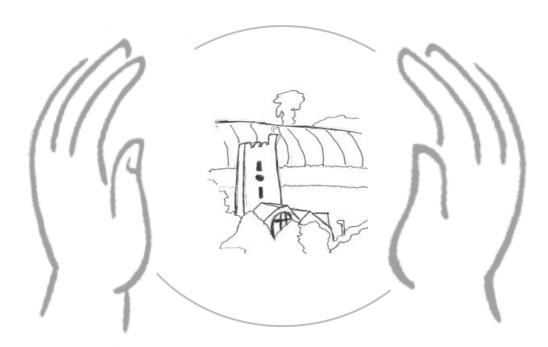
Kingskerswell



Village Plan

2008-2009-2010-2011-2012

"VILLAGE FUTURE IN YOUR HANDS"

This logo artwork was kindly provided from a competition at Kingskerswell School



This plan reflects the findings from the most comprehensive opinion survey ever undertaken to establish the views of people living in KINGSKERSWELL, Newton Abbot, Devon

(including North and South Whilborough)

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INTRODUCTION

Kingskerswell (encompassing North and South Whilborough) has been a settlement in South Devon since Saxon times and was mentioned in the Doomsday Book. The modern community of Kingskerswell is built around the old village but now straddles the A380 main road between Newton Abbot and Torquay. In recent years it is this road, traffic delays and a long standing proposal to build a by-pass through the green hills to the west, close by the village conservation zone that have caused most controversy and divided opinion in the village.

Kingskerswell still has a close knit community with a strong sense of its own identity. The local halls and meeting places are all in need of investment but nonetheless are routinely filled with clubs, societies undertaking a wide range of activities. There is a beautiful conservation area with the ancient church of St Mary's at its hub and above this is a significant and valued area of common land called Kerswell Down. In the past Kingskerswell had its own railway station and successful pottery, brewing and cider businesses. Today there is a primary school, a post office and newsagent, a co-operative store, modern NHS health centre, garage, several pubs and restaurants and a branch library. The library was recently threatened with closure and local people fought a successful campaign to retain it.

The village has around 2100 households and the village plan survey conducted in 2008 gathered the views of 1235 people on 140 questions; thus providing the largest ever database showing the opinions of local residents on issues that matter to them.

A VILLAGE PLAN BUILT FIRMLY ON LOCAL OPINION

At a series of village events during 2007-8 display boards were erected asking local people to express their views and give ideas on what they might like to see in a village plan by writing their thoughts on a post-it note. Specific displays were used at the local school, local health centre and at public meetings held in the parish church and parish centre. Around 350 post-it notes were collected. A panel of 12 volunteers from the school, library, church, police, health centre and local businesses drafted 140+ questions from these post-it notes. The questions were put into a survey booklet. Volunteers delivered copies of the booklet to 2100 households in May 2008.



These display boards used to gather post-it note ideas from the public

By the end of the first week in June 2008 an amazing 1,235 completed survey booklets had been received from people of all ages living in the village. During the summer months of 2008 a number of staff were recruited to carefully enter the survey results into a specialist computer database kindly provided at Teignbridge District Council offices. The data entry quality was carefully validated before publication.



Crate loads of the A5 size questionnaire booklets completed by Kingskerswell residents were taken to Teignbridge District Council Offices for data entry onto specialist survey software



By extracting survey results where there was a clear majority opinion and grouping these, the village plan steering group were able to identify two key strategic projects and a series of smaller projects and actions which would have a major beneficial impact on the community and of course enjoy overwhelming public support. The two key strategic projects identified for Kingskerswell are

- THE CREATION OF AN ALLER BROOK VALLEY PARK
- THE CONSTRUCTION OF A NEW COMMUNITY SPORTS / MULTI-PURPOSE HALL

Both these projects need the engagement and support of County, District and Parish councillors and other key decision makers and need to be incorporated as soon as possible into local Teignbridge and Devon County strategic plans.

CREATION OF A NEW VALLEY PARK: 91.7% want the village plan to include the creation of a new Countryside Valley Park along the Aller Brook valley From Penn Inn to Dobbin Arch and then on towards Edginswell. This new Valley Park should have a cycle path, fitness trail, and scenic walks with ponds, wild flowers and water meadows to encourage wildlife and be planted with a selection of trees including apple varieties. The potential exists to create a "green corridor" linking Kerswell Downs to Decoy Park and the existing Aller Brook nature reserve which joins the Teign Estuary. This project is extremely important because so many people support it and it will help deliver the following survey wishes...

- 94.8% said it was important for the road planners to have the foresight to construct walkways / future cycle routes / deer and other animal crossings under or over the South Devon Link road where it crosses the Aller Brook valley.
- 94.4% want the village plan to include measures which will protect the "trees and green fields" around the village.
- 93.1% would you like the Planning Authorities to protect the "open break" green fields between Kingskerswell Torquay and Kingskerswell Newton Abbot from any further development.
- 92.9% want the village plan to incorporate initiatives to preserve and encourage wildlife.
- 90.3% support the extension of the designated <u>conservation area</u> around Pitt House / Church End Road / Dobbin Arch.
- 88.4% want the County Council to gift to the community new open land / parks / recreational areas. They see this as a form of "compensation" (or carbon offset) in lieu of the noise, visual damage, CO2 emissions and years of construction damage to their local environment which will be caused by the construction of the South Devon Link road.
- 88% want to see the village plan include measures to protect and possibly <u>extend</u> Kerswell Downs.
- **87.5**% want housing / development / construction to be prohibited on land designated as "flood plain".
- 84.9% want to see more off-road walk and cycle paths.
- 83% would like the village plan to incorporate an initiative to try and revive historic Apple orchards by encouraging apple tree planting on public and private land.
- 78.6% want the village plan to include the creation of <u>more</u> public parks, woodland and green space
- 75.2% want to see an off-road path to enable people to walk/cycle between Torquay and Newton Abbot they say they would use it.
- 63.1% would like to see a road or pathway linking Meadow Close/Lyn Close with Boundary Close and the centre of the village



The Aller Brook valley is a designated flood plain and should not be built on — an overwhelming majority of residents want to see the valley developed into a park/nature reserve. They want to be able to walk and cycle between Newton Abbot and Kingskerswell and on to Edginswell.



