



## National Enforcement Bodies Regulation [EC] 1371/2007



Member States	Organisation	Contact details
 <u>Austria</u>	Schienen-Control GmbH (Rail Regulatory Body)	Tel. : + 43 1 505 07 07  <a href="http://www.scg.gv.at">www.scg.gv.at</a>
 <u>Belgium</u>	Service Public Fédéral Mobilité et Transports - Federale Overheidsdienst Mobiliteit en Vervoer (Federal Public Service Mobility and Transport)	Tel. : + 32 2 277 48 91 (FR) + 32 2 277 48 90 (NL)  <a href="http://www.mobilit.fgov.be">www.mobilit.fgov.be</a>
 <u>Bulgaria</u>	Изпълнителна агенция "Железопътна администрация" (Railway Administration Executive Agency)	Tel. : +359 2 9 409 428 +359 2 9 409 506  <a href="http://www.iaja.government.bg">www.iaja.government.bg</a>
 <u>Czech Republic</u>	Drážní úřad (Rail Authority)	Tel. : + 420 224 229 937  <a href="http://www.ducr.cz">www.ducr.cz</a>
 <u>Denmark</u>	Sekretariatet for Ankenævnet for Bus, Tog og Metro (Appeal Board for Bus, Train and Metro)	Tel. : +45 36 13 18 91  <a href="http://www.abtm.dk">www.abtm.dk</a>
 <u>Estonia</u>	Tarbijakaitseamet (Consumer Protection Board)	Tel. : +372 6 201 700  <a href="http://www.tka.riik.ee">www.tka.riik.ee</a>
 <u>Finland</u>	Kuluttajariitalautakunta (Consumer Disputes Board)	Tel. : +358 29 56 65200  <a href="http://www.kuluttajariita.fi">www.kuluttajariita.fi</a>
 <u>France</u>	Direction Générale de la Concurrence, de la Consommation et de la Répression des fraudes - D.G.C.C.R.F. (Directorate General for Competition, Consumption and Anti-Fraud)	Tel. : +33 144 871 717  <a href="http://www.service-public.fr">www.service-public.fr</a>
 <u>Germany</u>	Eisenbahn-Bundesamt Federal Railway Authority	Tel. : +49 228 30 795 400  <a href="http://www.eisenbahn-bundesamt.de">www.eisenbahn-bundesamt.de</a>
 <u>Greece</u>	Ρυθμιστική Αρχή Σιδηροδρόμων (Rail Regulatory Body)	Tel. : +30 210 65 08 488  <a href="http://www.yme.gr">www.yme.gr</a>
 <u>Hungary</u>	Nemzeti Közlekedési Hatóság (National Transport Authority)	Tel.: +36 1 815 9679  <a href="http://www.nkh.hu">www.nkh.hu</a>
 <u>Ireland</u>	Department of Transport	Tel. : +353 1 67 07 444  <a href="http://www.transport.ie">www.transport.ie</a>
 <u>Italy</u>	Ministero delle Infrastrutture e dei Trasporti (Ministry of Infrastructure and Transport) Direzione Generale del trasporto ferroviario (Directorate General for Rail Transport)	Tel. : + 39 06 41 58 35 70  <a href="http://www.mit.gov.it">www.mit.gov.it</a>

 <u>Latvia</u>	Sabiedrisko pakalpojumu regulēšanas komisija (Public Utilities Commission)	Tel. : +371 670 97 200 <a href="http://www.sprk.gov.lv">www.sprk.gov.lv</a>
 <u>Lithuania</u>	Susisiekimo Ministerija (Ministry of Transport)	Tel. : +370 5 239 3865 <a href="http://www.transp.lt">www.transp.lt</a>
 <u>Luxembourg</u>	Communauté des Transports (Regulatory Authority for Transport)	Tel. : +352 26 86 57 1 <a href="http://www.verkeiersverbond.lu">www.verkeiersverbond.lu</a>
 <u>The Netherlands</u>	Inspectie verkeer en Waterstaat (Inspectorate of Transport and Water Management)	Tel.: + 31 88 489 00 00 +31 70 456 41 50 <a href="http://www.ivw.nl">www.ivw.nl</a>
 <u>Poland</u>	Urząd Transportu Kolejowego (Office for Rail Transport)	Tel.: +48 22 630 1830 +48 22 630 1844 <a href="http://www.utk.gov.pl">www.utk.gov.pl</a>
 <u>Portugal</u>	Instituto da Mobilidade e dos Transportes Terrestres (Institute for Mobility and Land Transport)	Tel. : +351 217 949 000 <a href="http://www.imtt.pt">www.imtt.pt</a>
 <u>Romania</u>	Autoritatea Feroviară Română (Romanian Railway Authority)	Tel. : +40 21 307 79 00 <a href="http://www.afer.ro">www.afer.ro</a>
 <u>Slovakia</u>	Úrad pre reguláciu železničnej dopravy (Railway Regulatory Authority)	Tel. : +42 12 50 255 202 <a href="http://www.urzd.sk">www.urzd.sk</a>
 <u>Slovenia</u>	Ministrstvo za promet, Direktorat za železnice in žičnice (Ministry of Transport, Directorate for Railways and Cableways)	Tel. : +386 1 478 8218 <a href="http://www.mzp.gov.si/en/areas_of_work/railways_and_cableways">www.mzp.gov.si/en/areas_of_work/railways_and_cableways</a>
 <u>Spain</u>	Ministerio de Fomento (Ministry of Public Works)	<a href="http://www.fomento.es">www.fomento.es</a>
 <u>Sweden</u>	Konsumentverket (Swedish Consumer Agency)	Tel.: +46 771 42 33 00 <a href="http://www.konsumentverket.se">www.konsumentverket.se</a>
 <u>United Kingdom</u>	Office of Rail Regulation	Tel.: +44 20 7282 2000 <a href="http://www.rail-reg.gov.uk">www.rail-reg.gov.uk</a>
 <u>United Kingdom (Northern Ireland)</u>	Department for Regional Development	Tel. : +353 28 9054 0540 <a href="http://www.drdni.gov.uk">www.drdni.gov.uk</a>