



Warminster

Current from January 2011 – December 2011

Service Community

Official Guide





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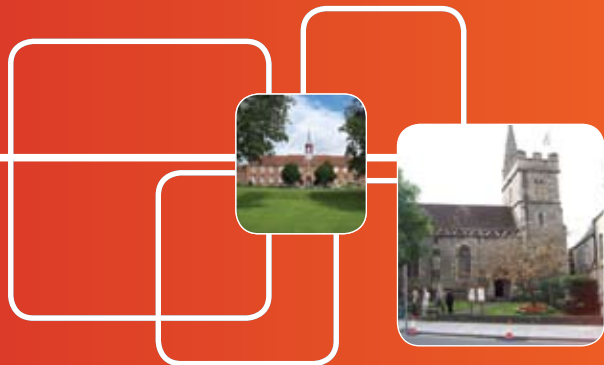
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Warminster, Wiltshire**

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Welcome to Warminster

Service Community Official Guide 2011 Edition *Current from January 2011 – December 2011*

This Guide, provided by the Army Welfare Service, is a source of information to Service personnel, families and dependants arriving at their new home or duty station.

It is hoped the information contained within the Guide will be of use at the time of your arrival, and throughout your stay.

The Guide is divided into 4 sections for easy reference:

Section 1: Important Numbers & Services

Health and services important to you on arrival, as well as Organisations who can provide help and advice on military and civil matters.

Section 2: Education

Section 3: Your Accommodation

Details and contact points for Housing related matters.

Section 4: Leisure Time

Sporting and leisure facilities, what to do and see in your area.

A Classified Index and a Handy Index appear at the back of the Guide and you can find information on Emergencies on page 96 and MHS Repairs on page 70.

The Guide is produced for YOU, so please let us know of any additions or changes you think will improve it. Continual feedback is vital to ensure it remains up-to-date, accurate and relevant.

**Please pass on any comments you may have to:
Welfare Support Officer, Army Welfare Service
Warminster Training Centre, Warminster BA12 0DJ
Tel: 01985 222328**

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Please Note:

Styles featured may not be available

Foreword by

Colonel ED Brown MBE Commander

Warminster Garrison

Welcome to Warminster Garrison and I hope that you will be very happy here.



This Guide has been designed to provide you with a blend of interesting and practical information on the Garrison and the surrounding area and to introduce you to the military and civilian facilities available. Please make full use of them.

I think few could or would challenge the view that Warminster is one of the best postings a Service family could have in the UK. Notwithstanding current operations nearly everyone serving in the Garrison is on a fixed, stable and predictable posting and Warminster, whilst surrounded by the beautiful and accessible countryside, is within easy reach of many good towns and cities, not least Salisbury and Bath. I recommend that you take full advantage of your stay here by visiting and seeing as much as possible.

Lastly, any suggestions that you might have to improve amenities within the Garrison or the makeup of this Guide are always welcome.

E D Brown



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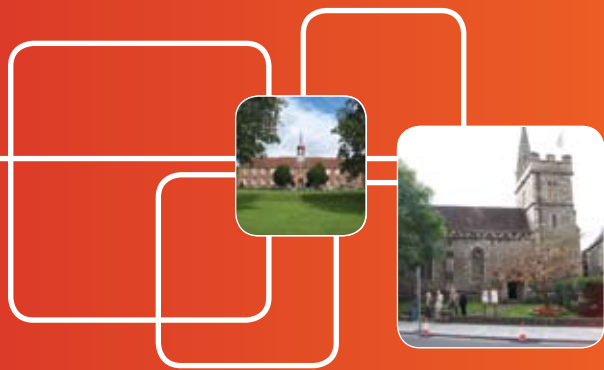
Small, friendly team, dedicated to the highest standards of diagnosis, treatment & care, in our superb new surgery.



Principal: Mrs Margaret Collins MA BSc
VetMB MRCVS

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Welcome to Warminster



Important
Numbers &
Services



Education
Matters



Your
Accommodation



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it's organic

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Riverford



Important Numbers & Services

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The Avenue Surgery

14 - 16 The Avenue

WARMINSTER

Wilts BA12 9AA

www.avenuesurgery.co.uk

GENERAL MEDICAL PRACTICE

Dr Alan Greenwood

Dr David Little

Dr Vivian Stevens

Dr Kevin McBride

Dr Caroline Wingfield

Dr Oran Corey

Dr Kevin Bullen

Dr Rebecca Austin

Situated near the **Warminster Central Car Park**,
the surgery is open

Monday 8am-6.30pm, Tuesday 8am-8pm,
Wednesday 7.30am-6.30pm, Thursday 8am-8pm
and Friday 7.30am-6.30pm.

However the phone lines are still only operating between
8.30am and 6.30pm

Eight highly trained **Nurses** support our **Doctors** and
hold a wide range of clinics including:
Immunisation (inc. foreign travel), Family Planning,
Asthma, Diabetes, Cervical cytology,
Coronary heart disease & Hypertension.

Registering is easy. Just call into the surgery.
Please bring your medical card, or a receptionist
will give you a simple form to complete.

For Doctor & Home Visit Appointments:

Tel. No. 01985 224600 (8.30am-6.30pm)

For General Enquiries & Other Appointments:

Tel. No. 01985 224600 (8.30am-6.30pm)

Fax. No. 01985 847059 (24hrs)

For Repeat Prescriptions:

Fax. No. 01985 846876 (24hrs)

E-Mail. avenue.repeat@gp-j83018.nhs.uk

Medical Services

Primary Healthcare Centre

Situated in Land Warfare Centre Compound.

Clinic Times

Clinic Appointments are available with doctors or practice nurses. We plan for the majority but, if your circumstances mean you cannot make normal clinic times, please phone to discuss an alternative.

Monday	0830-1200 hrs	Appointments
	1400-1600 hrs	Appointments Smoking Cessation Clinic
Tuesday	0830-1200 hrs	Appointments
	1400-1600 hrs	Appointments Antenatal Clinic Weight Management Clinic
Wednesdays	0830-1200 hrs	Appointments
	0900-1200 hrs	Childhood Immunisations by appointment
	1500-1600 hrs	Asthma Clinic
Thursday	0830-1200 hrs	Appointments
	1400-1600 hrs	Appointments Wellman Clinic
	0830-1200 hrs	Appointments and Weight Management

We run a full appointment system. The medical centre is open from 0830-1230 hrs and 1400-1600 hrs for routine clinics. Routine enquiries or requests for appointments will not be actioned outside the normal medical centre hours.

Appointments

The practice offers 10 minute appointments. Please indicate when booking an appointment if you believe that a longer appointment may be necessary. Appointments may be made by telephoning 01985 222648 (civil) or 2648 (military) or in person at reception during normal medical centre hours. Please remember that each appointment is for one person. Ask for an additional appointment(s) if you require other members of your family to be seen.

Booking an appointment well in advance will allow the receptionist the greatest flexibility in offering an appointment with the doctor of your choice and at a time that is convenient.

If you cannot keep an appointment please let us know as we can offer this to another person. If you require to be seen urgently please state this to our receptionist and she will assist you appropriately.

Help us to help you by arriving in good time for your appointment. We do our best to keep clinic timings but sometimes the unavoidable does occur. If a clinic is running late we will let you know and offer an alternative if you cannot wait to be seen.

Telephone Consultation

The doctors are usually available between 1000-1030 hrs and 1600-1630 hrs should you wish to contact them by telephone. At other times they are likely to be busy and the receptionist will be pleased to take a message.

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www.progressionphysio.com

Important
Numbers &
Services

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Home Visits

Patients are requested to telephone before 0900 hrs if a visit is required that day. Emergency visits only will be arranged after that time. Please give the receptionist as much information as possible to enable the doctor to allocate priority to house calls. Please remember that several patients can be seen at the medical centre in the time that it takes to do a home visit.

Weekend and Night Cover

Accident & Emergency: Salisbury District Hospital 01722 336262

Out of Hours Cover:

1630-1830 hrs Mon-Fri. Ring Tidworth on 01980 602285
or Mil 94342 2285

1830-0800 hrs Mon-Fri, weekends and Bank Holidays ring
Wiltshire Med Service 0300 1115717

NHS DIRECT: 0845 4647

Repeat Prescriptions

Repeat prescriptions will be issued at the doctor's discretion and are normally for patients on long-term treatment. Requests for prescriptions can be made in writing or by calling at the medical centre from 0830-1230 hrs and 1400-1600 hrs Monday to Thursday. We are unable to take orders or issue repeat prescriptions at weekends, public holidays or out of normal medical centre hours. Please allow two complete working days before collection and make allowances for weekends and public holidays. Where possible give exact drug names when ordering.

Dispensary

Monday-Friday 0830-1230 hrs

Monday, Tuesday and Thursday 1400-1600 hrs

Friday 1400-1500 hrs

Medicines are only issued on production of a valid prescription. It takes time to make up each prescription; we are happy for you to leave the prescription and call back later for your medication. Repeat prescriptions are available for a maximum of six months before re-validation by a medical officer is required. Repeat prescriptions may be requested in person or by telephone. Please remember that we may require two working days notice to obtain certain drugs.

Health Visitor

The Health Visitor works from the Garrison Medical Centre. Tel: 220459. There is an answering machine to take messages when the office is empty.

Child Health Clinics (0-5 years) are held twice a week. Contact the Health Visitor for details.

Family Planning Clinics

In addition to the services provided by the military and civilian general practitioners, there is a Family Planning Clinic held at Warminster Hospital, The Avenue, Warminster on the 2nd and 4th Wednesday of each month between 1800-2000 hrs. Anyone wishing to make an appointment should ring Warminster 212949 during clinic hours.

Are you considering a vasectomy?

100,000 men have chosen a Marie Stopes Centre for their vasectomy. We offer a professional service with one visit only appointments. Vasectomy is very safe and simple and takes less than ten minutes to perform.

There are 20 local Marie Stopes Centres around the UK and you can book an appointment by calling us on 0845 300 0212, or log onto www.vasectomy.org.uk to get further information and book online.

NHS Practices

There are two NHS GP Practices in Warminster:

- The Avenue Practice, Tel: 224600. This is a large, established practice situated by the main car parking area in the town centre.
- Smallbrook Surgery, Tel: 846700. Situated at Warminster Hospital.
- NHS Direct Tel: 0845 4647.

Hospitals Serving Warminster Area

Warminster Hospital (GP Hospital)	Tel: Warminster 212076
Royal United Hospitals Group, Bath	Tel: Bath 01225 428331
A & E 24 hours	Tel: 01722 429156
Salisbury District Hospital	Tel: Salisbury 01722 336262
Maternity Wing, Trowbridge Hospital	Tel: Trowbridge 01225 765840
Trowbridge Hospital Minor Injuries	Tel: 01225 711329

Dentists

Chantry Dental Practice
34 High Street, Warminster 01985 846576

Warminster Private Dental Practice
48 High Street, Warminster 01985 213073

Wylve Valley Dental Practice
1 Station Road, Warminster 01985 212777/846100

The above are Private Practices. Wiltshire Dental Helpline: 0845 7581926.

