



Town of
East Gwillimbury



2010 Residents Guide



GREATER LOVE
HATH NO MAN THAN THIS,
THAT A MAN LAY DOWN HIS LIFE
FOR HIS FRIENDS
JOHN 15: 13



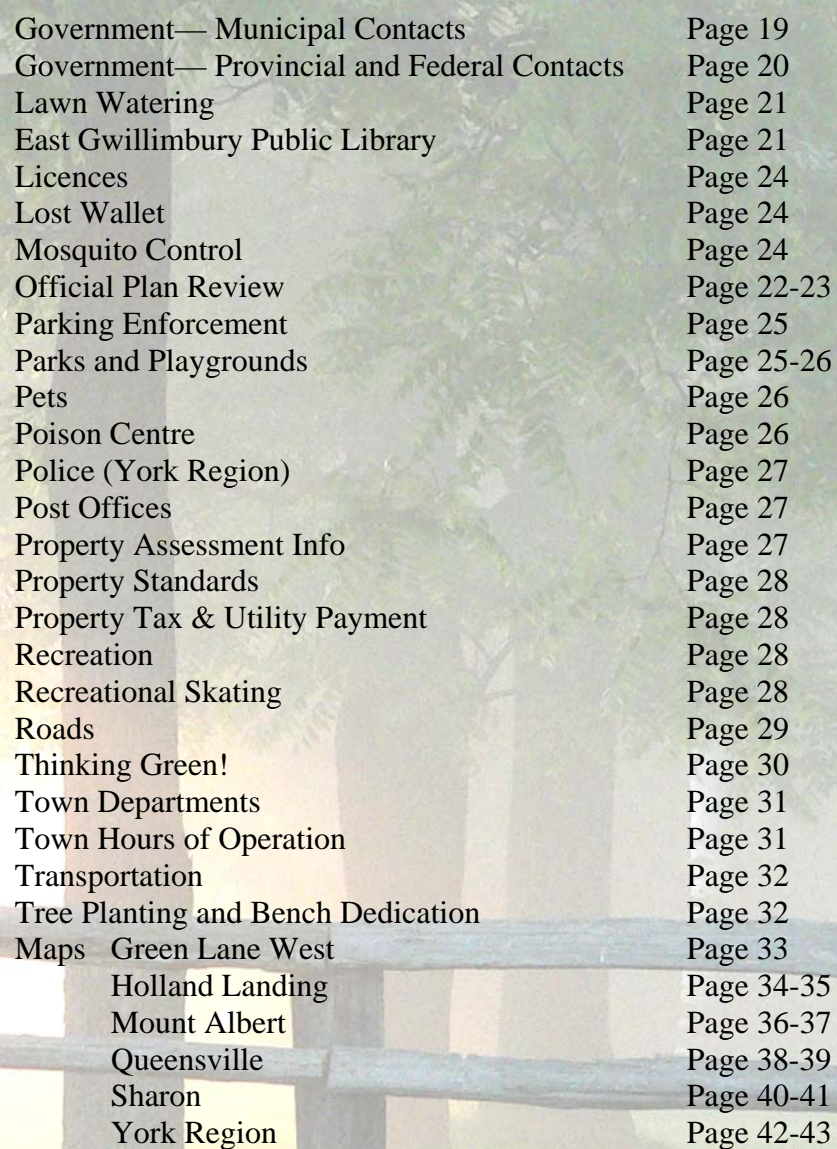
Award Winner

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Multiple National
Award Winner

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EAST GWILLIMBURY'S FIVE P

In 2005, after extensive public consultation, East Gwillimbury Council adopted its first Strategy. This Strategy provides the overall vision and framework for establishing priorities for the municipality. Below is the Strategic Plan, please visit www.eastgwillimbury.ca.

Protecting and Enhancing the Environment

To protect and enhance the natural environment and work towards cleaner air, water and land.

Promote Responsible Environmental Stewardship

Protect Natural Heritage System

Promote Innovative Energy Practices

Providing Advocating for Programs and to the Co

To provide quality programs and services to residents and the community.

Plan and Deliver C

Cultivate a Liveable

Strengthen Part

Managing Growth to Ensure a Sustainable Community

To manage growth in an efficient, balanced, well planned manner and to ensure growth occurs in a way that benefits the Town and its residents.

Develop a Healthy Economic Base

Promote "Growth Pays for Growth" Principles

Keep Pace with Needs

PILLARS OF SUSTAINABILITY

strategic Plan. Aptly titled after the Town's slogan, *Our Town, Our Future*, the strategic plan
Below is a summary of the Town's five strategic pillars of sustainability. For a full copy of the



Economic and Community Development

Develop plans to maintain, replace and upgrade our infrastructure including roads, sidewalks, facilities, recreation complexes, and information technology and communications systems.

Enhance Existing Infrastructure

Plan for Growth Related Infrastructure



Investing in Municipal Infrastructure

Develop plans to maintain, replace and upgrade our infrastructure including roads, sidewalks, facilities, recreation complexes, and information technology and communications systems.

Enhance Existing Infrastructure

Plan for Growth Related Infrastructure



Supporting a Municipal Organization Focused on Excellence

Maintain strong, accountable municipal government.

Enhance Customer Service

Value Our Employees

Effectively Manage Municipal Resources



Dear Resident,

Welcome to the Town of East Gwillimbury. Members of Council and I are pleased you have chosen our Town as your home. We believe that East Gwillimbury offers the best of everything – a great rural atmosphere in which to raise a family, an opportune geographic location, a tranquil scenic landscape, and a thriving business community to meet your shopping needs.



East Gwillimbury consists of a number of growing communities including Holland Landing, Queensville, Mount Albert, River Drive Park and Sharon. Early settlement of the area dates back to the late seventeen hundreds. Many attractive historic buildings have been preserved, thus enhancing the historic ambiance of East Gwillimbury.



As you settle into your new home, we anticipate you will find the information in this booklet useful and encourage you to visit our website at: www.eastgwillimbury.ca. Whenever you have questions regarding our community, our friendly staff are available to assist you from Monday to Friday between 8:30 a.m. and 4:30 p.m. on a variety of services and information ranging from recreation programs to yard waste pick up.



Sincerely,

A handwritten signature in black ink that reads "James".

James R. Young
Mayor.

Councillor Cathy Morton
Councillor Virginia Hackson
Councillor Marlene Johnston
Councillor Jack Hauseman



COUNCIL

The Municipal Council is comprised of the Mayor and four Councillors elected at large, with the Mayor also representing the Town at the regional level of government.

The Municipal Council's responsibilities include:

- Developing policies on behalf of residents
- Managing the corporation to ensure effective use of resources
- Ensuring the provision of a variety of services to meet the needs of residents
- Providing a political institution for the authoritative determination of the community's values
- Appointing interested residents to serve on various Committees and Boards to assist and advise Council on certain issues.

COUNCIL MEETINGS

All meetings of Council and Committees of Council are open to the public. Council Agendas are set in advance and may be reviewed prior to any meeting of Council or Committee of Council at the front desk of the Civic Centre, or by visiting our website at www.eastgwillimbury.ca.



- Council meetings are held on the first Monday of each month at +/- 3:00 p.m. and on the third Monday of each month at 7:00 p.m.

In the event that a holiday occurs on a regular meeting day, the meeting will occur on the next working day.

- Committee of the Whole Council meetings are held on the first Monday of each month at 1:00 p.m. and on the third Monday of each month at 3:00 p.m.

In the event that a holiday occurs on a regular meeting day, the meeting will occur on the next working day.

To speak at a council meeting or to add an item on the agenda please contact the Deputy Clerk at 905-478-4282 ext. 1240.

To write to council, address you correspondence to:
East Gwillimbury Council
19000 Leslie Street
Sharon On.
LOG 1V0

Or e-mail snoble@eastgwillimbury.ca

ABOUT OUR TOWN

The Town of East Gwillimbury is located in the northern part of York Region, just 30 minutes north of Toronto, encompassing an area of 238 square kilometers (91.89 square miles). It is a balanced community with the assets of both an urban and rural area. East Gwillimbury boasts a variety of living environments including fully serviced urban areas, partially-serviced suburban areas, rural hamlets, estate residential subdivisions and rural agricultural land.

The Town consists of a number of growing urban areas and villages including Holland Landing, Queensville, Mount Albert, River Drive Park, and Sharon. These urban areas are separated from each other by farms, forests, countryside residences and recreational areas which all add to the overall character of the Town. East Gwillimbury has grown to a population of 23,000. The rich history of the Town, its ideal geographic location and excellent balance of both urban and rural communities, makes



East Gwillimbury an ideal location for business and a wonderful place to live.

ACCESSIBILITY

The Town of East Gwillimbury is proudly committed to promoting equal opportunity and access for all citizens with disabilities to participate as fully as possible in a barrier free community. The Accessibility Advisory Committee works to ensure this goal is met. In addition, East Gwillimbury has a Municipal Accessibility Plan which is available online at www.eastgwillimbury.ca. For more information you can also contact the Committee Staff liaison at 905-478-4282 ext. 3807.

ADVISORY COMMITTEES

The Town of East Gwillimbury is committed to resident and stakeholder input. There are various advisory committees that you can get involved in, ranging in scope and subject matter. If you are interested in applying for one of the committees listed, give us a call at 905-478-4282 ext 1240 or visit the Advisory Committee section on the Town's website.

ADVISORY COMMITTEE LIST

Accessibility Advisory Committee
Physician Recruitment and Retention Advisory Committee,
Business Development Advisory Committee
Committee of Adjustment
Community Action Advisory Committee
Environmental Services Advisory Committee
Property Standards Committee
Santa Claus Parade Advisory Committee
Trails Advisory Committee
Web Site Advisory Committee

AMBULANCE

In an Emergency always dial 911. Emergency Medical Services (EMS) provides emergency and non-emergency care to patients. EMS can also be hired to provide medical staff at special events and offers education relating to emergency prevention. For non-emergency inquiries call Health Connection York Region at 1-800-361-5653.

