



The National Telephone Numbering Plan

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| General Condition 17 ("Allocation, Adoption and Use of Telephone Numbers") of the General Conditions of Entitlement set by the Director General of Telecommunications by way of publication of a Notification pursuant to section 48(1) of the Communications Act 2003 on 22 July 2003 and contained in the Schedule to that Notification and modified by Ofcom from time to time. | |

Definitions and Interpretation

1. For the purpose of interpreting these conditions the following definitions shall apply:

'Access Code' means a short Non-Geographic Number, usually beginning with '1', that allows End-Users to access a wide range of services. There are three types of Access Code:

- (i) Type A Access Codes are available for use by all providers of a Public Communications Network and are used in such a way as to enable End-Users to access designated services across all Public Communications Networks;
- (ii) Type B Access Codes are Allocated individually by Ofcom and are Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value); and
- (iii) Type C Access Codes are available for use for service provision within a Communications Provider's own Electronic Communications Network.

The use of Type A and Type C Access Codes is restricted through the Numbering Condition;

'Act' means the Communications Act 2003;

'Administrative Code' means a Telephone Number that is Adopted or otherwise used for administrative purposes only;

'Approved Apparatus' means, in relation to any Network, Apparatus which meets the appropriate essential requirements of regulation 4 of the Radio Equipment and Telecommunications Terminal Equipment Regulations 2000 SI 2000/730;

'BT' means British Telecommunications plc, whose registered company number is 1800000, and any of its subsidiaries or holding companies, or any subsidiary of such holding companies, all as defined in section 1159 of the Companies Act 2006;

'BT's Standard Local Call Retail Price' means the retail price for a Local Call made by BT customers which operates as the standard retail price before the application of calling packages and discounts as shown on BT's retail price list;

'C7' refers to a standard for common channel signalling in Electronic Communications Networks (also known as 'SS7');

'Called Party' means the person being contacted by means of a telephone call;

'Calling Line Identification' means a facility that enables identification of the number from which a call is being made or to which a return call could be made;

'Calling Parties' means persons making contact by means of a telephone call;

'Carrier Pre-Selection' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which Pre-selected Provider of such Services provided wholly or partly by means of that Network is the Pre-Selected Provider he wishes to use to carry his calls by designating in advance the selection that is to apply on every occasion when there has been no selection of Provider by use of a Telephone Number;

'Carrier Pre-Selection Code' means a non-diallable four (4) digit Telephone Number commencing with the digit eight (8) (ie, 8XXX), that is Adopted or otherwise used in connection with the provision of Carrier Pre-Selection;

'Communications Provider Identification Code' means a Telephone Number Allocated to Communications Providers that is Adopted or otherwise used for administrative purposes to identify other Communications Providers;

'Conservation Area' means a geographic area that Ofcom believes has a realistic expectation of number exhaustion within the next five years;

'Corporate Number' means a Telephone Number Allocated to a Communications Provider where the number is to be assigned by that Communications Provider to a specific Customer and in this definition 'Customer' shall only refer to a customer which is a body corporate. The cost of a call to a Corporate Number is paid for through the telephone bill of the Subscriber and charged at Special Service rates;

'Data Network Identification Codes' means a four (4) digit Telephone Number that is followed by a (ten- (10) digit) number to form the End-User's address on X25 Data Networks;

'Director' means the Director General of Telecommunications as appointed under Section 1 of the Telecommunications Act 1984;

'Directory' means a printed document containing Directory Information on Subscribers of Publicly Available Telephone Services in the United Kingdom which is made available to members of the public;

'Directory Enquiry Facility' means Directory Information provided by means of a Public Communications Network;

'Directory Information' means, in the case of a Directory, the name and address of the Subscriber and the Telephone Number assigned to the Subscriber for their use of Publicly Available Telephone Services and, in the case of a Directory Enquiry Facility, shall be either such a Telephone Number of the Subscriber or information that such a Telephone Number of the Subscriber may not be supplied;

'Dominant Provider' has the same meaning as in any SMP Condition in force concerning Carrier Pre-Selection that is imposed on a person by Ofcom under section 90 of the Act;

'Emergency Organisation' means in respect of any locality:

- (a) the relevant public police, fire, ambulance and coastguard services for that locality; and
- (b) any other organisation, as directed from time to time by Ofcom as providing a vital service relating to the safety of life in emergencies;

'Freephone Number' means a number that is reached free of charge to the Customer except where a charge is notified to the End-User at the start of the call;

'Free to caller Number' means a number that is accessed at no charge to the Customer and, in the case of a Pay Telephone, without having to use coins and cards;

'General Conditions of Entitlement' means those conditions set by the Director on 24 July 2003 by way of a Notification published pursuant to section 48(1) of the Act;

'Geographic Area Code' means a Telephone Number identifying a particular geographic area;

'Geographic Number' means a Telephone Number, from a range of numbers in Part A of this document, where part of its digit structure contains a Geographic Area Code, consistent with Appendix A of this document, that is Adopted or otherwise used for routing calls to the physical location of the Network Termination Point of the Subscriber to whom the Telephone Number has been assigned, or where the Network Termination Point does not relate to the Geographic Area Code but where the tariffing remains consistent with that Geographic Area Code;

'Geographic Number Portability Code' means a Network Code used for the Portability of Geographic Numbers;

'Harmonised number for harmonised services of social value (116XXX numbers)' means a type of Access Code used to provide the same service on the same 116XXX number throughout the Member States;

'Inbound Routing Code' means a Telephone Number Adopted or otherwise used specifically for the routing of Geographic Numbers to identify Electronic Communication Services, carriers and End-Users;

'Indirect Access' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which such Service provided wholly or partly by means of that Network is the service he wishes to use by the use of a Telephone Number on each separate occasion on which a selection is made;

'Indirect Access Code' means a type of Access Code used to provide Indirect Access;

'Indirect Access Provider' means a provider of Indirect Access services;

'International Mobile Station Identity' means a Telephone Number that is Adopted or otherwise used to identify a terminal. These codes are allocated to identify

terminals in accordance with International Telecommunication Union (ITU)-T Recommendation E.212;

‘Integrated Services Digital Network’ means a Network based on the existing digital Public Communications Network which provides digital links to Customers and end to end digital connectivity between them;

‘International Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for international purposes, in accordance with ITU-T Recommendation Q.708;

‘Local Call’ means a call made from one Geographic Number to another Geographic Number within a limited geographic area;

‘Local Dialling’ means the ability for an End-User to contact a Called Party within the same Geographic Area Code area by dialling only the Local Number;

‘Local Number’ means a Geographic Number (excluding the Geographic Area Code);

‘Location Independent Electronic Communications Service’ means a service where:

- (i) the Numbering Plan of the Communications Provider offering the service has no geographic significance;
- (ii) the location of the Customer’s Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;
- (iii) number translation to a Geographic Number is not involved; and
- (iv) the service is not a Mobile Service;

‘Mobile Network Code’ means a Telephone Number that is part of the International Mobile Station Identity that is Adopted or otherwise used to identify the home network of the mobile terminal or mobile user;

‘Mobile Number’ means a Telephone Number, from a range of numbers in Part A of this document, that is Adopted or otherwise used to identify Apparatus designed or adapted to be capable of being used while in motion;

‘Mobile Number Portability Code’ means a Network Code used for the Portability of Mobile Numbers;

‘Mobile Service’ means a service consisting in the conveyance of Signals, by means of an Electronic Communications Network, where every Signal that is conveyed thereby has been, or is to be, conveyed through the agency of Wireless Telegraphy to or from Apparatus designed or adapted to be capable of being used while in motion;

‘National Call’ means a call made from one Geographic Number to another Geographic Number that is not a Local Call;

‘National-Dialling-Only Number’ means a Geographic Number that can only be Adopted or otherwise used with its Geographic Area Code and for purposes where End-Users will not dial it;

‘National Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for national purposes, in accordance with ITU-T Recommendations Q.704 and Q.705;

‘National Significant Number’ means, in the case of a Geographic Number, the Geographic Area Code followed by the Local Number, and in the case of a Mobile or Personal Number, the Subscriber Number;

