

**Christina Maslach, Ph.D.**  
Curriculum Vitae

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**University Address**

University of California, Berkeley  
Office of the Chancellor  
200 California Hall  
Berkeley, CA 94720-1500

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**Degrees**

A.B. in Social Relations, *magna cum laude*, Harvard-Radcliffe College, 1967

Ph.D. in Social Psychology, Stanford University, 1971

**General**

1971 to Assistant to Associate to Full Professor

Present: Department of Psychology  
University of California at Berkeley

2001 to Vice Provost for Undergraduate Education

Present: University of California at Berkeley

**Principal Research Interests**

Job burnout syndrome

Individuation and social influence

Health psychology

Gender roles

**Honors and Awards**

1980 Henry Guze award for best research paper in 1979, Society for Clinical and Experimental Hypnosis (for "Negative emotional biasing of unexplained arousal")

1987 Distinguished Teaching Award, University of California, Berkeley

1991 Fellow, American Association for the Advancement of Science (citation: "For groundbreaking work on the applications of social psychology to contemporary problems")

1995 Journal of Organizational Behavior Best Paper Award for 1994 (for "Psychological health and involvement in interpersonally demanding occupations: A longitudinal perspective")

1997 Distinguished Service Award, Social Sciences, University of California, Berkeley

1997 Professor of the Year (research and doctoral university), Council for the Advancement and Support of Education (CASE) and the Carnegie Foundation for the Advancement of Teaching, Washington DC

2001 Faculty Award for Outstanding Mentorship of GSIs, University of California, Berkeley

**Professional Service**

Chair, Academic Senate, University of California, Berkeley, 2000.

Vice-Chair, Academic Senate, University of California, Berkeley, 1999-2000.

Editorial Board, *Psychology, Health & Medicine*, 1995 -

Scientific Advisor, Center for AIDS Prevention Studies, University of California, San Francisco, 1995 -

Faculty Assistant on the Status of Women, University of California, Berkeley, 1994-1997

Vice-Chair, Psychology Department, University of California, Berkeley, 1993-1998

Chair, Commission on Responses to a Changing Student Body, University of California, Berkeley, 1988-91

President, Western Psychological Association, 1988-89

Association Memberships

American Psychological Society (Charter Member)

American Psychological Association (Fellow, Div. 8, 9, 38)

American Association for the Advancement of Science (Fellow)

American Association of University Professors

American Association of University Women

Sigma Xi

Society of Experimental Social Psychology

Society for Clinical and Experimental Hypnosis (Fellow)

Western Psychological Association (Fellow)

**Publications**

***Papers in journals and chapters in books***

Maslach, C. (1971). The "truth" about false confessions. *Journal of Personality and Social Psychology*, 20, 141-146.

Zimbardo, P. G., Marshall, G., & Maslach, C. (1971). Liberating behavior from time-bound control: Expanding the present through hypnosis. *Journal of Applied Psychology*, 1, 305-323.

Maslach, C., Marshall, G., & Zimbardo, P. G. (1972). Hypnotic control of peripheral skin temperature: A case report. *Psychophysiology*, 9, 600-605.

Zimbardo, P. G., Maslach, C., & Marshall, G. (1972). Hypnosis and the psychology of cognitive and behavioral control. In E. Fromm & R. Shor (Eds.), *Hypnosis: Research developments and perspectives* (pp. 539-571). Chicago: Aldine-Atherton.