ANIMAL CONTROL

Animal control includes providing dog tags, animal enforcement and animal adoption/pound. A private contractor provides these services for East Gwillimbury residents. If you need a dog tag, have concerns regarding a neighbour's pet (ie. excessive barking, running at large, etc) or need other animal-related services please call 1-800-898-8606. The fees for a dog tag are \$30.00 per dog, for seniors (65 years and over) dog tags are \$25.00.

ARENA

The East Gwillimbury Sports complex located in Sharon is active with programs to meet your needs. The Complex boasts two ice surfaces and auditorium facilities offering ice time year round for adult and youth hockey, figure skating, recreational skating, as well as floor time for ball hockey, lacrosse, and a variety of special events year round. Inquiries concerning ice time should be directed to the Facility Booking Administrator at 905-478-4282 ext. 1235.

BLUE BOX COLLECTION

In an effort to encourage waste diversion, Blue Boxes and Green Bins are collected every week. All recycling must be placed at your curb before 7 a.m. on collection day. A Blue Box will not be emptied if it contains broken glass or any other contaminants. For missed collection call 1-866-421-5625. For more information see the section on waste collection



BUILDING PERMITS

Building permits are required for building decks, additions or any other construction to your property. To obtain a building permit please use the following process:

- Before applying for a permit be sure to speak with the Town's Permit Coordinator at ext. 1248.
- Submit your application with supporting information, plans and the fee to the Building Branch.
- Your application is reviewed for completeness and compliance with local zoning by-laws, the Ontario Building Code and other legislation.
- A decision is made to approve or refuse your application. If your application is denied for technical reasons, appeals may be made to the Building Code Commission.
- A building inspector will check major phases of construction from start to finish.

You can get an application for a building permit from the Civic Centre. It's a good idea to talk to staff before you apply. They can tell you what information, drawings and plans you'll need to include with the application and whether other permits or approvals are necessary (e.g. Lake Simcoe Region Conservation Authority, Ministry of Transportation, etc).

The application must include copies of plans and other documents attached to your application. Applications are reviewed for building and zoning compliance upon receipt of a complete submission.



BUSINESS IN EAST GWILLIMBURY

If you are thinking about starting a new business in East Gwillimbury, a wealth of information is available on our website to assist you with any permits. To find out what permits you need to start a business visit www.bizpal.ca.

Shop Local! To shop locally and support your community businesses find our business directory for East Gwillimbury at www.ylm.ca.

BUSINESS PLAN AND BUDGET

The 2009 Business Plan & Budget represents a 1.4% net tax levy increase to residents. Maintaining quality cost-effective services is a high priority for East Gwillimbury, as is enhancing reserve levels. Delivering the lowest property tax increase in five years, Council continues to prepare for the future and has implemented an enhanced reserve strategy.

East Gwillimbury has commenced several growth-related studies to ensure that the projected growth in population is accommodated with an emphasis on the concept of “growth pays for growth”.

Paying your Property Tax and Utility Bills

- Pre-Authorized Payment Plan
- In person at the Municipal Office, Monday through Friday from 8:30 a.m. to 4:30 p.m
- Mail cheque payable to the Town of East Gwillimbury
- Drop cheque in deposit box located in the front entrance of the Municipal Office
- Pay at financial institutions
- Pay by telephone/internet banking, please enter all 19 digits with no spaces or decimals i.e. 1954000-----0000
- Debit Card in person

The Town will not accept credit card payments for Tax or utility bills

Please see pg 28 for more information on Pre-authorized Payments

EAST GWILLIMBURY CHAMBER OF COMMERCE

The Town of East Gwillimbury is home to a thriving business community and Chamber of Commerce. The Chamber provides various services to its members including networking opportunities, business directory, website exposure, bi-monthly newsletter, group insurance plan and others. For more information please contact the Chamber at 905-478-8447 or visit their website: www.egcoc.org.

Shop locally. For a complete list of businesses in York Region, Please visit www.ylm.ca. To support your local retailers, refine your search by selecting East Gwillimbury businesses.



CHARACTER COMMUNITY

Good character involves knowing, caring about and acting upon core ethical values. A Character Community is one in which community leaders (elected officials, educators, businesses, faith organizations, law enforcement, media and citizens-at-large) recognize, promote, and are committed to the development of good character. The eleven attributes associated with the Character Community Program are;

Respect
Courage
Responsibility
Inclusiveness
Honesty
Fairness
Integrity
Optimism
Compassion
Perseverance
Initiative

If you would like more information on the Character Community Initiative, please visit www.charactercommunity.com



CHILD CARE

The Town of East Gwillimbury does not provide child care services. For a listing of licensed child care providers, call York Region Community Services and Housing Department's Kids Line at 1-888-703-5437 or visit www.york.ca.

COMMUNITY CLUBS AND INTEREST GROUPS

East Gwillimbury is home to many clubs and community groups from community support organizations to recreational groups. A complete listing of these groups

A.D.A.P.T. The Association for Differently Abled People Together	905-868-9523
East Gwillimbury Chamber of Commerce	905-478-8447
East Gwillimbury Historical Society	905-478-2149
Holland Landing Chapter I.O.D.E.	905-895-4699
Holland Landing Lions Club	905-836-1423
Sharon Lions Club	www.sharonlions.org
Kinsmen Club	905-478-5333
Knights of Columbus	905-836-1284
Mount Albert & District Legion	905-473-2565
Mount Albert District Lions Club	905-437-4540
Newbeaver Shrine Club	905-830-0534
Sharon Queensville Masonic Lodge	905-478-4239
Union Street Women's Institute	905-478-4582
Big Brothers of York	905-895-0289
Big Sisters of York	905-895-0289
Canadian Cancer Society	905-830-0447
Child Care Support Line (Kids Line)	905-830-9487
Child Find	905-853-1030
Community Care Access Centre of York Region	1-888-470-2222
CHATS - Community Home Assistance To Seniors	905-713-3373
East Gwillimbury Mosquito Control	905-476-4282 x1240
Eating Disorders of York Region	www.edoyr.com
Employment Source (a division of York Region District School Board)	www.employmentsource.ca
Gwillimbury Quilt Guild	905-895-0224
Happy Hoppers Square Dance Club	905-727-4193
Lake Simcoe Region Conservation Authority	905-895-1281
Learning Disabled Association	905-853-6542
Home Support Services	905-713-3373

Literacy Council (York/Simcoe)	905-853-6279
Lung Association	905-947-8577
Mount Albert Mustangs (Run/Walk Club)	905-557-0067 or 905-473-5586
One Parent Families of York	1-877-773-7714
Public Health Department	905-895-4511
Sharon Co-operative Playgroup	905-478-8503
Sharon Temple	905-478-2389
Southlake Regional Health Centre (hospital)	905-895-4521
United Way of York Region	905-474-9974
Welcome Wagon	905-853-4645
York North Family Resource Program	905-473-5929
York Orcas Masters Swim Club	905-853-7047
York Simcoe Naturalist	905-478-2542

SPORTS ORGANIZATIONS

East Gwillimbury Skating Club	905-478-8655
East Gwillimbury Ladies Softball League	905-478-2979
East Gwillimbury Men's Fastball	705-286-2227
East Gwillimbury Men's Recreational Hockey	905-939-4532
East Gwillimbury Minor Hockey Association	905-478-8686
East Gwillimbury Minor Softball Association	905-473-6260
East Gwillimbury Amateur Ladies Softball	905-475-6070
East Gwillimbury Mixed Slow-pitch Softball	905-473-2925
Queensville Men's Lob Ball	905-715-7347
Mount Albert Men's Lion's Soccer Club	905-473-5330
Mentor Flag Football	905-830-7774
East Gwillimbury Tennis Club	416-274-9499
East Gwillimbury Soccer Club	905-898-7278
Mount Albert Sports Day Committee	905-473-9389

COMMUNITY HALLS

For further information on Town Facilities, please call our facilities booking coordinator at (905) 478-4282 x1235

EAST GWILLIMBURY SPORTS
COMPLEX
1914B Mount Albert Road
Sharon

HOLLAND LANDING
COMMUNITY CENTRE
19513 Yonge Street
Holland Landing

NORTH UNION COMMUNITY CENTRE
2624 Boag Road, R.R. #1
Queensville

QUEENSVILLE COMMUNITY CENTRE
1590 Queensville Side Road
Queensville

MOUNT ALBERT COMMUNITY CENTRE
53 Main Street
Mount Albert

EAST GWILLIMBURY ROSS FAMILY
COMPLEX
19300 Centre St.
Mount Albert



DIGGING ON YOUR PROPERTY

Before you dig on your property please be sure to contact your local utilities providers as well as the Town of East Gwillimbury. Call 1-800-400-2255 for Ontario One Call for information on where most utilities are on your property. For East Gwillimbury water and Sewer call 905-478-4282 x1405.

DOCTORS

To find a doctor who is accepting new patients, visit The College of Physicians & Surgeons of Ontario's Website, www.cpso.on.ca, and select Doctor Search. Doctor Search provides information about individual physicians, including practice addresses, telephone numbers, qualifications, and whether new patients are being accepted.

The Southlake Regional Health Centre is located at 596 Davis Drive in Newmarket. To reach the Southlake facility call 905-895-4521.

EDUCATION AND SCHOOLS

Within the Town of East Gwillimbury there are seven elementary schools and access to six secondary schools.

