

# Brampton Civic - It's **YOUR** Hospital!



## Opening Day - October 28, 2007



**WILLIAM  
OSLER  
HEALTH  
CENTRE**

ETOBICOKE GENERAL HOSPITAL  
PEEL MEMORIAL HOSPITAL  
BRAMPTON CIVIC HOSPITAL  
.....

*Here for you... caring for you*

**In October, William Osler Health Centre will open its newest health facility – Brampton Civic Hospital – to the public. After more than 30 years of lobbying and planning and almost three years of construction, the facility is complete and ready to serve one million people in Brampton and the surrounding region.**

[more...](#)



## It’s YOUR Hospital *(continued)*

In a growing community like Brampton, where new housing and shopping developments are being built at an incredible pace, many people don’t realize how much more complex it is to build and operate a modern, acute care hospital that must be open for service 24 hours a day, 365 days a year.

Since October 2004 when the first shovel went into the ground at Bramalea Road and Bovaird Drive every phase of construction has been required to meet stringent building codes, and adhere to the Canada Health Act and other legislation governing hospitals. As well, each department in the new facility has different operational needs regarding air handling, sterilization, lighting, and electronic systems.

The power system needed for Brampton Civic is massive – enough to power 800 homes – and there are literally dozens of mechanical and electrical stations.

Brampton Civic has been designed to maximize efficiency by creating a smooth work flow and situating programs adjacent to necessary supports such as elevators that can transport patients directly from emergency to surgery. It also incorporates modern medical equipment and computer systems such as digital diagnostic imaging machines, robotic arms, and negative pressure/isolation zones in a number of units, as well as in the Emergency Department.

Many features have been added to facilitate accessibility, add convenience, and make the hospital experience less stressful for patients and their families – as well as staff. Some of these include: barrier-free movement between floors and departments; oversized elevators; a 7-level parking structure; large, well-designed patient rooms; ergonomic staff areas; courtyards; and a spacious atrium flooded with natural light to welcome people into the facility.

Brampton Civic will also have enhanced services in many areas such as a critical care response team, a regional dialysis program, and child-friendly environments.

Here is a sampling of the capacity of this outstanding hospital and how it will improve the quality of health care for you and your family...



**BCH Construction Completion**  
**July 3, 2007**

L-R: Duncan Glaholt, Chair,WOHC Board of Directors, Robert A. Richards, WOHC President & CEO, Brenda Elsbury,VP & Chief Nursing Officer.

## Nursing

- Increased lounge space for patients and families
- More teaching and communication spaces
- Increased privacy and space for patient care
- Improved workflow for staff
- Hand-held wireless devices that allow patients to directly alert nurses anywhere in the department rather than going through a nursing station call centre
- Computerized medication dispensing to improve patient safety
- New environment and supports will improve timeliness and quality of nursing care.



## Cardiology

- Osler’s Cardiology Department will double in size
- New cardiac procedures suite and catheterization laboratory – patients currently have to be referred outside Brampton for angiograms
- Large bright space available for treatment and rehabilitation
- Coronary unit will offer a full range of diagnostic and non-diagnostic services such as stress testing, nuclear imaging, echocardiography and Holter monitoring (to measure heart rhythms), and pacemaker insertions
- Triple the present volume of patients in the cardiac rehabilitation program – waiting list is currently 2-3 months
- Capacity for angioplasty service and more ambulatory clinics in future.

## Oncology

- New space will offer more comfort and a pleasant, efficient environment for both patients and staff
- 35 beds plus two beds for radiation patients
- Increased privacy and room for family members to accompany patients
- More education rooms and private counselling rooms
- Private cubicles
- More space for clinical trials, private counselling and education
- Satellite pharmacy on the patient care unit.

## Surgery

- Increased resources, operating room (OR) capacity, and inpatient beds
- 12 ORs will be operating by November 2007, ramping up to 18 ORs within three years. Some will be available 24 hours/day – PMH has nine ORs
- Efficient workflow, lighting and room design for OR staff and surgeons to work more effectively
- Direct elevator from the Emergency Department to the surgical suite to speed movement of patients
- Advanced surgical equipment and ORs designed to accommodate articulating arms, video and computer technology
  - Enhanced environment for paediatric and minimally invasive surgeries
    - 12 surgical rehabilitation beds
    - Opportunity to expand training and learning programs in conjunction with academic centres
      - Opportunity to align with Ministry of Health and Long - Term Care and Cancer Care Ontario strategies and create a centre of excellence in areas such as thoracic surgery.



