



Australian Government



New digital multichannel TV services for Griffith and the Murrumbidgee Irrigation Area

Australia is switching to digital-only TV. By the end of 2013 all analog TV will be switched off permanently and replaced with digital-only free-to-air TV.

Griffith is in the Murrumbidgee Irrigation Area (MIA) switchover region which will switch to digital-only broadcasting on 5 June 2012.

In early 2012, WIN Television will commence providing all the digital multi-channel TV services in Griffith and the MIA that are not currently being broadcast in the area. The new services will be introduced gradually, with all services being available by the time analog services are switched off on 5 June 2012.

After all the multi-channel services commence operating, viewers in Griffith and the MIA will receive the standard definition (SD) commercial free-to-air digital TV services, Prime7, 7TWO, TEN, ELEVEN, WIN and GO! and the high definition (HD) services 7mate, GEM and ONE. Note however that 7mate will not commence until analog switch-off. The digital multi-channel services of the national services—the ABC and the SBS—are already being provided in the area.

More information about the exact timing of the commencement of the new commercial services and the channels on which the new services can be found will be provided by WIN Television closer to the time the services commence. This information will also be published at www.digitalready.gov.au on the Digital Switchover Taskforce's Digital Ready website. The website will be updated as more information is provided by the broadcasters.

How do I receive the new commercial services?

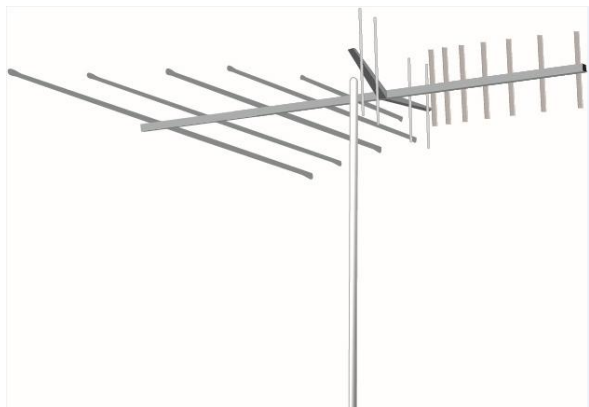
Television services for Griffith and the MIA are provided from the Mt Bingar transmitter site which is about 25 kms north-east of Griffith. To receive the new digital multi-channel services you need to ensure that you have the right antenna and that it is correctly set up to receive services from the Mt Bingar transmitter site.

The best way to ensure that you have the right antenna set up is to seek advice from an Australian Government Endorsed Antenna Installer or another appropriately qualified antenna installer. A list of Endorsed Antenna Installers in Griffith and the MIA may be found in mySwitch on the Digital Ready website.

To receive services from the Mt Bingar site you will need either:

- a VHF Band 3 antenna *and* a UHF Band 4 antenna, or
- a combination VHF/wideband UHF antenna.

Ask your installer to point your antenna towards Mt Bingar and to ensure that it is correctly polarised: horizontal for the VHF antenna and vertical for the UHF antenna.



Combination VHF (horizontally polarised)/ UHF (vertically polarised) antenna appropriate for signals broadcast from Mt Bingar

After your antenna installer has made any changes to improve your antenna set-up, you should retune (rescan) your set-top box or digital TV to receive the new digital channels. You will also need to retune your set-top box or digital TV again when WIN Television introduces additional channels.

If you are currently receiving digital TV services from the Mt Ulandra transmitter site your antenna installer may remove the UHF Band 5 antenna that you will be using to receive services broadcast from this site. The installer should also remove the masthead amplifier (booster) if you have had one fitted to increase the strength of the signal from Mt Ulandra. Leaving an amplifier connected may increase the signal strength from Mt Bingar to the extent that it overloads your reception equipment and causes poor quality reception.

Where will I find the new services on my remote control?

When you retune your digital TV or set-top box, the tuner will find the new commercial services available in your area and store them under the channel numbers allocated to each of the services on your remote control. Initially, the following services will be available:

Network Service	Channel number on remote control
TEN	5
ONE	50
ELEVEN	55
WIN	8
Gem	80
GO!	88

Prime	6	
WIN	81	
TEN	51	(Note: this is the same service as channel 5)

When the new multi-channel services (7two and 7mate) become available you will need to retune your set-top box or television. After retuning, the channel numbers for the services will change. The broadcasters will advertise these changes before they occur.

Interference to the new multi-channel services

Some viewers in Griffith may experience interference (pixilation or dropouts) to the TEN digital services (TEN, ONE, ELEVEN). If there is interference to the TEN service on channel 5, viewers will be able watch the TEN service on channel 51 which will be free of interference.

This interference is caused by the analog services which are still being simulcast in Griffith and will continue until the analog services are switched off. After the analog services are switched off on 5 June 2012, interference to the digital services will cease.

If you experience interference to your digital television services, you should contact WIN Television Griffith on 6290 1199.

Where can I find more information?

To find more information about digital television signal coverage in Griffith and the MIA, go to mySwitch on the Digital Ready website or call the Digital Ready Information Line on **1800 20 10 13**.

For Household Assistance Scheme recipients

If you have received assistance under the Household Assistance Scheme and you are experiencing problems with your digital TV reception, please contact the service provider, Hills TechLife, on **1800 443 716** between 8.00 am and 6.00 pm, Monday to Friday.

Renters and viewers with shared antenna systems

If you are renting, responsibility for the upgrade of antenna systems in rental properties should be discussed with your landlord. In many cases, if your rental property has been provided with an antenna, your landlord is obliged to maintain it in working order. This would include upgrading it to receive digital TV signals, if this is necessary.

If you live in a unit or apartment with a shared antenna system your building's owners corporation or body corporate may need to engage an antenna installer upgrade the system. The Antenna Systems eToolkit (ASeT) is an online facility that provides relevant information about antenna systems with cost estimates, for units, apartments or other multiple dwellings www.digitalready.gov.au/mdu