The new Valley Park should have a cycle path, fitness trail, and scenic walks with ponds wild flowers and water meadows to encourage wildlife and be planted with a selection of trees including apple varieties.



PLAN AND BUILD A NEW MULTI-PURPOSE SPORTS /

COMMUNITY HALL: 93.7% of people support re-defining and developing use of existing halls and 69.7% support the building of a new multi-purpose leisure and sports hall facility in Kingskerswell. This project is important because many of the existing halls and venues are unsuitable for sport and are in need of considerable investment. A new hall will strengthen community activity, improve health and social wellbeing and help deliver the following survey wishes...

- 94.8% say they would you prefer to attend Evening Classes/Courses in the village of Kingskerswell rather than Newton Abbot or Torquay. 66.4% said they would support Evening Classes if they were held at the local school or a local hall
- **93.7**% want to see the trustees of village halls working closely together to plan a strategy for investment and to maximise the benefit of these sites for the community.
- **85.6**% say there is a need for more village facilities for young people. When asked what activities the top 4 answers were, youth club, indoor meeting place for under 18s, a skateboarding area and dancing classes/fortnightly disco.
- 76.8% think it is a good idea if one of the Halls/Public/Community buildings in Kingskerswell could be sold to raise funds to re-build / enlarge others. Most sought after facilities were swimming, gym/fitness centre, adult/pensioner fitness area, badminton/volleyball/tennis courts, bowling green.
- 73% of people surveyed said they would support a weekly / fortnightly organic home produce and craft market if it were held in one of our village halls. 81 people expressed an interest in having a small stall to sell their produce.
- 70.8% would like to see Kingskerswell school used more for community purposes
- 69.6% were <u>not</u> willing to pay more on their council tax to fund a Kingskerswell swimming pool.
- 68.1% would like to see our village churches working closely together on a plan to rationalise premises and possibly release sites for community activity.



A well designed new community hall could be used for sport and theatre and public meetings

Kingskerswell has several existing halls / meeting places which are very well used but all are in need of investment and none are designed for sports and fitness activity. 93.7% of residents said they want to see the owners and trustees of village halls etc working closely together to plan a strategy for investment and to maximise the benefit of these valuable facilities for the community.









Teignbridge MP Richard Younger-Ross has offered to facilitate a meeting of trustees and interested parties to establish current hall owner's plans and "brainstorm" ideas and possibilities

PROJECTS TO BE TAKEN FORWARD BY VILLAGE PLAN VOLUNTEERS

1. DESIGN AND PROMOTE A NEW VILLAGE WEBSITE

74.8% of people surveyed were in favour of a new KINGSKERSWELL VILLAGE WEBSITE listing everything that was going on in our community, council service information and decisions, what was on in our halls, list and promote local trades people and businesses, have links to council planning applications/decisions, police contacts, health centre, school and library websites and those of local clubs and churches. Include local public transport timetables and a chat room or notice board to share local opinion and log ideas and for ease of emailing elected representatives. Include details of local heritage walks. This project should help deliver/resolve these survey wishes...

- 96.7% of people said it was important to support LOCAL Kingskerswell businesses. Set up a local Trade / Business Directory. 46 people listed their business / trade. 36 contact phone numbers were recorded. 39 people said they would like to be included if a local business directory was created.
- 94.9% of people surveyed said it was important that Kingskerswell retains its Library facilities and events at the library could be promoted on a village website.
- **86.9**% of people were <u>not</u> aware that the community police team had a website this could be linked to the village website.
- 86.6% did not know how to contact their MEP; 66.3% did not know how to contact their County Councillor; 57.4% did not know how to contact their Teignbridge Councillors; 56% did not know how to contact their Parish Councillors; 45.5% did not know how to contact their MP.DCC and TDC websites could be linked to the village website
- 78.7% said there should be a permanent display in Kingskerswell showing details of the South Devon Link road scheme and how it would affect them. The DCC website could be linked. 72.2% of people said they had <u>not</u> received and read the Council's By-pass Newsletters produced in November 2005 and August 2006. These could be on the village website.
- 69% of people surveyed have an internet connection at home and 67.8% of people surveyed have an email address
- 66% of people surveyed did know what halls can be used for and who to go to, to find out if they are available to hire.
- 65.4% did not fully understood what services and matters are dealt with at the County Council level as opposed to the District Council level.



A new website domain "WWW.KINGSKERSWELL.INFO" is being purchased and developed to be THE place to look for local news and information and to find out what is going on in the village – could you help run this site?

2. LANDSCAPE THE A380 ROADSIDE VERGES

81% want wild flowers or flower beds / landscaping on the A380 roadside verges through Kingskerswell village.



Planting up of roadside verges has been approved by Devon County and the Parish Council and volunteers are pursuing initiatives to acquire bulbs and other flowers and shrubs for a phased planting programme in successive autumns over the next 3 or 4 years.

3. SET UP A VILLAGE PRODUCE MARKET

73% of people surveyed said they would support a weekly, fortnightly or monthly organic home produce and craft market if it were held in one of our village halls.



81 local people expressed an interest in having a small stall to sell their produce.

4. CREATE A BOOKLET OF INTERESTING / HERITAGE WALKS

86.2% of people surveyed would like to see the publication of a booklet of interesting / heritage walks around the Kingskerswell area.