Physiotherapist

Progression Physiotherapy
5 Portway, Warminster 01985 21830

Warminster Osteopathic Clinic
4 Station Road, Warminster 01985 213927

WAKEFIELDS

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3 POUND ROW, WARMINSTER Tel: 01985 214402

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www.dutchbartondental.co.uk

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Important
Numbers &
Services

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 4 Paxcroft Way, Trowbridge, BA14 7DG Tel: 01225 760630 Fax: 01225 777864
 28 Haynes Road, Westbury, BA13 3HD Tel: 01373 823546 Fax: 01373 827798
 12 Silver Street, Warminster, BA12 8PS Tel: 01985 213522 Fax: 01985 217648

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Useful transport contacts

**Traveline for transport
enquiries throughout the UK:**
0871 200 22 33
www.traveline.info

Connect2 Wiltshire:
08456 52 52 55

National Rail:
08457 48 49 50

**Wiltshire Council
Passenger Transport Unit:**
0300 456 0100

www.wiltshire.gov.uk

Working in partnership with

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Where everybody matters

Public Transport

Warminster has good bus and rail links with surrounding towns. Trains run approximately every hour from Warminster Station to Salisbury, Southampton, Portsmouth, Westbury, Trowbridge, Bath, Bristol and South Wales, and there is a direct train 2-3 times a day to London Waterloo. A local bus service runs every 30 minutes from Warminster Camp (picking up on Imber Road next to the Spar Car Park) to Warminster Market Place, from where regular bus services depart to Salisbury, Frome, Trowbridge and Bath. A National Express service to the Midlands and the North also calls at Warminster once a day and tickets can be booked at the Tourist Information Centre in central Car Park.

Rail Services

National Rail Enquiries	0845 748 4950
Traveline	0870 608 2608
Wessex Trains	0845 748 4950

Bus Services

Wilts & Dorset, Salisbury	01722 336855
National Express	0870 580 8080

Taxis

Starline + Wessex Taxis	212215
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Car and Van Hire

Heritage of Westbury	01373 855822
New Road Service Station, Codford	01985 850345
Williams	01373 827744/0800 716823

Post Offices

Warminster Post Office, Three Horseshoes Mall, Warminster
(0845) 722 3344.

Pharmacists

Boots Chemists 39 Market Place, Warminster	212303
Co-op, 10 The Corn Market, Warminster	213167

Supermarkets

Iceland, Horseshoes Mall, Warminster	219724
Morrisons, Weymouth Street, Warminster	846866

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Banks

Barclays Bank PLC, 32/3 Market Place	0845 755555
HSBC Plc, 23 Market Place	0845 7404404
Lloyds TSB Bank Plc, 37 Market Place	0845 300 000
Natwest, 80 Market Place	0845 600 2803
Halifax, 4 Market Place	0845 739 4959

Barclays Bank Automated Teller Machine situated in Wavel Road in the Land Warfare Centre Compound.

Veterinary Surgeons

Garston Veterinary Group, Ulster Lodge, East Street, Warminster 213350

Manor Farm Veterinary Surgery, Warminster 850752

Harris Hill & Warner, 12 Silver Street, Warminster 213522.

Libraries

Warminster Library and Museum

www.wiltshire.gov.uk

Three Horseshoes Walk. Tel: Warminster 216022

Hours of opening:

Mon	1000-1700 hrs	Tue	1000-1700 hrs
Wed	1000-1300 hrs	Thu & Fri	1000-1900 hrs
Sat	0900-1600 hrs	Closed on Public Holidays Easter Sat and every Sun	

Chaplaincy

Warminster

St Giles Garrison Church. The Garrison Church stands at the junction of Imber Road and Elm Hill. It was dedicated in 1968 and the foundation stone comes from the church of St Giles in Imber Village on Salisbury Plain.

Church Services

Every Sunday 1000 hrs Holy Eucharist

The **Occasional Offices** of the church (eg Baptisms, Weddings) are conducted by arrangements with the Chaplain.

Garrison Chaplain Rev K Savage CF Tel: Warminster Mil Ext 2489/Civil 222489 (office) or can be contacted through the Guardroom (01985 222314) mobile 07810 771617. E-Mail: stgileswarminster@mailworks.org

St George's Roman Catholic Church. The Church is situated in Boreham Road in Warminster. Masses are at 1800 hrs on Sat evenings, and on Sun mornings at 0830 and 1030 hrs.

Parish Priest Father Bede Row, 31 Boreham Road.

Tel: Warminster 212329. email: parishpriest@stgeorges-warminster.org.uk

Free Churches

Warminster Baptist Church North Row, Warminster 219801.

Warminster Methodist/URC Church George Street, Warminster.
The Ministers of these churches can be contacted through the Chaplain.

Bratton Community Church extend you a warm invitation to join them for Sunday Worship and fellowship.

Sunday Services are held in The Village (Jubilee Hall) opposite The Duke public house at 1030 am. The weekly programme provides for all ages including Youth Adventure Bible studies and evangelical witness in the local and surrounding areas.
Further details from: Roger N T Broberg, Tel: 01985 218463 (w) 01380 830663 (h)

Families Offices

Unit Welfare Office (LWC)
Work Hours 01985 222375
Silent Hours (via Guardroom LWC) 01985 222314
Unit Welfare Office (3 Yorks)
Work Hours 01985 210212
Silent Hours (via Guardroom 3 Yorks) 01985 223328

Jobcentre Plus

Jobcentre Plus services can be accessed from a direct customer phone link, which is situated in Warminster Library.

Jobcentre Plus services for the Warminster area are delivered from the new Trowbridge Jobcentre Plus.

Guardrooms

LWC Guardroom 222000 Ext 2314 or 222314 Fax 2575
Battlesbury Barracks 222000 Ext 3328 or 223328

Opticians

Vision Express, 21 Market Place, Warminster 213347
Spec Savers, 1 Market Place, Warminster 219016.
Haine & Smith, 10 Market Place, Warminster 212034

X Don't lose your right to vote!

Members of the Armed Forces can now choose to register as Service Personnel or civilian electors.

Have you moved recently? – If you have moved to the area or have changed address, you can register at any time.

Can't get to a polling station? – You can arrange to vote by post or appoint a proxy to vote on your behalf.

Why should I register? – you will be able to vote in local and national elections, and also referendums.

For further information or a registration form, contact the elections office on **0300 4560112** or email elections@wiltshire.gov.uk

Wiltshire Council
Where everybody matters

Electoral Services, Wiltshire Council
Monkton Park,
Chippenham SN15 1ER
www.wiltshire.gov.uk

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Compassionate Leave

COMPASSIONATE LEAVE TRAVEL FROM OVERSEAS

(For Service Personnel, their Dependants based abroad, Territorial Army and Mobilised Reservists)

If circumstances should arise whilst your relative is overseas (including N Ireland) either on a posting, at sea, or on deployment, that make it necessary for you to apply for his/her return on compassionate grounds (such as a death in the family, serious illness or serious family crisis) you should telephone:

**The Joint Casualty and Compassionate Centre (JCCC), Innsworth,
Gloucester GL3 1HW Tel: +44 (0) 1452 519951**

This number is continually manned 24 hours a day including weekends and Bank Holidays.

When you call you will be asked for the following information: **Service Number, Rank, Name, Parent Unit and current location of the Service person**, together with **full details of the relative concerned, their location and name of Doctor, Hospital and/or any other organisation involved in the case**. Please be aware that any information will be verified with the appropriate organisations before Compassionate Leave Travel may be recommended and authorised.

Although you may wish to contact your relative or his/her parent unit for advice or support, **contact the JCCC directly**, so that your case can be dealt without delay. Your relative's unit cannot authorise Compassionate Travel, and therefore any information you pass to them will have to be forwarded to the JCCC which will waste valuable time in dealing with your request.

For further information on Welfare and Community Support services available to Service families, see the following websites:

RNcom.mod.uk www.army.mod.uk/servingsoldier/ rafcom.co.uk

SSAFA – Forces Help Confidential Support Line (CSL)

In November 1997, SSAFA set up the CSL and since its launch, over 12,000 calls have been received from all over the world.

The CSL is open twelve hours a day from 1030-2230 hrs every day of the year including Christmas Day.

The CSL offers support throughout a personal crisis and provides a non-judgmental 'safe' environment in which to freely talk through concerns and issues. 'No Names, No Comebacks' is our slogan and total confidentiality is the key to our existence and success. Supportline staff are trained to listen, support and if necessary, can provide a range of options available. Whatever the issue or concern, we will listen. The service is available to all members of the Forces and their families.

The CSL is an accredited member of the Telephone Helplines Association.

Freephone 0800 731 4880 from UK
0800 1827 395 from Germany 080 91065 from Cyprus

To enable access through **Paradigm's phone system**, dial the appropriate access number then enter ***201 at the PIN prompt**.

Website www.ssafa.org.uk

National Telephone Helplines & Web Addresses

The numbers and Websites listed offer confidential services provided by trained staff and all the helplines will provide information about other agencies offering support on similar issues. They are only an example of the services available in UK. Further numbers are listed in the alphabetical sections of your local phone book or in the Telephone Helplines Directory available from public libraries or the Telephone Helplines Association (THA).

In confidence

None of the helplines listed use equipment that displays or stores your telephone number when you ring them.

Important

Please be aware that any helpline number you call may be listed on your telephone bill – you can prevent this by calling from a public phone box.

ALCOHOL

National Association for Children of Alcoholics 0800 358 3456

Support for Young People 12-20 affected by someone else's drinking www.nacoa.org.uk
ALATEEN. 0207 378 9910 (Fax)
Tel: 0207 403 0888

Al-Anon Family Groups UK & Eire.

Offers advice, information/support to anyone concerned about their own or someone else's drinking. 24hrs at weekends. www.al-anonuk.org.uk
ALANON. 0207 403 0888
www.al-anon.org.uk

Alcoholics Anonymous. Call 0845 769 7555
www.alcoholics-anonymous.org.uk

BEREAVEMENT

Cruse Bereavement Line. Helpline for bereaved people and those caring for bereaved people 0844 477 9400
Children 0808 8081677

Child Death Helpline. Telephone helpline for anyone affected by the death of a child. Call free on 0800 282 986 1900-2200 hrs every evening. Mon to Fri 1000-1300 hrs. Tuesday & Wednesday 1300-1600 hrs

The Compassionate Friends. Supporting bereaved parents and their families 08451 232304 www.tcf.org.uk

GET CONNECTED

Finds young people the best help, whatever the problem 0808 808 4994 1300-2300 hrs daily

CARERS

Carers Line. Advice/information for all carers. 0808 808 7777 www.carers.org
Belfast Office 02890 434 700

CHILDREN AND YOUNG PEOPLE

ChildLine. Helpline for children and young people in danger, distress or with any problem. Call free on 0800 11 11
www.childline.org.uk

NSPCC. For anyone concerned about a child at risk of abuse. Staffed by social work counsellors. Call free on 0808 800 5000
SSAFA Confidential Support Line
Call free on 0800 7314880 1030 to 2230 www.nspcc.org.uk

DISABILITY DIAL. UK network of disability information and advice services run by people with direct experience of disability.
(01302) 310 123 www.dialuk.org.uk

DOMESTIC VIOLENCE

Refuge. 24 hour crisis line providing practical advice and emotional support for women experiencing domestic violence & is access point to Refuge Service throughout England. www.refuge.org.uk

Freephone 0808 2000 247 (24hrs) or 0800 027 1234 (Domestic Abuse Helpline)

DRUGS

Frank. Helpline for drug users, their families, friends and carers. Call free on 0800 77 66 00 www.talktofrank.com

Release. Advice on health and welfare aspects of drug use and the legal consequences. www.release.org.uk
0845 4500215 / 020 77249044

EMOTIONAL CRISIS

The Samaritans. Confidential, emotional support for anyone in a crisis.
08457 90 90 90 local call rate
www.samaritans.org.uk

FAMILY

Parentline Plus. A free 24 hour telephone helpline for the parents and carers of children on **0808 800 2222** or visit the website on www.parentlineplus.org.uk

HEALTH

NHS Direct. Provides information on NHS services, coping with illnesses and treatments. Provides information about support groups and helplines including mental health, sexual health and those providing information relating to pregnancy/abortion. Call **0845 4647**
www.nhsdirect.nhs.uk

HOME-START

Home-start is a voluntary organisation in which volunteers offer regular support, friendship and practical help to young families under stress in their own homes. Call **0800 0686 368**
www.home-start.org.uk