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- Maslach, C., Tashiro, C., & Gergen, K. J. (1972). A cultural analysis of the role of reciprocity in social attraction. *Proceedings of the XXth International Congress of Psychology, Tokyo*, 652.
- Zimbardo, P. G., Marshall, G., White, G., & Maslach, C. (1973). Objective assessment of hypnotically induced time distortion. *Science*, 181, 282-284.
- Maslach, C. (1974). Social and personal bases of individuation. *Journal of Personality and Social Psychology*, 29, 411-425.
- Gergen, K. J., Ellsworth, P. C., Maslach, C., & Seipel, M. (1975). Obligation, donor resources, and reactions to aid in three cultures. *Journal of Personality and Social Psychology*, 31, 390-400.
- Maslach, C. (1975). The social psychologist as an agent of change: An identity crisis. In M. Deutsch & H. A. Hornstein (Eds.), *Applying social psychology: Implications for research, practice, and training* (pp. 237-246). Hillsdale, NJ: Erlbaum.
- Maslach, C. (1976, September). Burned-out. *Human Behavior*, 9 (5), 16-22.
- Maslach, C., & Pines, A. (1977). The burn-out syndrome in the day care setting. *Child Care Quarterly*, 6, 100-113.
- Garber, R. M., & Maslach, C. (1977). The parole hearing: Decision or justification? *Law and Human Behavior*, 1, 261-281.
- Pines, A., & Maslach, C. (1978). Characteristics of staff burn-out in mental health settings. *Hospital & Community Psychiatry*, 29, 233-237.
- Maslach, C., & Jackson, S. E. (1978, Spring). Lawyer burn-out. *Barrister*, 5 (2), 52-54.
- Maslach, C. (1978, Spring). Job burn-out: How people cope. *Public Welfare*, 36, 56-58.
- Maslach, C. (1978). The client role in staff burn-out. *Journal of Social Issues*, 34, (4), 111-124.
- Maslach, C. (1979). The emotional consequences of arousal without reason. In C. E. Izard (Ed.), *Emotions in personality and psychopathology* (pp. 565-590). New York: Plenum.
- Maslach, C., Zimbardo, P. G., & Marshall, G. (1979). Hypnosis as a means of studying cognitive and behavioral control. In E. Fromm & R. Shor (Eds.), *Hypnosis: Developments in research and new perspectives* (pp. 649-683). (2nd ed.) Hawthorne, NY: Aldine.
- Maslach, C., & Pines, A. (1979). Burn-out: The loss of human caring. In A. Pines & C. Maslach (Eds.), *Experiencing social psychology: Readings and projects* (pp. 246-252). New York: A. A. Knopf.
- Maslach, C. (1979). Negative emotional biasing of unexplained arousal. *Journal of Personality and Social Psychology*, 37, 953-969.
- Maslach, C. (1979). The burn-out syndrome and patient care. In C. Garfield (Ed.), *Stress and survival: The emotional realities of life-threatening illness* (pp. 111-120). St. Louis: Mosby.
- Maslach, C., & Jackson, S. E. (1979, May). Burned-out cops and their families. *Psychology Today*, 12 (12), 59-62.

