## END OF YEAR REPORT 2011

## Dogs Trust



CANIS PER VITAM EST


## CHAIRMAN'S WELCOME

I'm proud to present the Dogs Trust End of Year Report, which I hope you'll find an informative and enjoyable interpretation of the charity's recent achievements. In what many were predicting would be a difficult year for the voluntary sector, I'm pleased to say that Dogs Trust has kept its head above water.

That Dogs Trust has been able to care for 16,813 stray and unwanted dogs during the harsh economic climate is testament to the devotion of our supporters. I'm also pleased o note that thanks in large part to our egional microchipping campaigns th number of stray dogs put to sleep at council stray pounds fell from 9,310 to 6,404 last year.

It's an understatement to say that we've been fortunate to have been able to continue our work; I can't thank you enough for your kindheartedness and generosity of spirit.

Dogs Trust has clearly remained dedicated to its mission "The day when all dogs can lead a happy life, free from the threat of unnecessary destruction." Everybody from directors to junior staff to volunteers has rolled up their sleeves to ensure that the dogs in our centres are well cared for. We've done more than eve to promote responsible dog ownership throughout the country - which is especially important during these testing economic times.
Finally, I am delighted to award ten out of ten for effort to all staff, volunteers and members
$P\left(-\lambda_{p}\right.$ A ank
Philip Daubeny, Chairman


10/10

## CHIEF EXECUTIVE'S SUMMARY

Dogs are the very centre of our world, and those of us who love them don't need to be told how much they enrich our lives.

From the working dogs, who herd heep, detect illegal substances, disarm attackers, suard property or help people with disabilities to lead an easier life; to the faithful pet dog who provides companionship, exercise sympathetic ear and a knack for squeezing the most out of life; every dog is worthy of our respect and care

Dogs Trust is committed to protecting hese wonderful creatures. In order to safeguard the future of all dogs, we are striving to achieve the day when no healthy dog is destroyed for want of a home. Every decision made at Dogs Trust is focused on reaching our mission. This year's key goals are
. Bring about the compulsory microchipping of all dogs. We believe that microchipping is the most powerful tool we have to solve the stray dog problem.

We began lobbying government to introduce compulsory chipping in 2009, and last year we were able to nitiate the Microchipping Alliance. The Alliance brings together a arge number of welfare charitie, assistance dog organisations, veterinary authorities, The Kennel Club, dog wardens and microchipping pressure groups; many voices have greater impact than one alone.
2. Improve facilities for dogs in our care Nothing compares with having a loving home of their own, but while dog is in on our we believe he should be given the very best care possible. 2011 sees us completing the rebuild of our us completing the rebuild of our time building a brand new eco-friendly rehoming centre in the East Midlands.

3. Change people's perceptions of, and curb the over-breeding of the Staffordshire Bull Terrier and Staffie crosses. The character of the Staffie has not changed over the years, but sadly, society's attitude towards hi clearly has. We're seeing more than ever of this once much-loved breed ending up in rehoming centres. He is in dire need of some reputation rehabilitation, but we know that change will not happen overnight.

Running any not-for-profit organisation can feel like running a school on occasion, with the focus of responsibility for another group's welfare, the importance of cooperation between all members and the dedication of all staff on achieving a common goal.

As this is our "end of year report" I'll leave you with a grade for Dogs Trust: A* - a year of steady progress combined with innovative ideas despite the odds.

## Gubum

Clarissa Baldwin OBE Secretary and Chief Executive

Motto - "canis per vitam est" ${ }^{\text {"; }}$

* Translation: A dog is for life


## REHOMING

| Figure 1: |  |  |
| :---: | :---: | :---: |
| Rehoming | 2010 | 2009 |
| Dogs in kennels at start of year | 1,490 | 1,619 |
| Dogs admitted | 15,323 | 14,267 |
| Total number of dogs cared for | 16,813 | 15,886 |
| Dogs rehomed | 14,590 | 13,909 |
| Dogs reclaimedreturned to owner | 237 | 178 |
| Dogs died or put to sleep | 276 | 226 |
| Dogs in kennels at end of year | 1,710 | 1,573 |

Figure 2:
The Origin of the Species. Where do our dogs come from?