IMMIGRATION ADVISORY SERVICE

Advice, assistance, legal representation for people who encounter problems with British immigration controls **020 7967 1200**
www.iasuk.org

LEGAL

Accident Line. For people who have suffered an injury in an accident. Will refer on to local solicitors if appropriate. Call free on **0800 19 29 39**
www.accidentlinedirect.co.uk

LESBIAN AND GAY

Lesbian and Gay Switchboard. For anyone who needs support or information about homosexuality **01237 204050** every day from 1700 hrs
www.switchboard.org.uk

LAGER. Lesbian and Gay Employment Rights. Provides support/advice to those experiencing discrimination at work. **020 7704 2205**
020 7704 8066

MISSING PERSONS

Missing People. Counselling, listening and practical support for anyone missing relatives or immediate family members. Call free on **0500 700 700** from overseas +44 (0) 2083 92 4545
www.missingpersons.org

Message Home Service. Enables people to record a free, confidential message for families or friends which will be passed on. Call free on **0800 700 740**

MONEY

National Debtline. Help for anyone in debt or concerned they may fall into debt. **0808 808 4000** local call rate.
www.nationaldebtline.co.uk

Money Worries visit moneyworries.org.uk or call **0800 591 084**

Gamcare. Support for people with Gambling problems. **0845 6000 133 - 020 7801 7000** www.gamcare.org.uk

OLDER PEOPLE

Seniorline. Information service for senior citizens, their relatives, carers, friends. Call **0808 800 6565**

Age Concern. Telephone service for older people, their families and people working with them. **0800 00 99 66**
www.ageconcern.org.uk

PREGNANCY

British Pregnancy Advisory Service (BPAS). Expert information and comment on abortion, emergency contraception, vasectomy, female sterilisation and more. Call **08457 30 40 30** Outside UK + 44 (0) 1214507700

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Specialist sexual health help & advice. Counselling, abortion, contraception, sterilisation and vasectomy
0845 300 80 90 - 24 hrs

LIFE Information, support and confidential counselling for crisis pregnancy and for those suffering following abortion. Call **0800 915 4600** or Text to Talk **07786 200 330** www.lifeuk.org

RAPE AND SEXUAL ABUSE Helpline for women and girls who have been raped or sexually assaulted
Helpline 0208 683 3300/020 7610 4345

Survivors UK supports and provides resources for men who have experienced any form of sexual violence. Call **0845 122 1201**
www.survivorsuk.org

SOCIAL WELFARE

Shelter. Helpline for anyone facing a housing emergency. Call **0808 800 4444** www.shelter.org.uk

Citizens Advice Bureau
Please refer to alphabetical listing in Business and services. www.citizensadvice.org.uk

VICTIM SUPPORT

Victim Support. Practical advice for anyone affected by crime. Call **0845 3030 900** **National 0845 6039213** for Scotland

Military Helpline Page – National

Army Benevolent Fund
 Mountbarrow House
 6-20 Elizabeth Street,
 London SW1W 9RB
0845 241 4820

The Officers Association
 1st Floor
 Mountbarrow House
 6-20 Elizabeth Street,
 London SW1W 9RB
0845 873 7140

Union Jack Club
 Sandell St, Waterloo
 London SE1 8UJ
020 7902 6000

Army Welfare Information Service
01722 436569/436461

SSAFA Forces Help -
0845 1300 975

Army Families Federation
 Trenchard Lines, Upavon,
 Wilts SN9 6BE
01980 615525

Service Personnel & Veterans Agency
 Norcross, Blackpool
 Lancs FY5 3WP
0800 169 2277

Confidential Support Lines
 UK **0800 731 4880**
 Germany **0800 1827 395**
 Cyprus **0800 91065**
 Falkland Islands **#6111**
 Others **UK 0044 1980 630854**

Ex Service Mental Welfare Society
 (COMBAT STRESS)
01372 841600

Family Escort Service
 UK **020 74639249**
 Germany JHQ **mil: 4751 or 02161 472 4751**

Royal British Legion
 Helpline National:
08457 725725

Children’s Education Advisory Service
01980 618244

WRVS
029 2023 2668

Regular Forces Employment Association
 Mountbarrow House
 6-20 Elizabeth Street,
 London SW1W 9RB
0121 236 0058

RAF Brampton
01480 52151

Quest – (Armed Forces Educational, Resettlement & Employment Magazine)
01223 499 880
01223 499 889 (Fax)
 www.questonline.co.uk

HQ Army Welfare Service
 Building 183, Trenchard Lines, Upavon, Wilts SN9 6BE
01980 615975/615977
((94344) 5975/5977)

If any of the above numbers are wrong then please call your nearest Army Welfare Service office or HIVE for the appropriate information.

If anyone thinks a contact name & number should be added to this list then please inform the **AWS Service Community Guide Focus Point, AWS Manager on 01722 433836 (Salisbury Mil: 94331 ext 3836).**

Military Helplines Local To:

Tel No

Your nearest Guardroom is:

Your nearest RMP Duty Room contact is:.....

Your nearest Unit Welfare Officer is:.....

Your Army Families Federation Rep is:

Your nearest HIVE is located at:

Your nearest Resettlement centre and contact number is:

Your nearest Army Welfare Service Office is located at:.....

Your nearest DE Ops Housing office is located at:

Your nearest Police Station is located at:.....

UK & BFG Websites

Adventure Sports Online

www.adventuresports.co.uk

RAF Families Federation

www.raf-families-federation.org.uk

Army Benevolent Fund

www.armybenfund.org

Army Families Federation

www.aff.org.uk

Army Welfare Service – Home Page

www.army.mod.uk/aws

British Army – Home Page

www.army.mod.uk

Directory of Essential Services

www.scoot.co.uk

Ex-Service Housing

www.haighomes.org.uk

Help With Moving Home

www.iammoving.com

Information on UK Neighbourhoods

www.streetmap.com

Information on your Local Area

www.upmystreet.com

Joint Service Housing Advice Office

www.mod.uk/jshao

Naval Families Federation

www.nff.org.uk

Postal Services

www.bfpo.mod.uk

Royal Air Force Community Support

www.rafcom.co.uk

Royal Air Force – Home Page

www.raf.mod.uk

Royal British Legion

www.britishlegion.org.uk

Royal Marines – Home Page

www.royalmarines.mod.uk

Royal Navy – Home Page

www.royal-navy.mod.uk

Royal Navy & Royal Marines Community Site

www.rncom.mod.uk

SSAFA/Forces Help

www.ssafa.org.uk

Submariners Association

www.submarinersassociation.co.uk

Yellow Pages

www.yell.com

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Army Welfare Service (AWS)

The AWS provides community support and a **CONFIDENTIAL** social and occupational welfare support service to all single, married, regular, TA and reservist soldiers and their families both serving and ex-serving.



Community Support

The purpose of AWS Community Support is to provide learning opportunities, activities and experiences that are sociable, recreational, educational and responsive to need, but also locally accessible, affordable and of good quality.

This provision is likely to include Pre-school groups, Community Centres, Youth Centres and projects within the community as well as provision for children and young people during some school holidays.

To enable the best possible use of premises and resources we need your help as a volunteer. You are the vital resource of AWS Community Support.

We believe that the best way to support our communities is to listen and develop an understanding of their needs and concerns and then where possible facilitate a programme that meets these.

Make the Difference

Telephone or see your AWS Community Support staff today!!

Personal Support

The Army Welfare Service staff are trained and knowledgeable. They are sympathetic to people's needs and can give confidential support to enable Service personnel and their families to cope with the stresses and strains of Service life. The Army Welfare Service operates a strict confidentiality code; the code is fully explained in the 'Confidentiality Code' leaflet available from your Army Welfare Service Office. Everyone who works within The Army Welfare Service is required to follow the confidentiality code no matter who they are.

**** Confidentiality has to be broken only to prevent: the risk of self harm, a danger to others, a serious crime, civil or military, a breach of security or the effectiveness of a soldier being compromised in the course of their duty.*

We strive to provide a social and occupational welfare support service to assist with the challenges that arise in personal and Service lives.

Some of the issues AWS can help with include:

Relationship difficulties	Post Divorce
Bereavement	CSA concerns
Parenting skills	Child care
Special Needs	Benefits information
Housing	Medical concerns

General Points

Throughout the Army Welfare Service we aim to:

- Provide a confidential, non-discriminatory professional support service that responds appropriately to the needs of our Service community.
- Give guidance and support to soldiers and their families.
- Be positive and polite in our approach.
- Ensure that our information is up-to-date, accurate and timely.
- Be open and fair in our dealings with complaints, responding to them within 7 working days of receipt.
- Ask our customers their views and use them to evaluate and improve our service.
- Provide staff with time to listen.
- Provide the best service by liaising with civilian agencies including schools.

As the customer, we hope you will:

- Understand that we may not always be able to meet all of your expectations.
- Please let us know when you need to cancel or change an appointment.
- Treat our staff with the same respect that you expect from us.

If you have Complaints, Compliments or Suggestions:

If we have or haven't got it right and you want to let us know about the service you have received please:

- First discuss it with the member of staff concerned or a member of the local AWS staff.
- If you are still dissatisfied, contact details for your Divisional Welfare Support Officer are available from the Army Welfare Information Service (AWIS) on 01980 615975.
- If you find that this does not resolve your problem please contact:
Col AWS, HQ Army Welfare Service, Building 183 Trenchard Lines,
Upavon SN9 6BE 01980 615975/615977 (94344 5975/5977)

You will receive an acknowledgement within 7 working days of receipt and a reply as soon as the matter has been thoroughly investigated.

Remember you can always speak at any time to your Commanding Officer or your Unit Welfare Officer.

Your local Welfare Support Officer is:

Lt Col (Retd) M Smart MBE,
Tel: Bulford Mil Ext 2105 or Civ 01980 672105.

Your local Army Welfare Workers can be contacted on:

Bulford Mil Ext 2105 or Civ 01980 672105.
A GT Desk is run each weekday morning, at other times please ring and leave a message you will be contacted as soon as possible.

Land Warfare Centre Welfare Flats

The welfare flats in Warminster are at:
567 and 571 Pepper Place, Warminster

They are two bedroom flats one situated on the ground floor and the other on the first floor. They sleep four adults and one child (in a cot). They are fully equipped with a TV, Microwave, Washing Machine, Bedding etc. The cost is £15 per night with a minimum charge for two nights.

The flats provide safe and comfortable short-term affordable accommodation for use by serving soldiers.

Priority is given to: Estranged personnel with visiting rights for their children. Close relatives visiting VSI or SI soldiers. Other welfare reasons at the discretion of the Welfare Officer.

The flat may also be used for rest and recuperation when not being occupied for the above reasons. Bookings for rest and recuperation will only be taken outside school holidays and will not take priority. Close relatives are defined as parents, grandparents, brothers and sisters of the soldier and his/her spouse.

All bookings through: Welfare Office, Community Centre, Firbank Crescent, Warminster. Telephone: Mil 94381 2107, Civil: 01985 222107.

HIVE

Community Centre, Firbank Crescent, Warminster, Wilts BA12 0BY.

The HIVE is an Information Centre for Single Soldiers, Service personnel and their dependants. Although HIVE Staff are not trained advisors in dealing with personal matters we can point you in the right direction of professionals within the military and civilian organisations.

The list of information we hold is extensive and is constantly being updated, we have anything from Bus/Train timetables, After School Clubs, Schools, to information on UK and Overseas postings, leaflets on days out, local attractions and general information on Warminster and its surrounding areas. We also have a computer with FREE internet access should you need to book a flight, look for a house, or even just write a letter or e-mail. The above services are open to all Serving personnel and their dependants during HIVE hours.

