



## Long term ticket sales soar under MyZone

### Commuters take advantage of buying long term tickets online

Long term ticket sales continue to soar as customers purchase their MyMulti and MyTrain tickets online for the first time.

NSW Transport and Roads Minister David Campbell said commuters were embracing the new MyZone fares structure following a successful transition in the first week.

"Online ticket sales have exceeded \$1.3 million since the launch of online tickets on Sunday 3 April," Mr Campbell said.

"Providing long term tickets online is part of the NSW Government's commitment to make using public transport as simple and convenient for customers as possible."

"Over 7,000 customers have registered to purchase their long term tickets online since the initiative became available more than three weeks ago.

"I'm delighted to see individual, retail and corporate customers taking advantage of the convenience of buying their monthly, quarterly or yearly MyMulti and MyTrain tickets online and having them delivered to their homes by Express Post."

"We will now seek customer feedback on the service to find out how this new sales channel can be further refined and improved."

Long term tickets can be purchased online at [www.cityrail.info](http://www.cityrail.info) and [www.131500.com.au](http://www.131500.com.au)

Mr Campbell also took the opportunity to thank transport staff and commuters for helping to make the first week of MyZone a successful one.

"MyZone is one of the biggest changes to our public transport system in years," he said.

"Each one of the 1.5 million commuters who use our public transport system every weekday was affected by this change – whether by different tickets, cheaper fares, improved fare bands or simply just a different looking ticket.

"I'm pleased to say what we saw last week was similar to a regular week.

"The feedback from both commuters and transport staff has been excellent.

"The station staff, bus drivers and ferry staff and passengers I spoke to as I travelled the network all reported a smooth transition and let me say their efforts are greatly appreciated."

Mr Campbell said more than 650,000 tickets were distributed to more than 1,300 resellers across greater Sydney.

"Customer demand for tickets from resellers has been very strong, and we've put in place measures to ensure stocks are replenished as quickly as possible," he said.

"My message to resellers is don't wait until you run out of tickets before you reorder – give us a ring if your stocks are low."

For more information on the new fares, visit [www.myzone.nsw.gov.au](http://www.myzone.nsw.gov.au)



### Tangara fleet to get make-over

CityRail has begun 'refreshing' the 446 carriages that make up its Tangara fleet. The work will bring the trains into line with the modern standards of the rest of the suburban fleet – such as the Oscars and Millenniums – and provide the level of comfort that customers expect.

"Our Tangara fleet has been in continual service for over twenty years. We are in the process of redesigning and refitting the interiors to increase passenger comfort," said CEO of RailCorp, Rob Mason.

The upgrades include reconfiguring seating next to the vestibule area to increase standing space and make movement in and out of the train easier.

The visual appeal of the trains' interior will also be enhanced: seating upholstery is being replaced with the kind installed on CityRail's Oscar trains, while the refreshed Tangaras will also have bright, sunflower yellow interior doors, vertical grab-rails and hanging grab-handles.

### More late night buses will give you a hassle-free night

Heading out for dinner or a drink at a bar? With more late-night buses on Friday and Saturday nights, getting home will now be hassle-free.

The NSW Government has introduced a \$4 million action plan, Hassle Free Nights, to help people have fun and stay safe late at night.

The initiative - which includes seven additional taxi ranks and new rules for party buses - was rolled out to popular nightspots including Manly, Parramatta, the Sydney CBD, Newcastle and Wollongong, to help people enjoy their nights out free from alcohol-related violence.

In Sydney's CBD, the extra late-night bus services will provide safe transport for people travelling home from popular venues such as Kings Cross, King Street Wharf, Circular Quay and The Rocks, as well as providing links to transport interchanges at Town Hall, Central and Parramatta.

Wollongong will also benefit, with late-night services from the entertainment precinct to Thirroul.

The late-night services will be trialled for 12 months and will have a security guard on board every bus.

Call 131 500 for more information.



### This weekend

Sat 1 and Sun 2 May

**South Coast Line** Buses replace trains between Bomaderry (Nowra) and Wollongong. Most trains start and terminate at Martin Place.

**Western Line** Trains start and terminate at Central (platforms 4-15).

**North Shore Line** Buses replace trains between Berowra and Wynyard.

**Northern Line** Buses replace trains between Epping and Chatswood via Macquarie Park. Trains operate between Hornsby and Central (platforms 4-15) via Strathfield.

Sun 2 May

**Airport & East Hills Line** From 10pm to 2.30am, buses replace trains between Glenfield and East Hills.

### Next week

Mon 3 May

**Airport & East Hills Line** From 10pm to 2.30am, buses replace trains between Glenfield and East Hills.

Mon 3 May to Thu 6 May

**Western Line** From 11.30pm to 3am, buses replace trains between Penrith and St Marys.

**Blue Mountains Line** From 11.30pm to 3.30am, some trains will experience delays of up to 15 minutes.

Mon 3 May to Fri 7 May

**South Coast Line** Buses replace most trains between Thirroul and Waterfall. Express buses also operate between Wollongong, North Wollongong and Waterfall.

Tue 4 May

**North Shore Line** From 10pm to 3.30am, buses replace trains between Hornsby and Chatswood.

Wed 5 May

**Airport & East Hills Line** From 9.30pm to 2am, trains continue to operate from all City Circle stations.

**City Circle** From 9.30pm to 2am, trains operate in one direction only, from Central via Town Hall.

Thu 6 May

**Airport & East Hills Line** From 9.30pm to 2am, trains commence from Central platforms 22/23. City Circle trains operate in one direction only, from Central via Museum.

**Bankstown Line** From 10pm to 3am, buses replace trains between Bankstown and Strathfield via Regents Park.

**City Circle** From 9.30pm to 2am, trains operate in one direction only, from Central via Museum.

**Inner West Line** From 10pm to 3am, buses replace trains between Cabramatta and Lidcombe via Regents Park. Trains operating to or from South Line stations via Granville will **not stop** at Ashfield.



## Now you can buy longer term MyZone tickets online.

The new and convenient way to buy your monthly, quarterly or yearly MyTrain and MyMulti tickets is by going online.

Go to [www.131500.com.au](http://www.131500.com.au) or [www.cityrail.info](http://www.cityrail.info) to buy your tickets



## contact us

**Report security issues** 1800 657 926 (24 hours)  
**Lost property** 02 9379 3341 (weekdays)  
**Passes and concessions** 1300 302 130  
**Ticket vending machine faults** 1800 808 822  
**Rail Greenline** environmental enquiries and complaints 1300 656 999 (24 hours)  
**TTY (Teletypewriter service)** hearing and speech impaired customers only 1800 637 500  
**Service information and customer feedback**  
[www.cityrail.info](http://www.cityrail.info) or call 131 500