We need a local walking enthusiast and author – could you help?

5. INVESTIGATE POTENTIAL TO UNDERGROUND CABLES

73.5% would like to see a plan for overhead power and telephone cables to be removed or placed underground. Cables are particularly unwelcome in the conservation zone and areas with historic character such as by Pitt House and outside The Nelson public house.



6. CREATE A COMMUNITY TRUST

65.8% of people surveyed would like to see the establishment of a new charitable trust. The trust would collect donations and bequests from local people who want to raise money or perhaps leave a legacy or gift for the benefit of the local community and future generations. 7 people said they might be able to help with this project. It has the potential over time, to assist with many of the community improvement initiatives listed elsewhere.

Could you help? Could you be a trustee? Do you want to make a bequest to the village? Contact 07801959535

MATTERS REQUIRING LOCAL COUNCIL ACTION

1. RESTRICT HGVs IN OLDER PART OF VILLAGE

94.3% of people support the proposed restriction on the passage of Heavy Goods Vehicles through the older part of the village.

2. PROVIDE YOUTH FACILITIES IN THE VILLAGE

85.6% of people said there was a need for more village facilities for young people,

When asked to identify and prioritise what YOUTH ACTIVITIES people would like to see. The results in order of popularity were as follows:- 636=Youth club; 592=Indoor meeting place for under 18s; 353=Skateboarding area; 287=Dancing classes modern and classical; 270=Fortnightly under 18 disco; 201=Computer games room; 195= Pop idol and stage performance coaching; 188=CD/DVD films on large screen. A healthy 87 other ideas were given for consideration.

Local community police have expressed their support for the provision of more facilities for teenagers and pre-teen children.

3. INVEST IN VILLAGE NOTICE BOARDS

77.2% of people said they regularly look at Village Notice Boards and they are important for communicating local events. Some need investment / modernising.

4. NEW VILLAGE ROADSIDE PLACE NAME SIGNS

76.8% are in favour of new roadside KINGSKERSWELL place name signs saying "Please Drive Safely". (This will happen in 2008-9)

5. IMPROVE VILLAGE RECYCLING FACILITIES

74.6% want a local site for recycling their garden waste and 71.2% want a local site for recycling bulky items / household appliances etc. 67.8% of people want their food waste bins to be emptied weekly rather than fortnightly in the summer months.

6. RE-OPEN KINGSKERSWELL RAILWAY STATION

73.7% wanted the Kingskerswell village plan to include the re-opening of the railway station.



72.7% of people confirmed that if the station were re-opened and regular fast trains went to Paignton / Newton Abbot / Teignmouth / Dawlish / Exeter they would use them. At present 28 trains a day pass through the village but people have to travel to Newton Abbot or Torquay to get on them!

7. OTHER FINDINGS FOR LOCAL COUNCIL ACTION

87.5% want housing / development / construction to be prohibited on land designated as "flood plain".

70.9% said NO to more office and light factory units like those at Coventry Farm and the old Aller Vale Pottery

69.6% want improved bus shelters / seats and electronic displays showing time of next bus.

66.8% supported the suggestion that more apartments were needed in the village for older / retired people to buy or rent – so they can down-size, releasing their family size homes, yet enabling them to stay living in the village.

62% think dog fouling is still a problem. More dog faeces bins are needed

at Playing fields: 73.1% said YES in Fore Street: 70.9% said YES

61.5% of people said they would use a Community Bus which perhaps ran along roads not currently served taking people to Newton Abbot / Trago / St Marychurch for shopping or the Torbay hospital at Lawes Bridge or the new Newton Abbot Hospital.

SURVEY RESULTS COMMUNICATED TO OTHER BODIES FOR ACTION

THE COUNCILS AND THE DEPARTMENT OF TRANSPORT AND PUBLIC ENQUIRY OFFICER HAVE ALL HAD THE SURVEY RESULTS RELATING TO THE PROPOSED SOUTH DEVON LINK ROAD / KINGSKERSWELL BY-PASS
See Appendix answers to questions 78 to 96

SURVEY RESULTS HAVE BEEN SENT TO THE BOUNDARY COMMITTEE

92.6% were opposed to the idea of Kingskerswell becoming part of a larger Torbay Council area. 85.7% were also opposed to creating a new South Devon Council which <u>included</u> Torbay. 69.5% supported a new South Devon Council which <u>excluded</u> Torbay

SURVEY RESULTS HAVE BEEN GIVEN TO THE LOCAL POLICE

81.1% of people thought there was <u>not</u> sufficient police presence in the village. 63.7% of people were not in a Neighbourhood watch area. Of those not in a Neighbourhood watch area 65% would you like to see one established. 72.4% would support a clamp down to enforce speed restrictions on roads through the village. 65.1% of people did <u>not</u> know how to get in touch with and report things to our community police team, other than by dialling 999.

KINGSKERSWELL VILLAGE PLAN SURVEY

CONDUCTED MAY-JUNE 2008

DETAILED RESULTS TO EVERY QUESTION

ABOUT THE PEOPLE

- 1. There are around 2100 households in Kingskerswell and a magnificent 1235 survey forms were returned. 1,115 or 90% of respondents gave their postcode some did not primarily because they were concerned about anonymity and confidentiality.
- 2. 42% of respondents were MALE 58% were FEMALE
- 3.AGE ranges

a)	14 to 17	3%
b)	18 to 30	3%
c)	31 to 50	22%
d)	51 to 60	21%
e)	61 to 70	26%
f)	71 to 80	17%
g)	Over 80	8%