Opening Times are: Mon-Thurs: 0830-1330hrs
Tel/Fax: (01985) 847342 Email: warminster@hivegb.co.uk
Website: www.hive.mod.uk

The Community Centre

Daily

Warminster Garrison Nursery 0830-1530 hrs.

Monday

Bumps & Babes 0930-1200 hrs

Little Gems Dance Classes 1600-1850 hrs.

Tuesday

Skills for Health 1000-1430 hrs

Little Gems Dance Classes 1600-1800 hrs.

Karate Club 1900-2000 hrs.

Wednesday

Wiltshire Learning Courses 1000-1200 hrs.

Crafty Capers 1500-1630 hrs

7th Warminster Brownies 1730-1900 hrs.

3rd Warminster Guides 1915-2015 hrs.

Thursday

Pipers 1930-2100 hrs.

Friday

Tots Group 0930-1200 hrs.

Kidz Club 1600-1800 hrs.

Little Hero's Activities Club 1800-2000 hrs.

Saturday

Little Jems Dance School 0900-1115 hrs.

Sunday

Freestyle Martial Arts 1700-2000 hrs.

Contact Community Development Worker for further details of Community Centre Activities and to book the Centre. Tel: 01985 222469.

The Imber Club

The Imber Club is the Junior Ranks Club. There are two bars: the Musketeer for Permanent Staff of the Land Warfare Centre, and the Crack and Thump for visiting military students attending courses. The Club offers the following additional facilities: snooker room, two television rooms, public telephones and function rooms, stage, and large garden area with barbecue stand. The Imber Club Committee, composed of members of the Support Unit, Warminster, organises games nights, disco evenings, karaoke nights, barbecues, country and western nights and other entertainments for the Permanent Staff. They are always very popular and well attended on Sundays and on special occasions, families and children are most welcome. The Club has a number of toys and games for children on such occasions. The Club may be used for private functions provided that food and drink are organised through the unit and NAAFI, and that, if required, the PRI disco is hired. Bookings should be arranged through NAAFI Imber Club Manager 212689.

Navy, Army and Air Force Institutes (NAAFI/Londis)

NAAFI/Londis provides the following at Warminster:

- a. A self-service Families Shop, situated almost opposite the main entrance to Warminster Training Centre. Tel: Warminster 212411.
- b. Junior Ranks Club – The Imber Club situated within the entrance to the Warminster Training Centre. Tel: Warminster 212689.
- c. Junior Ranks Club in Battlesbury Barracks for the CATC(BG).
- d. A small shop in the Warminster Training Centre which sells everything normally stocked in a PRI shop.
- e. The nearest NAAFI sports shop is at Tidworth but all goods in the catalogue can be ordered through the Managers at the Families Shop or Imber Club.
- f. A barbers shop and small NAAFI shop in the Junior Ranks Club building.
- g. NAAFI Customer Relations Meetings take place each May and November. Anyone wishing to represent a point of view may do so through his Unit Welfare Office. Wives are most welcome to attend these meetings.



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Warminster.**

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**The church of St Giles in
the village of Imber.**

The Wiltshire and Infantry Beagles.



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Army Welfare Information Service (AWIS)



No problem is too big or too small

The Army Welfare Information Service (AWIS) exists to give information and advice to Servicemen and women and their families

Personal Advice & Information

Trained personnel who are thoroughly experienced in most of the problems encountered by Service personnel and their families staff the Service.

It doesn't matter if the query is simple, routine, or difficult, of a personal or family nature - the staff of the Service will either answer your question or put you in touch with one of the military or civilian agencies who can provide you with help and assistance.

There are few matters on which AWIS cannot give you sound and sympathetic advice.

If you require any advice or information you can contact AWIS direct or via your local AWS Office, Unit Welfare Officer or HIVE.

How to contact AWIS direct:

By post:

Army Welfare Information Service, HQ AWS, Building 183, Trenchard Lines,
Upavon, Wiltshire SN9 6BE

By Telephone:

Military: **94344 5975**

Civilian: **01980 615975**

By email:

LF-AWS-Welfareinformationservice@mod.uk

ALL HELP AND ADVICE FROM AWIS IS FREE AND CONFIDENTIAL



The Army HIVE Information Service aims to respond swiftly and efficiently to enquiries from anyone within the Service community. Enquiries are welcomed from serving personnel, their dependants, partners, extended families, veterans, war widows (ers) and MOD civilians.

The HIVE information Support Officers (HISOs) who manage the HIVE information centres have a wide range of information available, focusing on local area education, housing and accommodation, employment and training opportunities, childcare, travel, leisure and health facilities. They hold comprehensive new arrival location overviews for serving accompanied and single serving personnel which aim to assist anyone settling into their new location. When it is time to move on HISOs are ready to provide the answers to questions on the next posting location.

The Army HIVE information service has excellent links with Service and civilian agencies which ensures that up to date, useful and important information is passed on quickly. Close contacts with local civilian authorities and unit staff further ensure that local information is kept current. HISOs work closely with the Unit welfare staff at times of operational deployment and provide a deployment communication pack designed to keep families in touch during these times.

In addition to the information provision role HISOs are able to confidentially refer you to the right person should you have a need for personal help or support and will feedback to the chain of command concerns on issues affecting the Service community.

To find your nearest HIVE go to www.hive.mod.uk

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TALK TO US FOR A CHANGE

The Army Families Federation (AFF) is an independent organisation that provides a unique two-way communications link between the British Army and its families.

AFF works hard to improve the quality of life for all Army families, and ensure that they are in no way disadvantaged because they 'follow the flag'. AFF represents all members of a soldier's family (including partners and wider family) and is recognised as their representative voice. AFF is consulted by the military, politicians, the media and national organisations on issues concerning Army families.

Where to find AFF

AFF can be found wherever there are Army families in the world. The hub of the network is AFF Central Office at Upavon (Wiltshire), and there are AFF Branches in Great Britain, Northern Ireland, Germany and Cyprus, with volunteers in overseas locations.

AFF operates through a network of Co-ordinators who listen to and represent the views and concerns of Army families to the policy makers.

AFF Co-ordinators can also help families with their individual issues. They can provide advocacy for families and signpost to the best professional organisation to provide assistance.

Specialists

AFF employs five Specialists who each concentrate on a particular area of concern for Army families, and deal with all aspects of that subject for AFF. The areas covered by the AFF Specialists are

- Education, Childcare and Adult Learning
- Foreign and Commonwealth
- Health and Additional Needs
- Housing
- TA and Reserve Forces

These Specialists represent AFF at all relevant meetings with outside agencies, and offer guidance and information to families with queries or concerns in their subject. Contact details are as below:

HousingE-mail: housing@aff.org.uk**Foreign and Commonwealth**E-mail: fc@aff.org.uk**Education, Childcare and Adult Learning**E-mail: ecal@aff.org.uk**Territorial Army and Reserve Forces**E-mail: ta@aff.org.uk**Health and Additional Needs**E-mail: additionalneeds@aff.org.uk**The Journal - Army families' own magazine**

The AFF publishes a quarterly magazine, the Journal, which promotes communication between Army families, wherever they live, on issues which affect their lives. It is full of interesting articles and useful information, keeping families up-to-date, and includes a lively letters column which brings current issues to the fore. The Journal is distributed FREE to all Army families worldwide. Visit www.afj.org.uk for further information or to download back issues.

Giving families the chance to ask their own questions

AFF holds a bi-ennial Families Conference in London (with a similar event held in Germany in the intervening years), open to all Army families. The event offers a chance to hear from and ask questions of senior military personnel, politicians and executives from relevant agencies and departments.

In other Branch areas, discussion groups and roadshows afford families the chance to raise questions and concerns regarding their Army family life to AFF and representatives from the local chain of command and welfare support agencies.

www.aff.org.uk

Our website is a useful source of information for all Army families and offers up-to-date news and information on our unique lifestyle. You will also find contact details for AFF Co-ordinators and Specialists, so if you'd like to 'voice your views', visit www.aff.org.uk.

Facebook

Search for 'Army Families Federation' on Facebook and join our group to get regular updates on important issues, and contribute to our surveys and debates.

**For further information on the
Army Families Federation
call 01980 615525 or email us@aff.org.uk
www.aff.org.uk**

The Army Families Federation Training Centre

'The Army Families Federation Training Centre provides high quality training and job-seeking skills to Army families in order to improve their confidence and employability. We deliver the highest standards of tutor-led training in a friendly yet professional environment.'

Mission Statement

Who are we?

The Army Families Federation Training Centre is the training arm of the Army Families Federation (AFF). AFF's role is to act as the independent voice of Army families, raising their concerns and highlighting issues with the Army, the MOD and government. We promote communication, information and liaison between the Army, its families and the policy makers, representing the views of soldiers' families and lobbying for change where necessary.

Background

The Army Families Federation Training Centre (formerly known as FOCUS), was established in 1986 to provide Army dependants with both the skills and self-confidence to enable them to find a job, work in the voluntary sector or contribute more fully to their local community.

Where are we?

Our original Training Centre is in Bulford. We are now expanding, so that more Army families are able to access our service. In 2003, we opened new sites in Warminster and Blandford in February and June, with Bovington and Shrivenham following in November 2003 and January 2004.

Our aims

The Army Families Federation Training Centre aims to:

- teach or improve office skills through tutor-led training
- equip students with job-seeking skills
- enhance confidence levels
- help/improve the employment prospects and aspirations of Army families.

Our students

Our students generally fall into the following categories:

- those who have chosen to take a career break to raise a family or to follow their soldier in his/her career
- those who wish to update existing skills
- those who wish to change career
- those who wish to learn new skills

Staff

One of the strengths of the Army Families Federation Training Centre is our staff, who are all Army dependants themselves and are able to empathise with and relate to our students. It also helps that many of our tutors are 'home-grown', having attended our courses as students themselves!

Small classes

Class sizes are a maximum of 6 students. The resulting high level of individual tuition is a great help to students who may have been without paid employment for many years and so tend to lack confidence.

Courses

The fully tutored courses are structured to give every student enough time to thoroughly understand the subject. We discuss with every student their requirements to ensure that they get the right course for them, rather than just filling seats.

Qualifications

All core courses have national accreditation, such as Pitman, OCR(RSA) and the British Computer Society. This gives recognisable and transportable qualifications to enhance employment prospects. Our pass rate for these examinations is extremely high, comparing very favourably with other learning providers. The Army Families Federation Training Centre courses have a 98.5% pass rate compared to the national average of 69.4%.

Which courses are available?

We constantly review courses so that we continue to offer relevant training for the demands of the local job market. Courses offered include Basic Skills, IT courses for the very beginner up to advanced level, financial courses, both traditional Bookkeeping and Sage (Computerised Accounts). We also offer courses to help with CV writing, Interview Skills and Job Applications as well as Confidence Boosting Seminars. Sessions are offered during term-time within school hours.

What our students say about us

When did someone last tell you that you had changed their life? This is the remarkable statement that a lady made coming into our Training Centre very recently! Apparently she did some courses with us twelve years ago, moved away, and had never had the opportunity to say thank you! What a fantastic feeling to think that she felt so strongly about what she had gained from training with us that she wanted to come back twelve years later to let us know!

A student who came into the centre looking for crèche places for her twins said:

'Jane asked if I was interested in doing any courses. I didn't like learning at school, so I was really scared. I came in to do the Computers for Beginners course and really enjoyed it. I enjoyed the learning, it was fun, interesting and very friendly. I was bitten by the learning bug and can't wait to do more! Who would have thought I would be doing bookkeeping? Certainly not me! I recommend AFFTC to everyone.'

From a former student who now works for The Army Families Journal:

'The courses I have done have changed my life. I feel confident that I am well trained and will be able to tackle any job opportunity!'

