Fude....

Inspired cuisine and Wine Bar

Advice to Applicants

Phone:204-284-3833 Fax:1-866-780-3833 303-99 Osborne St Winnipeg, MB R3L 2R4

Email:fude@mts.net

Thank you for your interest in working with us. I think you will find our approach to hospitality to be different from that of other table service operators in the market and we think this is the secret of our success. Our company has several significant goals:

1.TO EARN A REPUTATION AS THE BEST EMPLOYER IN THE AREA We will hire the most qualified people we can find. We will support their development both within and outside the organization. We will talk to them, listen to them, learn from them, pay them well and demand a lot from each of them. We will enjoy a high retention rate (over 80%). We will have a waiting list of people who want to join the company. We believe that only happy and professional staff can give the level of personal service we demand. We see an investment in people to be a worthy investment in the future of the company.

2. TO OPERATE THE MOST SUCCESSFUL OPERATIONS IN THE MARKET Our operations will be exciting, diverse and profitable. We will consistently deliver on our "one bite, one sip guarantee" and foster high professional standards. We will provide legendary service - the unique and powerful sort of personal care and attention that our clients tell stories about. We will win the various local polls that are a measure of our position and regard in the market. We will consistently achieve the highest volumes in our market. We will develop a loyal repeat trade. We will find out what our clients want and be sure they are getting it. We will maintain rigid sanitation standards. We will take the lead in addressing the nutritional concerns of our clients. We will continuously re-examine our operations to stay fresh and responsive to our market while being stimulating to our staff.

3. TO BE A GOOD CITIZEN OF THE COMMUNITY AND THE PLANET

We will support worthy local charities. We will maintain a high visibility in local activities. We will be environmentally responsible. We will recycle, compost, conserve water and utilities and reduce our use of chemicals. Whenever possible, we will select supplies and suppliers who are environmentally friendly.

4. TO BE A MODEL FOR OPEN, PARTICIPATORY BUSINESS

Our industry cannot get where it needs to go doing business the way we've always done it. The industry needs a new model and we are willing to be that model. We will innovate in the areas of compensation, rewards and recognition. We will involve our staff in all areas of policy-making. We will always move in the direction of less structure, greater professionalism and more fun! We will be judged on our results.

5. TO MAINTAIN A PERSONAL WORKING RELATIONSHIP WITH OUR STAFF

We are not anti-union. However, regardless of what image it tries to project, a union is a profitmaking business that can only get money from its own members. A union must justify its position by creating and maintaining a 'them and us" relationship between the company and staff. We do not believe such a polarity exists in our organization and we do not think our staff should pay for any such disruptive force. We believe the way to achieve the kind of business environment we want is to create a trusting relationship with our staff. In this atmosphere, both staff and the company can work out difficulties and make decisions together. In this environment, a union is unnecessary and is likely to be destructive to operational flexibility and personal well-being. We cannot imagine a problem that we cannot effectively resolve among ourselves without the need for a self-serving third party.

6. TO HAVE A GOOD PERSONAL SERVICE

We recognize that people order out to eat because they are looking for convenience, not just a good meal. We will build fun and lightness into our company in the interest of our collective mental health and peace of mind.

Statement of Values

Dear Applicant:

Welcome to <u>Fude Restaurant</u>. Prior to completing the application for employment, please understand that we are serious about creating a productive working environment for our staff and maintaining the highest levels of quality, service and attention for our guests. We want you to understand that we also believe in living our values, some of which are:

- We believe that good enough isn't good enough.
- We believe in doing business in a professional and orderly manner.
- We believe in honesty and integrity.
- We believe that only a happy and professional staff can give the level of personal service we demand.
- We believe in the ongoing training and development of our staff and see it as a worthy investment in the future of the company.
- We believe in providing legendary service the unique and powerful sort of personal care and attention that our guests tell stories about.
- We believe that everyone is capable of being an A+ player.

If this feels like an environment for you, please complete the following application.

We are not just another foodservice company, and we are not looking for just another job applicant. This letter will give you some idea to expect and how to proceed from here:

1. Do not try to complete this application now. Please take it home, give it some thought, and take your time with it. Be sure to fill it out <u>completely</u>, even if you enclose a resume, If a question does not apply to you, mark it N/A so we know you didn't avoid the answer. Foodservice is a business of details, and we will only consider people who share our concern about the importance of handling all the small points.