- 4. Current status
- a) 47% were Retired
- b) 3% were Students
- c) 45% were Working full time or part time
- d) 5% were not working or seeking work
- 5. Within the households responding were at least 172 children
 - a) 62 being aged 12 -17
 - **b)** 59 being aged 6 11
 - c) 51 being aged 0-5
- 6. We asked people how long they had personally lived in Kingskerswell...
 - a) 203 said 0-5 years
 - **b)** 226 said 6-10 years
 - c) 273 said 10-20 years
 - d) 511 said over 20 years
 - e) 22 did not answer the question
- 7. We asked if people about the quality of life in Kingskerswell
 - a) 13% thought it had improved
 - b) 38% thought it had declined
 - c) 47% thought it had stayed the same
 - d) 2% didn't know
- 8. The main reasons why people live in Kingskerswell were scored as
 - 17% Easy access to coast / moors / countryside
 - 16% Nice house
 - 9% Relatives or friends live in the area
 - 9% Good place to retire

- 8% It's a great village community 8% Because of my work / my partners work 7% Because of the green environment 7% Good library / school / health centre 6% Always lived here or parents live here 5% Other unspecified reasons Because it is close to Torbay 4% 4% Great church and vicar!
- 9. Of those people who worked or went to school / college

36.5% travelled to Torbay (Torquay, Paignton, Brixham)

22.4% travelled to Newton Abbot (including, Decoy and Milber)

13.6% travelled to other Devon towns/locations

11.4% stayed in Kingskerswell

8.5% travelled to Exeter

3.8% travelled out of the county

2.2% travelled out to Heathfield (inc Trago)

1.6% travelled to Plymouth

TRAFFIC

We asked people about traffic calming on the residential roads of Kingskerswell

- **10.** 52.8% thought the existing speed humps were effective and 47.2% didn't.
- **11**. 48.9% thought chicanes would be a better alternative than speed humps to slow traffic but the majority 51.1% disagreed.
- **12.** 54.5% of people thought cameras/police checks were needed to enforce speed restrictions and 45.5% disagreed.
- **13.** A very significant 72.4% of people said they would support a police clamp down to enforce speed restrictions. 27.6% did not support this.
- **14.** We asked if the following roads needed some form of traffic calming and of the people responding the results were

Coles Lane 37.6% said yes and 62.4% said no Coffinswell Lane 33.3% said yes and 66.7% said no Church End Road 41.2% said yes and 58.8% said no

15. As regards the narrow road at Whitpot Mill

34.2% want it made "one way"

32.5% wanted "traffic lights"

20.4% said "leave it as it is"

8.5% wanted "mirrors to see oncoming traffic" if this was feasible

4.4% wanted a return to having "no restrictions"

16. A massive 94.3% of people support the proposed restriction on the passage of Heavy Goods Vehicles through the older part of the village. Only 5.7% disagreed.

PLANNING & THE ENVIRONMENT

- 17. 78.6% of people want the village plan to include the creation of <u>more</u> public parks, woodland and green space. 21.4% disagreed.
- 18. The village is clearly full of animal and nature lovers as a huge 92.9% want the village plan to incorporate initiatives to preserve and encourage wildlife. Only 7.1% did not support this.
- **19.** Again a massive 94.4% want the village plan to include measures which will protect the "trees and green fields" around the village. 5.6% were not in favour.

- **20.** 73.5% of respondents, would like to see a plan for OVERHEAD power and telephone cables to be removed or placed underground. 26.5% disagreed. We did not ask if they were concerned over cost as it was assumed this would be done without additional cost.
- **21.** As regards recycling, 74.6% want the plan to include a local site for recycling their garden waste, 25.4% disagreed. 71.2% also want a local site for recycling bulky items / household appliances etc, 28.8% disagreed.
- **22**. A suggestion had been made that wild flowers or flower beds / landscaping work should undertaken on the A380 roadside verges to enhance the landscape for all. A very significant 81% want to see this happen, 19% disagreed.
- **23**. 88% of respondents want to see the village plan include measures to protect and possibly extend Kerswell Downs. 12% disagreed.
- **24**. 93.1% would you like the Planning Authorities to protect the "open break" green fields between Kingskerswell Torquay and Kingskerswell Newton Abbot from any further development. 6.9% disagreed.
- **25**. 90.3% support the extension of the designated <u>conservation area</u> around Pitt House / Church End Road / Dobbin Arch. 9.7% disagreed.
- **26.** A massive 91.7% of respondents want the village plan to include the creation of a new Countryside Valley Park along the Aller Brook Valley stretching from Dobbin Arch alongside the railway, past the CLS laundry to Decoy. This new Valley park should have a cycle path and scenic walks with ponds wild flowers and water meadows to encourage wildlife. 8.3% disagreed with this idea.
- 27. If the Aller Brook Valley cannot be developed as a new countryside park 93.2% want it to remain as it is flood plain / agricultural land 6.8% disagreed 92% said it should NOT be developed for housing and 8% disagreed 93.4% said it should NOT be developed for light industry and 6.6% disagreed 66.9% thought it could be used to provide more playing fields / a sports track, 33.1% disagreed.
- **28**. In the past Kingskerswell had many APPLE ORCHARDS and 83% of respondents would like the village plan to incorporate an initiative to try and revive this by encouraging apple tree planting on public and private land. 17% disagreed.
- **29.** When asked if Kingskerswell has a problem with litter, 56.5% said no and 43.5% said yes. As regards dog fouling 62% of people thought this was still a problem but 38% disagreed.
- **30.** When asked if more <u>affordable housing</u> was needed in the village 48.8% said yes and **51.2%** said no.
- **31.** 66.8% of respondents supported the suggestion that more apartments were needed in the village for older / retired people to buy or rent so they can down-size, releasing their family size homes, yet enabling them to stay living in the village. 33.2% did not support this.
- **32.** When asked if Kingskerswell needed more office and light factory units like those at Coventry Farm and the old Aller Vale Pottery to help create local employment and services and reduce travel the vast majority of people **70.9% said no** with only 29.1% saying yes.
- **33.** 87.1% of people thought their immediate <u>street lighting</u> was adequate but 12.9% representing over 150 people thought lighting was inadequate.
- **34.** When asked if <u>signage</u> should be be improved to
 - Kerswell Downs, 57.1% said ves 42.9% said no
 - Playing Fields, 53.4% said yes and 46.6% said no
 - All our Churches, 43.5% said yes and 56.5% said no
 - All our village halls/meeting places, 53.3% said yes and 46.7% said no
 - The School, 41.1% said yes and 58.9% said no
 - The Library, 47.1% said yes and 52.9% said no