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- Pines, A., & Maslach, C. (1980). Combatting staff-burn-out in a day care center: A case study. *Child Care Quarterly*, 9, 5-16.
- Maslach, C., & Jackson, S. E. (1981). The measurement of experienced burnout. *Journal of Occupational Behavior*, 2, 99-113.
- Maslach, C. (1981). Burnout: A social psychological analysis. In J. W. Jones (Ed.), *The burnout syndrome* (pp. 30-53). Park Ridge, IL: London House.
- Maslach, C., & Garber, R. M. (1982). Decision-making processes in parole hearings. In V. J. Konecni & E. B. Ebbesen (Eds.), *The criminal justice system: A social psychological analysis* (pp. 337-366). San Francisco: W. H. Freeman.
- Jackson, S. E., & Maslach, C. (1982). After-effects of job-related stress: Families as victims. *Journal of Occupational Behavior*, 3, 63-77.
- Santee, R. T., & Maslach, C. (1982). To agree or not to agree: Personal dissent amid social pressure to conform. *Journal of Personality and Social Psychology*, 42, 690-700.
- Maslach, C. (1982). Understanding burnout: Definitional issues in analyzing a complex phenomenon. In W. S. Paine (Ed.), *Job stress and burnout* (pp. 29-40). Beverly Hills, CA: Sage.
- Maslach, C., & Jackson, S. E. (1982). Burnout in the health professions: A social psychological analysis. In G. Sanders & J. Suls (Eds.), *Social psychology of health and illness* (pp. 227-251). Hillsdale, NJ: Erlbaum.
- Maslach, C. (1984). Personal strategies for managing burnout. In R. W. Thoreson & E. P. Hosokawa (Eds.), *Employee assistance programs in higher education* (pp. 159-168). Springfield, IL: Charles C. Thomas.
- Maslach, C., & Jackson, S. E. (1984). Burnout in organizational settings. *Applied Social Psychology Annual*, 5, 133-153.
- Maslach, C., & Jackson, S. E. (1984). Patterns of burnout among a national sample of public contact workers. *Journal of Health and Human Resources Administration*, 7, 189-212.
- Maslach, C. (1984). Das problem des "Ausbrennens" bei professionellen belfern. In E. Wacker & J. Neumann (Eds.), *Geistige behinderung und soziales leben* (pp. 249-265). Frankfurt: Campus Verlag.
- Maslach, C., & Jackson, S. E. (1985). The role of sex and family variables in burnout. *Sex Roles*, 12, 837-851.
- Maslach, C., Stapp, J., & Santee, R. T. (1985). Individuation: Conceptual analysis and assessment. *Journal of Personality and Social Psychology*, 49, 729-738.
- Maslach, C. (1986). Burnout research in the social services: A critique. *Journal of Social Service Research*, 10, 95-105.
- Maslach, C. (1986). Stress, burnout, and the workaholic syndrome. In R. Kilburg, R. Thoreson, & P. Nathan (Eds.), *Professionals in distress: Issues, syndromes and solutions in psychology* (pp. 53-75). Washington, DC: American Psychological Association.
- Maslach, C., Santee, R. T., & Wade, C. (1987). Individuation, gender role, and dissent: Personality mediators of situational forces. *Journal of Personality and Social Psychology*, 53(6), 1088-1093.

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- Maslach, C., & Florian, V. (1988). Burnout, job setting, and self-evaluation among rehabilitation counselors. *Rehabilitation Psychology, 33*(2), 85-93.
- Leiter, M. P., & Maslach, C. (1988). The impact of interpersonal environment on burnout and organizational commitment. *Journal of Organizational Behavior, 9*, 297-308.
- Zedeck, S., Maslach, C., Mosier, K., & Skitka, L. (1988). Affective response to work and quality of family life: Employee and spouse perspectives. *Journal of Social Behavior and Personality, 3*, 135-157.
- Carlson, H. M., Fellows, M. A., & Maslach, C. (1989). Unemployment in Ireland: A review of psychological research. *The Irish Journal of Psychology, 10*, 394-410.
- Skitka, L. J., & Maslach, C. (1990). Gender roles and the categorization of gender-relevant behavior. *Sex Roles, 22*, 133-149.
- Maslach, C. (1993). Burnout: A multidimensional perspective. In W. B. Schaufeli, C. Maslach, & T. Marek (Eds.), *Professional burnout: Recent developments in theory and research* (pp. 19-32). Washington, DC: Taylor & Francis.
- Maslach, C., & Schaufeli, W. B. (1993). Historical and conceptual development of burnout. In W. B. Schaufeli, C. Maslach, & T. Marek (Eds.), *Professional burnout: Recent developments in theory and research* (pp. 1-16). Washington, DC: Taylor & Francis.
- Schaufeli, W. B., Maslach, C., & Marek, T. (1993). The future of burnout. In W. B. Schaufeli, C. Maslach, & T. Marek (Eds.), *Professional burnout: Recent developments in theory and research* (pp. 253-259). Washington, DC: Taylor & Francis.
- Jenkins, S. R., & Maslach, C. (1994). Psychological health and involvement in interpersonally demanding occupations: A longitudinal perspective. *Journal of Organizational Behavior, 15*, 101-127.
- Whitney, K., Sagrestano, L. M., & Maslach, C. (1994). Establishing the social impact of individuation. *Journal of Personality and Social Psychology, 66*, 1140-1153.
- Caprara, G. V., Barbaranelli, C., Conrado, M. R., & Maslach, C. (1994). Individuazione: Validazione e correlati personologici: Indagine su un campione Italiano. [Individuation: Validation and personality correlates: Research on an Italian sample] *Ricerche di Psicologia, 18* (4), 33-48.
- Maslach, C. (1995). Burnout. In A. S. R. Manstead & M. Hewstone (Eds.), *The Blackwell Dictionary of Social Psychology*. Oxford, England: Blackwell Publishers.
- Maslach, C., & Ozer, E. (1995). Theoretical issues related to burnout in health workers. In L. Bennett, D. Miller, & M. Ross (Eds.), *Health workers and AIDS: Research, intervention and current issues in burnout and response* (pp. 1-14). London: Harwood Academic Publishers.
- Skitka, L. J., & Maslach, C. (1996). Gender as schematic category: A role construct approach. *Social Behavior and Personality, 24*, 53-74.
- Maslach, C. (1997). Burnout in health professionals. In A. Baum, S. Newman, J. Weinman, R. West, & C. McManus (Eds.), *Cambridge Handbook of Psychology, Health, and Medicine* (pp. 275-278). Cambridge, England: Cambridge University Press.
- Barbaranelli, C., Caprara, G. V., & Maslach, C. (1997). Individuation and the Five Factor model of personality traits. *European Journal of Psychological Assessment, 13*, 75-84.