## 15,323

$7,34=4$ 301 Figure 3:

## Just the One.

Most unusual breeds at our centres last year From left to right: Viszla, Shiba Inu, Petit Basset Griffon Vendeen Hovawart, Nova Scotian Duck Tolling Retriever.


A Note On Non-Destruction
At Dogs Trust we NEVER destroy a healthy dog. From this central belief springs many of the innovations which can be seen at the rehoming centres; our team of behaviourists, the Sponsor a Dog scheme, the Specia Training and Rehoming (STAR) unit and the Sanctuary are all built on the cornerstone of the Dogs Trust nondestruction policy.

Headteacher's comments:
Keep up the good watk!
The weather and the economy must pull their socks up.

## MATHEMATICS

| A Dogmatic Equation: |  |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} 2010 \\ 8000 \end{gathered}$ | $\begin{aligned} & 2009 \\ & 8000 \end{aligned}$ | This summary financial information |
| Fundraising/donations | 40,830 | 36,735 | our unaudited draft |
| Legacies | 18,363 | 20,121 | accounts for 2010 |
| Adoption fees | 1,103 | 989 | to provide |
| Investment income | 1,318 | 2,334 | information on |
| Other income | 17 | 523 | our net incoming resources for the |
| Incoming resources | 61,631 | 60,702 | year. For a copy |
| Costs of generating donationsllegacies | 19,639 | 21,093 | accounts please fill |
| Costs of running rehoming centres | 25,871 | 20,078 | in and return the |
| Publicity, education and information | 3,395 | 2,921 | form at the back |
| Neutering and chipping campaign | 5,265 | 5,207 | of the report. |
| Govemance costs | 311 | 283 |  |
| Resources expended | 54,481 | 49,582 |  |
| Net incoming resources | 7,150 | 11,120 |  |

The cost of caring for a dog*:

## Headteacher's comments

Full makes to our teyal suppanters, who have excelled themodives again this year. Contruing with charitable donations in the midst of a recession is highly
commendatle, so well done to
all of our supporters - you
really are top of the class

Medical + Utilities + Food + Vehicle costs + General overheads = 8365

## POLITICS

We work closely with other organisations to influence the government and we give advice when asked by ministers and civil servants. Last year we
were involved in the formation of the Advisory Council on the Welfare Issues of Dog Breeding This new body was created following he recommendations of the Bateson Report (2009), and is responsible for investigating genetic defects in dogs - and will form a major part of mproving the future for welfare in the UK.
were part of the Dangerous Dogs Act Study Group, chaired by Dogs Trust's veterinary director, which seeks to improve existing legislation regarding dangerous dogs. This grou drafted the Dog Control Bill at the tail end of last year which, if passed, will put the emphasis on owner responsibility rather than dog breed.

- provided the Chairperson and Secretariat of the Greyhound Forum, which encourages the racing industry to put the animals' welfare at the top of their agenda. 2010 saw the passing of the Welfare of Racing Greyhounds (England) Regulations which go a lons way to improving the dogs' lot while they are at the track - but alas this accounts for less than $5 \%$ of their time We're focussing this year on getting the sport's governing body to improve welfare for the remaining $95 \%$.

Headteacher's comments:
The fact that the issue of
"dangerous dogs" is now
being seen by government as
a social issue ratter than
Simply blaming the dog, is a real treakthrough. Fingers crossed for a goad result


## PE AND GAMES

We acknowledge that for many dogs a rehoming centre is not their ideal home. However, while they're under our roof we do everything we can to ensure that their physical and mental needs are more than met.

Mental stimulation goes a long way in making a dog feel good and keeping him healthy, so all of our centres use environmental enrichment' - a variety of stimulating activities - in the kennel and surrounds. All centres provide exercise areas where the dog can run around off lead, agility equipment to keep both body and mind challenged, plus a range of different surfaces in the exercise runs to stimulate their senses.

