



May 7-9, 2005

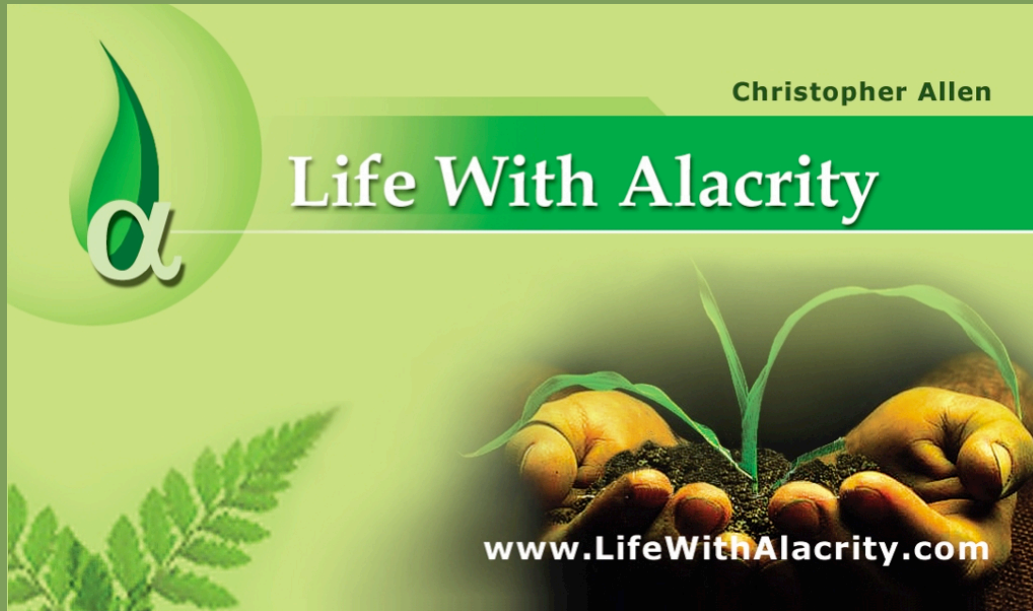


The Dunbar Number

or "groups don't scale"

Christopher Allen





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The Dunbar Number or “groups don’t scale”