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- Ozer, E. J., Weinstein, R. S., Maslach, C., & Siegel, D. (1997). Adolescent AIDS prevention in context: The impact of peer educator qualities and classroom environments on intervention efficacy. *American Journal of Community Psychology*, 25, 289-323.
- Maslach, C., Jackson, S. E., & Leiter, M. P. (1997). Maslach Burnout Inventory. In C. P. Zalaquett & R. J. Wood (Eds.), *Evaluating stress: A book of resources* (pp. 191-218). Lanhan, MD: The Scarecrow Press.
- Maslach, C., & Goldberg, J. (1998). Prevention of burnout: New perspectives. *Applied and Preventive Psychology*, 7, 63-74.
- Maslach, C. (1998). Chronic outcomes: Burnout. In J. M. Stellman (Ed.), *Encyclopedia of Occupational Health and Safety*, Vol. 2 (p. 34.64). Fourth edition. Geneva: International Labour Office.
- Leiter, M. P., & Maslach, C. (1998). Burnout. In H. Friedman (Ed.), *Encyclopedia of Mental Health* (pp. 347-357). San Diego, CA: Academic Press.
- Maslach, C. (1998). A multidimensional theory of burnout. In C. L. Cooper (Ed.), *Theories of organizational stress* (pp. 68-85). Oxford, England: Oxford University Press.
- Maslach, C. (1999). Progress in understanding teacher burnout. In R. Vandenberghe & A. M. Huberman (Eds.), *Understanding and preventing teacher burnout: A sourcebook of international research and practice* (pp. 211-222). Cambridge: Cambridge University Press.
- Maslach, C., & Leiter, M. P. (1999). Teacher burnout: A research agenda. In R. Vandenberghe & A. M. Huberman (Eds.), *Understanding and preventing teacher burnout: A sourcebook of international research and practice* (pp. 295-303). Cambridge: Cambridge University Press.
- Maslach, C., & Leiter, M. P. (1999, October). Take this job and love it!: Six ways to beat burnout. *Psychology Today*, 32 (5), 50-53, 78, 80.
- Maslach, C., & Leiter, M. P. (1999). Burnout and engagement in the workplace: A contextual analysis. In T. Urdan (Ed.), *Advances in motivation and achievement* (Vol. 11, pp. 275-302). Stamford, CT: JAI Press.
- Leiter, M. P., & Maslach, C. (1999). Six areas of worklife: A model of the organizational context of burnout. *Journal of Health and Human Resources Administration*, 21, 472-489.
- Zimbardo, P. G., Maslach, C., & Haney, C. (2000). Reflections on the Stanford Prison Experiment: Genesis, transformations, consequences. In T. Blass (Ed.), *Obedience to authority: Current perspectives on the Milgram paradigm* (pp. 193-237). Mahwah, NJ: Lawrence Erlbaum.
- Maslach, C., & Leiter, M. P. (2000). Burnout. In G. Fink (Ed.), *Encyclopedia of stress*. Vol. 1 (pp. 358-362). San Diego, CA: Academic Press.
- Caprara, G. V., Barbaranelli, C., Bermudez, J., Maslach, C, and Ruch, W. (2000). Multivariate methods for the comparison of factor structures in cross-cultural research: An illustration with the Big Five Questionnaire. *Journal of Cross-Cultural Psychology*, 31, 437-464.
- Leiter, M. P., & Maslach, C. (2000). Burnout and health. In A. Baum, T. Revenson, & J. Singer (Eds.), *Handbook of health psychology* (pp. 415-426). Hillsdale, NJ: Lawrence Erlbaum.
- Maslach, C., Silver, L., Pole, N., & Ozer, E. (2001). Making the first time a good time: Microteaching for new TAs. In L. R. Prieto & S. A. Meyers (Eds.), *The teaching assistant handbook: How to prepare TAs for their responsibilities* (pp. 71-86). Stillwater, OK: New Forums Press.