York Region District School Board 905-895-7216 or www.yrdsb.edu.on.ca

York Catholic District School Board 905-713-2711 or www.ycdsb.ca

Elementary

Holland Landing Public School	905-836-6614
Mount Albert Public School	905-473-2940
Park Avenue Public School	905-836-5951
Queensville Public School	905-478-4191
Sharon Public School	905-478-4952
Good Shepherd Separate School	905-895-0303
Our Lady of Good Counsel School	905-478-4242

Secondary

Aurora High School (French immersion)	905-727-3107
Dr. G. W. Williams Secondary School (Aurora)	905-727-3107
Dr. John M. Denison High School (Newmarket)	905-836-0021
Huron Heights Secondary School (Newmarket)	905-895-2384
Newmarket High School	905-895-5159
Sacred Heart Catholic High School (Newmarket)	905-895-3340

EMPLOYMENT

Job opportunities with the Town of East Gwillimbury are posted on the Town's Website, and listed on the Town Page in The Era Banner. Application instructions will be listed with the employment advertisement.

For other employment related services, residents are advised to contact hr@eastgwillimbury.ca or visit our website for current job postings.

ENVIRONMENT

For more information on the Town's award-winning environmental programs, please visit the Thinking Green! section on page 21.



FIRE BURNING PERMITS

The Town requires anyone having an open-air fire to obtain a Fire Permit. A Fire Permit costs \$25.00 for a calendar year (subject to change) regardless of the number of fires you have. Fire Permits are available at the Emergency Services Department, Holland Landing Fire Station, 19314 Yonge Street, Holland Landing between the hours of 8:30 a.m. and 4:00 p.m. Payment can be made by debit card, cash or cheque made payable to the Town of East Gwillimbury. Please call 905-853-8842 for more information.

FIRE STATION LOCATIONS

In case of an emergency always dial 911.

Holland Landing Fire Station # 2-4
19314 Yonge Street,
Holland Landing Ontario

Mount Albert Fire Station # 2-6
22 Princess Street, Mount Albert, Ontario.

Queensville Fire Station # 2-8
1590 Queensville Side Road,
Queensville, Ontario



Please see the maps located at the back of this guide for exact locations.

FOOD BANK

The Mount Albert Food Pantry is open the last Wednesday of every month from 2 to 6 pm. They are located at the Mount Albert United Church at 41 Alice Street. To contact the Mount Albert Food Pantry call 905-473-2562

GARBAGE, GREEN BIN & RECYCLING

Garbage Day

Household garbage, including furniture (such as televisions, sofas, beds and tables), is collected once every 2 weeks. There is a current bag limit of 2 bags every 2 weeks and a weight limit of 18 kg (40 lb) per item. Waste must be placed at the curb no later than 7 a.m. on the day of collection



Blue Box Recycling

Blue boxes are collected weekly and must be placed at the curb no later than 7 a.m. on the day of collection. There is no need to separate the materials in your blue box. See your collection calendar for more details.

Green Bin

In an effort to encourage waste diversion, Green Bins are collected every week along with the blue boxes. Green Bins can either have organics placed directly into the bin lined with a garbage bag or have organics securely tied into smaller plastic bags and placed in the bin without a liner. Smaller bags can not be placed inside a large garbage bag in the bin. Green Bins must be placed at the curb no later than 7 a.m on collection day.



Hazardous Waste

Do not put hazardous materials in the garbage, down the drain or on the ground. Take them to one of York Region's Household Hazardous Waste Depots listed on page 3 of your waste collection calendar. For more information call 1-877-464-9675 or visit the Town's website at www.eastwillimbury.ca

Yard Waste

Yard waste - leaves, shrubs, branches, weeds, vegetable garden waste, flowers and garden plants, are collected every second Monday from April to the end of November.

For a full listing of collection dates and information please see our website at www.eastwillimbury.ca or refer to your recycling and waste collection calendar.

GOVERNMENT—MUNICIPAL CONTACTS

The Regional Municipality of York
1-877-go4-york (464-9675)
www.york.ca

Town of Markham,
905-477-7000
www.markham.ca

Town of Aurora
905-727-1375
www.e-aurora.ca

Town of Newmarket,
905-895-5193
www.newmarket.ca

Town of Georgina
905-476-4301
www.town.georgina.on.ca

City of Vaughan,
905-832-2281
www.vaughan.ca

Township of King
905-833-5321
www.king.ca

Town of Whitchurch-Stouffville,
905-640-1900
www.townofws.com

GOVERNMENT– PROVINCIAL AND FEDERAL CONTACTS

Government of Canada/Service Canada, 1-800-622-6232.
To locate your federal Member of Parliament for East Gwillimbury
visit www.canada.gc.ca
Government of Ontario/Service Ontario, 416-326-1234
To locate your Member of Provincial Parliament visit www.gov.on.ca.

Canada Child Tax Benefit
1-800-387-1193
www.cra-arc.gc.ca

Citizenship and Immigration Canada
1-888-242-2100
www.cic.gc.ca

Canada Pension Plan & Old Age Security
1-800-277-9914
www.sdc.gc.ca

Canada Revenue Agency
1-800-959-8281
www.cra-arc.gc.ca

Health Canada
1-866-999-7612
www.hc-sc.gc.ca

Foreign Affairs Canada &
International Trade
1-800-267-8376
www.dfait-maeci.gc.ca

Ministry Of Community and
Social Services
416-325-5666
www.cfcs.gov.on.ca

Office of The Ombudsman
1-800-263-1830
www.ombudsman.on.ca

Ministry Of Community Safety And
Correctional Services
416-326-5010
www.mpss.jus.gov.on.ca

Ontario Human Rights Commission
1-800-387-9080
www.ohrc.on.ca

Ministry Of Government Services
416-326-1234
www.mgs.gov.on.ca

Ontario Medical Association
1-800-268-7215
www.oma.org

Ministry Of Municipal Affairs
And Housing
416-585-7041
www.mah.gov.on.ca

Ontario Municipal Board
1-866-887-8820
www.omb.gov.on.ca

Ministry Of The Attorney General
(Legal Aid) 416-326-2220
www.attorneygeneral.jus.gov.on.ca

Ontario Student Assistance Program
(O.S.A.P.)
1-866-330-3331
osap.gov.on.ca

Veterans Affairs Canada
1-866-522-2122
www.vac-acc.gc.ca

Statistics Canada
1-800-263-1136
www.statcan.ca

LAWN WATERING

The Region of York is responsible for the supply of municipal potable water (wells, reservoirs, etc.) and the Town is responsible for the distribution of municipal water through local water mains to the end users.

To conserve water, East Gwillimbury has enacted an Outdoor Water Use By-law that restricts the use of municipally supplied water for outdoor purposes to specific days and times between May 15 and September 30. Outdoor water use includes watering lawns and gardens, washing vehicles, sidewalks or driveways and filling swimming pools. The daily watering restrictions for outdoor water use are as follows:



An EVEN numbered address may use water outdoors only on even numbered days of the month.

An ODD numbered address may use water outdoors only on odd numbered days of the month. Outdoor water use is only permitted between the hours of 6:00 a.m. to 10:00 a.m. and 6:00 p.m. to 10:00 p.m. The use of municipal water from a hose, pipe, sprinkler, or permanent water irrigation system outside these periods is a contravention of the by-law.

LIBRARY

The library houses a wide variety of informational and recreational materials to meet the needs of the community. The collection includes over 55,000 items in various formats, including books, magazines, newspapers, government documents, videos and DVD's, music CD's, CD-ROMs, talking books, electronic databases and e-books.



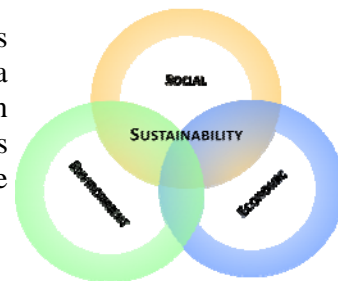
Holland Landing Branch: 905-836-6492
Mount Albert Branch: 905-473-2472

OFFICIAL PLAN REVIEW



The Official Plan Review process is designed to allow for the Town to review its overall approach to growth and development from a policy perspective, based on the triple bottom line of sustainability: Sustainable Natural Environment, Healthy Communities, and Economic Vitality. The Official Plan Review will help provide a set of clear goals, policies and implementation mechanisms to manage growth and guide land use planning within the Town to 2031. The Town is poised for significant growth in the years ahead, given the direction of the Provincial Growth Plan. Draft forecasts show East Gwillimbury growing to 90,000 people and 45,000 jobs by 2031, with an ultimate build-out of 150,000 residents and 75,000 jobs by 2051.

To help prepare for growth and ensure EG develops in a sustainable manner, the Town is undertaking a series of Background Studies. For more information and for detailed reports, please visit the Town's website www.eastgwillimbury.ca and click on the



Approximately 75% of the Town will remain Green under the Town's Official Plan, the Greenbelt Plan & Oak Ridges Moraine. Up to 1/3 of the Central Growth Area will be protected

Sustainable Development

The Sustainable Development Background Study will help establish a sustainability evaluation system for assessing the social, economic and environmental impacts of development. The overall objective is to reduce the environmental footprint of new development by implementing consistent sustainable development standards Town-wide.

Water and Wastewater

The Water and Wastewater Master Plan is being prepared to examine existing and proposed infrastructure and recommend a series of policies designed to meet future needs. The Plan will identify the location, size, cost and timing of a full range of water and wastewater infrastructure needed to address the Town's requirements for growth.



Transportation

The Transportation Master Plan will examine existing and proposed transportation needs and recommend a series of policies designed to meet the transportation needs of a growing community. An emphasis will be placed on 'sustainable' mobility options, such as transit, cycling and pedestrian opportunities, to help reduce automobile dependency. The TMP will satisfy the initial phases of the Class Environmental Assessment process.



Parks, Recreation and Culture

The Parks, Recreation and Culture Master Plan will identify planning and developmental needs and priorities associated with recreation programs, facilities, culture, parks, trails and open space to 2018.



Fiscal Impact Analysis

The purpose of the Fiscal Impact Analysis is to review the implications of growth from a municipal finance perspective, develop policies to guide the preparation of capital and operating plans and establish a capital strategy through Development Charges and Community Capital Contribution. The goal is for growth to pay for complete community growth.