► Dr. Robin Dunbar

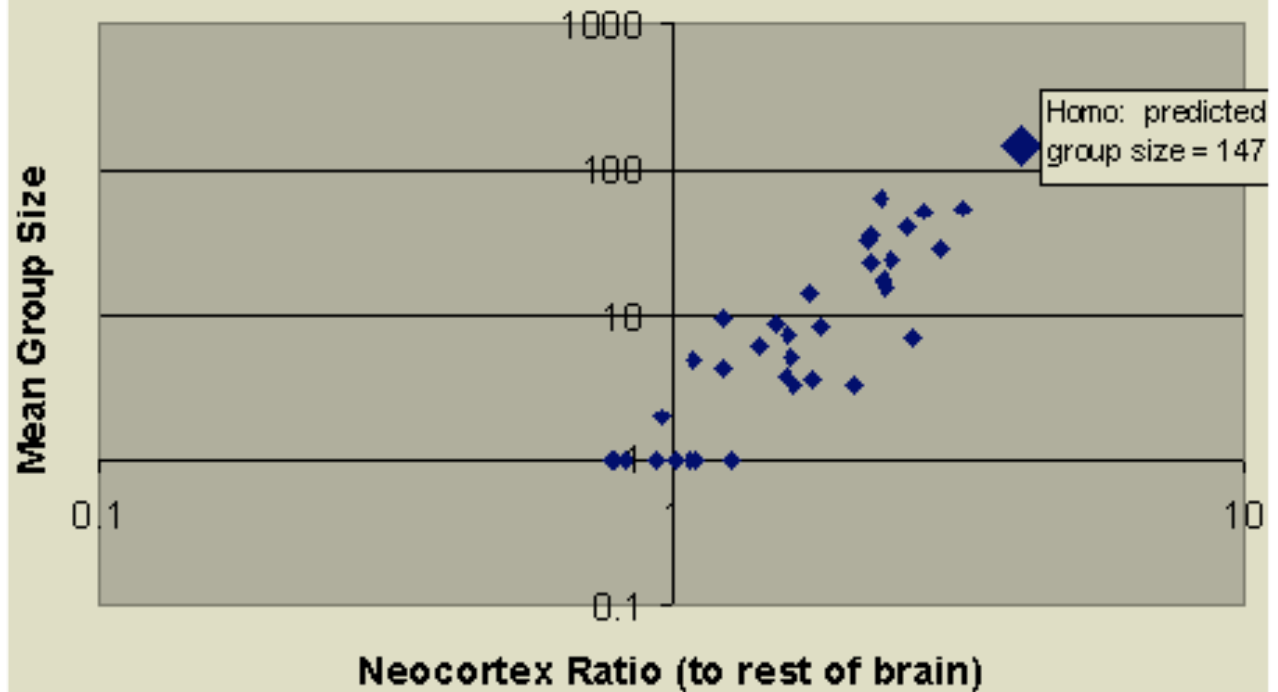




The Dunbar Number

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Primate Neocortex Size vs. Social Group Size
Redrawn from Dunbar, "Neocortex size as a constraint on group size in primates", *Journal of Human Evolution* (1992) **20**, 469-493.



Groups Size & Neocortex Ratio

The Dunbar Number or “groups don’t scale”



- ▶ Dr. Robin Dunbar
- ▶ Gladwell, Watts, Buchanan, et al.





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Survival Groups & Unstructured Trust

The Dunbar Number or “groups don’t scale”



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- ▶ So what are the limits to group size?

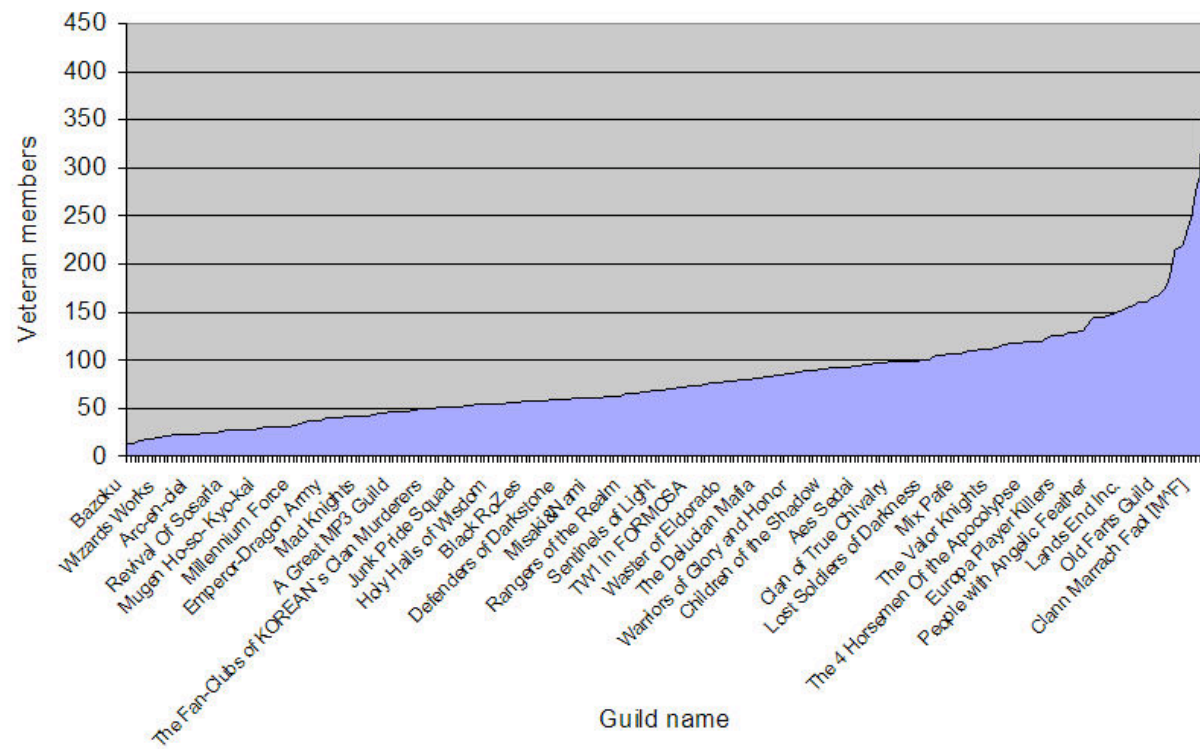




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Power law distribution of UO (Ultima Online) guild sizes