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- Maslach, C., Schaufeli, W. B., & Leiter, M. P. (2001). Job burnout. In S. T. Fiske, D. L. Schacter, & C. Zahn-Waxler (Eds.), *Annual Review of Psychology*. Vol. 52 (pp. 397-422).
- Maslach, C. (2001). What have we learned about burnout and health? *Psychology and Health*, 16 (5), 607-611.
- Reevy, G. M., & Maslach, C. (2001). People's use of social support: Gender and personality differences. *Sex Roles*, 44, 437-459.
- Maslach, C. (2002). Psychology of burnout. In N. J. Smelser & P. B. Baltes (Eds.), *International Encyclopedia of the Social and Behavioral Sciences* (Vol. 2, 1415-18). Oxford: Elsevier.
- Kwan, V. S. Y., Bond, M. H., Boucher, H., Maslach, C., & Gan, Y. (2002). The construct of individuation: More complex in collectivist than in individualist cultures. *Personality and Social Psychology Bulletin*, 28, 300-310.
- Maslach, C. (2002). Burnout assessment. In R. Fernandez-Ballesteros (Ed.), *Encyclopedia of Psychological Assessment*. London: Sage.
- Maslach, C. (2003). Job burnout: New directions in research and intervention. *Current Directions in Psychological Science*, 12, 189-192.
- Leiter, M. P., & Maslach, C. (2004). Areas of worklife: A structured approach to organizational predictors of job burnout. In P. L. Perrewe & D. C. Ganster (Eds.), *Research in occupational stress and well-being* (Vol. 3, 91-134). Oxford : Elsevier.
- Paletz, S. B. F., Peng, K., Erez, M., & Maslach, C. (2004). Ethnic composition and its differential impact on group processes in diverse teams. *Small Group Research*, 35, 128-157.
- Maslach, C. (2005). Understanding burnout: Work and family issues. In D. F. Halpern & S. E. Murphy (Eds.), *From work-family balance to work-family interaction: Changing the metaphor* (99-114). Mahwah, NJ : Lawrence Erlbaum.
- Leiter, M. P., & Maslach, C. (2005). A mediation model of job burnout. In Antoniou, A. S., & Cooper, C. L. (Eds.), *Research companion to organizational health psychology* (544-564). Elgar Publishing.
- Maslach, C. (2005). Understanding burnout. In A. M. Rossi, P. M. Perrewe, and S. Sauter (Eds.), *Stress e Qualidade de Vida no Trabalho - Perspectivas Atuais da Saúde Ocupacional (Stress & Quality of Working Life: Current perspectives in occupational health )*. Sao Paulo, Brazil : Editora Atlas
- Maslach, C., & Leiter, M. P. (in press, 2005). Stress and burnout: The critical research. In C. L. Cooper (Ed.), *Handbook of stress medicine and health*, 2nd ed. (153-170). Boca Raton, FL : CRC Press LLC.
- Leiter, M. P., & Maslach, C. (in press, 2005). Organizational interventions to alleviate burnout and build engagement with work. In C. L. Cooper (Ed.), *Handbook of stress medicine and health*, 2nd ed. (171-189). Boca Raton, FL : CRC Press LLC.
- Maslach, C., & Gomes, M. E. (in press). Preventing burnout. In R. MacNair (Ed.), *Working for peace: A handbook of practical psychology*.