## Diagnostic Imaging

- Fully digital Diagnostic Imaging Department with Picture Archiving and Communication System (PACS) technology
- Voice recognition dictation for radiology
- Secure web-based portal allows physicians to access diagnostic images remotely from their community offices or homes as well as within the hospital
- Capacity for three MRI machines, three CT scanners, seven digital mammography units (only a handful of hospitals in GTA/905 offer digital mammograms), two angiography suites and 18 ultrasound units – Peel Memorial Hospital has one CT and two MRI machines
- 70,000 square feet on two floors, strategically located next to the Emergency Department
- Separate reception and waiting areas for different services, eg: x-ray, ultrasound, CT, etc.
- Three bone density machines with ability to do more paediatric bone scans
- Mini-diagnostic imaging department adjacent to the Emergency Department to improve services to emergency patients.



## Mental Health

- 95 inpatient beds, including 14 child and adolescent beds – 62 beds will be available opening day
- Increased outpatient program
- Secure areas with access to outdoor spaces
- Environment designed to help minimize need for restraints
- New child-friendly unit for Child and Adolescent Mental Health, completely separate from adult zones with improved safety features
- Safe outdoor space for children and adolescents
- Children and teens admitted separately from adult mental health patients
- Eating disorders clinic on-site
- Osler is the regional centre for Mental Health.



## Giving the Gift of Good Health



What do you give the man who has everything for his 65th birthday? Brampton resident Navin Gandhi will tell you – in lieu of gifts, donations to enhance health care at William Osler Health Centre. Mr. Gandhi (left) recently celebrated his birthday with family and friends and altogether the occasion raised \$5,000. Also on hand for the cheque presentation was Maureen Flanagan Pool, (centre) the Foundation’s Director, Development and New Initiatives and Mrs. Gandhi.

## Women’s and Children’s Healthcare Services

- Osler is one of four hospitals in the GTA with regional designation in maternal/newborn and children’s services
- Handles approximately 10 per cent of all births in the Greater Toronto Area (about 4,350 last year in Brampton)
- Capacity for 27 beds in Advanced Level II Neonatal Intensive Care Unit (NICU) – PMH has 15
- Expanded sub-specialty clinics in nephrology, chest, neonatal follow-up and sickle cell disease
- 14 labour and delivery rooms, including four labour/birth/recovery/post-partum rooms – PMH has 10 labour and delivery rooms
- Capacity for 38 post-partum beds
- Six Care by Parent rooms to allow parents to room with babies and learn special skills needed to care for their babies at home
- High-risk antenatal service – testing and monitoring of mothers deemed to have a greater chance of difficulties during birth
- 24-hour anaesthesia/pain relief support
- Two dedicated ORs close to NICU
- Capacity for 26 paediatric beds – PMH has 18.



## Emergency Department

- Sized to accommodate 90,000 visits per year
- Designed to maximize patient comfort and speed of movement through emergency processes
- Six separate zones – Adult Urgent Care; Adult Acute; Fast Track; Isolation; Mental Health; and Paediatrics
- Will feature a secure paediatric zone completely separate from adult zones – decorated with children and families in mind
- Increased privacy at triage and registration
- 64 exam areas – cubicles or rooms (PMH has 58)
- Clear sight lines for improved monitoring of patients in waiting areas
- Separate entrances for ambulance patients and private hall way for assessment of patients
- New electronic patient information system will track patient flow, tests and procedures.

## Community Giving: The Cornerstone of Success

Fundraising for any public hospital is an ongoing initiative. It never really ends. Community funds are the cornerstone of how health care facilities have been built for decades.

The Osler Foundation’s *Here for you... caring for you Community Campaign* is the first of a multi-phase campaign to raise funds for Brampton Civic Hospital (BCH). When the current \$120 million goal is reached, a new phase of this or another campaign will commence.

It is important to clarify that the community does not need to raise the entire outstanding amount owing before the hospital opens to its first patients, nor has the Foundation or the hospital corporation ever expected the community to do so.

Why? The construction of Brampton Civic is a massive project; dwarfing all the other recent hospital expansions or redevelopment projects in the province. BCH is a huge facility with a state-of-the-art design, the latest technology and equipment. The reality is simple. The \$821 million total cost means that the community share would have to be given over a number of years.



Since the public launch, there has been tremendous support for the *Here for you... caring for you Community Campaign* from local corporations like Maritime-Ontario, Par-Pak, Matrix Packaging and the large commercial banks just to name a few.

However, there’s the reality that of the top 110 employers in Brampton, 10 of those are public/non-profit organizations and 50 per cent have fewer than 275 employees. Brampton is a growing vibrant community but its corporate base does not compare to a city such as Toronto. Nonetheless, the Foundation looks forward to meeting with more corporations in the future to secure substantial support for our new hospital.

Supporting the Brampton Civic Hospital community share should not be seen as an obligation, but instead as an opportunity. For every corporation, community group and individual, young or old, it is a chance to make a significant long-term impact on the health and wellbeing of friends, relatives and loved ones.

To support BCH donate online at [oslerfoundation.org](http://oslerfoundation.org) or call 1-888-TO-OSLER during normal business hours.

### Investing in Our New Community Hospital

Funding for Brampton Civic Hospital is derived from the local community and the Province of Ontario.