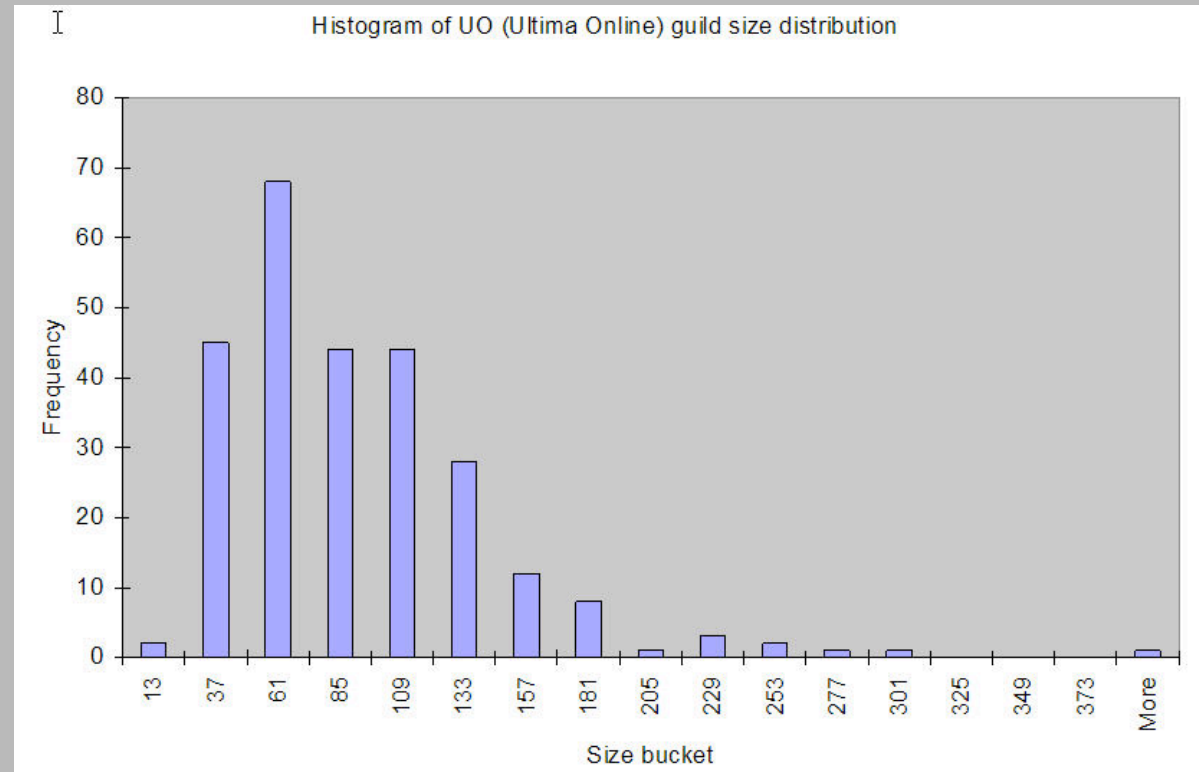
Ultima Online

Sizes of Guilds



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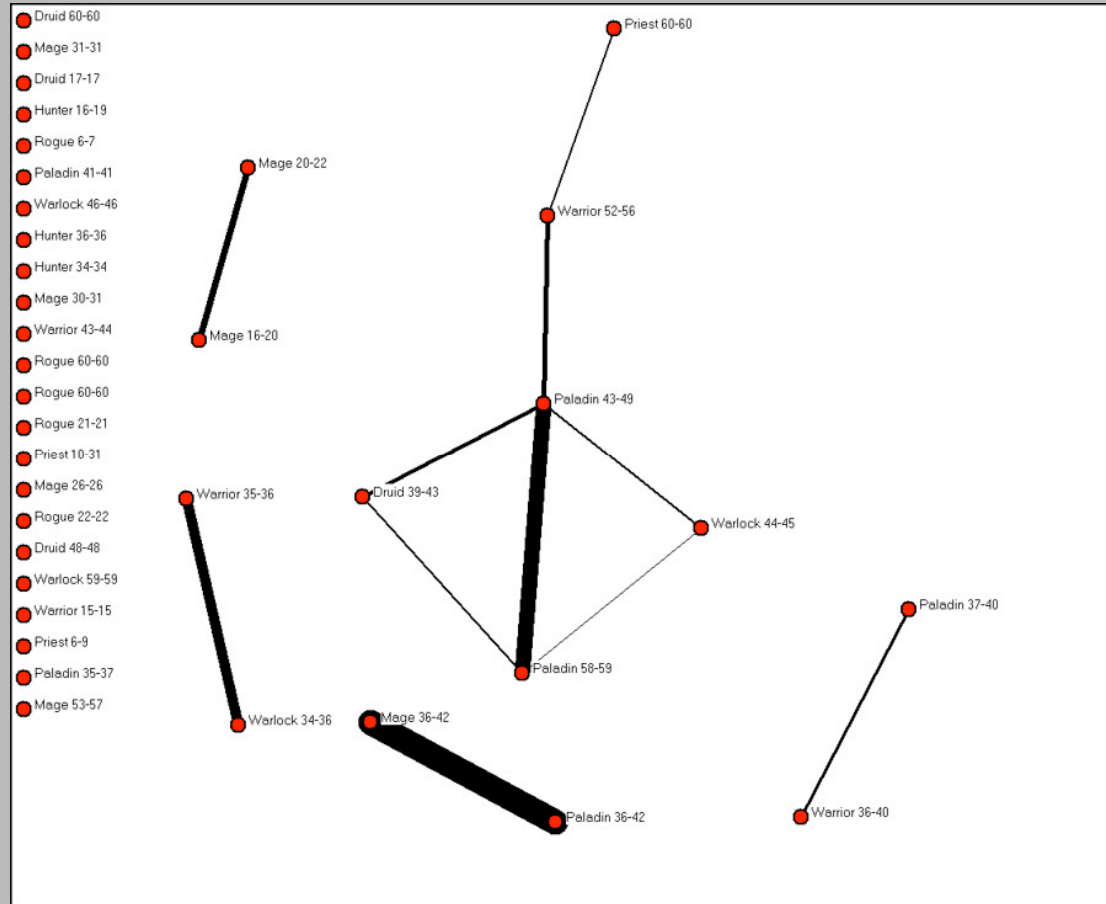