Last year the team at our Glasgow centre built a special sensory garden for their dogs to enjoy, which include a range of different highly scented plants and a water feature

Headteacher's comments:
It's most encomaging to
see that mental as well as
physical, wellbeing are at the top of the agenda


Our West London centre followed suit when it had a large tract of land transformed into a sensory garden aka The Sniffery - with thanks to the kind team at BBC's Blue Peter who designed and helped build it. The Sniffery has proven to be a huge hit with the dogs, and a water feature i in the (hose) pipeline for 2011.


## BIOLOGY

## Neutering

Canine biology is an essential element in our bid to ensure no healthy dog is destroyed. Neutering is the most umane method of controlling the tray dog population, hence our eff neter as many doss as possiblor the UK.

## How many dogs did Dogs Trus

 help be neutered in 2010 ?8,077 dogs at the rehoming centres 0,000 dogs in our targeted regions of the UK. of the UK
$\mathbf{2 , 0 0 0}$ dogs in Ireland as part of the neutering campaign

Our subsidised neutering schemes arget dogs belonging to owners living in those areas with a high stray dog in those areas with a high stray dog population, ie the north east and north
west of England, Wales and Northern west of England, Wales and Northern
Ireland. We work together with other charities, local authorities and housing associations to ensure we're reaching as many dogs as possible

Microchipping
A chipped dog can help a lost dog be traced back to his owner, which is why we're committed to convincing government that the mandatory microchipping of all dogs in the UK is the way forward.

How many dogs did Dogs Trust help to microchip in 2010?

10,677 at the rehoming centres 35,000 microchips were given to councils and housing associations

With whom does Dogs Trust work to encourage dog microchipping and neutering?

- Housing association
- Councils
- Other Charities
- Vets
- Stray pounds

Headteacher's comments:
Encouraging figures, but there's still so much wark to be done. At this stage, government input would be highly beneficial; a charity can only achieve so much without
legistative backing.

Diagram 1:
Your Dog's Needs
From the top clockwise

1. Safety
. Eating and Drinking
2. Body Care
3. Rest and Sleep
4. Motion
5. Exploration
6. Territorialism
7. Affiliations

## SOCIAL SCIENCES

The human/canine relationship can be one of the most rewarding in a person's lifetime. We're working to help all members of society to experience it for themselves, or at least allow others the chance to build a bond with a dog.

Headteacher's comments
Top marks for taking an halistic approach to animal welfare. I'd be pleased to see the government making more of a contribution to the City Dogs project

Freedom Project
We provide temporary foster care for dogs (and cats in London) belonging to people escaping violence in the ome. For many victims of violence, the fear of what might happen to their pet is the one thing stopping them from leaving the perpetrator By taking their dog to a secret place of safety we're able to remove that final obstacle to escape We also give regular updates on the dog's progress something which is especially appreciated by children.

165 families helped in 2010
149 dogs fostered
49 cats boarded (in London only, with the help of Cats Protection)
355 calls for help taken
65 Referral organisations worked with us volunteer fo
"I can't express in words what you have done for me and the children. Nothing seems adequate. You made what was the worst time of our lives so much more bearable. The notes and photos you sent about our dog and photos you sent about our do Project client.

## City Dogs

Young, urban dog owners are often portrayed as uncaring and unthinking, when the majority are quite the opposite. 2010 saw the launch of our pilot project in Hackney, LondonCity Dogs - a free service aimed at helping young owners and their doos. We work in local areas - parks, estates hangout spots - ffering advice, dog training classes, microchipping and neutering for their dogs, and help with preventative veterinary costs.

Youth Education
Our 11 Education Officers gave 2,538 free workshops across the UK, speaking to more than 76,140 children about the fun and hard work involved in being a good dog owner. Occasionally we are contacted by Occasionally we are contacted by teachers concerned about their pupils
fear of dogs, and we're always happy fear of dogs, and we re always happy
to visit classes and give workshops on what children should do when a dog approaches.