‘Network Code’ means a Telephone Number that is Adopted or otherwise used for network purposes only;

‘Network Specific Signalling Point Codes’ means a Signalling Point Code that identifies separate points within a network;

‘Network Termination and Testing Apparatus’ means an item of Apparatus comprised in an Electronic Communications Network installed in a fixed position on Served Premises which enables:

- (i) Approved Apparatus to be readily connected to, and disconnected from, the network;
- (ii) the conveyance of Signals between such Approved Apparatus and the network; and
- (iii) the due functioning of the network to be tested, but the only other functions of which, if any, are:
 - (a) to supply energy between such Approved Apparatus and the network;
 - (b) to protect the safety or security of the operation of the network; or
 - (c) to enable other operations exclusively related to the running of the network to be performed or the due functioning of any system to which the network is or is to be connected to be tested (separately or together with the network);

‘Network Termination Point’ means the physical point at which a Subscriber is provided with access to a Public Electronic Communications Network and, where it concerns Electronic Communications Networks involving switching or routing, that physical point is identified by means of a specific network address, which may be linked to the Telephone Number or name of a Subscriber. A Network Termination Point provided at a fixed position on Served Premises shall be within an item of Network Termination and Testing Apparatus;

‘Non-Geographic Number’ means any Public Communications Network Number other than a Geographic Number;

‘Non-Geographic Number Portability Code’ means a Network Code used for the Portability of Non-geographic Numbers;

‘Non-Geographic Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Non-Geographic Numbers;

‘Number Portability’ means a facility whereby Subscribers who so request can retain their Telephone Number on a Public Communications Network, independently of the person providing the service at the Network Termination Point of a Subscriber, provided that such retention of a Telephone Number is in accordance with this Document;

‘Number Portability Code’ means any of the following: a Geographic Number Portability Code; a Mobile Number Portability Code; a Non-Geographic Number Portability Code; a Non-Geographic Number Portability Transit Code; a Personal Number Portability Code; a Personal Number Portability Transit Code;

‘Numbering Condition’ means General Condition 17 of the General Conditions of Entitlement;

‘Originating Communications Provider’ means the Communications Provider from whose Electronic Communications Network the call originates;

‘Parallel Running’ means a facility provided by a Communications Provider when any range of Telephone Numbers is in the process of being changed whereby, in order to assist End-Users of the Public Communications Network to adjust to such a change, an End-User may for a limited period of time dial a Telephone Number which has been superseded by another Telephone Number and still be connected to the Network Termination Point of the Called Party;

‘Partial Calling Line Identity’ means a facility which enables identification of the Public Communications Provider and the Switch Number from which the call is being made, and which is typically generated either where analogue systems are connected to a digital network, or on international gateways where a switch receives ingress traffic only, or other situations where a full Calling Line Identification cannot be provided;

‘Partial Calling Line Identity Code’ means a Telephone Number that is adopted or otherwise used in connection with the identification of the Public Communications Provider and the Switch Number e.g. for malicious call identification;

‘Personal Number’ means a Telephone Number, from a range of numbers in Part A of this document, assigned by a Personal Numbering Service Provider, which allows a Subscriber to receive calls or other communications at almost any Telephone Number, including a Mobile Number;

‘Personal Number Portability Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Numbering Service’ means a service based on number translation that enables End-Users to be called or otherwise contacted, using a single Personal Telephone Number, and to receive those calls or other communications at almost any Telephone Number, including Mobile Numbers;

‘Personal Numbering Service Provider’ means a provider of Personal Numbering Services;

‘Portability’ means any facility which may be provided by a Communications Provider to another enabling any Subscriber who requests Number Portability to continue to be provided with any Publicly Available Telephone Service by reference to the same Telephone Number irrespective of the identity of the person providing such a service. “Communications Provider”, “Subscriber” and “Publicly Available Telephone Service” used in this context are defined in General Condition 18;

‘Premium rate’ shall have the meaning ascribed to it in Part A1 of this document;

‘Premium Rate Service’ shall have the meaning ascribed to it by section 120(7) of the Act;

‘Pre-selected Provider’ means a provider of a Public Communications Network who has notified the Dominant Provider that it is able and willing to provide Carrier Pre-Selection to Subscribers to whom the Dominant Provider provides Publicly Available Telephone Services;

‘Public Communications Network’ means an Electronic Communications Network used wholly or mainly for the provision of Public Electronic Communications Services which support the transfer of information between Network Termination Points. For the purposes of this document the term ‘Public Communications Network’ shall include Integrated Services Digital Networks;

‘Public Pay Telephone’ means a telephone available to the general public, for the use of which the means of payment may include coins and/or credit/debit cards and/or pre-payment cards, including cards for use with dialling codes;

‘Public Communications Network Number’ means either a Geographic or a Non-Geographic Telephone Number that is Adopted or otherwise used on Public Communications Networks;

‘Publicly Available Telephone Service’ means a service made available to the public for originating and receiving, directly or indirectly, national or national and international calls through a number or numbers in a national or international telephone numbering plan;

‘Radiopaging Service’ means Electronic Communications Services consisting in the conveyance of Signals by means of Wireless Telegraphy where every Signal, apart from simple acknowledgement, is ultimately transmitted from a station for Wireless Telegraphy comprised in the Communications Provider’s Electronic Communications Network to a station for Wireless Telegraphy or Wireless Telegraphy Apparatus that is not comprised in that network;

‘Reseller Identification Code’ means a three-character alphabetic Telephone Number (e.g., ‘AAB’) that is Adopted or otherwise used for administrative purposes to identify those who resell wholesale services sold via BT;

‘Served Premises’ means a single set of premises in single occupation where Apparatus has been installed for the purpose of the provision of Electronic Communications Services by means of an Electronic Communications Network at those premises;

‘Sexual Entertainment Service’ means a Premium Rate Service, other than services operating on mobile short codes, which is an entertainment service of a clearly sexual nature, or any service for which the associated promotional material is of a clearly sexual nature, or indicates directly, or implies, that the service is of a sexual nature;

‘Signalling Point Code’ means a Telephone Number Adopted or otherwise used in Public Communications Networks using C7. There are three types of Signalling Point Code:

- (i) International Signalling Point Codes ;
- (ii) National Signalling Point Codes ; and
- (iii) Network Specific Signalling Point Codes,

A Signalling Point Code identifies the originating or terminating node of each C7 message. A node may have more than one Signalling Point Code Allocated to enable the node to be partitioned into logically separate entities to identify various functions;

‘Special Service’ means a service paid for through the telephone bill of a Subscriber, and charged for BT customers (before the application of calling packages and discounts) at rates set out in Part A of this document;

‘Standard Area’ means a geographic area that Ofcom believes does not have a realistic risk of exhaustion within the next five years;

‘Subscriber’ means any person who is party to a contract with a provider of Public Electronic Communications Services for the supply of such services;

‘Subscriber Number’ means a Telephone Number allocated to a Subscriber;

‘Targeted Transit Code’ means a Telephone Number that is Adopted or otherwise used to route calls relating to particular Electronic Communications Services between two points of Interconnection on an Electronic Communications Network;

‘Telex Service’ means a real-time switched service for the delivery of text via a direct or indirect connection to a discrete Telex network;

‘Telex Service Number’ means a Telephone Number that Adopted or otherwise used in connection with Telex Services; and

‘Terminating Communications Provider’ means the Communications Provider on whose Electronic Communications Network a call terminates;

‘UK-wide Number’ means a Telephone Number for a service charged at the rates set out in Part A where:

- (i) the Numbering Plan of the Communications Provider offering the service has no geographic significance for numbers beginning with '03'; and
- (ii) the location of the Customer's Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;

'Voiceband' means a communication of signals in the frequency band from 300Hz to 4kHz; and

'X.25 Data Network' refers to an Electronic Communications Network that supports the X.25 low speed packet switched data service.

- 2. Except in so far as the context otherwise requires, words or expressions shall have the meaning assigned to them. Otherwise, any word or expression shall have the same meaning as it has-
 - (i) in General Condition 17 (entitled 'Allocation, Adoption and Use of Telephone Numbers') in Part 2 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;
 - (ii) if, and only if, it has no meaning ascribed as mentioned in (i) above, and only if the context so permits, in paragraph 1 of Part 1 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;
 - (iii) if, and only if, it has no meaning ascribed as mentioned in (i) and (ii) above, and only if the context so permits, in the Act.
- 3. The Interpretation Act shall apply as if this document were an Act of Parliament.