Ultima Online

Histogram of Sizes of Guilds



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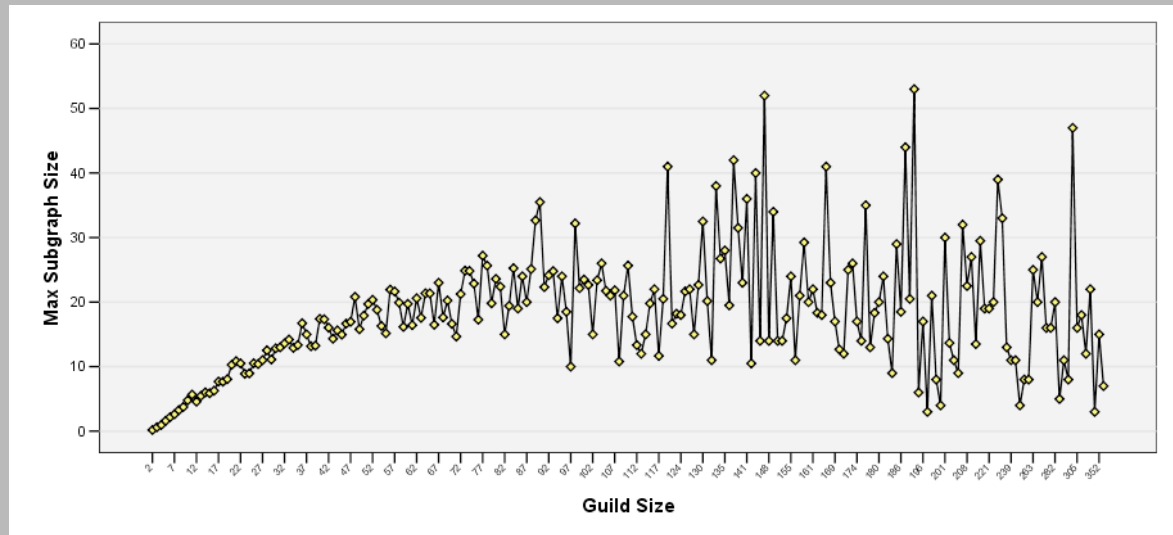
World of Warcraft