	Province of Ontario	Community	Total
	(millions)		
Building & Land	\$ 414	\$ 96	\$ 510
Parking Garage	0	\$ 38	\$ 38
Medical Equipment & Installation	\$ 159	\$ 68	\$ 227
Computer, Telephone Hardware & Software	\$ 17	\$ 29	\$ 46
TOTAL	\$ 590	\$ 231	\$ 821

### Community Share (as of June 2007)

Total Community Share	\$231 million
Parking Garage (Self-financing)	(38) million
Land (donated by Chinguacousy Health Services Board)	(17) million
Donations received to date	(49) million

**STILL TO BE IDENTIFIED** **\$127 million**



# Brampton Civic Hospital: Be Part of the Legacy

When the doors of Brampton Civic open on October 28, 2007 the hospital will be this community’s largest and highest profile asset. For individuals and corporations who wish to be a life-long integral part of the fabric of the hospital, the opportunity exists for you or your company to be forever linked to BCH in a highly visible way.

## Naming and Dedication Opportunities

Naming a clinical program, area or room within BCH will create a strong association between you and a community cornerstone for decades to come. Naming and dedication opportunities exist for donors who contribute \$25,000 or more to the [Here for you... caring for you Community Campaign](#).

More and more businesses and corporations, as well as individuals in Brampton are joining forces with Brampton Civic Hospital. You can make a substantial impact on the safe and compassionate care provided to patients with your gift.

- Many naming and dedication opportunities exist, examples include:
- Areas within Diagnostic Imaging, Cardiology, Dialysis or Oncology
  - Women’s and Children’s Healthcare
  - Outdoor spaces including courtyards, streets and walkways
  - Surgical areas or operating rooms
  - Nursing and physician lounges

## Create a Lasting Legacy

Last November, the Royal Bank announced, at their neighbouring Sunny Meadow branch, a \$1-million pledge to BCH through the RBC Foundation. Their generosity and recognition opportunity resulted in the naming of the *RBC Child and Adolescent Mental Health Program*. As well, the main lobby area will be named in memory of local developer and philanthropist Maxwell C. Rice.

William Osler Health Centre Foundation will help businesses and corporations work with their employees to choose an area within Brampton Civic Hospital that will meet your company’s charitable mandate and best represent your support to the community.

To learn more visit [oslerfoundation.org](#).

## Lotteries – What’s the Safe Bet?

*William Osler Health Centre Foundation receives many inquiries into the feasibility of a lottery in support of Brampton Civic Hospital fundraising. Will a lottery really raise “easy money” as is often suggested? After examining all the facts, the Foundation has decided against the idea of a lottery at this time for a number of reasons.*

*First, in considering a lottery as a fundraiser, non-profit organizations venture into the realm of entertainment and gaming. A competitive arena in the GTA, entering the lottery circle would mean competing against significantly larger charities such as the Princess Margaret Hospital Foundation, the Heart and Stroke Foundation and the CNIB. Start-up costs are substantial, many prizes (including new homes) need to be purchased and there is the additional cost of advertising. The cost per dollar raised tends to be high the first two or three years (up to 95 cents), meaning that the net profit is considerably lower than one would expect.*

*There is also always the chance in any risk venture of this size, to lose money. There are no guarantees in lotteries for either the buyer or seller of the ticket. The Ontario government no longer offers lottery insurance to charities and William Osler Health Centre Foundation can not risk vital donor funds at this time on a lottery. As well, with tickets often selling for \$100 each, the Foundation understands that many of our donors prefer taking a guaranteed tax receipt over taking the odds. We encourage people to give to their hospital instead of gamble. Brampton Civic will be a community cornerstone – a source of pride – where accessibility to enhanced modern, efficient and safe care for all who live, work and play in Brampton is critically important.*

# Building and Health Care Delivery Capacity

Residents will benefit from the increased capacity and state-of-the-art facilities of Brampton Civic Hospital.

	Peel Memorial Hospital	Brampton Civic Hospital	
		Opening Day	Future Capacity
Beds (staffed and in operation)	366	479	608
Births	4,350	4,600	+5,000
Operating Rooms	9	12	18
-- Inpatient cases	4,916	6,000	+11,400
-- Day surgery cases	11,423	12,000	+24,000
Emergency Department visits	76,500	80,000	+90,000
Ambulatory visits (excl. ED visits)	155,000	201,000	+328,000
Staff	2,300	2,750	+4,000
Physicians	380	425	+440
Volunteers	500	550	+800
Total size	0.6 M sq ft	1.34 M sq ft	1.34 M sq ft



## Providing Access to Quality Hospital Services

Brampton Civic Hospital will phase in more beds to meet our communities’ growing needs. On October 28, 2007, it will open with 479 beds, 12 operating rooms and approximately 450 additional hires.

Additional services will be phased in from opening day until the facility reaches its full capacity of 608 inpatient beds in 2011/12.