- The Health Centre, 48.7% said yes and 51.3% said no
- **35**. A suggestion was made that a sign be placed on KERSWELL ARCH (spanning the A380) saying "Welcome to Kingskerswell" (like on bridges at Totnes and Exeter) but the majority of respondents 59% did not want this with only 41% supporting the idea.
- **35**. We asked people if more dog faeces bins were needed at village locations and the results were as follows:-

at Kerswell Downs: 57.1% said YES and 42.9% said NO
at Playing fields: 73.1% said YES and 26.9% said NO
in Fore Street: 70.9% said YES and 29.1% said NO
in your road/street: 57.7% said YES and 42.3% said NO

- **36.** The majority of people surveyed (61%) were not in favour of improved / decorative paving by the shops in Fore Street. 39% would however like to see this.
- **37.** A suggestion had been made that the traffic flow in Fore St by the shops should be <u>one way</u>. The majority 53.6% were not in favour but 46.4% thought was a good idea.
- **38.** Several people have commented that they would like to see a road or pathway linking Meadow Close/Lyn Close with Boundary Close and the centre of the village? 63.1% of people responding would you like this to be remedied if possible; 36.9% disagreed.
- **39.** People have also said that Priory Avenue and Bushmead Avenue should be joined to allow through traffic. Of the people responding 50% were in favour and 50% were opposed to this idea.
- **40**. We explored opinion regarding the roadside KINGSKERSWELL place name signs as you enter the village. The results were
 - a) "Twinned with Lonsee" message 56.% did not want this 43.5% were in favour
 - **b)** "Please Drive Safely" message 76.8% were in favour and 23.2% were not
 - c) As regards exhibiting a civic / community pride message such as "Kingskerswell Historic Royal Settlement" 51.% were in favour and 48.8% were opposed.
- **41**. We asked residents if they felt their property was at risk of flooding and 118 people (9.7%) of people responding expressed positive concern about this.
- **42.** 87.5% of people surveyed want housing / development / construction to be prohibited on land designated as "flood plain". 12.5% disagreed.

CHURCHES

- **43.** We sought to establish what percentage of local people regularly support / attend our village churches. Only 897 people responded to this question but the results were as follows
 - 46.6% did not attend a church or support any of the listed religions
 - 43.1% were Church of England
 - 4.9% were Roman Catholic
 - 3.6% were Methodist
 - 1.8% were United Reform
- **44**. 68.1% of people would like to see our village churches working closely together on a plan to rationalise premises and possibly release sites for community activity. 31.9% did not support this idea.

COMPUTING & INTERNET USE

- **45**. 69% of respondents have an internet connection at home and 31% do not.
- 46. 67.8% of respondents have an email address and 32.2% do not.
- **47**. 57.2% of respondents regularly use the internet at home and 42.8% do not.

- 48. 9.5% of respondents use the free internet at the Library. (90.5% do not)
- **49**. We asked if people would you like to see a KINGSKERSWELL VILLAGE WEBSITE perhaps listing everything that was going on in our community, council minutes, lists of local trades people and businesses and perhaps include a chat room or notice board to share local opinion and log ideas. 74.8% of people surveyed were in favour of this idea with 25.2% disagreeing.

LAW AND ORDER

- **50**. Other than by dialling 999 we asked if people knew how to get in touch with and report things to our community police team. 65.1% of people did <u>not</u> know how to do this and 34.9% did.
- **51**. 81.1% of people thought there was <u>not</u> sufficient police presence in the village. 18.9% thought the current police presence was sufficient.
- **52**. 53% of people surveyed felt the police <u>not</u> respond promptly and effectively when they were phoned. 47% of people thought police response was OK.
- 53. We asked if people had been affected by any of the following

Vandalism 27.4% said yes and 72.6% said no.
Anti-social behaviour 3.3% said yes and 66.7% said no
Theft / Burglary 22.6% said yes and 77.4% said no
Drug or alcohol related crime 6% said yes and 94% said no
Identity theft 6% said yes and 94% said no

- **54**. 95.8% of people generally felt Kingskerswell <u>was</u> a safe place to live, with only 4.2% disagreeing.
- **55**. 86.9% of people were <u>not</u> aware that the community police team had a website. 13.1% did know this
- **56**. A majority of 55.5% of people were <u>not</u> in favour of CCTV cameras in Fore Street or other key areas (these would not be police run). 44.5% would however like to see cameras installed.
- **57.** 63.7% of people were not in a Neighbourhood watch area. 36.3% were in a Neighbourhood watch area.
- **58.** Of those not in a Neighbourhood watch area 65% would you like to see one established. 35% did not want this.