Introduction

1 This document, the National Telephone Numbering Plan ('the Plan'), is divided into Part A and Part B.

2 Part A of the Plan sets out the numbers that Ofcom has determined are available for Allocation as Telephone Numbers in accordance with Section 56(1)(a) of the Act.

3 Part B of the Plan sets out such restrictions as that Ofcom considers appropriate on the Adoption and other uses of those numbers in accordance with Section 56(1)(b) and (c) of the Act.

Part A: Telephone Numbers Available for Allocation

The designations set out in this section are not intended for pricing information for the purposes of advertising.

| A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated) | |
|---|---|
| Number(s) beginning | Designation |
| 01 and 02 | Geographic Numbers – see Appendix A for full detail of appropriate Geographic Area Codes available |
| 030 | UK-wide Numbers at a geographic rate: to be used by public sector bodies and not-for-profit bodies, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 030 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers |
| 033 | UK-wide Numbers at a geographic rate: calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 033 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers |
| 034 | UK-wide Numbers at a geographic rate: migrating numbers from matching 084 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 034 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers |
| 037 | UK-wide Numbers at a geographic rate: migrating numbers from matching 087 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 037 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers |
| 055 | Corporate Numbers |
| 056 | Location Independent Electronic Communications |

| A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated) | |
|---|---|
| Number(s) beginning | Designation |
| | Service |
| 070 | Personal Numbering Service |
| 076 | Radiopaging Service |
| 071 to 075 inclusive and 077 to 079 inclusive | Mobile Services |
| 080 | Special Services - No charge to Customer (except where charges shall be notified to callers at the start of the call) |
| 082 | Special Services: Internet for schools |
| 0843 and 0844 | Special Services basic rate: charged at up to and including 4.26p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary) |
| 0845 | Special Services basic rate: charged (before discounts and call packages) at BT's Standard Local Call Retail Price for BT customers inclusive of value added tax (the price charged by other Originating Communications providers may vary) |
| 0870 | Non-Geographic Number: charged at no more than the caller would pay for a call to a Geographic Number with calls to 0870 numbers counting towards inclusive call minutes to Geographic Numbers if the customer has remaining inclusive minutes to Geographic Numbers and included in any discount structures that apply to Geographic Numbers, except where call charges have been published in accordance with General Condition 14.2 or, in the case of Public Pay Telephones, where call charges are displayed in a manner that is reasonably accessible to a caller before making a call. |
| 0871, 0872 and 0873 | Special Services higher rate: charged at up to and including 8.51p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary) |
| 090 and 091 | Special Services at a Premium Rate, that is charged at rates for Customers of BT which are generally either a) higher than 8.51p per minute up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing over 8.51p, up to and including £1.27.66 excluding VAT |

| A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated) | |
|---|--|
| Number(s) beginning | Designation |
| 098 | Sexual Entertainment Services that are charged at rates for Customers of BT which are a) up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing up to and including £1.27.66 excluding VAT |
| 116000 | Free-to-caller Number used to access 'Hotline for missing children' service ('Type B Access Code') |
| 116006 | Freephone Number used to access 'Helpline for victims of crime' service ('Type B Access Code') |
| 116111 | Free-to-caller Number used to access 'Child helplines' service ('Type B Access Code') |
| 116117 | Free to caller Number used to access 'Non-emergency medical on-call service' ('Type B Access Code') |
| 116123 | Free-to-caller Number used to access 'Emotional Support Helplines' service ('Type B Access Code') |
| 118XXX | 6-digit numbers used to access a Directory Enquiry Facility ('Type B Access Codes') |
| 124 to 140, 143 to 146, 148 to 149, 160 to 169, and 181 to 189 inclusive | Numbers of up to 5-digits used to access an Indirect Access Provider ('Type B Access Codes') |

| A2: Telex Service Numbers (up to 10-digits long) | |
|---|--|
| Number(s) | Designation |
| Numbers beginning 2 to 9 | Telex Service Numbers – see Appendix B for detail of appropriate initial geographic destination digits |

| A3: Network Codes | |
|--|---|
| Number(s) | Designation |
| 089930 to 089999 inclusive | Inbound Routing Codes |
| 504000 to 504799 inclusive | Non-Geographic Number Portability Codes |
| 504800 to 504899 inclusive | Personal Number Portability Codes |
| 505000 to 505799 inclusive | Non-Geographic Number Portability Transit Codes |
| 505800 to 505899 inclusive | Personal Number Portability Transit Codes |
| 510000 to 599999 inclusive | Geographic Number Portability Codes |
| 7603 to 7622 inclusive 7630 to 7639 inclusive 7650 to 7653 inclusive 7655 to 7658 inclusive 7680 7682 to 7692 inclusive 7694 to 7698 inclusive 7991 to 7998 inclusive | Mobile Number Portability Codes |

| | |
|--|--|
| 7000 to 7089 inclusive | Targeted Transit Codes |
| 0-1023 inclusive and 12288 to 16383 inclusive | National Signalling Point Codes |
| 8000 to 8889 inclusive and 8900 to 8999 inclusive | Carrier Pre-Selection Codes |
| 5-digit numbers in the format X-XXX-Z (where Z is in the range 0 to 7) | International Signalling Point Codes designated by Ofcom |
| 234-00 to 234-99 and 235-00 to 235-99 inclusive | Mobile Network Codes |
| 001 - 999 Public Communications Provider Identity (inclusive) 000 – 999 Switch Number (inclusive) | Partial Calling Line Identity Codes |
| 4-digit numbers | X25 Data Network Identification Codes |

| A4: Administrative Codes | |
|---------------------------------|--|
| Number(s) | Designation |
| 000 to 999 inclusive | Communications Provider Identification Codes |
| AAB to ZZZ inclusive | Reseller Identification Codes |

Part B: Restrictions for the Adoption of Telephone Numbers

B1: General restriction on Telephone Numbers

B1 Those to whom Ofcom has Allocated any Telephone Number listed in Part A of the Plan shall not Adopt or otherwise use them, except in accordance with the applicable designation given for that number range.

B2: General restrictions on Telephone Numbers in Part A1

Notation of the National Significant Number

B2 The standard National Significant Number ('NSN') shall only be notated as follows: 'SABCDEFGHI'. 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).

B3: Specific Restrictions on Telephone Numbers

B3.1 Geographic Numbers

Geographic Area Codes

B3.1.1 Geographic Numbers shall not be Adopted or otherwise used other than where part of the digit structure contains a relevant Geographic Area Code as set out in Appendix A to the Plan.

Out of Area use of Geographic Numbers

B3.1.2 Geographic Numbers shall not be Adopted or otherwise used for a Customer outside of the relevant geographic area except where the Customer has specified that they require a Telephone Number with the relevant Geographic Area Code.

Local Dialling

B3.1.3 Geographic Numbers shall not be Adopted or otherwise used other than where Calling Parties with Geographic Numbers with the same Geographic Area Code as the Called Party are able to dial using only the Local Number except where:

- (i) those numbers are National-Dialling-Only Numbers – see B3.1.6 below; or
- (ii) Calling Parties are dialling from Geographic Numbers with the 01202 Geographic Area Code from 1 November 2012.

B3.1.4 Local Dialling shall not be provided from Geographic Numbers with the 01202 Geographic Area Code from 1 November 2012.

Numbering Reorganisations

B3.1.5 So as to ease the process of migrating to new Geographic Numbers during numbering reorganisations, new Geographic Numbers shall not be Adopted or otherwise used other than where the person to whom the number is Allocated has ensured that there is:

- a. an adequate notification and publicity to End-Users prior to a change;
- b. a period of Parallel Running when numbers to the old and new Telephone Numbers are available wherever technically possible; and
- c. a changed number announcement after the completion of the change for a period specified by Ofcom.