Natural Heritage (Environment) System Protection (NHS)

The Town has derived a three-tiered NHS approach to help identify and protect environmental features within the Town. The proposed approach is consistent with the Lake Simcoe Region Conservation Authority's NHS for the entire Lake Simcoe watershed. Phase 2 will look to establish a Restoration, Enhancement and Securement Strategy to help restore and enhance the NHS, its features and functions.



LICENCES

Business Licences

The By-Law division is responsible for the issuance of certain business licences. For more information on starting your own business visit www.bizpal.ca.

Marriage Licences

Marriage licence applications are available at the Civic Centre. Both parties must sign the marriage licence application and provide necessary identification as required (birth certificate, passport, etc.) to show proof of age. The marriage license fee is \$115.00. Once you have completed the application and all your paperwork is in order please contact the Town to arrange an appointment at 905-478-4282 ext. 1240



Lottery Licences

The Town of East Gwillimbury will issue lottery licences for the following lotteries: Bazaar, Bingo, Nevada, Raffle. The licence application can be obtained from the Civic Centre. The application fee is 3% of value of the prizes. There are different requirements for each type of licence application. Please read the application carefully and provide the information required. Cheques should be made payable to the Town of East Gwillimbury. Please be advised that your group must be based in the Town of East Gwillimbury in order to be licensed. Please remember that your organization cannot print raffle tickets until the organization has received a municipal licence. For more information please contact the Town at 905-478-4282 ext. 1240

LOST WALLET

The following numbers are useful for those who have misplaced wallets or personal information:

- | | | | |
|---------------------|----------------|--------------------|----------------|
| • Birth Certificate | 1-800-461-2156 | • S.I.N # | 905-886-7662 |
| • Citizenship Card | 1-888-242-2100 | • American Express | 1-800-268-9824 |
| • Drivers Licence | 905 780-6969 | • Mastercard | 1-800-307-7309 |
| • Health Card | 1-800-268-1154 | • Visa Assistance | 1-800-847-2911 |

MOSQUITO CONTROL

East Gwillimbury cares about its resident's ability to enjoy the outdoors. With the mosquito control program in place, biting activity is significantly reduced. The program not only makes our Town more habitable, but also encourages outdoor business development such as farming, golf courses and garden nurseries as a few examples. For information on the Town's mosquito control contact us at 905-478-4282 ext. 1240 or visit our website at www.eastgwillimbury.ca



PARKING ENFORCEMENT

Parking Enforcement Services are provided to help ensure the safety of our residents and visitors. There is a 3 hour maximum parking limit on all streets within the Town unless otherwise posted.

If you have to park on the street due to a special circumstance please contact the By-law Services division at 905-478-4282 and they will try to accommodate your request. Please note that during the winter months, tickets will be issued for anyone parked in a manner which interferes with snow removal.

PARKS AND PLAYGROUNDS

Throughout the Town, residents can enjoy a variety of recreational areas including tot lots, neighbourhood and community parks as well as municipal open spaces and Lake Simcoe Region Conservation areas. The Town is constantly striving to improve parks throughout the municipality and develop new locations as communities grow.



Residents are encouraged to provide the Parks and Programs Branch with feedback regarding park conditions, safety and ideas to enhance the public's recreation experience.

East Gwillimbury Offers.

- A total of 28 park locations
- 20 children's playgrounds located in park settings
- Splash Pad located at Ross Family Complex
- Ball players of all ages enjoy eight municipally owned ball diamonds, four of which are lit for evening play.
- 17 soccer pitches are used by the growing number of soccer enthusiasts in the Town.
- Four tennis court facilities can be found within the Town. Public courts are located in Holland Landing, Queensville, Mount Albert and Sharon Hills. The Queensville and Holland Landing courts are lit for evening use.
- For outdoor events and family gatherings, four picnic shelters are available at Anchor Park and the community parks of Queensville, North Union and Mount Albert.
- Mountain bike area at Anchor Park.
- Gazebos are located at Sharon Hills and Vivian Creek Parks.
- A multipurpose outdoor court used for basketball, ball hockey and in line skating can be found in Mount Albert and Holland Landing.
- Three-on-three basketball court at Sharon Hills Park.
- Mountain bike challenge course at Anchor Park
- BMX Park located at Vivian Creek Park

Along with these Town owned facilities additional playing fields and outdoor recreation opportunities are available on Board of Education properties. Please contact the Facility Booking Administrator at 905-478-4282 ext. 1235 to receive more information and to book a playing field for any recreational activities.

PARKS AND PLAYGROUNDS

Rules and Regulations

Parks and other natural areas are special places. Help us to keep our parks beautiful by abiding to the few basic rules in place to preserve and protect our parks, including:

1. Motorized vehicles are to be used only in designated parking areas. Motorcycles, ATV's, trucks, cars, snowmobiles, etc. are not to be in parks or municipal open space areas. If you are not sure of the designated areas, call your Parks and Program Branch.
2. "Stoop and Scoop" after your pet.
3. Do not litter.
4. Plants, trees, and other vegetation are important to any park, please do not disturb them.



PETS

Please see the Licences section for information on licencing your dog.

Provincial legislation on pit bulls

It is now a requirement for all Pit Bull-type dogs to be licensed and registered with the Town. A Pit Bull is a Pit Bull Terrier, a Staffordshire Terrier, an American Staffordshire Terrier, an American Pit Bull Terrier and any dog that has the appearance and physical characteristics that are substantially similar to those of the dogs referred to above. All Pit Bulls are to be muzzled and leashed at all times while off of the property of the owner.



POISON CENTRE

The Ontario Regional Poison Information Centre can tell you what to do in the event of a poisoning and can provide information on how to poison-proof your home. The Centre operates 24-hours-a-day, seven days a week. For more information, call (416) 813-5900, toll-free at 1-800-268-9017 or visit www.sickkids.ca.

YORK REGION POLICE

In an emergency, always dial 9-1-1.

For non-emergency inquiries, call
(905) 881-1221.

For York Regional Police Executive
Headquarters at 17250 Yonge Street
call (905) 895-1221



For the Ontario Provincial Police Call
their 24 hour toll free telephone number 1-888-310-1122.

POST OFFICES

East Gwillimbury is home to several post office locations for you to choose from.
For more information call 1-800-267-1177, visit www.canadapost.ca or visit any of the
locations listed below:

Mount Albert Post Office,
19179 Centre St
Mount Albert, ON. L0G 1M0

Sharon Post Office
1604 Mount Albert Side Rd,
Sharon, ON. L0G 1V0

Queensville Post Office
1598 Queensville Side Rd
Queensville ON. L0G 1R0

Holland Landing Post Office,
19446 Yonge St
Holland Landing, ON. L9N 1A0

PROPERTY ASSESSMENT INFO

Assessment rolls contain information about every property within the Town of East Gwillimbury. They contain the owners' names and addresses, legal descriptions of the properties, lot sizes (frontage and square footage), assessed values and the property classes (for taxation purposes). These are available for viewing by the public at the Civic Centre.



MUNICIPAL
PROPERTY
ASSESSMENT
CORPORATION

For information on how your property's value and class is assessed for tax purposes,
contact the Municipal Property Assessment Corporation at www.mpac.ca, visit the
information kiosk at the Civic Centre or call 1-866-296-6722.

PROPERTY STANDARDS

East Gwillimbury responds to written complaints regarding property standards, fence/pool enclosures, signs, noise, dumping, garbage, weeds front yard parking and licensing. To obtain a copy of current by-laws or make a complaint, please visit the Town's website or call the by-law branch at 905-478-4282.

PROPERTY TAX & UTILITY PAYMENT

The Pre-Authorized Tax or Utility Payment Plan provides a worry-free method of paying taxes and utility bills by spreading payments over a series of installments. There are no service fees or penalties associated with this payment plan unless a payment is returned by the bank. For more information, please visit the Town's website at www.eastgwillimbury.ca or call 905-478-4282

RECREATION

There has never been a better time for you and your family to get involved in a recreational activity! We offer many new and interesting programs for all ages. Please take some time to browse through all the programs in our Leisure Services Guide and enjoy what we have to offer. The Leisure Services Guide is distributed to every household twice a year in Late February and Late August. The guide may also be viewed on our website at www.eastgwillimbury.ca and additional copies are available at the Leisure Services Department at the Civic Centre. For more information on recreational programs call 478-4282 x 1236.



SKATING

The East Gwillimbury Sports Complex boasts two ice surfaces and auditorium facilities offering ice time year round for adult and youth hockey, figure skating, recreational skating, as well as floor time for ball hockey, lacrosse, and a variety of special events year round. Inquiries concerning ice time should be directed to the Facility Booking Administrator at 905-478-4282 ext. 1235. The East Gwillimbury Sports Complex is located at 1914B Mount Albert Road.



ROADS

Routine roads maintenance is ongoing and all roads are inspected at least on a weekly basis.

Winter Road Maintenance

Plowing and salting depends on depth of snowfall, location, temperatures, time of day and many other factors. Snow routes are pre-determined with higher volume roads receiving priority.

Other Snow Facts:

- Street parking should be avoided during winter months. Vehicles may be tagged and/or towed if winter road maintenance is impeded
- The disposition of snow from driveways onto the road is a by-law offence
- During the winter months, a winter roads patrol person begins work at 3:30 a.m. Monday to Friday

Dust Control

To control dust on gravel roads liquid calcium is applied but its effectiveness is dependant on weather and traffic volumes. Re-applications are common in some areas.

Municipal Tree Policy

Please contact the Town's Community Programs and Infrastructure department at 905-478-4282 for tree trimming, removal and replacement within Town road allowances and parks.

Spring Road Maintenance

Street Sweeping is carried out in the spring to remove winter sand and in the fall to remove fallen leaves. Commencement varies depending on weather conditions. Spot sweeping may be required at other times.



THINKING GREEN

Our "*Thinking Green!*" Initiative is a comprehensive sustainability program committed to protecting the environment, enhancing economic prosperity, and improving the health and lifestyle of our community. "*Thinking Green!*" is about policies and actions that make sense, and when added together will make a difference.