***Books and monographs***

Zimbardo, P. G., Ebbesen, E. B., & Maslach, C. (1977). *Influencing attitudes and changing behavior*. Reading, MA: Addison-Wesley.

Zimbardo, P. G., & Maslach, C. (Eds.). (1973). *Psychology for our times: Readings*. Glenview, IL: Scott, Foresman.  
Second edition (1977).

Pines, A., & Maslach, C. (Eds.). (1979). *Experiencing social psychology: Readings and projects*. New York: A. A. Knopf.  
Second edition (1984).  
Third edition (1993): McGraw-Hill  
Fourth edition (2001): McGraw-Hill

Maslach, C., & Jackson, S. E. (1981). *The Maslach Burnout Inventory*. Palo Alto, CA: Consulting Psychologists Press.  
Second edition (1986).

Maslach, C. (1982). *Burnout: The cost of caring*. Englewood Cliffs, NJ: Prentice-Hall.  
[Translated into Swedish and Danish]

Maslach, C. (1991). *Promoting student success at Berkeley: Guidelines for the future*. Report of the Commission on Responses to a Changing Student Body (C. Maslach, Chair), University of California at Berkeley.

Schaufeli, W. B., Maslach, C., & Marek, T. (Eds.). (1993). *Professional burnout: Recent developments in theory and research*. Washington, DC: Taylor & Francis.

Maslach, C., Jackson, S. E., & Leiter, M. P. (1996). *The Maslach Burnout Inventory*. Third edition. Palo Alto, CA: Consulting Psychologists Press.

Maslach, C., & Leiter, M. P. (1997). *The truth about burnout*. San Francisco, CA: Jossey-Bass.  
*[Translated into Dutch, Swedish, Japanese, Chinese, Portuguese, Italian, German, Slovenian and Greek forthcoming]*

Leiter, M. P., & Maslach, C. (2000). *Preventing burnout and building engagement: A complete program for organizational renewal*. San Francisco, CA: Jossey-Bass.  
[Translated into Swedish]

Leiter, M. P., & Maslach, C. (2005). *Banishing burnout: Six strategies for improving your relationship with work*. San Francisco, CA : Jossey-Bass. *[Japanese translation forthcoming]*



***Manuscripts submitted for publication***

Maslach, C., & Leiter, M. P. Predicting changes in burnout: A new approach to longitudinal analysis. Unpublished manuscript.

Leiter, M. P., & Maslach, C. Burnout and workplace injuries: A longitudinal analysis. Unpublished manuscript

Goncalo, J. A., & Maslach, C. Burning brightly and burning out: Collective efficacy and burnout in work teams. Unpublished manuscript.

***Manuscripts in preparation***

Leiter, M. P., & Maslach, C. Alleviating job burnout through organizational interventions: A longitudinal assessment. Unpublished manuscript.

**Selected Professional Presentations**

Keynote address for workshops on "The truth about burnout", Copenhagen, Helsinki, Oslo, and Stockholm, May 2003.

Invited address on "The burnout syndrome: Results of a research project with health care workers in the Piemonte region of Italy" (with Michael P. Leiter), conference on Medici: Profilo psicologico di una professione, Turin, Italy, November 2002.

Invited address, "Burnout research," Nordic Institute for Advanced Training in Occupational Health, Finland, September 2002.

Invited address, "New directions in burnout research and intervention", American Psychological Association convention, Chicago, August 2002.