Subgraph Map of a Guild



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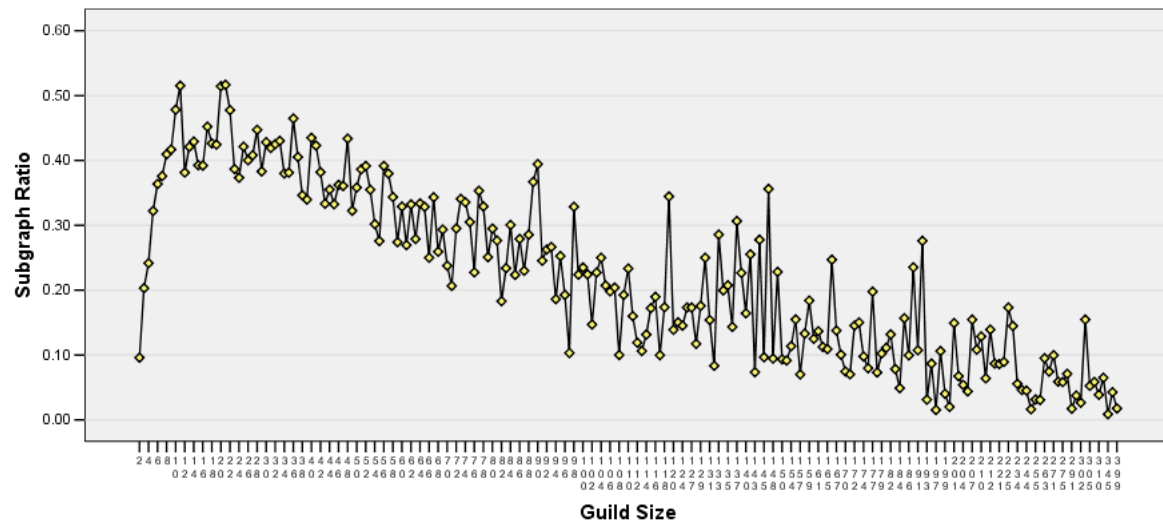


