

The City of South Pasadena recognizes the importance of protecting the privacy of the visitors to this website and views this site as a tool for providing city-wide information and interactive services to its citizens. We collect no personal information about you when you visit our site unless you choose to provide that information to us. We do not give, share, sell, or transfer any personal information to a third party.

Should you provide the City of South Pasadena with personal information such as sending an e-mail or by filling out and submitting an online form located on the City of South Pasadena's website, the information may be used to respond to you and to assist in providing you with the information or service requested. The City of South Pasadena treats e-mail messages and submitted online forms the same way it treats letters to city officials.

The City of South Pasadena does not create individual profiles with the information provided by users of this site, nor does it give such personal information to third parties or private organizations. The City of South Pasadena does not collect information for commercial marketing from its website. We will not send you unsolicited email regarding any commercial offers or advertisements at any time. The City of Pasadena's website contains links to external sites. The City of South Pasadena is not responsible for the privacy practices or the content of these sites.

## Information We Gather

### Information We Gather

The City of South Pasadena does analyze user traffic patterns on our website from information automatically provided by your browser when you visit our site. This information is used to gather statistics about visitors as a whole and in no way points to individuals. This information includes:

1. The Internet domain name (for example, "xcompany.com" if you use a private Internet access account or "yourschool.edu" if you connect from a university's domain)
2. The IP address from which you access the City's website
3. The date, time and pages you visited on our site
4. Your browser and operating system
5. The referring page (the last web page you visited before clicking on a link to our site)

In order to provide electronic commerce capabilities, the name, address and payment information (if applicable) that you provide may be collected and processed to complete an online transaction and for record-keeping activities such as billing, licenses and other business-related purposes.

## Security

The City of South Pasadena monitors network traffic to identify unauthorized attempts to access, change or destroy information. Anyone using this website expressly consents to such monitoring.

Notwithstanding the provisions listed previously in this section, information submitted to the City of South Pasadena's site may be subject to disclosure to another party pursuant to various provisions of California law, including, but not limited to, the California Civil Discovery Act of 1986 and the California Public Records Act. The City of South Pasadena only shares such information with another government agency if the inquiry relates to that agency, to protect the interests of others, to protect and defend the rights or property of the City of South Pasadena or as otherwise required by applicable state and federal laws.