Invited address, "Burnout and health," International Association of Applied Psychology, Singapore, July 2002.

"Organizational interventions for job burnout and engagement" (with Michael P. Leiter), International Association of Applied Psychology, Singapore, July 2002.

Keynote addresses for workshops on "Stress, depression, and burnout", Stockholm and Gothenburg, Sweden, October 2001 and May 2002.

"Burnout and engagement in work teams" (with J. Goncalo, E. Wong, & J. Herslow). Paper presented at the American Psychological Association convention, San Francisco, August 2001.

"Understanding job burnout." Keynote address at conference on the problem of burnout in Sweden, Karolinska Institute, Stockholm, January 2001.

"Organizational assessment of burnout and engagement" (with Michael P. Leiter). Paper presented at the International Congress of Psychology, Stockholm, July 2000.

Keynote lectures and workshops on burnout, Centro di Formazione Albert Schweitzer, Turin, June/October 2000; November 2001.

"Understanding job burnout." Invited lecture, European Women's Business Network, Salzburg, June 2000

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"Preventing burnout and building engagement: Organizational issues." Paper presented at the convention of the American Psychological Association, Boston, August 1999.

"Job burnout and engagement." Paper presented at the convention of the Interamerican Society of Psychology, Caracas, June 1999.

"The truth about burnout." Keynote address for the Knowledge and Process Management Conference, Linz University, Austria, June 1999.

"Rethinking job burnout." Paper presented at the APA-NIOSH joint conference on Work, Stress, and Health, Baltimore, March 1999.

"Working too hard: A mismatch model of burnout." Paper presented at the APA-NIOSH joint conference on Work, Stress, and Health, Baltimore, March 1999.

"Job burnout: A mismatch between the worker and the workplace." Paper presented at the convention of the International Association of Applied Psychology, San Francisco, August 1998.

"The truth about burnout" (with Michael P. Leiter). Keynote address, Conference on Burnout in the Workplace [Burnout in der Arbeitswelt], Vienna, June 1998.

"Job burnout: What it is and what to do about it" (with Michael P. Leiter). Workshop for Team Training International, Vienna, June 1998.

"Job burnout and engagement: A model of the match between workers and the workplace." Paper presented at Seventh International Conference on Social Stress Research, Budapest, Hungary, May 1998.

"Understanding job burnout." Invited address, APS Teaching Conference, American Psychological Society, Washington DC, May 1998.

"The truth about burnout." Invited G. Stanley Hall Lecture, Western Psychological Association, Albuquerque, April 1998.

"Burnout and engagement in the teaching profession." Invited presentation to the Terman Teaching Conference, Western Psychological Association, Albuquerque, April 1998.

"Burnout and health." Invited address, Ontario Psychological Association, Toronto, February 1998.

"Burnout and work." Colloquium presented to the Department of Psychology, University of Rome, Italy, November 1997.

"Job burnout." Colloquium presented to the Department of Psychology, University of Palermo, Italy, October 1997.

"Job burnout and engagement: A model of the match between workers and the workplace." Invited keynote address, Vth European Conference on Organizational Psychology and Health Care, Utrecht, The Netherlands, October 1997.

"The truth about burnout." Invited G. Stanley Hall Lecture, American Psychological Association, Chicago, August 1997.

"Teacher burnout in the classroom: Student and teacher perspectives" (with Michael P. Leiter and Judith W. Little). Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

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"Teacher burnout: A comparison of high school and college faculty." Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

"The impact of burnout on service recipients" (with Michael P. Leiter and Phyllis B. Harvie). Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

"Explaining attitudes toward affirmative action: Gender and ethnic identification" (with Alyson Neugebauer and Gail Agronick). Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

"Pooling our resources: The Berkeley Psychology Teaching Resource Center" (with Sonja Wiedenhaupt, Alyson Neugebauer, Lauren Silver, Susan Rivera, and Nnamdi Pole). Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

"Integrating issues of diversity into the core curriculum in psychology" (with Lauren Silver and Alyson Neugebauer). Paper presented at the annual convention of the American Psychological Association, Chicago, August 1997.