World of Warcraft
Max Subgraph Size of all Guilds



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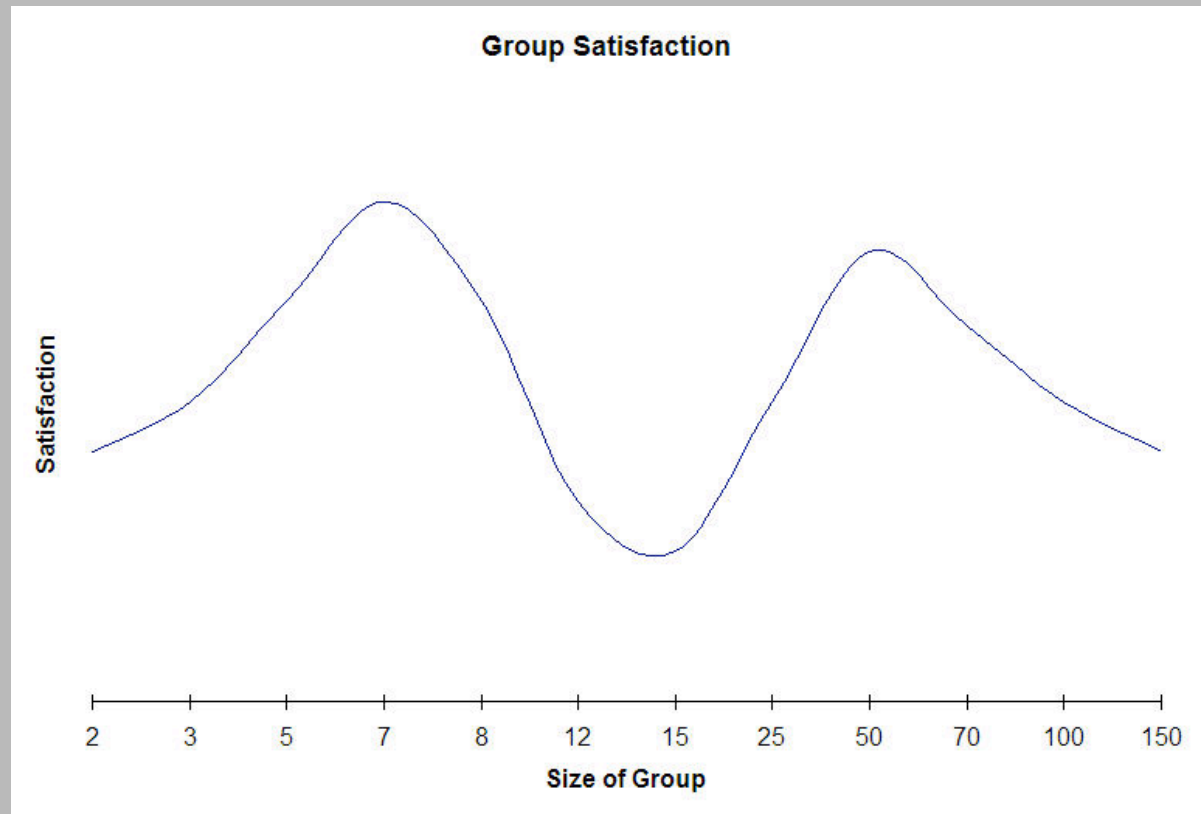
World of Warcraft

Subgraph Ratio of all Guilds



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Group Satisfaction

The Dunbar Number or “groups don’t scale”

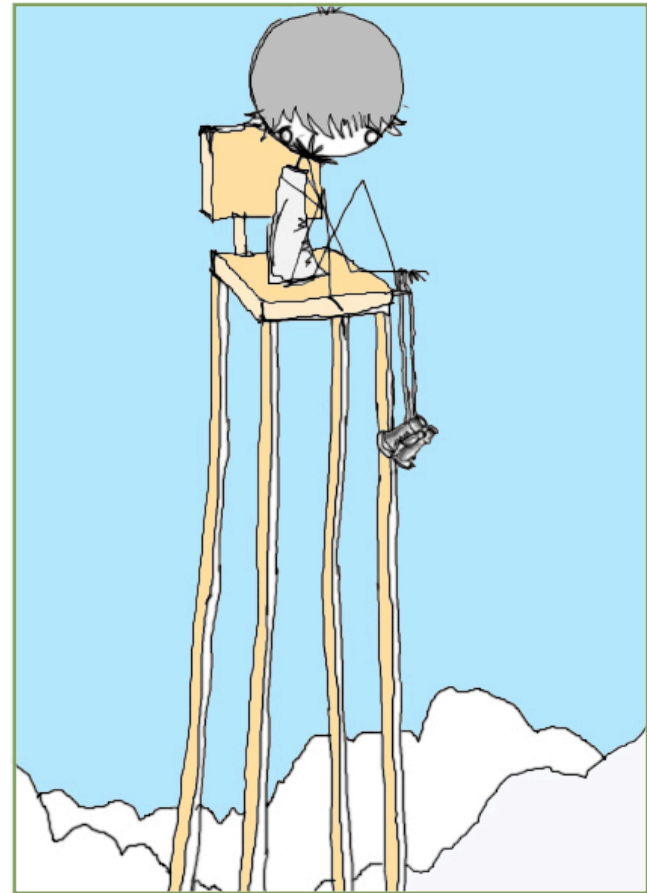


- ▶ Dr. Robin Dunbar
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- ▶ So what are the limits to group size?
- ▶ Group size problems