'National-Dialling-Only' Numbers

B3.1.6 Geographic Numbers shown as 'Free for National-Dialling-Only' in the National Numbering Scheme shall not be Adopted or otherwise used in circumstances where they have public visibility. Where these numbers are Adopted or used for outgoing services a presentation number that is either non-geographic or which permits Local Dialling shall appear for Calling-Line Identification purposes. In the event of a code change to eight-digit numbering in a geographic area, those who have Adopted or used 'National-Dialling-Only' numbers shall migrate to the appropriate new range by the end of Parallel Running.

Conservation Areas

B3.1.7 Numbers in geographic areas where a Conservation Area status is indicated shall only be Adopted or otherwise used in units of 1,000 numbers at a time.

Standard Areas

B3.1.8 Numbers in geographic areas with a Standard Area status are allocated in blocks of 10,000 numbers but shall only be Adopted or otherwise used in units of 1,000 numbers in new allocations. For both new and existing allocations, successive unused units of 1,000 numbers shall only be Adopted or otherwise used where justified by demand.

B3.2 Personal Numbers

B3.2.1 Those Adopting Personal Numbers shall not share with any End-User any revenue obtained from providing a Personal Numbering Service

B3.3 Telex Service Numbers

B3.3.1 Telex Service Numbers shall not be Adopted or otherwise used other than as full national numbers, ie, including the Geographic Area Code and, where relevant, an Adoptees' identifying digit.

B3.4 Number Portability Codes

B3.4.1 In addition to the general restriction at B1, Number Portability Codes shall only be Adopted or otherwise used in accordance with the applicable designation given for that number range. For the avoidance of doubt, the Portability of Telephone Numbers need not be enabled by the use of Number Portability Codes.

B3.5 Location Independent Electronic Communications Services

B3.5.1 Those who adopt or otherwise use 056 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6 UK-wide Numbers

B3.6.1 Those who adopt or otherwise use 03 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6.2 Those who are allocated 030 blocks by Ofcom shall not Adopt or otherwise use those numbers unless the End-User is a public sector body or a not-for-profit body.

B3.6.3 Those Communications Providers who Adopt or otherwise use 034 or 037 numbers shall only do so for the purpose of providing a service to a Customer who is migrating from an 084 or 087 number which is exactly identical to the 034 or 037 number except for the second digit (a “matching 084 or 087 number”). An 034 or 037 number shall not be Adopted or otherwise used by a Communications Provider where no matching 084 or 087 number is in use by a Customer.

B3.7 Harmonised numbers for harmonised services of social value (116XXX numbers)

B3.7.1 General conditions attached to the right of use for 116 numbers:

- a) the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;
- b) the service is open to all citizens without any requirement of prior registration;
- c) the service is not time-limited;
- d) there is no payment, or payment commitment as a pre-requisite to use the service; and
- e) the following activities are excluded during a call: advertisement; entertainment; marketing and selling; using the call for the future selling of commercial services.

B3.7.2 Specific conditions attached to the right of use for individual 116 numbers:

| Number | Service for which this number is reserved | Specific conditions attached to the right of use for this number |
|--------|---|--|
| 116000 | <p><i>Name of service:</i> Hotline for missing children</p> <p><i>Description:</i> The service (a) takes calls reporting missing children and passes them on to the Police; (b) offers guidance to and supports the persons responsible for the missing child; (c) supports the investigation.</p> | Service continuously available (i.e. 24 hours a day, 7 days a week, nation-wide). |
| 116006 | <p><i>Name of service:</i> Helpline for victims of crime</p> <p><i>Description:</i> The service enables victims of crime to get emotional support in such circumstances, to be informed about their rights and about ways to claim their rights, and to be referred to the relevant organisation. In particular, it provides information about (a) local police and criminal justice proceedings, (b) possibilities of compensation and insurance matters. It also provides support in finding other sources of help relevant to the victims of crimes.</p> | Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available. |
| 116111 | <p><i>Name of service:</i> Child helplines</p> <p><i>Description:</i> The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them and contact someone in an emergency situation.</p> | Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available. |

| | | |
|--------|--|---|
| 116117 | <p><i>Name of service:</i> Non-emergency medical on-call service</p> <p><i>Description:</i> The service directs callers to the medical assistance appropriate to their needs, which are urgent but non-life threatening, especially, but not exclusively, outside normal office hours, over the weekend and on public holidays. It connects the caller to a skilled and supported call-handler, or connects the caller directly to a qualified medical practitioner or clinician</p> | <p>Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.</p> |
| 116123 | <p><i>Name of service:</i> Emotional support helplines</p> <p><i>Description:</i> The service enables the caller to benefit from a genuine human relationship based on non-judgemental listening. It offers emotional support to callers suffering from loneliness, in a state of psychological crisis, or contemplating suicide.</p> | <p>Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.</p> |

B3.7.3 Numbers will only be used in conjunction with the sub-allocatee(s) named in the National Numbering Scheme. The number cannot be sub-allocated without prior agreement from Ofcom.

Appendix A: Geographic Numbering - Geographic Area Codes and applicable Geographic Area

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| 0113 | Leeds | |
| 0114 | Sheffield | |
| 0115 | Nottingham | |
| 0116 | Leicester | |
| 0117 | Bristol | |
| 0118 | Reading | |
| 01200 | Clitheroe | Y |
| 01202 | Bournemouth ² | Y |
| 01204 | Bolton | Y |
| 01205 | Boston | Y |
| 01206 | Colchester | Y |
| 01207 | Consett | Y |
| 01208 | Bodmin | Y |
| 01209 | Redruth | Y |
| 0121 | Birmingham | |
| 01223 | Cambridge | Y |
| 01224 | Aberdeen | Y |
| 01225 | Bath | Y |
| 01226 | Barnsley | Y |
| 01227 | Canterbury | Y |
| 01228 | Carlisle | Y |
| 01229 | Barrow-in-Furness (2,4,5,6,8) Millom (3,7,9) | Y |
| 01233 | Ashford (Kent) | Y |
| 01234 | Bedford | Y |
| 01235 | Abingdon | Y |
| 01236 | Coatbridge | Y |
| 01237 | Bideford | Y |
| 01239 | Cardigan | Y |
| 01241 | Arbroath | Y |
| 01242 | Cheltenham | Y |
| 01243 | Chichester | Y |

¹ Where Conservation Status is not indicated as Y, the area is a Standard Area (see Part B3.1.8).

² Local Dialling shall not be provided from Geographic Numbering with the 01202 Geographic Area Code from 1 November 2012.

* Corrections to Geographic Area names included on an indicative basis pursuant to the Errata published on 19 December 2011 at <http://stakeholders.ofcom.org.uk/telecoms/numbering/>.

