

Thank you!

THANK YOU to the many individuals and organizations who support the Library through gifts of their time, talent and financial contributions. We would especially like to recognize our major funders and donors, including:

- 2010 Legacies NOW
- Avenir Group
- BC Courthouse Society
- Canada Council for the Arts
- CIBC
- City of Surrey
- Coast Capital Savings
- CUPE 402
- Guildford Rotary Club
- Guildford Town Centre
- Industry Canada
- The Leader Newspaper
- Metro Vancouver Urban Aboriginal Strategies
- North Surrey Lions Club
- Post Media - Raise-a-Reader
- Province of British Columbia
- Rotary Club of Surrey
- Young Adult Writing Awards sponsors
- Young Canada Works

Special thanks to the many individuals who donated to the Library in 2010.

Surrey Public Library is a charitable organization. Tax deductible receipts are issued for financial gifts for the Library.

If you wish to make a contribution, call 604-598-7307.

Library Operating Fund Summary

For the year ended December 31, 2010

Revenues 2010

| | |
|----------------------------------|---------------|
| City of Surrey Transfer | \$ 10,161,000 |
| Provincial & Federal Gov. Grants | \$ 922,340 |
| Fines & Fees | \$ 590,756 |
| Other | \$ 158,148 |

Expenditures 2010

| | |
|---------------------|--------------|
| Human Resources | \$ 9,504,858 |
| Branch Operations | \$ 1,235,265 |
| Material & Supplies | \$ 620,928 |
| Other | \$ 450,292 |

Awards

Merit Award – B.C. Library Association for 'Storytimes to Help Learn English'

Finalist - Surrey Board of Trade Business Excellence Awards

Board of Trustees 2010

Jay Bains, Carolyn Bugnon, Jas Cheema (Chair), Isiuwa Ero-Aimiose, Jay Fettinger, Muhammad Afzal Malik (Vice-chair), Ursula Maxwell-Lewis, Wayne Webber, Marvin Hunt (Council Rep.), Beth Barlow (Secretary)



To the Residents of Surrey...

We have much to celebrate about the year 2010! Thanks to funding from all three levels of government, we began building Surrey's newest library in City Centre - our largest at 77,000 square feet and the first civic building in Surrey's developing downtown. We hope you will join us at the Grand Opening on September 24, 2011.

The Library continued to offer award winning programs, such as "Storytimes to Help Learn English", an early literacy program aimed at newcomers and their children. The well-attended Festival of Aboriginal Artists showcased the artistic talents of our First Nations community. Partnerships with community agencies meant that we were able to reach residents well beyond the libraries' walls.

Surrey Libraries serves a diverse range of people and cultures. We offer educational support to the largest population of school students in the Province. New Canadians make use of technology to communicate with friends and families in their home countries. People from all walks of life make use of job search programs. Thousands of people come to the Library to learn about computers and improve their technology skills. People who are homebound and cannot visit a library in person can continue to enjoy reading through our dedicated volunteers.

Library Board and staff members look forward to helping our community to discover the joy of reading, connect with our expert staff and resources, and be inspired by creative writers and thinkers. We would like to thank the Board and staff for their commitment to our customers. Many thanks also go to the many donors and customers who support our services.

Jas Cheema,
Library Board Chair

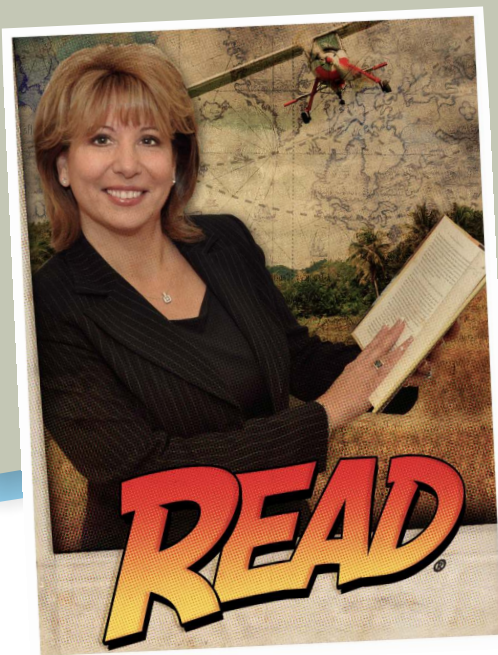
Beth Barlow,
Chief Librarian

Annual REPORT 2010



**SURREY
LIBRARIES**
discover·connect·inspire

Message from the Mayor



2010 marked a major turning point for the Surrey Libraries system. The 2009 announcement of cost sharing with the Federal and Provincial governments meant that the City could move ahead in building the largest library in Surrey, adjoining the property where the new City Hall will be located.

In an era where information is increasingly produced and delivered electronically, City Council is pleased that Surrey Libraries will maintain traditional services while shifting its focus from being a key supplier of printed information and leisure reading to helping people access information and pleasure reading online. Libraries continue to act as our neighbourhood learning centres, but with exciting new services. For example, we have partnered with SFU and DIVERSEcity to offer educational programs at City Centre Library, enhancing lifelong learning opportunities. The future is bright for Surrey Libraries!

Mayor Dianne L. Watts

Quick facts By the Numbers

- 9 locations to serve you in each town centre
- 3,300 people learned new computer skills in the three Electronic Classrooms and through one-to-one tutorials
- 14,000 kids participated in the Summer Reading Club, keeping kids reading over the holidays.
- 58,845 ebooks borrowed
- 95,386 children attended early literacy programs & special events
- 150,000 people dropped in to our Electronic Classrooms to make use of Office software or search for information
- 340,392 information questions asked in person or via Internet
- 704,000 items in the Library's collections
- 1,909,000 website page views of our website
- 2,437,000 people visited the Libraries
- 4,047,000 items borrowed

MISSION STATEMENT

To provide and promote access to local and global information and ideas, encourage literacy and support lifelong learning for all Surrey residents.

OUR VISION

Surrey Public Library is a valued public service at the heart of our diverse community. It inspires people to dream, enriches lives through access to the world of information and knowledge, promotes creative expression, and preserves our heritage. A gateway to lifelong learning, the Library reaches out to motivate all residents to share in the joy of reading and to connect with each other and with new ideas.



2010 Highlights

Community Connections

- Worked with Bing Thom Architects to begin construction of the City Centre Library
- Refined plans to better integrate services for people with print disabilities
- Used the latest report on school readiness to focus early literacy services on neighbourhoods with the highest needs
 - Hosted the Festival of Aboriginal Artists. Artists and dancers shared their heritage
 - Worked with the City to develop a new website for the Library: www.surreylibraries.ca
 - Developed a fresh new logo and new look that better represents our services
 - Used social networking tools, such as Twitter and Facebook, to inform customers
 - Ensured implementation of recommendations in the Learning for Life Strategy and the Community Literacy Plan
- Continued to host and participate in various community events
- Increased subscriptions to ebooks
- Provided books and audiobooks to over 600 Outreach Services customers (people with visual and other disabilities) with the help of our volunteers

2011 Plans



- Complete the City Centre Library and prepare for a Grand Opening of the Library on Sept. 24
- Conduct a Major Gifts campaign to support Library programs and services. Our goal is \$500,000
- Plan for improved adult programming, in partnership with Simon Fraser University & other community agencies
- Implement wireless access to the Internet beyond the pilot at Newton Library
- Develop a "Reading Nook" at the Kensington Prairie Community Centre
- Increase the availability of electronic material through the library, such as Ebooks and audiobooks
- Participate in green initiatives provided by the City