East Gwillimbury has been a leader in environmental stewardship and has implemented the following key initiatives:

- Energy Star Standards for all residential subdivisions built in our community – to ensure greenhouse gas emissions continue to be reduced substantially in the future, thus protecting and enhancing the environment for future generations to enjoy
- The LEED policy (Leadership in Energy & Environment Design) will provide the employment sector with substantial environmental protection and eventual monetary savings
- The Mercury Switch By-Law – to ensure proper disposal of this toxic substance when old autos are dismantled for recycling
- The Source Separated Organics Program – encourages residents to further reduce the amount of waste that is directed to landfill sites.
- Official Plan Review - to ensure sustainability as growth continues to occur in our community.
- “Shop Local – Eat Local” program - to cut down on greenhouse gases when products have to be shipped long distances
- Town-Wide Litter Clean Up - Residents, businesses and organizations participate in annual litter clean up
- Energy Retrofit on our facilities to ensure maximum energy savings Education Programs on energy reduction for our residents.



TOWN DEPARTMENTS

Chief Administrative Officer

Chief Administrative Officer administers business affairs of the Town in accordance with Provincial legislation, internal policies and procedures, and provides leadership and direction to all Town Branches.

Development and Legal Services

Development and Legal Services consists of a planning branch and a building branch

The Building Branch is charged with permit approval and inspecting all new construction within the municipality.

The Planning Branch is responsible for processing and evaluating development applications and provide recommendations to Town Council for approval as well as preparation and administration of Subdivision Development and Site Plan Agreements.

Community Programs and Infrastructure (C.P.I.)

CPI is responsible for the provision and maintenance of municipal infrastructure: roads, water and sewer distribution systems and; storm-water management facilities and all associated appurtenances. CPI provides essential services such as waste management, winter road maintenance, the supply of potable water and disposal of waste water.

Corporate and Financial Services

The Corporate and Financial Services department is responsible for Finance, Clerks (Council Secretariat), Information Technology, Customer Service and By-law enforcement.

TOWN HOURS OF OPERATION

The Town's municipal offices are open Monday to Friday, from 8:30 a.m. to 4:30 p.m.

Phone: (905) 478-4282

After hours emergencies: 1-866-262-4157

Website: www.eastwillimbury.ca

Address: 19000 Leslie Street
Sharon, Ontario
L0G 1V0



TRANSPORTATION

East Gwillimbury is well served by all modes of transportation. More than 350 kilometres of roads create both an inter and intra-regional road network, linking the residents of East Gwillimbury to each other and to communities beyond our borders. Metropolitan Toronto to the south and the recreation areas to the north can be accessed by Highway 48 or Highway 404, each lying in close proximity to the Town.

Public transportation is available in the villages of Holland Landing, Sharon and Mount Albert through York Region Transit.

This service connects residents with the GO Terminal, the Upper Canada Mall, Silver City and other points in between. For further information and schedules please contact York Region Transit at www.yorkregiontransit.com or 1-866-MOVE YRT (668-3978).

Highway 404 Extension

The Ontario Ministry of Transportation has announced that the extension of Highway 404 to Ravenshoe Road will be complete by 2012. Currently the highway ends at Green Lane. The extension of the Highway will provide a unique opportunity for East Gwillimbury to designate important employment land to accommodate future needs for high-quality jobs within the municipality. For more information please visit our website.

Go Transit

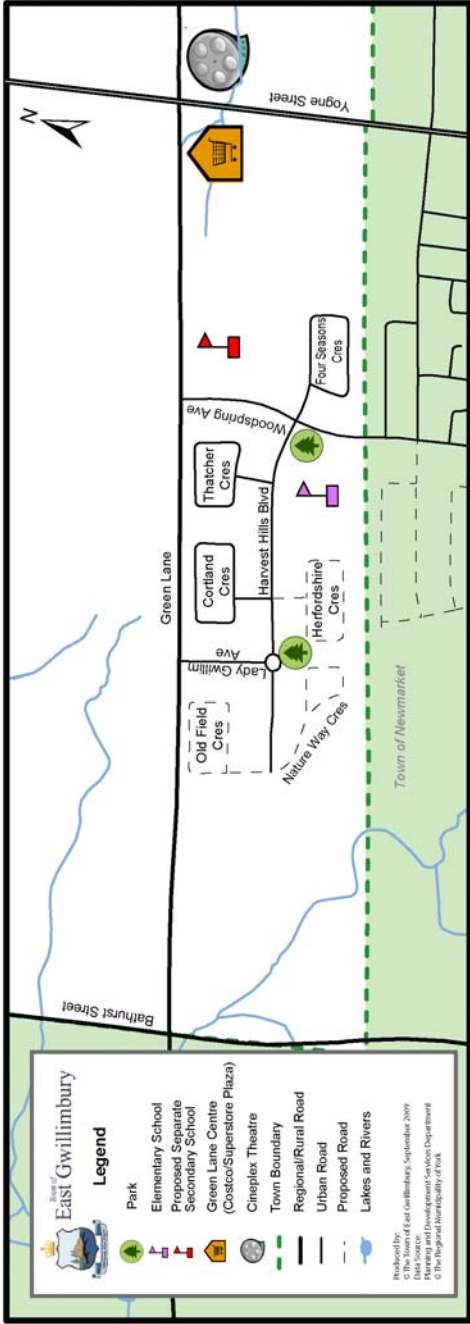
East Gwillimbury has a Go transit Station located at 845 Green Lane East. For schedules or inquiries visit www.gotransit.com or call 1-888-438-6646.

TREE PLANTING AND PARK BENCH DEDICATION

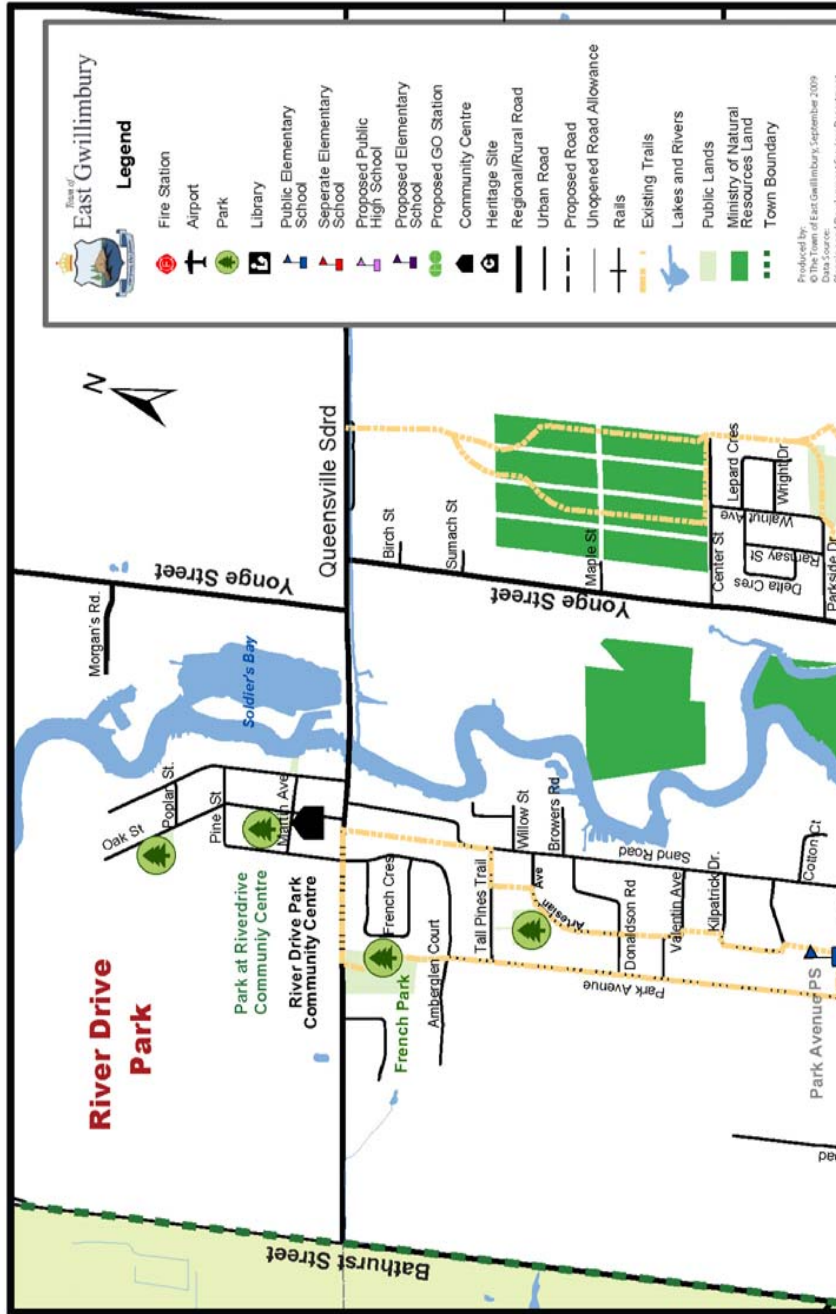
The purpose of the Celebration Tree Planting and Bench Dedication Program is to place commemorative trees or benches around Town facilities as an opportunity to celebrate life's events, such as outstanding achievements, birthdays, anniversaries, births or the life of a loved one. If you would like further information or if you wish to make arrangements for the purchase of a commemorative tree or bench, please contact the Community Programs and Infrastructure office at (905) 478-4282 ext 1261 or visit www.eastgwillimbury.ca.