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---------------------|----------------------------------|
| 01244 | Chester | Y |
| 01245 | Chelmsford | Y |
| 01246 | Chesterfield | Y |
| 01248 | Bangor (Gwynedd) | Y |
| 01249 | Chippenham | Y |
| 01250 | Blairgowrie | Y |
| 01252 | Aldershot | Y |
| 01253 | Blackpool | Y |
| 01254 | Blackburn | Y |
| 01255 | Clacton-on-Sea | Y |
| 01256 | Basingstoke | Y |
| 01257 | Coppull | Y |
| 01258 | Blandford | Y |
| 01259 | Alloa | Y |
| 01260 | Congleton | Y |
| 01261 | Banff | Y |
| 01262 | Bridlington | Y |
| 01263 | Cromer | Y |
| 01264 | Andover | Y |
| 01267 | Carmarthen | Y |
| 01268 | Basildon | Y |
| 01269 | Ammanford | Y |
| 01270 | Crewe | Y |
| 01271 | Barnstaple* | Y |
| 01273 | Brighton | Y |
| 01274 | Bradford | Y |
| 01275 | Clevedon | Y |
| 01276 | Camberley | Y |
| 01277 | Brentwood | Y |
| 01278 | Bridgwater | Y |
| 01279 | Bishops Stortford | Y |
| 01280 | Buckingham | Y |
| 01282 | Burnley | Y |
| 01283 | Burton-on-Trent | Y |
| 01284 | Bury St Edmunds* | Y |
| 01285 | Cirencester | Y |
| 01286 | Caernarfon* | Y |
| 01287 | Guisborough | Y |
| 01288 | Bude | Y |
| 01289 | Berwick-upon-Tweed* | Y |
| 01290 | Cumnock | Y |
| 01291 | Chepstow | Y |
| 01292 | Ayr | Y |
| 01293 | Crawley | Y |
| 01294 | Ardrossan | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| 01295 | Banbury | Y |
| 01296 | Aylesbury | Y |
| 01297 | Axminster | Y |
| 01298 | Buxton | Y |
| 01299 | Bewdley | Y |
| 01300 | Cerne Abbas | Y |
| 01301 | Arrochar | Y |
| 01302 | Doncaster | Y |
| 01303 | Folkestone | Y |
| 01304 | Dover | Y |
| 01305 | Dorchester | Y |
| 01306 | Dorking | Y |
| 01307 | Forfar | Y |
| 01308 | Bridport | Y |
| 01309 | Forres | Y |
| 0131 | Edinburgh | |
| 01320 | Fort Augustus | Y |
| 01322 | Dartford | Y |
| 01323 | Eastbourne | Y |
| 01324 | Falkirk | Y |
| 01325 | Darlington | Y |
| 01326 | Falmouth | Y |
| 01327 | Daventry | Y |
| 01328 | Fakenham | Y |
| 01329 | Fareham | Y |
| 01330 | Banchory | Y |
| 01332 | Derby | Y |
| 01333 | Peat Inn | Y |
| 01334 | St Andrews | Y |
| 01335 | Ashbourne | Y |
| 01337 | Ladybank | Y |
| 01339 | Aboyne (2,3,5,8) Ballater (4,6,7,9) | Y |
| 01340 | Craigellachie | Y |
| 01341 | Barmouth | Y |
| 01342 | East Grinstead | Y |
| 01343 | Elgin | Y |
| 01344 | Bracknell | Y |
| 01346 | Fraserburgh | Y |
| 01347 | Easingwold | Y |
| 01348 | Fishguard | Y |
| 01349 | Dingwall | Y |
| 01350 | Dunkeld | Y |
| 01352 | Mold | Y |
| 01353 | Ely | Y |
| 01354 | Chatteris | Y |
| 01355 | East Kilbride | Y |
| 01356 | Brechin | Y |
| 01357 | Strathaven | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| 01358 | Ellon | Y |
| 01359 | Pakenham | Y |
| 01360 | Killearn | Y |
| 01361 | Duns | Y |
| 01362 | Dereham | Y |
| 01363 | Crediton | Y |
| 01364 | Ashburton | Y |
| 01366 | Downham Market | Y |
| 01367 | Faringdon | Y |
| 01368 | Dunbar | Y |
| 01369 | Dunoon | Y |
| 01371 | Great Dunmow | Y |
| 01372 | Esher | Y |
| 01373 | Frome | Y |
| 01375 | Grays Thurrock | Y |
| 01376 | Braintree | Y |
| 01377 | Driffield | Y |
| 01379 | Diss | Y |
| 01380 | Devizes | Y |
| 01381 | Fortrose | Y |
| 01382 | Dundee | Y |
| 01383 | Dunfermline | Y |
| 01384 | Dudley | Y |
| 01386 | Evesham | Y |
| 01387 | Dumfries | Y |
| 013873 | Langholm | Y |
| 01388 | Bishop Auckland (3,4,6,7,8,9) Stanhope (2,5) | Y |
| 01389 | Dumbarton | Y |
| 01392 | Exeter | Y |
| 01394 | Felixstowe | Y |
| 01395 | Budleigh Salterton | Y |
| 01397 | Fort William | Y |
| 01398 | Dulverton | Y |
| 01400 | Honington | Y |
| 01403 | Horsham | Y |
| 01404 | Honiton | Y |
| 01405 | Goole | Y |
| 01406 | Holbeach | Y |
| 01407 | Holyhead | Y |
| 01408 | Golspie | Y |
| 01409 | Holsworthy | Y |
| 0141 | Glasgow | |
| 01420 | Alton | Y |
| 01422 | Halifax | Y |
| 01423 | Boroughbridge (3,4,9) Harrogate (2,5,6,7,8) | Y |
| 01424 | Hastings | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---|----------------------------------|
| 01425 | Ringwood | Y |
| 01427 | Gainsborough | Y |
| 01428 | Haslemere | Y |
| 01429 | Hartlepool | Y |
| 01430 | Market Weighton (6,7,8,9) North Cave (2,3,4,5) | Y |
| 01431 | Helmsdale | Y |
| 01432 | Hereford | Y |
| 01433 | Hathersage | Y |
| 01434 | Bellingham (2,4,9) Haltwhistle (3,5) Hexham (6,7,8) | Y |
| 01435 | Heathfield | Y |
| 01436 | Helensburgh | Y |
| 01437 | Clynderwen (2,3,4,5) Haverfordwest (6,7,8,9) | Y |
| 01438 | Stevenage | Y |
| 01439 | Helmsley | Y |
| 01440 | Haverhill | Y |
| 01442 | Hemel Hempstead | Y |
| 01443 | Pontypridd | Y |
| 01444 | Haywards Heath | Y |
| 01445 | Gairloch | Y |
| 01446 | Barry | Y |
| 01449 | Stowmarket | Y |
| 01450 | Hawick | Y |
| 01451 | Stow-on-the-Wold | Y |
| 01452 | Gloucester | Y |
| 01453 | Dursley | Y |
| 01454 | Chipping Sodbury | Y |
| 01455 | Hinckley | Y |
| 01456 | Glenurquhart | Y |
| 01457 | Glossop | Y |
| 01458 | Glastonbury | Y |
| 01460 | Chard | Y |
| 01461 | Gretna | Y |
| 01462 | Hitchin | Y |
| 01463 | Inverness | Y |
| 01464 | Insch | Y |
| 01465 | Girvan | Y |
| 01466 | Huntly | Y |
| 01467 | Inverurie | Y |
| 01469 | Killingholme | Y |
| 01470 | Isle of Skye – Edinbane | Y |
| 01471 | Isle of Skye – Broadford | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| 01472 | Grimsby | Y |
| 01473 | Ipswich | Y |
| 01474 | Gravesend | Y |
| 01475 | Greenock | Y |
| 01476 | Grantham | Y |
| 01477 | Holmes Chapel | Y |
| 01478 | Isle of Skye - Portree | Y |
| 01479 | Grantown-on-Spey | Y |
| 01480 | Huntingdon | Y |
| 01481 | Guernsey | |
| 01482 | Hull | Y |
| 01483 | Guildford | Y |
| 01484 | Huddersfield | Y |
| 01485 | Hunstanton | Y |
| 01487 | Warboys | Y |
| 01488 | Hungerford | Y |
| 01489 | Bishops Waltham | Y |
| 01490 | Corwen | Y |
| 01491 | Henley-on-Thames | Y |
| 01492 | Colwyn Bay | Y |
| 01493 | Great Yarmouth | Y |
| 01494 | High Wycombe | Y |
| 01495 | Pontypool | Y |
| 01496 | Port Ellen | Y |
| 01497 | Hay-on-Wye | Y |
| 01499 | Inveraray | Y |
| 01501 | Harthill | Y |
| 01502 | Lowestoft | Y |
| 01503 | Looe | Y |
| 01505 | Johnstone | Y |
| 01506 | Bathgate | Y |
| 01507 | Alford (Lincs) (4,8,9) Louth (3,6,7) Spilsby (2,5) | Y |
| 01508 | Brooke | Y |
| 01509 | Loughborough | Y |
| 0151 | Liverpool | |
| 01520 | Lochcarron | Y |
| 01522 | Lincoln | Y |
| 01524 | Lancaster | Y |
| 015242 | Hornby | Y |
| 01525 | Leighton Buzzard | Y |
| 01526 | Martin | Y |
| 01527 | Redditch | Y |
| 01528 | Laggan | Y |
| 01529 | Sleaford | Y |
| 01530 | Coalville | Y |
| 01531 | Ledbury | Y |
| 01534 | Jersey | |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--------------------|----------------------------------|
| 01535 | Keighley | Y |
| 01536 | Kettering | Y |
| 01538 | Ipstones | Y |
| 01539 | Kendal | Y |
| 015394 | Hawkshead | Y |
| 015395 | Grange-over-Sands* | Y |
| 015396 | Sedbergh | Y |
| 01540 | Kingussie | Y |
| 01542 | Keith | Y |
| 01543 | Cannock | Y |
| 01544 | Kington | Y |
| 01545 | Llanarth | Y |
| 01546 | Lochgilphead | Y |
| 01547 | Knighton | Y |
| 01548 | Kingsbridge | Y |
| 01549 | Lairg | Y |
| 01550 | Llandoverly | Y |
| 01553 | Kings Lynn | Y |
| 01554 | Llanelli | Y |
| 01555 | Lanark | Y |
| 01556 | Castle Douglas | Y |
| 01557 | Kirkcudbright | Y |
| 01558 | Llandeilo | Y |
| 01559 | Llandysul* | Y |
| 01560 | Moscow | Y |
| 01561 | Laurencekirk | Y |
| 01562 | Kidderminster | Y |
| 01563 | Kilmarnock | Y |
| 01564 | Lapworth | Y |
| 01565 | Knutsford | Y |
| 01566 | Launceston | Y |
| 01567 | Killin | Y |
| 01568 | Leominster | Y |
| 01569 | Stonehaven | Y |
| 01570 | Lampeter | Y |
| 01571 | Lochinver | Y |
| 01572 | Oakham | Y |
| 01573 | Kelso | Y |
| 01575 | Kirriemuir | Y |
| 01576 | Lockerbie | Y |
| 01577 | Kinross | Y |
| 01578 | Lauder | Y |
| 01579 | Liskeard | Y |
| 01580 | Cranbrook | Y |
| 01581 | New Luce | Y |
| 01582 | Luton | Y |
| 01583 | Carradale | Y |
| 01584 | Ludlow | Y |
| 01586 | Campbeltown | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---|----------------------------------|
| 01588 | Bishops Castle | Y |
| 01590 | Lymington | Y |
| 01591 | Llanwrtyd Wells | Y |
| 01592 | Kirkcaldy | Y |
| 01593 | Lybster | Y |
| 01594 | Lydney | Y |
| 01595 | Lerwick Foula (75) Fair Isle (76) | Y |
| 01597 | Llandrindod Wells | Y |
| 01598 | Lynton | Y |
| 01599 | Kyle | Y |
| 01600 | Monmouth | Y |
| 01603 | Norwich | Y |
| 01604 | Northampton | Y |
| 01606 | Northwich | Y |
| 01608 | Chipping Norton | Y |
| 01609 | Northallerton | Y |
| 0161 | Manchester | |
| 01620 | North Berwick | Y |
| 01621 | Maldon | Y |
| 01622 | Maidstone | Y |
| 01623 | Mansfield | Y |
| 01624 | Isle of Man | Y |
