

# Wells Fargo Today



Earlier this year, Wells Fargo volunteers participated in the world's highest Relay for Life, sponsored by Above + Beyond Cancer, atop Mount Kilimanjaro during an expedition in Africa. After the climb, the group of cancer survivors and caregivers visited the Kilimanjaro Orphanage. Pictured here with one of the orphanage's children is team member **Sarah Russell**.



Wells Fargo & Company is a diversified financial services company providing banking, insurance, investments, mortgage, and consumer and commercial finance through more than 9,000 stores and more than 12,000 ATMs and the Internet (<u>wellsfargo.com</u>) across North America and internationally.

We're headquartered in San Francisco, but we're decentralized so every local Wells Fargo store is a headquarters for satisfying all our customers' financial needs and helping them succeed financially. One in three households in America does business with Wells Fargo. Wells Fargo has \$1.3 trillion in assets and 265,000 team members in more than 35 countries across our 80+ businesses.

We ranked fourth in assets and first in market value of our stock among our U.S. peers, and second in market value of our stock among financial services companies in the U.S., and third, in the world, as of June 30, 2012.

Our vision: "We want to satisfy all our customers' financial needs and help them succeed financially."

## **Customer Satisfaction and Reputation**

#1	<b>Top 20</b>	<b>45th</b>	Best Corp/Institutional Bank
Customer satisfaction	Biggest Public	Most Admired (World) (2012)	(North America) (2011)
American large banks (2011)	Companies in theWorld (2012)	Fortune	Global Finance Magazine
American Customer	Forbes	<b>26th</b>	Best Bank for Payments and
Satisfaction Index	One of America's Top	<b>Revenue (U.S.) (2012)</b>	Collections (N. America) (2012)
Trade Bank (U.S.) (2011)	Banking Teams (2011)	Fortune	Global Finance Magazine
American Banker	American Banker <b>100 Best Corporate Citizens</b> <b>(2012)</b> Corporate Responsibility Magazine	<b>27th</b> Most Respected (World) (2012) Barron's	Excellence in Middle-Market International Banking Services (2011, 2012) Greenwich Associates

## **Innovation and Quality**

Top 100	<b>Top Innovator</b>	<b>#1 in the World</b>	Most A grades - product quality,
Technology Innovations that	<b>Mobile and ATM services (2011)</b>	Social Media for Consumers	of top five national banks (2012
Advance Business Results	Bank Technology News	(2011)	Middle Market Quality Index)
(2011)	American Banker	Global Finance Magazine	Phoenix-Hecht
CIO	Best Mobile Solution	Share Leader, Quality Leader -	Most A grades for customer service and fraud prevention
Best of the Web - Gold award	Provider (2012)	U.S. Large Corporate	
Check account details	Global Finance Magazine	Treasury Management	services
transaction (2011)		(2011, Large Corporate Treasury	(2012 Large Corporate Quality
Compuware		Management Survey)	Index)
		Greenwich Associates	Phoenix-Hecht

### Diversity

**Top 50 For Diversity (2012)** *DiversityInc*  **Top 40 For Diversity (2012)** *BLACK ENTERPRISE*  Top Company For Lesbian, Gay, Bisexual, and Transgender Employees (2011) DiversityInc

12th For Latinas (2011) LATINA Style

Most Powerful Women in Banking (2011) American Banker

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## Social Responsibility

Perfect Score – 100 Corporate Equality Index (2011) Human Rights Campaign

4th Most Generous Cash Donor (U.S.) (2012) The Chronicle of Philanthropy "Outstanding" rating Community Reinvestment Act Performance (2009) Office of Comptroller of the Currency

## Brand

Тор 20	Top 20
Most Valuable Brands in the	Most Valuable Brands in
World (2012)	World (2012)
Brand Finance	Brand Z

# We're an industry leader

## In supporting homeowners and consumers

#1 Retail mortgage lender #1 Mortgage servicer (Q4, Inside Mortgage Finance)	<b>#1</b> Home loan originator to minor- ity and low- to moderate income neighborhoods (2010 HMDA data)
#1 Used auto lender	<b>#2</b> Provider of private student loans
#2 Overall auto lender (AutoCount, March 2011- Feb. 2012, excluding leases)	

## In helping small businesses

#1	#1
Small business lender	SBA 7(a) lend
(U.S. in dollars per 2010 Community	(2011 Small Bu
Reinvestment Act government data)	Administration
#1	year-end data)
Small Business Scorecard	
(2012)	
Keynote	