How to enrol

Bookings for all courses are taken through our Bulford Training Centre. Telephone to request an enrolment form and return it to Bulford with a cheque to guarantee your place on a course. Email admin@afftrainingcentre.co.uk

Tel: 01980 672981

Fax: 01980 556390

Anne Armstrong House, 8 Kandy Road, Bulford Camp, Salisbury, Wiltshire SP4 9AA



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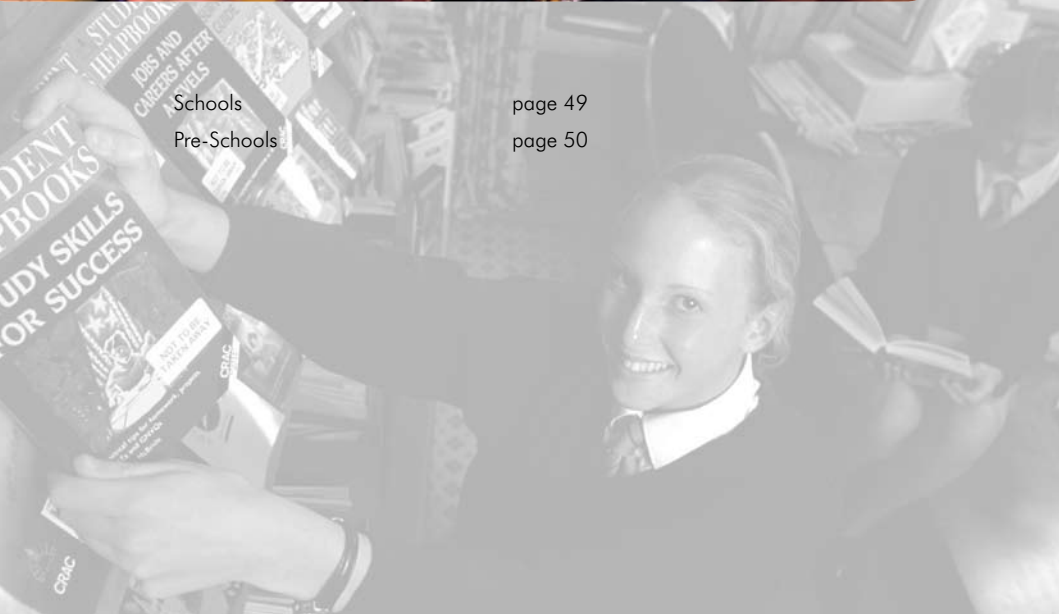


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britishlegion.org.uk 08457 725 725

Education Matters

2



Schools

page 49

Pre-Schools

page 50



Warminster Garrison Nursery Ladybirds and Bumblebees.

Schools in the Area – Warminster

Wiltshire County Schools – Primary

An Information Booklet on Primary and Secondary Schools in Wiltshire is published by Wiltshire County Council. This explains admissions, transport, meals, special education etc, and is obtainable from the Education Department.

A bus is provided for The Avenue, New Close and St George's RC Primary Schools. A charge is made for this service. It departs from the Spar Car Park. It is the parents' responsibility to keep their children behind the barrier until the bus stops.

The Avenue Foundation Primary School Tel: Warminster 213383, Fax: 01985 847125 Headteacher: Mr C Zimmerman. Email: admin@avenue.wilts.sch.uk

St George's RC Primary School Warminster 218284. Fax 01985 212797 Email: Admin@st-georgesrc.wilts.sch.uk This is a modern school located on Woodcock Road.

New Close Primary School (01985 212304). Headmistress: Mrs Karin Ancell. Fax: 01985 219303 Email: office@newclose.wilts.sch.uk
www.newclose.wilts.sch.uk

St John's C of E School Warminster 213446 Fax: 01985 216053 Email: admin@st-johns-warminster.wilts.sch.uk Headteacher: Mrs L Taylor, situated on the west side of town.

The Minster CE Primary School Warminster 213265 Fax: 01985 847187 Email: admin@minster.wilts.sch.uk Headteacher: Mrs S Worringham. Email: admin@minster.wilts.sch.uk The school is situated at the western end of the town.

Sambourne C of E Primary School Warminster 212458. Fax: 01985 218395 Headteacher: Ms J Hibb. Email: admin@sambourne.wilts.sch.uk The school is situated on the south side of town opposite Christ Church.

Princecroft County Primary School Warminster 212704. Fax: 01985 219938 Headteacher: Mrs Carole Godfrey. This school is situated on the western side of Warminster.

Secondary Schools

Kingdown Community School Warminster 215551. Fax: 01985 224211 Email: admin@kingdown.wilts.sch.uk Headteacher: Mrs S Edwards.

St Augustine's Catholic College, Trowbridge 01225 350001. Fax: 01225 350002 Email: www.staugustines.wilts.sch.uk Headmaster: Mr J Alsop

Westbury

Westbury Infants School (Westbury 01373 822716). Fax: 01373 859402 Email: admin@westbury-inf.wilts.sch.uk Headteacher: Mrs J Ball.

Westbury Leigh CE Primary School (01373 822230).

Email: contact@westburyleigh.wilts.sch.uk Headteacher: Mrs M Murray. Prospectus available from the school.

Matravers School, Westbury 01373 822666, fax 01373 824283. Headteacher: Mr C Dark. E-mail enquiries enquiries@matravers.wilts.sch.uk

Westbury C of E Junior School Westbury 01373 822695. Fax: 01373 822695 Headteacher: Mr R Hatt.

Devizes

Southbroom County Infants (01380 723184). Email: admin@southbroom-inf.wilts.sch.uk Headteacher: Mrs Jan Wilson. Visits to the school are welcomed.

Southbroom C of E (Con) Junior School (01380 723232). Fax: 01380 722591 Headteacher: Mr David Jopling.

Nursted Community Primary School 01380 730538 Headteacher Mr T Heath.

Devizes School 01380 724886. Fax: 01380 720955 Email: devizes_school@devizes.wilts.sch.uk Headmaster: Mr M Irons. This mixed GM comprehensive school is situated at The Green, Devizes.

Saint Joseph's RC GM Primary School, Devizes 01380 723084.

Email: secretary@stjosdevizes.wilts.sch.uk Headteacher: Mrs S Jones. Situated in St Joseph's Place.

Warminster Garrison Nursery

The Nursery is situated in the New Community Centre Firbank Crescent. It is open Monday to Friday from 0830-1530 hrs. The Nursery is OFSTED Registered and all staff has undertaken all the relevant checks. For further information please contact the Supervisor on 01985 222489.

6 Army Education Centre

Educational support for Warminster, Bovington, Blandford and Cotswolds Garrisons is provided by 6 Army Education Centre (6 AEC). Situated in Battlesbury Barracks, our services and facilities are available to both serving personnel and dependants.

For any help or advice on Education or Resettlement matters contact the Education Centre on 01985 223491 or Warminster Military (94381) 3491 or e-mail us at info.aec06@virgin.net You can also find us at our website:

www.agc-ets.co.uk/6AEC/myweb3/index.htm Also, watch out for our quarterly newsletter, 'News At 6' that is distributed to all departments in the Garrison as well as appearing in Patch News.



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The Avenue currently hosts a Sure Start Children's Centre offering a range of activities and outreach support for parents and carers of the under 5 year olds living in Warminster and surrounding village.

For more information and to arrange a visit
Tel: **01985 213383** for the school and Tel: **01985 214413** for the centre


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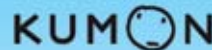
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Warminster School Church Street Warminster BA12 8PJ
Telephone: 01985 210160

E: admissions@warminsterschool.org.uk
Website: www.warminsterschool.org.uk

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www.army.mod.uk/welfare-support

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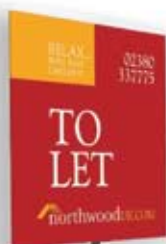
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Your Accommodation

3

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Housing



Introduction

All general housing matters should be raised with your unit welfare officer (UWO). Specific matters relating to housing provided by Defence Estates Operations Housing (DE Ops Housing) can be brought directly to their attention. Information about DE Ops Housing is detailed below.

Defence Estates Operations Housing (DE Ops Housing)

DE Ops Housing is a tri-Service organisation responsible for providing Service Family Accommodation (SFA) throughout England, Wales, Scotland and Northern Ireland for all entitled and eligible personnel. DE Ops Housing is part of the Ministry of Defence. An important change took place on 01 April 2007 to help DE Ops Housing improve the service provided. On that date a network of seven Housing Information Centres (HICs) were launched across Britain, in (from North to South) Rosyth, York, Telford, Thetford, High Wycombe, Aldershot and Warminster. With effect from 01 April 2008 the service provided by the Rosyth HIC has been extended to encompass Northern Ireland.

HICs replaced the soft housing service previously provided through a network of estate offices, with all issues of repairs and maintenance being managed through separate arrangements. Staff in the HICs allocate houses, arrange pre move outs, moves in and out of accommodation. In addition they manage any general enquiry about Service housing in England, Wales, Scotland and Northern Ireland. Please remember however that to discuss repairs and maintenance issues you need to contact your Help Desk: (Modern Housing Solutions (MHS) for England and Wales, Turner Estate Solutions (TES) for Scotland and the DE Ops Housing Repair Help Desk for Northern Ireland or repairs service provider if you live in PFI accommodation).

The biggest difference is that instead of having to visit a local housing office, you now simply call the HIC network through a single national freephone number:

0800 169 6322

You can also contact the HIC network on 94510 8000 if you are in the military network, or 01904 418000 (normal charges apply). The last number must be used if you are based overseas and have no access to the military network.

Should you wish to correspond with the HIC by email, fax or letter, contact details are shown below:

York

Housing Information Centre
Bacchus House, Link Business Park, Osbaldwick Link Road, Osbaldwick, York, YO10 4JB
Fax: 01904 754620 Email: northern.allocations@hd.de.mod.uk

Aldershot

Housing Information Centre
Building 3, ABRO, Ordnance Road, Aldershot, GU11 2AA
Fax: 01252 318591/348636 Email: south.allocations@hd.de.mod.uk

Thetford

Housing Information Centre
Building 29, Barnham Camp, Thetford Road, Barnham, Thetford, Norfolk, IP24 2DJ
Fax: 01842 890975 Email: anglia.allocations@hd.de.mod.uk

Warminster

Housing Information Centre
 401.423 Pepper Place, Warminster, Wiltshire, BA12 0DG
 Fax: 01985 224504 Email: southwest.allocations@hd.de.mod.uk

High Wycombe

Housing Information Centre
 156-158 Greenwood, Walters Ash, High Wycombe, Bucks, HP14 4XE
 Fax: 01494 495515 Email: central.allocations@hd.de.mod.uk

Rosyth

Housing Information Centre
 1st Floor, Caledonia House, Innova Campus, Rosyth Europac, Rosyth, KY11 2UU
 Fax: 01383 435957 Email: scotlandhic@hd.de.mod.uk

Telford

Housing Information Centre
 Sapphire House, Stafford Park 10, Telford, Shropshire, TF3 3AD
 Fax: 01952 215948 Email: west.allocations@hd.de.mod.uk
 HICs are open from 0800 to 1630 hrs, Monday to Friday, and are manned by experienced DE Housing staff. If your enquiry is of a general nature it will be routed to the first available person at any of the seven HICs. This is because general enquiries – such as the implications of leaving your Service or learning about your entitlement to housing – can be answered by any of our staff wherever they are. But if your call is specific to a particular location – you will need to select the relevant HIC from those shown in the previous table. When calling please listen carefully to the instructions you will hear.

To ensure that the HICs are fully effective, direct dialling numbers for our allocating staff are not issued, and the route for enquiries to HIC staff, whether from occupants, from the chain of command or from welfare and families organisations will always be the central number. If there is a real business need to speak to specific individuals for case continuity reasons, the HIC can arrange for them to return your call, but this will be the exception rather than the rule – it is our intention that all HIC staff are able to answer the vast majority of enquiries. This provides an effective service, providing you ring between 0800 and 1630 hrs.