"Health outcomes of job burnout" (with Sheldon Zedeck, Linda Skitka, and Kathleen Mosier). Paper presented at the annual convention of the Society of Behavioral Medicine, San Francisco, April 1997.

"Burnout and health: A conceptual model." Presentation at symposium on work, stress, and quality of life, American Psychological Association, Toronto, August 1996.

"The person in that situation: Observations on situational power and research ethics." Presentation at symposium on the 25th anniversary of the Stanford Prison Experiment, American Psychological Association, Toronto, August 1996.

Invited discussant at the Johann Jacobs Conference on Teacher Burnout, Marbach Castle, Germany, November 1995.

"Individuation and the dynamics of peer leadership." Paper presented at the annual convention of the American Psychological Association, New York, August 1995.

"Peers helping adolescents to prevent AIDS" (with Emily Ozer, Rhona Weinstein, and David Siegel). Paper presented at the annual convention of the American Psychological Association, New York, August 1995.

"Gender in the ivory tower: Problems and progress." Invited Psi Chi address, Midwestern Psychological Association convention, Chicago, May 1995.

"Job burnout: A social psychological analysis." Invited address, Japanese Social Psychological Association, Osaka, Japan, October 1994.

"Job burnout: A review." Keynote address, International Symposium on New Epidemics in Occupational Health, Helsinki, Finland, May 1994.

"Making a difference: Individuation and social impact." Invited address, Western Psychological Association, Kona Hawaii, April 1994.

"Behavioral expressions of individuation" (with Kristina Whitney and Lynda Sagrestano). Paper presented at XXV International Congress of Psychology, Brussels, July 1992.

**Christina Maslach, Ph.D.**  
Curriculum Vitae

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"The impact of psychological health, time perspective, and gender role on Irish emigration" (with Helena Carlson). Paper presented at XXV International Congress of Psychology, Brussels, July 1992.

"Cognitive effects of biased time perspective" (with Philip Zimbardo). Paper presented at XXV International Congress of Psychology, Brussels, July 1992.

"New perspectives on job burnout." Colloquium presented to the Psychology Department, University of Rome, Italy, April 1992.

"Individuation." Colloquium presented to the Psychology Department, University of Thessalonika, Greece, April 1992.

"Current research on job burnout." Paper presented to the Greek Psychological Association, Athens, April 1992.

"New perspectives on burnout." Keynote address to international conference on professional burnout (sponsored by the European Network of Organizational Psychologists), Jagiellonian University, Krakow, Poland, September 1990.

"Individuation research." Colloquium presented to Psychology Department, University of Warsaw, Poland, September 1990.

Keynote address on burnout for a national conference of the Swedish Union of Local Government Officers, Stockholm, October 1989.

"Burnout and job satisfaction: Implications for health and family life." Colloquium presented at the Psychology Departments of the University of Manchester and the University of Sussex, Great Britain, October 1989.

"Individuation: A model of differentness." Invited address, annual meeting of the American Psychological Society, Arlington, Virginia, June 1989.

"Job burnout: Current perspectives and future progress." Presidential address, annual meeting of the Western Psychological Association, Reno, Nevada, April 1989.

Organizer and executive head, University of California Conference, "Health Psychology Research on AIDS," Berkeley, June 1988.

Keynote address, lectures, and consultation for the Swedish National Board of Occupational Safety and Health, Stockholm, June 1988.

"Empirical bases for new conceptualizations of burnout." Invited presentation at the International Congress of Applied Psychology, Jerusalem, Israel, July 1986.

Six keynote lectures on burnout for an international conference on job burnout, Nordic Institute for Occupational Health, Helsinki, Finland, April 1986.

Invited member, expert panel on psychological disorders, National Symposium on the Prevention of Leading Work-related Diseases and Injuries. Sponsored by National Institute for Occupational Safety and Health, Cincinnati, Ohio, October 1986.