| 01625 | Macclesfield | Y |
| 01626 | Newton Abbot | Y |
| 01628 | Maidenhead | Y |
| 01629 | Matlock | Y |
| 01630 | Market Drayton | Y |
| 01631 | Oban | Y |
| 01633 | Newport | Y |
| 01634 | Medway | Y |
| 01635 | Newbury | Y |
| 01636 | Newark | Y |
| 01637 | Newquay | Y |
| 01638 | Newmarket | Y |
| 01639 | Neath | Y |
| 01641 | Strathy | Y |
| 01642 | Middlesbrough | Y |
| 01643 | Minehead | Y |
| 01644 | New Galloway | Y |
| 01646 | Milford Haven | Y |
| 01647 | Moretonhampstead | Y |
| 01650 | Cemmaes Road | Y |
| 01651 | Oldmeldrum | Y |
| 01652 | Brigg | Y |
| 01653 | Malton | Y |
| 01654 | Machynlleth | Y |
| 01655 | Maybole | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---|----------------------------------|
| 01656 | Bridgend | Y |
| 01659 | Sanquhar | Y |
| 01661 | Prudhoe | Y |
| 01663 | New Mills | Y |
| 01664 | Melton Mowbray | Y |
| 01665 | Alnwick | Y |
| 01666 | Malmesbury | Y |
| 01667 | Nairn | Y |
| 01668 | Bamburgh | Y |
| 01669 | Rothbury | Y |
| 01670 | Morpeth | Y |
| 01671 | Newton Stewart | Y |
| 01672 | Marlborough | Y |
| 01673 | Market Rasen | Y |
| 01674 | Montrose | Y |
| 01675 | Coleshill | Y |
| 01676 | Meriden | Y |
| 01677 | Bedale | Y |
| 01678 | Bala | Y |
| 01680 | Isle of Mull – Craignure | Y |
| 01681 | Isle of Mull – Fionnphort | Y |
| 01683 | Moffat | Y |
| 01684 | Malvern | Y |
| 01685 | Merthyr Tydfil | Y |
| 01686 | Llanidloes (2,3,4,7) Newtown (5,6,8,9) | Y |
| 01687 | Mallaig | Y |
| 01688 | Isle of Mull – Tobermory | Y |
| 01689 | Orpington | Y |
| 01690 | Betws-y-Coed | Y |
| 01691 | Oswestry | Y |
| 01692 | North Walsham | Y |
| 01694 | Church Stretton | Y |
| 01695 | Skelmersdale | Y |
| 01697 | Brampton | Y |
| 016973 | Wigton | Y |
| 016974 | Raughton Head | Y |
| 01698 | Motherwell | Y |
| 01700 | Rothsay | Y |
| 01702 | Southend-on-Sea | Y |
| 01704 | Southport | Y |
| 01706 | Rochdale | Y |
| 01707 | Welwyn Garden City | Y |
| 01708 | Romford | Y |
| 01709 | Rotherham | Y |
| 01720 | Isles of Scilly | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|-----------------|----------------------------------|
| 01721 | Peebles | Y |
| 01722 | Salisbury | Y |
| 01723 | Scarborough | Y |
| 01724 | Scunthorpe | Y |
| 01725 | Rockbourne | Y |
| 01726 | St Austell | Y |
| 01727 | St Albans | Y |
| 01728 | Saxmundham | Y |
| 01729 | Settle | Y |
| 01730 | Petersfield | Y |
| 01732 | Sevenoaks | Y |
| 01733 | Peterborough | Y |
| 01736 | Penzance | Y |
| 01737 | Redhill | Y |
| 01738 | Perth | Y |
| 01740 | Sedgefield | Y |
| 01743 | Shrewsbury | Y |
| 01744 | St Helens | Y |
| 01745 | Rhyl | Y |
| 01746 | Bridgnorth | Y |
| 01747 | Shaftesbury | Y |
| 01748 | Richmond | Y |
| 01749 | Shepton Mallet | Y |
| 01750 | Selkirk | Y |
| 01751 | Pickering | Y |
| 01752 | Plymouth | Y |
| 01753 | Slough | Y |
| 01754 | Skegness | Y |
| 01756 | Skipton | Y |
| 01757 | Selby | Y |
| 01758 | Pwllheli | Y |
| 01759 | Pocklington | Y |
| 01760 | Swaffham | Y |
| 01761 | Temple Cloud | Y |
| 01763 | Royston | Y |
| 01764 | Crieff | Y |
| 01765 | Ripon | Y |
| 01766 | Porthmadog | Y |
| 01767 | Sandy | Y |
| 01768 | Penrith | Y |
| 017683 | Appleby | Y |
| 017684 | Pooley Bridge | Y |
| 017687 | Keswick | Y |
| 01769 | South Molton | Y |
| 01770 | Isle of Arran | Y |
| 01771 | Maud | Y |
| 01772 | Preston | Y |
| 01773 | Ripley | Y |
| 01775 | Spalding | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---------------------|----------------------------------|
| 01776 | Stranraer | Y |
| 01777 | Retford | Y |
| 01778 | Bourne | Y |
| 01779 | Peterhead | Y |
| 01780 | Stamford | Y |
| 01782 | Stoke-on-Trent | Y |
| 01784 | Staines | Y |
| 01785 | Stafford | Y |
| 01786 | Stirling | Y |
| 01787 | Sudbury | Y |
| 01788 | Rugby | Y |
| 01789 | Stratford-upon-Avon | Y |
| 01790 | Spilsby | Y |
| 01792 | Swansea | Y |
| 01793 | Swindon | Y |
| 01794 | Romsey | Y |
| 01795 | Sittingbourne | Y |
| 01796 | Pitlochry | Y |
| 01797 | Rye | Y |
| 01798 | Pulborough | Y |
| 01799 | Saffron Walden | Y |
| 01803 | Torquay | Y |
| 01805 | Torrington | Y |
| 01806 | Shetland | Y |
| 01807 | Ballindalloch | Y |
| 01808 | Tomatin | Y |
| 01809 | Tomdoun | Y |
| 01821 | Kinrossie | Y |
| 01822 | Tavistock | Y |
| 01823 | Taunton | Y |
| 01824 | Ruthin | Y |
| 01825 | Uckfield | Y |
| 01827 | Tamworth | Y |
| 01828 | Coupar Angus | Y |
| 01829 | Tarporley | Y |
| 01830 | Kirkwhelpington | Y |
| 01832 | Clopton | Y |
| 01833 | Barnard Castle | Y |
| 01834 | Narberth | Y |
| 01835 | St Boswells | Y |
| 01837 | Okehampton | Y |
| 01838 | Dalmally | Y |
| 01840 | Camelford | Y |
| 01841 | Newquay | Y |
| 01842 | Thetford | Y |
| 01843 | Thanet | Y |
| 01844 | Thame | Y |
| 01845 | Thirsk | Y |
| 01847 | Thurso (2,3,4,5,8) | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| | Tongue (6,7,9) | |
| 01848 | Thornhill | Y |
| 01851 | Great Bernera (4,6,9) Stornoway (2,3,5,7,8) | Y |
| 01852 | Kilmelford | Y |
| 01854 | Ullapool | Y |
| 01855 | Ballachulish | Y |
| 01856 | Orkney | Y |
| 01857 | Sanday | Y |
| 01858 | Market Harborough | Y |
| 01859 | Harris | Y |
| 01862 | Tain | Y |
| 01863 | Ardgay | Y |
| 01864 | Abington | Y |
| 01865 | Oxford | Y |
| 01866 | Kilchrenan | Y |
| 01869 | Bicester | Y |
| 01870 | Isle of Benbecula | Y |
| 01871 | Castlebay | Y |
| 01872 | Truro | Y |
| 01873 | Abergavenny | Y |
| 01874 | Brecon | Y |
| 01875 | Tranent | Y |
| 01876 | Lochmaddy | Y |
| 01877 | Callander* | Y |
| 01878 | Lochboisdale | Y |
| 01879 | Scarinish | Y |
| 01880 | Tarbert | Y |
| 01882 | Kinloch Rannoch | Y |
| 01883 | Caterham | Y |
| 01884 | Tiverton | Y |
| 01885 | Pencombe | Y |
| 01886 | Bromyard | Y |
| 01887 | Aberfeldy | Y |
| 01888 | Turriff | Y |
| 01889 | Rugeley* | Y |
| 01890 | Ayton (5,6,7,9) Coldstream (2,3,4,8) | Y |
| 01892 | Tunbridge Wells | Y |
| 01895 | Uxbridge | Y |
| 01896 | Galashiels | Y |
| 01899 | Biggar | Y |
| 01900 | Workington | Y |
| 01902 | Wolverhampton | Y |
| 01903 | Worthing | Y |
| 01904 | York | Y |
| 01905 | Worcester | Y |
| 01908 | Milton Keynes | Y |
| 01909 | Worksop | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| 0191 | Tyneside (2,4,6,8) Durham (3,9) Sunderland (5,7) | |
| 01920 | Ware | Y |
| 01922 | Walsall | Y |
| 01923 | Watford | Y |
| 01924 | Wakefield | Y |
| 01925 | Warrington | Y |
| 01926 | Warwick | Y |
| 01928 | Runcorn | Y |
| 01929 | Wareham | Y |
| 01931 | Shap | Y |
| 01932 | Weybridge | Y |
| 01933 | Wellingborough | Y |
| 01934 | Weston-super-Mare* | Y |
| 01935 | Yeovil | Y |
| 01937 | Wetherby | Y |
| 01938 | Welshpool | Y |
| 01939 | Wem | Y |
| 01942 | Wigan | Y |
| 01943 | Guiseley | Y |
| 01944 | West Heslerton | Y |
| 01945 | Wisbech | Y |
| 01946 | Whitehaven | Y |
| 019467 | Gosforth | Y |
| 01947 | Whitby | Y |
| 01948 | Whitchurch | Y |
| 01949 | Whatton | Y |
| 01950 | Sandwick | Y |
| 01951 | Colonsay | Y |
| 01952 | Telford | Y |
| 01953 | Wymondham | Y |
| 01954 | Madingley | Y |
| 01955 | Wick | Y |
| 01957 | Mid Yell | Y |
| 01959 | Westerham | Y |
| 01962 | Winchester | Y |
| 01963 | Wincanton | Y |
| 01964 | Hornsea (2,5,8,9) Patrinton (3,4,6,7) | Y |
| 01967 | Strontian | Y |
| 01968 | Penicuik | Y |
| 01969 | Leyburn | Y |
| 01970 | Aberystwyth | Y |
| 01971 | Scourie | Y |
| 01972 | Glenborrodale | Y |
| 01974 | Llanon | Y |
| 01975 | Alford (Aberdeen) (2,4,5,9) | Y |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|--|----------------------------------|
| | Strathdon (3,6,7,8) | |
| 01977 | Pontefract | Y |
| 01978 | Wrexham | Y |
| 01980 | Amesbury | Y |
| 01981 | Wormbridge | Y |
| 01982 | Builth Wells | Y |
| 01983 | Isle of Wight | Y |
| 01984 | Watchet | Y |
| 01985 | Warminster | Y |
| 01986 | Bungay | Y |
| 01987 | Ebbsfleet | Y |
| 01988 | Wigtown | Y |
| 01989 | Ross-on-Wye | Y |
| 01992 | Lea Valley | Y |
| 01993 | Witney | Y |
| 01994 | St Clears | Y |
| 01995 | Garstang | Y |
| 01997 | Strathpeffer | Y |
| 020 | London | |
| 023 | Southampton (8X) Portsmouth (9X) | |
| 024 | Coventry | |
| 028 | Ballycastle (20) Martinstown (21) Ballymena (25) Ballymoney (27) Larne (28) Kilrea (29) Newry (30) Armagh (37) Portadown (38) Banbridge (40) Rostrevor (41) Kircubbin (42) Newcastle (Co. Down)(43) Downpatrick (44) Enniskillen (66) Lisnaskea (67) Kesh (68) Coleraine (70) Londonderry (71) Limavady (77) Magherafelt (79) Carrickmore (80) Newtownstewart (81) Omagh (82) Ballygawley (85) Cookstown (86) Dungannon (87) | |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---|----------------------------------|
| | Fivemiletown (89) Belfast (90 and 95) Bangor (Co. Down)(91) Lisburn (92) | |