Housing Officers are now able to spend more time out on the estate and attend surgeries and Occupant Consultative Group meetings (OCMs).

Please remember:

For Housing Enquiries ring FREEPHONE 0800 169 6322

And

For SFA Repairs and Maintenance in England and Wales
 Ring MODern Housing Solutions (MHS) Freephone 0800 707 6000

For SFA Repairs and Maintenance in Scotland
 Ring Turner Estate Solutions TES (Regional Prime Contractor, Scotland) Freephone 0800 328 6337

For SFA Repairs and Maintenance in Northern Ireland
 Ring DE Ops Housing Repairs Helpdesk Freephone 0800 030 4651

Entitlement and Applications

If you have completed your initial training, are married and have at least six months to serve at your current unit, you are entitled to SFA. Full details of your entitlement and eligibility can be found in JSP 464 – Tri-Service Accommodation Regulations (TSARs). Your UWO and HIC should be able to clarify specific points, should you need assistance.

Applications for SFA must be made using the MOD Form 1132, which is available from your Unit or HIC. A copy can also be downloaded from the SFA pages on the DE website (www.defence-estates.mod.uk/sfa/intro.php). Your Unit Administration Office must certify the completed form.

If you have any special needs it is important that you make the HIC aware of them when you make your application.

Posting

You should make your application to the HIC as soon as you receive your posting, as this will assist the HIC in providing you with an offer well in advance of your move. If you are already in SFA, you must also notify the HIC within 14 days that you intend to vacate your present SFA.

An optional Pre-Payment Cleaning Scheme is available to assist you with any cleaning required before you move out of SFA. You will be advised of this when you receive your Pre-Move Out Advisory Visit.

Living in SFA

You should read your Licence to Occupy and The Occupant's Handbook to familiarise yourself with the terms and conditions that apply to your stay in SFA. If you have any concerns you should seek advice from the HIC.

Maintenance of SFA

The maintenance of SFA, including repairs, in England and Wales is the responsibility of the Housing Prime Contractor, MODern Housing Solutions, Tel: 0800 707 6000.

The maintenance of SFA, including repairs in Scotland is the responsibility of the Regional Prime Contractor, TES Turner Estate Solutions, Tel: 0800 328 6337.

Both contractors are responsible for the annual gas test.

The maintenance of SFA, including repairs in Northern Ireland is the responsibility of Defence Estates Operations. SFA repairs are managed through the Repairs Helpdesk, Tel: 0800 030 4651.

Under the terms of your Licence to Occupy you should make provision for access for tests and works to be carried out.

Living In Your Community

Disputes among neighbours can sometimes happen and what may seem quite trivial to one party can be extremely annoying to another. In the first instance you should try to resolve matters yourself – most neighbours will be responsive to your concerns if presented in a reasonable manner. If this approach fails, then seek advice from your UWO, DO or HIC. Anti social behaviour should be reported to the local police.

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Ministry of Defence Police

The Ministry of Defence Police (MDP) are civilian police officers appointed by the Chief Constable. They have constabulary powers under the MDP Act 1987. PC Colin Lawson is your local Community Police Officer and usually patrols on foot in your area. He is available to advise you on any police matter which you may be concerned about. He is also responsible for dealing with complaints of domestic violence, which are dealt with very seriously by the police. Colin can be found in the Community Police house at 425 Pepper Place.

Police House 01985 222100

Community Police Officer 07990 531177

EMERGENCY 999

IF IN DOUBT – KEEP THEM OUT

Most house callers are quite genuine, however in FQ areas, everyone must be extra vigilant. Some petty criminals use these door-to-door sales opportunities to take a good look in your FQ for a future visit, when you might be out of the house. You should obviously not let your children answer the door, particularly at night and remember to use the door viewer and chain before you open the door.

The Defence Estates Housing Directorate (DEHD) is responsible for repairs to your FQ, but make sure that anyone who comes to your home to carry out repairs is working for the DEHD. Any genuine person will be happy to co-operate with your request to check passes or work orders. If you are in doubt contact the MDP. If you see anything suspicious do not hesitate in calling the MDP. Remember that officers will respond quickly to your request for help, no matter how trivial it may seem.

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Contact, in the first instance, Philip Roy on
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Wiltshire BA12 9BB

The Joint Service Housing Advice Office (JSHAO) – Helping you to civilian housing solutions.



What is the JSHAO?

The JSHAO provides Service persons and their dependants with housing information and advice. We also, where possible, help you to obtain placement in social housing on leaving the Service. We can also help army welfare/compassionate cases and separated families from overseas to find appropriate housing on return to the UK.

Helping you to civilian accommodation

The JSHAO runs 'Housing Solutions' and "Housing Options" briefings for Service Personnel. The Solutions briefings are designed as mid career presentations to highlight the need to make early provision for your civilian housing. The 'Housing Options' courses are run in Resettlement Centres in the UK and Education Centres in Germany, Cyprus and Gibraltar. These one day courses are designed to give you the information to help you make informed choices on your civilian housing. While Housing Options are normally attended in the last 2 years of Service, any Service person and/or their partner is welcome at any stage of their Service.

What information do we hold?

We have information and contacts for most of the UK's social housing sector which includes council housing and housing association homes. We can provide you with pamphlets and information sheets on the multitude of different subjects regarding housing provision. Very often these days we will direct you to the appropriate web site. All this information is available to you, just call or e-mail our office.

The MOD Referral Scheme

The JSHAO runs the Ministry of Defence Referral scheme. This scheme may be able to help you if you are looking for housing association housing on leaving the Service. Information and an application form can be found on our website or call the office and talk to the MOD Referral Scheme Co-ordinator.

Low Cost Home Ownership

With house prices as high as they have been recently, lots of Service personnel express interest in schemes which share the cost of housing with some form of government backed part ownership plan. HomeBuy helps successful applicants to buy their home using a government interest free loan to fund part of the property. These schemes are generically known as HomeBuy schemes. Service personnel are recognised as Key Workers and as such have priority access to some schemes. For details of the schemes and options go to the JSHAO website. If you have any queries then come back to the JSHAO staff with them. If you are occupying council housing the Right to Buy scheme may apply to your property. We can advise you on all these options.

Buying your own house

Buying a house is one of the most exciting things you ever do. However, it is also one of the most daunting. The JSHAO has factsheets that explain the process. We can advise on websites you will find useful to get details of properties, solicitors and surveyors. We can even point you in the right direction to help you find the right mortgage.

For those of you thinking of building your own home we have some very practical advice and information.

Help from the Services

In 1996 the MOD introduced the Long Service Advance of Pay Scheme for Army and RAF personnel (the scheme has been available to Naval personnel for many years). The JSHAO holds details of the scheme. Never commit yourself to purchase until you receive confirmation from the Tri-service LSAP centre of your eligibility for the loan.

JSHAO monthly magazine 'Housing Matters'

Ten months a year the JSHAO produces a magazine. It contains lots of information designed to help you when you are considering your civilian housing. Copies should be easily available within your unit but if you have difficulty in obtaining a copy please ring the JSHAO.

How to contact us?

We have lots of information that may be important to you so why not contact us.

JSHAO on line: www.mod.uk/jshao

Alternatively, we would be delighted to try to answer your query by e-mail or telephone, don't hesitate to call us.

JSHAO

HQ Land Forces, Building 183, Trenchard Lines, Upavon, Wiltshire SN9 6BE

Tel: 01980 618925

E-mail: LF-JSHAO-mailbox@mod.uk

Mil: 94344 5808 Fax: 94344 8068

SPACES – Single Persons Accommodation Centre for the Ex-Services

If you are single and about to leave, SPACES may be able to help you to find somewhere to live. SPACES is tasked to help place single Service leavers in appropriate accommodation as they leave. It is located within the Resettlement Centre at Catterick Garrison, North Yorkshire.

SPACES

Regional Resettlement Centre, St Aidans Road, Catterick Garrison, North Yorkshire, DL9 3AY.

Tel: 01748 833797 Fax: 01748 835774

E-mail: spaces@echg.org.uk

SSAFA Forces Help Housing Advisory Service

Once you leave the Forces and/or MOD accommodation, you can still get information, help and advice with your housing problems from SSAFA Forces Help, 19 Queen Elizabeth Street, London SE1 2LP or ring 0207 463 9398. This service is available to your dependants and wider family (parents, etc) whilst you are still serving.





Reporting Faults through the MODern Housing Solutions Help Desk

The MODern Housing Solutions Help Desk telephone number is:

0800 707 6000 (Freephone)

The Help Desk is available 24 hours a day, 365 days a week.

All faults should be reported to the Help Desk. To report a new fault, you will need to call the Help Desk, selecting Option 1, and provide the Help Desk Agent with the following information:

- Name
- Address
- Telephone number
- Details of defect or problem reported. The Agent is likely to ask you a series of questions to help us identify the problem in more detail

We will tell you whether we need to inspect the problem before arranging work and whether there is any immediate action you should take.

The Help Desk Agent will then give you an appointment, which is based on the response times below:

- Emergency - attend within 3 hours and make safe within 24 Hours, with subsequent permanent rectification in line with Urgent and Routine categories
- Urgent - rectification within working 5 days
- Routine - rectification within 20 working days

You will be provided with an AM or PM appointment on an agreed date for all your Response maintenance requests reported to the Help Desk. You will then receive an appointment letter confirming the details for Urgent and Routine jobs.



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Leisure Time

4

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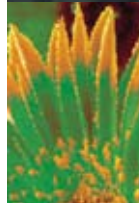
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Round and About

The ancient military history of Warminster is almost entirely centred on Battlesbury Hill, a great Iron Age fortress which overlooks the present barracks. The Romans used it as a garrison and as a staging camp for legions marching from Salisbury to Bath, and later it was held by the Roman-British people against the Saxons, and then by the Saxons against the Danes. It is perhaps appropriate that the Garrison should still live in the shadow of such a venerable military monument.

In more modern times, the area now occupied by the families quarters at Elm Hill was used regularly as a summer training camp, but no permanent military buildings existed until 1938 when the first barracks were built to accommodate two tank regiments.

These were occupied during the Second World War by a variety of units both British and American. They were taken over in 1945 by the School of Infantry, a new unit which had its origins in a GHQ Battle School at Barnard Castle in County Durham set up in 1941 although some of its assigned components had long histories. At that stage the only elements at Warminster were the Headquarters and the Tactical Wing but it also incorporated various other infantry training establishments which became wings of the main School which remained in their existing locations.

A demonstration battalion was appointed and for many years resided in the huddled Knook Camp, some four miles east of Warminster. It moved to the new Battlesbury Barracks in 1964, with the 1st Battalion The Welch Regiment being the first occupants. A resident tank demonstration squadron, detached from its parent regiment, had also been appointed but had to wait until 1975 to be housed in the custom built Harman Lines on Sack Hill.

The period 1965-9 saw major rebuilding within the School of Infantry in order to accommodate the Small Arms and Signal Wings from Hythe and the Infantry Trials and Development Unit from Netheravon. This left the School centred on Warminster except for the Support Weapons Wing, which remained in Netheravon, and the junior NCOs Division at Brecon. The Junior Division of the Staff College was also accommodated within the School around this time.

The Army Base Repair Organisation (ABRO) Warminster, is the present day successor of what was originally known as a Royal Army Ordnance Corps Depot that was established on its present site off the Imber Road in 1939 to provide support to the two resident tank regiments. In 1945, it was transferred to the newly formed Royal Electrical and Mechanical Engineers and renamed 27 Command Workshop and later 27 District Workshop REME. Its present title dates from the formation of defence Agencies in April 1993 and it is presently being market tested with a view to its operation being privatised.