### **5BA 7(a) lender in dollars** 2011 Small Business Administration federal fiscal rear-end data)

Key facts	as of 6/30/12
Assets	\$1.3 trillion
Team members	265,000
Customers	70 million
Stores	More than 9,000
ATMs	More than 12,000
Market Value of Stock	\$176.4 billion

## In wealth, brokerage and retirement

#2 Annuity distributor (based on sales) (U.S.) (2012) (Transamerica Roundtable Survey) #3 Full-service retail brokerage provider based on number of Financial Advisors (Q212, company and competitor reports)	#4 Wealth management provider (U.S.), based on assets under mgmt., accounts greater than \$5 million (2011) Barron's	<ul> <li>#5</li> <li>IRA provider (U.S.) (assets as of Q311) Cerulli Associates</li> <li>#5</li> <li>Family wealth provider (U.S.) (assets as of Dec., 2010) Bloomberg</li> </ul>	<b>7th</b> Institutional retirement plan record keeper, based on assets (U.S.)(2012) <i>PLANSPONSOR Magazine</i>
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## In commercial and residential real estate

#1	#1	Largest servicing portfolio of	#1
Bond administrator for	In total commercial real estate	commercial real estate loans in	Bond administrator for
Commercial MBS	originations in the U.S.	the U.S.	Residential MBS
(Commercial Mortgage Alert)	(MBA Commercial/Multifamily	(MBA Commercial/Multifamily	(Asset Backed Alert)
	Mortgage Servicer Rankings)	Mortgage Servicer Rankings)	

#### In insurance

#5
Largest insurance broker
(2012)
(Business Insurance)

**#1 RCIS is the nation's largest crop-insurance provider** (Risk Management Agency, a division of the USDA, 2011)

*Business Insurance,* 2011 rankings include Wells Fargo Insurance Services USA, Inc., Wells Fargo Insurance, Inc., and Rural Community Insurance Company.

#### #1

<ul> <li>Transfer agent in client satisfaction (Group 5)</li> <li>Trustee for Student Loan Securitizations (Thomson Reuters &amp; AB Alert)</li> <li>Trustee for GNMA Securitizations (Government National Mortgage Association)</li> <li>Underwriter of preferred stock (1H 2012, Bloomberg)</li> <li>Fannie Mae DUS producer (Fannie Mae)</li> <li>Share of lead banking relationships with middle- market companies; share of middle-market customers (TNS2011 Commercial Banking Momentum Monitor, U.S. except Alaska, Hawaii)</li> </ul>	<ul> <li>Best Banks - Cash Management Services, Domestic Companies over \$500 million (2011)(<i>Treasury &amp; Risk</i>)</li> <li>Best Financial Institution Trade Servicing Bank (2012) (<i>Trade Finance Magazine</i>)</li> <li>Export-Import Lender of the Year (2011)(Export-Import Bank of the United States</li> <li>Best Trade Outsourcing Bank - Asia Pacific (2011)(<i>Global</i> <i>Trade Review</i>)</li> <li>Best Bank for Payments and Collections - North America (2012)(Global Finance)</li> </ul>	<ul> <li>Agribusiness lender (FDIC)</li> <li>Best Trade Bank in U.S. (<i>Trade Finance Magazine</i> Awards for Excellence, 2011-2012)</li> <li>Best Overall Trade Bank - North America (2012)(<i>Trade Finance Magazine</i>)</li> <li>Trade outsourcing bank <ul> <li>Asia-Pacific (GTR Asia Leaders in Trade Awards, 2011)</li> </ul> </li> </ul>	<ul> <li>MarketAxess high grade trading (1H 2012)</li> <li>REIT preferred stock (1H 2012, <i>Bloomberg</i>)</li> <li>Bookrunner of oil and gas loan syndications (Q112, <i>Thomson</i> <i>Reuters LPC</i>)</li> </ul>
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\*Defined as percentage of companies with revenues of \$25-500 MM citing Wells Fargo as their lead banking provider