Hope Project
Just because a dog lives with someone who has no permanent home doesn't mean he shouldn't receive veterinary attention when he needs it. Here's how we give Hope to such dogs.

## In 2010 we:

## funded...

1,666 treatments for dogs whose owners carried...
607 of our Veterinary Care Entitlement Cards issued via...
260 homelessness organisations plus...
120 veterinary practices based in...
87 towns, including..
5 new areas, and not forgetting...
600 care parcels given to homeless dogs across the UK at Christmas

Lets with Pets
Gaining the support of the private lettings industry was a highpoint of last year's Lets With Pets scheme The scheme aims to make the process of privately renting with pets easier fo tenants, while highlighting the benefits of allowing pets to landlords and lettings agencies.

71 campaigns partners signed up to the Lets With Pets scheme
266 campaign partner enquiry packs were sent out
7,847 Lets With Pets advice booklets were downloaded from the website.


Pro-Dog Support for Socia Housing Providers

Brand new in 2010, we began supporting housing providers (local authorities, housing associations and other landlords) by giving them a full set of services to encourage their residents to be responsible dog owners, including:

Microchips for dogs living on their estates ( 10,000 chips in London alone)
Microchip scanners and chip training for their staff
Free legal advice on amending nancy agreements


## GEOGRAPHY

2010 proved to be the year in which the
International team at Dogs Trust widened the net. As well as the expansion of the dog neutering and youth education project in Malta, we also instigated a "Best Friends" programme for giving non-monetary gifts to welfare groups overseas.


Field Trips
ICAWC - International Companion Animal Welfare Conference.
Held in Prague last autumn, our conference is now the foremost event of its type, providing learning and networking opportunities for over 250 delegates from around the world.

Trap Neuter Release Template Our experiences in Oradea, Romania (started in 2003) formed the basis of the TNR programme templat In 2010 it was translated into Romanian and launched in Bucharest. We also gave the Phylis Mayer Argus Award to the former mayor of Oradea, Senator Petru Filip.

## Best Friends Programme

 Last year we helped our overseas friends bySending emergency veterinary supplies to help treat dogs sufferin from burns caused by a toxic chemical leak in Hungary

Helping retile the puppy house at a rescue centre in Turkey.

Providing publicity materials for a neutering programme in Peru.

Providing suture materials for veterinary students working in South Africa and Rajasthan.

Replacing flood damaged dog food supplies for a rescue centre in Romania.

Donating specialist dog handling equipment for neutering work in Lithuania.

Foreign Exchanges
Dogs Trust Malta
We're two years into our five year campaign to promote responsible dog ownership in Malta. Our two pronged approach consists of neutering those dogs most likely to produce the unwanted litters tha are so regularly abandoned on the streets, and educating youngsters about being animal friendly.

In 2010 we neutered 2,115 dogs belonging to those who would not normally be able to afford the operation, while nearly 12,000 children have now enjoyed responsible dog ownership workshops in their classrooms.

Overseas Behaviour Workshops Brand new for 2010, our Deputy Head of Canine Behaviour, Steve Goward, ran a behavioural workshop for 15 delegates in Vienna. Feedback was very positive and another one is planned for 2011.


International Training
Programme
Dogs Trust staff held three different ourses for a total of 44 delegates rom Europe, Tanzania, Lebanon, Russia, Nepal and Argentina.

Overseas Education Workshops
We ran three workshops in Croatia, Romania and Portugal, benefitting 63 delegates from these countries.

## Southern India

We provided funding to help set up the canine welfare courses of he International Training Centre in Tamil Nadu, India.

Sri Lanka
Two members of staff from our Glasgow and Roden centres spent two weeks in Negombo, Sri Lanka, helping to care for the many stray dogs in the area, alongside volunteers from a local charity.
$A$ straight "A" for effat

## MODERN LANGUAGES

Speaking in "Dog"

Comprehension

Understanding what makes a dog tick
is a vital element in improving canine
welfare - and with around 1,700 dogs in
our care on any given day we're always striving to learn to 'speak dog.