In 1991, arising out of the "Options for Change" Defence reorganisation, it was decided to establish the Combined Arms Training Centre (CATC) at Warminster as a centre of excellence for combined arms training and doctrine. It took over the School of Infantry's All Arms Tactics Wing and in the following years, expanded further with the arrival of the Brigade and Battle Group Trainer (South) and the formation of the Armoured Tactics and Reconnaissance Division out of the Royal Armoured Corps' Tactics School at Bovington and the Infantry Reconnaissance Division at Netheravon. It also took over the Fighting in Built Up Areas Training Team and complex at Copehill Down and formed part of the Battle Group Training Unit at Westdown Camp, Tilshead. To facilitate this expansion a new complex was built on Gale's Field, and the Junior Division of the Staff College was moved to Camberley.

CATC also took over the Demonstration Battalion and Armoured Squadron to form the basis of a permanent CATC Battle Group to which has been added an armoured reconnaissance troop, an engineer close support troop and a REME light aid detachment as part of it. The Battle Group Trainer at Catterick has also become part of CATC.

At about this time, the whole Infantry Training Base was re-organised including the re-titled Headquarters Infantry and Infantry Training Centre (ITC) Warminster became the residual parts of the old School of Infantry.

In recognition of the change of responsibilities, on 1 April 1993 Headquarters CATC assumed the command of Warminster Garrison from the now defunct Headquarters School of Infantry and the Barracks Warminster became known as the Warminster Training Centre (WTC).

On 4 May 1995, as one of the last ripples of the Options for Change re-organisation, the Infantry Support Weapons Wing at Netheravon closed and its components moved to WTC as part of the ITC.

The next development was the building of the large Combined Arms Tactical Trainer on a green field site between WTC and Battlesbury Barracks. The state-of-the-art interactive virtual reality system is one of the most advanced simulation trainers of its kind in the world.

On 1 April 2000, the newly appointed Director General Training Support set up his headquarters within WTC so bringing back to Warminster a major general, a rank previously held by Directors of Infantry. Subsequently, its subordinate, HQ Army Training Estate, has also moved in adjacent to it.

To bring its title more in line with its evolving role, CATC changed its title to Land Warfare Training Centre in June 2000 which was further refined in 2002 to the Land Warfare Centre (LWC) with HQ Training Support Command (Land) becoming HQ LWC. This resulted in similar changes to the titles of some of its subordinates also but most relevantly, WTC became known as the Land Warfare Centre.

Despite all the changes in name and composition, now very much an All Arms in nature Warminster remains the main and spiritual home of the Infantry, an association which all infantrymen are proud to carry on.

The Army and Salisbury Plain

The very mention of Salisbury Plain conjures up memories for serving and ex-Servicemen alike, of days and nights spent on exercise on the Plain. It would be hard to find a soldier who, at some time during his service, had not taken part in some activity on this famous training area. It was at the turn of the century that the War Office began to acquire land on the Plain for training. Over the years more and more land has been purchased so that now nearly the whole of the Plain is owned by the Ministry of Defence. The training area stretches from Ludgershall and Tidworth in the east to Warminster and Westbury in the west. It is an area approximately 25 miles long and from 6 to 8 miles deep containing some 93,000 acres.

The Salisbury Plain Training Area is the largest in the United Kingdom. Facilities exist for all arms training and include live firing ranges for Armoured, Artillery and Infantry units. The area east of the River Avon is restricted to dry training only.

Although units come from far and wide to exercise on the Plain, the major users are those stationed near by at Tidworth and Bulford, the School of Artillery at Larkhill, and the LWC at Warminster on the western tip.

The withdrawal of the Army from overseas bases and the resultant concentration of units in the United Kingdom has greatly increased the use of all training areas in the British Isles, and the Plain is no exception. It is an area of great interest to historians, archaeologists and naturalists, and every care is taken to preserve its unique natural and man-made features as far as possible. It is, for example, essential to avoid over use of particular areas so as to allow the land to recover. It is the duty of all users to ensure that as little damage as possible is done to this unique stretch of country.

The Weapons Collection

When the School of Musketry was established at Hythe in Kent in 1853 one of its tasks was to carry out trials on weapon and their ancillaries. When those early trials were concluded a number of the weapons and ancillaries were retained which led to the foundation of the Weapons Collection. This retention policy from trials has continued to the present and when combined with weapons acquired from the 'enemy' during the turbulent periods in history in which the British Army has been involved, plus the many purchases made by respective 'Curators' over the years, then it was inevitable that a very special collection would materialise.

To date the Collection has acquired approximately 2,500 exhibits which are displayed in 8 large rooms. The location is clearly signposted whenever one enters the LWC.

Although the majority of weapons date from 1853 there are a considerable number dating back to the 16th Century which will wet the appetite of the enthusiast. The Collection covers small arms, mortars and anti-tank weapons from all over the world and includes a comprehensive collection of contemporary weapons which are taught to students attending the courses in the LWC.

The Weapons Collection is unique as not only is it a working collection it is also held in trust to the Small Arms School Corps (SASC) and is a registered charity (No 277168). It is open to the public as well as to members of the Armed Forces. There is no entrance fee, however, donations are encouraged. Visits are by appointment only.

Further information can be obtained by writing to the Officer in Charge (OIC) or telephoning Warminster 01985 222487.

The Library

There is a Library and Information Centre in Building 103, which is open Monday to Friday for use by permanent staff and their spouses as well as students. There is a stock of over 6500 titles, journals and magazines which are mainly military in content although an increasing number of computer, travel and fiction titles are being added to the collection.

The Library is equipped with Internet terminals allowing access to the World Wide Web. The Library acts as an Access point for the Army Learning Centre offering a full range of Learndirect Courses. Microsoft Office applications; Word, Excel, Access and PowerPoint are also available. JPA terminals are due to be installed during Autumn 2007. For further information please contact the Librarian on extension 2249 or the Library Assistant on extension 2628.

Imber Conservation Group – How about joining?

The Imber Conservation Group, one of three conservation groups across Salisbury Plain Training Area (SPTA), forms a key part of the overall management of the Plain

by the MOD and Defence Estates in particular. The Imber Conservation Group is involved in conservation and archaeology across the whole of SPTA (West) between Warminster and Westbury in the West and the A360 Devizes to Salisbury road in the East where it cuts through the training area near Tilshead.

New members are always welcome, particularly serving military and their dependants. We are looking for people with energy and interest in the countryside, and great knowledge of ornithology, mammals and raptors, or the Bronze Age and Roman Britain is not necessary. We have sub-groups covering many different areas of conservation and archaeology where you learn more about the wonderful area on our doorstep and assist with projects as they occur.

If you would like to join, please contact the Chairman, Lt Col (Retd) Mike Jelf on 01985 222325 (94381-2325) or the Secretary, Ms T Gregory on 01985 222120 (94381 2120) for more information. Members must be over 18 years of age.

Membership is free, but access into the Danger Areas requires you to attend a Safety Briefing at HQ Army Training Estate, Salisbury Plain in order for you to be issued with a Red Card Pass, which lasts for 3 years and can be renewed. Please join us. You do not know what you are missing!

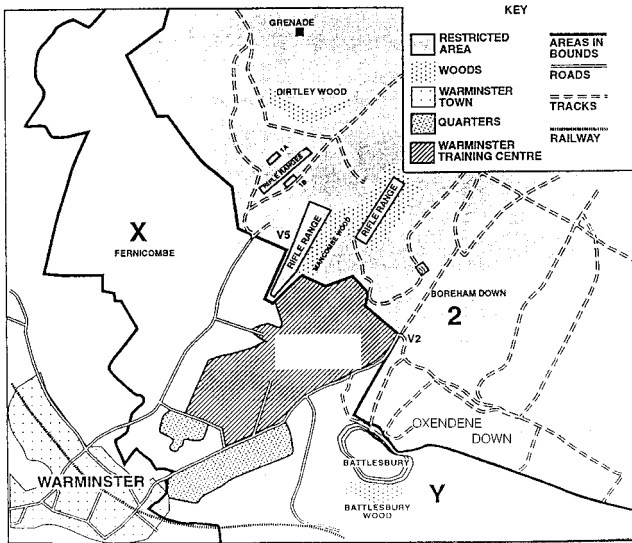
Safety of Salisbury Plain

Access to Salisbury Plain Training Area (West)

- Are you aware that you and your family may not enter the Range Danger Area of Salisbury Plain Training Area (West) and the boundary of which is clearly signposted?
- Is your husband aware that he may only do so when he is on organised training and is entered on the Range Calendar?
- Are you aware that on a number of occasions the roads only are opened to the public, generally on Bank Holiday weekends and during the Easter and Christmas breaks? These dates are advertised in Unit Orders or in the local press.
- If you enter Salisbury Plain Training Area (West) illegally, you are likely to endanger your life and the lives of your family.

Warminster – Range Safety

1. All should be aware of the danger to their lives and to those of their families should they contravene SPTA Standing Orders, in particular by entering the Range Danger Areas.
2. Only authorised Pass Holders and those engaged on official training may enter the shaded area.
3. Permanent Staff at Warminster Garrison taking part in casual (unofficial) training, jogging, dog walking, horse riding, mountain biking etc are NOT permitted to enter the shaded area.



Areas in Bounds

1. Areas X and Y may be used at any time provided that soldiers are not exercising therein
2. Roads and footpaths in X and Y may be used at any time.
3. Approved routes for running and CFTs with distances are shown on a map held in the LWC gymnasium.
4. On Public Holidays the principal roads in SPTA, but not verges and training areas, are open to the public. Dates for access are advertised in the local press and on Unit Orders.

The Warminster Area

Warminster is situated at the west end of Salisbury Plain, and is in West Wiltshire close to the Somerset border. It was an important market town on a main crossroads. The A36 is the trunk road from Bath to Salisbury running southeast and the A350 runs north to south from Chippenham and Trowbridge (the county capital) to Shaftesbury and the south coast 40 miles away. Weymouth, Poole and Bournemouth are the nearest coastal resorts.

The road to Salisbury follows the picturesque Wylde Valley and thence on to the New Forest and Southampton. **Lord Bath's Longleat Estate** occupies a large area southwest of the town, and much of it is open to the public, but there is a road toll for cars to enter the area around Longleat House. The long leat or stream, which has been widened to form a series of ornamental lakes, gives the name to the house. On the site of the house was a small Augustinian priory founded by Sir John Vernon in the late 13th century. When the monasteries were dissolved it was sold to Sir John Thynne who spent much of his time improving his property, and added to the estate after his marriage to a Miss Gresham who was the daughter of a rich London merchant. In 1670 the estate was reputed to cover 10,000 acres.

The Roman road from Poole to Bath is thought to have passed across Prospect Hill, which is known locally as Heaven's Gate. From this point there is a magnificent view for about 25 miles westward across Somerset and Glastonbury Tor can be seen on a clear day. In May the azaleas and rhododendrons on the approach green walk are a wonderful sight, and there is another mass each side of the main drive to the house. The entrance is on the Frome road under the shadow of Cley Hill.

Salisbury with its famous cathedral and old market is 20 miles southeast. On the way is the village of **Wilton** with Wilton House open to the public. There are glorious gardens and the house is one of the 'stately homes'. There is also the Wilton carpet factory open for visits or purchase of carpets and souvenirs.

Bath is 20 miles north-west and has many attractions including the **Roman Baths**, the river gardens, the **Abbey**, and the **Assembly Rooms**. There is a small theatre and a variety of shops which vary from multiple stores to branches of London establishments, and there are plenty of good places for a meal out. Parking of cars in both these towns is severely restricted, and traffic wardens are in attendance; however, there are several car parks of large capacity and also an excellent park and ride scheme.