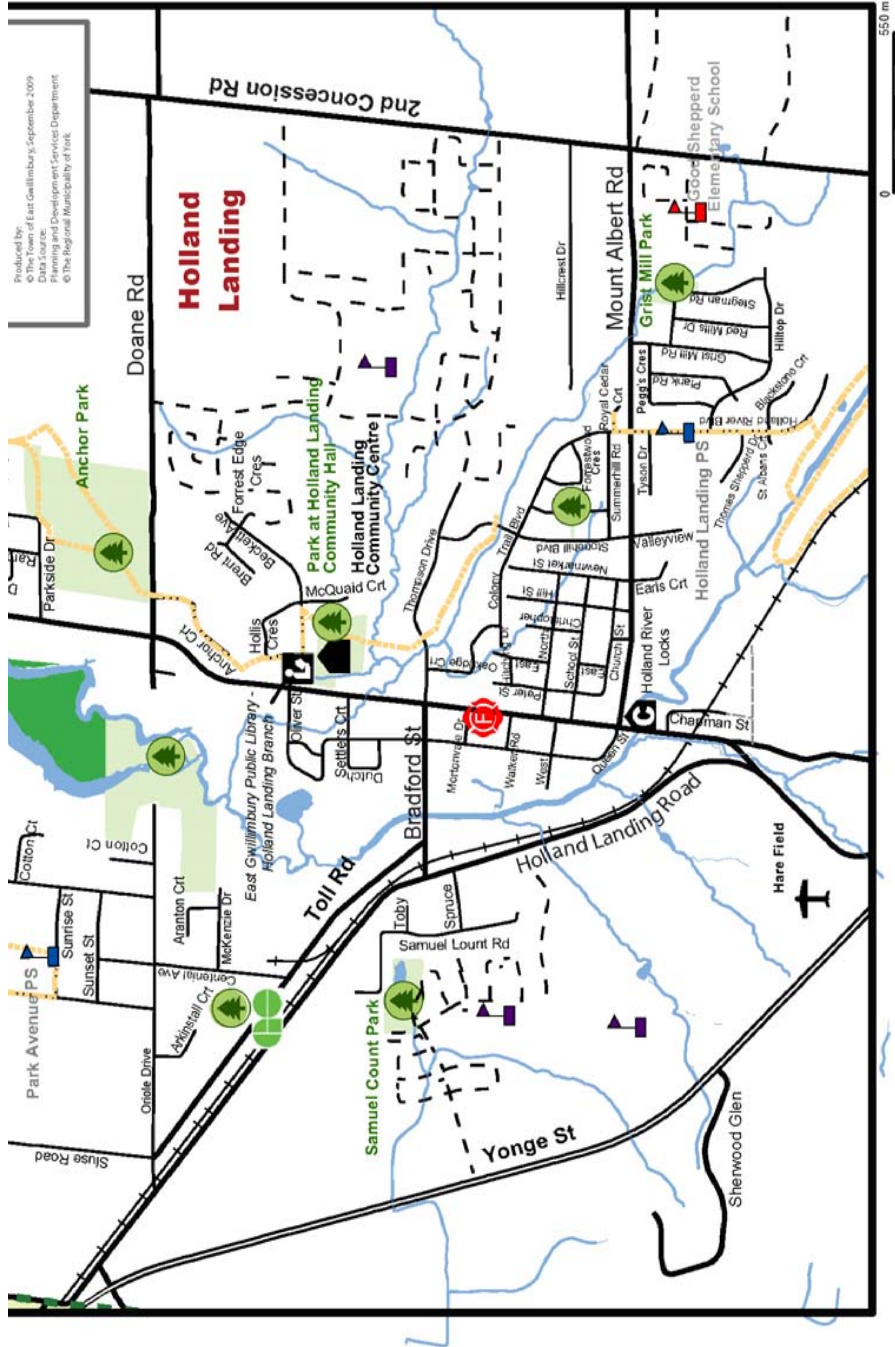
EAST GWILLIMBURY - COMMUNITY OF GREENLANE WEST