2. We will verify all information you give us on the application. Any false or misleading statements will disqualify you from consideration, no matter how talented you may be. Please understand that we are not as concerned with what you tell us as we are that you give us the truth. Honesty is always the best policy . . . especially if you hope to become part of our team.

3. We are committed to maintaining a drug-free workplace. This means that we do not tolerate the possession of drugs or alcohol on the premises nor do we permit our staff to work under the influence of drugs or alcohol.

4. Our operation is completely non-smoking establishments. This means there are no cigarette breaks.

5. We will verify all your references. In addition to your supervisors, we want to talk with your coworkers and anyone who may have worked for you in your past positions. If we cannot check your references, we cannot consider you for employment, so be sure you list valid names and phone numbers. It does not matter if they still work for your old company or not. In fact, we often get better information from people who have taken other jobs. Please be sure that everyone you list knows to expect a call from us and has your permission to talk with us. It will require some work on your part, but, then, it a little extra effort to succeed in this business!

6. Be sure to include the correct telephone number for the registrar's office of your high school, college or university and the records department of your school district so we can verify your education. This may involve a long distance call or two to get the numbers, but we will not consider applications that do not have this information.

7. On the last page of the application, we give you the opportunity to make a personal "sales pitch." We suggest you give it some thought and present a case for yourself. After all, if you don't believe in you, why would we?

8. Read the final statement on the application carefully before you sign it. If you have any questions, please ask them before you give us your application. We will not consider unsigned applications.

9. When you have completed the application, call the GM at 284-3833 to set up an appointment for you to submit your application. This appointment should last no longer than 30 minutes. Be aware that what you do and how you do it are being evaluated throughout the selection process, so dress the part, be on time and show us your best. Remember the saying about first impressions!

10. Based on our observations and a review of your application, we will notify you within 5 <u>working</u> days from the date of your initial screening about the status of your application. We will either call or send you an e-mail. If by some chance the 5 days pass without your hearing from us, call the number above to confirm we have received your application.

11. We take staff selection very seriously. If you are a final candidate, you can expect up to three interviews and perhaps several written tests. We may ask you to demonstrate your skills and tell us how you would handle some sticky situations. We will not take a "warm body" just to fill a vacancy quickly, so please be patient. We go to this trouble because our goals and standards are very high. If you are good enough to become part of our staff, you are truly an outstanding individual. With rare exceptions, if you need a job today you should not count on us to provide it. If you need a job right away, we suggest you find something else that will work while we process your application.

12. Because our staff is actively involved in the operation of our company, do not be surprised to have portions of the selection process conducted by persons other than our managers. We give our staff a voice in the selection of their coaches and believe that co-workers are excellent judges of the talents of their peers.

13.We are an equal opportunity employer and we will select only qualified applicants for every position Period. We will not discourage you from applying for any position you feel qualified for. We will make selections based on what strengths you bring to our team and how you fit into our operating style. We are looking for people committed to professional excellence and legendary client service who will make a positive contribution to our company for as long as we choose to work together.

14. We often bring new people into our company as part-time staff, moving them to full time (if they want it) or changing their duties when the opportunity for more hours arises and their work performance justifies additional responsibility and the opportunity exists.

15. We expect you to take an active role in your own success and the success of your co-workers. Towards this end, it will be part of your job responsibilities to help train your co-workers for positions of higher skill and responsibility. Because of this focus, we will evaluate your performance based not only on your own professional development, but by the advancement of your trainees. 16. We will regularly evaluate your performance so you know where you stand and how you are doing. The purpose of the appraisals is to assist with your personal and professional development. Much of the responsibility for performance appraisal rests with your coaches, but we will also ask your co-workers to give us their impressions of your work and ask you to do the same of theirs. Their comments will be part of your performance appraisal. We will also ask you to evaluate the effectiveness of your coaches, and that will become part of their performance appraisal. We do not keep secrets from each other or ignore unproductive behavior.