Bristol is only 30 miles north-west and is a city of some 450,000 people. All forms of entertainment are available including the Zoo, Hippodrome, Theatres, and the Colston Hall where shows range from wrestling to orchestral concerts. The best route to Bristol runs south of Bath starting in the village of Wolverton along the B3110 road. A drive along the Avon Gorge via the Avonmouth road unrolls some unusual and beautiful scenery, and a visit to the **Leigh Woods** on the other side of the river is a treat for children of all ages (the property is owned by the National Trust). There is also extensive **Durdham Downs** near the Clifton Zoo, with a magnificent view from the Sea Walls above the **Avon Gorge**. If you visit the Zoo you must leave time for a look round the Downs.

The ruins of Tintern Abbey make an interesting excursion and will be found 10 miles north of **Chepstow** on the way to **Monmouth** along a pretty road through the hills.

The Cheddar Caves, near the west end of **Cheddar Gorge**, are owned by the Longleat Estate, and are open to the public on payment of a charge. There are two, large caves. A smaller one, known as Wookey Hole, is situated 4 miles north-west of Wells where there is a famous cathedral. The 3 caves are in the Mendip Hills which have the dubious honour of carrying the BBC 1,000 ft mast for TV transmissions.

For people interested in motor racing there is a choice of **Thrupton** near Andover, where some excellent BARC meetings are held, and the track at **Castle Combe** some 18 miles north of Warminster. Stock car racing at **Matchams Park** near Ringwood and at **Shipham** in the Mendips, which is about an hour's drive, is held about once a month. Programmes may be obtained from the track offices. A private flying club operates on the Thrupton aerodrome.

Sailing on **Shearwater Lake**, 3 miles south of Warminster, is available, and there are several clubs around Poole harbour giving tidal water sailing. The coast between Christchurch and Weymouth has extensive sandy beaches, but the traffic and parking space is often a problem during the season. A rock climbing club organises climbs in the Avon Gorge. During the summer many villages put on shows, fairs, traction engine rallies etc, whilst the **Frome Show**, usually in September, is a well-known event in agricultural circles. Advertisements generally appear in the Wiltshire Times and the Warminster Journal, all published weekly.

County class **tennis** may be seen at Bristol and Bournemouth.

The countryside abounds with **public footpaths** and details can be obtained from the appropriate council, footpath preservation society, or ramblers association. Stonehenge is 17 miles along the Amesbury road, and there are several fortified hills in this district which date back to the pre-historic era. One is **Battlesbury Hill** near the Land Warfare Centre, another is **Cley Hill** on the Frome road, and the third is **White Horse Hill** near Westbury, which has one of several horses cut into the chalk in Wiltshire and is reputed to commemorate King Alfred's victory over the Danish invaders.

Devizes

Devizes assumed importance immediately after the Norman Conquest when the invaders built defensive 'mottes' and 'baileys' throughout the country. One of these was built in Devizes in 1080 by Bishop Osmond, a nephew of William the Conqueror, who was made Bishop of Salisbury.

The origin of the name of Devizes is obscure and an early chronicler referred in a Latin text to the castle Ad Divisas (at the boundaries). It is thought the name is a corruption of this. The castle was sited at a point where boundaries of the manors of Rowde, Cannings and Potterne converged. Known later as the Devize.

A Royal Borough Charter was first granted to Devizes in 1141, by the Empress Matilda, as a gesture of thanks to the burgesses for their help during her civil war with King Stephen. The Borough ceased in 1974, when Devizes became a town, still retaining a Mayor and Town Crier in historic tradition.

It is worth noting the two major features which make Devizes of national, historic and architectural interest. The first of these is the retention, over 800 years, of the original medieval street pattern which was laid down when the first castle was built, and which survives virtually intact. There are few good examples of such street patterns remaining unspoiled by more recent roadworks and buildings, but Devizes is one of them. It would be fair to claim that within the town centre not one new street line has been devised over 8 centuries. The second feature is the large concentration of historic buildings, all of individual character, within a very small area. Within a quarter of a square mile there are nearly 500 structures considered by the Department of the Environment as worthy of listing for some protection. There are few other towns or cities in this country with such a dense, but varied, architectural and historic assemblage.

Warminster
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Warminster Town Council office is open
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All details are accessible from our website, alternatively, contact club secretary Mike Read on (01985) 216351 for further information.

www.warminsterhighburyyouth.com

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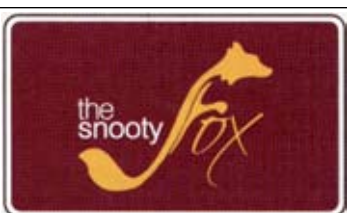
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Tourist Information

Tourist Information Centre, Central Park, Warminster 218548
West Wilts Council Tourist Officer, Trowbridge 01225 770337

Sporting Facilities

Warminster Sports Centre

Warminster 212946

The Warminster Sports Centre in Woodcock Road offers a wide range of activities to both members and non-members, for whom there are different charges which also vary according to the time of day.

Leighton Recreation Centre

Westbury 824448

Facilities include outdoor football, rugby and cricket pitches, sports hall, soft play area, health and fitness classes sunbeds, CV suite and fitness room, trim trail, squash courts and function room.

Westbury Pool

Church Street, Westbury 822891

A Victorian pool with swimming lessons and water fitness classes; health suite, steam room and infra-red sauna.

Warminster Running Club

Sambourne Road, Cricket Club, Warminster. A small and very friendly Club based at Warminster Cricket Club. Members come from the town and surrounding villages and most come along just to keep fit, loose weight or because they simply enjoy running both on road and cross-country. The club is renowned for collaborating with the local Garrison in promoting the infamous Imber half marathon. The club meets on Wednesdays at 1915. For further details visit the website at:

www.warminsterrc.org.uk

Saddle Club

The Warminster Saddle Club is a Service based Riding School approved by the British Horse Society. It is situated near the Officers' Quarters at Oxendene and is designed to further the riding interests of all those serving or employed in military units in and around Warminster and their families. It also accepts as members serving Service personnel who live in the area of Warminster but may work elsewhere. The Club owns over 20 horses and ponies which are available to be ridden by all members and their families, plus students at the LWC. It also has a certain number of stables and grass paddocks where private horses or ponies belonging to Service personnel or their families on the staff of the LWC and the Demonstration Battalion and Squadron can be kept at livery.

The Saddle Club has an Indoor School and Floodlit Outdoor School where riding takes place all the year round. In addition there are about 24 cross-country jumps and show jumps which are available dependent on the weather. Gymkhanas, Horse Shows and Cross-Country competitions take place regularly during the spring and summer. Dressage and Show Jumping competitions are held monthly.

Instructional classes are held Mon to Sun (at all levels from beginners upwards), the majority of the classes being in the evenings. In addition the club runs about twenty 5-day courses for both beginners and more experienced riders throughout the year. Escorted rides are arranged at weekends and during holidays. Soldiers, in particular, are given priority for instruction and riding on recreational afternoons. As we have a waiting list for children wishing to learn to ride parents are advised to register straight away.

The South Wilts Riding Club is the nearest riding club, the Wylve Valley is the nearest branch of the Pony Club and the Saddle Club is a Pony Club Centre for those children who do not own their own ponies (they meet fortnightly on a Sunday). Contact 01985 222395 or Answerphone/Fax 01985 213925.

Website: www.warminstersaddleclub.com

The Wiltshire and Infantry Beagles

The Wiltshire and Infantry Beagles hunt boundary runs from Chippenham in the North to Upavon and Devizes in the East, Wilton, Mere and Wincanton in the South and Shepton Mallet in the West. The country is mostly downland and vale that holds a good scent after a wet spell and gives followers not only an opportunity to see excellent hound work, but also a special opportunity to discover the wonderful Wiltshire countryside. Members of the Hunt receive the hunt appointment card and cards are displayed on Mess noticeboards and in Unit Orders. Meets are on Wednesday afternoons and Saturday at noon from mid-October to mid-March with some additional days during the Christmas holidays.

Following the beagles is a sport which can be enjoyed by all ages and all members of the family and it provides the opportunity for healthy exercise in parts of the country that otherwise you would be most unlikely to visit at all. It is an advantage to arrive punctually at the Meet but it is entirely up to you when you go home.

The aim of Trail Hunting is to replicate as closely as possible using an artificial lure the hunting of a hare. It is a misconception that when following the beagles you are expected to run all the time. While it is true that the hunt staff have to be fit and fleet of foot and that the young and energetic will have plenty of opportunities to exercise themselves, the majority will see sufficient action at walking pace. In fact, the non-runners often see the most.

If you are a lover of the countryside, you will enjoy the beagles. If you are interested in joining as a member or simply going out occasionally and would like more information please contact: Lt Col (Retd) Jelf, Wiltshire and Infantry Beagles, Infantry Publications, Headquarters Infantry, Land Warfare Centre, Imber Road, Warminster BA12 0DJ on Warminster Mil Ext 2325 or 01985 222325.

Golf

The West Wilts Golf Club is within three minutes drive from the Land Warfare Centre. It is a delightful 18-hole course and over the years many members of the Garrison staff have played there. There is a limited block membership scheme for HM Forces who are members of the Warminster Garrison Golf Society. Frome Golf Course is about a twenty minute drive. Special rates can be obtained from Adjt WSU.

A 6-hole golf course within the Garrison grounds is open to any member of HM Forces or Civilian (MOD)(A) and their dependant families who are on the establishment of a unit within the Warminster Garrison or on a course, on the payment of a subscription to the Warminster Garrison Golf Society.

Sailing

Warminster Garrison has a garrison sailing club (WGSC) which is open to all members of the garrison and their dependants. The club has group membership of Shearwater Sailing Club (SSC) where it keeps an Enterprise and Laser dinghy and has full use of the facilities offered by SSC. In addition the WGSC has a further three boats stored on the garrison site which are available for hire. All levels of experience are welcome to join the sailing club.

Youth Activities

Scouts, Cubs and Beavers. The 3rd Wiltshire Baden Powell Scout Group, incorporating Scouts and Cubs, and the Beavers always need new members.

Families should encourage their children of suitable age to join. Furthermore adult staff are also required. If any adult is willing to help, he or she should contact those in charge. Scouts, Cubs and Brownies meet as shown below:

Cubs

Scout Hut, Works Compound	Monday	1830-2000 hrs
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Beavers

Scout Hut, Works Compound	Wednesday	1730-1845 hrs
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Scouts

Scout Hut, Works Compound	Wednesday	1900-2100 hrs
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Contact 218488 for further information

Rainbows

St Johns School Boreham Road	Monday	1800-1900 hrs
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Brownies

Community Centre	Wednesday	1730-1900 hrs
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Contact Community Centre on 01985 222469

Guides

Community Centre	Wednesday	1915-2030 hrs
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Contact the Community Centre on 01985 222469 for further details.

Warminster Youth & Community Centre.

The Centre is located in The Close, Warminster.

For full details, contact the Youth and Community Worker on Warminster 218561.



**Warminster Park and
Skateboard Park**



Library and Museum.



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Emergencies

Police

Dial 999 ask for POLICE and state clearly the location of incident.

MOD Police (01985) 222100

Civil Police:

Warminster (01985) 847000

Westbury (01373) 822171, Devizes (01380) 722141

Fire

Dial 999 ask for the FIRE BRIGADE and state clearly the location of Fire.

Medical

Dial 999 ask for the AMBULANCE and state clearly location of the patient.

For Doctor:

Warminster: Salisbury District Hospital Tel: 01722 336262

Devizes: some tel nos are 722104; 722278; 722949; 722206

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Warminster 222000 Ext 2314 or Warminster 222314

Battlesbury Barracks Guard Room

Warminster 222000 Ext 3328 or Warminster 222328

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