

Clinic and Urgent Care Facility Charges

Children's bills a facility charge for hospital-based clinic visits. Here's some important information about how these charges affect you.

Seattle Children's bills a facility charge for hospital-based clinic visits, including urgent care. Here are some details about the charges.

Who does this affect?

All patients **except** Medicaid, Healthy Options, Basic Health and Children's financial assistance recipients.

What is a facility charge?

A facility charge includes hospital expenses for a clinic visit that are separate from the cost of the medical provider. You will receive a separate charge from your medical provider for their services. The facility charge includes costs for running the "facility" like supplies, equipment, exam rooms and other Seattle Children's hospital staff.

What is a hospital-based clinic?

Most of Children's clinics are hospital-based clinics because they are licensed as outpatient departments of the hospital. Urgent care is a clinic and also is licensed this way.

The few clinics that are not licensed this way and will **not** bill a facility charge are Odessa Brown Children's Clinic, Alaska Cardiology, and Dental.

Why does Children's bill facility charges for clinic visits and urgent care?

- Our hospital-based clinics are licensed as outpatient departments of the hospital. We bill facility charges for all other hospital departments, so we bill scheduled clinic visits and urgent care the same way.
- This is a standard practice for most other hospital-based clinics.
- We have not charged separately for hospital resources used for clinic visits for as long as possible. However, because of recent funding cuts, we must now charge separately for these costs.

How will this charge affect me?

- Some insurance plans apply different benefits to facility charges than to other charges. This can change how much you owe. For example, you may be responsible for a percentage of the charge in addition to your deductible and co-pay.
- Contact your insurance company to find out what your coverage is for hospital-based clinic facility charges.

How much will the facility charges from Children's cost?

The facility charge for a hospital-based clinic visit depends on:

- If your child is a new or established patient. Established patients are patients who have been seen at Children's in the last 3 years.
- The type of visit your child has.
- The hospital resources it takes to complete the visit.

Questions about...

- **The facility charge:**
Contact Business Services at 206-987-5770.
- **Insurance coverage:**
Contact your insurance company and ask about facility charge coverage for hospital-based clinics.
- **Financial assistance:**
Contact 206-987-3333 or 206-987-5786 (Spanish line).

Here are the main charge levels (E = Established patient, N= New patient):

	E	N
Visit with a registered nurse only	\$140	\$168
Post-operative visit	\$160	\$192
Mental health evaluation	\$240	\$288
Medical or surgical evaluation or treatment	\$255	\$306
Multiple provider/clinic visit	\$475	\$570
Urgent Care	\$255	\$306

Seattle Children's Urgent Care facility charges are much lower than the Emergency Department charges. To learn when to go to Urgent Care versus the ED, visit www.seattlechildrens.org/urgentcare.

What if I have more than one clinic appointment in one day?

If your child has more than one appointment, there will only be one facility charge per day. The charge will be at the multiple provider/clinic visit rate.

What should I do if I have concerns about being able to pay for services?

- Children's has a generous financial assistance program. Applications are available at all clinic locations and on our website at www.seattlechildrens.org under "Information for Patients and Families."
- You may also call 206-987-3333 to speak with a financial counselor.

Servicios gratis de interpretación

- llame a nuestra línea gratis de interpretación telefónica 1-866-583-1527. Para obtener este volante en su idioma, comuníquese con el Centro de Recursos para la Familia (206-987-2201).
- Para personas sordas y con problemas de audición 206-987-2280 (TTY)

Бесплатные переводческие услуги

- Позвоните на бесплатную линию переводческих услуг для семьи 1-866-583-1527. Или обратитесь в Центр семьи, чтобы получить данный информационный листок на родном языке (206-987-2201).
- Глухие или плохо слышащие могут позвонить по тел. 206-987-2280 (TTY)

Dịch Vụ Thông Dịch Miễn Phí

- Gọi đến Đường Dây Thông Dịch Gia Đình miễn phí ở số điện thoại 1-866-583-1527. Hay, để nhận tờ rơi này bằng ngôn ngữ của quý vị, yêu cầu Trung Tâm Nguồn Thông Tin Gia Đình (206-987-2201).
- Đối với người bị điếc hay khiếm thính, hãy gọi số 206-987-2280 (TTY)