.5 or later recommended), or Mac OS 8.6 or later with Carbon Library.

What languages is Authorware 7 available in?

Authorware 7 is available in English and is compatible with double-byte operating systems. This allows you to deliver Authorware applications in a variety of languages.

Do you offer educational pricing for Authorware?

Authorware is available at educational pricing for qualified customers. You can find out more about our [purchase options for educators and students](#).

If I own Authorware 5.x, 6.0, or 6.5, can I upgrade to Macromedia eLearning Suite 2004?

No. However, you can upgrade from Authorware 6.5 to Authorware 7 for \$399 and purchase Macromedia Studio MX for \$899, which also includes Macromedia Flash MX and Dreamweaver MX. You can upgrade from Authorware 5.x or 6.0 to Authorware 7 for \$899.

Is there an education-to-commercial upgrade path for Macromedia eLearning Suite 2004?

No. However, each of the products in Macromedia eLearning Suite 2004 (Authorware, Macromedia Flash MX, and Dreamweaver MX) can be upgraded individually.



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