COMMUNITY HALLS & MEETING PLACES

59. We are fortunate to have a number of local halls and meeting places in Kingskerswell, most are well used but many people have commented that these places need investment / improvement / modernisation. We asked people to rate these venues in terms of their VALUE/USEFULNESS TO THE VILLAGE and THE QUALITY OF FACILITIES

In terms of their value and usefulness people ranked the locations as follows

	HIGH – I	MEDIUM - LOW
Parish Centre/Hall (near Church)	69.1%	27.9% 3.0%
Community Centre (Dobbin Arch)	53.4%	38.4% 8.2%
Kingskerswell School Hall	43.3%	45.6% 11.1%
Public Hall (near The Sloop)	41.5%	45.1% 13.4%
Village Hall (Green Hall School Rd)	38.7%	46.5% 14.8%
Sports Pavilion (Playing Field)	35.1%	45.7% 19.2%
Scout Hut (Dobbin Arch)	34.3%	41.8% 23.9%
Jurys Corner Lounge	17.1%	43.7% 39.2%

In terms of <u>quality of facilities</u> people ranked the locations as follows

	HIGH – MEDIUM - LOW		
Parish Centre/Hall (near Church)	59.1%	37.2%	3.7%
Community Centre (Dobbin Arch)	42.7%	48.2%	9.1%
Kingskerswell School Hall	42.4%	51.5%	6.1%
Public Hall (near The Sloop)	19.0%	64.6%	16.4%
Sports Pavilion (Playing Field)	15.7%	60.0%	24.3%
Village Hall (Green Hall School Rd)	13.3%	46.5%	40.2%
Jurys Corner Lounge	11.6%	67.9%	20.5%
Scout Hut (Dobbin Arch)	9.4%	48.6%	42.0%

If we award 3 points for each person scoring a venue as High then 2 points for Medium and 1 point for Low, then add the quality scores to the value scores we can get a very good idea of how local people rank the village halls and meeting places. The 3 highest ranked locations were Parish Centre, Community Centre and Public Hall. The 3 lowest ranked locations were Jurys Corner Lounge, Scout Hut and Sports Pavilion.

- **60.** 66% of people surveyed did not know what halls can be used for and who to go to, to find out if they are available to hire. 34% did have this information.
- 61.A massive 93.7% of people want to see the trustees of these halls working closely together to plan a strategy for investment and to maximise the benefit of these sites for the community. 6.3% disagreed.
- 62. It had been suggested that perhaps one of the Halls might be sold to raise funds to rebuild / enlarge others and a significant majority, 76.8% of people, thought this was a good idea. 22.2% disagreed.
- **63.** 30% of the people surveyed said they belong to or regularly attended clubs or groups which used the halls / venues listed.
- 64. The number of people belonging to clubs / groups which use the halls was as follows
 - 174 Parish Centre/Hall
 - 154 Community Centre
 - 88 Village Hall 61 Public Hall
 - 60 Kingskerswell School
 - 32 Sports Pavilion
 - 31 Scout Hut
 - 8 Jurys Corner lounge

LEISURE FACILITIES & YOUNG PEOPLE

- **65**. 69.7% of people thought Kingskerswell should have a new purpose built sports / leisure hall. 30.3% did not support this idea.
- 66. The following numbers of people said they would use the specified facilities if they were

available 585 Swimming Pool

- 443 Gym / Fitness Centre
- 311 Adult/Pensioners outdoor play/fitness area
- 222 Badminton / Volleyball Court
- 217 Tennis Court
- 191 Bowling Green
- 183 Additional child play zones/equipment
- 97 Running track
- 97 Squash Court
- 95 Trampoline facility
- 72 Netball / Basketball Court
- **67**. Although a local swimming pool topped the score, we pointed out that these facilities are notoriously expensive to operate safely and we asked if people were prepared to pay more on their

council tax to fund a Kingskerswell pool. 30.4% were willing to do this but the majority 69.6% were not willing to do this.

- 68. 85.6% of people said there was a need for more village facilities for young people, only 14.4% disagreed.
- **69**. We sought to identify and prioritise what YOUTH ACTIVITIES people would like to see. The results in order of popularity were as follows
 - 636 Youth club
 - 592 Indoor meeting place for under 18s
 - 353 Skateboarding area
 - 287 Dancing classes modern and classical
 - 270 Fortnightly under 18 disco
 - 201 Computer games room
 - 195 Pop idol and stage performance coaching
 - 188 CD/DVD films on large screen

A healthy 87 other ideas were given for consideration when developing the village plan.

TRANSPORT

Railway

70. 73.7% of people thought the Kingskerswell village plan should include the re-opening of the village railway station. 26.3% disagreed.

71. 72.7% of people confirmed that if the station were open and regular fast trains went to Paignton / Newton Abbot / Teignmouth / Dawlish / Exeter they would use them. 27.3% said they would not use them.

Buses

72. We asked if people regularly used current local bus services.

a) 12 & 12A 50.5% said yes they did and 49.6% did not b) X46 26.6% said yes they did and 73.4% did not c) Country 15.4% said yes they did and 84.6% did not

- **73**. We asked if people would like to see better bus stops and 69.6% supported the idea of improved shelters / seats and electronic displays showing time of next bus. 51.8% however did <u>not</u> support cycle racks at key bus stop sites (48.2% were in favour of cycle racks)
- **74**. 61.5% of people said they would use a Community Bus which perhaps ran along roads not currently served taking people to Newton Abbot / Trago / St Marychurch for shopping or the Torbay hospital at Lawes Bridge or the new Newton Abbot Hospital. 38.5% would not use such a bus.

Cycling and Walking

- 75. 31.4% of people surveyed owned and used a bicycle; 68.6% did not.
- **76.** A large majority of residents (84.9%) however would like to see more off-road walk and cycle paths. 15.1% disagreed.
- **77.** Specifically 75.2% of people would like to see an off-road path to enable people to walk/cycle between Torquay and Newton Abbot and said they would use it. 24.8% were not in favour.