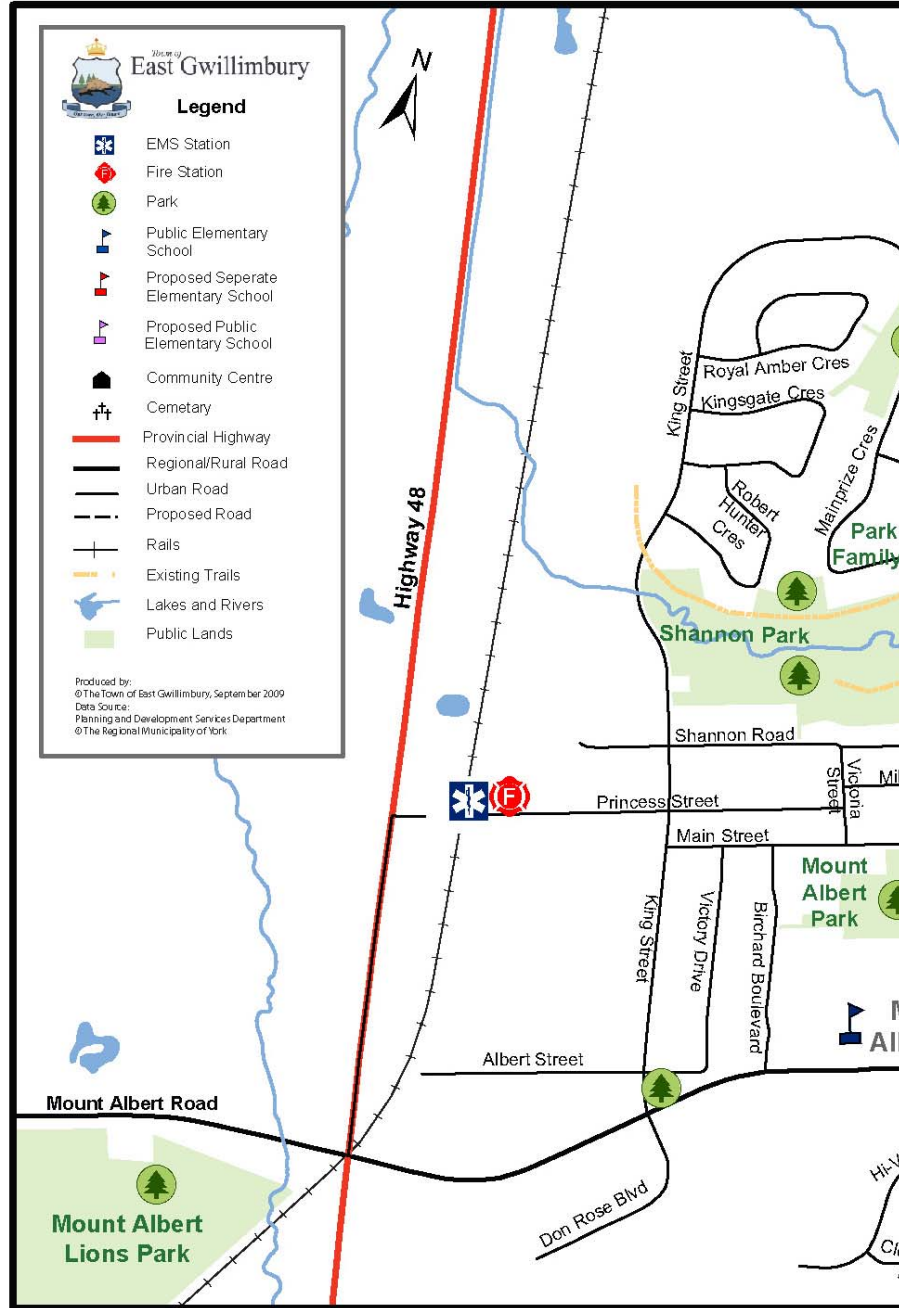
EAST GWILLIMBURY - COMMUNITY PLAN



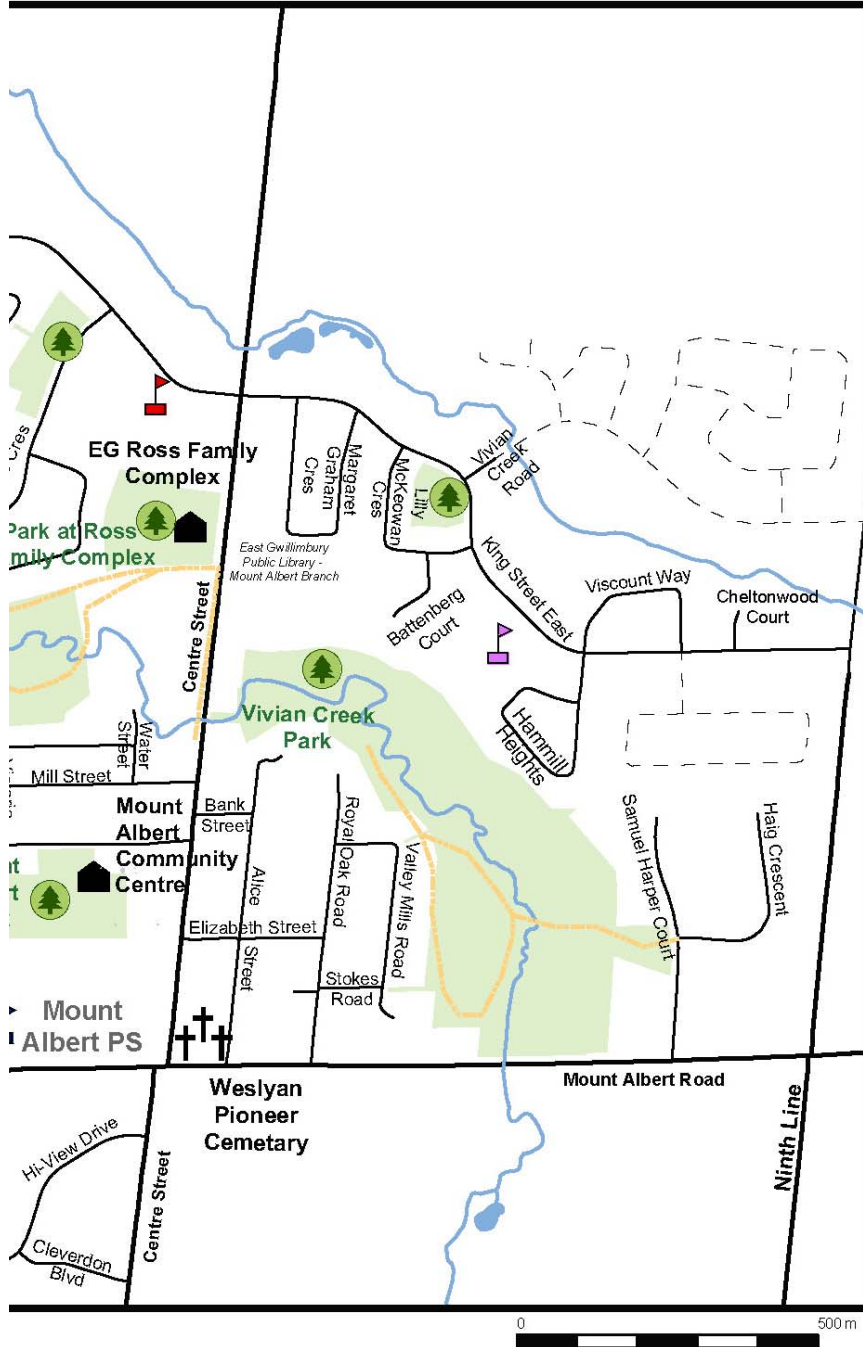
MUNITY OF HOLLAND LANDING



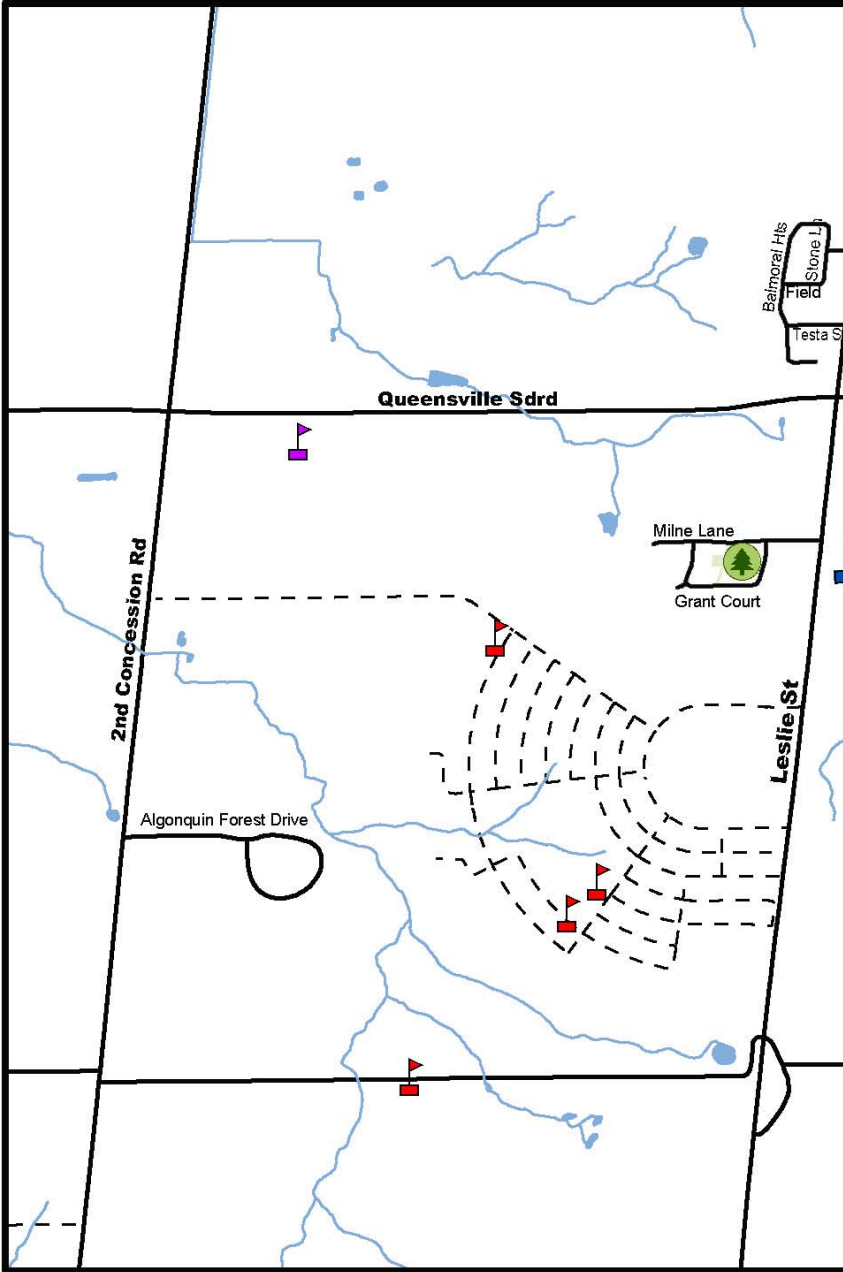
EAST GWILLIMBURY - COMMUNITY PLAN



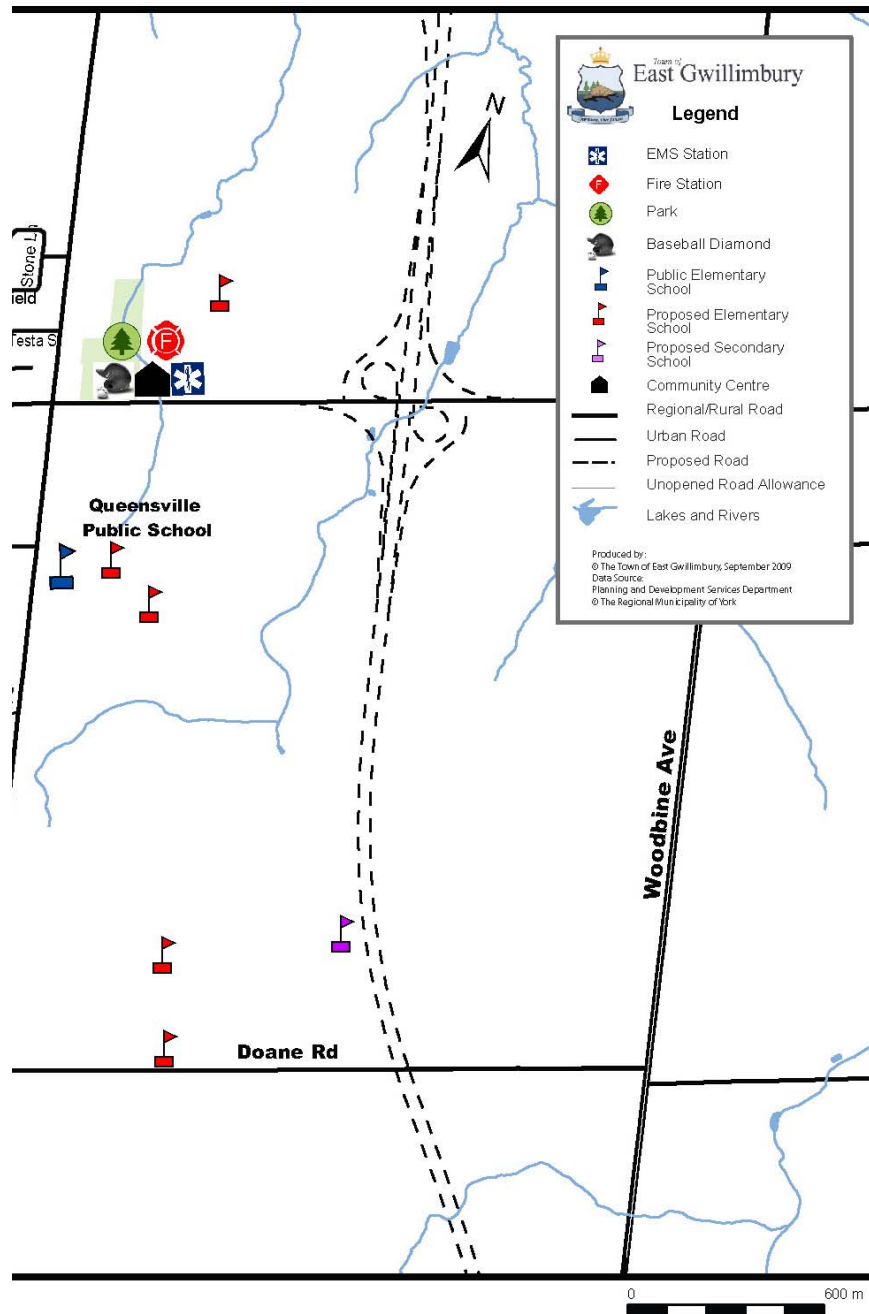
COMMUNITY OF MOUNT ALBERT



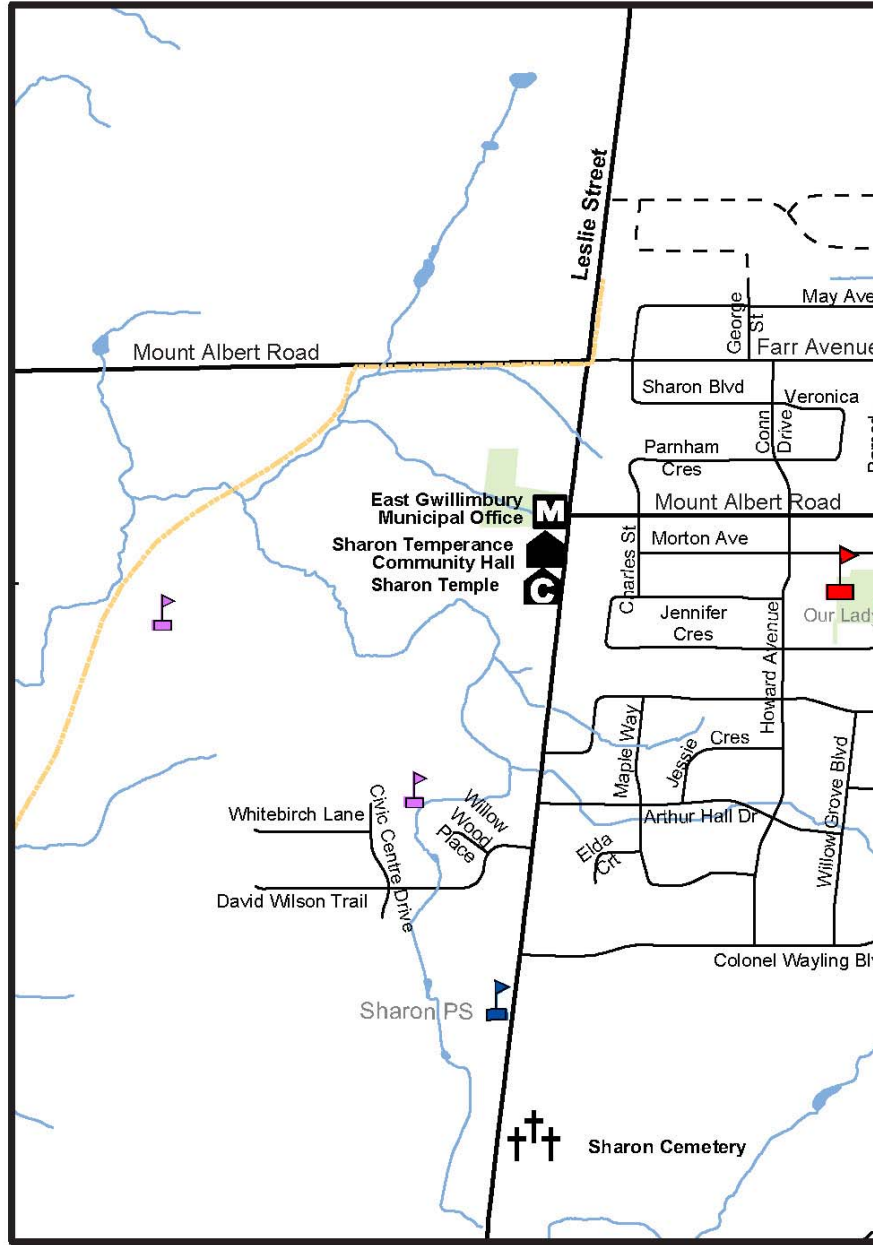
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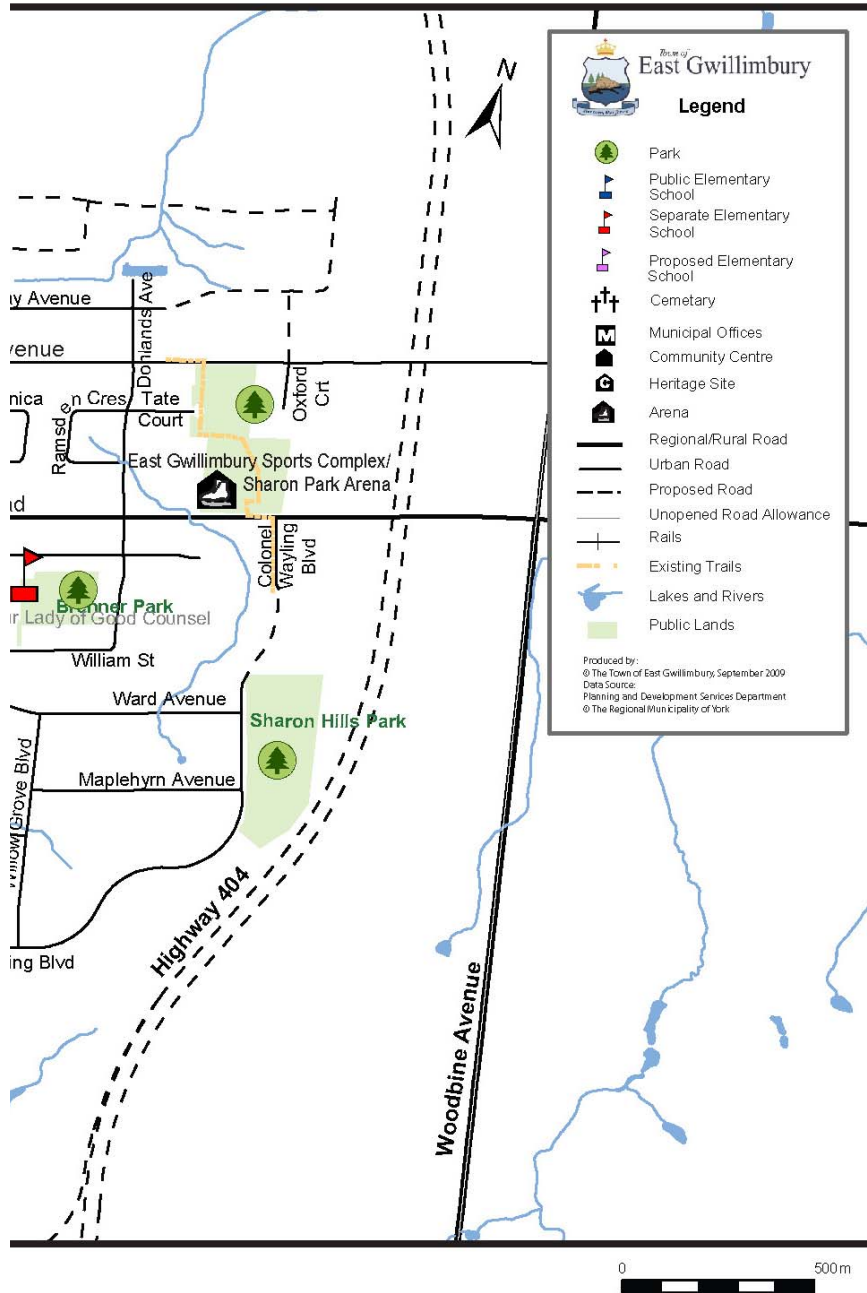