| Geographic Area Code | Geographic Area | Conservation Status ¹ |
|----------------------|---|----------------------------------|
| | Ballyclare (93) Antrim (94) Saintfield (97) | |
| 029 | Cardiff | |

Appendix B: Telex Service Numbers – initial digits of Subscriber Number and applicable designation

| Number(s) beginning | Designation |
|--|---------------------------------|
| 2, 88, 89, and 91 to 94 inclusive | London |
| 31 | Coventry |
| 32 | Peterborough |
| 33 | Birmingham |
| 34 | Leicester |
| 35 | Shrewsbury |
| 36 | Stoke-on-Trent |
| 37 | Nottingham |
| 41 | Bournemouth and Channel Islands |
| 42 | Exeter |
| 43 | Gloucester |
| 44 | Bristol |
| 45 | Plymouth |
| 46 | Taunton |
| 47 | Southampton |
| 48 | Swansea |
| 49 | Cardiff |
| 51 | Bradford |
| 52 | Scarborough and Holderness |
| 53 | Newcastle |
| 54 | Sheffield |
| 55 | Leeds |
| 56 | Lincoln |
| 57 | York |
| 58 | Middlesbrough |
| 59 | Kingston-upon-Hull |
| 61 | Chester |
| 620 | Liverpool |
| 621 | Isle of Man |
| 622 to 629 inclusive | Liverpool |
| 63 | Blackburn |
| 64 | Carlisle |
| 65 | Lancaster |
| 66 | Manchester |
| 67 | Preston |
| 72 | Edinburgh |
| 73 | Aberdeen |
| 74 | Belfast |
| 75 | Inverness |
| 76 | Dundee |
| 77 | Glasgow |

| Number(s) beginning | Designation |
|---------------------|-----------------|
| 81 | Cambridge |
| 82 | Luton |
| 83 | Oxford |
| 84 | Reading |
| 85 | Guildford |
| 86 | Portsmouth |
| 87 | Brighton |
| 95 | Tunbridge Wells |
| 96 | Canterbury |
| 97 | Norwich |
| 98 | Colchester |
| 99 | Southend-on-Sea |