South Devon Link Road

- **78.** Before seeking views on the controversial South Devon Link road (Kingskerswell by-pass) we sought to see the extent to which people were familiar with the details of the proposed road and how it will affect Kingskerswell. Reassuringly 90.4% said they were familiar with the scheme and only 9.6% were not.
- **79.** Of the people surveyed 17% declared that their house / residence was sited within 100yards of the proposed new road and 83% were not. 49.1% said their residence was within 100yds of the existing A380 main road and 51% were further away.

- **80**. Rather worryingly 72.2% of people said they had <u>not received</u> and read the Council's By-pass Newsletters produced in November 2005 and August 2006. 27.8% had received and read this communication.
- **81**. A majority 58.8% had visited the exhibition of plans and compulsory purchase orders held in January 2008; 46.4% had not attended this event.
- **82**. 53.6% of people consider that a new main road/dual carriageway is really necessary and 43.9% do not consider a new main road is necessary.
- **83**. 56.1% said they do <u>not</u> fully support the road scheme as published. 43.9% do fully support the published scheme.
- **84**. 60.9% felt that alternative road and traffic management schemes had <u>not</u> all been fully explored and evaluated. 39.1% thought that this work had been done.
- **85**. 78.7% said there should be a permanent display in Kingskerswell showing details of this major road scheme and how it would affect them. 21.3% did not think this was necessary.
- **86**. 58.8% of people consider the landscaping of the road (particularly on the highly visible hill behind the parish church) will not be adequate. 41.2% thought it would be adequate
- **87**. The split opinion on this scheme is illustrated by the fact that 51.1% thought, on balance, the new road would benefit the majority of residents in Kingskerswell and 48.8% disagreed.
- **88**. If the new road is build a massive 94.1% of residents said they wanted Stoneycombe quarry lorries to have direct access to the new road rather than continuing to drive through the village. Only 5.9% did not think this necessary.
- **89**. Again a massive 98.4% wanted to be reassured that the quietest possible road surface would be used. Only 1.6% did not consider this important.
- **90**. If the road goes ahead an important message lies in the fact that a very significant 88.4% of Kingskerswell residents surveyed want the County Council to gift new open land / parks / recreational areas (perhaps a new Aller Brook countryside valley park). They see this as a form of "compensation" (or carbon offset) in lieu of the noise, visual damage, CO2 emissions and years of construction damage to their local environment. 11.6% held a different view.
- **91**. A massive 94.8% of people surveyed said it was important for the road planners to <u>have the foresight to construct walkways / future cycle routes / deer and other animal crossings under or over the road where it crosses the Aller Brook valley.</u>

If the South Devon link road scheme did not go ahead in its currently proposed form

- **92.** 76.9% of people say a flyover should still be built at Penn Inn.
- 93. 59.5% favour widening the existing A380
- **94**. 54.7% think a three lane tidal flow traffic system be introduced (like at the Saltash bridge / tunnel)
- **95**. A very significant 82.8% want the Old St Marychurch Road from Penn Inn to Barton to be upgraded and widened and importantly linked to the existing Torquay-Teignmouth Road.
- **96**. 56.8% would like to see a new single carriageway road for <u>Paignton / Brixham traffic</u> running from Gallows Gate roundabout (Torbay Ring Road) through the wooded Stoneycombe valley running low in the valley alongside the railway line to join Penn Inn near Aller.
- **97.** Of the people surveyed 1013 owned and regularly drove a car; 74 had a van; 38 had a motorbike/scooter and 133 had none of these. This indicates that 23 had more than one form of transport.

- 98. 13.5% of people reported that they had problems parking at or near their home. 86.5% did not.
- **99**. 19.4% felt that "residents only" permits were needed in their road/street. 80.6% had no problems.
- **100.** We asked for views on the popular car park by the Co-op store in Fore Street. 86.9% did <u>not</u> want pay and display; 61.5% however supported the idea of a maximum 2hr stay restriction; 68.7% did not favour chargeable residents only bays and 68.8% wanted it left as it is.
- **101**. People were split on the need for more car parking bays in the centre of the village (around Fore Street/Water Lane) with 51% in favour and 49% opposed.

LOCAL GOVERNMENT

- **102.** We sought to establish if people knew the names of and how to contact various elected representatives
 - Parish Councillors: 44% said yes and 56% said no
 - Teignbridge District Councillors: 42.6% said yes and 57.4% said no
 - Devon County Councillor: 33.7% said yes and 66.3% said no
 - Local Member of Parliament: 54.5% said yes and 45.5% said no
 - Local Members of the European Parliament: 13.4% said yes and 86.6% said no
- **103.** When asked if they fully understood what services and matters are dealt with at the County Council level as opposed to the District Council level, only 34.4% said yes but the majority of 65.4% said they did not.
- **104.** 58.5% of people did <u>not</u> think that a UNITARY tier of local government should be better and able to operate more cost effectively. 41.5% though it would.
- **105.** We asked if a unitary authority were to be created whether people would like Kingskerswell to be part of a larger Torbay Council and a massive 92.6% were opposed to this idea. Only 7.4% were in favour.
- 85.7% were also opposed to creating a new South Devon Council which <u>included</u> Torbay. Only 14.3% were in favour of this.
- 69.5% supported a new South Devon Council which <u>excluded</u> Torbay and 30.5% were against this idea.
- 41.8% were in favour of a new unitary Devon County Council but the majority 58.2% were opposed to this idea.
- 106. 90.8% of people surveyed said they were Council Tax payers
- **107.** 67.8% of people want their food waste bins to be emptied weekly rather than fortnightly in the summer months. 32.2% disagreed.
- **108**. We sought to establish how important Village Notice Boards were in communicating local events. 77.2% of people said they regularly look at these Notice Boards. 22.8% did not.

LOCAL SERVICES & BUSINESSES

Library & Local History

- **109.** A huge 94.9% of people surveyed said it was important that Kingskerswell retains its Library.
- **110.** 44.2% of people said they personally used the Library. 55.8% did not personally use it.