Our language experts are the Training and Behaviour Advisors (TBAs), who assess each dog when he arrives and appropriate devise a behavioural modification programme, or simply suggest things which will make his stay with us more enjoyable.

Even after one of our residents has gone on to new home, our TBAs ar till on hand to give free advice if needed. 14 of our rehoming centres have a purpose-built "training barn" where members of the public can come along for training classes, puppy socialising sessions and agility classe with their new Dogs Trust dog.

## Spoken Language

Our 25 behavioural staff were kept very busy not only training our dogs but also training our Canine Carers An important part of the TBA's role inportant part of the TBA's role date with the rehoming staff up to behaviour theory

Sharing our knowledge among current - and potential - dog owners is essential to welfare, thus last yea saw us producing a series of 25 short and sweet training videos to help with common canine and puppy problems. Fronted by behaviourist Carolyn Menteith, the videos are available for free download at www.youtube.com/ dogstrusttraining.

## Language Extras

Because understanding "dog" is fundamental to our work, we have extra facilities which enable us to help those dogs who find the regular kenne environment too much to deal with, or who would benefit fr behavioural work.

The Special Training and Rehoming (STAR) unit is based at our Evesham centre, and last year 24 dogs with behavioural problems graduated from the unit and have gone on down in great new homes

The Sanctuary is sited at Dogs Trust Salisbury. The Sanctuary provides safe outdoor environment for thos dogs who prefer canine over huma company, and has space for 30 residents at a time.

Headteacher's comments
"A" Keep up the excellent, innovative watk!

## CRAFT, DESIGN AND TECHNOLOGY

Dogs Trust turned a deeper shade of green in 2010, with the granting of planning permission to build a new and highly eco friendly rehoming centre in the East Midlands. Dogs Trust Loughborough is being designed with a focus on energy efficiency, as well as being super dog friendly. Our newest centre is due to open for business in spring 2012.

The major rebuilding work at our Roden centre unfortunately took 30 kennels out of use for the bulk of the year, but the end result will be well worth the inconvenience. The much improved Roden, complete with Oakfield Old Dogs Home, is due to be fully operational this summer. To ensure its place on the map, we've renamed the centre "Dogs Trust Shrewsbury", and all visitors will be welcomed with open paws.

## Elsewhere:

Newbury's oldest kennels and vet inspection room were modernised. Ballymena took on improved glazing on all the kennels.
Shoreham received a new Training and Behaviour block.


## MEDIA STUDIES

'By any means necessary' was the motto of the communications dept last year. Whether via print, broadcast or digital media, if a dog expert was required then Dogs Trust made sure their expert was on the case.

Our publicity highlights include:

Various celebrities recording a special video for Youtube pledging their support for our "A Dog is for Life Not Just for Christmas" ethos.
Striking up a good relationship with BBC's Blue Peter programme resulting in lots of exposure on the programme.
Having an excellent partnership with ITV's This Morning programme A highly successful Dogs Trust Honours event.

Dogs Trust achieved publicity in:

96 TV programmes
616 radio programmes
190 national newspaper articles
3,432 regional newspaper articles 1,909 online items

Social networks were fully embraced too, with a high number of dogs finding new homes through our mastery of Iwitter, Facebook and other social Best Clur Digal Dept scoored the Charity Times awards.

Headteacher's comments:
It's good to see Dogs Truot
embracing new media in the
name of finding more homes
for dogs, and I hope to
see even greater use of social ret wakes in the future.


## HEAD DOGS

This year's Head Dogs:


## head boy

 Boris

HEAD GIRL Persephone

## Prize Giving Day

Clair Lynch, Training and Behaviour Advisor, Dogs Trust Iffracombe - was awarded the City and Guilds 'Medal of Excellence' for her outstanding NVQ in Animal Care (Level 3.) Deborah Ori, Veterinary Nurse Co-ordinator, head office - gained her Internal Quality Assurer's Qualification from the Cit Assurer's Qualification from the City
and Guilds. We have no official prizes, and Guilds. We have no official prizes,
but very special thanks to all of our but very special thanks to all of our
volunteers, whose combined efforts contributed to canine care, staff care or helped raise money to enable us to continue our vital work.