Concept: Group Size Problems



- ▶ Too Few People
 - ▶ Insufficient critical mass
 - ▶ Unable to sustain conversation
 - ▶ Feels like you are alone
 - ▶ Groupthink
 - ▶ Echo Chamber



Concept: Group Size Problems



- ▶ Too Few People
 - ▶ Insufficient critical mass
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 - ▶ Groupthink
 - ▶ Echo Chamber
- ▶ Too Many People
 - ▶ Too noisy, not enough signal
 - ▶ Lack of trust, unequal trust
 - ▶ Cliques & bad gossip
 - ▶ Inappropriate politics
 - ▶ Other social contract failures
 - ▶ Flames
 - ▶ Trolls
 - ▶ Tragedy of the commons



The Dunbar Number or “groups don’t scale”



- ▶ Dr. Robin Dunbar
- ▶ Gladwell, Watts, Buchanan, et al.
- ▶ So what are the limits to group size?
- ▶ Group size problems
- ▶ Appropriate social software for different group sizes

Concept: Appropriate Size



- ▶ Small Groups (2-12 active, best for 4-9 active)
 - ▶ Chat Room
 - ▶ Teleconference w/Backchannel
 - ▶ Cooperative Editor
 - ▶ Discussion List - Flat
 - ▶ Blogs - Shared only to Private
 - ▶ Blogs - Group Authored



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- ▶ Medium Groups (13-150 active, best for 25-80 active)
 - ▶ Instant Message
 - ▶ Avatar Chat
 - ▶ Discussion List - Threaded
 - ▶ Wiki - Single Workspace

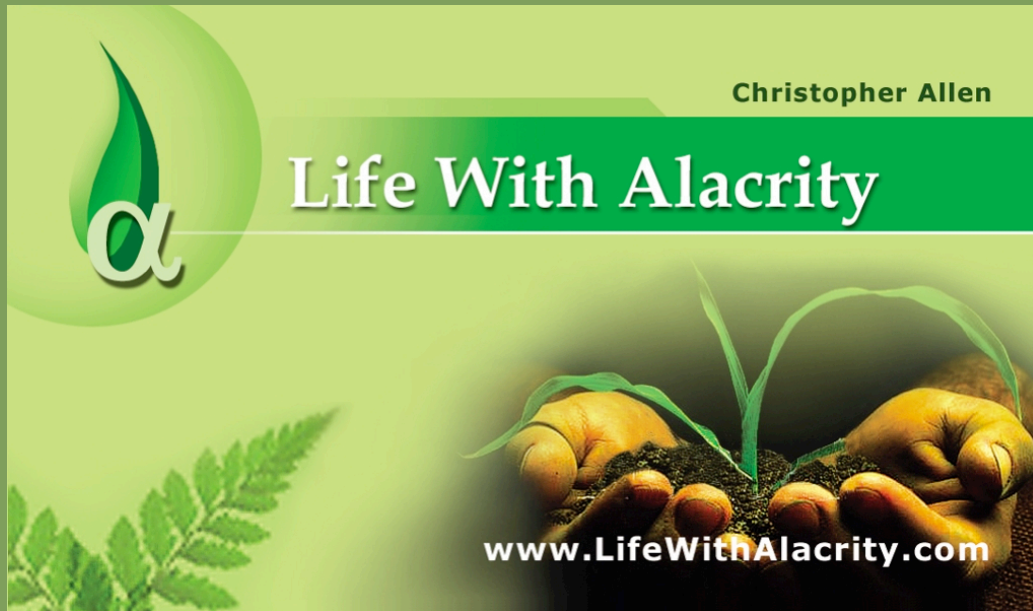


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 - ▶ Instant Message
 - ▶ Avatar Chat
 - ▶ Discussion List - Threaded
 - ▶ Wiki - Single Workspace
- ▶ Large Groups (150+ active)
 - ▶ Discussion List - Reputation Filtered (i.e. SlashDot)
 - ▶ Wiki - Multiple Workspaces
 - ▶ Blog - Public
 - ▶ Social Network





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