#### #2

<ul> <li>Trustee for Delaware Statutory Trusts (Delaware Division of Corporations)</li> <li>Trustee for High Yield debt (Securities Data Corporation)</li> <li>Trustee for Single Family Housing (Thomson Reuters)</li> <li>Bookrunner of Master Limited Partnerships (1H 2012, Dealogic)</li> </ul>	<ul> <li>Largest bank-affiliated equipment finance provider in U.S. based on assets and new business volume (Monitor 100, 2012 industry ranking)</li> <li>Best Banks - Cash Management Services, Domestic Companies under \$500 million (2011) (<i>Treasury &amp; Risk 2011 Cash Management Survey</i>)</li> <li>Real estate lead arranger, loan syndications (1H 2012, <i>Thomson Reuters, LPC</i>)</li> </ul>	<ul> <li>Arranger of asset-based loans (1H 2012, Thomson Reuters, LPC)</li> <li>Middle market loan syndications (1H 2012, Thomson Reuters, LPC)</li> <li>Largest Financial Institution Originator and Receiver - Automated Clearing House Payments (2011) (NACHA)</li> </ul>	<ul> <li>Bookrunner of Business Development Companies (1H 2012, <i>Dealogic</i>)</li> <li>Debit card issuer (2011) (Nilson Report)</li> <li>Bookrunner of asset-based loans(Q212, <i>Thomson Reuters</i>)</li> </ul>
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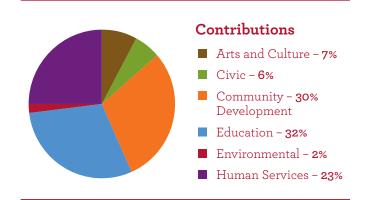
## Additional rankings

#3	#4	#5	#6
<ul> <li>Trustee for Municipal debt (Securities Data Corporation)</li> <li>Bookrunner of REIT syndicated loans (1H 2012, Thomson Reuters, LPC)</li> </ul>	<ul> <li>Loan syndication bookrunner (1H 2012, Thomson Reuters, LPC)</li> <li>High-grade corporate loan issuer (1H 2012, Thomson Reuters, LPC)</li> </ul>	<ul> <li>Senior manager of total municipal bond issues (1H 2012, <i>Thomson Reuters</i>)</li> </ul>	<ul> <li>Health Savings Accounts administrator, based on total accounts (2012, Consumer Driven Market Report)</li> <li>High yield bond issuer (1H 2012, Dealogic)</li> </ul>
<ul> <li>Bookrunner of yield-oriented securities (1H 2012, <i>Dealogic</i>)</li> <li>Bookrunner of closed-end funds (1H 2012, CEFA)</li> </ul>	<ul> <li>Utilities loan syndications (1H 2012)(Thomson Reuters, LPC)</li> </ul>		<ul> <li>Bookrunner of convertible securities (1H 2012) (SDC)</li> </ul>

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## **Social Responsibility**

We want to help all our customers succeed financially and support long-term economic growth and improved quality of life for everyone in our communities. We promote economic development and self-sufficiency through community development, financial education, cash contributions, affordable housing, environmental stewardship, and through the efforts of our enthusiastic team member volunteers. In 2011, Wells Fargo invested \$213.5 million in 19,000 nonprofits nationwide, surpassing \$200 million for the fourth consecutive year. For the third year in a row, United Way Worldwide has named Wells Fargo's annual Community Support and United Way Campaign the No. 1 Giving Campaign. Our success comes from a time-tested formula: local people making local decisions because they know what their communities need. We support:



#### Home ownership, community development, diverse businesses and education

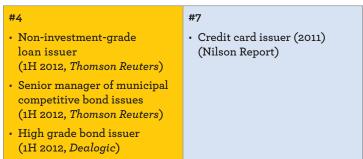
\$33 million in grants to nonprofits supporting homeownership \$3.6 billion in community development loans and investments in projects that support affordable housing, community services, and economic development, revitalization and stabilization. \$50 million invested in 8,000 educational programs and schools around the U.S., and \$18 million in matched educational donations from team members

## Team member volunteerism and donations

1.5 million team member volun-	\$63.9 million through team
teer hours	members' year-round donations
	to nonprofits and to the annual
	Community Support and United
	Way Campaign

Additional information about our achievements in social responsibility is available at: https://www.wellsfargo.com/about/csr/.

#### Additional rankings cont. from page four



Deposit products offered by Wells Fargo Bank, N.A. Member FDIC.

Investment and Insurance Products: ♦ NOT FDIC Insured ♦ NO Bank Guarantee ♦ May Lose Value

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