Higher Education
Wendy Beauvais, a research assistant in Canine Epidemiology at the Royal Veterinary College, is being funded by Dogs Trust to produce a project examining all welfare aspects associated with neutering.

## Personnel News

Philip Prain. It is with great sadness we announce the passing of Mr Philip Prain who served as Chairman of the National Canine Defence League from 1997 to 2003 , and subsequently as Vice President. He is sorely missed by all who had the honour of working
with him. with him.

## TRUSTEES

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|  | Angela Rippon |
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| The Marchioness of Northampton | David Shepherd |
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| \# Member of Canine Welfare Grants Committee | Jodie Prenger <br> Jo Joyner |
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|  | Mark Durden Smith |
| Auditors | Raef Bjayou |
| BDO Stoy Hayward LLP | Rosie Marcel |
| icitors | Sarah Jane Honeywell |
|  | Shauna Lowry |
| Druces and Attlee | The Saturdays |

Please send me information about: $\square$ How to fundraise for Dogs Trust $\square$ Remembering Dogs Trust in your will The free Canine Care Card
$\square$ How to Sponsor a Dog
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## accounts

Please return this form using the envelope provided. Or email us: customerservices@ dogstrust.org.uk or visit our website: www.dogstrust.org.uk Or call us on 0207837 0006.

We very much hope you've enjoyed reading member of Doss Trust year Reporit. If you are eceive a copy of our annual report next year. In order to keep our printing and postage costs own we are encouraging people to view the online version on our website. If you'd like INSTEAD of the hard copy please write your details here:


Email address
Postal addres
By giving us your details you are agreeing to be contacted in the future about the work of Dogs please tick here $\square$. We will not pass on your email address to any third parties.

## REHOMING CENTRES

To find opening times and directions for
any of our Rehoming Centres please visit www.dogstrust.org.uk/rehoming/ourcentres insert name of centre here

 Sridgend, South Wales Liverpool, Merseyside | Canterbury, Kent |
| :--- |
| Tel 0122792505 | Darlington, Co Durham Darlington, Co Du Dublin, Ireland Dubin, Ireland

fel 0035318791000 Evesham, Worcs
Tel 01386830613 Glasgow, Scotland
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Tel 01514800660 Newbury, Berks
Tel 01488658391 Tel 01488658 39] Salisbury, Wilts
Tel 01980629634 Shoreham, West Sussex
Tel 01273452576 Shrewsbury, Shr Tel 01952 700 225 Snetterton, Norfo Test Calder, Edinbur Tel 01506873459 West London, Uxbridge
Tel 08450763647 Tel 08450763647


## DOGS TRUST ALUMNI - CLASS OF 2010



Name: Sarkozy
House: Shoreham Occupation: Substance search dog, Scottish Prison Service


Name: Tupac
House: Evesham
Occupation: Lovely old boy


Name: Socrates
House: Snetterton
Occupation: Commodities trader, tennis ball \& emerging markets


Name: Billericay Dicky House: Merseyside Occupation: Pub connoisseur


Name: Cheryl
Name: Bridgend
Occupation: Hearing Dog for Deaf People


Name: Harold
House: Glasgow
Occupation: Family fitness coach


Name: Chester Orion Copperpot House: Darlington Occupation: Fisherman's friend


Name: Dorothy Barker House: Ballymena Occupation: Teenager's mate magnet


Name: Ecclescake House: Dublin Occupation: Food disposal expert


Name: Jerry and Elaine
Name: Jerry and Elain
House: Kenilworth Occupation: Sympathetic ears (J), shoulder to cry on (E)


Name: Scarlett House: Roden Occupation: Family glue


Name: Jolene House: West Calder Occupation: Child's best pal


Name: Brecon House: Canterbury Occupation: Anti-depressant tonic