- **111.** 56.9% felt that the Library should be relocated away from the main A380 road. 43.1% disagreed.
- 112. 57.3% said they would you support the creation of a local history room / museum.
- **113.** 86.2% of people surveyed would like to see the publication of a booklet of interesting / heritage walks around the area.

Health

- **114.** 73.8% of people said they were registered at the local NHS Health Centre in School Road. 26.2% were not registered locally.
- **115.** 72.1% were not aware and had not used the Health Centre website. 27.9% were aware and had used www.kkipp.gpsurgery.net
- **116.** We sought to develop a profile of the health of our community
 - 83.7% of people said they were fit and healthy and 16.3% were not
 - 30.5% considered themselves overweight and 69.5% did not
 - 90.3% of people surveyed did not smoke and only 9.7% did smoke
 - 42.4% of people had one or more long-term health problems, 57.6% did not
 - 55.3% were on regular medication and 44.7% were not
 - 13.6% were carers for their partners or someone else and 86.4% were not
- 117. We asked people to choose one extension to local GP availability
 - 52.1% favoured pre booked mid week evening appointments
 - 36.1% favoured pre booked appointments on a Saturday morning
 - 11.8% favoured pre-booked early morning appointments

Shops Pubs & Other Businesses

- 118. A huge 96.7% of people said it was important to support LOCAL Kingskerswell businesses.
- **119.** We sought opinions on which businesses people would find useful and be likely to support if they opened up in the village. In order of popularity the results from the list of 8 ideas provided were
- 1. FarmFood/Local Produce/Greengrocer/Deli
- 2. Dentist
- 3. Tea Shop/Café/InternetCafe/Bread and Cakes
- 4. PrivateGym/Fitness Centre
- 5. Florist
- 6. Launderette
- 7. Second hand furniture and equipment
- 8. Bicycle shop
- 102 other ideas were suggested
- 120. We asked people to tell us if they used our local pubs and restaurants

Nelson	7.3% regularly	24% occasionally	68.7% not used
Park Inn	2.3% regularly	9.6% occasionally	88.1% not used
Hare & Hounds	10.6% regularly	65.1% occasionally	24.3% not used
Barn Owl	7.1% regularly	55.4% occasionally	37.5% not used
Bickley Mill	4.5% regularly	45% occasionally	5.5% not used
Sloop	10.3% regularly	37.1% occasionally	52.6% not used

121. 73% of people surveyed said they would you support a weekly / fortnightly <u>organic home produce and craft market</u> if it were held in one of our village halls. 27% would not support this. **122.** 81 people expressed an interest in having a small stall to sell their produce.

Newpapers etc

- **123.** 47.1% of people said they read the Herald Express page on Kingskerswell published every Thursday. 52.9% did not.
- **124.** 50.7% of people said they receive the FREE Weekender each week and 49.3% do not get this newspaper.

- 125. 31.6% buy and read the weekly Mid Devon Advertiser and 68.4% do not.
- **126**. Rather spookily 666 people said they read the church Parish Magazine!

Kingskerswell School

127. 8.3% of people surveyed said they have children at Kingskerswell School.

128. 70.8% of people would like to see the school used more for community purposes.

129. We asked if people would support any of the following activities if they were held at the school

- Evening Classes: 66.4% said yes and 33.6% said no
- Clubs: 40.8% said yes and 59.2% said no
- Concerts: 55.7% said yes and 44.3% said no
- Sporting Activities: 39.5% said yes and 60.5% said no
- Community Meetings: 50.6% said yes and 49.4% said no

130. A massive 94.8% of people however, said they would you prefer to attend Evening Classes/Courses in the village of Kingskerswell rather than Newton Abbot (4% in favour) or Torquay (1.2% in favour)

Shopping / trading habits

131. We asked people to say where they generally went to do their main FOOD SHOPPING. Most popular was Newton Abbot (Tesco/Asda/Somerfield/Iceland/Sainsbury) followed in near equal measure by Torquay (Lidl/M&S/Sainsburys) and shopping locally (Kingskerswell Co-op and other stores). 127 people said they use internet shopping or go elsewhere.

132. We also asked about NON-FOOD shopping and again Newton Abbot was by far the most popular destination with Torquay next then Exeter/Plymouth.

KINGSKERSWELL COMMUNITY DEVELOPMENT TRUST

- **133**. 65.8% of people would like to see the establishment of a new charitable trust to collect donations and bequests from local people who want to raise money or perhaps leave a legacy or gift for the benefit of the local community and future generations. 34.2% did not support this idea.
- **134**. 7 people said they might be able to help with this project.

LOCAL BUSINESSES / TRADES PEOPLE

We sought to find the extent of people running a business or self employed trades people based in Kingskerswell.

- **135**. 46 people listed their business / trade
- 136. 36 contact phone numbers were recorded.
- 137. 39 people said they would like to be included if a local business directory was created.
- **138.** We asked if the By-Pass/South Devon Link Road was built how it might affect business and the majority 44 said it would have no effect, 13 said it would be helpful / beneficial and 5 said it would damage turnover / lead to a loss of jobs.

WHILBOROUGH RESIDENTS

About 35 residents of **North and South Whilborough** responded to the survey.

- 139. When asked 20 said they feel part of Kingskerswell and 15 did not
- 140. 30 said they shop in Kingskerswell and 5 did not
- **141.** When asked if North/South Whilborough needed a focal meeting place/hall 15 said yes and 18 said no and 2 did not know.
- **142**. When asked if they thought the By-Pass/South Devon Link Road would isolate their community 12 said yes, 22 said no and 1 did not know.
- 143. 22 people wanted to have a 20mph speed restriction and 11 did not, 2 did not respond.
- **144.** 20 people wished N/S Whilborough had a community bus service.

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