17. Our success comes from delighting our clients and earning their regular patronage. Everything in our company is focused on achieving this goal. We do not believe in creating any more rules or structure than is necessary to ensure that our clients are satisfied every time they dine with us. This means that there are no procedures to hide behind and that success is measured by your results rather than by your activities. There is nothing to get away with.

18. If you are not offered a position. We encourage you to apply again later if you are still interested in working with us. Many of our most successful staff members were not selected until their second or third try. You must decide if what we offer is worth your effort to meet our high standards. Whatever your choice, we hope you will visit us often as a guest and let us know how we are doing. Thank you again for your interest and your time.

We wish you all the best luck in the future, whatever direction your career may take you. With best regards,

Chris Fougere

The fude dude

Fude Restaurant - Application for Employment

We consider applicants for all positions without regard to race, color, religion, sex, national origin, age, disability, veteran status or any other legally protected status.

** PLEASE PRINT CLEARLY **
Position(s) applied for
Do you have your It's Good Business?
Do you have your Food Handlers?
Date
Why are you seeking a new job at this time?
Have you dined with us before?
Applicant Information
First Name Last Name
Street Address
Email Address
Social Security No.
City/Prov/Postal
Phone () Cell Phone ()
If hired, do you have a reliable means of transportation to get to work?
Describe
Are you at least 18 years old'? If you are under 18 years of age, can you furnish a work permit?

Are you legally eligible for employment in Canada.? _____ Have you been convicted of a crime? ____Yes ____No If yes, state the nature of the offense and disposition of the case. Include dates and places.

(NOTE: The existence of a criminal record does not constitute an automatic bar to employment.)

List any special skills or training:

Employment Information

Are you seeking full time, part time or temporary employment?

(we are open Tuesday-Sat for evening service only)
What hours and shift(s) would you prefer to work?
List times you are not available to work?
Are you willing to work overtime? Weekends? Holidays?
Are you currently employed'? If hired, when would you be able to start'?
List any friends or relatives employed by this company:
Have you ever been discharged or asked to resign from any position? If yes, please describe:

Edu	ICation (circle highest level achieved)				
Name Locatio If in hig If yes,	Intary: 1 2 3 4 5 6 7 8 Secondary: 9 10 of School: Name of School: Name of School: on of School: Location of School: Location of School: gh school, are you enrolled in a recognized co-op program? identify program and school: Vork History (please begin with most recent)	? 🗆 Yes 🗆 No	University/College: 1 2 3 4 Name of School: Location of School: Degree & Major: Minor:		
	Company Address Dates of Employment: From To Job Title Describe duties briefly: Specific reason for leaving:	_ City/State/Zi _ Salary: Beg _ Supervisor's	Name & Litle		
2.	Company Address Dates of Employment: From To Job Title Describe duties briefly: Specific reason for leaving:	<pre>_ City/State/Zi _ Salary: Beg _ Supervisor's</pre>	City/State/Zip Ending Calary: Beginning Ending Supervisor's Name & Title		
3.	Company Address Dates of Employment: From To Job Title Describe duties briefly: Specific reason for leaving:	<pre>_ City/State/Zi _ Salary: Beg _ Supervisor's</pre>	p Ending Name & Title		
4.	Company Address Dates of Employment: From To Job Title Describe duties briefly: Specific reason for leaving:	_ Phone No. w _ City/State/Zi _ Salary: Beg _ Supervisor's	vith Area Code () p inning Ending Name & Title		
u	For references purposes: Have you worked for a under a different name? If yes, give	name and orga	anization(s)		

to contact and why:

OTHER COMMENTS

Why would you be a good choice for this position?

I certify the information above is complete and accurate to the best of my knowledge. I authorize the individuals, companies and agencies concerned to provide this company and its agents with all information necessary to verify the statements I have made in this application and I release them from any liability for so doing. I understand I must receive satisfactory references from previous employers, co-workers and subordinates (if any) before an offer of employment can be made. I understand that incomplete or unsigned applications will not be considered and that false, incomplete or misleading statements are grounds for my immediate discharge. I understand that any offer of employment may be contingent upon my passing a prescribed job-related physical examination, proving my identity and documenting my right to work. I understand these policies cannot be changed except in writing.

Signature	

Print Name

Date _____