COMMUNITY OF QUEENSVILLE



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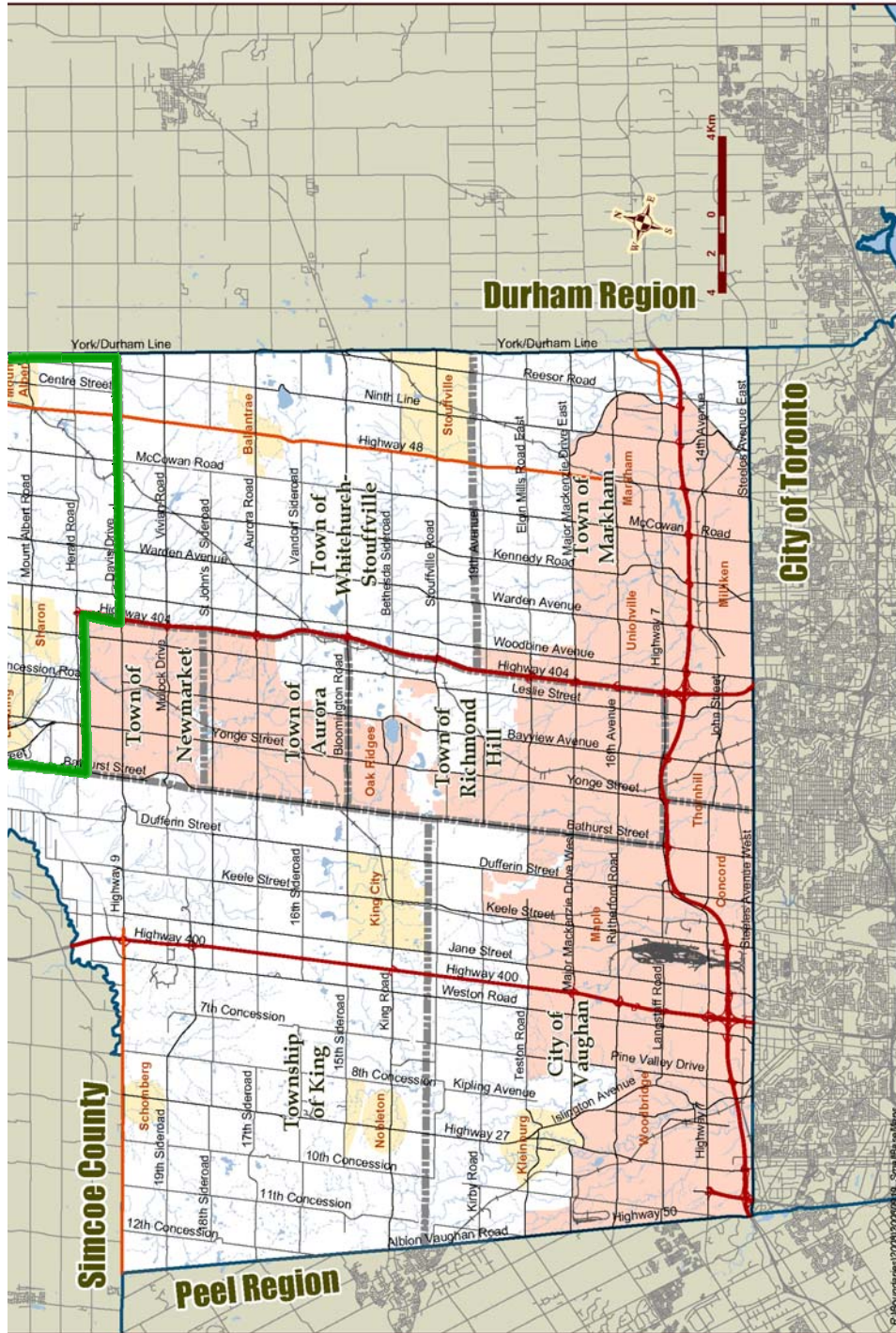


COMMUNITY OF SHARON





MUNICIPALITY OF YORK





Town of
East Gwillimbury

Town of East Gwillimbury
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L0G 1V0
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