Annex: General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”), contained in the General Conditions of Entitlement set by the Director by way of a Notification published by the Director on 22 July 2003 pursuant to section 48(1) of the Act and modified by Ofcom from time to time

17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
 - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in the Annex to this Condition where such use or Adoption is in accordance with the designation attributed to that Telephone Number in the Annex.

Requirements in Connection with the Adoption of Telephone Numbers

- 17.4 The Communications Provider shall have a Numbering Plan for such Telephone Numbers as Ofcom may Allocate to it from time to time. Except where Ofcom otherwise consents in writing, such Numbering Plan shall be consistent with the National Telephone Numbering Plan. When applying for Telephone Numbers, the Communications Provider shall provide such details of its Numbering Plan to Ofcom as are relevant to the application.
- 17.5 The Communications Provider shall install, maintain and adjust its Public Electronic Communications Network so that it routes Signals and otherwise operates in accordance with the National Telephone Numbering Plan and any Allocation of Telephone Numbers made by Ofcom from time to time.
- 17.6 Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.

- 17.7 The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.
- 17.8 The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply with the provisions of this Condition, where applicable, and the provisions of the National Telephone Numbering Plan.

Requirements in Connection with the transfer of use of Allocated Telephone Numbers

- 17.9 The Communications Provider shall not transfer use of Telephone Numbers from the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers;
 - (b) the telephone numbers are used in accordance with the National Telephone Numbering Plan; and
 - (c) the Telephone Numbers are Adopted or otherwise used effectively and efficiently.

Application for Allocation or Reservation of Telephone Numbers

- 17.10 When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:
- (a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;
 - (b) provide such information as is required by such application form; and
 - (c) provide to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.
- 17.11 Ofcom will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by it of the completed application form. Where Ofcom has required any additional information under paragraph 17.9(c) in relation to any application, Ofcom will determine the application by the end of the period of three weeks after the date of the receipt by it of that additional information.

Allocation of Telephone Numbers for a limited period

- 17.12 Ofcom may Allocate Telephone Numbers to the Communications Provider for a limited period only if the duration is appropriate for the service concerned in view of the objective pursued and taking due account of the need to allow for an appropriate period for investment amortisation.
- 17.13 Where Telephone Numbers are Allocated to the Communications Provider by Ofcom for a limited period of time, Ofcom may withdraw any such Allocated numbers at the end of the set period.

Withdrawal of a Number Allocation

- 17.14 It is hereby declared that Ofcom may withdraw an Allocation of Telephone Numbers from a Communications Provider where:
- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as Ofcom may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
 - (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as Ofcom may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

Requirements in connection with the use of telephone numbers

- 17.15 Where Customers of a Communications Provider are making calls to UK-wide Numbers (03), Harmonised numbers for harmonised services of social value (116XXX numbers) or Non-Geographic Numbers starting 0870, the Communications Provider shall comply with the designations for those numbers in the National Telephone Numbering Plan.
- 17.16 For the purposes of this Condition,
- (a) “Communications Provider” means a person who provides an Electronic Communications Network or an Electronic Communications Service;
 - (b) “Numbering Plan” means a plan describing the method used or to be used for the Adoption of a Telephone Number by the Communications Provider.

Annex to Condition 17

List of Telephone Numbers available for use, or, where specified, Adoption, only in accordance with designation, under paragraph 17.3 of Condition 17: Allocation, Adoption and Use of Telephone Numbers

| 1: Public Communications Network Numbers | |
|---|--|
| Numbers beginning or in entirety where marked * | Designation |
| 0 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan) | Access to a number unobtainable tone or equivalent message |
| 1 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan) | Access to a number unobtainable tone or equivalent message |
| 00 | Access to International Telephone Numbers |
| 100* | Access to Operator Assistance (Type A Access Code) |
| 101* | Access to Non-Emergency Service (Type A Access Code) |
| 111* | Access to NHS Non-Emergency Healthcare Services (Type A Access Code) |
| 112* | Access to Emergency Services (Type A Access Code) |
| 123* | Access to Speaking Clock (Type A Access Code) |
| 141* | Access to Withhold Calling Line Identification ('CLI') (Type A Access Code) |
| 1470* | Access to Per Call Release of CLI (Type A Access Code) |
| 1471* | Access to Call Return (Type A Access Code) |
| 1472* to 1474*, 1476*, 1478*, and 1479* | Access to CLI Services (Type A Access Code) |
| 1475* | Access to 1471 Erasure (Type A Access Code) |
| 1477* | Access to Automatic Call Trace (Type A Access Code) |
| 155* | Access to International Assistance Operator (Type A Access Code) |
| 18000* to 18009* | Access to Voice Text Services for the Deaf (Type A Access Codes) |
| 195* | Access to Blind & Disabled Directory Enquiry Facilities (Type A Access Code) |
| 999* | Access to Emergency Services |
| 120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198 | Access to Network Services (Type C Access Codes) |

| 2: X25 Data Network Numbers | |
|------------------------------------|----------------------------|
| Number(s) | Designation |
| Any ten (10) digit number | X25 Data Network Numbering |

| 3: Network Codes | |
|--|---|
| Numbers beginning or in entirety where marked * | Designation |
| 08990 to 08992 | Internal Routing Codes |
| 1024* to 12287* inclusive | National Signalling Point Codes for routing within networks |
| 504900* to 504999* and 505900* to 505999* | Internal Network Portability Codes |
| 8890* to 8899* inclusive | Carrier Pre-Selection codes for routing within networks |

| 4: Administrative Codes | |
|--------------------------------|--------------------------------------|
| Number(s) | Designation |
| AAA | Default Reseller Identification Code |

| 5: Public Communications Network Numbers not available for Allocation but which can be Adopted where already Allocated | |
|---|---|
| Numbers beginning | Designation |
| 07624 | Radiopaging and Mobile Services (Isle of Man Communications Commission) |
| 0908 and 0909 | Sexual Entertainment Services at a Premium Rate |

| 6. Public Communications Network Numbers not available for Allocation or Adoption | |
|--|---|
| Numbers beginning | Designation |
| 0500 | Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call) |
| 0800 (plus 6-digit) | Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call) |

In this Annex, any word or expression shall have the same meaning as it has in the National Telephone Numbering Plan. Additionally,

- (a) **'1471 Erasure'** means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;
- (b) **'Automatic Call Trace'** means a facility that can, where practicable, trace the origin of an incoming call;
- (c) **'Call Return'** means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;
- (d) **'Calling Line Identification'** ('CLI') means a facility that enables identification of the number from which a call is being made or to which a return call could be made;
- (e) **'Default Reseller Identification Codes'** means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual RID is selected;
- (f) **'Internal Network Portability Code'** means a Telephone Number which is used to ensure that Number Portability is effective within a Network;
- (g) **'Internal Routing Code'** means a Telephone Number which is used for routing purposes within a Communications Provider's Network;
- (h) **'Per Call Release of CLI'** means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;
- (i) **'Withhold CLI'** means an ability to not supply the identity of the Caller in accordance with normal Calling Line Identification.